

**Tristan Davis**

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**From:** Ellen Plendl  
**Sent:** Wednesday, March 4, 2026 2:58 PM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20240026 & 20240172  
**Attachments:** FW: Electric Bill's, Homeowners Insurance, Property Taxes

See attached customer correspondence for Docket Nos. 20240026 & 20240172

## Tristan Davis

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, March 4, 2026 2:49 PM  
**To:** Ellen Plendl  
**Subject:** FW: Electric Bill's, Homeowners Insurance, Property Taxes

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Carol Jeffery <noreply@flgov.com>  
**Sent:** Wednesday, March 4, 2026 9:36 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Electric Bill's, Homeowners Insurance, Property Taxes

**Submitted**  
Wed, 03/04/2026 - 09:35

**Sender Information**  
Carol Jeffery  
[gigicarlo72@gmail.com](mailto:gigicarlo72@gmail.com)  
3526151355

**Subject**  
Electric Bill's, Homeowners Insurance, Property Taxes

**Message**  
HELP!!! Unbelievable the price of Electricity!! We have TECO, Our bills are doubled from over 2 years ago. I and my husband live on Social Security. Homeowners Insurance Unbelievable!! I know you have said something about Property taxes and lowering or something. Help please.

**IP Address**  
172.68.7.171

**User Agent**  
Mozilla/5.0 (Linux; Android 10; K) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/145.0.0.0 Mobile Safari/537.36

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.