

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Friday, May 8, 2026 12:45 PM
To: 'amber bittner'
Cc: Consumer Contact
Subject: RE: docket no: 20250108-WS

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: amber bittner <abittner45@hotmail.com>
Sent: Friday, May 8, 2026 12:44 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: docket no: 20250108-WS

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My name is Amber Bittner. I adamantly oppose any rate increase for water or sewage in Sunlake Estates. The 78-190% increase is excessive and irresponsible on the part of SEUL. Mandated power washing and lawn watering are in direct opposition to the proposed new guidelines for water use. The claim of no complaints of watermain breaks are false; residents called in to the number Sun Communities provided.

We, as a community, have been duped by Sun Communities for the past 7-8 years. Their claims of no funds, no personnel while a sister community gets proper funding and improvements is reprehensible. Bad accounting and management, coupled with only reactive maintenance has led us to this point. We are a retirement community; fixed income- social security, small pensions...we've had rent increases that total over 15% in the last 3 years. As I write this, we have 30 properties for sale in the community out of 440. Many more will be up for sale soon, some neighbors will have to walk away just to be able to live.

Sun has offered no explanations for any nonmetered water usage in the park either. We residents are paying for water running down Sun's sewers; as they use water irresponsibly.

Thank you