

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Friday, May 8, 2026 2:05 PM
To: 'Louann Crotty'
Cc: Consumer Contact
Subject: RE: Docket #20250108-WS

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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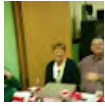
From: Louann Crotty (via Google Docs) <louanncrotty@gmail.com>
Sent: Friday, May 8, 2026 1:38 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket #20250108-WS

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Louann Crotty attached a document



Louann Crotty (louanncrotty@gmail.com) has attached the following document:



Comment Form(completed letter)

 Docket #20250108-WS

Does this item look suspicious? [Report](#)

Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA
You have received this email because louanncrotty@gmail.com shared a document with you from Google Docs.



Louann Crotty
1345 Lake drive
Grand Island, Florida 32725

In regards to: Docket # 20250108-WS

Dear Commissioner:

We are strongly opposed to the water rate increase as proposed by Sunlake Estates Utilities. This places a significant financial burden on our household.

Our concerns are not just in the affordability factor of this increase. We are mandated to water and care for our lawns facing yearly inspections by management. Our poor quality of service should not be rewarded by providing bigger profits for Sunlake Estate Utilities.

Also a concern are the frequent and unreported water main breaks, no contact information provided on our bills indicating that we can file complaints with SLEU, and no relief being provided on the sewer side for watering. We are told that if we want separate sewer meters, we have to pay to purchase and install them on our own. Surely there is a lack of communication.

Costs are going up on all expenses related to mobile homes. Seniors bought into these Florida 55 and over communities with the hope of living a peaceful and worry free retirement. Now we are faced with a tax increase, rent increase and the latest threat of an absorbant water increase. Where do we live and how do we survive?

Thank you for your time and consideration.

Looking forward to hearing responses on May 15th.

Louann Crotty
Sunlake Estates