

**Tristan Davis**

**From:** Tristan Davis on behalf of Records Clerk  
**Sent:** Friday, May 8, 2026 3:19 PM  
**To:** 'Ann Cox'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No: 20250108-WS

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

**Tristan Davis**  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6121

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**From:** Ann Cox <anncox10@yahoo.com>  
**Sent:** Friday, May 8, 2026 3:15 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket No: 20250108-WS

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Dear Commissioner,

We have been living at Sunlake Estates for nearly three years and we are writing to formally express our strong opposition to the proposed water rate increase requested by Sunlake Estate Utilities, LLC (SEUL) - Docket No. 20250108-WS in Lake County. This drastic increase (78% to 190%) is unwarranted and will place a significant financial burden on most households in the community.

The propose rate increase is excessive compared to inflation and is unjustifiable. SEUL states that there is 2.48 people per household, most homes have the maximum of two people and many only one.

The quality of services provided does not justify the higher rate. We have had numerous water breaks since moving here. There were 10 water main breaks in 2023, 29 breaks in 2024 and 15 breaks in 2025. SLEU only states that they received one complaint which we feel cannot be true. As residents we would know to complain to the utility company as complaints and concerns are submitted to the SUN Community Management. Most times we are not informed of the water breaks and only find out when we go to use the water.

Many of our residents in this 55+ community are on fixed incomes, and this increase will force them to choose between water service and other essentials, for example medical, pharmacy etc.

Thank you for your time and consideration of this serious matter. We look forward to the meeting on May 15th to hear the response to our concerns.

Ann & David Cox  
2463 Lower Res Lake Lane  
Grand Island, FL 32735