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WATER AND SEWER

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WATER AND/OR WASTEWATER UTILITIES

(Gross Revenue of Less Than \$200,000 Each)

ANNUAL REPORT

SU644-03-AR
Harder Hall - Howard, Inc.
122 East Lake Drive Blvd.
Sebring, FL 33872-5018

349-S

Certificate Number(s)

Submitted To The

STATE OF FLORIDA



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FLORIDA PUBLIC SERVICE
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DIVISION OF
ECONOMIC REGULATION

PUBLIC SERVICE COMMISSION

FOR THE

YEAR ENDED DECEMBER 31, 2003

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FINANCIAL SECTION

REPORT OF

Harder Hall-Howard, Inc.
(EXACT NAME OF UTILITY)

3600 Golfview Drive Sebring, FL 33875	3600 Golfview Drive Sebring, FL 33875
Mailing Address	Street Address County
Telephone Number (863) 382-0500	Date Utility First Organized 10-24-90
Fax Number	E-mail Address
Sunshine State One-Call of Florida, Inc. Member No.	

Check the business entity of the utility as filed with the Internal Revenue Service:

- Individual Sub Chapter S Corporation 1120 Corporation Partnership

Name, Address and phone where records are located: 3600 Golfview Drive
Sebring, FL 33875

Name of subdivisions where services are provided:

CONTACTS:

Name	Title	Principle Business Address	Salary Charged Utility
Person to send correspondence: Paul E. Howard	President	3600 Golfview Drive Sebring, FL 33875	
Person who prepared this report: William R. Benton	CPA	435 S. Commerce Ave. Sebring, FL 33870	
Officers and Managers: Paul E. Howard	President	Same	\$ 607
			\$
			\$
			\$
			\$

Report every corporation or person owning or holding directly or indirectly 5 percent or more of the voting securities of the reporting utility:

Name	Percent Ownership in Utility	Principle Business Address	Salary Charged Utility
Paul E. Howard	90%	Same	\$ 607
Evelyn N. Howard	10%	Same	\$ 14,355
			\$
			\$
			\$
			\$
			\$

UTILITY NAME Harder Hall-Howard, Inc.

YEAR OF REPORT DECEMBER 31, 2003

INCOME STATEMENT

Account Name	Ref. Page	Water	Wastewater	Other	Total Company
Gross Revenue:					
Residential _____		\$ _____	\$ 84,327	\$ _____	\$ 84,327
Commercial _____		_____	_____	_____	_____
Industrial _____		_____	_____	_____	_____
Multiple Family _____		_____	_____	_____	_____
Guaranteed Revenues _____		_____	_____	_____	_____
Other (Specify) _____		_____	_____	_____	_____
Total Gross Revenue _____		\$ _____	\$ 84,327	\$ _____	\$ 84,327
Operation Expense (Must tie to pages W-3 and S-3)	W-3 S-3	\$ _____	\$ 85,939	\$ _____	\$ 85,939
Depreciation Expense _____	F-5	_____	5,996	_____	5,996
CIAC Amortization Expense _____	F-8	_____	(9,941)	_____	(9,941)
Taxes Other Than Income _____	F-7	_____	7,861	_____	7,861
Income Taxes _____	F-7	_____	_____	_____	_____
Total Operating Expense		\$ _____	89,855	_____	\$ 89,855
Net Operating Income (Loss)		\$ _____	(5,528)	\$ _____	\$ (5,528)
Other Income:					
Nonutility Income _____		\$ _____	\$ _____	\$ _____	\$ _____
_____		_____	_____	_____	_____
_____		_____	_____	_____	_____
Other Deductions:					
Miscellaneous Nonutility Expenses _____		\$ _____	\$ _____	\$ _____	\$ _____
Interest Expense _____		_____	6,818	_____	6,818
_____		_____	_____	_____	_____
_____		_____	_____	_____	_____
_____		_____	_____	_____	_____
Net Income (Loss)		\$ _____	(12,346)	\$ _____	\$ (12,346)

UTILITY NAME: Harder Hall-Howard, Inc.

YEAR OF REPORT DECEMBER 31, 2003

COMPARATIVE BALANCE SHEET

ACCOUNT NAME	Reference Page	Current Year	Previous Year
Assets:			
Utility Plant in Service (101-105) _____	F-5,W-1,S-1	\$ 421,673	\$ 403,581
Accumulated Depreciation and Amortization (108) _____	F-5,W-2,S-2	<u>(224,968)</u>	<u>(218,356)</u>
Net Utility Plant _____		\$ 196,705	\$ 185,225
Cash _____		15,664	5,305
Customer Accounts Receivable (141) _____		1,134	1,165
Other Assets (Specify): _____			
Rate Case Expense (Net)		250	500
Loan Cost, Net		424	526
Prepaid Expense		<u>-</u>	<u>6,291</u>
Total Assets _____		\$ <u>214,177</u>	\$ <u>199,012</u>
Liabilities and Capital:			
Common Stock Issued (201) _____	F-6	1,000	1,000
Preferred Stock Issued (204) _____	F-6		
Other Paid in Capital (211) _____		9,000	9,000
Retained Earnings (215) _____	F-6	<u>(192,145)</u>	<u>(180,863)</u>
Proprietary Capital (Proprietary and partnership only) (218) _____	F-6		
Total Capital _____		\$ <u>(182,145)</u>	\$ <u>(170,863)</u>
Long Term Debt (224) _____	F-6	\$ 65,629	\$ 65,629
Accounts Payable (231) _____			
Notes Payable (232) _____		100,000	120,000
Customer Deposits (235) _____			
Accrued Taxes (236) _____			
Other Liabilities (Specify) _____			
Accrued Interest		3,166	3,166
Due to P.E.H.		10,724	10,724
Due to Others		57,418	3,730
Advances for Construction _____			
Contributions in Aid of Construction - Net (271-272) _____	F-8	<u>159,385</u>	<u>166,626</u>
Total Liabilities and Capital _____		\$ <u>214,177</u>	\$ <u>199,012</u>

UTILITY NAME Harder Hall-Howard, Inc.

YEAR OF REPORT DECEMBER 31, 2003

GROSS UTILITY PLANT

Plant Accounts: (101 - 107) inclusive	Water	Wastewater	Plant other Than Reporting Systems	Total
Utility Plant in Service (101)	\$ _____	\$ 644,596	\$ _____	\$ 644,596
Construction Work in Progress (105) _____	_____	_____	_____	_____
Other (Specify) _____ *Plant Held for Future Use	_____	(222,923)	_____	(222,923)
Total Utility Plant _____	\$ _____	\$ 421,673	\$ _____	\$ 421,673

ACCUMULATED DEPRECIATION (A/D) AND AMORTIZATION OF UTILITY PLANT

Account 108	Water	Wastewater	Other Than Reporting Systems	Total
Balance First of Year _____	\$ _____	\$ 218,356	\$ _____	\$ 218,356
Add Credits During Year:				
Accruals charged to depreciation account _____	\$ _____	\$ 14,248	\$ _____	\$ 14,248
Salvage _____	_____	_____	_____	_____
Other Credits (specify) _____	_____	_____	_____	_____
Amortization Expense _____	_____	734	_____	734
Prior Period Adjustment _____	_____	616	_____	616
Total Credits _____	\$ _____	\$ 15,598	\$ _____	\$ 15,598
Deduct Debits During Year:				
Book cost of plant retired _____	\$ _____	\$ _____	\$ _____	\$ _____
Cost of removal _____	_____	_____	_____	_____
Other debits (specify) *Plant Held for Future Use	_____	8,986	_____	8,986
Total Debits _____	\$ _____	\$ 8,986	\$ _____	\$ 8,986
Balance End of Year _____	\$ _____	\$ 224,968	\$ _____	\$ 224,968

UTILITY NAME Harder Hall-Howard, Inc.

YEAR OF REPORT DECEMBER 31, 2003

CAPITAL STOCK (201 - 204)

	Common Stock	Preferred Stock
Par or stated value per share _____	1.00	_____
Shares authorized _____	50,000	_____
Shares issued and outstanding _____	1,000	_____
Total par value of stock issued _____	1,000	_____
Dividends declared per share for year _____	_____	_____

RETAINED EARNINGS (215)

	Appropriated	Un-Appropriated
Balance first of year _____	\$ _____	\$ (180,863)
Changes during the year (Specify):		
Net Loss for Year _____	_____	(12,346)
Net Prior Period Adjustment _____	_____	1,064
_____	_____	_____
Balance end of year _____	\$ _____	\$ (192,145)

PROPRIETARY CAPITAL (218)

	Proprietor Or Partner	Partner
Balance first of year _____	\$ _____	\$ _____
Changes during the year (Specify):		
_____	_____	_____
_____	_____	_____
Balance end of year _____	\$ _____	\$ _____

LONG TERM DEBT (224)

Description of Obligation (Including Date of Issue and Date of Maturity):	Interest		Principal per Balance Sheet Date
	Rate	# of Pymts	
Note Due to PEH Enterprises _____	5%	45	\$ 65,629
_____	_____	_____	_____
Total _____			\$ 65,629

TAX EXPENSE

(a)	Water (b)	Wastewater (c)	Other (d)	Total (e)
Income Taxes:				
Federal income tax _____	\$ _____	\$ _____	\$ _____	\$ _____
State income Tax _____	_____	_____	_____	_____
Taxes Other Than Income:				
State ad valorem tax _____	_____	_____	_____	_____
Local property tax _____	_____	3,881	_____	3,881
Regulatory assessment fee _____	_____	3,244	_____	3,244
Other (Specify) _____	_____	_____	_____	_____
Florida Intangible _____	_____	76	_____	76
Licenses and taxes _____	_____	660	_____	660
Total Tax Expense _____	\$ _____	\$ 7,861	\$ _____	\$ 7,861

PAYMENTS FOR SERVICES RENDERED BY OTHER THAN EMPLOYEES

Report all information concerning outside rate, management, construction, advertising, labor relations, public relations, or other similiar professional services rendered the respondent for which aggregate payments during the year to any corporation, partnership, individual, or organization of any kind whatever amounting to \$500 or more.

Name of Recipient	Water Amount	Wastewater Amount	Description of Service
The NCT Group CPA's, L.L.P.	\$ _____	\$ 2,440	Accounting and Consulting
Ted Long	\$ _____	\$ 11,290	Operation and Maintenance
Short Environmental Labs	\$ _____	\$ 1,612	Water Analysis Services
Donald Clarke	\$ _____	\$ 2,000	Contractual Services
Ellis Phelps & Co.	\$ _____	\$ 1,986	Contractual Services
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____

UTILITY NAME: Harder Hall-Howard, Inc.

YEAR OF REPORT DECEMBER 31, 2003

CONTRIBUTIONS IN AID OF CONSTRUCTION (271)

(a)	Water (b)	Wastewater (c)	Total (d)
1) Balance first of year _____	\$ _____	\$ 468,045	\$ 468,045
2) Add credits during year _____	\$ _____	\$ 2,700	\$ 2,700
3) Total _____	_____	470,745	470,745
4) Deduct charges during the year _____	_____	_____	_____
5) Balance end of year _____	_____	470,745	470,745
6) Less Accumulated Amortization _____	_____	311,360	311,360
7) Net CIAC _____	\$ _____	\$ 159,385	\$ 159,385

ADDITIONS TO CONTRIBUTIONS IN AID OF CONSTRUCTION DURING YEAR (CREDITS)

Report below all developers or contractors agreements from which cash or property was received during the year.		Indicate "Cash" or "Property"	Water	Wastewater
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
Sub-total _____	_____	_____	\$ _____	\$ _____
Report below all capacity charges, main extension charges and customer connection charges received during the year.				
Description of Charge	Number of Connections	Charge per Connection		
Tap Fees	9	\$ 300	\$ _____	\$ 2,700
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
Total Credits During Year (Must agree with line # 2 above.) _____			\$ _____	\$ 2,700

ACCUMULATED AMORTIZATION OF CIAC (272)

	Water	Wastewater	Total
Balance First of Year _____	\$ _____	\$ 301,419	\$ 301,419
Add Debits During Year: _____	_____	13,531	13,531
Deduct Credits During Year: _____	_____	(3,590)	(3,590)
Balance End of Year (Must agree with line #6 above.)	\$ _____	\$ 311,360	\$ 311,360

**** COMPLETION OF SCHEDULE REQUIRED ONLY IF AFUDC WAS CHARGED DURING YEAR ****

UTILITY NAME Harder Hall-Howard, Inc.

YEAR OF REPORT DECEMBER 31 2003

N/A

SCHEDULE "A"

SCHEDULE OF COST OF CAPITAL USED FOR AFUDC CALCULATION (1)

Class of Capital (a)	Dollar Amount (b)	Percentage of Capital (c)	Actual Cost Rates (d)	Weighted Cost [c x d] (e)
Common Equity	\$ _____	_____ %	_____ %	_____ %
Preferred Stock	_____	_____ %	_____ %	_____ %
Long Term Debt	_____	_____ %	_____ %	_____ %
Customer Deposits	_____	_____ %	_____ %	_____ %
Tax Credits - Zero Cost	_____	_____ %	0.00 %	_____ %
Tax Credits - Weighted Cost	_____	_____ %	_____ %	_____ %
Deferred Income Taxes	_____	_____ %	_____ %	_____ %
Other (Explain)	_____	_____ %	_____ %	_____ %
Total	\$ _____	<u>100.00</u> %		_____ %

(1) Must be calculated using the same methodology used to calculate AFUDC rate approved by the Commission.

APPROVED AFUDC RATE

Current Commission approved AFUDC rate: _____ %
Commission Order Number approving AFUDC rate: _____

WATER OPERATING SECTION

Note: This utility is a wastewater only service; therefore, Pages W-1 through W-7 have been omitted from this report.

**WASTEWATER
OPERATING
SECTION**

UTILITY NAME: Harder Hall-Howard, Inc.

YEAR OF REPORT DECEMBER 31, 2003

WASTEWATER UTILITY PLANT ACCOUNTS

Acct. No. (a)	Account Name (b)	Previous Year (c)	Additions (d)	Retirements (e)	Current Year (f)
351	Organization _____	\$ 18,343	\$ _____	\$ _____	\$ 18,343
352	Franchises _____				
353	Land and Land Rights _____	5,000			5,000
354	Structures and Improvements _____	56,160			56,160
355	Power Generation Equipment _____	46,672			46,672
360	Collection Sewers - Force _____	331,255			331,255
361	Collection Sewers - Gravity _____				
362	Special Collecting Structures _____	6,956			6,956
363	Services to Customers _____				
364	Flow Measuring Devices _____				
365	Flow Measuring Installations _____				
370	Receiving Wells _____				
371	Pumping Equipment _____	5,015	412		5,427
380	Treatment and Disposal Equipment _____	155,463	17,680 *		173,143
381	Plant Sewers _____				
382	Outfall Sewer Lines _____				
389	Other Plant and Miscellaneous Equipment _____				
390	Office Furniture and Equipment _____				
391	Transportation Equipment _____				
392	Stores Equipment _____				
393	Tools, Shop and Garage Equipment _____				
394	Laboratory Equipment _____				
395	Power Operated Equipment _____				
396	Communication Equipment _____				
397	Miscellaneous Equipment _____				
398	Other Tangible Plant _____	1,640			1,640
	Total Wastewater Plant _____	\$ 626,504	\$ 18,092	\$ 0	\$ 644,596 **

* This amount includes a prior period adjustment of \$1,680 for equipment omitted in error last year.

** This amount should tie to sheet F-5.

UTILITY NAME: Harder Hall-Howard, Inc.

YEAR OF REPORT
DECEMBER 31, 2003

ANALYSIS OF ACCUMULATED DEPRECIATION BY PRIMARY ACCOUNT - WASTEWATER

Acct. No. (a)	Account (b)	Average Service Life in Years (c)	Average Salvage in Percent (d)	Depr. Rate Applied (e)	Accumulated Depreciation Balance Previous Year (f)	Debits (g)	Credits (h)	Accum. Depr. Balance End of Year (f-g+h=i) (i)
303	Organization	25	%	4.00 %	\$ 8,010	\$	734	\$ 8,744
354	Structures and Improvements	22	%	4.55 %	39,652		1,605	41,257
355	Power Generation Equipment	27	%	3.70 %	33,027		1,729	34,756
360	Collection Sewers - Force	40	%	2.50 %	166,100		8,281	174,381
361	Collection Sewers - Gravity		%					
362	Special Collecting Structures	35	%	2.86 %	4,271		199	4,470
363	Services to Customers		%					
364	Flow Measuring Devices		%					
365	Flow Measuring Installations		%					
370	Receiving Wells		%					
371	Pumping Equipment	15	%	6.67 %	56		334	390
380	Treatment and Disposal Equipment	Various	%	Various %	147,787		2,614 *	150,401
381	Plant Sewers		%					
382	Outfall Sewer Lines		%					
389	Other Plant and Miscellaneous Equipment		%					
390	Office Furniture and Equipment		%					
391	Transportation Equipment		%					
392	Stores Equipment		%					
393	Tools, Shop and Garage Equipment		%					
394	Laboratory Equipment		%					
395	Power Operated Equipment		%					
396	Communication Equipment		%					
397	Miscellaneous Equipment	Various	%	Various %	(181,437)	8,986		(190,423)
398	Other Tangible Plant	10	%	10.00 %	890		102	992
	Totals				\$ 218,356	\$ 8,986	\$ 15,598	\$ 224,968 **

* This amount includes a prior period adjustment of \$616 for depreciation omitted in error last year.

** This amount should tie to Sheet F-5.

UTILITY NAME: Harder Hall-Howard, Inc.

YEAR OF REPORT
DECEMBER 31, 2003

WASTEWATER OPERATION AND MAINTENANCE EXPENSE

Acct. No.	Account Name	Amount
701	Salaries and Wages - Employees _____	\$ 20,852
703	Salaries and Wages - Officers, Directors, and Majority Stockholders _____	14,962
704	Employee Pensions and Benefits _____	_____
710	Purchased Wastewater Treatment _____	_____
711	Sludge Removal Expense _____	4,165
715	Purchased Power _____	5,647
716	Fuel for Power Production _____	_____
718	Chemicals _____	4,423
720	Materials and Supplies _____	561
730	Contractual Services:	
	Billing _____	_____
	Professional _____	2,440
	Testing _____	1,612
	Other (Operations and Management) _____	15,276
740	Rents _____	3,800
750	Transportation Expense _____	3,009
755	Insurance Expense _____	600
765	Regulatory Commission Expenses (Amortized Rate Case Expense) _____	250
770	Bad Debt Expense _____	_____
775	Miscellaneous Expenses (Repair and Maintenance, Office Exp., and Misc.) _____	8,342
	Total Wastewater Operation And Maintenance Expense _____	\$ 85,939 *

* This amount should tie to Sheet F-3.

WASTEWATER CUSTOMERS

Description (a)	Type of Meter ** (b)	Equivalent Factor (c)	Number of Active Customers		Total Number of Meter Equivalents (c x e) (f)
			Start of Year (d)	End of Year (e)	
Residential Service					
All meter sizes	D	1.0	_____	_____	_____
General Service					
5/8"	D	1.0	_____	_____	_____
3/4"	D	1.5	_____	_____	_____
1"	D	2.5	_____	_____	_____
1 1/2"	D,T	5.0	_____	_____	_____
2"	D,C,T	8.0	_____	_____	_____
3"	D	15.0	_____	_____	_____
3"	C	16.0	_____	_____	_____
3"	T	17.5	_____	_____	_____
Unmetered Customers	_____	_____	95	104	104
Other (Specify)	_____	_____	_____	_____	_____
Total			<u>95</u>	<u>104</u>	<u>104</u>

** D = Displacement
C = Compound
T = Turbine

UTILITY NAME: Harder Hall-Howard, Inc.

YEAR OF REPORT
DECEMBER 31, 2003

PUMPING EQUIPMENT

Lift Station Number _____	<u>1</u>	<u>2</u>	<u>3</u>	_____	_____	_____
Make or Type and nameplate data on pump _____	_____	_____	_____	_____	_____	_____
Gorman Rupp 13a 25 _____	<u>Flyght</u>	<u>Flyght</u>	<u>Flyght</u>	_____	_____	_____
Year installed _____	<u>1982</u>	<u>1982</u>	<u>1982</u>	_____	_____	_____
Rated capacity _____	<u>5 HP</u>	<u>3 HP</u>	<u>2.5 HP</u>	_____	_____	_____
Size _____	<u>4"</u>	<u>4"</u>	<u>4"</u>	_____	_____	_____
Power:						
Electric _____	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	_____	_____	_____
Mechanical _____	_____	_____	_____	_____	_____	_____
Nameplate data of motor _____	<u>5 HP</u>	<u>3 HP</u>	<u>2.5 HP</u>	_____	_____	_____
_____	<u>Flyght</u>	<u>Flyght</u>	<u>Flyght</u>	_____	_____	_____

SERVICE CONNECTIONS

Size (inches) _____	<u>4"</u>	_____	_____	_____	_____	_____
Type (PVC, VCP, etc.) _____	<u>PVC</u>	_____	_____	_____	_____	_____
Average length _____	_____	_____	_____	_____	_____	_____
Number of active service connections _____	_____	_____	_____	_____	_____	_____
Beginning of year _____	<u>95</u>	_____	_____	_____	_____	_____
Added during year _____	<u>9</u>	_____	_____	_____	_____	_____
Retired during year _____	_____	_____	_____	_____	_____	_____
End of year _____	<u>104</u>	_____	_____	_____	_____	_____
Give full particulars concerning inactive connections _____	_____	_____	_____	_____	_____	_____

COLLECTING AND FORCE MAINS

	Collecting Mains				Force Mains			
Size (inches) _____	<u>8"</u>	_____	_____	_____	_____	_____	_____	_____
Type of main _____	<u>PVC</u>	_____	_____	_____	_____	_____	_____	_____
Length of main (nearest foot) _____	<u>16,183</u>	_____	_____	_____	_____	_____	_____	_____
Beginning of year _____	_____	_____	_____	_____	_____	_____	_____	_____
Added during year _____	_____	_____	_____	_____	_____	_____	_____	_____
Retired during year _____	_____	_____	_____	_____	_____	_____	_____	_____
End of year _____	_____	_____	_____	_____	_____	_____	_____	_____

MANHOLES

Size (inches) _____	<u>24"</u>	_____	_____	_____
Type of Manhole _____	<u>Brick & Precast</u>	_____	_____	_____
Number of Manholes:				
Beginning of year _____	<u>63</u>	_____	_____	_____
Added during year _____	_____	_____	_____	_____
Retired during year _____	_____	_____	_____	_____
End of Year _____	<u>63</u>	_____	_____	_____

UTILITY NAME: Harder Hall-Howard, Inc.

SYSTEM NAME: N/A

YEAR OF REPORT DECEMBER 31, 2003

TREATMENT PLANT

Manufacturer _____ Type _____ "Steel" or "Concrete" _____ Total Permitted Capacity _____ Average Daily Flow _____ Method of Effluent Disposal _____ Permitted Capacity of Disposal _____ Total Gallons of Wastewater treated _____	Davco Steel 60,000 GPD 35,000 GPD Spray Irrigation	 	
--	--	----------------------------------	----------------------------------

MASTER LIFT STATION PUMPS

Manufacturer _____ Capacity (GPM's) _____ Motor: Manufacturer _____ Horsepower _____ Power (Electric or Mechanical) _____	Davco 125 GPM FMV 3 Electric	 	 	 	 	
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PUMPING WASTEWATER STATISTICS

Months	Gallons of Treated Wastewater	Effluent Reuse Gallons to Customers	Effluent Gallons Disposed of on site
January _____	1,387,000	_____	1,387,000
February _____	1,211,000	_____	1,211,000
March _____	1,141,000	_____	1,141,000
April _____	1,006,000	_____	1,006,000
May _____	844,000	_____	844,000
June _____	743,400	_____	743,400
July _____	587,000	_____	587,000
August _____	633,000	_____	633,000
September _____	918,000	_____	918,000
October _____	747,000	_____	747,000
November _____	703,000	_____	703,000
December _____	610,000	_____	610,000
Total for year _____	10,530,400	_____	10,530,400

If Wastewater Treatment is purchased, indicate the vendor: N/A

UTILITY NAME: Harder Hall-Howard, Inc.

YEAR OF REPORT
DECEMBER 31, 2003

SYSTEM NAME: N/A

GENERAL WASTEWATER SYSTEM INFORMATION

Furnish information below for each system. A separate page should be supplied where necessary.

- 1. Present number of ERCs* now being served. 103 = [(10,530,400 gallons treated/365 days)/280 gallons per day]
- 2. Maximum number of ERCs* which can be served. 214 (60,000/280 = 214)
- 3. Present system connection capacity (in ERCs*) using existing lines. 214
- 4. Future connection capacity (in ERCs*) upon service area buildout. 214
- 5. Estimated annual increase in ERCs*. 7
- 6. Describe any plans and estimated completion dates for any enlargements or improvements of this system
None
- 7. If the utility uses reuse as a means of effluent disposal, provide a list of the reuse end users and the amount of reuse provided to each, if known. N/A
- 8. If the utility does not engage in reuse, has a reuse feasibility study been completed? No
If so, when? N/A
- 9. Has the utility been required by the DEP or water management district to implement reuse? No
If so, what are the utility's plans to comply with this requirement? N/A
- 10. When did the company last file a capacity analysis report with the DEP?
- 11. If the present system does not meet the requirements of DEP rules, submit the following: N/A
 - a. Attach a description of the plant upgrade necessary to meet the DEP rules.
 - b. Have these plans been approved by DEP?
 - c. When will construction begin?
 - d. Attach plans for funding the required upgrading.
 - e. Is this system under any Consent Order with DEP?
- 12. Department of Environmental Protection ID # D028192714

* An ERC is determined based on one of the following methods:
(a) If actual flow data are available from the preceding 12 months:
Divide the total annual single family residence (SFR) gallons sold by the average number of single family residents (SFR) gallons sold by the average number of single family residence customers for the same period and divide the result by 365 days.
(b) If no historical flow data are available use:
ERC = (Total SFR gallons sold (omit 000/365 days)/280 gallons per day).

UTILITY NAME: Harder Hall-Howard, Inc.

YEAR OF REPORT
DECEMBER 31, 2003

CERTIFICATION OF ANNUAL REPORT

I HEREBY CERTIFY, to the best of my knowledge and belief:

- | | | | |
|--|--------------------------------|----|--|
| YES
<input checked="" type="checkbox"/> | NO
<input type="checkbox"/> | 1. | The utility is in substantial compliance with the Uniform System of Accounts prescribed by the Florida Public Service Commission in Rule 25-30.115 (1), Florida Administrative Code. |
| YES
<input checked="" type="checkbox"/> | NO
<input type="checkbox"/> | 2. | The utility is in substantial compliance with all applicable rules and orders of the Florida Public Service Commission. |
| YES
<input checked="" type="checkbox"/> | NO
<input type="checkbox"/> | 3. | There have been no communications from regulatory agencies concerning noncompliance with, or deficiencies in, financial reporting practices that could have a material effect on the financial statement of the utility. |
| YES
<input checked="" type="checkbox"/> | NO
<input type="checkbox"/> | 4. | The annual report fairly represents the financial condition and results of operations of the respondent for the period presented and other information and statements presented in the report as to the business affairs of the respondent are true, correct, and complete for the period for which it represents. |

Items Certified

- | | | | |
|---|---|---|---|
| 1.
<input checked="" type="checkbox"/> | 2.
<input checked="" type="checkbox"/> | 3.
<input checked="" type="checkbox"/> | 4.
<input checked="" type="checkbox"/> |
|---|---|---|---|

Paul E. Howard, president
(signature of chief executive officer of the utility)
Paul E. Howard

Date: 3-30-04

- | | | | |
|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| 1.
<input type="checkbox"/> | 2.
<input type="checkbox"/> | 3.
<input type="checkbox"/> | 4.
<input type="checkbox"/> |
|--------------------------------|--------------------------------|--------------------------------|--------------------------------|

Paul E. Howard
(signature of chief financial officer of the utility)

Date: 3-30-04

* Each of the four items must be certified YES or NO. Each item need not be certified by both officers. The items being certified by the officer should be indicated in the appropriate area to the left of the signature.

Notice: Section 837.06, Florida Statutes, provides that any person who knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his duty shall be guilty of a misdemeanor of the second degree.