

**CLASS "C"**  
**WATER AND/OR WASTEWATER UTILITIES**

(Gross Revenue of Less Than \$200,000 Each)

**ANNUAL REPORT**

OF

SU658-03-AR  
Creola, Inc.  
P. O. Box 1257  
Safety Harbor, FL 34695-1257

Submitted To The

**STATE OF FLORIDA**



**PUBLIC SERVICE COMMISSION**

FOR THE

**YEAR ENDED DECEMBER 31, 2003**

04 MAY 28 11:11:01  
REGULATION

VICE

# **FINANCIAL SECTION**

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REPORT OF

CREOLA, INC. SU658  
(EXACT NAME OF UTILITY)

P.O. BOX 1346 SEBRING, FL 33871-1346	401 PAULINE STREET SEBRING, FL. 33872	HIGHLANDS
Mailing Address	Street Address	County

Telephone Number (863) - 385-0981 Date Utility First Organized DECEMBER 1991

Check the business entity of the utility as filed with the Internal Revenue Service:

- Individual     
  Sub Chapter S Corporation     
  1120 Corporation     
  Partnership

Name, Address and phone where records are located: 401 PAULINE ST.\* SEBRING\*FL\*33872

Name of subdivisions where services are provided: FRANCIS MOBILE ESTATES AND FRANCIS 2 MOBILE HOM PARKS.

CONTACTS:

Name	Title	Principle Business Address	Salary Charged Utility
Person to send correspondence: Leah Bruder	General Manager	401 PaulineStreet Sebring, FL 33872	\$ None
Person who prepared this report: George C. MacFarlane Regulatory Consultants, Inc.	Consultant	405 Interstate Blvd., Suite A Sarasota, FL 34240	\$
Officers and Managers:			\$
			\$
			\$
			\$
			\$
			\$

Report every corporation or person owning or holding directly or indirectly 5 percent or more of the voting securities of the reporting utility:

Name	Percent Ownership in Utility	Principle Business Address	Salary Charged Utility
			\$
			\$
			\$
			\$
			\$
			\$
			\$
			\$

INCOME STATEMENT

Account Name	Ref. Page	Water	Wastewater	Other	Total Company
Gross Revenue:					
Residential		\$	\$ 103,281	\$	\$ 103,281
Commercial			17,170		17,170
Industrial					
Multiple Family					0
Guaranteed Revenues					
Other (Specify) Sale-Truck			0		0
<b>Total Gross Revenue</b>		\$	\$ 120,451	\$	\$ 120,451
Operation Expense (Must tie to pages W-3 and S-3)	W-3 S-3	\$	\$ 96,762	\$	\$ 96,762
Depreciation Expense	F-5		24,087		24,087
CIAC Amortization Expense	F-8		(10,039)		(10,039)
Taxes Other Than Income	F-7		9,641		9,641
Income Taxes	F-7				
<b>Total Operating Expense</b>		\$	\$ 120,451		\$ 120,451
<b>Net Operating Income (Loss)</b>		\$	\$ 0	\$	\$ 0
Other Income:					
Nonutility Income		\$	\$ 0	\$	\$ 0
Other Deductions:					
Miscellaneous Nonutility Expenses		\$	\$	\$	\$ 0
Interest Expense					0
<b>Net Income (Loss)</b>		\$	\$ 0	\$	\$ 0

UTILITY NAME: CREOLA, INC

YEAR OF REPORT DECEMBER 31, 2003
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COMPARATIVE BALANCE SHEET

ACCOUNT NAME	Reference Page	Current Year	Previous Year
<b>Assets:</b>			
Utility Plant in Service (101-105) -----	F-5,W-1,S-1	\$ 453,195	\$ 450,125
Accumulated Depreciation and Amortization (108) -----	F-5,W-2,S-3	<u>346,933</u>	<u>322,846</u>
Net Utility Plant -----		\$ 106,262	\$ 127,279
Cash -----			
Customer Accounts Receivable (141) -----		795	
Other Assets (Specify): -----			
Other Receivables -----			15,622
Interdivision Receivables -----		425	
Working Capital Allowance -----			
Deferred Large Motor & Pond Repairs, Net -----		<u>7,853</u>	<u>7,695</u>
Total Assets -----		\$ <u>115,335</u>	\$ <u>150,596</u>
<b>Liabilities and Capital:</b>			
Common Stock Issued (201) -----	F-6	17	17
Preferred Stock Issued (204) -----	F-6		
Other Paid in Capital (211) -----		38,985	38,985
Retained Earnings (215) -----	F-6	(3,387)	(3,387)
Proprietary Capital (Proprietary and partnership only) (218) -----	F-6		
Total Capital -----		\$ <u>35,615</u>	\$ <u>35,615</u>
Long Term Debt (224) -----	F-6		
Accounts Payable (231) -----			8,374
Notes Payable (232) -----			
Customer Deposits (235) -----			
Accrued Taxes (236) -----		5,420	7,248
Other Liabilities (Specify) -----			
Prepaid Revenues -----		4,978	
Other Payables -----		10,825	7,695
Interdivision Payables -----			23,128
Advances for Construction -----			
Contributions in Aid of Construction - Net (271-272) -----	F-8	<u>58,497</u>	<u>68,536</u>
Total Liabilities and Capital -----		\$ <u>115,335</u>	\$ <u>150,596</u>

UTILITY NAME: CREOLA, INC

YEAR OF REPORT DECEMBER 31, 2003
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**GROSS UTILITY PLANT**

Plant Accounts: (101 - 107) inclusive	Water	Wastewater	Plant other Than Reporting Systems	Total
Utility Plant in Service _____	\$ _____	\$ 453,195	\$ _____	\$ 453,195
Construction Work in Progress _____	_____	_____	_____	_____
Other (Specify) _____ _____	_____ _____	_____ _____	_____ _____	_____ _____
<b>Total Utility Plant</b> _____	<b>\$ _____</b>	<b>\$ 453,195</b>	<b>\$ _____</b>	<b>\$ 453,195</b>

**ACCUMULATED DEPRECIATION (A/D) AND CIAC AMORTIZATION OF UTILITY PLANT**

Account 108	Water	Wastewater	Other Than Reporting Systems	Total
Balance First of Year _____	\$ _____	\$ 322,846	\$ _____	\$ 322,846
<b>Add Credits During Year:</b>				
Accruals charged to depreciation account _____	\$ _____	\$ 24,087	\$ _____	\$ 24,087
Salvage _____	_____	_____	_____	_____
Other Credits (specify) _____	_____	_____	_____	_____
<b>Total Credits</b> _____	<b>\$ _____</b>	<b>\$ 24,087</b>	<b>\$ _____</b>	<b>\$ 24,087</b>
<b>Deduct Debits During Year:</b>				
Book cost of plant retired _____	\$ _____	\$ _____	\$ _____	\$ 0
Cost of removal _____	_____	_____	_____	_____
Other debits (specify) _____	_____	_____	_____	_____
Prior Period Adj. to Tie Accum to PSC _____	_____	0	_____	0
<b>Total Debits</b> _____	<b>\$ _____</b>	<b>\$ 0</b>	<b>\$ _____</b>	<b>\$ 0</b>
<b>Balance End of Year</b> _____	<b>\$ _____</b>	<b>\$ 346,933</b>	<b>\$ _____</b>	<b>\$ 346,933</b>

UTILITY NAME: CREOLA, INC

<b>YEAR OF REPORT</b> DECEMBER 31, 2003
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CAPITAL STOCK ( 201 - 204 )

	Common Stock	Preferred Stock
Par or stated value per share _____	1	_____
Shares authorized _____	500	_____
Shares issued and outstanding _____	500	_____
Total par value of stock issued _____	17	_____
Dividends declared per share for year _____	0	_____

RETAINED EARNINGS ( 215 )

	Appropriated	Un- Appropriated
Balance first of year _____	\$ _____	\$ (3,387)
Changes during the year (Specify):		
Net Income FYE 12/31/03 _____	_____	0
_____	_____	_____
_____	_____	_____
Balance end of year _____	\$ _____	\$ (3,387)

PROPRIETARY CAPITAL ( 218 )

	Proprietor	Partner
Balance first of year _____	\$ _____	\$ _____
Changes during the year (Specify):		
_____	_____	_____
_____	_____	_____
_____	_____	_____
Balance end of year _____	\$ _____	\$ _____

LONG TERM DEBT ( 224 )

Description of Obligation (Including Nominal Date of Issue and Date of Maturity):	Interest		Principal per Balance Sheet Date
	Rate	# of Pymts	
_____	_____	_____	\$ _____
_____	_____	_____	_____
Total _____			\$ 0



UTILITY NAME: CREOLA, INC

YEAR OF REPORT DECEMBER 31, 2003
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**TAXES ACCRUED ( 236 )**

(a)	Water (b)	Wastewater (c)	Other (d)	Total (e)
	\$ _____	\$ _____	\$ _____	\$ _____
Income Taxes:				
Federal income tax _____	\$ _____	\$ _____	\$ _____	\$ _____
State income tax _____	_____	_____	_____	_____
Taxes Other Than Income:				
State ad valorem tax _____	_____	_____	_____	_____
Local property tax _____	_____	1,752	_____	1,752
Regulatory assessment fee _____	_____	5,420	_____	5,420
Other (Specify) Payroll & Other _____	_____	2,469	_____	2,469
Prior Year's RAF _____	_____	0	_____	0
Total Taxes Expensed	\$ _____	\$ 9,641	\$ _____	\$ 9,641
Less Taxes Paid	_____	4,221	_____	4,221
Total Taxes Accrued	\$ _____	\$ 5,420	\$ _____	\$ 5,420

**PAYMENTS FOR SERVICES RENDERED BY OTHER THAN EMPLOYEES**

<p>Report all information concerning outside rate, management, construction, advertising, labor relations, public relations, or other similar professional services rendered the respondent for which aggregate payments during the year to any corporation, partnership, individual, or organization of any kind whatever amounting to \$500 or more.</p>			
Name of Recipient	Water Amount	Wastewater Amount	Description of Service
Francis I Amenities Corporation, Inc.	\$ _____	\$ 4,800	Management Fees
Regulatory Consultants, Inc.	\$ _____	\$ 8,500	Accounting & Consulting Fees
Abel, Band, Russell, Collier, Pitchford	\$ _____	\$ 3,517	Legal Fees
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____
_____	\$ _____	\$ _____	_____

UTILITY NAME: CREOLA, INC

YEAR OF REPORT DECEMBER 31	2003
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**CONTRIBUTIONS IN AID OF CONSTRUCTION ( 271 )**

(a)	Water (b)	Wastewater (c)	Total (d)
1) Balance first of year _____	\$ _____	\$ 271,039	\$ 271,039
2) Add credits during year _____			0
3) Total _____	\$ _____	\$ 271,039	\$ 271,039
4) Deduct charges during the year _____			0
5) Balance end of year _____		271,039	271,039
6) Less Accumulated Amortization _____		212,542	212,542
7) Net CIAC _____	\$ _____	\$ 58,497	\$ 58,497

**ADDITIONS TO CONTRIBUTIONS IN AID OF CONSTRUCTION DURING YEAR (CREDITS)**

Report below all developers or contractors agreements from which cash or property was received during the year.	Indicate "Cash" or "Property"	Water	Wastewater
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
Sub-total _____		\$ _____	\$ _____
Report below all capacity charges, main extension charges and customer connection charges received during the year.			
Description of Charge	Number of Connections	Charge per Connection	
_____	_____	\$ _____	\$ _____
_____	_____	_____	_____
_____	_____	_____	_____
Total Credits During Year (Must agree with line # 2 above.) _____			\$ _____

**ACCUMULATED AMORTIZATION OF CIAC**

	Water	Wastewater	Total
Balance First of Year _____	\$ _____	\$ 202,503	\$ 202,503
Add Depreciation On CIAC Assets _____		10,039	10,039
Add Other Debits During Year: _____			0
Deduct Credits During Year: _____			0
Deduct Other Credits During Year _____			0
Balance End of Year (Must agree with line #6 above.) _____	\$ _____	\$ 212,542	\$ 212,542

**\*\* COMPLETION OF SCHEDULE REQUIRED ONLY IF AFUDC WAS CHARGED DURING YEAR \*\***

UTILITY NAME: CREOLA, INC

YEAR OF REPORT DECEMBER 31      2003
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**SCHEDULE "A"**

**SCHEDULE OF COST OF CAPITAL USED FOR AFUDC CALCULATION (1)**

Class of Capital (a)	Dollar Amount (b)	Percentage of Capital (c)	Actual Cost Rates (d)	Weighted Cost [ c x d ] (e)
Common Equity	\$ _____	_____ %	_____ %	_____ %
Preferred Stock	_____	_____ %	_____ %	_____ %
Long Term Debt	_____	_____ %	_____ %	_____ %
Customer Deposits	_____	_____ %	_____ %	_____ %
Tax Credits - Zero Cost	_____	_____ %	0.00 %	_____ %
Tax Credits - Weighted Cost	_____	_____ %	_____ %	_____ %
Deferred Income Taxes	_____	_____ %	_____ %	_____ %
Other (Explain)	_____	_____ %	_____ %	_____ %
<b>Total</b>	<b>\$ _____</b>	<b>100.00 %</b>		<b>_____ %</b>

(1) Must be calculated using the same methodology used to calculate AFUDC rate approved by the Commission.

**APPROVED AFUDC RATE**

Current Commission approved AFUDC rate:	_____ %
Commission Order approving AFUDC rate:	_____



**WATER  
OPERATING  
SECTION**

**WASTEWATER  
OPERATING  
SECTION**

**WASTEWATER UTILITY PLANT ACCOUNTS**

Acct. No. (a)	Account Name (b)	Previous Year (c)	Additions (d)	Retirements (e)	Current Year (f)
351	Organization	\$ 2,786	\$	\$	\$ 2,786
352	Franchises				
353	Land and Land Rights	1,768			1,768
354	Structures and Improvements	8,579			8,579
360	Collection Sewers - Force	101,205			101,205
361	Collection Sewers - Gravity	178,572			178,572
362	Special Collecting Structures				
363	Services to Customers				
364	Flow Measuring Devices	293			293
365	Flow Measuring Installations				
370	Receiving Wells	1,623			1,623
371	Pumping Equipment	960			960
380	Treatment & Disposal Equip.	113,447	2,500		115,947
380	Treatment & Disposal CI2 Equip.		570		570
381	Plant Sewers	436			436
382	Outfall Sewer Lines	90			90
389	Other Plant and Miscellaneous Equipment	2,479			2,479
390	Office Furniture and Equipment	2,457			2,457
391	Transportation Equipment	34,579			34,579
392	Stores Equipment				
393	Tools, Shop and Garage Equipment				
394	Laboratory Equipment				
395	Power Operated Equipment	851			851
396	Communication Equipment				
397	Miscellaneous Equipment				
398	Other Tangible Plant				
	<b>Total Wastewater Plant</b>	<b>\$ 450,125</b>	<b>\$ 3,070</b>	<b>\$ 0</b>	<b>\$ 453,195 *</b>

\* This amount should tie to sheet F-5.

**ANALYSIS OF ACCUMULATED DEPRECIATION BY PRIMARY ACCOUNT - WASTEWATER**

Acct. No. (a)	Account (b)	Average Service Life in Years (c)	Average Salvage in Percent (d)	Depr. Rate Applied (e)	Accumulated Depreciation Balance Previous Year (f)	Adjust to PSC Audit Balances And Record Retirements (g)	Credits (h)	Accum. Depr. Balance End of Year (f-g+h=i) (i)
354	Structures and Improvements	22	%	4.50% %	\$ 3,113	\$	\$ 390	\$ 3,503
360	Collection Sewers - Force	27	%	3.70% %	71,668		3,749	75,417
361	Collection Sewers - Gravity	27	%	3.70% %	133,419		6,614	140,033
362	Special Collecting Structures		%	%				
363	Services to Customers		%	%				
364	Flow Measuring Devices	35	%	2.90% %				
365	Flow Measuring Installations		%	%	81		8	89
370	Receiving Wells	15	%	6.70% %	1,020		108	1,128
371	Pumping Equipment		%	%	(2,162)		256	(1,906)
380	Treatment & Disposal Equip.	18	%	5.60% %	91,159		6,782	97,941
380	Treatment & Disposal C12 Equip.	10	%	10.00% %			29	29
381	Plant Sewers	32	%	3.10% %	169		14	183
382	Outfall Sewer Lines	30	%	3.30% %	79		3	82
389	Other Plant and Miscellaneous Equipment	18	%	5.60% %	1,035		138	1,173
390	Office Furniture and Equipment	15	%	6.70% %	1,229		137	1,366
391	Transportation Equipment	6	%	16.70% %	20,170		5,763	25,933
392	Stores Equipment		%	%				
393	Tools, Shop and Garage Equipment		%	%				
394	Laboratory Equipment		%	%				
395	Power Operated Equipment	10	%	10.00% %	851		0	851
396	Communication Equipment		%	%				
397	Miscellaneous Equipment		%	%				
398	Organizational Costs	29	%	3.40% %	1,015		96	1,111
301	Adjustment Needed		%	%				
	Totals		%	%	\$ 322,846	\$ 0	\$ 24,087	\$ 346,933 *

\* This amount should tie to Sheet F-5.



**WASTEWATER OPERATION AND MAINTENANCE EXPENSE**

Acct. No.	Account Name	Amount
701	Salaries and Wages - Employees	\$ 32,277
703	Salaries and Wages - Officers, Directors, and Majority Stockholders	0
704	Employee Pensions and Benefits	
710	Purchased Wastewater Treatment	
711	Sludge Removal Expense	2,625
715	Purchased Power	11,002
716	Fuel for Power Production	
718	Chemicals	3,530
720	Materials and Supplies	8,126
730	Contractual Services:	
	Professional	
	Management Fee	4,800
	Operator	3,586
	Testing	3,200
	Legal, Engineering & Accounting	12,310
	Other	4,182
740	Rents	145
750	Transportation Expense	8,186
755	Insurance Expense	2,122
765	Regulatory Commission Expenses (Amortized Rate Case Expense)	
770	Bad Debt Expense	
775	Miscellaneous Expenses	671
	<b>Total Wastewater Operation And Maintenance Expense</b>	<b>\$ 96,762 *</b>

\* This amount should tie to Sheet F-3.

**WASTEWATER CUSTOMERS**

Description (a)	Type of Meter ** (b)	Equivalent Factor (c)	Number of Active Customers		Total Number of Meter Equivalents (c x e) (f)
			Start of Year (d)	End of Year (e)	
5/8"	D	1.0			
3/4"	D	1.5			
1"	D	2.5	4	4	10.0
1 1/2"	D,T	5.0	2	2	10.0
2"	D,C,T	8.0	2	1	8.0
3"	D	15.0			
3"	C	16.0			
3"	T	17.5			
4"	D,C	25.0			
4"	T	30.0			
6"	D,C	50.0			
6"	T	62.5			
Other (Specify):					
Unmetered Customers			638 *	621	621
<b>Total</b>			<b>646</b>	<b>628</b>	<b>649.0</b>

\*\* D = Displacement  
C = Compound  
T = Turbine

\* Beginning Number of Customers Revised

**PUMPING EQUIPMENT**

	MAIN 1	SUNR 2	TRIAN 3	VON 4	SURGE 5	
Lift Station Number _____						
Make or Type and nameplate data on pump _____	GOULD (2 EA.)	GOULD (2 EA.)	GOULD (2 EA.)	GOULD (2 EA.)	GOULD (1 EA.)	
Year installed _____	94/00	98/00	98/98	94/94	98	
Rated capacity _____						
Size _____	@1HP	@3/4HP	@3/4HP	@3/4HP	@3/4HP	
Power:						
Electric _____	YES	YES	YES	YES	YES	
Mechanical _____						
Nameplate data of motor _____						

**SERVICE CONNECTIONS**

	VICORP	FME	FMEO	FME(TT)	F2FLAT	COMM	ECON
Size (inches) _____	2"	RENAL RES	OWNED RES	METERED 1-1/2"	RES RES	(5EA) 1"	INN 1-1/2"
Type (PVC, VCP, etc.) _____							
Average length _____	UNK.	UNK.	UNK.	UNK.	UNK.	UNK.	UNK.
Number of active service connections _____							
Beginning of year _____	1	207	152	1	269	5	1
Added during year _____	0	0	0	0	0	0	0
Retired during year _____	0	0	0	0	0	0	0
End of year _____	1	207	152	1	269	5	1
Give full particulars concerning inactive connections _____							

**COLLECTING AND FORCE MAINS**

	Collecting Mains				Force Mains			
Size (inches) _____								
Type of main _____								
Length of main (nearest foot) _____								
Beginning of year _____								
Added during year _____								
Retired during year _____								
End of year _____								

**MANHOLES**

Size (inches) _____				
Type of Manhole _____				
Number of Manholes:				
Beginning of year _____				
Added during year _____				
Retired during year _____				
End of Year _____				

UTILITY NAME: CREOLA, INC.

SYSTEM NAME: \_\_\_\_\_

YEAR OF REPORT  
DECEMBER 31, \*\*\*\*\*

**TREATMENT PLANT**

Manufacturer _____ Type _____ "Steel" or "Concrete" _____ Total Capacity _____ Average Daily Flow _____ Effluent Disposal _____ Total Gallons of Wastewater treated (in 000's) _____	<u>DEFIANCE/DAVCO</u> <u>CONCRETE</u> <u>EXT. AERATION</u>	<u>MAROLF</u> <u>CONCRETE/STEEL</u> <u>EXT. AERATION</u>	<u>COMBINED</u>  _____ 87,000 48,342  _____ 17,645
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**MASTER LIFT STATION PUMPS**

Manufacturer _____ Capacity (GPM's) _____ Motor: Manufacturer _____ Horsepower _____ Power (Electric or Mechanical) _____	_____  <u>GOULD</u> <u>2@1HP</u>  <u>ELEC</u>	_____  _____  _____	_____  _____  _____	_____  _____  _____	_____  _____  _____
---	--	---------------------------------	---------------------------------	---------------------------------	---------------------------------

**PUMPING WASTEWATER STATISTICS**

Months	Gallons of Treated Wastewater	Effluent Reuse Gallons to Customers	Effluent Gallons Disposed of on site
January _____	1,798		
February _____	1,708		
March _____	2,015		
April _____	1,770		
May _____	1,519		
June _____	1,290		
July _____	1,240		
August _____	1,147		
September _____	1,080		
October _____	1,209		
November _____	1,350		
December _____	1,519		
Total for year in (000's) _____	<u>17,645</u>		

If Wastewater Treatment is purchased, indicate the vendor: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

UTILITY NAME: CREOLA, INC

YEAR OF REPORT  
DECEMBER 31, 2003

SYSTEM NAME: \_\_\_\_\_

### GENERAL WASTEWATER SYSTEM INFORMATION

Furnish information below for each system. A separate page should be supplied where necessary.

1. Present ERCs\* now being served \_\_\_\_\_ 232
2. Maximum ERCs\* which can be served \_\_\_\_\_ 311
3. Present system connection capacity (in ERC's\*) using existing lines \_\_\_\_\_ 232
4. Future connection capacity (in ERC's\*) upon service area buildout \_\_\_\_\_ 311
5. Estimated annual increase in ERCs\* \_\_\_\_\_ NONE
6. Describe any plans and estimated completion dates for any enlargements or improvements of this system  
\_\_\_\_\_ NONE
7. If the utility uses reuse as a means of effluent disposal, provide a list of the reuse and users and the amount of reuse provided to each, if known. \_\_\_\_\_
8. If the utility does not engage in reuse, has a reuse feasibility study been completed? \_\_\_ No  
If so, when? \_\_\_\_\_
9. Has the utility been required by the DEP or water management district to implement reuse? \_\_\_ No  
If so, what are the utility's plans to comply with this requirement? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
10. When did the company last file a capacity analysis report with the DEP? \_\_\_\_\_
11. If the present system does not meet the requirements of DEP rules, submit the following:
  - a. Attach a description of the plant upgrade necessary to meet the DEP rules.
  - b. Have these plans been approved by DEP? \_\_\_\_\_
  - c. When will construction begin? \_\_\_\_\_
  - d. Attach plans for funding the required upgrading.
  - e. Is this system under any Consent Order with DEP? \_\_\_\_\_
12. Department of Environmental Protection ID # D028-266552

\* An ERC is determined based on one of the following methods:  
(a) If actual flow data are available from the proceeding 12 months:  
Divide the total annual single family residence (SFR) gallons sold by the average number of single family residents (SFR) gallons sold by the average number of single family residence customers for the same period and divide the results by 365 days.  
(b) If no historical flow data are available use:  
ERC = ( Total SFR gallons sold (omit 000/365 days/280 gallons per day).

# CERTIFICATION OF ANNUAL REPORT

I HEREBY CERTIFY, to the best of my knowledge and belief:

YES  NO  1. The utility is in substantial compliance with the Uniform System of Accounts prescribed by the Florida Public Service Commission in Rule 25-30.115 (1), Florida Administrative Code.

YES  NO  2. The utility is in substantial compliance with all applicable rules and orders of the Florida Public Service Commission.

YES  NO  3. There have been no communications from regulatory agencies concerning noncompliance with, or deficiencies in, financial reporting practices that could have a material effect on the financial statement of the utility.

YES  NO  4. The annual report fairly represents the financial condition and results of operations of the respondent for the period presented and other information and statements presented in the report as to the business affairs of the respondent are true, correct, and complete for the period for which it represents.

**Items Certified**

1.  2.  3.  4.  \_\_\_\_\_ \*

(signature of chief executive officer of the utility)

1.  2.  3.  4.  \_\_\_\_\_ \*

(signature of chief financial officer of the utility)

\* Each of the four items must be certified YES or NO. Each item need not be certified by both officers. The items being certified by the officer should be indicated in the appropriate area to the left of the signature.

Notice: Section 837.06, Florida Statutes, provides that any person who knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his duty shall be guilty of a misdemeanor of the second degree.