

CLASS "C"

OFFICIAL COPY
UTILITIES
WATER AND SEWER

WATER and/or WASTEWATER UTILITIES

(Gross Revenue of Less Than \$200,000 Each)

ANNUAL REPORT

SU828-03-AR
Herons Glen Utilities
2250 Avenida Del Vera
North Ft. Myers, FL 33917-6700

456-S

Certificate Number(s)

Submitted To The

STATE OF FLORIDA



04 APR 23 AM 6:34
PUBLIC SERVICE
REGULATION

PUBLIC SERVICE COMMISSION

FOR THE

YEAR ENDED DECEMBER 31, 2003

Cronin, Jackson, Nixon & Wilson
CERTIFIED PUBLIC ACCOUNTANTS, P.A.

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April 8, 2004

To the Partners
Herons Glen Utilities

We have compiled the 2003 Annual Report of Herons Glen Utilities in the accompanying prescribed form, in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants.

Our compilation was limited to presenting, in the form prescribed by the Florida Public Service Commission, information that is the representation of the management of Herons Glen Utilities. We have not audited or reviewed the report referred to above and, accordingly, do not express an opinion or any form of assurance on it.

This report is presented in accordance with the requirements of the Florida Public Service Commission, which differ from generally accepted accounting principles. Accordingly, this report is not designed for those who are not informed about such differences.

Cronin, Jackson, Nixon & Wilson
CRONIN, JACKSON, NIXON & WILSON

**Reconciliation of Revenue to
Regulatory Assessment Fee Revenue
Wastewater Operations
Class A & B**

Company: Herons Glen Utilities

For the Year Ended December 31, 2003

(a)	(b)	(c)	(d)
Accounts	Gross Wastewater Revenues per Sch. F-3	Gross Wastewater Revenues per RAF Return	Difference (b) - (c)
Gross Revenue:			
Total Flat-Rate revenues (521.1 - 521.6)	\$ -	\$ -	\$ -
Total Measured Revenues (522.1 - 522.5)	194,702	194,702	-
Revenues from Public Authorities (523)	-	-	-
Revenues from Other Systems (524)	-	-	-
Interdepartmental Revenues (525)	-	-	-
Total Other Wastewater Revenues (530 - 536)	-	-	-
Reclaimed Water Sales (540.1 - 544)	-	-	-
Total Wastewater Operating Revenue	\$ 194,702	\$ 194,702	\$ -
LESS: Expense for Purchased Wastewater from FPSC-Regulated Utility	-	-	-
Net Wastewater Operating Revenues	\$ 194,702	\$ 194,702	\$ -

Explanations:

Instructions:

For the current year, reconcile the gross water revenues reported on Schedule F-3 with the gross water revenues reported on the company's regulatory assessment fee return. Explain any differences reported in column (d).

TABLE OF CONTENTS

Financial Section	
Identification	F-2
Income Statement	F-3
Balance Sheet	F-4
Net Utility Plant	F-5
Accumulated Depreciation and Amortization of Utility Plant	F-5
Capital Stock	F-6
Retained Earnings	F-6
Proprietary Capital	F-6
Long Term Debt	F-6
Taxes Accrued	F-7
Payments For Services Rendered By Other Than Employees	F-7
Contributions in Aid of Construction	F-8
Cost of Capital Used For AFUDC Calculation	F-9
AFUDC Capital Structure Adjustments	F-10
Water Operating Section	
Water Utility Plant Accounts	W-1
Analysis of Accumulated Depreciation By Primary Account - Water	W-2
Water Operation And Maintenance Expense	W-3
Water Customers	W-3
Pumping and Purchased Water Statistics	W-4
Well and Well Pumps, Reservoirs, and High Service Pumping	W-5
Other Water System Information	W-6
Wastewater Operating Section	
Wastewater Utility Plant Accounts	S-1
Analysis of Accumulated Depreciation By Primary Account - Wastewater	S-2
Wastewater Operation And Maintenance Expense	S-3
Wastewater Customers	S-3
Pumping Equipment, Collecting and Force Mains and Manholes	S-4
Other Wastewater System Information	S-5
Verification	
Verification	V-1

FINANCIAL

SECTION

REPORT OF

Herons Glen Utilities
(Exact name of utility)

12800 University Drive, Suite 400	2350 Palo Duro
Ft. Myers, Fl. 33907	North Ft. Myers, Fl. 33917
Mailing Address	Street Address

Telephone Number 239-415-6200 Date Utility First Organized 1989
 Fax 239-415-6211

Check the business entity of the utility as filed with the Internal Revenue Service:
 Individual Sub Chapter S Corporation 1120 Corporation Partnership

Location where books and records are located: Same as above

Names of subdivisions where service is provided: Herons Glen Golf & Country Club

CONTACTS:

Name	Title	Principle Business Address	Salary Charged Utility
Person to send correspondence: Denise Bishop	Director of Business Planning	12800 University Dr. Suite 400 Ft. Myers, Fla. 33907	
Person who prepared this report: Cronin, Jackson, Nixon & Wilson	CPA's	2560 Gulf-to-Bay Blvd. Clearwater, Fl.	
Officers and Managers:			
David Clark	President - Coolidge- Valencia Realty Corp.	Same as above	None
Douglas J. Cordello	Vice President	Same as above	None

Report every corporation or person owning or holding directly or indirectly 5 percent or more of the voting securities of the reporting utility:

Name	Percent Ownership In Utility	Principle Business Address	Salary Charged Utility
Coolidge - Ft. Myers Realty, LP	100 %	Same As Above	None

INCOME STATEMENT

Account Name	Ref. Page	Water	Wastewater	Other (1)	Total Company
Gross Revenue:		N/A			
Residential _____		\$ -	\$ 181,201		\$ 181,201
Commercial _____		-	13,501		13,501
Industrial _____		-			-
Multiple Family _____		-			-
Guarenteed Revenues _____		-			-
Other (Specify) _____		-			-
		-			-
Total Gross Revenue _____		-	194,702	N/A	194,702
Operation Expense (Must tie to Pages W-3 and S-3)	W-3 S-3	N/A	201,029		201,029
Depreciation Expense _____	F-5	-	82,385		82,385
CIAC Amortization Expense _____	F-8		(20,463)		(20,463)
Taxes Other Than Income _____	F-7	-	8,762	-	8,762
Income Taxes _____	F-7	-	-		-
Total Operating Expenses _____			271,713		271,713
Net Operating Income (Loss)		-	(77,011)	-	(77,011)
Other Income:					
Nonutility Income _____					-
Interest Income _____		-	-		-
					-
Other Deductions:					
Miscellaneous Nonutility Expenses _____			8,300		8,300
Interest Expense _____		-			-
AFUDC _____		-	-		-
					-
					-
Net Income (Loss)		N/A	\$ (85,311)	N/A	\$ (85,311)

COMPARATIVE BALANCE SHEET

Account Name	Reference Page	Current Year	Previous Year
ASSETS:			
Utility Plant In Service (101 - 105) _____	F-5, W-1, S-1	\$ 2,458,272	\$ 2,455,597
Accumulated Depreciation and Amortization (108) _____	F-5, W-2, S-2	(688,497)	(606,112)
Net Utility Plant _____		1,769,775	1,849,485
Cash _____		48,534	114,570
Customer Accounts Receivable (141) _____		64,849	65,628
Other Assets (Specify):		-	-
Deferred Loan Costs		-	8,300
Unrecognized Acquisition Adjustments		-	220,292
Total Assets _____		\$ 1,883,158	\$ 2,258,275
LIABILITIES AND CAPITAL:			
Common Stock Issued (201) _____	F-6		
Preferred Stock Issued (204) _____	F-6	-	-
Other Paid In Capital (211) _____			
Retained Earnings (215) _____	F-6	-	
Proprietary Capital (Proprietary and partnership only) (218) _____	F-6	368,940	454,250
Total Capital _____		368,940	454,250
Long Term Debt (224) _____	F-6		
Accounts Payable (231) _____			
Notes Payable (232) _____			
Customer Deposits (235) _____			
Accrued Taxes (236) _____	F-7	8,762	7,730
Other Liabilities (Specify):			
Division payable		962,546	1,249,322
Advances For Construction (252) _____			
Contributions In Aid Of Construction - Net (271 - 272) _____	F-8	542,910	546,973
Total Liabilities and Capital _____		\$ 1,883,158	\$ 2,258,275

GROSS UTILITY PLANT

Plant Accounts: (101 - 107) Inclusive	Water	Sewer	Plant Other Than Reporting Systems	Total
Utility Plant In Service (101) _____	N/A	\$ 2,455,597	N/A	\$ 2,455,597
Construction Work In Progress (105) _____		2,675		2,675
Other (Specify) _____	-	-		-
_____				-
Total Utility Plant _____	N/A	\$ 2,458,272	N/A	\$ 2,458,272

ACCUMULATED DEPRECIATION (A/D) AND AMORTIZATION OF UTILITY PLANT

Account 108	Water	Wastewater	Other Than Reporting Systems	Total
Balance First Of Year _____	N/A	\$ 606,112	N/A	\$ 606,112
Add Credits During Year:				
Accruals charged to depreciation account _____		82,385		82,385
Salvage _____	-	-		-
Other credits (specify) _____	-	-		-
_____	-	-		-
Total credits _____		82,385		82,385
Deduct Debits During Year:				
Book cost of plant retired _____	-	-		-
Cost of removal _____	-	-		-
Other debits (specify) _____				-
_____				-
Total debits _____	-	-		-
Balance End of Year _____		\$ 688,497	N/A	\$ 688,497

UTILITY NAME: Herons Glen Utilities

YEAR OF REPORT
December 31, 2003

CAPITAL STOCK (201 - 204)

	Common Stock	Preferred Stock
Par or stated value per share _____	N/A	N/A
Shares authorized _____		
Shares issued and outstanding _____		
Total par value of stock issued _____		
Dividends declared per share for year _____		

RETAINED EARNINGS (215)

	Appropriated	Un-Appropriated
Balance first of year _____	N/A	\$ -
Charges during the year (specify):		
Current Year Income _____	-	-

Balance end of year _____	\$ _____	_____

PROPRIETARY CAPITAL (218)

	Proprietor or Partner	Partner
Balance first of year _____	\$ 454,250	N/A
Charges during the year (specify):		
Current year loss _____	(85,311)	-
Rounding _____	1	

Balance end of year _____	\$ 368,940	_____

LONG TERM DEBT (224)

Description of Obligation (Including Nominal Date of Issue and Date of Maturity)	Interest		Principal Per Balance Sheet Date
	Rate	# of Payments	
_____	%	_____	\$ -
_____	%	_____	-
_____	%	_____	-
_____	%	_____	
Total _____			N/A

UTILITY NAME: Herons Glen Utilities

YEAR OF REPORT
December 31, 2003

TAXES ACCRUED (236)

(a)	WATER (b)	SEWER (c)	OTHER (d)	TOTAL (e)
Income Taxes:				
Federal income tax _____	\$ -	\$ -	N/A	\$ -
State income tax _____	-	-		
Taxes Other Than Income:				
State ad valorem tax _____	-	-		
Local property tax _____		-		
Regulatory assessment fee _____		8,762		8,762
Other (Specify): _____				

Total taxes accrued _____		\$ 8,762		\$ 8,762

PAYMENTS FOR SERVICES RENDERED BY OTHER THAN EMPLOYEES

Report all information concerning rate, management, construction, advertising, labor relations, public relations, or other similar professional services rendered the respondent for which aggregate payments during the year to any corporation, partnership, individual, or organization of any kind whatever, amounting to \$500 or more.

Name of Recipient	Water Amount	Wastewater Amount	Description of Service
Rose, Sundstrom & Bently		\$ 720	Legal
Cronin, Jackson, Nixon & Wilson		1,105	Accounting

UTILITY NAME: Herons Glen Utilities

YEAR OF REPORT December 31, 2003
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CONTRIBUTIONS IN AID OF CONSTRUCTION (271)

(a)	Water (b)	Wastewater (c)	TOTAL (d)
1. Balance first of year _____	N/A	\$ 772,386	\$ 772,386
2. Add credits during year:	-	16,400	16,400
3. Total _____	-	788,786	788,786
4. Deduct charges during year _____	-		-
5. Balance end of year _____		788,786	788,786
6. Less Accumulated Amortization _____		(245,876)	(245,876)
7. Net CIAC _____		\$ 542,910	\$ 542,910

ADDITIONS TO CONTRIBUTIONS IN AID OF CONSTRUCTION DURING YEAR (CREDITS)

Report below all developers or contractors agreements from which cash or property was received during the year.		Indicate "Cash" or "Property"	Water	Wastewater
_____			\$ -	\$ -

Sub-total _____			NONE	NONE
Report below all capacity charges, main extension charges and customer connections charges received during the year.				
Description of Charge	Number of Connections	Charge per Connection		
Capacity charge	82	200		16,400

Total Credits During Year (Must agree with line # 2 above) _____			\$ -	\$ 16,400

ACCUMULATED AMORTIZATION OF CIAC

	Water	Wastewater	Total
Balance First of Year _____	N/A	\$ 225,413	\$ 225,413
Add Debits During Year: _____	-	20,463	20,463
_____	-	-	
Deduct Credits During Year: _____	-	-	
Balance End of Year (Must agree with line #6 above) _____	\$ -	\$ 245,876	\$ 245,876

YEAR OF REPORT December 31, 2003
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UTILITY NAME: Herons Glen Utilities

SCHEDULE "A"

SCHEDULE OF COST OF CAPITAL USED FOR AFUDC CALCULATION (2)

CLASS OF CAPITAL (a)	Dollar Amount (1) (b)	Percentage of Capital 0	Actual Cost Rates (d)	Weighted Cost [c x d] (e)
Common Equity	N/A	%	%	%
Preferred Stock	-	-	-	-
Long Term Debt	-	-	-	-
Customer Deposits	-	%	%	%
Tax Credits - Zero Cost	-	-	-	-
Tax Credits - Weighted Cost	-	-	-	-
Deferred Income Taxes	-	-	-	-
Other (Explain)	-	-	-	-
Total	\$ -	100.00		-

- (1) Should equal amounts on schedule B, Column (f), Page F-10.
- (2) Must be calculated using the same methodology used to calculate AFUDC rate approved by the Commission.

APPROVED AFUDC RATE

Current Commission approved AFUDC rate:	<u>None</u> %
Commission order approving AFUDC rate:	_____

WATER OPERATING SECTION

Note: This utility is a wastewater only service; therefore, Pages W-1 through W-7 have been omitted from this report.

**WASTEWATER
OPERATING
SECTION**

WASTEWATER UTILITY PLANT ACCOUNTS

Acct. No. (a)	Account Name (b)	Previous Year (c)	Additions (d)	Retirements (e)	Current Year (f)
351	Organization	\$ 14,525	\$ -	\$ -	\$ 14,525
352	Franchises	-	-	-	-
353	Land and Land Rights	141,131	-	-	141,131
354	Structure and Improvements	680,189	-	-	680,189
355	Power Generation Equipment	-	-	-	-
360	Collection Sewers - Force	77,366	-	-	77,366
361	Collection Sewers - Gravity	766,998	-	-	766,998
362	Special Collecting Structures	-	-	-	-
363	Services to Customers	67,698	-	-	67,698
364	Flow Measuring Devices	-	-	-	-
365	Flow Measuring Installations	-	-	-	-
370	Receiving Wells	257,025	-	-	257,025
371	Pumping Equipment	28,757	-	-	28,757
380	Treatment and Disposal Equipment	421,908	-	-	421,908
381	Plant Sewers	-	-	-	-
382	Outfall Sewer Lines	-	-	-	-
389	Other Plant and Miscellaneous Equipment	-	-	-	-
390	Office Furniture and Equipment	-	-	-	-
391	Transportation Equipment	-	-	-	-
392	Stores Equipment	-	-	-	-
393	Tools, Shop and Garage Equipment	-	-	-	-
394	Laboratory Equipment	-	-	-	-
395	Power Operated Equipment	-	-	-	-
396	Communication Equipment	-	-	-	-
397	Miscellaneous Equipment	-	-	-	-
398	Other Tangible Plant	-	-	-	-
	Total Sewer Plant	\$ 2,455,597	\$ -	\$ -	\$ 2,455,597

* This amount should tie to Sheet F-5

ANALYSIS OF ACCUMULATED DEPRECIATION BY PRIMARY ACCOUNT - WASTEWATER

Acct. No. (a)	Account Name (b)	Average Service Life in Years (c)	Average Salvage In Percent (d)	Depr. Rate Applied (e)	Accumulated Depreciation Balance Previous Year (f)	Debits (g)	Credits (h)	Accum. Depr. Balance End of Year (f-g+h=i) (i)
351	Organization_	40	-	2.50 %	4,175	-	363	4,538
352	Franchises_	-	-	%	-	-	-	-
354	Structure and Improvements_	27	-	3.70 %	163,843	-	21,290	185,133
355	Power Generation Equipment_	-	-	%	-	-	-	-
360	Collection Sewers - Force_	-	-	%	10,934	-	2,577	13,511
361	Collection Sewers - Gravity_	40	-	2.50 %	148,782	-	17,027	165,809
362	Special Collecting	-	-	%	-	-	-	-
	Structures (Lift Stations)_	-	-	%	-	-	-	-
363	Services to Customers_	35	-	2.90 %	16,122	-	1,780	17,902
364	Flow Measuring Devices_	5	-	20.00 %	-	-	-	-
365	Flow Measuring Installations_	-	-	%	-	-	-	-
370	Receiving Wells (Lift Stations)_	-	-	%	60,295	-	14,290	74,585
371	Pumping Equipment_	40	-	2.50 %	19,731	-	1,599	21,330
380	Treatment and Disposal Equipment	15	-	6.70 %	182,230	-	23,459	205,689
381	Plant Sewers_	-	-	%	-	-	-	-
382	Outfall Sewer Lines_	-	-	%	-	-	-	-
389	Other Plant and Miscellaneous Equipment_	15	-	6.70 %	-	-	-	-
390	Office Furniture and Equipment_	10	-	10.00 %	-	-	-	-
391	Transportation Equipment_	5	-	20.00 %	-	-	-	-
392	Stores Equipment_	-	-	%	-	-	-	-
393	Tools, Shop and Garage Equipment	10	-	10.00 %	-	-	-	-
394	Laboratory Equipment_	-	-	%	-	-	-	-
395	Power Operated Equipment_	-	-	%	-	-	-	-
396	Communication Equipment_	-	-	%	-	-	-	-
397	Miscellaneous Equipment_	-	-	%	-	-	-	-
398	Other Tangible Plant_	5	-	20.00 %	-	-	-	-
	Totals_				606,112		82,385	688,497

* This amount should tie to Sheet F-5

WASTEWATER OPERATION AND MAINTENANCE EXPENSE

Acct. No.	Account Name	Amount
701	Salaries and Wages - Employees	\$ 56,112
703	Salaries and Wages - Officers, Directors, and Majority Stockholders	
704	Employee Pensions and Benefits	
710	Purchased Wastewater Treatment	
711	Sludge Removal Expense	
715	Purchased Power	44,218
716	Fule for Power Production	
718	Chemicals	3,660
720	Materials and Supplies	39,695
730	Contractual Services:	
	Operator and Management	35,736
	Testing	
	Other	7,292
740	Rents	
750	Transportation Expense	1,235
755	Insurance Expense	
765	Regulatory Commission Expenses (Amortized Rate Case Expense)	
770	Bad Debt Expense	8,232
775	Miscellaneous Expenses	4,849
	Total Wastewater Operation and Maintenance Expense	\$ 201,029 *

* This amount should tie to Sheet F-3.

WASTEWATER CUSTOMERS

Description (a)	Type of Meter ** (b)	Equivalent Factor (c)	Number of Active Customers		Total Number of Meter Equivalents (c x e) (f)
			Start of Year (d)	End of Year (e)	
Residential Service					
5/8"	D	1.0	698	781	781
3/4"	D	1.5			
1"	D	2.5			
1 1/2"	D,T	5.0			
General Service					
5/8"	D	1.0			
3/4"	D	1.5			
1"	D	2.5			
1 1/2"	D,T	5.0			
2"	D,C,T	8.0	1	1	8
3"	D	15.0			
3"	C	16.0			
3"	T	17.5			
Unmetered Customers		1.0			
Other (Specify):					
Total			699	782	789

** D = Displacement
C = Compound
T = Turbine

PUMPING EQUIPMENT

	1	2	3	4	5	6	7
Lift station number _____							
Make or type and nameplate data of pump _____	<u>Flyght</u>	<u>Flyght</u>	<u>Flyght</u>	<u>Flyght</u>	<u>Flyght</u>	<u>Flyght</u>	<u>Flyght</u>
Year installed _____	<u>1991</u>	<u>1991</u>	<u>1993</u>	<u>1999</u>	<u>2001</u>	<u>2001</u>	<u>2003</u>
Rated capacity (GPM) _____	<u>220</u>	<u>220</u>	<u>100</u>	<u>125</u>	<u>467</u>	<u>467</u>	<u>230</u>
Size (HP) _____	<u>5</u>	<u>5</u>	<u>1.5</u>	<u>3</u>	<u>10</u>	<u>10</u>	<u>10</u>
Power:							
Electric _____	<u>X</u>	<u>X</u>	<u>X</u>	<u>X</u>	<u>X</u>	<u>X</u>	<u>X</u>
Mechanical _____							
Nameplate data of motor _____	<u>Unk.</u>	<u>Unk.</u>	<u>Unk.</u>	<u>Unk.</u>	<u>Unk.</u>	<u>Unk.</u>	<u>Unk.</u>

SERVICE CONNECTIONS

Size (inches) _____	<u>4"</u>						
Type (PVC, VCP, etc) _____	<u>PVC</u>						
Average length _____	<u>35'</u>						
Number of active service connections _____	<u>781</u>						
Beginning of year _____	<u>699</u>						
Added during year _____	<u>82</u>						
Retired during year _____							
End of year _____	<u>781</u>						
Give full particulars concerning inactive connections _____							

COLLECTING AND FORCE MAINS AND MANHOLES

	Collecting Mains				Force Mains			
	8"				6	8	12	10
Size (inches) _____	<u>8"</u>				<u>6</u>	<u>8</u>	<u>12</u>	<u>10</u>
Type of main _____	<u>PVC</u>				<u>PVC</u>	<u>DI</u>	<u>DI</u>	<u>DI</u>
Length of main (nearest foot):								
Beginning of year _____	<u>25,544</u>				<u>2,047</u>	<u>108</u>	<u>2,379</u>	<u>7,000</u>
Added during year _____	<u>1,500</u>							
Retired during year _____								
End of year _____	<u>27,044</u>				<u>2,047</u>	<u>108</u>	<u>2,379</u>	<u>7,000</u>

MANHOLES:

Size _____	<u>4'</u>			
Type _____	<u>Conc.</u>			
Number:				
Beginning of year _____	<u>139</u>			
Added during year _____	<u>25</u>			
Retired during year _____				
End of year _____	<u>164</u>			

TREATMENT PLANT

Manufacturer _____	Mack Concrete	_____	_____
Type _____	Activated Sludge	_____	_____
"Steel" or "Concrete" _____	Concrete	_____	_____
Total Capacity _____	.250 MGD	_____	_____
Average Daily Flow_(000) _____	130	_____	_____
Effluent Disposal _____	Spray Irrigation	_____	_____
Total Gallons of Wastewater Treated (000) _____	47,338	_____	_____

MASTER LIFT STATION PUMPS

Manufacturer _____	Flyght	Flyght	Flyght	Flyght	_____	_____
Capacity _____ (GPM)	220	125	467	467	_____	_____
Motor:						
Manufacturer _____	Flyght	Flyght	Flyght	Flyght	_____	_____
Horsepower _____	5	3	10	10	_____	_____
Power (Electric or Mechanical) _____	Elect.	Elect.	Elect.	Elect.	_____	_____

PUMPING WASTEWATER STATISTICS

Months	Gallons of Treated Wastewater	Effluent Reuse Gallons to Customers	Effluent Gallons Disposed of on site
	(000)		(000)
January _____	4408	None	4408
February _____	4145	_____	4145
March _____	5008	_____	5008
April _____	4345	_____	4345
May _____	3776	_____	3776
June _____	3665	_____	3665
July _____	3301	_____	3301
August _____	3846	_____	3846
September _____	3729	_____	3729
October _____	3409	_____	3409
November _____	3680	_____	3680
December _____	4026	_____	4026
Total for year _____	47,338	_____	47,338

If Wastewater Treatment is purchased, indicate the vendor:

OTHER WASTEWATER SYSTEM INFORMATION

Furnish information below for each system. A separate page should be supplied where necessary.

1. Present ERC's * that system can efficiently serve.	<u>789</u>
2. Maximum number of ERC's * which can be served.	<u>900</u>
3. Present system connection capacity (in ERC's *) using existing lines.	<u>900</u>
4. Future system connection capacity (in ERC's *) upon service area buildout.	<u>1300</u>
5. Estimated annual increase in ERC's * .	<u>Approximatly 100</u>
8. Describe any plans and estimated completion dates for any enlargements or improvements of this system. Plans to double size of plant in 2005.	
7. If the utility uses reuse as a means of effluent disposal, attach a list of the reuse end users and the amount of reuse provided to each, if known.	<u>Herons Glen Golf Course - 100%</u>
8. If the utility does not engage in reuse, has a reuse feasibility study been completed?	<u>No</u>
<u>N/A</u>	
9. Has the utility been required by the DEP or water management district to implement reuse?	<u>N/A</u>
If so, what are the utility's plans to comply with the DEP?	<u>N/A</u>
10. When did the company last file a capacity analysis report with the DEP?	<u>N/A</u>
11. If the present system does not meet the requirements of DEP rules:	
a. Attach a description of the plant upgrade necessary to meet the DEP rules.	
b. Have these plans been approved by DEP?	<u>N/A</u>
c. When will cor	<u>N/A</u>
d. Attach plans for funding the required upgrading.	<u>N/A</u>
e. Is this system under any Consent Order of the DEP?	<u>N/A</u>
11. Department of Environmental Protection ID #	<u>DO01-176465</u>

Use one of the following methods:

(a) If actual flow data are available from the preceding 12 months, divide the total annual single family residence (SFR) gallons sold by the average number of single family residence customers for the same period and divide the result by 365 days.

(b) If no historical flow data are available, use:
 $ERC = (\text{Total SFR gallons sold (Omit 000)} / 365 \text{ days} / 280 \text{ gallons per day})$

CERTIFICATION OF ANNUAL REPORT

I HEREBY CERTIFY, to the best of my knowledge and belief:

- | | | |
|--------------|-----------|--|
| YES
(X) | NO
() | 1. The utility is in substantial compliance with the Uniform System Of Accounts prescribed by the Florida Public Service Commission in Rule 25-30.115 (1), Florida Administrative Code. |
| YES
(X) | NO
() | 2. The utility is in substantial compliance with all applicable rules and orders of the Florida Public Service Commission. |
| YES
(X) | NO
() | 3. There have been no communications from regulatory agencies concerning noncompliance with, or deficiencies in, financial reporting practices that could have a material effect on the financial statement of the utility. |
| YES
(X) | NO
() | 4. The annual report fairly represents the financial condition and results of operations of the respondent for the period presented and other information and statements presented in the report as to the business affairs of the respondent are true, correct and complete for the period for which it represents. |

ITEMS CERTIFIED			
1.	2.	3.	4.
()	()	()	()
(X)	(X)	(X)	(X)

 (signature of chief executive officer of the utility) *

[Handwritten Signature]
 (signature of chief financial officer of the utility) *

* Each of the four items must be certified YES or NO. Each item need not be certified by both officers. The items being certified by the officer should be indicated in the appropriate area to the left of the signature.

Notice: Section 837.06, Florida Statutes, provides that any person who knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his duty shall be guilty of a misdemeanor of the second degree.