



Litigation and Regulatory
5055 North Point Pkwy
Alpharetta, GA 30022

November 13, 2008

Transmittal Letter No. 08-01

VIA E-FILING

Ms. Beth Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
Attn: Tariff Section
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

**RE: Verizon Access Transmission Services: Price List No. 5
Introduce Tariff Dedicated to Large Business and Enterprise Customers**

Dear Ms. Salak:

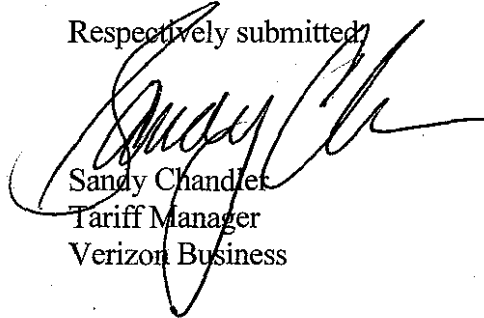
MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services ("Verizon Access") hereby files with your office an original of its new local exchange FL PSC Price List No. 5 for services dedicated to large business and enterprise customers. These services were previously in Verizon Access FPSC Price List No. 2 and FPSC Price List No. 4. Price List No. 2 and Price List No. 4 have been revised in Transmittal Letter No. 08-10 and 08-01, respectively, to include only residential and small business ("Mass Market") services.

Verizon Access proposes these changes and requests an effective date of November 14, 2008, so as to have a single tariff dedicated to local exchange services provided to large business and enterprise customers with terms, conditions, and product descriptions similar to those in other states. These customers are typically multi-state or multinational customers who desire as much uniformity as possible for the services they obtain from Verizon Access regardless of where service is provisioned.

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November 13, 2008
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If you have any questions regarding this filing, please contact me either at (888) 215-5680 or sandy.chandler@verizonbusiness.com.

Respectively submitted,

A handwritten signature in black ink, appearing to read "Sandy Chandler", is written over the typed name and title.

Sandy Chandler
Tariff Manager
Verizon Business

Enclosure

LOCAL EXCHANGE SERVICES TARIFF
FOR
MCImetro ACCESS TRANSMISSION SERVICES LLC
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

APPLICABILITY

This Price List (or tariff) contains the rules, regulations, descriptions and rates applicable to the furnishing of local exchange telecommunications services offered by Verizon Access Transmission Services (hereinafter referred to as the "Company") within the State of Florida to large and enterprise (i.e., non-mass market) customers. Local exchange telecommunications services offered to residential and small business customers are not contained in this Price List.

CHECK SHEET

The title page and pages 1- 326 inclusive of this tariff are effective as of the date shown.

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GENERAL TERMS AND CONDITIONS OF SERVICE
FOR TELECOMMUNICATIONS SERVICES

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I. SCOPE AND APPLICATION

1. **Scope:** This tariff applies to local exchange telecommunications service. The various services, plans, programs, rates and charges (individually or collectively, "Provisions") set forth below may include some non-regulated Provisions. To the extent non-regulated Provisions are indicated, these are only for a matter of convenience and do not mean that such non-regulated Provisions are subject to the jurisdiction of this Commission.
2. **Order of Precedence:** In the event of an inconsistency between a General Term and a service-specific term or condition in this tariff, the service-specific tariff term or condition prevails.
3. **Service Provider:** Services are provided by Verizon Access Transmission Services.
4. **General Definitions.**

These General Definitions also apply to capitalized terms contained in written contracts between Company and Customer ("Signed Contract") which incorporate this tariff by reference and do not otherwise define those capitalized terms in the written contract.

Access: A means by which Company service is provided to a Customer. Access may be "Dedicated," in which case it is available to the Customer on a full-time, unshared, basis, or it may be "Switched," in which case it is available to the Customer and others on a usage, shared, basis.

Access Coordination: The design, ordering, installation coordination, pre-service testing, service turn-up, maintenance and ongoing coordination of testing and trouble resolution for all Company-provided Local Access Channels. In the case of customer-provided Local Access Channels, the maintenance, ongoing coordination of testing and trouble resolution.

Address of Record: For purposes of the CPNI rules, a Company address of record is any address associated with the account for at least 30 days in a Company system such that Company can immediately notify the customer if the address of record changes, such as a billing address and a contract notice address. So long as Company does not have the ability to immediately notify customers if service addresses changes, a service address is not an address of record.

Affinity Group: An association or group (not organized for the purpose of qualifying for service discounts) with common business or other interests that agrees to market Company service(s).

Administrative Change: The modification of an existing circuit or a dedicated access line or port at the request of the Customer that involves changes to authorization codes, speed numbers, route guide, consolidation of billing, verification of testing performed by parties other than the Company, or any other administrative change not covered by a billing record change.

I. SCOPE AND APPLICATION (Cont'd)

4. General Definitions (Cont'd)

Alternate Access: A form of Local Access in which the provider is an entity, other than the Local Exchange Carrier, authorized or permitted to provide such service.

ASR or Access Service Request: An order placed with a Local Access provider for Local Access.

Answer Supervision: The return of a signal to the calling party disclosing that a call was answered.

Application for Service: A standard order or enrollment form that includes all pertinent billing, technical and other descriptive information needed by the Company to provide service.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to receive or send communications or is placed in a position by the Customer, either through acts or omissions, to send or receive communications.

Bandwidth: The total frequency band, in hertz, allocated for a channel.

Called Station: The station called, or the terminating point of a call.

Calling Station: The station at which a call is originates.

Channel or Circuit: A communications path between two or more points.

Channel Termination: The point at which the Company's channel originates, terminates, or drops for the insertion or removal of a Customer's signal.

Collect Call: A call for which applicable charges are billed to the telephone number of the called station of the Customer.

Commercial Service: A switched network service involving dial station originations for which the Customer pays a rate that is described as a business or commercial rate in the applicable local exchange service tariff for switched service.

Company: Verizon Business Services, or any affiliated entity designated as the provider of any service offered in the tariff.

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of all charges for service and for compliance with Company contract and tariff requirements. The term "customer" also includes a person, firm, corporation or other entity that either knowingly or unknowingly accesses service and completes a communication over the Company's network. For Resp Org Service, the Customer is the person, firm, corporation or other entity that selects or is directed to select the Company as the Responsible Organization (Resp Org) for a toll-free telephone number. For purposes of SMS Resp Org Changes, the customer is the person, firm, corporation, or other entity that submits the change request.

Customer Premises: A space owned, leased or otherwise under the control of Customer or Authorized User at which Service is provided (including without limitation locations of interconnection, termination and origination).

I. SCOPE AND APPLICATION (Cont'd)

4. General Definitions (Cont'd)

Dedicated Access/Termination: An access line service consisting of a continuously connected circuit between a Customer Premises or serving telephone company central office and a Company terminal, available to the Customer on a full-time, unshared, basis, which is used for the origination or termination of services.

Due Date: The date on which payment for service by the Customer is due.

End-to-End: Customer Premise to Customer Premise.

Exemption Certificate: A written notification provided by a Customer certifying that its dedicated facility should be exempted from the monthly Special Access Surcharge because: (a) the facility terminates in a device not capable of interconnecting service with the local exchange network; or (b) the facility is associated with a Switched Access Service that is subject to Carrier Common Line Charges.

Expedite: A Service Order that is processed at the request of the Customer in a time period shorter than the Company standard Service interval.

Gbps: Billions of bits per second.

Guide: The Service Publication and Price Guide, found on-line at www.verizonbusiness.com/guide.

ICO (Independent Company): An ILEC (Incumbent Local Exchange Carrier) not affiliated with an RBOC (Regional Bell Operating Company) which provides exchange service in areas not served by an RBOC.

ILEC (Incumbent Local Exchange Carrier): The dominant phone carrier providing exchange service within a geographic area as determined by the FCC.

Installation: The provision of connections for new or additional service.

Institutional Phones: Telephones, other than payphones, located in public institutions such as universities, prisons, or public offices, or in hotels or motels, or in other premises where the Customer may not be able to control access to the phones.

Interexchange (IXC) Service: The portion of a Channel or Circuit between a Company designated Point-of-Presence in one exchange and a Company designated Point-of-Presence in another exchange.

Interruption: A condition that arises when service or a portion thereof is inoperative.

Invoice: A document or other communiqué that discloses the Company's charges for service furnished to the Customer.

kbps: Kilobits per second.

LATA (Local Access Transport Area): A geographic area established by law and regulation for the provision and administration of telecommunications services.

I. SCOPE AND APPLICATION (Cont'd)

4. General Definitions (Cont'd)

Local Access Channel: The connection between a Customer Premises and a Company Point-of-Presence.

Local Access: The portion of service between a Customer Premises and a Company designated Point-of-Presence.

Local Exchange Carrier (LEC): A company which furnishes exchange telephone service.

Locations: Places from or at which service is furnished.

Mbps: Megabits per second.

MCI Legacy Company: An affiliate of Verizon that was an affiliate of MCI, Inc. prior to the acquisition of MCI, Inc. by Verizon Communications Inc., including one or more of the following entities (without limitation): MCI Communications Services, Inc. d/b/a Verizon Business Services; MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services; MCImetro Access Transmission Services of Virginia, Inc. d/b/a Verizon Access Transmission Services of Virginia; and MCImetro Access Transmission Services of Massachusetts, Inc. d/b/a Verizon Access Transmission Services of Massachusetts, and applicable affiliated operating companies outside the United States.

Multiline Terminating Device: Switching equipment, key telephone type systems or other similar customer premises terminating equipment which is capable of terminating more than one access line.

Operator Station: Service that requires the assistance of an operator to complete a call.

Person-to-Person: Service for which the person originating a call specifies to an operator a particular person, mobile station, department, extension, or office to be reached.

Physical Change: A service modification that requires some physical change of service.

Point-of-Presence (POP): A location at which the Company maintains a Terminal Location for purposes of providing service.

Promotion: Periodic financial inducement offered by the Company to new and/or existing Customers of service to subscribe to and use new or additional service(s).

Rate: The price per unit of service.

Rate Center: A specified geographical location used for determining mileage measurements.

RBOC (Regional Bell Operating Company): One of the seven LECs established in the U.S. Department of Justice 1984 Consent Decree with AT&T. The RBOC carriers are Ameritech, Verizon (NYNEX) or Verizon North, Verizon (Bell Atlantic) or Verizon South, Bell South, Pacific Bell (PacBell), Southwestern Bell and US West (Qwest).

Redundancy: An offering of alternate service through the use of one or more different routings, circuits, and/or additional equipment

I. SCOPE AND APPLICATION (Cont'd)

4. General Definitions (Cont'd)

Restoration: The re-establishment of service.

Route Diversity: Two channels furnished partially or entirely over two physically separate routes.

Service: Any Company product or service provided to, or obtained by, the Customer, any Authorized User, or a third party.

Serving Wire Center: The physical location within a Local Exchange Carrier's central office or other service provider's facility used to determine mileage sensitive rates. A serving wire center is associated with each Customer location and each Company location.

Special Access Surcharge: A charge imposed by a Local Exchange Carrier in accordance with Section 69.115 of the FCC Rules and Regulations.

Start of Service Date: The Requested Service Date or the date service first becomes available for use by the Customer.

Station: Telephone equipment from or to which calls are placed.

Station-to-Station: A directly dialed call for which no operator is used.

Switched Access/Termination: An access line service consisting of an occasionally connected circuit between a Customer Premises or serving telephone company central office and a Company terminal, available to the Customer on a usage, shared, basis, which is used for the origination or termination of service.

Telecommunications Service Priority: An FCC-mandated program to provide telecommunications provisioning and/or restoration of service in accordance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

Term: The period of time of service selected by the Customer and agreed to by the Company.

Terminal Equipment: Devices, apparatus and their associated wiring, such as teleprinters, telephone handsets or data sets, interconnected to service.

Terms of Service: The body of prescribed rules governing the offering and furnishing of service, including (without limitation) "general" and "service-specific" terms contained in this tariff, as supplemented by any additional or alternative terms in a Signed Contract.

Third Party Billing: An optional invoicing procedure that permits service charges to be billed to a number that is different from the number of the calling station or the called station. The person agreeing to accept a call is responsible for payment for the call.

Transmission Speed: Data transmission speed or rate, in bits per seconds (bps).

Twelve O'clock: In designating time period 12:00 AM refers to 12:00 Midnight and 12:00 PM refers to 12:00 Noon.

I. SCOPE AND APPLICATION (Cont'd)

4. General Definitions (Cont'd)

United States: The 50 states, the District of Columbia, and the U.S. Territories.

U.S. Mainland: The District of Columbia and the 48 conterminous states.

U.S. Territories: Puerto Rico, the U.S. Virgin Islands, Guam, the Commonwealth of the Northern Mariana Islands, and American Samoa.

Wire Center: Denotes the service area from which a Customer Premises would normally obtain exchange service dial tone from an ILEC.

5. Definitions Specific to Local Exchange Service

In addition to the General Definitions, the following definitions apply to Local services. If there is a conflict between the definitions below and the General Terms and Conditions, then the provisions below take precedence.

Advance Payment: Payment of all or part of a charge required before the start of service.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Call Forward Busy: When called station is busy, redirects calls to another station.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable: Incoming calls are redirected to another station.

Call Trace: Call Trace allows a called party to initiate an automatic trace of the last call received and is available for Local Line customers. After receiving an offending call, the customer must hang up and dial the feature code *57 (1157 for rotary phones) prior to receiving another inbound call. After dialing the feature code, the customer receives a recording that indicates that the trace was successful, and that the originating number has been captured and forwarded to the Company. The recording will also provide the customer a toll free number to the Company's Annoyance Call Bureau (ACB) Center for the customer to call for further action or to speak to an ACB representative. An ACB representative advises the customer that the telephone numbers of calls identified as harassing shall be released only to authorized investigative or law enforcement officers. This information will not be given directly to the customer. Customers will be instructed to file a complaint with the appropriate law enforcement officials. Information on originating telephone number identified as harassing is released verbally to law enforcement with proof of identification. A subpoena is required before written records may be released to law enforcement. The Company is not liable for damages if, for any reason, the call trace attempt is not successful. The practices of law enforcement officials vary, and the Company does not represent that any action taken by such officials with regard to the traced number.

Call Transfer or 3-way Conferencing: Permits station users to transfer any call or add third party to an established connection.

I. SCOPE AND APPLICATION (Cont'd)

5. Definitions Specific to Local Exchange Service (Cont'd)

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting/Cancel Call Waiting: With the sound of a beep, the user will be alerted that another call is waiting to be answered.

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller ID Blocking – Selective (Outgoing): Selectively blocks Calling Party Number (CPN) delivery. This feature selectively blocks the transmission of a caller's telephone number to the destination they are calling. With this option, the caller must use a star code before making a call in order to block the telephone number from being sent. This feature is often referred to as Per-Call Blocking.

Caller ID Blocking – Complete (Outgoing): Completely blocks Calling Party Number (CPN) Delivery. This feature completely blocks the transmission of a caller's telephone number to the destination they are calling. (Mutually exclusive to CPN Delivery.)

Caller ID With Name (Inbound): Provides the Verizon Business Local customer the ability to identify the name and the telephone number associated with the calling party. If no calling name is found, the state associated with the caller's area code will be displayed instead. This feature requires a two-line minimum display device.

Caller Name (CNAM) Display: This term refers to the display of the calling party's name on a called party's caller ID display box following calling party's number (CNAM).

Calling Party Number (CPN) Delivery – Outbound: This feature allows for the display/capture of the caller's telephone number at the destination they are calling.

Classes of Service (COS): Allows or denies calls to both the telephone exchange network and/or special services like international calling and Directory Assistance (411). There are various COS available to choose from to meet your customer's needs.

Commission - Unless otherwise indicated, "Commission" refers to the applicable state Public Utility Commission when referring to intrastate or Local service, and refers to the Federal Communications Commission when referring to interstate services.

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the rates, terms and conditions of the Company's service.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

Digital Interface - Digital Interface: Digital Interface provides DS-1 digital transmission facility operating at 1.544Mbps and time division multiplexed into 24 channels for the connection of Basic (DID trunks to the Customer's PBX or trunk-capable Key Systems.) Digital Interface can be used to carry one-way outbound traffic, one-way inbound traffic, Direct Inward Dialing, or a combination thereof.

I. SCOPE AND APPLICATION (Cont'd)

5. Definitions Specific to Local Exchange Service (Cont'd)

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Disaster Recovery Plans Service: Local Disaster Recovery Service is an optional feature for customers of Local Line and/or Local Trunk and/or Local ISDN PRI.

Dual Tone Multi-Frequency (DTMF): The pulse type employed by tone dial Station sets.

Due Date Change: A customer-initiated request to delay the service commencement date after an order for service has been placed.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Expedite: A service order that is processed at the request of the customer in a time period shorter than the Company standard Service Interval. An expedite charge will be assessed per circuit, per port, per order and/or per device depending on the service as specified in the Local Rates and Charges section of this tariff.

Hunting: Automatically forwards incoming calls from busy to available lines according to a pre-programmed sequence or hunt group (Serial or Circular).

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Line Connection Charge: A non-recurring charge that applies per line to each change in type, grade or class of service, to each change of telephone number and to each temporary suspension of service.

Lit Building: Service located and provisioned in a building connected via Company owned fiber to the Company's network (Lit Building).

Local Calling: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier: A company which furnishes exchange telephone service.

Local Line: Local Line provides the customer with a single voice-grade communications channel.

Local Trunk: Local Trunk provides the customer with a voice-grade communications channel to the customer - provided wiring to the customer's Private Branch Exchange or Hybrid Key System. Local Trunks can be provisioned as either digital or analog.

I. SCOPE AND APPLICATION (Cont'd)

5. Definitions specific to Local Exchange Service (Cont'd)

Mbps: Megabits, or millions of Bits, per second.

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multi-Frequency (MF): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Presubscription-2 (PIC-2): An arrangement whereby a Customer may select and designate to the Company and Exchange Carrier it wishes to access, without an access code, for completing intraLATA toll calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC-2). InterLATA Presubscription is offered pursuant to the Company's Price Guide at www.verizonbusiness.com.

Record Order Charge: A non-recurring charge that applies for work performed by the Company in connection with receiving, recording and processing of customer requests where only changes in Company records are involved. Some of the following changes will be applicable to this charge, additions of directory listings, change in listed name (exception of changes resulting from death, marriage, or court order), change of billing party, and change of listed service to non-published service.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Remote Access to Call Forwarding: This feature enables the end user from a remote location to activate/deactivate the Call Forwarding Variable feature, and to remotely transfer/forward incoming calls to another telephone number by dialing an access number and using a four-digit PIN.

I. SCOPE AND APPLICATION (Cont'd)

5. Definitions specific to Local Exchange Service (Cont'd)

Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/charges between the RCF number and the terminating number.

1. RCF service is not offered when the answering location for a forwarded call is a coin/coinless, Semi-public/public telephone service.
2. The Company cannot guarantee the grade of transmission on remotely forwarded calls. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing required to complete the forwarded portion of the call.
3. RCF service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF facilities at the terminating (answering) location to adequately handle calls without impairing, disrupting or deteriorating any services offered by the Company. In the event that the use of RCF service causes impairment, disruption or deterioration, the Company shall have the right to discontinue the RCF service.

RCF service is required for each directory number being forwarded. A customer can request additional RCF service (call paths) provided the customer has a receiving group of lines equal to the number of RCF services requested, (i.e., directory number is forwarded to a remote group of 5 lines – the customer can have up to 5 RCF services).

Restoral Charge: There are two different types of Restoral Charges. One is a non-recurring charge that applies when service is reconnected after suspension or termination for non-payment but before cancellation of the service. The other is where suspension of service has been requested by the Customer and reconnection after suspension is requested by the Customer.

Selective Call Screening (SCS): Is a call processing arrangement designed to restrict certain types of billing options from a line or trunk originating a call. The service is offered to provide customers with a choice of originating call screening options when an operator services system is involved with the call processing. The Selective Call Screening service provides information to the operator services platform (mechanized or live operator) to denote special originating call handling was requested. The following billing options are available: billing as collect, bill to a third party number or billed to a calling card. The Company assumes no liability for calls completed by any other entity, carrier or operator services platform as long as the Selective Call Screening code accompanies the call sent to another entity, carrier or operator services platform. SCS Customers are responsible for all toll charges billed to their line(s) for calls that are not carried solely over Company network and facilities. SCS is offered subject to switch availability on Company Local facilities (lines and trunks).

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the terms and conditions applicable to Local service, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

I. SCOPE AND APPLICATION (Cont'd)

5. Definitions specific to Local Exchange Service (Cont'd)

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Service Installation Charges: Non-recurring charges apply to the ordering, installing, moving, changing rearranging or furnishing of telephone service.

Services: The Company's telecommunications services offered on the Company's network.

Shared Facilities: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Signaling: Two types of signaling are available: Loop start (LS) and Ground start (GS)

Speed Dial – 8 Codes: Allows users to place calls to designated numbers by dialing one-digit rather than the complete telephone number. Users can program up to eight codes.

Speed Dial - 30: Allows placing calls to thirty (30) other phone numbers by dialing a one or two digit code rather than the complete phone number.

Station: Telephone equipment from or to which calls are placed.

Telephone Number Change: The service charge applies for changes of telephone number, per telephone number changed.

Toll Restriction: Used to prevent a station from dialing certain codes and numbers.

Touchtone: Term that describes push button dialing.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A customer or any other person authorized by the Customer that uses service(s) Local services under this tariff.

II. TERMS AND CONDITIONS

1. SERVICES

1. A Use of Service

- .01 Customer and Authorized Users: Service may be used for Customer or Authorized User communications. Customer is responsible for Authorized User's use of Service and for Authorized User's compliance with the requirements of this tariff. A resale Customer must, without limitation: (a) transact/interact with its customers without reference to the Company or any of its affiliates, unless the Company agrees otherwise in writing; (b) either acquire its own Carrier Identification Code(s) (CIC(s)) or indemnify the Company for all costs incurred by the Company as a result of the Customer's use of a Company CIC; and (c) comply with the registration requirements contained in Section 64.1195 of the FCC's Rules and Regulations. Resale Customers may purchase and use Service only as explicitly authorized by Company and subject to any limitations imposed by the underlying suppliers involved in providing Service.
- .02 To the extent Customer and Company allow another entity to purchase Service, Customer remains responsible for such entity's use of the Service, both in compliance with the applicable terms and for payment of applicable charges. In such arrangements, Company has no obligation to deal with such entities and may choose to interact solely with Customer for all purposes.
- .03 Intentionally left blank.
- .04 Automatic Number Identification: Any Customer of Automatic Number Identification (ANI) or charge number services on calls may:
 - .041 use the telephone number and billing information for billing and collection, routing, screening, and completion of the originating telephone subscriber's call or transaction, or for services directly related to the originating telephone subscriber's call or transaction;

II. TERMS AND CONDITIONS (CONT'D.)

1. SERVICES (CONT'D.)

1. A Use of Service (Cont'd.)

.042 not reuse or sell the telephone number or billing information without first notifying the originating telephone subscriber and obtaining the affirmative consent of such subscriber for such reuse or sale; and

.043 not disclose, except as expressly permitted, any information derived from the Automatic Number Identification, or charge number service for any purpose other than performing the services or transactions that are the subject of the originating telephone subscriber's call; for ensuring network performance security and the effectiveness of call delivery; for compiling, using, and disclosing aggregate information; and for complying with applicable law or legal process.

These requirements are not intended to prevent a person to whom Automatic Number Identification or charge number services are provided from using the telephone number and billing information provided pursuant to such service, and any information derived from the Automatic Number Identification or charge number services, or from the analysis of the characteristics of a telecommunications transmission, to offer a product or service that is directly related to the products or services previously acquired by that Customer from such person. Use of such information is subject to the requirements of 47 CFR Sec. 64.1200 and Sec. 64.1504(c).

.05 Calling Party Number: A Customer's calling party number (CPN) may be identified and disclosed to the called party. This may be prevented if the Customer first dials *67 (or 1167 for rotary or pulse-dialing phones) to place a call. Customers with per-line blocking first must dial *82 (or 1182 for rotary or pulse-dialing phones) to allow for the presentation of CPN to called parties.

.06 Interconnection with Another Carrier: Services may be interconnected with service(s) or facilities provided by another common carrier pursuant to the following conditions:

.061 Interconnection may take place at a Company premise, at the premise of another common carrier, or at the premise of the Customer or its Authorized User. Unless otherwise indicated, Service is not part of a joint undertaking between the Company and any other common carrier or carriers.

.062 Any special facilities needed to achieve compatibility between the Company's Service and the service or facilities of another common carrier will be provided at the Customer's expense. At the Customers request and upon appropriate authorization by the Customer, the Company will undertake to make the necessary interconnection arrangements.

.063 When Services of Company are interconnected with and/or terminated in any service and/or equipment of another common carrier, Customer shall comply with any applicable tariff regulations of and/or contractual obligations it has to the other common carrier.

II. TERMS AND CONDITIONS (CONT'D.)

1. SERVICES (CONT'D.)

1. A Use of Service (Cont'd.)

- .07 Company is appointed Customer's agent to arrange interconnection from the Company's point of presence (POP) to the Customer's facilities, where necessary for Company to provide Service, unless otherwise specified. Customer is responsible for payment of local access line charges for such interconnections secured on its behalf. The rates charged for local access service are subject to change by the providers of such local access service. Customer acknowledges that Company may rely on other carriers for installation and testing of local access lines. Company is not liable for services and equipment not provided by the Company.
- .08 Interconnection with Customer-Provided Systems or Facilities: Services may be interconnected with Customer-provided systems or facilities (including equipment) provided by the Customer, an Authorized User, or their representative(s) pursuant to the following conditions:
 - .081 Customer is responsible for the installation, operation and maintenance of Customer Equipment (including without limitation Terminal Equipment such as teleprinters, handsets or data sets), situated at a Customer Premises, at Customer's expense, except as otherwise provided for in the Customer's Signed Contract; and
 - .082 the characteristics and performance of Customer Equipment to be interconnected with Service provided by the Company must be and remain compliant with requirements imposed by the Federal Communications Commission, state commissions, and/or industry standards, as these may be modified from time to time.
 - .083 Company is not responsible for the performance of Customer Equipment, including without limitation the through transmission of signals generated by Customer Equipment or for the quality of, or defects in, such transmission; the reception of signals by Customer Equipment; or network control signaling where such signaling is performed by network control signaling Customer Equipment.

II. TERMS AND CONDITIONS (CONT'D.)

1. SERVICES (CONT'D.)

1. A Use of Service (Cont'd.)

.09 Customer Interconnection Responsibilities:

.091 Customer is responsible for taking all steps necessary to interconnect Service with Terminal Equipment, communications systems, or other facilities of Customer or any third party acting as its agent (collectively "Customer Equipment" at Customer Premises, including the payment of associated interconnection costs and those associated with Customer personnel and other service providers, the securing of rights-of-way and conduit, and the furnishing of electrical power (including the agreed-upon AC or DC current type), heating, ventilating and cooling. Additional required Customer undertakings include, but are not limited to, obtaining, installing and maintaining all equipment, materials and supplies necessary to interconnect the Customer Equipment, to Service, as well as fulfillment of the following: (a) securing all licenses, permits, and other arrangements necessary for interconnection; (b) ensuring that Customer Equipment are properly interfaced with Service and that emitted signals: (i) are of the proper mode, bandwidth, power, data speed and signal level for the intended use of the Customer; (ii) are fully compliant with the minimum protective criteria generally accepted in the telephone industry, any criteria set forth in this tariff relating to Terminal Equipment, and other appropriate criteria as may be prescribed by the Company; and (iii) do not damage Company facilities, injure its personnel or degrade Service to other customers. If the Federal Communications Commission or some other appropriate certifying body certifies particular Customer Equipment as being technically acceptable for direct electrical connection with Service, the Company will permit such equipment to be connected with Service without the use of protective interface devices. If the Customer (or its agent, contractor, or Authorized User) fails to maintain and operate its Customer Equipment properly, with resulting imminent harm to the Company's network, personnel or other customer Services, the Company may, upon written notice, require repair, maintenance, or the use of protective interface equipment at the Customer's expense. If this action fails to produce satisfactory quality and safety results, the Company, immediately upon written notice, may terminate the Customer's Service without liability. During any such period of suspension, any credit allowance for service interruptions does not apply. Customer shall reimburse Company for damage to its facilities caused by the negligence or willful act of Customer in using Customer Equipment or a Service. Any costs associated with meeting these obligations, including costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. Company may require Customer to demonstrate its compliance with this section prior to accepting an Application for Service.

.092 Customer must provide access to and release of Company equipment on Customer Premises as reasonably requested for maintenance as well as testing and repair related to failures of equipment or Service. Additional charges may apply when maintenance, testing and/or repair is performed outside of regular business hours at Customer's request.

II. TERMS AND CONDITIONS (CONT'D.)

1. SERVICES (CONT'D.)

1. A Use of Service (Cont'd.)

- .093 Customer must identify, monitor, remove and dispose of any hazardous material (e.g. friable asbestos) prior to any Company work at that location. If, in the Company's opinion, a Service location poses risks such that injury or damage to Company's employees or property might result from work being performed by Company, Customer is responsible for that work, including without limitation, installing and maintaining Company facilities and equipment (at Company direction).
- .094 Customer is responsible for ensuring that no one other than qualified and authorized Customer personnel attempt to adjust, modify, move or otherwise interfere in any way with the continuous operation of Company equipment located at Customer Premises.
- .095 Customer is responsible for all loss regardless of cause (other than directly resulting from an act or omission of the Company) to Company equipment on Customer Premises.
- .10 Access to Company Systems: When a Customer is permitted access to Company computer systems and data ("Systems") for purposes of managing and maintaining service, the Customer must:
 - .101 access Systems only to the extent necessary to manage and maintain service, as access into Systems beyond that authorized may result in civil and/or criminal penalties;
 - .102 not disclose or use information, which may be learned as a consequence of access to Systems, except as may be necessary to manage and maintain service. Customers must take all reasonable measures to prevent those not having a need to know from acquiring such information;
 - .103 not in any manner disclose, provide, or otherwise make available, in whole or in part, Systems documentation or any related or other confidential material except to those having a need to know as an incident of the operation of the Customer's Service. Systems remains the property of the Company and may not be copied, reproduced or otherwise disseminated without the prior written consent of the Company;
 - .104 take all other reasonable measures to maintain the confidentiality of Systems. Such measures shall include the use of Personal Identification Numbers (PINs) and passwords selected by and known only to the Customer's individual authorized users. Systems telephone numbers and dial-up access numbers assigned to the Customer by the Company and PINs or any aspect of access and sign-on methodology revealed to the Customer shall not be posted or shared with others under any circumstances. Customers shall follow normal logoff procedures prior to leaving a terminal unattended and are required to report to the Company any known or suspected attempt by others to obtain unauthorized access to Systems; and

II. TERMS AND CONDITIONS (CONT'D.)

1. SERVICES (CONT'D.)

1. A Use of Service (Cont'd.)

.105 immediately notify the Company if a security device assigned to a Customer for dial-up access is lost, stolen, or misplaced.

1. B Service Limitations

- .01 No Unlawful Use: Service may not be used for: (a) an unlawful purpose; or (b) making calls that employ automatic dialing devices and terminate into electronic Information Services, pay-per-call services, or other domestic or international audiotext services.
- .02 Facilities Used for Service: The facilities used to provide Service will be exclusively of the Company's choosing. The Company may at any time substitute facilities used to provide Service, or it may substitute comparable Service for the Service being provided to Customer. In no event will title to any of the facilities used by the Company to furnish Service vest in the Customer or in an Authorized User. At Customer's request and cost, Company will provide alternative or redundant Service during facility or service substitutions, where commercially reasonable. Customer will continue to pay for any such additional Service provided by Company until cancelled by Customer with at least thirty days written notice.
- .03 Availability of Facilities and Authority: Service is offered and furnished subject to the availability of facilities and authority required to provide it. In particular and without limitation, Company may stop providing a service or product without liability if (a) a third party that had been providing an underlying component of that service or product stops providing it to Company, (b) a material portion of the facilities used to provide Service is rendered unavailable by condemnation or casualty, or (c) an applicable law or regulation would require the alteration of the Service or be violated by its provision. Notwithstanding any other provision in this tariff, the Company may: (a) deny Customer Service requests and thereby limit or allocate Service among Customers; or (b) limit or allocate the facilities available for Service, if necessary, in order to: (i) manage its network in an efficient manner; (ii) meet reasonable Customer Service expectations; or (iii) furnish Service to existing and future customers based on current and projected available capacity, taking into account forecasted Customer requirements. The Company may terminate Service or available billing options associated with Service upon written notice to affected Customers whenever necessitated by circumstances beyond the Company's control, including situations involving Customer call volumes or patterns that result, or could result, in Company network blockages or the degradation of Service furnished to the Customer or to other customers. Company also reserves the right to abandon Service altogether, with appropriate notice, without liability.
- .04 Customer has no property right to any telephone number or any other designation associated with Services furnished by the Company. Company reserves the right to change such numbers or other designations, or the meaning associated with them, at its discretion.
- .05 Call Blocking: Without notice, the Company may block calls to or from certain countries, country codes, cities, city codes, NXX exchanges, individual telephone stations, groups or ranges of individual telephone stations or calls that use certain authorization codes,

II. TERMS AND CONDITIONS (CONT'D.)

1. SERVICES (CONT'D.)

1. B Service Limitations (Cont'd.)

whenever the Company deems it necessary to take such action to prevent: (a) the unlawful use of Service; (b) fraud; (c) nonpayment for Service; (d) the use of Service in violation of the requirements of this tariff; or (e) Company network blockage or the degradation of service furnished to the Customer or to other customers; or when actions taken by foreign governments or foreign telecommunications agencies, or responsive actions taken by the U. S. Government or state government or any instrumentality thereof, render it impossible or impracticable to provide service. The Company will unblock as soon as it determines it can do so without undue risk, and it will, upon request by an affected Customer, assign new authorization codes to replace any that were deactivated. Whenever call blocking occurs on lines presubscribed to the Company, Customers or former Customers will be unable to make calls via any of the Company's CICs or those of its affiliates. The Company may refuse to accept calling or credit card, collect calling and/or third number calls which it determines are or may be fraudulent, or it may limit the use of these billing options to or from certain countries or areas, including all or part of the United States, Puerto Rico, and the U.S. Virgin Islands.

.06 976 Access: Access will not be provided to local 976 numbers.

.07 Intentionally left blank.

.08 Service Non-Use: If service is made available to a Customer and the Customer has failed to place that service into actual and substantial use during the six-month period immediately following its availability, or, if during any service term, the Customer has not actually and substantially used the available service for any consecutive six-month period, the Company may discontinue the service after furnishing written notice to the Customer regarding such non-use and, thereafter, the Customer fails to place the service into actual and substantial use during the three-month period immediately following the rendition of notice. As used in this section, "actual and substantial use" shall mean a pattern of use that discloses an intention on the part of the Customer to use the service.

.09 Emergency Restoration of Service: The use and restoration of service during emergency conditions will be performed in accordance with Part 64, Subpart D, Appendix A, of the Rules and Regulations of the Federal Communications Commission.

.10 Customer Modifications: Neither the Customer nor any Authorized User may rearrange, disconnect, remove, modify, or attempt to repair service, or permit others to rearrange, disconnect, remove, modify, or attempt to repair service, without the prior written consent of the Company.

II. TERMS AND CONDITIONS (CONT'D.)

1. SERVICES (CONT'D.)

1. C General Provisions of Service

- .01 Intentionally Omitted.
- .02 Minimum Service Period: Except as otherwise expressly provided for in this tariff or in a Signed Contract, service is furnished and billed on the basis of a minimum period of thirty days, beginning on the date service is first made available to the Customer for use or on the date service otherwise commences.
- .03 24 X 7 Service: Except as otherwise expressly provided elsewhere in this tariff or in a contract, service is offered and provided on a monthly basis, twenty-four hours per day, seven days per week.
- .04 Monthly Billing Period: For the purpose of computing charges, a month consists of thirty days.
- .05 Service Application Information: The name of the Customer and any Authorized User(s) must be contained on any Service Application or enrollment form furnished by the Company and, in addition, the Customer must furnish all other information necessary for the Company to provide service.
- .06 Collocation: The Company will entertain requests from Customers or prospective Customers, on a first-come, first-served basis, to collocate Customer Equipment at Company Terminals. Grant of a collocation request is subject to: (a) the Company's current and forecasted operational or physical space requirements, taking into account available space at a Terminal; (b) any applicable lease or occupancy restrictions imposed on the Company; (c) the technical and operational compatibility of the Customer's system or facilities with services; (d) the Company's security requirements; and (e) terms and conditions to which the Customer contractually will commit.
- .07 Service Inspection: The Company, upon reasonable notice, may:
 - .071 require that service be made available for inspection, testing or adjustment so that it can be maintained in a satisfactory condition. During any period of such inspection, testing or adjustment of service, no service credit will be given for the time during which service was unavailable to the Customer; or;
 - .072 undertake inspections or testing as may be necessary to determine whether the requirements of this tariff are being satisfied in connection with the installation, operation or maintenance of service. The Company may suspend, and subsequently discontinue, the provision of service at any time, without penalty, if the Customer or Authorized User fails or refuses to comply with these inspection, testing or adjustment requirements.

II. TERMS AND CONDITIONS (CONT'D.)

1. SERVICES (CONT'D.)

1. C General Provisions of Service (Cont'd.)

.08 Governmental Charges: The Company may adjust its rates and charges, or impose additional rates and charges, in order to recover amounts it is required or permitted by governmental or quasi-governmental authorities ("Governmental Charges") to collect from or pay to others in support of statutory or regulatory programs. Examples of such Governmental Charges include, but are not limited to, Universal Service funding and compensation payable to payphone service providers for use of their payphones to access Company service.

2. TERM

2. A Term

The term for which service is provided is thirty (30) days, unless otherwise specified in this tariff with regard to a specific product or in a Signed Contract.

2. B Service Cancellation or Change By Customer

.01 Service Cancellation: If a Customer cancels an order for service before service commences, or before completion of a minimum service period, or before completion of some other period mutually agreed to between the Customer and the Company, the Customer will be billed and required to pay the Company for its unrecovered and nonrecoverable expenditures or liabilities incurred to establish, provide and terminate service for Customer, including without limitation termination charges paid to third parties, and all recurring charges identified in the Signed Contract.

.02 Intentionally left blank.

.03 Change of Service: When a change of service involves the continued use of service, installation charges will not apply to the service being continued in use. The minimum service period for the service will be deemed to have begun on the date the original service was first available to the Customer.

II. TERMS AND CONDITIONS (CONT'D.)

2. TERM (CONT'D.)

2. C Service Cancellation by Company

.01 The Company may discontinue the furnishing of any and/or all service(s), or cancel a Customer's service or Customer accounts, without incurring any liability:

.011 Immediately, upon seven (7) days written notice to the Customer, if:

.0111 providing service would violate any applicable law, regulation, court order, or other legal authority;

.0112 any sum owed by the Customer has not been paid within thirty (30) days of the invoice date and remains unpaid during the seven (7) day period following the delivery of written notice of non-payment to the Customer;

.0113 the Customer fails to comply with a request by the Company for security for the payment of service;

.0114 intentionally omitted

.0115 the Customer has failed to fulfill a contractual commitment to pay for service previously furnished to the Customer; or

.0116 the Customer is non-compliant with any other provision or requirement set forth in the tariff or in any contract between the Company and the Customer.

.012 Immediately, and without notice, if:

.0121 the Customer refuses to furnish information that: (1) is essential to the Company or its billing agent to invoice service; or (2) pertains to the Customer's credit-worthiness, its past or current use of common carrier communications service, or its planned use of such service;

.0122 the Customer has provided false information regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications service, the planned use of service, or the Customer's status under federal and/or state low income programs;

.0123 the Customer either refuses to pay when billed for service or indicates to the Company or an entity billing on the Company's behalf that it does not intend to pay for service;

II. TERMS AND CONDITIONS (CONT'D.)

2. TERM (CONT'D.)

2. C Service Cancellation by Company (Cont'd.)

- .0124 a Customer subscribed to a service accessed with an authorization code has not used the service (with the exception of calls to Directory Assistance) for 90 days. In such case the Company may deactivate the authorization code. If the Customer wishes to renew service (e.g., upon reopening its business), the Company will promptly supply a new authorization code. This provision does not apply to Customers whose service is accessed by dialing "1+" into central offices where equal exchange access is available;
- .0125 a Customer has not used a Service (of any type) for 12 months;
- .0126 the Customer or prospective Customer uses service to transmit or receive a message, locate a person, or otherwise give or obtain information without payment for service;
- .0127 the Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the charges for the service by:
 - .01271 using or attempting to use service by rearranging, tampering with, or making connections to service in an unauthorized manner;
 - .01272 using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - .01273 any other fraudulent means or devices.
- .0128 the Customer uses service to entice callers to dial certain numbers and thereby incur charges without informing the callers that such charges will be incurred;
- .0129 the Customer previously was provided with notice of noncompliance with any provision in this tariff, took corrective action within the requisite seven (7) day period to comply with the provision, but thereafter engages in the same non-compliant activity;
- .01210 the Customer acts, or fails to act, in a manner that hinders or frustrates any investigation by the Company or others having legal authority to investigate Customer compliance with this tariff or with the Customer's other legal obligations;
- .01211 the Customer fails to pass back to the Company appropriate answer supervision so that a call can be billed;

II. TERMS AND CONDITIONS (CONT'D.)

2. TERM (CONT'D.)

2. C Service Cancellation by Company (Cont'd.)

.01212 the Customer is reselling service, having elected to use a Company Carrier Identification Code (CIC), but fails or refuses to indemnify the Company for costs incurred by the Company as the result of its use of a Company CIC;

0.1213 the Customer uses service for an unlawful purpose, or in a manner that interferes with service to other users; or

.01214 the Company reasonably determines, in its sole judgment, that such action is necessary to prevent or protect against fraud or to otherwise protect its personnel, agents, facilities or services.

02 Discontinuance or cancellation of service by the Company will not relieve the Customer of any obligation to pay for service previously furnished to the Customer or for any termination or other charges. Upon the Company's discontinuance or cancellation of service to the Customer, all applicable charges, including termination charges, become due. The remedies set forth above are in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff or a Signed Contract.

II. TERMS AND CONDITIONS (CONT'D.)

2. TERM (CONT'D.)

2. D Notice

Except as otherwise expressly provided for in this tariff or in a Signed Contract, service will be provided until canceled by the Customer with the required prior written notice or until canceled by the Company pursuant to the notice requirements set forth in Section 2.C. For local exchange service, Customer must provide 30 days written notice. Disconnection notices must be labeled conspicuously "Disconnect Request." Notice is deemed effective only if Customer receives a written confirmation of receipt from Company; Customer should contact its account representative or Customer Service if it does not receive such confirmation within 5 business days. Notice must be in writing and either transmitted via overnight courier, electronic mail, hand delivery or certified or registered mail, postage prepaid and return receipt requested to the following addresses. Except as provided otherwise, notices will be deemed to have been given when received. This provision does not waive or otherwise affect any contractual charges or damages that may arise from the termination of a service or a contract. Customer remains responsible for any use of service (including related recurring charges), even if service is disconnected after the requested disconnection date.

To Company:
Verizon Business Services
6415-6455 Business Center Drive
Highlands Ranch, CO 80130
Attn: Customer Service
Email: notice@verizonbusiness.com

With Copy to:
Verizon Business Services
22001 Loudoun County Parkway
Ashburn, VA 20147
Attn: Vice President, Legal

To Customer, notice may be provided to any of the following:

- the notice address in a Signed Contract that has not been superceded even if the contract term has expired
- an address to which invoices are sent
- any other address reasonably calculated to achieve actual notice under the circumstances

2. E Service Transitioning

If a Customer voluntarily discontinues service or has its service terminated for cause, including for non-payment of amounts due and owing the Company, the Company will have no obligation whatsoever to assist the Customer in any respect in transitioning to another provider's service.

II. TERMS AND CONDITIONS (CONT'D.)

3. MINIMUM ANNUAL VOLUME COMMITMENT, UNDERUTILIZATION AND EARLY TERMINATION CHARGES

Minimum Annual Volume Commitments and Underutilization and/or Early Termination Charges, if applicable, are established in the tariff for each service or in the Signed Contract.

4. RATES, CHARGES AND PAYMENT TERMS

4. A Payment Terms

.01 Service Charges: The Customer is responsible for payment to the Company, or to any entity designated by the Company as its collection agent, for all charges associated with service furnished to the Customer or any Authorized User, including any applicable underutilization or early termination charges. This responsibility for payment is not changed by virtue of any use, misuse, or abuse of the Customer's service or Customer-provided systems, facilities or services interconnected to the Customer's service, which use, misuse, or abuse may be occasioned by third parties including, without limitation, the Customer's employees or other members of the public. Payments must be made at the address designated in the invoice or other such place as Company may designate. Amounts not paid or disputed under the terms of the Company Customer Agreement on or before 30 days from invoice date or such other due date set forth as provided above are considered past due. For the purpose of billing, service is deemed to start on the day the service and its associated equipment, if any, are installed or otherwise made available for Customer's use. Where billing is based upon Customer usage, Customers will be billed for all usage starting on the date usage begins.

Charges for service may be:

.011 non-recurring or one-time charges that are payable when the service with which they are associated has been performed. If an entity other than the Company (e.g., another carrier or a supplier) imposes charges on the Company in connection with service provided to a Customer, those charges, along with any applicable Company charges, will be charged to the Customer;

.012 recurring charges which are fixed in amount and not dependent on usage are billed in advance; or

.013 usage charges billed after each usage cycle associated with service.

The charges for which the Customer is responsible are the rates and charges in effect at the end of the monthly billing period applicable to the Customer for the service provided.

.02 Billing Increment:

.021 The duration of a call or other billing unit is rated in the billing increments applicable to the service. If the final interval of a call or other billing unit is less than the applicable billing increment, it will be rounded up to a full increment for purposes of billing.

II. TERMS AND CONDITIONS (CONT'D.)

4. RATES, CHARGES AND PAYMENT TERMS (CONT'D.)

4. A Payment Terms (Cont'd.)

- .022 Computed usage charges or credits for each call are rounded to the nearest cent (except as noted below for the minimum charge).
- .023 Billable time for switched telecommunications service is the duration of time between the called station answering and the called or calling station disconnecting, provided duration may be rounded in accordance with specific descriptions in this tariff.
- .03 Minimum Charge: The Company does not invoice charges in fractions of a cent; the minimum charge for any charge element is \$.01. For example, if a Customer's ECR platform or transport charge calculates to anything less than \$.01 (e.g., \$.004, each such charge will be billed at \$.01).
- .04 Payment Period: Invoices are due and payable in U.S. dollars within thirty (30) days of the invoice date, unless the Company expressly indicates otherwise on the invoice or in a contract between the Company and the Customer. If the Company becomes concerned at any time about the ability of a Customer to satisfy its payment obligation, the Company, in its sole discretion, may require that the Customer pay its invoices within a specified number of lesser days and to make such payments in cash or the equivalent of cash. A late payment charge equal to the lesser of: (i) one and one-half percent (1.5 %) per month, compounded, or (ii) the maximum amount allowed by applicable law will be applied against past due amounts, including taxes. The late payment charge will be applied to any disputed portion of the unpaid balance that is resolved against the customer. A charge is considered disputed on the date the Company receives sufficient documentation to raise a bona fide question about the charge which Company is able to effectively investigate. A dispute is deemed resolved on the date the Company completes its investigation and notifies the Customer of its disposition. A check return charge will be assessed for checks with insufficient funds or non-existing accounts.
- .05 Outstanding Balance Payments: The Company may require a Customer that owes an outstanding balance to any Company affiliate to pay the outstanding amount in full before the commencement of service.
- .06 Security Deposits: Customers or prospective Customers whose financial condition either is not known or not acceptable to the Company may be requested and required at any time to provide the Company with a security deposit. Such deposits must be paid in cash or the equivalent of cash. Security deposits must be in an amount equal to the applicable installation charges, if any, and/or up to one-half of the annual volume commitment (or other minimum purchase amount). Any Customer or prospective Customer may also be required at any time, whether before or after the commencement of service, to provide such other assurances of, or security for, the payment of charges for its services as the Company may deem necessary including, without limitation, advance payments for service, payments in cash or cash equivalents, third party guarantees of payment, pledges or other grants of security interests in the customer's assets, and other similar arrangements. The Company also may establish toll usage limits for Customers or prospective Customers, or it may require from the Customer a commercial credit card

II. TERMS AND CONDITIONS (CONT'D.)

4. RATES, CHARGES AND PAYMENT TERMS (CONT'D.)

4. A Payment Terms (Cont'd.)

account number against which future usage can be charged. Any required deposit or toll usage limits may be increased or reduced by the Company as a result of its experiences with the Customer. In the case of a cash deposit, simple interest at the rate of six percent (6%) annually will be paid for the period during which the deposit is held by the Company, unless a different rate has been established by the appropriate legal authority in the jurisdiction in which service is being provided. At the Company's election, a deposit may be refunded by crediting it against the Customer's account at any time.

- .07 Security Compliance: The Company may refuse to accept or process service orders between the time of its request for a security deposit or commercial credit card account number against which service charges can be applied and the time of a Customer's compliance with the request.
- .08 Past Due Accounts: The Company may refuse to furnish service if any Customer account with the Company is past due.
- .09 Installation Charges: All installation charges assume installation at normal locations under normal working conditions. Any installation made under other circumstances is subject to an additional charge.
- .10 Service Restoration Charge. Company may charge a service restoration charge of \$20 when service is restored after being blocked, suspended or cancelled.
- .11 Application of Service Credits: Service credits due Customer that are related to, or based on, service usage will be applied before the application of taxes and any Governmental Charges; and service-related credits due Customer that are not related to, or based on, service usage will be applied after the application of taxes and any Governmental Charges.
- .12 Taxes
 - .121 The Company's rates and charges for service are exclusive of the following charges that will be assessed, and which shall not be counted toward the attainment of any volume or revenue commitment and will not be discounted:
 - .1211 applicable federal, state, local, and foreign sales, use, excise, utility, gross receipts and value added taxes;
 - .1212 any tax imposed by an authority on the benefits of a promotion offered by the Company involving services or goods of a third party;
 - .1213 other taxes;
 - .1214 tax-like charges to recover amounts the Company is required or permitted by a governmental or quasi-governmental authority to collect from others or pay to others in support of statutory or regulatory funds or programs;

II. TERMS AND CONDITIONS (CONT'D.)

4. RATES, CHARGES AND PAYMENT TERMS (CONT'D.)

4. A Payment Terms (Cont'd.)

- .1215 other tax-like charges;
- .1216 a tax-related surcharge imposed on all charges (net of bad debts) for outbound service originating in, or inbound service terminating in, a jurisdiction which levies, or asserts a claim of right to levy:
 - .12161 a gross receipts tax, a license tax, or other tax-like charge on the Company's operations in that jurisdiction based on the Company's gross receipts, revenues or operations in that jurisdiction.
- .122 All taxes, tax-like charges and the tax-related surcharges are referred to collectively as "Tax(es)." The Company may elect to impose and collect such Taxes, unless otherwise constrained by court order or direction. The Customer agrees to pay all Taxes imposed. If the Company has collected Taxes and a challenged Tax is found to have been invalid and unenforceable, and if the amounts collected were retained by the Company or delivered over to the jurisdiction and returned to the Company, the Company, in its sole discretion, may reduce service rates for a fixed period of time in the future in order to flow-through to customers an amount equivalent to the amounts collected, credit or refund such amounts to affected customers (less its reasonable administrative costs), or negotiate an arrangement with the jurisdiction to provide a future benefit for customers in that jurisdiction. Customer will pay any Taxes that become applicable retroactively.
- .123 If the Customer provides the Company with a duly authorized exemption certificate, the Company will exempt the Customer in accordance with law, effective on the date the Company receives the certificate.
- .124 Taxes based on the Company's net income will be the Company's sole responsibility.
- .13 Notice of Dispute: If the Customer does not give written notice to the Company of a dispute with respect to invoiced charges or the application of Taxes within six (6) months of the date of the invoice, the invoice, or application of taxes, shall be deemed to be correct and binding on the Customer for all purposes.
- .14 Collection Expenses: If the Company incurs any fees or expenses, including attorneys' fees, in collecting, or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
- .15 Treatment of Credit Balances: If a Customer whose account has been closed has a credit balance showing, the Company will transfer the credit to another account, if the Customer has one, or will mail a check for the balance to the Customer at its last known address according to the records of the Company.

II. TERMS AND CONDITIONS (CONT'D.)

4. RATES, CHARGES AND PAYMENT TERMS (CONT'D.)

4. A Payment Terms (Cont'd.)

- .16 Early Termination Charges: No provision for payment of a sum upon termination of service prior to the end of a committed term (whether the sum is called a termination charge, termination liability, or is otherwise designated), where termination is (a) by the Customer in the absence of a material breach by the Company of its obligations, or (b) by the Company when permitted or required, shall be construed as an alternative performance or in any other manner a grant of permission or right to the Customer to terminate service prior to the end of the committed term. Any such early termination will be deemed to be a material breach by the Customer of its contractual obligation to the Company.
- .17 Check Payments: In the event payment is made by check and the Customer's check is not honored by the institution on which it was drawn, the Company will impose, and the Customer will be required to pay, a \$15 fee, in addition to all other remedies available to the Company.
- .18 Delay in Billing Capability: If billing systems or other required support is not available to bill for service, any service feature, any service-related surcharge, or any other charge element at the time of service provision, the Company will bill for that service, feature, surcharge or other charge element as soon as it is capable of doing so.
- .19 Unbilled Charges: Except in cases involving fraud, the Company will invoice previously unbilled charges for service if the invoice date is no later than one hundred and eighty (180) days from the end of the monthly billing period in which the charges occurred. In cases involving fraud, the Company will invoice previously unbilled charges if the invoice date is no later than eighteen (18) months from the end of the monthly billing period in which the charges occurred.
- .20 Intentionally left blank.
- .21 Unbillable Charges: Calls may not be placed using a local exchange company's calling card if that local exchange company is not obligated to invoice such calls on Company's behalf, and calls may not be placed or received using 10-10XXX dialing or collect or third party calling conventions, e.g., 1-800-COLLECT, if the serving local exchange carrier is not obligated to provide billing name and address (BNA) information to Company in connection with such calls.
- .22 Applicable Local Exchange Carrier Terms: The terms and conditions for billing, payment and collection, including without limitation, any late payment charge, specified in the applicable local exchange carrier's tariff apply to charges of Company for which the local exchange carrier serves as the billing agent for Company or buys Company's accounts receivables.
- .23 If an entity (other than the Company) imposes charges on the Company, in addition to its own internal costs, in connection with a Service, those charges may be passed on to the Customer.

II. TERMS AND CONDITIONS (CONT'D.)

4. RATES, CHARGES AND PAYMENT TERMS (CONT'D.)

4. B Service Credits

The following credits for service interruptions apply, except for Directory Assistance, and except as otherwise expressly provided for in this tariff or in a Signed Contract.

- .01 For services for which charges are specified on the basis of per minute of use, or on usage of a fraction of a minute, the following credits will be made for an interrupted call that can be remedied by redialing the called number.
- .011 Usage Charges: A credit will be made for that portion of a call which is interrupted due to poor transmission (e.g. noisy circuit), one-way transmission (one party is unable to hear the other), or involuntary disconnection caused by deficiencies in service. A Customer also may be granted a credit for reaching a wrong number. To receive a credit, the Customer must notify his or her Customer Service Representative and furnish information, including the called number, the service subscribed to, the difficulty experienced, and the approximate time the call was placed.
- .012 When a call is involuntarily disconnected, the Customer will be given a credit equivalent to the charge for the initial minute of the call made to reestablish communications with the other party. When a domestic call has been interrupted by poor transmission or one-way transmission, the Customer will be given a credit of the Customer's choosing, either (a) \$2.65 per reported call, or (b) an amount equal to the basic or standard charges for the reported call, up to a maximum of thirty (30) minutes. Where an international call has been interrupted by poor transmission or one-way transmission, the Customer will be given a credit of the Customer's choosing, either (a) \$2.65 per reported call, or (b) an amount equal to the standard charges for one minute of usage to the country called. A Customer who has reached a wrong number will be given a credit equal to the charge for the initial minute of the call to the wrong number, if he or she reports the situation promptly to a Customer Service Representative. This credit is limited to \$100 over a twelve (12) month period.
- .02 Recurring Charges: For services for which charges are specified on the basis of a monthly recurring charge, the following credits will be made for service interruptions.
- .021 If service is interrupted for a period of less than two (2) hours, no credit will be given.
- .022 When service is interrupted for a period between two (2) and twenty-four (24) hours, a credit will be given in an amount equal to one thirtieth (1/30) of the applicable monthly recurring service charge.
- .023 When service is interrupted for a period of more than twenty-four (24) hours, a credit will be given in an amount equal to one thirtieth (1/30) of the applicable monthly recurring service charge for each twenty-four (24) hour period or fraction thereof that service is interrupted.

II. TERMS AND CONDITIONS (CONT'D.)

4. RATES, CHARGES AND PAYMENT TERMS (CONT'D.)

4. B Service Credits (Cont'd.)

- .03 Alternative Credit: In lieu of the credits provided for in the previous three subsections, the Company may apply a credit against usage or monthly recurring charges in an amount not to exceed \$1,000 per Customer or account, per monthly billing period, whenever the Company determines, in its sole discretion, that such a credit is warranted due to considerations involving the delivery of past service to the Customer or an account.
- .04 No Credit: No credits will be given for interruptions:
- .041 caused by the act or omission of the Customer or an Authorized User;
 - .042 due to the failure of power, equipment, systems, facilities or services not provided by the Company;
 - .043 during any period during which the Company or its representatives are not afforded access to the premises where access lines or Company facilities associated with the Customer's or Authorized User's service are located;
 - .044 during any period when the Customer or an Authorized User has released service to the Company or its representative for maintenance, service rearrangement, or the implementation of a Customer service order;
 - .045 during any period when the Customer has chosen not to release service for testing or repair and the Customer continues to use service on an impaired basis;
 - .046 due to network busy conditions;
- or
- .047 not reported to the Company.
- .05 Interruption Period: An interruption period begins when the Company receives notification that service has been interrupted and service has been released for testing and repair. An interruption period ends when service is restored. If the Customer reports that service has been interrupted, but refuses to release it for testing and repair, the service is deemed to be impaired, but not interrupted for crediting purposes.
- .06 Affected Service: Only those segments of service actually affected by an interruption are considered in determining the credit amount.
- .07 Use of Alternative Service: If the Customer elects to use another means of communicating after a service interruption has occurred, or during a period when he or she is unable to use service, the Customer is responsible for paying the charges for the alternative service used and will not be reimbursed by the Company other than via the appropriate credit as set forth in this tariff.

II. TERMS AND CONDITIONS (CONT'D.)

4. RATES, CHARGES AND PAYMENT TERMS (CONT'D.)

4. B Service Credits (Cont'd.)

.08 Intentionally omitted.

.09 Redundancy: At the Customer's request and cost, the Company will undertake to make arrangements for service redundancy, whenever possible.

4. C Fraud

.01 Theft of Service: Except with respect to usage involving the use, misuse or abuse of Customer Premises Equipment (CPE) interconnected with service, or as otherwise provided in this section or in any Signed Contract, the Company will issue full credit for invoiced charges for Customer calls determined to the reasonable satisfaction of Company to have resulted from a "theft of service." A "theft of service" is the unauthorized use of the Customer's service following its theft by a third person over whom neither the Customer nor an Authorized User possesses an ability to control. Under no circumstance will credit be issued for service use resulting from the acts or omissions of the Customer or any Authorized User, or from the acts of any of the Customer's or Authorized User's employees, former employees, agents, vendors or independent contractors. To qualify for a credit, the Customer must: (1) notify the Company in writing within ninety (90) days of the Customer's receipt of the first invoice containing alleged unauthorized service use; and (2) co-operate fully with the Company in connection with any investigation, prosecution or litigation arising from such theft of service. The Customer's written notification must identify with specificity the service use for which the Customer is seeking credit.

.02 Remote Toll Fraud Program: The Remote Toll Fraud Program provides the procedure required for Customer fraud credit requests and limits a qualifying Customer's liability for verified Remote Toll Fraud usage charges. For purposes of this Program, Remote Toll Fraud is defined as: (i) the placement of unauthorized outbound calls to international locations by using the Customer's outbound international service; or (ii) unauthorized use of eligible toll-free service originating from a domestic location(s) and compromising certain CPE associated with the service(s) located in the United States. The following terms and conditions apply to the Remote Toll Fraud Program:

.021 To be eligible to receive benefits under this Program, the Customer must:

.0211 provide the Company with requested information concerning any password(s) used to access CPE involved in any suspected Remote Toll Fraud;

.0212 co-operate with the Company in all efforts to identify, prevent or eliminate suspected or confirmed Remote Toll Fraud. For purposes of notification, the Customer must furnish the designated Company Representative with: (i) the names of Customer personnel involved in the Program, including individuals capable of being contacted 24 hours per day, seven

II. TERMS AND CONDITIONS (CONT'D.)

4. RATES, CHARGES AND PAYMENT TERMS (CONT'D.)

4. C Fraud (Cont'd.)

days per week; and (ii) Customer pager, cellular or off-hour telephone numbers. This information must be furnished initially by the Customer and updated, as necessary, in order for the Customer to become, and remain, eligible to receive benefits under the Program;

.0213 provide follow up information regarding the nature of any potentially fraudulent usage within forty-eight (48) hours of a Company notification to the Customer. Provide Company with access to its CPE within twenty-four (24) hours of a Company request, and the Customer must allow the Company Representative to investigate the current and/or former CPE configuration. Under no circumstance will the CPE configuration be, or be deemed to be, the responsibility of the Company;

.0214 immediately notify the Company whenever Remote Toll Fraud is suspected or detected, irrespective of whether other common carrier(s) are involved;

.0215 notify the Company in writing within sixty (60) days of receipt of the first Company invoice containing any suspected Remote Toll Fraud usage charges. If the Customer fails to notify the Company, all usage charges for which written notice has not been provided will not qualify as Remote Toll Fraud usage charges. The Customer's notice must establish with specificity (e.g., by way of call detail records) to the reasonable satisfaction of the Company that the suspected usage charges are covered under the Program; and

.0216 notify the Company in writing within sixty (60) days of the end of the Remote Toll Fraud incident of the means by which the fraud occurred, if known, and the changes made to the Customer's CPE to prevent future Remote Toll Fraud.

.022 Program Benefits and Other Program Conditions:

.0221 CPE eligible for participation in the Program is limited to a single Private Branch Exchange (PBX) or a single electronic key system located on Customer Premises within the United States.

.0222 Under no circumstance will the Program cover, nor will Remote Toll Fraud be defined to include, calls placed by wireless devices, dial-around (10-10-XXX) calls, Operator Service calls, toll-free or 900 pay-per-call traffic, or calls made through any non-Company conferencing service or Centrex system.

II. TERMS AND CONDITIONS (CONT'D.)

4. RATES, CHARGES AND PAYMENT TERMS (CONT'D.)

4. C Fraud (Cont'd.)

- .0223 For each incident of Remote Toll Fraud, an eligible Customer will be liable to the Company for the first \$10,000 of Remote Toll Fraud usage charges for calls occurring prior to notification. For purposes of this section notification is defined as (i) notice to the Customer from an authorized representative of the Company's Fraud Prevention organization or Account Team representative; or (ii) notice from the Customer to the Company's Fraud Prevention organization or Account Team representative of suspected remote access fraud. An eligible Customer's pre-notification liability will not exceed \$10,000 per Remote Toll Fraud incident, but the Customer will be liable to the Company for all Remote Toll Fraud usage charges for calls occurring after notification is given by the Company to the Customer or by the Customer to the Company.
- .0224 The \$10,000 limitation of Customer liability will not apply to CPE for which a credit previously was given, or to any other CPE connected to CPE for which a credit previously was given, until a "30 day fraud-free period" has elapsed. This period will be measured beginning with the date of the last fraudulent call of the last incident affecting the same CPE.
- .0225 CPE not owned or leased by the Customer and not subject to the Customer's direct control, whether on Customer Premises or elsewhere, is not eligible under the Program.
- .0226 The Program will not cover any Remote Toll Fraud usage charges resulting from the negligent or intentional acts of the Customer, its employees, former employees, agents, vendors or independent contractors.
- .0227 Credited Remote Toll Fraud usage charge amounts will be excluded from the ascertainment of volume/term discount levels and satisfaction of any applicable volume/revenue requirements.
- .0228 With respect to any credit amount awarded to Customer under this Program, the Company is subrogated to any and all rights of the Customer with respect to any associated claims against third parties (including, without limitation, any person who made the unauthorized calls resulting in the credit amount given).
- .023 Failure of the Customer to comply with any of its obligations under the Remote Toll Fraud Program will disqualify the Customer from current and future participation in the Program at all Customer locations.

II. TERMS AND CONDITIONS (CONT'D.)

4. RATES, CHARGES AND PAYMENT TERMS (CONT'D.)

4. C Fraud (Cont'd.)

.03 Company may, but is not required to, advise Customer of abnormal calling patterns or other possible unauthorized use of facilities or Service assigned to the Customer. Additionally, the Company may, but is not required to, block calls on authorization codes which Company believes to be unauthorized or fraudulent.

5. TERMINATION

Termination rights of the Company and the Customer are established in this tariff or in any Signed Contract.

6. DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY

6. A WARRANTY DISCLAIMER. EXCEPT AS SPECIFICALLY SET FORTH IN THIS TARIFF OR IN A SIGNED AGREEMENT, COMPANY MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AS TO ANY COMPANY SERVICES, SOFTWARE OR DOCUMENTATION. COMPANY SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NONINFRINGEMENT OF THIRD-PARTY RIGHTS, OR ANY WARRANTIES ARISING FROM A COURSE OF DEALING, USAGE OR TRADE PRACTICE.

6. B LIABILITY DISCLAIMER. Except for credits for service interruptions, as provided for in Section 4.B, the Company will not be liable for any failure of performance due to causes beyond its reasonable control, including, but not limited to, acts of God, fires, floods or other catastrophes; terrorist acts, embargo, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppages or other labor difficulties; unavailability of equipment, software or parts from vendors; preemption of service to restore service in compliance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations; any law, order, regulation or other action of any governing authority or agency thereof; or changes requested by Customer.

6. C LIABILITY LIMITATION. The liability of the Company in tort for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. Except as noted in the preceding sentence, the Company's liability, if any, is limited to an amount equal to the credit, if any, provided by this tariff. The limitations in this sub-section apply, without limitation, to any claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a Service), installation, provision, termination, maintenance, repair, interruption, restoration or billing of any Service (including component features, options or facilities) offered under this tariff, including without limitation from mistakes, omissions, interruptions, delays, errors or defects of any kind. NOTWITHSTANDING ANY PROVISION OF THIS TARIFF TO THE CONTRARY, IN NO EVENT WILL THE COMPANY BE LIABLE TO THE CUSTOMER OR OTHERS FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE LOSS OR DAMAGE OF ANY KIND, INCLUDING WITHOUT LIMITATION LOSS OF USE OR LOST BUSINESS REVENUE, PROFITS OR GOODWILL, UNDER ANY THEORY OF TORT, CONTRACT, INDEMNITY, WARRANTY, STRICT LIABILITY, NEGLIGENCE OR OTHERWISE (WHETHER OR NOT THE COMPANY KNEW OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE).

II. TERMS AND CONDITIONS (CONT'D.)

6. DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY (CONT'D.)

6. D LIMITATION OF ACTION. No claim, action or other proceeding against the Company may be brought more than two years after the service to which it relates is rendered.
6. E INDEMNIFICATION. The Company will be indemnified, defended and held harmless by the Customer, and by others authorized to use service, against all claims of loss, expense or damage arising from the use of service, including without limitation:
- .01 claims of libel, slander, invasion of privacy, or infringement of copyright arising out of the material, data, information or other content transmitted via service;
 - .02 patent infringement claims arising from the combining or connecting of service with systems or facilities furnished by the Customer or others;
 - .03 claims by the Customer or others for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure of operation, maintenance, removal, presence, condition, location or use of service furnished by the Company at any location at which there is present an atmosphere that is explosive, prone to fire, dangerous, or otherwise unsuited for service installation;
 - .04 claims of criminal enterprise;
 - .05 claims arising out of the failure of Customer-provided equipment, facilities, systems or services;
 - .06 claims for personal injury or death of any person related to the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by Company, if not solely caused by negligence of Company;
 - .07 claims arising out of the use by Customer of Services which use has been restricted or limited by action of a government agency having jurisdiction over the Customer, the Company or its Services;
- or
- .08 all other claims arising out of any act or omission of the Customer or an Authorized User in connection with service provided by the Company.
6. F THIRD PARTY ACTS. The Company will not be liable for any act or omission of any other person furnishing a portion of service, or for any act or omission of a third party, including those vendors participating in offerings made to Customers that involve service, or for damages associated with service or facilities which the Company does not provide, or for damages which result from the operation of Customer-provided systems, facilities or services interconnected with the Company's service.
6. G DANGEROUS CONDITIONS. The Company makes no guarantee or warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations.

II. TERMS AND CONDITIONS (CONT'D.)

6. DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY (CONT'D.)

6. H PREMISES LIABILITY. The Company is not liable for any defacement of, or damage to, the premises of a Customer or Authorized User resulting from the furnishing of service, or the attachment to service by the Company of instruments, apparatus and associated wiring on such Customer Premises, or from the installation or removal thereof, when such defacement or damage is not the result of Company negligence, including that of its agents or contractors. No agents or employees of other carriers shall be deemed to be agents or employees of Company.
6. I RISK-BASED PRICING. The rates and charges in this tariff (as well as its other terms and conditions) are based and dependent on the tariff's disclaimers and limitations of warranties and liability.

7. ADDITIONAL TERMS SPECIFIC TO LOCAL EXCHANGE SERVICES

In addition to the other Terms and Conditions in this Section II of this tariff, the following apply. If there is a conflict between the provisions below and the other Terms and Conditions, then the provisions below take precedence.

- 7.A. Liabilities: The following provisions specifically supplement the DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY section of the Terms and Conditions in Section II of this tariff.

.01 With respect to Emergency Number 911 Service:

- .011 This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
- .012 Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

II. TERMS AND CONDITIONS (CONT'D.)

7. ADDITIONAL TERMS SPECIFIC TO LOCAL EXCHANGE SERVICES (CONT'D.)

7.A. Liabilities (Cont'd)

- .02 The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed one-half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs, and the Company will provide reasonable corrective actions, including intercept services, at no charge to customer for directory errors.
 - .03 In conjunction with a nonpublished telephone number, as described in the Directory Listings description, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of such telephone number, but will not be liable should such number be divulged.
 - .04 When a Customer with a nonpublished telephone number, as described in the Directory Listings description in this tariff, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority.
 - .05 In conjunction with the Busy Line Verification and Interrupt Service as described in the Local Operator Assistance section of this tariff, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
 - .06 The Company shall not be liable for any act or omission concerning the implementation of Presubscription.
7. B Non-routine Installation: At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company may apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

II. TERMS AND CONDITIONS (CONT'D.)

7. ADDITIONAL TERMS SPECIFIC TO LOCAL EXCHANGE SERVICES (CONT'D.)

- 7.C IntraLATA Toll or InterLATA Exchange Prohibitions: Service furnished under this tariff may not be used, directly or indirectly, by a telecommunications carrier for the purpose of terminating interLATA and/or intraLATA toll services or to provide a service that constitutes exchange access and/or is subject to the application of access charges under applicable law. The Company reserves the right to: (1) request that Customer provide written certification that it is using service in compliance with this requirement; and/or (2) conduct a site survey of Customer premises or an audit of Customer books and records upon reasonable notice or take other reasonable measures to satisfy itself that Customer is using service in compliance with this tariff. In the event Customer is found to be using service in violation of this requirement, the Company may discontinue the provision of service without notice, any other provision of this tariff to the Contrary notwithstanding. Customer shall indemnify the Company for any losses, penalties or payments (including without limitation access charges and the Company's attorneys' fees) incurred due to Customer's misuse of the Company's services obtained under this tariff.
- 7.D Customer's Obligation to Cancel: The Customer is responsible for taking all steps necessary to cancel or otherwise discontinue any local service(s) from another carrier to be replaced by any Company facilities-based Local service(s) provided herein.
- 7.E Intentionally left blank.

II. TERMS AND CONDITIONS (CONT'D.)

8. MISCELLANEOUS PROVISIONS

8. A Intentionally Omitted

8. B Confidential Information

Except as required by law or regulation, each party promises that during the Term and for three years after, it will use the other party's Confidential Information only for proper purposes, not disclose it to third parties except as provided below, and protect it from disclosure using the same degree of care it uses for its own Confidential Information (but no less than a reasonable degree of care). "Confidential Information" means information (in whatever form) designated as confidential by the disclosing party by conspicuous markings (if tangible Confidential Information) or by announcement at the time of initial disclosure (if oral Confidential Information) or if not so marked or announced should reasonably have been understood as confidential to the disclosing party (or one of its affiliates or subcontractors), either because of legends or other markings, the circumstances of disclosure or the nature of the information itself and that (i) relates to services provided under this tariff; (ii) relates to the disclosing party's customers, products, services, developments, trade secrets, know-how or personnel; and (iii) is received by the receiving party from the disclosing party during the Term. Confidential Information does not include information that: (a) is in the possession of the receiving party free of any obligation of confidentiality at the time of its disclosure; (b) is or becomes publicly known other than by a breach of this provision; (c) is received without restriction from a non-party free to disclose it; or (d) is developed independently by the receiving party without reference to the Confidential Information. In addition, information, whether or not Confidential Information, may be disclosed by a receiving party as may be required by applicable law, rule, regulation, or lawful process provided that the receiving party, to the extent permitted by applicable law, rule, regulation, or lawful process, first notifies the disclosing party in order to permit the disclosing party to seek reasonable protective arrangements.

II. TERMS AND CONDITIONS (CONT'D.)

8. MISCELLANEOUS PROVISIONS (CONT'D.)

8. C CPNI Consent

Company acknowledges that it has a duty, and Customer has a right, under federal and/or state law to protect the confidentiality of Customer's CPNI. CPNI includes information relating to the quantity, technical configuration, type, destination, location, and amount of use of the telecommunications services Customer purchases from Company, as well as related local and toll billing information, made available to Company solely by virtue of Customer's relationship with Company. With Customer consent, Company may share Customer CPNI and other Confidential Information among its affiliates (collectively, "Verizon"), including Verizon Wireless, and with agents and partners, so that all may use this information to offer Customer the full range of products and services offered by Verizon and its affiliates, including local, long distance, wireless, and Internet services (see www.verizon.com for a description of Verizon companies and services). Customer consents to Verizon using and disclosing Customer CPNI and Confidential Information as described above. Customer may refuse CPNI consent by notifying Verizon in writing at cpni-notices@verizonwireless.com and cpni-notices@verizonbusiness.com of Customer's decision to withhold Customer's consent. Customer's consent or refusal to consent will remain valid until Customer otherwise advises Verizon, and in either case, will not affect Verizon's provision of service to Customer.

8. D Protection of Customer CPNI

- .01 Verizon will protect the confidentiality of Customer CPNI in accordance applicable laws, rules and regulations. Verizon may access, use, and disclose Customer CPNI as permitted or required by applicable laws, rules, and regulations or this tariff.
- .02 Provided that Customer is served by at least one dedicated Verizon representative under the Service Agreements (that can be reached by Customer by means other than calling through a call center) and as permitted or required by applicable law, Verizon may provide Customer CPNI (including, without restriction, call detail) to representatives authorized by Customer ("Authorized Customer Representatives" as defined below) in accordance with the following:
- .03 Verizon may provide Customer CPNI to Authorized Customer Representatives via any means authorized by Verizon that is not prohibited by applicable laws, rules, or regulations, including, without restriction: to the Customer's email address(es) of record (if any) or other email addresses furnished by Authorized Customer Representatives, to the Customer's telephone number(s) of record or other telephone numbers provided by Authorized Customer Representatives, to the Customer's postal (US Mail) address(es) of record or to other postal addresses furnished by Authorized Customer Representatives, or via Verizon's on-line customer portal or other on-line communication mechanism.
- .04 Authorized Customer Representatives include Customer employees, Customer agents, or Customer contractors, other than Verizon, who have existing relationships on behalf of Customer with Verizon customer service, account, or other Verizon representatives and all other persons authorized in written notice(s) (including email) from Customer to Verizon. Authorized Customer Representatives shall remain such until Customer notifies Verizon in writing that they are no longer Authorized Customer Representatives as described below. Customer agrees, and will cause Authorized Customer

II. TERMS AND CONDITIONS (CONT'D.)

8. MISCELLANEOUS PROVISIONS (CONT'D.)

8. D Protection of Customer CPNI (Cont'd.)

Representatives, to abide by reasonable authentication and password procedures developed by Verizon in connection with disclosure of Customer CPNI to Authorized Customer Representatives.

.05 Customer's notices of authorization or deauthorization must be sent to your service or account manager, and must contain the following information:

- the name, title, postal address, email address, and telephone number of the person authorized or deauthorized
- that the person is being authorized, or is no longer authorized, (as applicable) to access CPNI
- the full corporate name of the Customer whose CPNI (and whose affiliates' CPNI) the person can access (or can no longer access as applicable)

.06 During the Service Agreements, Customer will at all times have designated representatives ("CPNI Authorizers") with the power to authorize Customer representatives to access CPNI under this tariff. Additions or removals of CPNI Authorizers will be effective within a reasonable period after Verizon has received a signed writing of the change, including the affected person(s)' name, title, postal address, email address, and telephone number.

.07 Customer agrees that it will, consistent with all legal requirements, authenticate as authorized to access CPNI any person it provides with the means to obtain such access. Customer also will upon reasonable request provide to Verizon the identity and contact information for personnel authorized by Customer to access Service and CPNI, as well as any personal with the authority to authorize other personnel to access Service or CPNI. Customer agrees to cooperate with Verizon's reasonable authentication and security procedures for access to CPNI, including, without limitation, password resets and re-authentication of personnel.

II. TERMS AND CONDITIONS (CONT'D.)

8. MISCELLANEOUS PROVISIONS (CONT'D.)

8. E Customer Data Privacy

Customer acknowledges that the Company, its affiliates and agents will, by virtue of the provision of service, come into possession of information and data regarding Customer, its employees and Authorized Users. This information and data ("Customer Data") shall include, but not be limited to, data transmissions (including the originating and destination numbers and IP addresses, date, time and duration of voice or data transmissions, and other data necessary for the establishment, billing or maintenance of the transmission), data containing personal and/or private information of Customer, its employees or Authorized Users, and other data provided to or obtained by the Company, its affiliates and agents in connection with the provision of service. Customer acknowledges and agrees that the Company, and its affiliates and agents, may use, process and/or transfer Customer Data (including intra-group transfers and transfers to entities in countries that do not provide statutory protections for personal information): (1) in connection with provisioning of service; (2) to incorporate the Customer Data into databases controlled by the Company and its affiliates for the purpose of providing service, administration, provisioning, billing and reconciliation, verification of Customer identity and solvency, maintenance, support and product development, fraud detection and prevention, sales, revenue and customer analysis and reporting, market and customer use analysis, and (3) to communicate to Customer regarding products and services of the Company and its affiliates by voice, letter, fax or email. Customer may withdraw consent for such communications (or any use, transfer or processing of Customer Data except for that required to provision, administer, bill or account for the service) by sending written notice to the Company. Customer's consent is effective until withdrawn. Customer warrants that it has obtained or will obtain all legally required consents and permissions from relevant parties (including data subjects) for the use, processing and transfer of Customer Data as described in this Section.

II. TERMS AND CONDITIONS (CONT'D.)

8. MISCELLANEOUS PROVISIONS (CONT'D.)

8. F Assignment

Customer and Company may assign a Signed Contract or any of its rights under it to an affiliate or successor upon notice to the other party. A Customer affiliate or successor must meet Company's creditworthiness standards for the assignment to become effective. All other assignments (or other transfers of rights or obligations) without prior written consent are void.

8. G Supplemental Customer Obligations Pertaining to Customer-obtained Facilities; Security; Site Access; and Customer Information

In addition to the obligations of Customer contained elsewhere in this tariff, Customer also will be responsible for satisfying the following requirements in connection with the receipt of service:

.01 Customer-Obtained Facilities. Customer is responsible for obtaining, installing, and maintaining all equipment, software, wiring, power sources, telephone connections and/or communications services necessary for interconnecting with the Company's service ("Facilities"). Customer is responsible for ensuring that such Facilities are and remain compatible with service. The Company is not responsible for the availability, capacity and/or condition of any Facilities provided by third parties. Customer hereby grants to the Company all licenses, waivers, consents, or registrations necessary to deliver, install, and maintain Company-provided equipment on Customer or Authorized User premises.

.02 Company-Provided Equipment. Customer agrees to operate Company-provided equipment in accordance with instructions of Company or Company's agent. Failure to do so will void any Company responsibility for interruption of service and may make Customer responsible for damage to equipment. Customer agrees to return to Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. That equipment must be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse Company, upon demand, for any costs incurred by Company due to Customer's failure to comply with this provision.

.03 Security. Customer, at its expense, will take all reasonable steps necessary to preserve and protect Company-provided equipment, software, data and systems located on Customer's premises or, otherwise, in Customer's control and used in connection with Company service, whether owned by Customer, the Company, or a Company affiliate or subcontractor.

Customer acknowledges and agrees that the Company will not be liable, either in contract or in tort, for any loss resulting from any unauthorized access to, alteration of, or use of Facilities used in connection with service. Customer agrees to safeguard account passwords and other information used to provide access to Company products and services. Customer shall require its end users to rotate passwords periodically, but no less often than every ninety (90) days. Customer shall cooperate fully with Company to promptly mitigate any unauthorized use or disclosure of Customer passwords or other authentication information.

II. TERMS AND CONDITIONS (CONT'D.)

8. MISCELLANEOUS PROVISIONS (CONT'D.)

8. G Supplemental Customer Obligations Pertaining to Customer-obtained Facilities; Security; Site Access; and Customer Information (Cont'd).

- .04 Customer Site Access. Customer agrees to allow the Company and its affiliates or subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment), without limitation for inspecting, installing, testing, repairing or removing service, on an unrestricted basis, 24 hours a day and 7 days a week.
- .05 Customer Information. The Customer must furnish the Company with all information needed by the Company to install, maintain, change or remove service including, without limitation, circuit installation and disconnection authorization information.

8. H Software and Documentation

Where software is provided by Company under license from a third party, Customer's rights to use the software are subject to that license and Customer may be required to execute a separate software license agreement in a form satisfactory to the underlying third-party licensor. Software and related documentation provided by the Company to Customer in connection with service and not otherwise subject to either a separate Signed Contract or to an accompanying shrink wrap license (collectively the "Software") is subject to the following:

- .01 In consideration for payment of any applicable fees, Customer is granted a personal, non-exclusive, non-transferable license to use the Software, in object code form only, solely in connection with service for Customer's internal business purposes on Customer-owned or Customer-leased equipment (the "License"). Customer may not use the Software (i) in connection with the products and/or services of any third party, or (ii) to provide services for the benefit of any third party, including without limitation as a service bureau.
- .02 Customer may make one copy of the Software, other than the documentation, for archival or back-up purposes only, provided that any copyright and other proprietary rights notices are reproduced on such copy. Customer may not make any copies of documentation provided as part of the Software.
- .03 Customer may not: (i) attempt to reverse engineer, decompile, disassemble or otherwise translate or modify the Software in any manner; or (ii) sell, assign, license, sublicense or otherwise transfer, transmit or convey Software, or any copies or modifications thereof, or any interest therein, to any third party.
- .04 All rights in the Software, including without limitation any patents, copyrights and any other intellectual property rights therein, shall remain the exclusive property of the Company and/or its licensors. Customer agrees that the Software is the proprietary and confidential information of the Company and/or its licensors subject to the provisions of any contract between the parties pertaining to "Confidential Information."

II. TERMS AND CONDITIONS (CONT'D.)

8. MISCELLANEOUS PROVISIONS (CONT'D.)

8. H Software and Documentation (Cont'd).

- .05 Except to the extent otherwise expressly agreed by the parties in writing, the Company has no obligation to provide maintenance or other support of any kind for the Software, including without limitation any error corrections, updates, enhancements or other modifications.
- .06 The License will immediately terminate upon the earlier of: (i) termination or expiration of any contract between the Company and the Customer pertaining to the Software; (ii) termination of the service with which the Software is intended for use; or (iii) failure of Customer to comply with any provisions of this Subsection. Upon termination of any License, at the Company's option, Customer will promptly either: (i) destroy all copies of the Software in its possession; or (ii) return all such copies to the Company, and in either event provide a written officer's certification confirming the same.

8. I Company Marks

A Customer may not: (a) use any service mark or trade mark of the Company or any of its affiliates, or of which the Company or any of its affiliates is a licensee, or (b) refer to the Company or any of its affiliates in connection with any product, equipment, offering, promotion (including without limitation in any press release, advertising or other publication) of the Customer or of a third party on behalf, or with the authorization, of the Customer, without the written approval of the Company affiliate. Customer agrees that: (a) any permitted use of a Company mark by it is for the exclusive benefit of the Company or the affiliate; (b) all good will resulting from use of the mark vests solely in the Company or the affiliate; and, (c) it will neither have nor make any claim in or to such mark.

8. J Other Provisions

- .01 Intentionally omitted.
- .02 No Waiver: Neither the Company's nor the Customer's failure, at any time, to enforce any right or remedy available in this tariff will be interpreted as a waiver of such party's right to enforce each and every provision of the tariff in the future.
- .03 Severability: All provisions of this tariff are severable, and the invalidity or unenforceability of any provision will not affect the validity or enforceability of the remaining provisions. The remaining provisions will be interpreted in such a manner as to carry out the full intention of the parties.

II. TERMS AND CONDITIONS (CONT'D.)

8. MISCELLANEOUS PROVISIONS (CONT'D.)

8. J Other Provisions (Cont'd).

- .04 **Dispute Resolution:** Any controversy, claim, or dispute ("Disputed Claim") arising out of or relating to a service agreement between Company and Customer, except for claims relating to indemnity, infringement, or confidentiality obligations or matters relating to injunctions or other equitable relief (together "Equitable Claims"), are first subject to a thirty (30) day negotiation period between the Company and Customer in which each shall disclose to the other all such documents, facts, statements and any other information which are reasonably requested and are relevant to the dispute in question. If such negotiations fail to resolve the dispute within thirty (30) calendar days, Disputed Claims must be resolved by binding arbitration of a single arbitrator in accordance with the rules of the American Arbitration Association. The decision of the arbitrator must be based upon the service agreement and applicable law. The decision of the arbitrator must be reduced to writing, is final and binding except for fraud, misconduct, or errors of law, and judgment upon the decision rendered may be entered in any court having jurisdiction. In all arbitrations, the arbitrator must give effect to applicable statutes of limitation subject to limitation of actions terms in the service agreement, and has no authority to award relief in excess of what the service agreement provides or to order consolidation or class arbitrations. The arbitrator has no authority to award punitive damages in any Disputed Claim. Any such claims arising under such a service agreement must be pursued on an individual basis in accordance with the procedure noted above. Even if applicable law permits class actions or class arbitrations, the dispute resolution procedure specified here applies and Company and customer waive any rights to pursue any claim arising under the service agreement on a class basis. The arbitration will be held in a mutually agreed to location, and is final and binding. No Disputed Claim (including an Equitable Claim) may be brought more than 2 years after the time the claim first could have been brought.
- .05 **Compliance with Laws:** Customer and Company shall comply with all applicable federal, state, and local laws, ordinances, regulations and codes in its performance under a service agreement, including without limitation the export, import, customs, and foreign corrupt practices laws of the United States or any country in which Customer receives equipment, software or services.
- .06 **Service Order.** Customers may be required to enter into written Service Orders which contain or reference the name of Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the applicable terms and conditions.
- .07 **Purchase Order:** A Customer purchase order or similar document is evidence only of Customer's intention to purchase equipment, software and/or services. Except for a provision evidencing an intent to be bound by the terms and conditions of an agreement between Customer and Company, the terms and conditions of a Customer purchase order or similar document will be disregarded and have no force or effect; instead, the terms and conditions of the relevant agreement between Customer and Company will govern.

II. TERMS AND CONDITIONS (CONT'D.)

8. MISCELLANEOUS PROVISIONS (CONT'D.)

8. J Other Provisions (Cont'd).

- .08 Independent Contractor Relationship; No Agency: The personnel of Customer and of Company are not agents or employees of the other and Customer and Company are each an independent contractor for all purposes and at all times in connection with a service agreement. Neither Customer nor Company has the right or authority to, and shall not, assume or create any obligation of any nature whatsoever on behalf of the other or bind the other in any respect whatsoever. Customer and Company each shall indemnify, hold harmless and defend the other against any liabilities, claims, losses and damages (including costs, expenses and reasonable attorneys' fees) arising out of its failure to comply with this provision and any laws, rules or regulations applicable to this provision.
- .09 No Third-Party Beneficiaries. Except to the extent explicitly provided, any Company Signed Contract is solely for the benefit of Company and Customer and creates no rights in any third-parties not a party to that contract.
- .10 Interpretation: No service agreement may be construed or interpreted for or against either Customer or Company because that party drafted or caused that party's legal representative to draft any of its provisions.
- .11 Headings: The Section headings used in this tariff or a service agreement are for reference and convenience only and may not be considered in their interpretation.
- .12 Signatures: Any requirement for a signature in a Company Customer Agreement (or an amendment to it) may be satisfied by a facsimile transmission of an original signature.

III. INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS.

Rates, terms or conditions for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates, terms or conditions quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. The Company may also enter into ICB arrangements in response to a Customer request for special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities, and/or other special services not otherwise offered under this tariff. Company, at its option, may provide the requested services. Appropriate recurring and/or non-recurring charges will be developed accordingly.

IV. LOCAL EXCHANGE SERVICES

SERVICE DESCRIPTION: The Company's Local service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access basic 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800 telephone numbers;
- access Telephone Relay Service.

Unless the Customer requests and the Company approves, the Company's service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch. Even if the Company approves a Customer request to allow the Company's service to be used to originate calls to caller-paid information services, the Company reserves the right to reverse its decision without further notice to the Customer.

1. Service Areas:

- 1.1. Plan 1: This is Company provided facility based service, where facilities are available.
- 1.2. Plan 2: For service provisioned via UNE-Platform, or its replacement or resale (UNE-P or UNEP), the service and calling areas, to the extent offered, will mirror the existing ILEC Exchange Services Tariff. UNE-P is a service delivery method where Company obtains local exchange facilities via unbundled network elements through the ILEC. The areas where this is offered correspond to the ILEC rate centers.

2. Local Calling Areas:

- 2.1. Plan 1: For Plan 1 Local Calling Areas, the Local Calling Area corresponds to that of the ILEC.
- 2.2. Plan 2: For service provisioned via UNE-P, the service and calling areas will mirror the existing ILEC Exchange Services Tariff.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

3. Service Offerings

3.1. Local Line Service

Local Line Service (Local Line) is a service which provides a Customer with an individual access line and the ability to connect to the Company's switching network to complete calling within a local calling area for the transmission of two way interactive switched voice or data communication. Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number. A Local Line Customer will be charged applicable non-recurring charges, monthly recurring charges, usage charges, and optional feature charges as specified in the Local Rates and Charges section of this tariff.

The following services and/or options may apply:

3.1.1 Rate Options:

- A. Flat Rate Option: Customers electing this option may make unlimited local calls.
- B. Measured Rate Option: This option is only available to Verizon Business Services (VBS) I, or VBS II circuits installed prior to July 1, 2007.

3.1.2 Standard Features: For VBS I, each Local Line Customer is provided with the below standard features, plus Call Transfer or 3-way Conferencing. For VBS II and VBS III, each Local Line Customer is provided with the following standard features:

- Call Forward Variable
- Call Waiting/Cancel Call Waiting
- Caller ID Blocking - Complete (Outgoing)
- Caller ID Blocking - Selective (Outgoing)
- Caller ID With Name (Inbound)
- Caller Name (CNAM) Display
- Calling Party Number (CPN) Delivery - Outbound
- Classes of Service (COS)
- Hunting
- Signaling
- Speed Dialing - 8 Codes
- Touchtone

3.1.3 Optional Features: A local Customer may order the following optional features.

- Remote Access to Call Forwarding (RACF) - Availability is limited to Business Lines via UNEP, and is also only available to those Customers who subscribe to VBS II or VBS III. Not available in all UNEP locations.
- Hosted Voice Messaging Service
- Feature Package One which consists of the following:
 - * Call Transfer or 3-way Conferencing (except this is a standard feature for Customers subscribing to VBS I)
 - * Call Forward Busy
 - * Call Forward No Answer
 - * Speed Dialing - 30 Additional Codes

IV. LOCAL EXCHANGE SERVICES (CONT'D)

3. Service Offerings (Cont'd)

3.2 Local Trunk

As set forth below, there are three different versions of Local Trunk Service: Local Trunk Basic, Local Trunk – Direct Inward Dialing, and Local Trunk 2 Way Direct. Applicable non-recurring charges, monthly recurring charges and usage charges are as specified in the Local Rates and Charges section of this tariff. There is a 12 Trunk per location minimum requirement for each of the following services.

3.2.1 Local Trunk Basic: Local Trunk(s) provide Customers with voice-grade communications channel(s) over a channelized T-1 to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

A. One-Way Outbound: Provides the Customer with a single analog or digital connection which is restricted to carry outbound traffic only.

B. One-Way Inbound or Two-Way: Provides the Customer with a single analog or digital connection which can carry one-way or two-way traffic.

C. Standard features:

- Hunting (Circular, Sequential, and Uniform Call Distribution)
- Touchtone
- Caller ID Blocking - Selective (Outgoing)

D. Optional Features:

- Caller ID Blocking - Complete (Outgoing)
- Remote Call Forwarding
- Overflow Routing

3.2.2 Local Trunk - Direct Inward Dialing (DID): Provides the Customer with a digital connection which can carry one-way inbound traffic over a channelized T-1.

A. Direct Inward Dialing Numbers: Telephone numbers can be obtained in block of 20 or 100 numbers.

B. Standard Features:

- Touchtone
- Hunting (Circular, Sequential and Uniform Call Distribution)

C. Optional Features:

- Remote Call Forwarding / Overflow Routing

IV. LOCAL EXCHANGE SERVICES (CONT'D)

3. Service Offerings (Cont'd)

3.2 Local Trunk (Cont'd)

3.2.3 Local Trunk - 2 Way Direct: Provides the customer with a two-way direct dial digital connection over a channelized T-1 which can carry both inbound and outbound traffic and the ability to route a block of numbers to trunk group, receive outpulsed digits on calls incoming through that trunk group and make outgoing calls using the same trunks.

A. 2-Way Direct Dialing Numbers: Telephone Numbers can be obtained in blocks of 20 numbers.

B. Standard Features

- Hunting (Circular, Sequential and Uniform Call Distribution)
- Call Number Delivery Blocking (Selective)
- Touchtone

C. Optional Features

- Calling Number Delivery Blocking (Complete)
- Remote Call Forwarding
- Overflow routing

3.3 Local ISDN Primary Rate Interface (Local ISDN-PRI)

Local ISDN-PRI is an alternative arrangement for individual local exchange services such as Local Trunk - Basic and Local Trunk - DID. Local ISDN-PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. Non-recurring charges, monthly recurring charges, usage charges, and optional feature charges including DID blocks are as specified the Local Rates and Charges section of this tariff and apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and monthly recurring T-1 charges include Service Configuration and B Channel service charges.

3.3.1 Rate Options.

- A. Flat Rate Option: Customers electing this option may make unlimited local calls.
- B. Measured Rate Option: This option is only available to Verizon Business Services (VBS) I, or VBS II circuits installed prior to July 1, 2007.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

3. Service Offerings (Cont'd)

3.3 Local ISDN Primary Rate Interface (Local Trunk ISDN-PRI) (Cont'd)

3.3.2 Local ISDN-PRI Service Arrangement - One or more Service Configurations can be combined to create a Local ISDN-PRI Service Arrangement. Customers may have multiple Local ISDN-PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1. The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customer's Service Configuration.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

3. Service Offerings (Cont'd)

3.3 Local ISDN-PRI (Cont'd)

3.3.2 Local ISDN-PRI Service Arrangement (Cont'd)

- A. Service Configuration 1 - The first Service Configuration for any Local ISDN-PRI Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the Local ISDN-PRI Service Arrangement.
- B. Service Configuration 2 - This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations. The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in the Local Trunk section of this tariff.
- C. Service Configuration 3 - This configuration is also only available to subscribers who have a Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities. The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separate DID telephone numbers, as found in the Local Trunk section of this tariff.

3.3.3 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN-PRI can be configured to support the following optional advanced ISDN feature:

Caller ID With Name (Inbound)

3.4 Verizon Business Services Flex T1 Plus

Verizon Business Services Flex T1 Plus is a flexible, integrated T1 service and pricing plan. The Flex T1 Plus must be configured with a minimum of 12 circuits (of which 6 must be Local Trunks or Local Lines; but cannot be both). Beyond the 6 required Local Trunks or Local Lines, the additional 6 circuits (in DS-0 increments) may be Integrated Internet Access (not regulated), Frame Relay port (not regulated), Private IP Service access (not regulated) and Metro Private Line (not regulated and available in Lit buildings only). Customers will be charged a per circuit/trunk charge for the required 12 circuits/trunks and any additional circuits/trunks.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

3. Service Offerings (Cont'd)

3.4 Verizon Business Services Flex T1 Plus (Cont'd)

3.4.1 Eligibility: Customer must subscribe to or renew service under a Verizon Business Services Agreement with a minimum 1 year commitment as described in the Service Publication and Price Guide. Verizon Business Services Flex T1 Plus cannot be used in conjunction with the Verizon Business Services Local and Long Distance Plan.

3.4.2 Rates and Rate Application: Applicable non-recurring charges, monthly recurring charges and usage charges are as specified in the Local Rates and Charges section of this tariff. The Offer is available on a per-circuit basis. Applicable non-recurring charges apply to services under the Verizon Business Services Flex T1 Plus as specified in Local Line, Local Trunk.

3.4.3 Discounts: Customers are eligible to receive Verizon Business Services (VBS) local discounts on the Flex T1 monthly recurring charge for: Integrated Internet Access (unregulated), Frame Relay port (unregulated), Local Lines, Local Trunks, Private IP service access (unregulated), and Metro Private Line (unregulated, and available in Lit Buildings Only).

3.5 Foreign Exchange (FX) Service

FX Service enables a Customer to receive Company-provided Local Exchange Access Service at a point(s) outside the Local Exchange Service Area that normally serves the customer's location. FX service can be used to receive one-way inbound digital traffic only. FX service must purchase an entire T-1 and meet the following conditions: 1) 100 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes. FX Service is not available in Maine.

3.5.1 FX Service Rates and Charges: The Local Exchange Calling Area and all Usage Services rates which apply to FX Exchange Access Service are the same as those which regularly apply to other Company-provided Local Exchange Access Services bearing the same NPA-NXX designation. An FX service Customer will be charged applicable non-recurring charges and monthly recurring charges as specified in the Local Rates and Charges section of this tariff. Customers subscribing to DID capability will be assessed DID number charges as specified in the Local Rates and Charges.

3.5.2 Customers are prohibited from using FX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

3. Service Offerings (Cont'd)

3.6 Local and Long Distance Voice Packages

3.6.1 Local and Long Distance Voice Packages - prior to July 1, 2007: These Local and Long Distance Voice Packages are only available under Verizon Business Services (VBS) I and VBS II (for services installed prior to July 1, 2007) pricing programs, where Customer has also subscribed to the corresponding long distance services.

A. Local and LD Voice Package for Local Lines

If Customer selects the Local and Long Distance (LD) Voice Package for Local Lines, Customer will pay the monthly recurring charge specified in the Local Rates and Charges section of this tariff. The monthly recurring charge includes the Local Line and all intrastate and interstate outbound Long Distance calls originating from a Local Line associated with the Local and LD Voice Package for Lines.

- (i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Local and LD Voice Package.
- (iii) Customer may not utilize the Local and LD Voice Package in any call center environment or in connection with any such similar environment.

ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION OF THE LOCAL AND LD VOICE PACKAGE BY COMPANY AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

B. Local and LD Voice Package for Local Trunks or Local PRI

If Customer selects the Local and LD Voice Package for Local Trunks or Local PRI, Customer will pay the monthly recurring charge as specified in the Local Rates and Charges section of this tariff. The monthly recurring charge includes the Local Trunk(s) or Local PRI and up to 1,250 minutes per month per Trunk or up to 30,000 minutes per month per PRI for intrastate and interstate outbound Long Distance calls originating from a Local Trunk or Local PRI purchased from Company.

Overage Rate: Customer will pay a per-minute charge as specified in the Local Rates and Charges section of this tariff, for each minute in excess of 30,000 in a month.

- (i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Local and LD Voice Package.
- (iii) Customer may not utilize the Local and LD Voice Package in any call center environment or in connection with any such similar environment.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

3. Service Offerings (Cont'd)

3.6 Local and Long Distance Voice Packages (Cont'd)

3.6.1 Local and Long Distance Voice Packages - prior to July 1, 2007 (Cont'd)

ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION OF THE LOCAL AND LD VOICE PACKAGE BY COMPANY AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES

3.6.2 Local and Long Distance Voice Packages - on or after July 1, 2007: These Local and Long Distance Voice Packages are only available under the Verizon Business Services II (for services installed on or after July 1, 2007) and Verizon Business Services III pricing programs, where Customer has also subscribed to the corresponding long distance services.

A. Local and LD Voice Package for Local Lines or Local Trunks

If Customer selects the Local and Long Distance ("LD") Voice Package for Local Lines or Local Trunks, Customer will pay the monthly recurring charge specified in the Local Rates and Charges section of this tariff. The monthly recurring charge includes the Local Line or Local Trunk and up to 800 minutes per month of intrastate and interstate outbound Long Distance calls originating from a Local Line or Local Trunk associated with the Local and LD Voice Package.

Overage Rate: Customer will pay a per-minute charge as specified in the Local Rates and Charges section of this tariff, for each minute in excess of 800 in a month.

Customer understands that the Local and LD Voice Package for Local Lines or Local Trunks is restricted in the following manner:

- (i) International LD, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer must have a valid Verizon Local Voice Service contract and must not have any other Verizon Outbound Domestic LD Voice service on the business line or trunk associated with the Local and LD Voice Package.
- (iii) Discounting of the MRC beyond the Term rates specified is not permitted.
- (iii) The Overage Rate may be discounted only in accordance with the current Verizon Business Services II or Verizon Business Services III Long Distance Voice Term and Volume Discount Schedule.

ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION BY COMPANY OF THE LOCAL AND LD VOICE PACKAGE AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

3. Service Offerings (Cont'd)

3.6 Local and Long Distance Voice Packages (Cont'd)

3.6.2 Local and Long Distance Voice Packages – on or after July 1, 2007 (Cont'd)

B. Local and LD Voice Package for Local PRI

If Customer selects the Local and LD Voice Package for Local PRI, Customer will pay the monthly recurring charge as specified in the Local Rates and Charges section of this tariff. The monthly recurring charge includes the Local PRI and up to 20,000 minutes per month intrastate and interstate outbound Long Distance calls originating from Local PRI purchased from Company.

Overage Rate: Customer will pay a per-minute charge as specified in the Local Rates and Charges section of this tariff, for each minute in excess of 20,000 in a month.

- (i) International long distance, Inbound (toll free), and calling card minutes are NOT included.
- (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Local and LD Voice Package.
- (iii) Customer may not utilize the Local and LD Voice Package in any call center environment or in connection with any such similar environment.

ANY VIOLATION OF THE FOREGOING RESTRICTIONS WILL RESULT IN THE IMMEDIATE TERMINATION OF THE LOCAL AND LD VOICE PACKAGE BY COMPANY AND THE RESUMPTION OF STANDARD RATES FOR AFFECTED SERVICES

C. Terms and Conditions for Local and Long Distance Voice Packages

In addition to the other terms and conditions applicable to local services, and those which also apply to long distance services, the following terms and conditions also apply to the Local and Long Distance Voice Packages:

C.1 Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other intrastate Local service offerings under this tariff:

C.1.1 For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under the Guide and Companion Intrastate Service offered either in the Guide or in the applicable state tariff of MCI Communications Services, Inc. d/b/a Verizon Business Services will terminate and the customer will be automatically re-subscribed to the service offering under the Guide or applicable state tariff to which the customer subscribed at the time of subscription to this plan.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

3. Service Offerings (Cont'd)

3.6 Local and Long Distance Voice Packages (Cont'd)

3.6.2 Local and Long Distance Voice Packages – on or after July 1, 2007 (Cont'd)

- C.1.2 For existing customers who disconnect Companion Local Service under the Guide and Companion Intrastate Service offered either in the Guide or in the applicable state tariff of MCI Communications Services, Inc. d/b/a Verizon Business Services, Companion Interstate Service under the Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under the Guide or applicable state tariff to which the customer subscribed at the time of subscription to this plan.
- C.1.3 For new customers who disconnect Companion Local Service under the Guide, Companion Interstate Service under the Guide and Companion Intrastate Service offered either in the Guide or in the applicable state tariff of MCI Communications Services, Inc. d/b/a Verizon Business Services will terminate and the customer will be automatically subscribed to Verizon Business Services III Voice Services Option 1 under the Guide and Verizon Business Services III Voice Service under either the Guide or in the applicable state tariff of MCI Communications Services, Inc. d/b/a Verizon Business Services.
- C.1.4 For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered either in the Guide or in the applicable state tariff of MCI Communications Services, Inc. d/b/a Verizon Business Services, Companion Interstate Service under the Guide and Companion Intrastate Service under either the Guide or in the applicable state tariff will terminate and the customer will be automatically subscribed to Verizon Business Services III Voice Services Option 1 under The Guide.
- C.2 Other Conditions:
 - C.2.1 Services under this plan are not eligible to receive the benefits of any discounts other than those stated above or promotions including any term plan discounts.
 - C.2.2 Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

3. Service Offerings (Cont'd)

3.7 Remote Call Forwarding

Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/charges between the RCF number and the terminating number.

1. RCF service is not offered when the answering location for a forwarded call is a coin/coinless, Semi-public/public telephone service.
2. The Company cannot guarantee the grade of transmission on remotely forwarded calls. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing required to complete the forwarded portion of the call.
3. RCF service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF facilities at the terminating (answering) location to adequately handle calls without impairing, disrupting or deteriorating any services offered by the Company. In the event that the use of RCF service causes impairment, disruption or deterioration, the Company shall have the right to discontinue the RCF service.

RCF service is required for each directory number being forwarded. A customer can request additional RCF service (call paths) provided the customer has a receiving group of lines equal to the number of RCF services requested, (i.e., directory number is forwarded to a remote group of 5 lines – the customer can have up to 5 RCF services).

IV. LOCAL EXCHANGE SERVICES (CONT'D)

4. Service Plans:

4.1 Verizon Business Services (VBS) I, VBS II, and VBS III Installation Waiver

4.1.1 Eligibility: Customers who convert existing Local service from another local exchange carrier to Company Local services; and, to existing customers adding Company Local services. An automatic waiver of all associated Local installation fees will occur for only those circuits added under this offering. Customers who receive service under a Special Contract Arrangement (SCA) or Individual Case Basis (ICB) arrangements are eligible to receive the benefits of this offering.

4.1.2 Customer must commit, at the time of converting to Company Local service, to at least a one year term commitment. Customers will have the installation charges listed below waived for new circuits implemented under this offering.

- Account Setup
- Account Charges (including Moves, Changes, Additions and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Local ISDN-PRI T-1 Installation and Optional Features
- Selective Call Screening Non-Recurring Charge
- Non-Recurring Charges for Optional Features
- Additional Telephone Number Listing (Set-up charge)
- Alternative Call Listing (Set-up charge)
- Restoral Charges (Customer and Company charges on the rate calculator)
- Toll Restrictions (Set-up charges)
- Call Assistance Install (Set up charge)

4.2 VBS III Local Availability Enhancement

4.2.1 Eligibility: Applies only to long distance On-Net term plan Customers who do not currently have Company as their Local Service Provider. In addition, this only applies to new circuits of VBS III. Customers will receive Verizon Business Services discounts under the term plan in lieu of any other term-based discount.

4.2.2 Customers currently enrolled in a long distance On-Net Term Plan and adding Local service for the first time are eligible to receive VBS III Local Pricing and applicable discounts.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

4. Service Plans (Cont'd)

4.3 Local Voice – Line Rewards Plus Plan

4.3.1 Offer: Eligible customers, as defined below (individually, a “Customer”), who enroll in this plan and order Company Local Line service (Plan Service) will receive the following plan benefits as shown below for each circuit under this plan, as applicable, applied – as applicable based on the term (Term) to which Customer has committed in the master services agreement (Agreement) – to Customer’s first, second, and third invoice(s) following activation of the Plan Service.

Agreement Term	Benefit
One (1) year	Credit of one (1) month monthly recurring charge for the Plan Service
Two (2) years	Credit of two (2) months monthly recurring charge for the Plan Service
Three Plus (3+) years	Credit of three (3) months monthly recurring charge for the Plan Service

4.3.2 Eligibility:

- A. Existing Company Local Customers who have subscribed to an Agreement can enroll in this plan under the following conditions, in addition to those set forth in section 4.3.2.B below:
 - A.1 With a three-year or greater Term with a minimum of 12 months remaining in the Term who order additional Plan Service are eligible to receive a credit of three (3) months monthly recurring charges for the Plan Service.
 - A.2 With a two-year Term with a minimum of 12 months remaining in the Term who order additional Plan Service are eligible to receive a credit of two (2) months monthly recurring charges for the Plan Service.
- B. Enrollment; other promotions or plans:
 - B.1 Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, and Verizon Loyalty Plus III Plans on Plan Service.
 - B.2 Customers who subscribe to Verizon Business Service Local T1/PRIs, Flex T1, Local Trunk and Metered Rate Service are not eligible.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

4. Service Plans (Cont'd)

4.4 Local Voice PRI/T1 Rewards Plus Plan

4.4.1 Offer: Eligible new customers, as defined below (individually, a "Customer"), who enroll in this plan and order Company Local ISDN/PRI service (Plan Service) will receive the benefits listed immediately below, applied – as applicable based on the Term of the Customer's Verizon Business service agreement (the "Agreement") – to Customer's first, second, and third invoice(s) following activation of the Plan Service.

Agreement Term	Benefit
One (1) year	One (1) year Credit of one (1) month's monthly recurring charges for the Plan Service, all monthly recurring charges for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.
Two (2) years	Two (2) years Credit of two (2) months' monthly recurring charges for the Plan Service, all monthly recurring charges for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.
Three Plus (3+) years	Three-plus (3+) years Credit of three (3) months' monthly recurring charges for the Plan Service, all monthly recurring charges for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.

4.4.2 Eligibility:

- A. Existing Company Local customers who have subscribed to an Agreement can enroll in this plan under the following conditions, in addition to those set forth below.
 - A.1 With a three-year or greater Term with a minimum of 12 months remaining in the Term who order additional Plan Service are eligible to receive a credit of three (3) months MRC for the Plan Service.
 - A.2 With a two-year Term with a minimum of 12 months remaining in the Term who order additional Promotional Service are eligible to receive a credit of two (2) months MRC for the Plan Service.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

4. Service Plans (Cont'd)

4.4 Local Voice PRI/T1 Rewards Plus Plan (Cont'd)

4.4.2 Eligibility (Cont'd)

B. Enrollment; other promotions or plans:

B.1 Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III Plans on Plan Service.

B.2 Customers who subscribe to Verizon Business Service Flex T1, UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

5. Discounts: The following discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service, or to the applicable Verizon Business Service pricing program. The applicable discount, if any, is indicated in the agreement with the Customer.

5.1 Intentionally Omitted.

5.2 A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must:

1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in absence of any further inducement; and,

2) commit to a new term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

6. Other

6.1 Local Directory Assistance

A Customer may obtain Local Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

6.1.1 Each call to Directory Assistance will be charged as specified in the Local Rates and Charges section of this tariff.

6.1.2 The Customer may request a maximum of two telephone numbers per call to Local Directory Assistance service, unless state law requires otherwise.

6.1.3 A credit will be given for calls to Local Directory Assistance as described below. To obtain such a credit, the Customer must notify its Customer Service representative.

A. The customer experiences poor transmission or is cut-off during the call;
or

B. The Customer is given an incorrect telephone number.

6.2 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing. Nonrecurring and monthly recurring charges associated with Directory Listings are as specified in the Local Rates and Charges section of this tariff.

6.2.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.

6.2.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name; obscenities in the name; any listing in the opinion of the Company that is likely to mislead or deceive calling persons as to the identity of the listed party; is a contrived name used for advertising purposes or to secure a preferential position in the directory; or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

6.2.3 Each listing must be designated Government or Business to be placed in the misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

6. Other

6.2 Directory Listings (Cont'd)

6.2.4 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

6.2.5 Directory listings are provided in connection with each Customer service as specified herein.

- A. Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
- B. Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are as specified in the Local Rates and Charges section of this tariff.
- C. Nonpublished (Private) Listings: Listings that are not printed in directories nor available from Directory Assistance. A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in this tariff and at the rates as specified in the Local Rates and Charges section of this tariff.
- D. Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for Nonlisted numbers are as specified in the Local Rates and Charges section of this tariff.
- E. Foreign Listings: Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates set by the specific local exchange carrier providing the Foreign Listing.
- F. Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

6. Other

6.2.5 Directory Listings (Cont'd)

- G. Reference Listings: A listing including additional telephone numbers of the same or another customer to be called in the event there is no answer from the Customer's telephone. Charges for reference listings are as specified in the Local Rates and Charges section of this tariff.

6.3 Local Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. Qualified customers who are unable to use a telephone directory because of physical or mental disabilities will be exempt from charges for Operator Services. The rates and surcharges are as specified in the Local Rates and Charges section of this tariff.

- 6.3.1 Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.
- 6.3.2 Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- 6.3.3 Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.
- 6.3.4 Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.
- 6.3.5 Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.
- 6.3.6 General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

6. Other

6.3 Local Operator Assistance (Cont'd)

6.3.7 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

- A. Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- B. Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- C. Rates: Rates for Busy Line Verification and Interrupt Service, will apply under the following circumstances:
 - C.1 The operator verifies that the line is busy with a call in progress.
 - C.2 The operator verifies that the line is available for incoming calls.
 - C.3 The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

6.4 Emergency Services. Both Basic and Enhanced 911 (E911): Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

6.5 Presubscription PIC-2 Change: PIC-2 allows Customers to presubscribe to their carrier of choice for intraLata toll calls, without dialing the Access Code. The rates specified in the Local Rates and Charges section of this tariff will apply each time the Customer requests a change to their intraLata PIC. This charge applies per line or per trunk for each Local Line or Local Trunk PIC change requested, subsequent to the initial designation. InterLata Presubscription is available pursuant to the Guide at www.verizonbusiness.com.

6.6 Vanity Telephone Numbers: At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number, and at rates as specified in the Local Rates and Charges section of this tariff.

6.7 Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TTY) or similar devices to communicate freely with the hearing population not using TTY and visa versa. A Customer will be able to access the state provider to complete such calls.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

6. Other

6.8 Intentionally Omitted.

6.9 Local Disaster Recovery Service: Provides Customers with pre-established Local Disaster Recovery Plans to be invoked in case of a Local Line/Trunk/PRI outage related to an emergency or disaster. Local Disaster Recovery Service is a collection of actions, procedures, and information that is developed, tested and held in readiness for use in the event of an emergency or disaster. For purposes of this optional feature, an emergency or disaster is defined as any event that may cause a lengthy disruption of the Customer's local line/trunk service. These events include, but are not limited to, natural events, accidents, or events of sabotage. The customer must notify Company when to invoke these pre-established plans with a secure password. These pre-established plans may consist of specific restoration processes involving the redirection of traffic through Remote Call Forward Feature Service, or Trunk Group Redirection. Rates for this optional plan are in the Local Rates and Charges section of the Local Rates and Charges section of this tariff. More complex plans that involve over 100 numbers may also be established on an individual case basis at rates developed on an individual case basis. Changes or modifications to these plans can be made as part of the monthly recurring fee. Local Disaster Recovery Service is not available for circuits provided via UNE-P.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

7. State Specific Plans or Offers

7.1 Verizon Business Service 90 Day Satisfaction Guarantee

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") may terminate such Agreement (and all services under it) at any time within 90 days of the Agreement Effective Date by providing written notice of termination to Verizon within that 90-day period.

Eligibility: Customer:

- must sign the Agreement including this promotion, and submit it to Company; and,
- may not have had any Verizon billing for services received within the 90 days before signing the Agreement.

Other Conditions:

Customer must provide Company with at least 30 days written notice in advance of their requested date of termination in accordance with the Notice provision in the Agreement (longer notice is required for international service). Company will implement that termination within 60 days of the date it receives Customer notification.

Customers who terminate service by invoking this 90 Day Satisfaction Guarantee will be required to repay all credits, including installation credits, received up to the service termination date, as well as the pro-rata value of any promotional benefits for which Customer has not met the full requirements for those benefits (including without limitation any credits already received or charges waived).

Customer will have no obligation to fulfill any Annual Volume Commitment applicable under the Agreement.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

7. State Specific Plans or Offers

7.2 Verizon Business Service Install Guarantee

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") is eligible to receive a credit if Company fails to install an eligible service ordered under the Agreement and this tariff so that it is available to Customer for use on or before the date Company has told Customer it will be installed and available for Customer use ("Late Installation"). The credit amount will equal the amount paid by Customer for the installation of the service subject to the Late Installation, and will be applied against charges for interstate service under the Agreement, excluding third-party charges, pass-through charges and expedite charges.

Eligibility:

- Customer must execute the Agreement including this plan, and submit it to Company;
- Customer must successfully submit a completed Installation Commitment Submission Form, using the online process established by Company for this purpose (<https://customercenter.verizon.com/installguarantee>), within 30 days of the date Company has told the Customer the service will be installed and available for Customer use;
- the Late Installation must not result from a Customer change to an order or any other Customer act or omission;
- eligible services must be provided and located entirely in the U.S. Mainland; and
- eligible services are those provided under the Agreement by an MCI Legacy Company.

Other Conditions:

Customer may not receive any discounts based on term and volume commitments, excluding affinity program discounts, or the benefits of a Special Customer Arrangement (SCA) or Product Package, other than Product Packages Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23 as provided in the "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide.

The credit amount is based on Company installation charges only. Vendor, LEC or other third-party installation charges are not included in the credit amount.

The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

7. State Specific Plans or Offers (Cont'd)

7.3. Regional Checkbook 2006 Monthly Option Plan

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement"), Customer will receive a monthly credit, not to exceed \$100,000 per Customer, equal to 10 percent of the Customer's Total Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit").

Customer will receive the first credit in the 3rd month following the Effective Date of the Agreement. The amount received will also include the credit amounts for months 1 and 2. The remaining credit amount will be divided into equal amounts for the remaining months of the initial Term (months 4 through 12 for a one year Term; months 4 through 24 for a two year Term and months 4 through 36 for a 3, 4, or 5 year Term).

Eligibility: Customer must:

- enroll in this Regional Checkbook 2006 Monthly Option Plan in a signed Agreement with the Company;
- execute a contract after April 18, 2006 with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided services: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service; and,
- demonstrate to the Company's reasonable satisfaction that it will accept a competitor's offer in the absence of the Company providing the Regional Checkbook 2006 Monthly Option Plan.

Other Conditions:

Customer may not receive (i) any discounts or (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, (other than Product Package Guide Types 18, 19, 20, 21, 22 and 23) as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide; (Companion Interstate Service"); Checkbook Promotion/Plan 2004; Regional Checkbook Promotion/Plan 2004; and Checkbook 2006 Monthly Option Promotion/Plan.

The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

If Customer terminates the Agreement prior to the month the next credit is to be applied, Customer will not be eligible for that month's credit and any unused credit amount at the time of termination is forfeited.

The maximum cumulative credit that a Customer may receive under this program is \$100,000.

The credit may only be applied against invoices for services provided, under this Agreement, by an MCI Legacy Company.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

7. State Specific Plans or Offers (Cont'd)

7.4 Checkbook 2006 Monthly Option Plan

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement"), Customer will receive a monthly credit, not to exceed \$100,000 per Customer, equal to 5 percent of the Customer's Total Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit").

Customer will receive the first credit in the 3rd month following the Effective Date of the Agreement. The amount received will also include the credit amounts for months 1 and 2. The remaining credit amount will be divided into equal amounts for the remaining months of the initial Term (months 4 through 12 for a one year Term; months 4 through 24 for a two year Term and months 4 through 36 for a 3, 4, or 5 year Term).

Eligibility: Customer must:

- enroll in this Checkbook 2006 Monthly Option Plan in a signed Agreement with the Company;
- execute a contract after April 18, 2006 with a minimum one-year Term under which Customer subscribes to one or more of the following MCI Legacy Company-provided services: U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or Local Service-CLEC service; and,
- demonstrate to the Company's reasonable satisfaction that it will accept a competitor's offer in the absence of the Company providing the Checkbook 2006 Monthly Option Plan.

Other Conditions:

Customer may not receive (i) any discounts or (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, (other than Product Package Guide Types 18, 19, 20, 21, 22 and 23) as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide; (Companion Interstate Service"); Checkbook Promotion/Plan 2004; Regional Checkbook Promotion/Plan 2004; and Regional Checkbook 2006 Monthly Option Promotion/Plan.

The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

If Customer terminates the Agreement prior to the month the next credit is to be applied, Customer will not be eligible for that month's credit and any unused credit amount at the time of termination is forfeited.

The credit may only be applied against invoices for services provided, under this Agreement, by an MCI Legacy Company.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

7. State Specific Plans or Offers (Cont'd)

7.5 Verizon Business Services Billing Guarantee Plan

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement") including an Eligible Service (defined below) will be eligible to receive a credit if, with respect to an Eligible Service, Company fails to do either of the following:

- (i) Respond to a Customer billing inquiry by sending Customer a Resolution Letter (defined below) addressing that inquiry within 45 days of the date Customer submits a Billing Inquiry Form (defined below); and/or,
- (ii) Provide Customer with an invoice that reflects the result of that resolution within the first two invoices following the date of the Resolution Letter:

The amount of the credit that a Customer can receive is indicated in the table below, based on the Annual Volume Commitment in Customer's Agreement.

<u>Annual Volume Commitment</u>	<u>Credit</u>
Less than \$60,000	\$ 500
\$60,000 - \$300,000	1,250
\$300,001 - \$600,000	2,500
Greater than \$600,000	5,000

Definitions: For purposes of this plan offering only, the following definitions apply:

Billing Accuracy Response: Company's written confirmation to Customer of receipt of a Billing Inquiry Form.

Billing Issue: An invoiced charge for MCI Legacy Company-provided service which Customer alleges to differ from the rate specified in Customer's written agreement for that service and which is not in the Customer's favor.

Eligible Service: Long Distance Voice Services-CLEC and U.S. Private Line Services.

Resolution Letter: Company's written notice to Customer in response to a Billing Inquiry Form submission which specifies Company's determination, in the Company's sole discretion, of the rate set forth in Customer's written agreement for the charge which is the basis of Customer's billing Issue

Eligibility:

- Customer must successfully submit a completed Billing Inquiry Form, using the online process established by Company for this purpose (<https://customercenter.verizon.com/billingguarantee>), within 60 days of the date of the affected invoice, concerning invoiced charges that differ adversely from the charges due under Customer's Agreement and applicable tariffs; and

eligible services must be provided and located entirely in the U.S. Mainland.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

7. State Specific Plans or Offers (Cont'd)

7.5 Verizon Business Services Billing Guarantee Plan (Cont'd)

In order for a Billing Issue to be eligible:

Customer must notify the Company of the Billing Issue via a completed Billing Inquiry Form, which is found at a Company-designated Internet site, and which must be received by the Company within 60 days of the date of the invoice on which the Billing Issue appears;

the rate or charge which is the basis of a Billing Issue must be a charge for an Eligible Service; and,

the rate or charge which is the basis of a Billing Issue may not be, in the Company's sole determination:

- the subject of another Customer Billing Inquiry Form;
- a pass-through charge or a charge imposed by a third party charges, tax, or Governmental charge or surcharge or the subject of a claim of fraud; and/or
- one for which Customer has received an alternative credit or other credit to resolve the Billing Issue.

The Billing Inquiry Form must specify a single Billing Issue and:

the Customer's Company account number;
the date of the invoice containing the Billing Issue;
the service type of the Billing Issue; and,
a description of the Billing Issue.

Customer must supply to Company any additional information requested by Company within three business days of the request.

Other Requirements:

Customer may not receive more than one credit for any and all invoices dated in the same month, regardless of the number of its agreements, services, or billing inquiries. If a similar issue arises in a subsequent month, Customer may submit a new Billing Inquiry Form for that subsequent month (subject to the one-credit-per-month limitation stated in the preceding sentence).

Company will determine whether any credit is due, the credit amount, and the account level at which the credit will be applied, in its sole discretion.

If the Agreement's Initial Term expires, or if Customer terminates the Agreement or the service to which the Billing Inquiry Form relates prior to the month the credit is to be applied, Customer will not be eligible for the credit and any unused credit amount at the time of termination of service will be forfeited by the Customer.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

7. State Specific Plans or Offers (Cont'd)

7.5 Verizon Business Services Billing Guarantee Plan (Cont'd)

The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

Customer may not receive any discounts based on term and volume commitments, excluding affinity program discounts, or the benefits of a Special Customer Arrangement (SCA) or Product Package, other than Product Packages Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23 on Eligible Service as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide; (Companion Interstate Service").

IV. LOCAL EXCHANGE SERVICES (CONT'D)

7. State Specific Plans or Offers (Cont'd)

7.6 Checkbook Plan 2004

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement"), Customer will receive a credit, not to exceed \$100,000 per Customer, equal to 5% of the Total Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit") which Customer will receive as a credit on an invoice.

Invoice Credit: For Customers who elect to receive the credit as an invoice credit, the credit will be applied:

in the sixth monthly period following the Effective Date of the Agreement for a Customer who commits to a 1-year Agreement Term ,

in an amount which equals 50 percent of the credit amount in each of the sixth and eighteenth monthly periods following the Effective Date of the Agreement for a Customer who commits to a 2-year Agreement Term , and

in an amount which equals 33.33 percent of the credit amount in each of the sixth, eighteenth and thirtieth monthly periods following the Effective Date of the Agreement for a Customer who commits to an Agreement Term which equals or exceeds three years.

Eligibility: Customer must:

- enroll in this Checkbook Plan 2004 in a signed Agreement with the Company;
- execute a contract for service after December 1, 2003 under which Customer subscribes under term of service which equals or exceeds one year to U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or MCI Legacy Company-provided exchange service; and,
- demonstrate to the Company's reasonable satisfaction that it will accept a competitor's offer in the absence of the Company providing the Checkbook Plan 2004.

Other Conditions:

Customer may not receive (i) any discounts or (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Product Package Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23 as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide; (Companion Interstate Service).; and, Regional Checkbook Promotion/Plan 2004.

The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

If Customer terminates all services under the Agreement prior to the month a credit is to be applied, the Customer will not be eligible to receive the credit and any unapplied credit amount at the time of termination of service will be forfeited by Customer.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

7. State Specific Plans or Offers (Cont'd)

7.7 Regional Checkbook Plan 2004

Offer: Subject to the Conditions below, a Customer signing a new Verizon Business service agreement ("Agreement"), Customer will receive a credit, not to exceed \$100,000 per Customer, equal to 10% of the Total Volume Commitment (defined as the Annual Volume Commitment multiplied by the number of years in the initial Term) of the Agreement (the "Checkbook Credit") which Customer will receive as a credit on an invoice. .

Invoice Credit: For Customers who elect to receive the credit as an invoice credit, the credit will be applied:

in the sixth monthly period following the Effective Date (as defined in the Agreement) of Customer's Agreement for a Customer who commits to a 1-year Agreement Term,

in an amount which equals 50 percent of the credit amount in each of the sixth and eighteenth monthly periods following the Effective Date of the Agreement for a Customer who commits to a 2-year Agreement Term, and

in an amount which equals 33.33 percent of the credit amount in each of the sixth, eighteenth and thirtieth monthly periods following the Effective Date of the Agreement for a Customer who commits to an Agreement Term which equals or exceeds three years.

Eligibility: Customer must:

- enroll in this Regional Checkbook Plan 2004 in a signed Agreement with the Company;
- execute a contract for MCI Legacy Company-provided service after December 1, 2003 under which Customer subscribes under term of service which equals or exceeds one year U.S. Private Line Services, Verizon Business Services (VBS) II and VBS III Long Distance Voice Services, and/or MCI Legacy Company-provided exchange service; and,
- demonstrate to the Company's reasonable satisfaction that it will accept a competitor's offer in the absence of the Company providing the Regional Checkbook Plan 2004.

Other Conditions:

Customer may not receive (i) any discounts or (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Product Package Guide Types 13, 14, 15, 16, 18, 19, 20, 21, 22 and 23 as provided in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com/publications/service_guide; (Companion Interstate Service"); and Checkbook Promotion/Plan 2004.

The Checkbook credit may not be applied against taxes, charges for unauthorized calls, prior outstanding balances owed to Company, termination or underutilization charges associated with term plans or program commitments, or disputed charges.

If Customer terminates all services under the Agreement prior to the month the credit is to be applied, the Customer will not be eligible to receive the credit and any unapplied credit amount at the time of termination of service will be forfeited by Customer.

The credit may only be applied against invoices for services provided, under this Agreement, by MCI Legacy Company.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

7. State Specific Plans or Offers (Cont'd)

7.8 Local Voice – T1/PRI Plan

Offer: Eligible new customers, as defined below (individually, a “Customer”), who enroll in this plan and order Local-CLEC T1 and/or PRI Service (“Plan Service”) will receive the Benefits listed immediately below, applied – as applicable based on the Term of the Customer’s Verizon Business service agreement (the “Agreement”) – to Customer’s first, second, and third invoice(s) following activation of the Plan Service.

Agreement Term	Benefit “MRC” refers to the monthly recurring charge.
One (1) year	Credit of one (1) month’s MRC for the Plan Service, all MRCs for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.
Two (2) years	Credit of two (2) months’ MRCs for the Plan Service, all MRCs for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.
Three-plus (3+) years	Credit of three (3) months’ MRCs for the Plan Service, all MRCs for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.

Existing Verizon Local-CLEC customers subscribed to an Agreement:

- With a three-year or greater Term with a minimum of 12 months remaining in the Term who order additional Plan Service are eligible to receive a credit of three (3) months MRC for the Plan Service.
- With a two-year Term with a minimum of 12 months remaining in the Term who order additional Plan Service are eligible to receive a credit of two (2) months MRC for the Plan Service.

Eligibility:

Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III Plans on Plan Service.

Customers who subscribe to Verizon Business Service Flex T1, UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

8. Telecommunication Service Priority (TSP)

I. DESCRIPTION:

The Telecommunications Service Priority (TSP) program is a federally-established program under which the Office of Priority Telecommunications in the Executive Office of the President prioritizes the restoration and provisioning of telecommunications services – including services to private companies and institutions -- that support national security or emergency preparedness (NS/EP). The FCC defines telecommunications services under the TSP program to include the sending and receiving of signals or most any kind, by virtually any means. NS/EP services are those used to maintain a state of readiness or to respond to and manage any event or crisis (local, national, or international) that causes or could cause injury or harm to the population, damage to or loss of property, or that degrades or threatens the NS/EP posture of the United States. For telecommunications services enrolled in the program, the Company will provision and restore TSP-coded circuits, and provide TSP Special Construction services, under the terms set forth in this TSP service product description, and as required by the FCC's TSP regulations (currently at 47 CFR Part 64, Subpart D, Appendix A), and other applicable law. TSP services are in two categories: Priority Provisioning (including Emergency Provisioning and Essential Provisioning) and Priority Restoration.

II. FEATURES: The following features are available on a per-circuit basis. A Customer may subscribe to either Emergency Provisioning or Essential Provisioning for a circuit, but may not subscribe to both.

1. Emergency Provisioning is provided by the Company in response to an emergency, when the Customer's need for a service is critical and must be provisioned at the earliest possible time, without regard to the cost to the Customer. In Emergency Provisioning the Company will take immediate action to allocate the resources necessary to provision circuit(s) and any related special construction assigned an Emergency Provisioning priority level as soon as possible, including dispatching personnel outside normal Company business hours.
2. Essential Provisioning is provided for new essential NS/EP service that must be installed by a specific date that cannot be met using normal Company business procedures. In Essential Provisioning, the Company will adjust its resources to make its best effort to provision the circuit(s) and any related special construction assigned an Essential Provisioning priority level, by the requested service due date, based on the priority level assigned.
3. Priority Restoration designation establishes priorities for restoring NS/EP service in the event of an outage or failure of multiple services. The Company will dispatch personnel outside normal business hours if necessary to restore circuit(s) (and provide any related special construction) assigned a Priority Restoration level of 1, 2, or 3. The Company will dispatch personnel outside normal business hours to restore circuits (and provide any related special construction) assigned a Priority Restoration level of 4 or 5 only when the next business day is more than 24 hours away.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

8. Telecommunication Service Priority (TSP) (Cont'd)

III. RATES AND CHARGES:

1. Feature Charges: The following feature charges apply. Circuit-based charges set out below apply to the provisioning or restoration of circuits assigned a TSP priority level. To the extent other work is needed to provision or restore the telecommunications service, beyond the circuit itself, TSP Special Construction Charges will apply. Pricing for any services beyond circuit provisioning and restoration, and TSP Special Construction, will be negotiated by the Customer and Company on a case-by-case basis. Pricing for the TSP provisioning or restoration of services which are not provided through one or more circuits dedicated to a particular Customer also will be negotiated on a case-by-case basis.

1. Non-Recurring Charges:

1. Emergency Provisioning and Essential Provisioning: The following one-time, per circuit charges apply for Emergency Provisioning and Essential Provisioning, depending on whether such provisioning includes local access channel coordination by the Company:

\$460 per circuit for circuits without local access channel coordination
\$715 per circuit for circuits with one local access channel coordination
\$715 per circuit for each additional local access channel coordination

2. Priority Restoration: The following one-time per circuit charges apply for Priority Restoration, depending on whether installation of the TSP priority code includes local access channel coordination by the Company:

\$305 per circuit for circuits without local access channel coordination
\$710 per circuit for circuits with one local access channel coordination
\$710 per circuit for each additional local access channel coordination

3. Change Charges: The following one-time per-circuit charges apply for each change to a TSP Priority level or to the service to be provisioned or restored other than Local Access Channels, depending on whether the provisioning or restoration includes Company-provided local access channel coordination:

\$45 per circuit for circuits without local access channel coordination
\$195 per circuit for circuits with one local access channel coordination
\$195 per circuit for each additional local access channel coordination

IV. LOCAL EXCHANGE SERVICES (CONT'D)

8. Telecommunication Service Priority (TSP) (Cont'd)

III. RATES AND CHARGES (Cont'd)

1. Feature Charges (Cont'd)

1. Non-Recurring Charges (Cont'd)

4. Local Access Channel Charges: The following non-recurring per-circuit charges apply to each local access channel, based on the feature associated with the circuit and the state in which the channel is located:

	<u>Feature/Charge</u>	
<u>Emergency Provisioning and Essential Provisioning</u>	<u>Priority Restoration</u>	<u>Feature Charge</u>
\$89.17	\$85.31	\$86.82

2. Monthly Recurring Charges:

1. Priority Restoration: The following per-circuit monthly recurring charges apply for Priority Restoration:

- \$16 for circuits without local access channel coordination
- 16 for circuits with one local access channel coordination
- 16 for each additional local access channel coordination

2. Local Access Channel Charges: The following monthly recurring per-circuit charges apply to each local access channel associated with Priority Restoration, based on the state in which the channel is located: \$0.94

IV. TERMS AND CONDITIONS: In addition to the Guide General Terms and Conditions that apply to telecommunications service and to Internet, Enhanced and other_non-Telecommunications products and services, the following apply:

- After being assigned a TSP Authorization Code for a service, the Customer must transmit the code to the Company via a service order.
- The Company will not accept TSP assignments or orders without an assigned TSP Authorization Code.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

9. TSP Special Construction

Rates and charges for TSP Special Construction will be based on the costs incurred by the Company and may include (A) non-recurring type charges, (B) recurring type charges, (C) termination liabilities, (D) underutilization liabilities, or (E) combinations thereof.

1. Basis for Cost Computation: TSP Special Construction costs may include one or more of the following items to the extent that they are applicable:

- (A) Cost installed of the facilities to be provided, including estimated cost for rearrangements of existing facilities. Cost installed includes the cost of:
 - (1) equipment and materials provided or used,
 - (2) engineering, labor and supervision (including necessary overtime),
 - (3) transportation,
 - (4) rights-of-way, and,
 - (5) express shipping of equipment and other expedite charges deemed necessary by the Company,
- (B) Cost of maintenance,
- (C) Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage,
- (D) Administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items,
- (E) License preparation, processing and related fees,
- (F) Tariff preparation, processing and related fees,
- (G) Any other identifiable costs related to the facilities provided, and,
- (H) An amount for return and contingencies.

IV. LOCAL EXCHANGE SERVICES (CONT'D)

9. TSP Special Construction (Cont'd)

2. Termination Liability: To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer to meet its requirements.

1. The termination liability period is the estimated service life of the facilities provided.

2. The amounts of the maximum termination liability is equal to the estimated amounts for:

(A) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:

- (1) equipment and materials provided or used,
- (2) engineering, labor and supervision,
- (3) transportation, and,
- (4) rights-of-way

(B) License preparation, processing, and related fees,

(C) Tariff preparation, processing, and related fees, and,

(D) Any other identifiable costs related to the specially constructed or rearranged facilities.

3. The applicable termination liability charge is calculated by multiplying the sum of the amounts determined as set forth in 2.2 preceding by a factor related to the unexpired period of liability and the discount rates for return and contingencies. The amount determined in 2.2 (A) preceding shall be adjusted to reflect the predetermined estimated net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

V. CURRENTLY OFFERED PROMOTIONS

VI. EXPIRED PROMOTIONS

VII. LOCAL RATES AND CHARGES

1. **RATES AND CHARGES:** The following usage rates will apply to all outgoing direct-dialed calls placed to Stations within the caller’s local exchange area, as defined herein. Per minute rates are applied on a per minute basis. If the computed per minute charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent at or above \$0.01. Pricing programs apply for each Local service pursuant to Customer’s written agreement.

The following monthly recurring charges, per minute charges, non recurring charges and operator assisted charges apply. Footnotes in the chart are explained below the chart.

The charts contain columns for various pricing programs, including Verizon Business Services I (VBSI), Verizon Business Services II for circuits or services installed prior to July 1, 2007 (VBS II Pre July 1, 2007), Verizon Business Services II for circuits or services installed on or after July 1, 2007 (VBS II on or after July 1, 2007), or Verizon Business Services III (VBSIII). New installations for circuits or services under VBS I and both versions of VBS II have been grandfathered and are no longer available to new or renewing customers. Rates for Pre-VBS are the same as VBS I, unless a more specific rate is set forth in the Grandfathered Services section of this tariff.

1.1 Monthly Recurring and Per Minute Charges

Boca Raton area

Rate Element – Monthly Recurring and Per Minute of Use Charges – Boca Raton area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On or after July 1, 2007)	VBS III
Local Line Rate (Flat Rate)	\$35.00	\$28.00	\$30.00	\$30.00
Local Line Measured Rate Monthly Recurring Charge	\$25.00	\$27.00	NA	NA
Local Line Measured Rate Per Minute Rate	\$0.0250	\$0.0250	NA	NA
Local Line Rate Bundled Local and Long Distance ¹	\$50.00	\$67.00	\$56.00	\$56.00
Feature Package One	\$5.00	\$5.00	\$5.00	\$5.00
Remote Access to Call Forward	NA	\$7.00	\$7.00	\$7.00
Intentionally Omitted				
Intentionally Omitted				
Intentionally Omitted				
Local Trunk Rate Flat Rate All Trunk Types (Rate charged per trunk)	\$40.00	\$40.00	\$35.00	\$35.00
Local Trunk Rate Bundled Local and Long Distance (Rate charged per trunk) ²	\$65.00	\$65.00	\$61.00	\$61.00
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Rate Flat Rate (Rate charged per T-1)	\$672.00	\$672.00	\$655.00	\$655.00
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Overage Rate	NA	NA	NA	NA
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Rate Measured	\$540.00	\$540.00	NA	NA

VII. LOCAL RATES AND CHARGES

1. RATES AND CHARGES: (Cont'd)

1.1 Monthly Recurring and Per Minute Charges (Cont'd)

Boca Raton area (Cont'd)

Rate Element – Monthly Recurring and Per Minute of Use Charges – Boca Raton area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On or after July 1, 2007)	VBS III
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Measured Rate Per Minute	\$0.0050	\$0.0050	NA	NA
Local and Long Distance ISDN PRI Package (Rate charged per T-1) ^{3, 4}	\$1,400.00	\$1,400.00	\$1,325.00	\$1,325.00
Local ISDN PRI Caller ID w/Name	\$0.00	\$0.00	\$60.00	\$60.00
Foreign Exchange (VFX)	\$695.00	\$695.00	\$695.00	\$695.00
Flex T1 Per Channel Rate (Flat Rate)	\$40.00	NA	NA	NA
Verizon Business Services Flex T1 Plus Per Trunk Rate (Flat Rate)	NA	\$40.00	\$40.00	\$40.00
Verizon Business Services Flex T1 Plus Per Trunk Lit Building Rate (Flat Rate)	NA	\$35.00	\$35.00	\$35.00
Remote Call Forwarding (RCF) or Overflow Routing (per Path)	\$20.00	\$20.00	\$20.00	\$20.00
Local and Long Distance Package Overage Rate per Minute	\$0.05	\$0.05	\$0.05	\$0.05
Initial DID Num Block (20)	\$4.00	\$4.00	\$4.00	\$4.00
Additional DID Num Block (20)	\$4.00	\$4.00	\$4.00	\$4.00
Initial DID Num Block (100)	N/A	N/A	N/A	N/A
Additional DID Num Block (100)	N/A	N/A	N/A	N/A
Local and Long Distance Package DID Num Block Rate (20)	\$6.25	\$6.25	\$6.25	\$6.25
Disaster Recovery 1-10 numbers	\$50.00	\$50.00	\$50.00	\$50.00
Disaster Recovery 11-40 numbers	\$100.00	\$100.00	\$100.00	\$100.00
Disaster Recovery 41-100 numbers	\$200.00	\$200.00	\$200.00	\$200.00
Disaster Recovery 100+ numbers	\$200.00	\$200.00	\$200.00	\$200.00
Vanity Number Charge	\$2.00	\$2.00	\$2.00	\$2.00
Local Directory Assistance	\$0.25	\$0.25	\$0.25	\$0.25
Additional Listing	\$1.20	\$1.20	\$1.20	\$1.20
Alt Call Listing	\$1.20	\$1.20	\$1.20	\$1.20
Non-Listed Number	\$0.80	\$0.80	\$0.80	\$0.80
Non-Published Number	\$1.75	\$1.75	\$1.75	\$1.75

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES: (Cont'd)

1.1 Monthly Recurring and Per Minute Charges (Cont'd)

Jacksonville area

Rate Element – Monthly Recurring and Per Minute of Use Charges – Jacksonville area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On or after July 1, 2007)	VBS III
Local Line Rate (Flat Rate)	\$30.00	\$26.00	\$30.00	\$30.00
Local Line Measured Rate Monthly Recurring Charge	\$25.00	\$23.00	NA	NA
Local Line Measured Rate Per Minute Rate	\$0.0250	\$0.0250	NA	NA
Local Line Rate Bundled Local and Long Distance ¹	\$50.00	\$67.00	\$56.00	\$56.00
Feature Package One	\$5.00	\$5.00	\$5.00	\$5.00
Remote Access to Call Forward	NA	\$7.00	\$7.00	\$7.00
Intentionally Omitted				
Intentionally Omitted				
Intentionally Omitted				
Local Trunk Rate Flat Rate All Trunk Types (Rate charged per trunk)	\$40.00	\$40.00	\$35.00	\$35.00
Local Trunk Rate Bundled Local and Long Distance (Rate charged per trunk) ²	\$65.00	\$65.00	\$61.00	\$61.00
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Rate Flat Rate (Rate charged per T-1)	\$672.00	\$672.00	\$655.00	\$655.00
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Overage Rate	NA	NA	NA	NA
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Rate Measured	\$540.00	\$540.00	NA	NA
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Measured Rate Per Minute	\$0.0050	\$0.0050	NA	NA
Local and Long Distance ISDN PRI Package (Rate charged per T-1) ^{3,4}	\$1,400.00	\$1,400.00	\$1,325.00	\$1,325.00
Local ISDN PRI Caller ID w/Name	\$0.00	\$0.00	\$60.00	\$60.00
Foreign Exchange (VFX)	\$695.00	\$695.00	\$695.00	\$695.00
Flex T1 Per Channel Rate (Flat Rate)	\$40.00	NA	NA	NA
Verizon Business Services Flex T1 Plus Per Trunk Rate (Flat Rate)	NA	\$40.00	\$40.00	\$40.00
Verizon Business Services Flex T1 Plus Per Trunk Lit Building Rate (Flat Rate)	NA	\$35.00	\$35.00	\$35.00

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES: (Cont'd)

1.1 Monthly Recurring and Per Minute Charges (Cont'd)

Jacksonville area (Cont'd)

Rate Element – Monthly Recurring and Per Minute of Use Charges – Jacksonville area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On or after July 1, 2007)	VBS III
Remote Call Forwarding (RCF) or Overflow Routing (per Path)	\$20.00	\$20.00	\$20.00	\$20.00
Local and Long Distance Package Overage Rate per Minute	\$0.05	\$0.05	\$0.05	\$0.05
Initial DID Num Block (20)	\$4.00	\$4.00	\$4.00	\$4.00
Additional DID Num Block (20)	\$4.00	\$4.00	\$4.00	\$4.00
Initial DID Num Block (100)	N/A	N/A	N/A	N/A
Additional DID Num Block (100)	N/A	N/A	N/A	N/A
Local and Long Distance Package DID Num Block Rate (20)	\$6.25	\$6.25	\$6.25	\$6.25
Disaster Recovery 1-10 numbers	\$50.00	\$50.00	\$50.00	\$50.00
Disaster Recovery 11-40 numbers	\$100.00	\$100.00	\$100.00	\$100.00
Disaster Recovery 41-100 numbers	\$200.00	\$200.00	\$200.00	\$200.00
Disaster Recovery 100+ numbers	\$200.00	\$200.00	\$200.00	\$200.00
Vanity Number Charge	\$2.00	\$2.00	\$2.00	\$2.00
Local Directory Assistance	\$0.25	\$0.25	\$0.25	\$0.25
Additional Listing	\$1.20	\$1.20	\$1.20	\$1.20
Alt Call Listing	\$1.20	\$1.20	\$1.20	\$1.20
Non-Listed Number	\$0.80	\$0.80	\$0.80	\$0.80
Non-Published Number	\$1.75	\$1.75	\$1.75	\$1.75

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES: (Cont'd)

1.1 Monthly Recurring and Per Minute Charges (Cont'd)

Miami area

Rate Element – Monthly Recurring and Per Minute of Use Charges – Miami area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On or after July 1, 2007)	VBS III
Local Line Rate (Flat Rate)	\$35.00	\$26.00	\$30.00	\$30.00
Local Line Measured Rate Monthly Recurring Charge	\$25.00	\$23.00	NA	NA
Local Line Measured Rate Per Minute Rate	\$0.0250	\$0.0250	NA	NA
Local Line Rate Bundled Local and Long Distance ¹	\$50.00	\$67.00	\$56.00	\$56.00
Feature Package One	\$5.00	\$5.00	\$5.00	\$5.00
Remote Access to Call Forward	NA	\$7.00	\$7.00	\$7.00
Intentionally Omitted				
Intentionally Omitted				
Intentionally Omitted				
Local Trunk Rate Flat Rate All Trunk Types (Rate charged per trunk)	\$40.00	\$40.00	\$35.00	\$35.00
Local Trunk Rate Bundled Local and Long Distance (Rate charged per trunk) ²	\$65.00	\$65.00	\$61.00	\$61.00
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Rate Flat Rate (Rate charged per T-1)	\$672.00	\$672.00	\$655.00	\$655.00
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Overage Rate	NA	NA	NA	NA
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Rate Measured	\$540.00	\$540.00	NA	NA
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Measured Rate Per Minute	\$0.0050	\$0.0050	NA	NA
Local and Long Distance ISDN PRI Package (Rate charged per T-1) ^{3, 4}	\$1,400.00	\$1,400.00	\$1,325.00	\$1,325.00
Local ISDN PRI Caller ID w/Name	\$0.00	\$0.00	\$60.00	\$60.00
Foreign Exchange (VFX)	\$695.00	\$695.00	\$695.00	\$695.00
Flex T1 Per Channel Rate (Flat Rate)	\$40.00	NA	NA	NA
Verizon Business Services Flex T1 Plus Per Trunk Rate (Flat Rate)	NA	\$40.00	\$40.00	\$40.00
Verizon Business Services Flex T1 Plus Per Trunk Lit Building Rate (Flat Rate)	NA	\$35.00	\$35.00	\$35.00

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES: (Cont'd)

1.1 Monthly Recurring and Per Minute Charges (Cont'd)

Miami area (Cont'd)

Rate Element – Monthly Recurring and Per Minute of Use Charges – Miami area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On or after July 1, 2007)	VBS III
Remote Call Forwarding (RCF) or Overflow Routing (per Path)	\$20.00	\$20.00	\$20.00	\$20.00
Local and Long Distance Package Overage Rate per Minute	\$0.05	\$0.05	\$0.05	\$0.05
Initial DID Num Block (20)	\$4.00	\$4.00	\$4.00	\$4.00
Additional DID Num Block (20)	\$4.00	\$4.00	\$4.00	\$4.00
Initial DID Num Block (100)	N/A	N/A	N/A	N/A
Additional DID Num Block (100)	N/A	N/A	N/A	N/A
Local and Long Distance Package DID Num Block Rate (20)	\$6.25	\$6.25	\$6.25	\$6.25
Disaster Recovery 1-10 numbers	\$50.00	\$50.00	\$50.00	\$50.00
Disaster Recovery 11-40 numbers	\$100.00	\$100.00	\$100.00	\$100.00
Disaster Recovery 41-100 numbers	\$200.00	\$200.00	\$200.00	\$200.00
Disaster Recovery 100+ numbers	\$200.00	\$200.00	\$200.00	\$200.00
Vanity Number Charge	\$2.00	\$2.00	\$2.00	\$2.00
Local Directory Assistance	\$0.25	\$0.25	\$0.25	\$0.25
Additional Listing	\$1.20	\$1.20	\$1.20	\$1.20
Alt Call Listing	\$1.20	\$1.20	\$1.20	\$1.20
Non-Listed Number	\$0.80	\$0.80	\$0.80	\$0.80
Non-Published Number	\$1.75	\$1.75	\$1.75	\$1.75

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES: (Cont'd)

1.1 Monthly Recurring and Per Minute Charges (Cont'd)

Orlando – BellSouth area

Rate Element – Monthly Recurring and Per Minute of Use Charges – Orlando – BellSouth area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On or after July 1, 2007)	VBS III
Local Line Rate (Flat Rate)	\$35.00	\$26.00	\$30.00	\$30.00
Local Line Measured Rate Monthly Recurring Charge	\$25.00	\$23.00	NA	NA
Local Line Measured Rate Per Minute Rate	\$0.0250	\$0.0250	NA	NA
Local Line Rate Bundled Local and Long Distance ¹	\$50.00	\$67.00	\$56.00	\$56.00
Feature Package One	\$5.00	\$5.00	\$5.00	\$5.00
Remote Access to Call Forward	NA	\$7.00	\$7.00	\$7.00
Intentionally Omitted				
Intentionally Omitted				
Intentionally Omitted				
Local Trunk Rate Flat Rate All Trunk Types (Rate charged per trunk)	\$40.00	\$40.00	\$35.00	\$35.00
Local Trunk Rate Bundled Local and Long Distance (Rate charged per trunk) ²	\$65.00	\$65.00	\$61.00	\$61.00
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Rate Flat Rate (Rate charged per T-1)	\$672.00	\$672.00	\$655.00	\$655.00
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Overage Rate	NA	NA	NA	NA
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Rate Measured	\$540.00	\$540.00	NA	NA
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Measured Rate Per Minute	\$0.0050	\$0.0050	NA	NA
Local and Long Distance ISDN PRI Package (Rate charged per T-1) ^{3, 4}	\$1,400.00	\$1,400.00	\$1,325.00	\$1,325.00
Local ISDN PRI Caller ID w/Name	\$0.00	\$0.00	\$60.00	\$60.00
Foreign Exchange (VFX)	\$695.00	\$695.00	\$695.00	\$695.00
Flex T1 Per Channel Rate (Flat Rate)	\$40.00	NA	NA	NA
Verizon Business Services Flex T1 Plus Per Trunk Rate (Flat Rate)	NA	\$40.00	\$40.00	\$40.00
Verizon Business Services Flex T1 Plus Per Trunk Lit Building Rate (Flat Rate)	NA	\$35.00	\$35.00	\$35.00

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES: (Cont'd)

1.1 Monthly Recurring and Per Minute Charges (Cont'd)

Orlando – BellSouth area (Cont'd)

Rate Element – Monthly Recurring and Per Minute of Use Charges – Orlando – BellSouth area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On or after July 1, 2007)	VBS III
Remote Call Forwarding (RCF) or Overflow Routing (per Path)	\$20.00	\$20.00	\$20.00	\$20.00
Local and Long Distance Package Overage Rate per Minute	\$0.05	\$0.05	\$0.05	\$0.05
Initial DID Num Block (20)	\$4.00	\$4.00	\$4.00	\$4.00
Additional DID Num Block (20)	\$4.00	\$4.00	\$4.00	\$4.00
Initial DID Num Block (100)	N/A	N/A	N/A	N/A
Additional DID Num Block (100)	N/A	N/A	N/A	N/A
Local and Long Distance Package DID Num Block Rate (20)	\$6.25	\$6.25	\$6.25	\$6.25
Disaster Recovery 1-10 numbers	\$50.00	\$50.00	\$50.00	\$50.00
Disaster Recovery 11-40 numbers	\$100.00	\$100.00	\$100.00	\$100.00
Disaster Recovery 41-100 numbers	\$200.00	\$200.00	\$200.00	\$200.00
Disaster Recovery 100+ numbers	\$200.00	\$200.00	\$200.00	\$200.00
Vanity Number Charge	\$2.00	\$2.00	\$2.00	\$2.00
Local Directory Assistance	\$0.25	\$0.25	\$0.25	\$0.25
Additional Listing	\$1.20	\$1.20	\$1.20	\$1.20
Alt Call Listing	\$1.20	\$1.20	\$1.20	\$1.20
Non-Listed Number	\$0.80	\$0.80	\$0.80	\$0.80
Non-Published Number	\$1.75	\$1.75	\$1.75	\$1.75

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES: (Cont'd)

1.1 Monthly Recurring and Per Minute Charges (Cont'd)

Orlando – Sprint area

Rate Element – Monthly Recurring and Per Minute of Use Charges – Orlando - Sprint area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On or after July 1, 2007)	VBS III
Local Line Rate (Flat Rate)	\$35.00	\$26.00	\$30.00	\$30.00
Local Line Measured Rate Monthly Recurring Charge	\$25.00	\$26.00	NA	NA
Local Line Measured Rate Per Minute Rate	\$0.0250	\$0.0250	NA	NA
Local Line Rate Bundled Local and Long Distance ¹	\$45.00	\$67.00	\$56.00	\$56.00
Feature Package One	\$5.00	\$5.00	\$5.00	\$5.00
Remote Access to Call Forward	NA	\$7.00	\$7.00	\$7.00
Intentionally Omitted				
Intentionally Omitted				
Intentionally Omitted				
Local Trunk Rate Flat Rate All Trunk Types (Rate charged per trunk)	\$40.00	\$40.00	\$35.00	\$35.00
Local Trunk Rate Bundled Local and Long Distance (Rate charged per trunk) ²	\$65.00	\$65.00	\$61.00	\$61.00
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Rate Flat Rate (Rate charged per T-1)	\$672.00	\$672.00	\$655.00	\$655.00
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Overage Rate	NA	NA	NA	NA
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Rate Measured	\$540.00	\$540.00	NA	NA
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Measured Rate Per Minute	\$0.0050	\$0.0050	NA	NA
Local and Long Distance ISDN PRI Package (Rate charged per T-1) ^{3,4}	\$1,400.00	\$1,400.00	\$1,325.00	\$1,325.00
Local ISDN PRI Caller ID w/Name	\$0.00	\$0.00	\$60.00	\$60.00
Foreign Exchange (VFX)	\$695.00	\$695.00	\$695.00	\$695.00
Flex T1 Per Channel Rate (Flat Rate)	\$40.00	NA	NA	NA
Verizon Business Services Flex T1 Plus Per Trunk Rate (Flat Rate)	NA	\$40.00	\$40.00	\$40.00
Verizon Business Services Flex T1 Plus Per Trunk Lit Building Rate (Flat Rate)	NA	\$35.00	\$35.00	\$35.00

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES: (Cont'd)

1.1 Monthly Recurring and Per Minute Charges (Cont'd)

Orlando – Sprint area (Cont'd)

Rate Element – Monthly Recurring and Per Minute of Use Charges – Orlando - Sprint area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On or after July 1, 2007)	VBS III
Remote Call Forwarding (RCF) or Overflow Routing (per Path)	\$20.00	\$20.00	\$20.00	\$20.00
Local and Long Distance Package Overage Rate per Minute	\$0.05	\$0.05	\$0.05	\$0.05
Initial DID Num Block (20)	\$12.50	\$12.50	\$12.50	\$12.50
Additional DID Num Block (20)	\$12.50	\$12.50	\$12.50	\$12.50
Initial DID Num Block (100)	\$50.00	\$50.00	\$50.00	\$50.00
Additional DID Num Block (100)	\$50.00	\$50.00	\$50.00	\$50.00
Local and Long Distance Package DID Num Block Rate (20)	\$6.25	\$6.25	\$6.25	\$6.25
Disaster Recovery 1-10 numbers	\$50.00	\$50.00	\$50.00	\$50.00
Disaster Recovery 11-40 numbers	\$100.00	\$100.00	\$100.00	\$100.00
Disaster Recovery 41-100 numbers	\$200.00	\$200.00	\$200.00	\$200.00
Disaster Recovery 100+ numbers	\$200.00	\$200.00	\$200.00	\$200.00
Vanity Number Charge	\$2.00	\$2.00	\$2.00	\$2.00
Local Directory Assistance	\$0.45	\$0.45	\$0.45	\$0.45
Additional Listing	\$1.25	\$1.25	\$1.25	\$1.25
Alt Call Listing	\$1.25	\$1.25	\$1.25	\$1.25
Non-Listed Number	\$1.00	\$1.00	\$1.00	\$1.00
Non-Published Number	\$2.35	\$2.35	\$2.35	\$2.35

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES: (Cont'd)

1.1 Monthly Recurring and Per Minute Charges (Cont'd)

Tampa area

Rate Element – Monthly Recurring and Per Minute of Use Charges – Tampa area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On or after July 1, 2007)	VBS III
Local Line Rate (Flat Rate)	\$40.00	\$26.00	\$30.00	\$30.00
Local Line Measured Rate Monthly Recurring Charge	\$25.00	\$23.00	NA	NA
Local Line Measured Rate Per Minute Rate	\$0.0250	\$0.0250	NA	NA
Local Line Rate Bundled Local and Long Distance ¹	\$55.00	\$67.00	\$56.00	\$56.00
Feature Package One	\$5.00	\$5.00	\$5.00	\$5.00
Remote Access to Call Forward	NA	\$7.00	\$7.00	\$7.00
Intentionally Omitted				
Intentionally Omitted				
Intentionally Omitted				
Local Trunk Rate Flat Rate All Trunk Types (Rate charged per trunk)	\$40.00	\$40.00	\$35.00	\$35.00
Local Trunk Rate Bundled Local and Long Distance (Rate charged per trunk) ²	\$65.00	\$65.00	\$61.00	\$61.00
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Rate Flat Rate (Rate charged per T-1)	\$672.00	\$672.00	\$655.00	\$655.00
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Overage Rate	NA	NA	NA	NA
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Rate Measured	\$540.00	\$540.00	NA	NA
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Measured Rate Per Minute	\$0.0050	\$0.0050	NA	NA
Local and Long Distance ISDN PRI Package (Rate charged per T-1) ^{3,4}	\$1,400.00	\$1,400.00	\$1,325.00	\$1,325.00
Local ISDN PRI Caller ID w/Name	\$0.00	\$0.00	\$60.00	\$60.00
Foreign Exchange (VFX)	\$695.00	\$695.00	\$695.00	\$695.00
Flex T1 Per Channel Rate (Flat Rate)	\$40.00	NA	NA	NA
Verizon Business Services Flex T1 Plus Per Trunk Rate (Flat Rate)	NA	\$40.00	\$40.00	\$40.00
Verizon Business Services Flex T1 Plus Per Trunk Lit Building Rate (Flat Rate)	NA	\$35.00	\$35.00	\$35.00

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES: (Cont'd)

1.1 Monthly Recurring and Per Minute Charges (Cont'd)

Tampa area (Cont'd)

Rate Element – Monthly Recurring and Per Minute of Use Charges – Tampa area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On or after July 1, 2007)	VBS III
Remote Call Forwarding (RCF) or Overflow Routing (per Path)	\$20.00	\$20.00	\$20.00	\$20.00
Local and Long Distance Package Overage Rate per Minute	\$0.05	\$0.05	\$0.05	\$0.05
Initial DID Num Block (20)	\$8.00	\$8.00	\$8.00	\$8.00
Additional DID Num Block (20)	\$8.00	\$8.00	\$8.00	\$8.00
Initial DID Num Block (100)	\$20.00	\$20.00	\$20.00	\$20.00
Additional DID Num Block (100)	\$20.00	\$20.00	\$20.00	\$20.00
Local and Long Distance Package DID Num Block Rate (20)	\$6.25	\$6.25	\$6.25	\$6.25
Disaster Recovery 1-10 numbers	\$50.00	\$50.00	\$50.00	\$50.00
Disaster Recovery 11-40 numbers	\$100.00	\$100.00	\$100.00	\$100.00
Disaster Recovery 41-100 numbers	\$200.00	\$200.00	\$200.00	\$200.00
Disaster Recovery 100+ numbers	\$200.00	\$200.00	\$200.00	\$200.00
Vanity Number Charge	\$2.00	\$2.00	\$2.00	\$2.00
Local Directory Assistance	\$0.40	\$0.40	\$0.40	\$0.40
Additional Listing	\$2.00	\$2.00	\$2.00	\$2.00
Alt Call Listing	\$2.00	\$2.00	\$2.00	\$2.00
Non-Listed Number	\$2.00	\$2.00	\$2.00	\$2.00
Non-Published Number	\$2.00	\$2.00	\$2.00	\$2.00

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES: (Cont'd)

1.1 Monthly Recurring and Per Minute Charges (Cont'd)

Rest of state

Rate Element – Monthly Recurring and Per Minute of Use Charges – Rest of state	VBS I	VBS II (Pre July 1, 2007)	VBS II (On or after July 1, 2007)	VBS III
Local Line Rate (Flat Rate)	\$40.00	\$29.00	\$30.00	\$30.00
Local Line Measured Rate Monthly Recurring Charge	\$25.00	\$28.00	NA	NA
Local Line Measured Rate Per Minute Rate	\$0.0250	\$0.0250	NA	NA
Local Line Rate Bundled Local and Long Distance ¹	\$60.00	\$67.00	\$56.00	\$56.00
Feature Package One	\$5.00	\$5.00	\$5.00	\$5.00
Remote Access to Call Forward	NA	\$7.00	\$7.00	\$7.00
Intentionally Omitted				
Intentionally Omitted				
Intentionally Omitted				
Local Trunk Rate Flat Rate All Trunk Types (Rate charged per trunk)	\$40.00	\$40.00	\$35.00	\$35.00
Local Trunk Rate Bundled Local and Long Distance (Rate charged per trunk) ²	\$65.00	\$65.00	\$61.00	\$61.00
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Rate Flat Rate (Rate charged per T-1)	\$672.00	\$672.00	\$655.00	\$655.00
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Overage Rate	NA	NA	NA	NA
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Rate Measured	\$540.00	\$540.00	NA	NA
Local Trunk Basic; Local Trunk DID; Local Trunk 2 Way Direct; and, Local ISDN PRI Measured Rate Per Minute	\$0.0050	\$0.0050	NA	NA
Local and Long Distance ISDN PRI Package (Rate charged per T-1) ^{3, 4}	\$1,400.00	\$1,400.00	\$1,325.00	\$1,325.00
Local ISDN PRI Caller ID w/Name	\$0.00	\$0.00	\$60.00	\$60.00
Foreign Exchange (VFX)	\$695.00	\$695.00	\$695.00	\$695.00
Flex T1 Per Channel Rate (Flat Rate)	\$40.00	NA	NA	NA
Verizon Business Services Flex T1 Plus Per Trunk Rate (Flat Rate)	NA	\$40.00	\$40.00	\$40.00

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES: (Cont'd)

1.1 Monthly Recurring and Per Minute Charges (Cont'd)

Rest of state (Cont'd)

Rate Element – Monthly Recurring and Per Minute of Use Charges – Rest of state	VBS I	VBS II (Pre July 1, 2007)	VBS II (On or after July 1, 2007)	VBS III
Verizon Business Services Flex T1 Plus Per Trunk Lit Building Rate (Flat Rate)	NA	\$35.00	\$35.00	\$35.00
Remote Call Forwarding (RCF) or Overflow Routing (per Path)	\$20.00	\$20.00	\$20.00	\$20.00
Local and Long Distance Package Overage Rate per Minute	\$0.05	\$0.05	\$0.05	\$0.05
Initial DID Num Block (20)	\$4.00	\$4.00	\$4.00	\$4.00
Additional DID Num Block (20)	\$4.00	\$4.00	\$4.00	\$4.00
Initial DID Num Block (100)	N/A	N/A	N/A	N/A
Additional DID Num Block (100)	N/A	N/A	N/A	N/A
Local and Long Distance Package DID Num Block Rate (20)	\$6.25	\$6.25	\$6.25	\$6.25
Disaster Recovery 1-10 numbers	\$50.00	\$50.00	\$50.00	\$50.00
Disaster Recovery 11-40 numbers	\$100.00	\$100.00	\$100.00	\$100.00
Disaster Recovery 41-100 numbers	\$200.00	\$200.00	\$200.00	\$200.00
Disaster Recovery 100+ numbers	\$200.00	\$200.00	\$200.00	\$200.00
Vanity Number Charge	\$2.00	\$2.00	\$2.00	\$2.00
Local Directory Assistance	\$0.25	\$0.25	\$0.25	\$0.25
Additional Listing	\$1.20	\$1.20	\$1.20	\$1.20
Alt Call Listing	\$1.20	\$1.20	\$1.20	\$1.20
Non-Listed Number	\$0.80	\$0.80	\$0.80	\$0.80
Non-Published Number	\$1.75	\$1.75	\$1.75	\$1.75

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES (Cont'd)

1.1 Monthly Recurring and Per Minute Charges (Cont'd)

Notes to the above charts:

¹ Local and Long Distance Line and Trunk (per trunk) packages for VBS II (On or after July 1, 2007) and for VBS III have an LD minutes of use Cap of 800 minutes, with an overage RPM of \$0.05.

² For VBS II (On or after July 1, 2007) and for VBS III, Local and Long Distance Line and Trunk (per trunk) packages have an LD minutes of use Cap of 800 minutes, with an overage rate per minute of \$0.05.

³ For VBS II (Pre July 1, 2007), Bundled T1/ISDN PRI rates changed to \$1325 on 4/1/07. The \$1400 rate was grandfathered for circuits installed before 4/1/2007. Additionally, on 4/1/07 Caps for Local minutes of use (60,000) with an overage RPM of \$0.02 was added along with a Long Distance Cap of 20,000 LD minutes of use with an overage RPM of \$0.05.

⁴ For VBS II (On or after July 1, 2007) and VBS III, Bundled T1/ISDN PRI rates have a cap for Local minutes of use (60,000) with an overage RPM of \$0.02 in select states and a Long Distance cap of 20,000 LD minutes of use nation-wide with an overage RPM of \$0.05.

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES (Cont'd)

1.2 Non-Recurring Charges

Boca Raton area

Rate Element – Boca Raton area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On and after July 1, 2007)	VBS III
Account SetUp Charge	\$56.00	\$56.00	\$56.00	\$56.00
Record Change Charge	\$38.00	\$38.00	\$38.00	\$38.00
Service Move Charge	\$38.00	\$38.00	\$38.00	\$38.00
Service Add Charge	\$38.00	\$38.00	\$38.00	\$38.00
Service Change Charge	\$38.00	\$38.00	\$38.00	\$38.00
Vanity Number Assign	\$30.00	\$30.00	\$30.00	\$30.00
Intentionally Omitted				
Additional Listing Install	\$19.00	\$19.00	\$19.00	\$19.00
Non-List Number Install	\$19.00	\$19.00	\$19.00	\$19.00
Non-Publish Number Install	\$19.00	\$19.00	\$19.00	\$19.00
Company Restoral	\$56.00	\$56.00	\$56.00	\$56.00
Customer Restoral	\$56.00	\$56.00	\$56.00	\$56.00
PIC Charge	\$1.49	\$1.49	\$1.49	\$1.49
Local Line Connection	\$15.00	\$15.00	\$15.00	\$15.00
Local Trunk Connection	\$20.00	\$20.00	\$20.00	\$20.00
Initial DID Num (20) Installation	\$5.00	\$5.00	\$5.00	\$5.00
Additional DID Num (20) Installation	\$5.00	\$5.00	\$5.00	\$5.00
Initial DID Num (100) Installation	\$25.00	\$25.00	\$25.00	\$25.00
Expedite Fee - DSO	\$25.00	\$25.00	\$60.00	\$60.00
Expedite Fee DS1	\$600.00	\$600.00	\$1,400.00	\$1,400.00
Additional DID Num (100) Installation	\$25.00	\$25.00	\$25.00	\$25.00
Disaster Recovery 1-10 numbers	\$750.00	\$750.00	\$750.00	\$750.00
Disaster Recovery 11-40 numbers	\$850.00	\$850.00	\$850.00	\$850.00
Disaster Recovery 41-100 numbers	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00
Disaster Recovery 100+ numbers	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES (Cont'd)

1.2 Non-Recurring Charges (Cont'd)

Jacksonville area

Rate Element- Jacksonville area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On and after July 1, 2007)	VBS III
Account SetUp Charge	\$56.00	\$56.00	\$56.00	\$56.00
Record Change Charge	\$38.00	\$38.00	\$38.00	\$38.00
Service Move Charge	\$38.00	\$38.00	\$38.00	\$38.00
Service Add Charge	\$38.00	\$38.00	\$38.00	\$38.00
Service Change Charge	\$38.00	\$38.00	\$38.00	\$38.00
Vanity Number Assign	\$30.00	\$30.00	\$30.00	\$30.00
Intentionally Omitted				
Additional Listing Install	\$19.00	\$19.00	\$19.00	\$19.00
Non-List Number Install	\$19.00	\$19.00	\$19.00	\$19.00
Non-Publish Number Install	\$19.00	\$19.00	\$19.00	\$19.00
Company Restoral	\$56.00	\$56.00	\$56.00	\$56.00
Customer Restoral	\$56.00	\$56.00	\$56.00	\$56.00
PIC Charge	\$1.49	\$1.49	\$1.49	\$1.49
Local Line Connection	\$15.00	\$15.00	\$15.00	\$15.00
Local Trunk Connection	\$20.00	\$20.00	\$20.00	\$20.00
Initial DID Num (20) Installation	\$5.00	\$5.00	\$5.00	\$5.00
Additional DID Num (20) Installation	\$5.00	\$5.00	\$5.00	\$5.00
Initial DID Num (100) Installation	\$25.00	\$25.00	\$25.00	\$25.00
Expedite Fee - DSO	\$25.00	\$25.00	\$60.00	\$60.00
Expedite Fee DS1	\$600.00	\$600.00	\$1,400.00	\$1,400.00
Additional DID Num (100) Installation	\$25.00	\$25.00	\$25.00	\$25.00
Disaster Recovery 1-10 numbers	\$750.00	\$750.00	\$750.00	\$750.00
Disaster Recovery 11-40 numbers	\$850.00	\$850.00	\$850.00	\$850.00
Disaster Recovery 41-100 numbers	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00
Disaster Recovery 100+ numbers	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES (Cont'd)

1.2 Non-Recurring Charges (Cont'd)

Miami area

Rate Element – Miami area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On and after July 1, 2007)	VBS III
Account SetUp Charge	\$56.00	\$56.00	\$56.00	\$56.00
Record Change Charge	\$38.00	\$38.00	\$38.00	\$38.00
Service Move Charge	\$38.00	\$38.00	\$38.00	\$38.00
Service Add Charge	\$38.00	\$38.00	\$38.00	\$38.00
Service Change Charge	\$38.00	\$38.00	\$38.00	\$38.00
Vanity Number Assign	\$30.00	\$30.00	\$30.00	\$30.00
Intentionally Omitted				
Additional Listing Install	\$19.00	\$19.00	\$19.00	\$19.00
Non-List Number Install	\$19.00	\$19.00	\$19.00	\$19.00
Non-Publish Number Install	\$19.00	\$19.00	\$19.00	\$19.00
Company Restoral	\$56.00	\$56.00	\$56.00	\$56.00
Customer Restoral	\$56.00	\$56.00	\$56.00	\$56.00
PIC Charge	\$1.49	\$1.49	\$1.49	\$1.49
Local Line Connection	\$15.00	\$15.00	\$15.00	\$15.00
Local Trunk Connection	\$20.00	\$20.00	\$20.00	\$20.00
Initial DID Num (20) Installation	\$5.00	\$5.00	\$5.00	\$5.00
Additional DID Num (20) Installation	\$5.00	\$5.00	\$5.00	\$5.00
Initial DID Num (100) Installation	\$25.00	\$25.00	\$25.00	\$25.00
Expedite Fee - DSO	\$25.00	\$25.00	\$60.00	\$60.00
Expedite Fee DS1	\$600.00	\$600.00	\$1,400.00	\$1,400.00
Additional DID Num (100) Installation	\$25.00	\$25.00	\$25.00	\$25.00
Disaster Recovery 1-10 numbers	\$750.00	\$750.00	\$750.00	\$750.00
Disaster Recovery 11-40 numbers	\$850.00	\$850.00	\$850.00	\$850.00
Disaster Recovery 41-100 numbers	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00
Disaster Recovery 100+ numbers	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES (Cont'd)

1.2 Non-Recurring Charges (Cont'd)

Orlando Bell South area

Rate Element – Orlando Bell South Area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On and after July 1, 2007)	VBS III
Account SetUp Charge	\$56.00	\$56.00	\$56.00	\$56.00
Record Change Charge	\$38.00	\$38.00	\$38.00	\$38.00
Service Move Charge	\$38.00	\$38.00	\$38.00	\$38.00
Service Add Charge	\$38.00	\$38.00	\$38.00	\$38.00
Service Change Charge	\$38.00	\$38.00	\$38.00	\$38.00
Vanity Number Assign	\$30.00	\$30.00	\$30.00	\$30.00
Intentionally Omitted				
Additional Listing Install	\$19.00	\$19.00	\$19.00	\$19.00
Non-List Number Install	\$19.00	\$19.00	\$19.00	\$19.00
Non-Publish Number Install	\$19.00	\$19.00	\$19.00	\$19.00
Company Restoral	\$56.00	\$56.00	\$56.00	\$56.00
Customer Restoral	\$56.00	\$56.00	\$56.00	\$56.00
PIC Charge	\$1.49	\$1.49	\$1.49	\$1.49
Local Line Connection	\$15.00	\$15.00	\$15.00	\$15.00
Local Trunk Connection	\$20.00	\$20.00	\$20.00	\$20.00
Initial DID Num (20) Installation	\$5.00	\$5.00	\$5.00	\$5.00
Additional DID Num (20) Installation	\$5.00	\$5.00	\$5.00	\$5.00
Initial DID Num (100) Installation	\$25.00	\$25.00	\$25.00	\$25.00
Expedite Fee - DSO	\$25.00	\$25.00	\$60.00	\$60.00
Expedite Fee DS1	\$600.00	\$600.00	\$1,400.00	\$1,400.00
Additional DID Num (100) Installation	\$25.00	\$25.00	\$25.00	\$25.00
Disaster Recovery 1-10 numbers	\$750.00	\$750.00	\$750.00	\$750.00
Disaster Recovery 11-40 numbers	\$850.00	\$850.00	\$850.00	\$850.00
Disaster Recovery 41-100 numbers	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00
Disaster Recovery 100+ numbers	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES (Cont'd)

1.2 Non-Recurring Charges (Cont'd)

Orlando Sprint area

Rate Element – Orlando Sprint area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On and after July 1, 2007)	VBS III
Account SetUp Charge	\$25.00	\$25.00	\$25.00	\$25.00
Record Change Charge	\$6.00	\$6.00	\$6.00	\$6.00
Service Move Charge	\$6.00	\$6.00	\$6.00	\$6.00
Service Add Charge	\$6.00	\$6.00	\$6.00	\$6.00
Service Change Charge	\$6.00	\$6.00	\$6.00	\$6.00
Vanity Number Assign	\$30.00	\$30.00	\$30.00	\$30.00
Intentionally Omitted				
Additional Listing Install	\$6.00	\$6.00	\$6.00	\$6.00
Non-List Number Install	\$6.00	\$6.00	\$6.00	\$6.00
Non-Publish Number Install	\$6.00	\$6.00	\$6.00	\$6.00
Company Restoral	\$20.00	\$20.00	\$20.00	\$20.00
Customer Restoral	\$20.00	\$20.00	\$20.00	\$20.00
PIC Charge	\$1.49	\$1.49	\$1.49	\$1.49
Local Line Connection	\$15.00	\$15.00	\$15.00	\$15.00
Local Trunk Connection	\$20.00	\$20.00	\$20.00	\$20.00
Initial DID Num (20) Installation	\$5.00	\$5.00	\$5.00	\$5.00
Additional DID Num (20) Installation	\$5.00	\$5.00	\$5.00	\$5.00
Initial DID Num (100) Installation	\$25.00	\$25.00	\$25.00	\$25.00
Expedite Fee - DSO	\$25.00	\$25.00	\$60.00	\$60.00
Expedite Fee DS1	\$600.00	\$600.00	\$1,400.00	\$1,400.00
Additional DID Num (100) Installation	\$25.00	\$25.00	\$25.00	\$25.00
Disaster Recovery 1-10 numbers	\$750.00	\$750.00	\$750.00	\$750.00
Disaster Recovery 11-40 numbers	\$850.00	\$850.00	\$850.00	\$850.00
Disaster Recovery 41-100 numbers	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00
Disaster Recovery 100+ numbers	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES (Cont'd)

1.2 Non-Recurring Charges (Cont'd)

Tampa area

Rate Element – Tampa area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On and after July 1, 2007)	VBS III
Account SetUp Charge	\$33.90	\$33.90	\$33.90	\$33.90
Record Change Charge	\$9.00	\$9.00	\$9.00	\$9.00
Service Move Charge	\$14.00	\$14.00	\$14.00	\$14.00
Service Add Charge	\$14.00	\$14.00	\$14.00	\$14.00
Service Change Charge	\$14.00	\$14.00	\$14.00	\$14.00
Vanity Number Assign	\$30.00	\$30.00	\$30.00	\$30.00
Intentionally Omitted				
Additional Listing Install	\$14.00	\$14.00	\$14.00	\$14.00
Non-List Number Install	\$14.00	\$14.00	\$14.00	\$14.00
Non-Publish Number Install	\$14.00	\$14.00	\$14.00	\$14.00
Company Restoral	\$18.00	\$18.00	\$18.00	\$18.00
Customer Restoral	\$18.00	\$18.00	\$18.00	\$18.00
PIC Charge	\$1.49	\$1.49	\$1.49	\$1.49
Local Line Connection	\$15.00	\$15.00	\$15.00	\$15.00
Local Trunk Connection	\$20.00	\$20.00	\$20.00	\$20.00
Initial DID Num (20) Installation	\$5.00	\$5.00	\$5.00	\$5.00
Additional DID Num (20) Installation	\$5.00	\$5.00	\$5.00	\$5.00
Initial DID Num (100) Installation	\$25.00	\$25.00	\$25.00	\$25.00
Expedite Fee - DSO	\$25.00	\$25.00	\$60.00	\$60.00
Expedite Fee DS1	\$600.00	\$600.00	\$1,400.00	\$1,400.00
Additional DID Num (100) Installation	\$25.00	\$25.00	\$25.00	\$25.00
Disaster Recovery 1-10 numbers	\$750.00	\$750.00	\$750.00	\$750.00
Disaster Recovery 11-40 numbers	\$850.00	\$850.00	\$850.00	\$850.00
Disaster Recovery 41-100 numbers	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00
Disaster Recovery 100+ numbers	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES (Cont'd)

1.2 Non-Recurring Charges

Rest of state

Rate Element – Rest of state	VBS I	VBS II (Pre July 1, 2007)	VBS II (On and after July 1, 2007)	VBS III
Account SetUp Charge	\$56.00	\$56.00	\$56.00	\$56.00
Record Change Charge	\$38.00	\$38.00	\$38.00	\$38.00
Service Move Charge	\$38.00	\$38.00	\$38.00	\$38.00
Service Add Charge	\$38.00	\$38.00	\$38.00	\$38.00
Service Change Charge	\$38.00	\$38.00	\$38.00	\$38.00
Vanity Number Assign	\$30.00	\$30.00	\$30.00	\$30.00
Intentionally Omitted				
Additional Listing Install	\$19.00	\$19.00	\$19.00	\$19.00
Non-List Number Install	\$19.00	\$19.00	\$19.00	\$19.00
Non-Publish Number Install	\$19.00	\$19.00	\$19.00	\$19.00
Company Restoral	\$56.00	\$56.00	\$56.00	\$56.00
Customer Restoral	\$56.00	\$56.00	\$56.00	\$56.00
PIC Charge	\$1.49	\$1.49	\$1.49	\$1.49
Local Line Connection	\$15.00	\$15.00	\$15.00	\$15.00
Local Trunk Connection	\$20.00	\$20.00	\$20.00	\$20.00
Initial DID Num (20) Installation	\$5.00	\$5.00	\$5.00	\$5.00
Additional DID Num (20) Installation	\$5.00	\$5.00	\$5.00	\$5.00
Initial DID Num (100) Installation	\$25.00	\$25.00	\$25.00	\$25.00
Expedite Fee - DSO	\$25.00	\$25.00	\$60.00	\$60.00
Expedite Fee DS1	\$600.00	\$600.00	\$1,400.00	\$1,400.00
Additional DID Num (100) Installation	\$25.00	\$25.00	\$25.00	\$25.00
Disaster Recovery 1-10 numbers	\$750.00	\$750.00	\$750.00	\$750.00
Disaster Recovery 11-40 numbers	\$850.00	\$850.00	\$850.00	\$850.00
Disaster Recovery 41-100 numbers	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00
Disaster Recovery 100+ numbers	\$1,500.00	\$1,500.00	\$1,500.00	\$1,500.00

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES (Cont'd)

1.3 Operator Assisted Per Minute Rates

Rate Element – Boca Raton area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On and after July 1, 2007)	VBS III
Station to Station	\$0.75	\$0.75	\$0.75	\$0.75
Person to Person	\$2.50	\$2.50	\$2.50	\$2.50
Third Number Billing	\$1.00	\$1.00	\$1.00	\$1.00
Busy Line Verification	\$0.35	\$0.35	\$0.35	\$0.35
Busy Line Interrupt	\$0.40	\$0.40	\$0.40	\$0.40
Collect Calling	\$1.00	\$1.00	\$1.00	\$1.00

Rate Element – Jacksonville area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On and after July 1, 2007)	VBS III
Station to Station	\$0.75	\$0.75	\$0.75	\$0.75
Person to Person	\$2.50	\$2.50	\$2.50	\$2.50
Third Number Billing	\$1.00	\$1.00	\$1.00	\$1.00
Busy Line Verification	\$0.35	\$0.35	\$0.35	\$0.35
Busy Line Interrupt	\$0.40	\$0.40	\$0.40	\$0.40
Collect Calling	\$1.00	\$1.00	\$1.00	\$1.00

Rate Element – Miami area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On and after July 1, 2007)	VBS III
Station to Station	\$0.75	\$0.75	\$0.75	\$0.75
Person to Person	\$2.98	\$2.98	\$2.98	\$2.98
Third Number Billing	\$1.10	\$1.10	\$1.10	\$1.10
Busy Line Verification	\$0.35	\$0.35	\$0.35	\$0.35
Busy Line Interrupt	\$0.40	\$0.40	\$0.40	\$0.40
Collect Calling	\$1.10	\$1.10	\$1.10	\$1.10

VII. LOCAL RATES AND CHARGES (Cont'd)

1. RATES AND CHARGES (Cont'd)

1.3 Operator Assisted Per Minute Rates (Cont'd)

Rate Element – Orlando Bell South area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On and after July 1, 2007)	VBS III
Station to Station	\$0.75	\$0.75	\$0.75	\$0.75
Person to Person	\$2.98	\$2.98	\$2.98	\$2.98
Third Number Billing	\$1.10	\$1.10	\$1.10	\$1.10
Busy Line Verification	\$0.35	\$0.35	\$0.35	\$0.35
Busy Line Interrupt	\$0.40	\$0.40	\$0.40	\$0.40
Collect Calling	\$1.10	\$1.10	\$1.10	\$1.10

Rate Element – Orlando Sprint area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On and after July 1, 2007)	VBS III
Station to Station	\$1.00	\$1.00	\$1.00	\$1.00
Person to Person	\$2.50	\$2.50	\$2.50	\$2.50
Third Number Billing	\$1.00	\$1.00	\$1.00	\$1.00
Busy Line Verification	\$0.35	\$0.35	\$0.35	\$0.35
Busy Line Interrupt	\$0.40	\$0.40	\$0.40	\$0.40
Collect Calling	\$1.00	\$1.00	\$1.00	\$1.00

Rate Element – Tampa area	VBS I	VBS II (Pre July 1, 2007)	VBS II (On and after July 1, 2007)	VBS III
Station to Station	\$1.50	\$1.50	\$1.50	\$1.50
Person to Person	\$3.00	\$3.00	\$3.00	\$3.00
Third Number Billing	\$1.50	\$1.50	\$1.50	\$1.50
Busy Line Verification	\$1.00	\$1.00	\$1.00	\$1.00
Busy Line Interrupt	\$0.50	\$0.50	\$0.50	\$0.50
Collect Calling	\$1.50	\$1.50	\$1.50	\$1.50

- VII. LOCAL RATES AND CHARGES (Cont'd)
 - 1. RATES AND CHARGES (Cont'd)
 - 1.3 Operator Assisted Per Minute Rates (Cont'd)

Rate Element – Rest of state	VBS I	VBS II (Pre July 1, 2007)	VBS II (On and after July 1, 2007)	VBS III
Station to Station	\$0.75	\$0.75	\$0.75	\$0.75
Person to Person	\$2.98	\$2.98	\$2.98	\$2.98
Third Number Billing	\$1.10	\$1.10	\$1.10	\$1.10
Busy Line Verification	\$0.35	\$0.35	\$0.35	\$0.35
Busy Line Interrupt	\$0.40	\$0.40	\$0.40	\$0.40
Collect Calling	\$1.10	\$1.10	\$1.10	\$1.10

VII. LOCAL RATES AND CHARGES (Cont'd)

2. SPECIAL ACCESS SURCHARGE

The following monthly recurring charge will apply, per local access channel for circuits installed prior to October 1, 1998. The surcharge, imposed by the Local Exchange Carrier, will not apply to those Customers who furnish the Company with an Exemption Certification.

\$27.71

3. ADMINISTRATIVE NON-RECURRING CHARGES

A. NO FAULT FOUND DISPATCH CHARGE:

A non-recurring charge applies when a Company representative is dispatched to the Customer's premises at the request of the Customer to investigate a suspected issue with any Company service, and the Company representative responds to the dispatch and confirms the proper functioning of such Company service. This can include, but is not limited to, dispatches requested to: assist with identifying a problem which turns out to be within the scope of the Customer/vendor-maintained equipment or network; provide technical assistance with Customer- or vendor-maintained network and equipment issues that are outside the scope of the Company's responsibility; or tag Company's demarcation point and, in doing so, the Company representative finds the circuit is clearly marked.

The following charges apply per visit to the Customer's Premises, based on time of the visit:

Time of Day/Charge	Charge
Normal Working Hours	\$265
Outside of Normal Working Hours	400

For purposes of this provision, "Normal Working Hours" are defined as Monday to Friday, excluding New Year's Day, Martin Luther King Jr. Day, Presidents' Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving and Christmas Day, 7 AM to 7 PM in the time zone of the Customer's premises; a visit to Customer premises which begins or ends outside of Normal Working Hours is "Outside of Normal Working Hours."

B. RECONNECTION CHARGE:

For Intrastate Telecommunications services, a \$20 non-recurring charge applies per line presubscribed to the Company, excluding payphones, and per Company-provided authorization code which the Company unblocks following Call Blocking.

VIII. GRANDFATHERED SERVICES

The following provides services and pricing programs which are no longer available to new enterprise business customers (i.e., non-mass markets) and are not otherwise described in other portions of this tariff. All of these grandfathered services are subject to the same terms and conditions applicable to the other Local services as set forth in this tariff.

Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to these services which previously were in Company Price List Nos. 2 and 4. The materials in Subsection A below were previously in the Company Price List No. 2. The materials in Subsection B were previously in Company Price List No. 4.

VIII. GRANDFATHERED SERVICES, SUBSECTION A

Subsection A – Material previously in Company Price List No. 2.

LOCAL EXCHANGE SERVICE

3. Service Descriptions

3.1 Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access basic 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800 telephone numbers;
- access Telephone Relay Service.

The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

3.1.2 Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

3.1.2.1 Standard Features: Each Local Line Customer is provided with the following standard features:

Call Forward- Busy 1/
Call Forward- No Answer 1/
Call Forward- Variable
Call Hold
Call Park
Call Pickup (Group Call Pickup or Directed Call Pickup)
Call Transfer or 3 Way Conference (Mutually Exclusive) 1/
Call Waiting/Cancel Call Waiting 1/
Calling Number Delivery Blocking (Selective)
Toll Restriction 1/
Conference Six-Way
Customer Group Dialing Plan
Do Not Disturb
Message Waiting
Hunting (Circular, Sequential, and uniform Call Distribution)
Speed Dial- 8 or speed Diall 30 1/
Touchtone

1/Orders placed on or after December 1, 1998, for new installs, will be charge the applicable rates found in Section 3.1.2.3.3.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Line (Cont'd)

3.1.2.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 3.1.2.3.3:

Calling Number Delivery 1/
Calling Number Delivery Blocking (Complete)
Interim Local Number Portability (ILNP)
Caller Id-Number
Caller ID with Name and Number
Call Forward-Busy
Call Forward-No Answer
Call Transfer or 3-Way Conference (Mutually Exclusive)
Call Waiting/Cancel Call Waiting
Remote Call Forwarding 2/
Speed Dial-8 OR Speed Dial-30 (Mutually Exclusive)
Toll Restriction

Feature Package 1 2/

Includes standard features plus the following Features:
Call Transfer or 3-Way Conference Calling (Mutually Exclusive)
Call Forward-Busy
Call Forward-No answer
Speed Dial-8

Feature Package 2 3/

Includes the features from Feature Package 1 plus each of the following:
Speed Dial-8 or Speed Dial-30 (Mutually Exclusive)
Toll Restriction

3.1.2.3 Local Line Rates and Charges/High Capacity Inbound Service: A Local Line and High Capacity Inbound Service Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.2.3.1, 3.1.2.3.2 and 3.1.2.3.4, respectively. Local Line charges will vary based on whether the Customer chooses the per call, per minute, or flat rate option, as specified in Section 3.1.2.3.2. The usage rates in Section 3.1.4 will only apply to those customers who choose the Per Call or Per Minute Option specified in Section 3.1.2.3.2.

1/ Beginning December 1, 1998, this feature will no longer be available to new subscribers.

2/ Customers who subscribe to MCI Local Line Service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

3/ Only where facilities are available.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Line

3.1.2.3 Local Line Rates and Charges/High Capacity Inbound Service (Cont'd):

3.1.2.3.1 Non-Recurring Charges

	<u>Miami Ft. Lauderdale</u>	<u>Orlando</u>	<u>Tampa</u>	<u>Winter Park</u>	<u>Boca Raton Jacksonville</u>
Line Restoral Charge (per line)	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00
<p>(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)</p>					
Due Date Change (per occurrence)	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Line (Cont'd)

3.1.2.3 Local Line Rates and Charges (Cont'd) / High Capacity Inbound Service

3.1.2.3.1 Non-Recurring Charges (Cont'd)

	<u>Tampa</u>	<u>Winter Park</u>
Suspension of Service Restoral Charge (per line)	\$18.00	\$20.00

(Applies for line restoral after Customer-initiated suspension.)

3.1.2.3.2 Recurring Charges Monthly

Local Line - Line Charge (per line):

Plan 1:

Miami/Ft. Lauderdale

Per Call Option <u>1/</u>	\$13.96
Flat Rate Option	\$32.01
Per Minute Option <u>1/</u>	\$13.96

Orlando (BellSouth)

Per Call Option <u>1/</u>	\$13.54
Flat Rate Option	\$31.46
Per Minute Option <u>1/</u>	\$13.54

Tampa

Per Call Option <u>1/</u>	\$19.44
Flat Rate Option	\$32.89
Per Minute Option <u>1/</u>	\$19.44

Jacksonville

Per Minute Option	\$12.21
Per Call Option	\$12.21
Flat Rate Option	\$31.27

1/ Effective March 1, 2001, this calling option will not be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Line (Cont'd)

3.1.2.3 Local Line Rates and Charges/ High Capacity Inbound Service (Cont'd)

3.1.2.3.2 Recurring Charges (Cont.)

<u>Recurring Charges</u>	<u>Monthly</u>
Local Line-Line Charge (per Line)	
<u>Winter Park</u>	
Per Call Option <u>1/</u>	\$13.54
Flat Rate Option	\$26.43
Per Minute Option <u>1/</u>	\$13.54
<u>Boca Raton</u>	
Per Call Option <u>1/</u>	\$13.05
Flat Rate Option	\$30.80
Per Minute Option <u>1/</u>	\$13.05
Plan 2:	
Flat Option	\$44.00 (for 1 – 3 lines)
Metered Option	\$13.50 (for 1 – 3 lines)

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Line (Cont'd)

3.1.2.3 Local Line Rates and Charges/ High Capacity Inbound Service (Cont'd)

3.1.2.3.3 Optional Features:

	<u>Miami/Orlando/ Ft. Lauderdale</u>	<u>Tampa</u>	<u>Winter Park</u>	<u>Boca Raton</u>
Calling Number Delivery <u>2/</u>	\$ 4.00	\$ 4.00	\$3.50	\$4.00
Calling Number Delivery Blocking (Complete)	\$0.00	\$0.00	\$0.00	\$0.00
Interim Local Number Portability	\$ 0.00	\$ 0.00	\$0.00	\$0.00
Remote Call Forwarding <u>3/</u> (Per each Path Line)	\$20.00	\$20.00	\$20.00	\$20.00

(Rates for a volume of numbers greater than 500 will be provided on an Individual Case Basis for Interim Local Number Portability)

	<u>Monthly Recurring</u>	<u>Non- Recurring</u>
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The following monthly recurring and non-recurring charges are for Miami, Orlando, Ft. Lauderdale, Tampa, Winter Park and Boca Raton:

Feature Package 1	\$4.50	\$10.00
Feature Package 2	\$9.50	\$10.00
Call Waiting/Cancel Call Waiting	\$3.00	\$5.00
Caller ID with Name and Number	\$5.00	\$5.00
Caller ID-Number	\$5.00	\$5.00
Call Transfer or 3 Way Conference call (Mutually Exclusive)	\$2.00	\$5.00
Call Forward-Busy	\$1.00	\$5.00
Call Forward-No Answer	\$1.00	\$5.00
Speed dialing-8	\$2.00	\$5.00
Speed dialing-30 (mutually exclusive)	\$4.00	\$5.00
Toll Restriction	\$3.00	\$5.00

3.1.2.3.4 Usage Rates: The rates in Section 3.1.4 will apply.

1/ Effective March 1, 2001, this calling option will not be available to new subscribers
2/ Beginning December 1, 1998, this feature will no longer be available to new subscribers.
3/ Customers who subscribe to MCI Local Line Service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:

3.1.3.1 Local Trunk-Basic: Local Trunk - Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

3.1.3.1.1 One-Way Outbound: Provides the Customer with a single analog or digital connection which is restricted to carry outbound traffic only.

3.1.3.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single analog or digital connection which can carry one-way inbound or two-way traffic.

3.1.3.1.2.1 Standard Features: The following features are available:

- Calling Number Delivery Blocking (Selective)
- Touchtone
- Hunting (Circular, Sequential, and Uniform Call Distribution)

3.1.3.1.2.2 Optional Features

- Interim Local Number Portability (ILNP)
- Calling Number Delivery Blocking (Complete)
- Remote Call Forwarding
- Overflow Routing

3.1.3.1.3 Local Trunk-Basic Rates and Charges/ High Capacity Inbound Service: A Local Trunk - Basic and High Capacity Inbound Service Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.3.1.3.1, 3.1.3.1.3.2 and 3.1.3.1.3.3, respectively.

3.1.3.1.3.1 Non-Recurring Charges

	<u>Tampa</u>	<u>Winter Park</u>
Account Setup (per account)	33.90	\$25.00
Account Changes (Moves, Changes, Additions) (per change)	\$14.00	\$6.00
Account Changes (Per Billing Record Change)	\$ 9.00	\$6.00

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.1 Local Trunk-Basic (Cont'd)

3.1.3.1.3 Local Trunk-Basic Rates and Charges/High Capacity Inbound Service (Cont'd)

3.1.3.1.3.1 Non-Recurring Charges (Cont'd)

	<u>Miami/Orlando Ft. Lauderdale</u>	<u>Tampa</u>	<u>Winter Park</u>	<u>Boca Raton</u>
Suspension of Service Restoral Charge (per trunk)	NRC table	\$18.00	\$20.00	See NRC table
(Applies for trunk restoral after Customer-initiated suspension.)				
Due Date Change (per occurance)	\$10.00	\$10.00	\$10.00	\$10.00
Local T-1 Installation Charge (per T-1)	\$200.00	\$200.00	\$200.00	\$200.00

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.1 Local Trunk-Basic (Cont'd)

3.1.3.1.3 Local Trunk-Basic Rates and Charges/High Capacity Inbound Service (Cont'd)

3.1.3.1.3.2 Monthly Recurring Charges

Local Trunk - Basic Charge (per Trunk)

Miami/Ft. Lauderdale

Per Call Option <u>1/</u>	\$11.12
Flat Rate Option	\$49.47
Per Minute Option <u>1/</u>	\$11.12

Orlando

Per Call Option <u>1/</u>	\$10.93
Flat Rate Option	\$48.62
Per Minute Option <u>1/</u>	\$10.93

Tampa

Per Call Option <u>1/</u>	\$29.00
Flat Rate Option	\$52.05
Per Minute Option <u>1/</u>	\$29.00

	<u>Miami/Ft. Lauderdale</u>	<u>Tampa</u>
Interface Charge <u>2/</u>	\$150.00	\$100.00

1/ Effective March 1, 2001, this calling option will not be available to new subscribers.

2/ Beginning May 24, 1999, existing customers will continue to receive Interface at no charge. Orders placed on or after May 24, 1999 will be charged the applicable rate. This charge applies to customers in the Homestead and Hudson exchanges.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.1 Local Trunk-Basic (Cont'd)

3.1.3.1.3 Local Trunk-Basic Rates and Charges/ High Capacity
Inbound Service (Cont'd)

3.1.3.1.3.2 Monthly Recurring Charges

Local Trunk- Basic Charge
(per Trunk)

Winter Park

Per Call Option <u>1/</u>	\$10.93
Flat Rate Option	\$48.00
Per minute Option <u>1/</u>	\$10.93

Boca Ration

Per Call Option <u>1/</u>	\$10.71
Flat Rate Option	\$47.60
Per minute Option <u>1/</u>	\$10.71

1/ Effective March 1, 2001, this calling option will not be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.1 Local Trunk-Basic (Cont'd)

3.1.3.1.3 Local Trunk-Basic Rates and Charges/High Capacity Inbound Service (Cont'd)

3.1.3.1.3.2 Monthly Recurring Charges

Optional Features:	<u>Miami/Orlando/ Ft. Lauderdale</u>	<u>Tampa</u>	<u>Winter Park</u>	<u>Boca Raton</u>
Calling Number Delivery Blocking	\$ 4.00	Selective \$0.00 Complete \$0.00	\$3.50	\$4.00
Interim Local Number Portability (Rates for a volume of numbers greater than 500 will be provided on an Individual Case Basis for Interim Local Number Portability)	\$ 0.00	\$0.00	\$0.00	\$0.00
Remote Call Forwarding (Per each Path Line)	\$20.00	\$20.00	\$20.00	\$20.00
Overflow Routing	\$20.00	\$20.00	\$20.00	\$20.00

3.1.3.1.3 Local Trunk-Basic Rates and Charges/High Capacity Inbound Service (Cont'd)

3.1.3.1.3.3 Usage Rates:

The rates in section 3.1.4 will apply.

3.1.3.2 Local Trunk - Direct Inward Dialing (DID): ^{1/} Provides the Customer with a single analog or digital connection which can carry one-way, inbound traffic.

3.1.3.2.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 3.1.3.2.3.2.

^{1/} Effective April 1, 2001, analog DID and analog 2 Way Direct service will not be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3.2 Local Trunk - Direct Inward Dialing (DID) (Cont'd)

3.1.3.2.2 Features: The following features are available:

3.1.3.2.2.1 Standard Features

Touchtone
Hunting (Circular, Sequential, and Uniform Call
Distribution)

3.1.3.2.2.2 Optional Features: A Local Trunk DID Customer may
order the following optional features, at the rates
specified in Section 3.1.3.2.3:

Interim Local Number Portability (ILNP)
Remote Call Forwarding
Overflow Routing

3.1.3.2.3 Direct Inward Dialing Rates and Charges/ High Capacity
Inbound Service: A Customer who orders a Local
Trunk - DID trunk will be charged applicable Non-
Recurring Charges and monthly Recurring Charges as
specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2.

3.1.3.2.3.1 Non-Recurring Charges

Installation:	<u>Miami/Orlando Ft. Lauderdale</u>	<u>Tampa</u>	<u>Winter Park</u>	<u>Boca Raton</u>
DID number charge First block of 100 numbers	N/A	\$550.00	\$175.00	N/A
Each Add'l block of 100 numbers	N/A	\$55.00	\$175.00	N/A
Account Setup (per account)	\$56.00	\$33.90	\$25.00	\$56.00
Account Changes (Moves, Changes, Additions) (per change)	\$38.00	\$14.00	\$6.00	\$38.00
Account Changes (per Billing Record change)	\$38.00	\$ 9.00	\$6.00	\$38.00

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.2 Local Trunk - DID (Cont'd)

3.1.3.2.3 Direct Inward Dialing Rates and Charges/ High Capacity Inbound Service (Cont'd):

3.1.3.2.3.1 Non-Recurring Charges (Cont'd)

	<u>Miami/Orlando/ Ft. Lauderdale</u>	<u>Tampa</u>	<u>Winter Park</u>	<u>Boca Raton</u>
Suspension of Service Restoral Charge (per trunk)	\$56.00	\$18.00	\$20.00	\$56.00
Due Date Change (per occurance)	\$10.00	\$10.00	\$10.00	\$10.00
Local T-1 Installation Charge (per T-1)	\$200.00	\$200.00	\$200.00	\$200.00

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.2 Local Trunk - DID (Cont'd)

3.1.3.2.3 Direct Inward Dialing Rates and Charges/ High Capacity Inbound Service (Cont'd):

3.1.3.2.3.2 Monthly Recurring Charges

	<u>Miami/ Ft. Lauderdale</u>	<u>Orlando</u>	<u>Tampa</u>	<u>Winter Park</u>	<u>Boca Raton</u>
Local Trunk - DID Charge (per trunk)	\$71.27	\$70.42	\$52.05	\$78.00	\$69.40
DID number charge (per ea. block of 20 numbers)	\$4.00	\$4.00	\$8.00	\$12.50	\$4.00
Initial block of 100 numbers	N/A	N/A	\$20.00	\$50.00	N/A
Each Add'l block of 100 numbers	N/A	N/A	\$20.00	\$50.00	N/A

DID Number Charge \$2,000 \$2,000 \$2,000 \$2,000 \$2,000
(Per Block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.) 1/

Interface Charge 2/ Miami/Ft. Lauderdale \$150.00 Tampa \$100.00

Miami/Orlando/Tampa/Winter Park/ Ft. Lauderdale/Boca Raton

Optional Features

Interim Local Number Portability \$0.00/number
(Rates for a volume of numbers greater than 500 will be provided on an Individual Case Basis for Interim Local Number Portability)

Remote Call Forwarding \$20.00
(Per each Path Line)

Overflow Routing \$20.00

1/ This charge applies to orders placed on or after March 1, 2001.

2/ Beginning May 24, 1999, existing customers will continue to receive Interface at no charge. Orders placed on or after May 24, 1999 will be charged the applicable rate. This charge applies to customers in the Homestead and Hudson exchanges.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.3 Local Trunk - 2 Way Direct: ^{1/} Provides the customer with a two-way direct dial digital or analog connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on calls incoming through that trunk group and make outgoing calls using the same trunks.

3.1.3.3.1 2 Way Direct Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Non-Recurring Charges and monthly recurring charges will apply, as specified in Sections 3.1.3.3.4.1 and 3.1.3.3.4.2.

3.1.3.3.2.1.1 2 Way Direct Rates and Charges/High Capacity Inbound Service: A customer who orders a Local Trunk will be charged applicable Non-Recurring Charges, monthly Recurring Charges, and usage rates as specified in Sections 3.1.3.3.4.1, 3.1.3.3.4.2, and 3.1.4.

3.1.3.3.3 Features: The following features are available:

3.1.3.3.3.1 Standard Features

Touchtone
Calling Number Delivery Blocking (Selective)
Hunting (Circular, Sequential, and Uniformed Call Distribution)

3.1.3.3.3.2 Optional Features

Interim Number Portability (ILNP)
Calling Number Delivery Blocking (Complete)
Remote Call Forwarding
Overflow Routing

^{1/} Effective April 1, 2001, analog DID and analog 2 Way Direct service will not be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.3 Local Trunk - 2 Way Direct (Cont'd)

3.1.3.3.4 2 Way Direct Rates and Charges

3.1.3.3.4.1 Non-Recurring Charges

Installation:	<u>Miami/Orlando Ft. Lauderdale</u>	<u>Tampa</u>	<u>Winter Park</u>	<u>Boca Raton</u>
DID number charge				
First block of 100 numbers	N/A	\$550.00	\$175.00	N/A
Each Add'l block of 100 numbers	N/A	\$55.00	\$175.00	N/A

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.3 Local Trunk - 2 Way Direct (Cont'd)

3.1.3.3.4 2 Way Direct Rates and Charges (Cont'd)

3.1.3.3.4.1 Non-Recurring Charges (Cont'd)

	<u>Miami/Orlando/ Ft. Lauderdale</u>	<u>Tampa</u>	<u>Winter Park</u>	<u>Boca Raton</u>
Due Date Change (per occurrence)	\$10.00	\$10.00	\$10.00	\$10.00
Local T-1 Installation Charge (per T-1)	\$200.00	\$200.00	\$200.00	\$200.00

3.1.3.3.4.2 Monthly Recurring Charges

	<u>Miami/ Ft. Lauderdale</u>	<u>Orlando</u>	<u>Tampa</u>	<u>Winter Park</u>	<u>Boca Raton</u>
Local Trunk - DID Charge (per trunk)					
Per Minute/Per Call Options <u>1/</u>					
Analog <u>2/</u>	\$57.02	\$56.34	\$38.00	\$62.40	\$55.52
Digital	\$40.00	\$40.00	\$38.00	\$35.00	\$40.00
Flat Rate Option	\$71.27	\$70.42	\$52.05	\$78.00	\$69.40
DID number charge (per ea. block of 20 numbers)	\$4.00	\$4.00	\$8.00	\$12.50	\$4.00
Initial block of 100 numbers	N/A	N/A	\$20.00	\$50.00	N/A
Each Add'l block of 100 numbers	N/A	N/A	\$20.00	\$50.00	N/A
DID Number Charge (Per Block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from single Company switch.) <u>3/</u>	\$2,000	\$2,000	\$2,000	\$2,000	\$2,000

	<u>Miami/Ft. Lauderdale</u>	<u>Tampa</u>
Interface Charge <u>4/</u>	\$150.00	\$100.00

1/ Effective March 1, 2001, this calling option will not be available to new subscribers.
2/ Effective April 1, 2001, analog DID and analog 2 Way Direct service will not be available to new subscribers.
3/ This charge applies to orders placed on or after March 1, 2001.
4/ Beginning May 24, 1999, existing customers will continue to receive Interface at no charge. Orders placed on or after May 24, 1999 will be charged the applicable rate. This charge applies to customers in the Homestead and Hudson exchanges.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.3 Local Trunk - 2 Way Direct (Cont'd)

3.1.3.3.4 2 Way Direct Rates and Charges (Cont'd)

3.1.3.3.4.1 Non-Recurring Charges (Cont'd)

Miami/Orlando/Tampa/Winter Park/ Ft. Lauderdale/Boca Raton

Optional Feature

Interim Local Number Portability \$0.00/number
(Rates for a volume of numbers greater than 500 will be provided on an Individual Case Basis for Interim Local Number Portability)

Calling Number Delivery Blocking – Complete	\$0.00
Remote Call Forwarding (Per each Path Line)	\$20.00
Overflow Routing	\$20.00

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4 Usage Rates: All Local Exchange Service Customers may order service on a per minute or per call usage basis as stated below. These rates will apply to all outgoing direct-dialed calls placed to stations within the caller's local exchange areas, as defined within. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

3.1.4.1 Per Call Usage Rate: 1/ The following rates will apply on a per call basis, regardless of the duration of the call. The following rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

<u>Miami/ Ft. Lauderdale</u>	<u>Orlando</u>	<u>Tampa</u>	<u>Winter Park</u>	<u>Boca Raton</u>
\$0.1200	\$0.1200	\$0.1000	\$0.1200	\$0.1200

3.1.4.2 Per Minute Usage Rate: 1/ The following rates will be applied on a per minute basis. Peak rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off-Peak rates will apply at all other times.

Miami/Ft. Lauderdale

<u>Peak</u>		<u>Off-Peak</u>
<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min. Add'l Min.</u>
\$0.066	\$0.022	\$0.034 \$0.012

Tampa

<u>Peak</u>		<u>Off-Peak</u>
<u>1st Min. Add'l Min.</u>		<u>1st Min. Add'l Min.</u>
\$0.056 \$0.019		\$0.028 \$0.009

1/ Effective March 1, 2001, this calling option will not be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4 Usage Rates (Cont.)

3.1.4.2 Per Minute Usage Rate (Cont.)

Orlando

Peak		Off-Peak	
<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>
\$0.066	\$0.022	\$0.034	\$0.012

Winter Park

Peak		Off Peak	
<u>1st Min.</u>	<u>Add'l Min</u>	<u>1st Min</u>	<u>Add'l Min</u>
\$0.066	\$0.022	\$0.034	\$0.012

Boca Raton

Peak		Off Peak	
<u>1st Min.</u>	<u>Add'l Min</u>	<u>1st Min</u>	<u>Add'l Min</u>
\$0.066	\$0.022	\$0.034	\$0.012

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.5 Local Service Term Plan 1/ 2/

Customers who subscribe to facilities based Local Exchange Service and enroll in a Local Service Term Plan are eligible to receive the discounts described below on specific monthly recurring and usage charges based on the customer's term commitment. The customer must commit to service for a term of either one, two, three, four, or five years. The term of the Local Service Term Plan will commence no earlier than the first of the next billing month in which the customer subscribes to the plan. The customer will receive the following discounts in lieu of all other discounts or promotions, except for the Local Customer Assurance Promotion, on the following recurring charges: Local Line, Local Trunk-Basic, DID/2 Way Direct numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, usage charges, and Local ISDN - PRI.

<u>Term Commitment</u>	<u>Discount</u>
1 year	10%
2 years	15%
3 years	20%
4 years	20%
5 years	20%

MCI will waive applicable install charges for any new lines or trunks ordered by the customer.

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than 30 days after the expiration of the term plan.

1/ Beginning November 1, 1997 the terms and conditions of this program will only be available for those customers subscribing to a Special Customer Arrangement offered by MCI Telecommunications Corporation.

2/ Beginning December 1, 1998 this plan will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.5 Local Service Term Plan (Cont.)

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the Committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

For customers that have enrolled in a networkMCI One long distance term plan or Special Customer Arrangement offered by MCI Telecommunications Corporation, the customer's term length may be coterminous with the networkMCI One or Special Customer Arrangement term of service. Accordingly, the customer's actual term may be of a shorter duration than the term commitment selected above. If the customer selects a term commitment greater than the term of service of the networkMCI One or Special Customer Arrangement, the cotermination provision shall not apply.

For those customers who subscribe to a networkMCI One term plan or Special Customer Arrangement, the early termination charges associated with that term plan or Special Customer Arrangement will apply in lieu of the charges specified above. In addition, customers will be required to repay any credits received as a result of enrolling in the term.

Cancellation or Discontinuance without Liability: A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plans expiration date.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.5 Local Service Term Plan (Cont.)

3.1.5.1 Local Exchange Service Term Plan 2 1/

A Customer who subscribes to facilities based, stand alone Local Exchange Service and enrolls in a Local Service Term Plan is eligible to receive the discounts described below on specific monthly recurring and usage charges, based on the customer's term commitment. The customer must commit to service for a term of one, two, or three years. The term of the Local Service Term Plan will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. The Customers subscribing to this term plan will receive the following discounts in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID/ 2 Way Direct numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

<u>Term Commitment</u>	<u>Discount</u>
One Year	5%
Two Year	10%
Three Year	15%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than thirty (30) days after the expiration of the term.

1/ Beginning December 1, 1998 this plan will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3.1 Local Exchange Service (Cont'd)

3.1.5 Local Service Term Plan (Cont.)

3.1.5.1 Local Exchange Service Term Plan 2 (Cont.)

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

Cancellation or Discontinuance without Liability: A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plan's expiration date. A customer may terminate without penalty at any time and enroll in a networkMCI One term plan.

3.1.5.2 networkMCI One Term Plan 1/

The networkMCI One Term plan is a term plan, in lieu of all other tariffed local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the company through the networkMCI One Term Plan are subject to the terms and conditions set forth in MCI Telecommunications F.C.C. Tariff No. 1, section C-3.4.1.4.2, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single networkMCI One invoice.

Customers subscribing to this term plan will receive discounts as set forth in MCI Telecommunications Corporation F.C.C. Tariff No. 1, section C-3.4.1.4.2 in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

Customers enrolled in Special Customer Arrangements or offered by company or MCI Telecommunications Corporation are not eligible for the benefits of this term plan.

1/ Beginning December 1, 1998 this plan will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

4.

3.1 Local Exchange Service (Cont'd)

3.1.5 Local Service Term Plan (Cont.)

3.1.5.3 On-Net Term Plan

The On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the On-Net Term Plan are subject to the terms and conditions set forth in MCI WORLDCOM COMMUNICATIONS, INC. Tariff F.C.C No. 1, section C-3.464, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, High Capacity Inbound Service, DID/2 Way Direct Number Charges, Local ISDN-PRI Local Service Configuration Charge, Local ISDN-PRI B Channel Service Charge, optional features, Local ISDN-PRI optional features, as well as local service usage charges.

The Volume Commitment will be determined based upon the Qualifying Volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange service, as defined in section 6.3.1.5.4 and the Qualifying Volume of Customer's telecommunications services as defined in MCI WORLDCOM COMMUNICATIONS, INC. Tariff F.C.C. No. 1, Section C-3.4641.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3.1 Local Exchange Service (Cont'd)

3.1.5 Local Service Term Plan (Cont.)

3.1.5.3 On-Net Term Plan (Cont.)

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/Discount 1/

Volume Commitment	1 year	2 years	3 years	4 years	5 years
\$ 100 /month	5.0%	8.0%	11.0%	14.0%	17.0%
250 /month	5.0	8.0	11.0	14.0	17.0
500 /month	5.0	8.0	11.0	14.0	17.0
1,000 /month	10.0	13.0	16.0	19.0	22.0
2,000 /month	10.0	13.0	16.0	19.0	22.0
3,000 /month	10.0	13.0	16.0	19.0	22.0
4,000 /month	10.0	13.0	16.0	19.0	22.0
5,000 /month	12.0	15.0	18.0	21.0	24.0
7,000 /month	12.0	15.0	18.0	21.0	24.0
1,200 /annual	5.0	8.0	11.0	14.0	17.0
3,000 /annual	5.0	8.0	11.0	14.0	17.0
6,000 /annual	5.0	8.0	11.0	14.0	17.0
12,000 /annual	10.0	13.0	16.0	19.0	22.0
24,000 /annual	10.0	13.0	16.0	19.0	22.0
36,000 /annual	10.0	13.0	16.0	19.0	22.0
48,000 /annual	10.0	13.0	16.0	19.0	22.0
60,000 /annual	12.0	15.0	18.0	21.0	24.0
84,000 /annual	12.0	15.0	18.0	21.0	24.0
120,000/annual	14.0	17.0	20.0	23.0	26.0
180,000/annual	14.0	17.0	20.0	23.0	26.0
300,000/annual	16.0	19.0	22.0	25.0	28.0
600,000/annual	18.0	21.0	24.0	27.0	30.0
900,000/annual	21.0	24.0	27.0	30.0	30.0
1.2M/annual	24.0	27.0	30.0	30.0	30.0
1.8M/annual	27.0	30.0	30.0	30.0	30.0
2.4M/annual	30.0	30.0	30.0	30.0	30.0

1/ Beginning October 1, 2000, monthly volume commitments will no longer be available to new customers

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3.1 Local Exchange Service (Cont'd)

3.1.5 Local Service Term Plan (Cont.)

3.1.5.4 Local On-Net Term Plan

The Local On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local On-Net Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, High Capacity Inbound Service, DID/2 Way Direct Number Charges, Standard and Optional Features, Local ISDN-PRI Local Service Configuration Charge, Local ISDN-PRI B Channel Service Charge, and Local ISDN-PRI Optional Features as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, High Capacity Inbound Service, DID/2 Way Direct Number Charges, Local ISDN-PRI Local Service Configuration Charge, Local ISDN-PRI B Channel Service Charge, recurring charges for optional features, recurring charges for Local ISDN-PRI optional features, as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring charges for Standard and Optional Features; non-recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.5 Local Service Term Plan (Cont.)

3.1.5.4 Local On-Net Term Plan (Cont'd)

Term Commitment and Renewal Options: A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume commitment: A customer may elect a Local On-Net Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$1,200, \$3,000, \$6,000, \$12,000, \$24,000, \$36,000, \$48,000, \$60,000, \$84,000, \$120,000; \$180,000; \$300,000; 600,000; \$900,000; \$1.2M; \$1.8M; \$2.4M. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.5 Local Service Term Plan (Cont.)

3.1.5.4 Local On-Net Term Plan (Cont'd)

Early Termination Charges:

Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local On-Net Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.5 Local Service Term Plan (Cont.)

3.1.5.4 Local On-Net Term Plan (Con't)

Early Termination Charges: (Con't)

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/Discount (Con't) 1/					
Volume Commitment	1 year	2 years	3 years	4 years	5 years
\$ 100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
250 /month	0.0	3.0	6.0	9.0	12.0
500 /month	0.0	3.0	6.0	9.0	12.0
1,000 /month	5.0	8.0	11.0	14.0	17.0
2,000 /month	5.0	8.0	11.0	14.0	17.0
3,000 /month	5.0	8.0	11.0	14.0	17.0
4,000 /month	5.0	8.0	11.0	14.0	17.0
5,000 /month	7.0	10.0	13.0	16.0	19.0
7,000 /month	7.0	10.0	13.0	16.0	19.0
1,200 /annual	0.0	3.0	6.0	9.0	12.0
3,000 /annual	0.0	3.0	6.0	9.0	12.0
6,000 /annual	0.0	3.0	6.0	9.0	12.0
12,000 /annual	5.0	8.0	11.0	14.0	17.0
24,000 /annual	5.0	8.0	11.0	14.0	17.0
36,000 /annual	5.0	8.0	11.0	14.0	17.0
48,000 /annual	5.0	8.0	11.0	14.0	17.0
60,000 /annual	7.0	10.0	13.0	16.0	19.0
84,000 /annual	7.0	10.0	13.0	16.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0
180,000 /annual	9.0	12.0	15.0	18.0	21.0
300,000 /annual	11.0	14.0	17.0	20.0	23.0
600,000 /annual	13.0	16.0	19.0	22.0	25.0
900,000/annual	16.0	19.0	22.0	25.0	25.0
1.2M/annual	19.0	22.0	25.0	25.0	25.0
1.8M/annual	22.0	25.0	25.0	25.0	25.0
2.4M/annual	25.0	25.0	25.0	25.0	25.0

1/ Beginning October 1, 2000, monthly volume commitments will no longer be available to new customers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.6 Miami/Orlando/ Ft. Lauderdale/ Boca Raton Local ISDN-PRI

Local ISDN - Primary Rate Interface (Local ISDN-PRI): Local ISDN-PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN-PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of the Integrated Services Digital Network (ISDN). Local ISDN-PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

3.1.6.1. Local ISDN-PRI Service Arrangement - One or more Service Configurations can be combined to create a Local ISDN-PRI Service Arrangement. Customers may have multiple Local ISDN-PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1.

The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customers Service Configuration.

The ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

3.1.6.1.1 Service Configuration 1 - The first Service Configuration for any Local ISDN-PRI Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an-out-of band signaling channel used to control and route all of the B channel traffic within the Local ISDN-PRI Service Arrangement.

3.1.6.1.2 Service Configuration 2 - This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 3.1.3.2.1 preceding.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.6 Miami/Orlando/ Ft. Lauderdale/ Boca Raton Local ISDN-PRI (Cont'd)

3.1.6.1. Local ISDN-PRI Service Arrangement (Cont'd)

3.1.6.1.3 Service Configuration 3 - This configuration is only available to subscribers who have a Service Configuration 1. It provides a backup 64 Kbps D channel and twenty-three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN-PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 3.1.3.2.1 preceding.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.6 Miami/Orlando/Ft. Lauderdale/Boca Raton Local ISDN - Primary Rate Interface (Local ISDN-PRI) (Cont.)

3.1.6.2 Optional Features: In addition to providing Local Exchange Services specified above, Local ISDN-PRI can be configured to support the following optional advanced ISDN features:

Call-by-Call Service Selection: Allows B channels to be shared between multiple services carried over a single PRI Local Serving Arrangement.

Calling Number Delivery: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

Remote Call Forwarding: RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/charges between the RCF number and the terminating number.

Overflow Routing

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.6 Miami/Orlando/Ft. Lauderdale/Boca Raton Local ISDN - Primary Rate Interface (Local ISDN-PRI) (Cont.)

3.1.6.3 Local ISDN - Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-Recurring and recurring charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2 respectively.

3.1.6.3.1	<u>Non-Recurring Charges</u>	<u>(Per T-1)</u>
	Service Reconfiguration Charge <u>1/</u>	\$130.00
	Local ISDN PRI T-1 Installation	\$200.00
	Due Date Change (per occurrence)	\$10.00

1/ Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will effect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.6 Miami/Orlando/Ft. Lauderdale/Boca Raton/Jacksonville Local ISDN - Primary Rate Interface (Local ISDN-PRI) (Cont.)

3.1.6.3 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges (Cont.)

3.1.6.3.2 Monthly Recurring Charges

	<u>Per T-1</u>
Local ISDN PRI T-1 Flat Rate Option	\$1,595.00
Local ISDN-PRI T-1 Per Minute/ Per Call options <u>1/</u>	\$440.00

1/ Local ISDN-PRI T-1 Per Minute / Per Call options are not available for high capacity inbound service customers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.6 Miami/Orlando/Ft. Lauderdale/Boca Raton Local ISDN - Primary Rate Interface (Local ISDN-PRI) (Cont.)

3.1.6.3 Local ISDN - Primary Rate Interface (Local ISDN-PRI) Rates and Charges (Cont.)

3.1.6.3.2 Monthly Recurring Charges (Cont.)

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$ 0.00
Calling Number Delivery	\$ 0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$ 0.00
Remote Call Forwarding (Per each Path Line)	\$20.00
Overflow Routing	\$20.00

3.1.6.3.3 Usage Charges: The rates and charges specified in Section 3.1.6.3.2 for flat rate option will apply to circuit switched voice and data calls. Customers selecting the Data only option will receive a monthly credit of \$540.00 per T-1. 1/ The rates specified in Section 3.1.4 will apply for Customers selecting the per minute or per call option.

1/ Customer's subscribing to service under the Local Plus Program are not eligible to receive this credit.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.7 Tampa Local ISDN - Primary Rate Interface (Local ISDN-PRI) (Cont.)

3.1.7.3 Local ISDN - Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2 respectively.

3.1.7.3.1 Non-Recurring Charges

Service Reconfiguration \$ 55.00
Charge 1/

Local ISDN PRI T-1 Installation \$200.00
(Per T-1)

1/ Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will effect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.7 Tampa Local ISDN - Primary Rate Interface (Local ISDN-PRI) (Cont.)

3.1.7.3 Local ISDN - Primary Rate Interface (Local ISDN-PRI) Rates and Charges (Cont.)

3.1.7.3.1 Non-Recurring Charges (Cont'd)

Line Restoral Charge (per trunk)	\$20.00
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(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Due Date Change (per occurrence)	\$10.00
T-1 Order Expedite Charge (per T-1)	\$600.00

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.7 Tampa Local ISDN - Primary Rate Interface (Local ISDN-PRI) (Cont.)

3.1.7.3 Local ISDN - Primary Rate Interface (Local ISDN-PRI) Rates and Charges (Cont.)

3.1.7.3.1 Non-Recurring Charges (Cont'd)

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$ 0.00
Calling Number Delivery	\$ 0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$ 0.00

3.1.7.3.2 Monthly Recurring Charges

	<u>Per T-1</u>
Local ISDN PRI T-1 Flat Rate Option	\$962.50
Local ISDN PRI T-1 Per Minute/Per Call Options <u>1/</u>	\$852.50

1/ Effective March 1, 2001, this calling option will not be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.7 Tampa Local ISDN - Primary Rate Interface (Local ISDN-PRI) (Cont.)

3.1.7.3 Local ISDN - Primary Rate Interface (Local ISDN-PRI) Rates and Charges (Cont.)

3.1.7.3.2 Monthly Recurring Charges (Cont.)

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$ 0.00
Calling Number Delivery	\$ 0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$ 0.00
Remote Call Forwarding (Per each Path Line)	\$20.00

3.1.7.3.3 Usage Charges: The rates and charges specified in Section 3.1.4 for local usage will apply to circuit switched voice calls for customers selecting the per minute or per call option. The flat rate option is available for voice traffic only. Data usage will be charged on a per minute basis as specified below regardless of the trunk type (measured or flat rate) purchased. Customers electing the Data usage only option will receive a monthly discount of \$372.00 per T-1. ^{1/}

3.1.7.3.4 Per Minute Data Usage Rate:

\$0.020

^{1/} Customer's subscribing to service under the Local Plus Program are not eligible to receive this credit.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.8 Winter Park Local ISDN - Primary Rate Interface (Local ISDN-PRI) (Cont.)

3.1.8.3 Local ISDN - Primary Rate Interface (Local ISDN-PRI) Rates and Charges:
Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 3.1.3.2.3.1 and 3.1.3.2.3.2 respectively.

3.1.8.3.1 Non-Recurring Charges

Service Reconfiguration Charge <u>1/</u>	\$55.00
Local ISDN PRI T-1 Installation (Per T-1)	\$200.00
Due Date Change (per occurrence)	\$10.00
T-1 Order Expedite Charge (per T-1)	\$600.00

1/ Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will effect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.8 Winter Park Local ISDN - Primary Rate Interface (Local ISDN-PRI) (Cont.)

3.1.8.3 Local ISDN - Primary Rate Interface (Local ISDN-PRI) Rates and Charges (Cont.)

3.1.8.3.1 Non-Recurring Charges (Cont'd)

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$ 50.00
Calling Number Delivery	\$ 0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$ 50.00

	<u>Per T-1</u>
Local ISDN PRI T-1 Flat Rate Option	\$907.50
Local ISDN PRI T-1 Per Minute / Per Call options <u>1/</u>	\$440.00

1/ Local ISDN-PRI T-1 Per Minute / Per Call options are not available for high capacity inbound service customers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.8 Winter Park Local ISDN - Primary Rate Interface (Local ISDN-PRI) (Cont.)

3.1.8.3 Local ISDN - Primary Rate Interface (Local ISDN-PRI) Rates and Charges (Cont.)

3.1.8.3.2 Monthly Recurring Charges (Cont.)

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$ 45.00
Calling Number Delivery	\$ 0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$ 45.00
Remote Call Forwarding (Per each Path Line)	\$20.00

3.1.8.3.3 Usage Charges: The rates and charges specified in Section 3.1.8.3.2 for flat rate option will apply to circuit switched voice and data calls. The rates specified in Section 3.1.4 will apply for customers selecting the per minute or per call option.

3.1.9 Digital T1- Service 1/

Digital T-1 Service provides a credit for customers who purchase digital trunks in blocks of 24 (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.9 Digital T1- Service 1/

Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-Basic (Digital), Local Trunk-DID (Digital) and Local-Trunk 2 Way Direct (Digital) will apply. The rates in sections 3.1.3.1.3.1, 3.1.3.2.3.1 and 3.1.3.3.4.1 will apply for non-recurring charges.

Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-Basic Flat Rate Option (Digital), Local Trunk-DID (Digital) and Local-Trunk 2 Way Direct (Digital) will apply. The rates in sections 3.1.3.1.3.2, 3.1.3.2.3.2, and 3.1.3.3.4.2 will apply for monthly recurring charges. For Tampa customers the rates in section 3.1.11 will apply.

1/ Effective October 16, 1998, Digital T-1 Service will no longer be available to new customers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.9 Digital T1- Service (Cont'd)

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered:

Miami/Ft. Lauderdale Credit Per Trunk

Local Trunk - Basic (Digital) (Flat Rate Option)	\$27.00
Local Trunk – DID (Digital)	\$27.00
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$27.00

Tampa Credit Per Trunk

Local Trunk - Basic (Digital) (Flat Rate Option)	\$ 6.50
Local Trunk - DID (Digital)	\$ 6.50
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$ 6.50

Boca Raton Credit Per Trunk

Local Trunk - Basic (Digital) (Flat Rate Option)	\$ 25.50
Local Trunk - DID (Digital)	\$ 25.50
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$25.50

Winter Park Credit Per Trunk

Local Trunk - Basic (Digital) (Flat Rate Option)	\$ 14.00
Local Trunk - DID (Digital)	\$ 41.00
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$41.00

Orlando Credit Per Trunk

Local Trunk - Basic (Digital) (Flat Rate Option)	\$ 26.50
Local Trunk – DID (Digital)	\$ 26.50
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$26.50

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

In addition to the above charges, rates for usage will apply if applicable, as specified in Section 3.1.4.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.10 Digital T1- Credit Program

Digital T-1 Credit Program provides a credit for customers who purchase digital Local Trunk-Basic, digital Local Trunk-DID or digital Local Trunk-2 Way Direct (trunk types) in blocks of 24 trunks (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

Non-Recurring Charges

Applicable rates for non-recurring charges for Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 WayDirect will apply. The rates in sections 3.1.3.1.3.1, 3.1.3.2.3.1 and 3.1.3.3.4.1 will apply for non-recurring charges.

Monthly Recurring Charges

Applicable rates for monthly recurring charges for Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.1.3.2, 3.1.3.2.3.2 and 3.1.3.3.4.2 will apply for monthly recurring charges. For Tampa customers the rates in section 3.1.11 will apply.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.10 Digital T1- Credit Program (Con't)

Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered.

<u>Miami/Ft. Lauderdale</u>	<u>Credit Per Trunk</u>
Local Trunk - Basic (Digital) (Flat Rate Option)	\$27.00
Local Trunk - DID (Digital)	\$27.00
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$27.00
<u>Tampa.</u>	<u>Credit Per Trunk</u>
Local Trunk - Basic (Digital) (Flat Rate Option)	\$ 6.50
Local Trunk - DID (Digital)	\$ 6.50
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$ 6.50
<u>Boca Raton</u>	<u>Credit Per Trunk</u>
Local Trunk - Basic (Digital) (Flat Rate Option)	\$ 25.50
Local Trunk - DID (Digital)	\$ 25.50
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$ 25.50
<u>Winter Park</u>	<u>Credit Per Trunk</u>
Local Trunk - Basic (Digital) (Flat Rate Option)	\$ 14.00
Local Trunk - DID (Digital)	\$ 41.00
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$41.00
<u>Orlando</u>	<u>Credit Per Trunk</u>
Local Trunk - Basic (Digital) (Flat Rate Option)	\$ 26.50
Local Trunk - DID (Digital)	\$ 26.50
Local Trunk – 2 Way Direct (Digital Flat Rate Option)	\$26.50

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

In addition to the above charge, usage will apply, if applicable, as specified in Section 3.1.4.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.11 Tampa Rate Program 1

Tampa Rate Program provides a discounted rate to customers who purchase Local Trunk-Basic and Local Trunk-DID/2 Way Direct. This program is only available to customers signing a new On-Net Term Plan or new Local On-Net Term Plan. Monthly recurring charges provided in this program are in lieu of the Local Trunk-Basic Flat Rate Option monthly recurring charge and Local Trunk-DID/2 Way Direct monthly recurring charge specified in Sections 3.1.3.1.3.2, 3.1.3.2.3.2 and 3.1.3.3, respectively. All other applicable non-recurring and recurring trunk charges will apply as specified in 3.1.3 and 3.1.7 for Local Trunk-Basic and Local Trunk-DID/2 Way Direct Terms, conditions, and other charges, as described elsewhere in the Tariff, apply as appropriate.

Charges: The following monthly recurring charges apply per trunk:

Monthly Recurring Charge

Local Trunk-Basic /High Capacity Inbound Service (Flat Rate Option)	\$52.05
Local Trunk-DID/High Capacity Inbound Service	\$52.05
Local Trunk – 2 Way Direct/High Capacity Inbound Service (Flat Rate Option)	\$52.05

Customers who cancel the term plan prior to the expiration of the term commitment will not receive the discounted program rate, but will receive the standard tariff rates for those trunks enrolled.

1/ Customer's subscribing to service under the Local Plus Program are not eligible to receive these discounts.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

4. Promotional Offerings

4.42 Local Voice – T1/PRI Rewards Plus Promotion

Offer: Eligible new customers, as defined below (individually, a “Customer”), who enroll in this promotion and order Local-CLEC T1 and/or PRI Service (“Promotional Service”) will receive the Benefits listed immediately below, applied – as applicable based on the Term of the Customer’s Verizon Business service agreement (the “Agreement”) – to Customer’s first, second, and third invoice(s) following activation of the Promotional Service.

Agreement Term	Benefit “MRC” refers to the monthly recurring charge.
One (1) year	Credit of one (1) month’s MRC for the Promotional Service, all MRCs for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.
Two (2) years	Credit of two (2) months’ MRCs for the Promotional Service, all MRCs for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.
Three-plus (3+) years	Credit of three (3) months’ MRCs for the Promotional Service, all MRCs for DID blocks, and five (5) instances of Remote Call Forwarding for the duration of the Agreement.

Existing Verizon Local-CLEC customers subscribed to an Agreement:

- With a three-year or greater Term with a minimum of 12 months remaining in the Term who order additional Promotional Service are eligible to receive a credit of three (3) months MRC for the Promotional Service.
- With a two-year Term with a minimum of 12 months remaining in the Term who order additional Promotional Service are eligible to receive a credit of two (2) months MRC for the Promotional Service.

Eligibility:

- Customer must enroll between November 1, 2007 and March 31, 2008. Promotional benefits apply only to Promotional Service ordered during the Promotional enrollment period.
- Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III Plans on Promotional Service.
- Customers who subscribe to Verizon Business Service Flex T1, UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

4. Promotional Offerings

4.43 Local Voice – Line Rewards Plus Promotion

Offer: Eligible customers, as defined below (individually, a “Customer”), who enroll in this promotion and order Local-CLEC Local Line Service (“Promotional Service”) will receive the following promotional benefits as shown below for each Promotional Circuit, as applicable, based upon the Term of the Customer’s Verizon Business service agreement (“Agreement”).

Agreement Term	Benefit (applied as applicable, to Customer’s first, second and third invoice(s) following activation of Promotional Service) “MRC” refers to the monthly recurring charge.
One (1) year	Credit of one (1) month’s MRC for the Promotional Service and one (1) free month of Voice Mail Service.
Two (2) years	Credit of two (2) months MRC for the Promotional Service and two (2) free months of Voice Mail Service.
Three Plus (3+) years	Credit of three (3) months MRC for the Promotional Service and three (3) free months of Voice Mail Service.

Existing Verizon Local-CLEC customers subscribed to an Agreement :

- With a three-year or greater Term with a minimum of 12 months remaining in the Term who order additional Promotional Service are eligible to receive a credit of three (3) months MRC for the Promotional Service.
- With a two-year Term with a minimum of 12 months remaining in the Term who order additional Promotional Service are eligible to receive a credit of two (2) months MRC for the Promotional Service.

Eligibility:

- Customer must enroll between November 1, 2007 and March 31, 2008. Promotional Benefit applies only to Promotional Service ordered during the Promotional enrollment period.
- Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, and Verizon Loyalty Plus III Plans on Promotional Service.
- Customers who subscribe to Verizon Business Service Local T1/PRIs, Flex T1, Local Trunk and Metered Rate Service are not eligible.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

4. Promotional Offerings

4.44 Local Voice – CLEC PRI Caller ID with Name Rewards Promotion

Subject to the conditions below, new and renewing customers (individually, a “Customer”) who enroll in this promotion and order CLEC PRI Caller ID with Name (“Promotional Service”) for the first time (for the applicable PRI) will receive a credit per T1/PRI for the Promotional Service monthly recurring charge (“MRC”) as listed in the table below based on the Term of the Customer’s Verizon Business service agreement (the “Agreement”).

<u>Agreement Term</u>	<u>Duration of Promotional Service Credit</u>	<u>Months Credited After Circuit is Activated</u>
2 Years	4 months	Months 2-5
3+ Years	6 months	Months 2-7

Conditions of Eligibility

1. Customer must subscribe to a new Agreement with a minimum 2-year Term.
2. This promotion must be included in an Agreement signed and submitted by Customer by July 31, 2008.
3. Customers who subscribe to Verizon Business Service Flex T1, Local Lines, Trunk and/or Metered Rate Voice service are not eligible.
4. This promotion is only available in locations where a Verizon Local-CLEC PRI is available.

Other Conditions

1. Each Customer location must have its own account number.
2. Promotional Circuits receiving the benefits of this promotion may not receive the benefits of the following promotions: Verizon Loyalty Plus Promotion (Local Services Only), Verizon Business Services Flexible T1 Solution, Local T1 Rewards Promotion [Equipment].
3. With the exception of term discounts on MRCs, the promotional rates/discounts described herein are in lieu of all other discounts related to the Promotional Service.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services

7.1 Call Trace

Call Trace allows a called party to initiate an automatic trace of the last call received and is available for Local Line customers. After receiving an offending call, the customer must hang up and dial the feature code *57 (1157 for rotary phones) prior to receiving another inbound call. After dialing the feature code, the customer receives a recording that indicates that the trace was successful, and that the originating number has been captured and forwarded to the Company. The recording will also provide the customer a toll free number to the Company's Annoyance Call Bureau (ACB) Center for the customer to call for further action or to speak to an ACB representative.

An ACB representative advises the customer that the telephone numbers of calls identified as harassing shall be released only to authorized investigative or law enforcement officers. This information will not be given directly to the customer. Customers will be instructed to file a complaint with the appropriate law enforcement officials. Information on originating telephone number identified as harassing are released verbally to law enforcement with proof of identification. A subpoena is required before written records may be released to law enforcement. The Company is not liable for damages if, for any reason, the call trace attempt is not successful. The practices of law enforcement officials vary, and the Company does not represent that any action taken by such officials with regard to the traced number.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services

7.2 Selective Call Screening (SCS)

Selective Call Screening (SCS) is a call processing arrangement designed to restrict certain types of billing options from a line or trunk originating a call. The service is offered to provide customers with a choice of originating call screening options when an operator services system is involved with the call processing. The Selective Call Screening service provides information to the operator services platform (mechanized or live operator) to denote special originating call handling was requested. The following billing options are available: billing as collect, bill to a third party number or billed to a calling card.

The Company assumes no liability for calls completed by any other entity, carrier or operator services platform as long as the Selective Call Screening code accompanies the call sent to another entity, carrier or operator services platform.

SCS Customers are responsible for all toll charges billed to their line(s) for calls that are not carried solely over MCI network and facilities.

SCS is offered subject to switch availability on MCI Local Business facilities (lines and trunks).

7.2.1 Rates and Charges:

The following rates and charges apply to Selective Call Screening Service and are in addition to all other charges as specified elsewhere in the tariff:

	Establishing Service Non-Recurring	Monthly Recurring
Selective Call Screening, per line or per trunk (Tampa)	\$ 18.00	\$3.15
(All Other Cities)	\$ 19.00	\$3.30

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services

7.3 Foreign Exchange (FX) Service for Local ISDN-PRI (Cont.)

7.3.2 FX Service Rates and Charges (Continued)

7.3.2.2 Monthly Recurring Charges

Local ISDN-PRI Charge 1/ 3/ \$840.00
(Per T-1)

Digital Trunk Charge (Per T-1) 2/ 3/ \$552.00
Local ISDN-PRI Charge (Per T-1) 2/ 3/ \$552.00

7.3.3 Term Plans

The FX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to FX Service customers. Customers who subscribe to FX Service Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring FX Service Digital Per Trunk charge, monthly recurring FX charge, monthly recurring charges for FX Service Optional Features and monthly recurring charges for Local ISDN-PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the FX Service Term Plan volume commitment: Non-recurring charges for FX Service; non-recurring charges for FX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes.

Eligible Volume is the customer's total monthly recurring FX Service Digital Per Trunk charge and FX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive FX Service Term Plan volume discounts: Non-recurring charges for FX Service; non-recurring and monthly recurring charges for FX Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

Term Commitment and Renewal Options: A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the FX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

1/ This service is not available to new subscribers effective June 1, 2002.

2/ This service is only available to new and existing customers who subscribe to a new term plan.

3/ Beginning October 1, 2003, this will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services

7.3 Foreign Exchange (FX) Service for Local ISDN-PRI (Cont.)

7.3.3 Term Plans (Cont.)

Volume Commitment: A customer may elect a FX Service Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change, The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services

7.3 Foreign Exchange (FX) Service for Local ISDN-PRI (Cont.)

7.3.3 Term Plans (Cont.)

Early Termination Charges:

Cancellation of Discontinuance without Liability: If; (I) the customer's use of FX Service under a FX Service Term Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new FX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's FX Service Term Plan's term commitment is one year: or, (II) the customer may terminate service at any time during the last six months of the term of service if the customer's new FX Service Term Plan's term commitment if equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the FX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customer will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/Discount Volume Commitment	1 year	2 years	3 years	4 years	5 years
\$100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
\$250 /month	0.0	3.0	6.0	9.0	12.0
\$500 /month	0.0	3.0	6.0	9.0	12.0
\$1,000 /month	5.0	8.0	11.0	14.0	17.0
\$2,000 /month	5.0	8.0	11.0	14.0	17.0
\$3,000 /month	5.0	8.0	11.0	14.0	17.0
\$4,000 /month	5.0	8.0	11.0	14.0	17.0
\$5,000 /month	7.0	10.0	13.0	16.0	19.0
\$7,000 /month	7.0	10.0	13.0	16.0	19.0
\$120,000 /annual	9.0	12.0	15.0	18.0	21.0
\$180,000 /annual	9.0	12.0	15.0	18.0	21.0
\$300,000 /annual	11.0	14.0	17.0	20.0	23.0
\$600,000 /annual	13.0	16.0	19.0	22.0	25.0
\$900,000 /annual	16.0	19.0	22.0	25.0	25.0
\$1.2M /annual	19.0	22.0	25.0	25.0	25.0
\$1.8M /annual	22.0	25.0	25.0	25.0	25.0
\$2.4M /annual	25.0	25.0	25.0	25.0	25.0

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services

7.4 LD and Local Online Calling Plan ^{1/}

Eligibility: To be eligible for this plan, the customer:

must subscribe to this plan via a Company-designated Internet site;

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the LD and Local Online Calling Plan as described in the companion business service offered in MCI WORLDCOM COMMUNICATIONS, Inc. TARIFF F.C.C. NO. 6 ("Companion Interstate Service") and must subscribe to LD and Local Online Calling Plan offered in the MCIWorldCom Communications, Inc. FL PSC Tariff No. 5 ("Companion Intrastate Service").

may not receive service under a Special Customer Arrangement;

Definitions:

For the purposes of this service, the following definitions apply:

"Eligible Local Service" is defined as Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local Trunk-ISDN/PRI

"Existing customers" are customers who, at the time of subscription to the plan, are receiving service under this tariff and the tariff containing the Companion Interstate Service.

"New customers" are customers who, at the time of subscription to the plan, are not receiving service under this tariff and the tariff containing the Companion Interstate Service.

Non-Recurring Charges: The following non-recurring charges will apply in lieu of Local Line Connection charge, Local Trunk Line Connection charge and Local ISDN-PRI T-1 Installation Charge:

	<u>Non-Recurring Charge</u>
Local Line (Per Line)	\$50.00
Local Trunk-Basic, Local Trunk-DID or Local Trunk-2 Way Direct (Per Trunk)	\$50.00
Local ISDN-PRI (Per T-1)	\$1,000.00

^{1/} Beginning January 1, 2004, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.4 LD and Local Online Calling Plan (Cont.)

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offerings A and B are available on a per-Local Line basis and Offerings C and D are on a per-Local Trunk basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line or per trunk)</u>
A	\$39.00
B	\$65.00
C	\$59.00
D	\$99.00

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.4 LD and Local Online Calling Plan (Cont.)

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited exchange service usage for Eligible Local Service.

Eligible Local Service will be billed in 60-second increments.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other services offerings under this tariff:

For existing customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically re-subscribed to the service offering under the Companion Intrastate tariff and F.C.C No. 6 to which the customer was subscribed at the time of subscription to plan service.

For existing customers who disconnect from plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service will terminate. Customers will then be automatically re-subscribed to the service offering under F.C.C. No. 6 to which the customer was subscribed at the time of subscription to plan service.

For new customers who disconnect only plan service under this tariff, the Companion Interstate Service and Companion Intrastate Service will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under F.C.C No. 6 and intrastate MCI WorldCom On-Net Services.

For new customers who disconnect plan service under this tariff and Companion Intrastate Service, the Companion Interstate Service under F.C.C. No. 6 and plan service under this tariff will terminate. Customers will then be automatically subscribed to MCI WorldCom On-Net Services under F.C.C No. 6 for interstate long distance.

Other Conditions:

The portion of a Customer's allotment that is not exhausted at the end of a monthly billing period will not carry over to the next month.

Charges under this plan will not be calculated in satisfaction of any volume requirement.

Customers subscribing to this service may not receive the benefits of any discounts or promotions including any term plan discounts except for the Install Waiver Promotion.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.5 Agent Program ^{1/}

7.5.1 Eligibility: To be eligible for this program, the Customer:

- must subscribe to this program through a Company-designated agent;
- may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Promotion, Local Nationwide One Promotion and the Local Install Waiver Promotion;
- may not receive service under any other term plan;

7.5.2. Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

7.5.3 Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.

7.5.4 Optional Feature Package: The Customer will be charged a \$10.00 monthly recurring charge for the following feature package:

Includes Standard Features plus
Call Waiting/Cancel Call Waiting
Call Transfer or 3 Way Calling (mutually exclusive)
Call Forward Busy
Call Forward No Answer
Caller Id-Name and Number
Calling Party Number Delivery
Speed Dialing - 8

7.5.5 Classifications, Practices and Regulations:

Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

^{1/} Beginning January 1, 2004, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.6 Local Plus Program 1/

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.verizonbusiness.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 3.1.2.3 except for the monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

Remote Access to Call Forwarding (Plan 2) 2/

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 3.1.3 and 3.1.6. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Section 3.1.3.2.3.2 and 3.1.3.3.4.2.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.

1/ Beginning January 1, 2004, this service will no longer be available to new subscribers.

2/ Only where facilities are available.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.6 Local Plus Program (Cont.)

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)

Plan 1:

Boca Raton	\$38.50
Jacksonville	33.00
Miami/Ft. Lauderdale	38.50
Tampa	44.00
Orlando (BellSouth)	38.50
Orlando (Sprint)/Winter Park	37.40

Plan 2: 44.00

Local Trunks (Basic, DID and 2 Way Direct)
(Per trunk) \$40.00

Local Trunks (Basic, DID and 2 Way Direct)
(Per T-1) \$739.20

Local ISDN-PRI (Per T-1) 739.20

Feature Package 1 3.50

Feature Package 2 6.50

Remote Access to Call Forwarding (Plan 2) \$7.00 1/

1/ Only where facilities are available.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.6 Local Plus Program (Cont.)

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Discounts: 2/

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) customer's contract includes provision of the Local Plus Program and who commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local Plus Program pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Early Termination:

Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan, and the customer will be billed and required to pay an early termination charge equal to 25% percent of the average of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

2/ Effective August 1, 2006, these discounts will no longer be available for new customers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.6 Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II ^{1/}

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan offered in the MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5 ("Companion Intrastate Service").

must subscribe to service under Special Customer Arrangement SCA Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.

Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 or ISDN-PRI basis. The following Monthly recurring charges apply:

<u>PRI)</u>	<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk, T-1, or ISDN-</u>
	A	<u>Plan 1:</u>
		Boca Raton \$55.00
		Jacksonville \$55.00
		Miami \$55.00
		Orlando \$55.00
		Winter Park \$49.50
		Tampa \$60.50
		Plan 2: \$66.00
	B	\$65.00
	C	\$1,540.00

^{1/} Beginning January 1, 2004, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.6 Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II (Cont.)

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3.1.2 except for the monthly recurring charges which are specified within this program. Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 3.1.3 and 3.1.6. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.6 Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II (Cont.)

Local Line Optional Features

- Feature Package 1
- Feature Package 2
- Call Waiting/Cancel Call Waiting
- Caller ID with name and Number
- Remote Call Forwarding
- Vanity Number
- Remote Access to Call Forwarding (Plan 2) 1

Monthly Recurring Charge

Feature Package 1	\$3.50
Feature Package 2	\$6.50
DID numbers (Per each block of 20 numbers)	\$6.25
Remote Access to Call Forwarding (Plan 2)	\$7.00 <u>1/</u>

Discounts: 2

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

1/ Only where facilities are available.

2/ Effective August 1, 2006, these discounts will no longer be available for new customers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.6 Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II (Cont.)

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc., FPSC Tariff No. 3 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc., FPSC Tariff No. 3, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc., FPSC Tariff No. 3 will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI WorldCom Communications, Inc., FPSC Tariff No. 3.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc., FPSC Tariff No. 3, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance Service Plus Program/Local and Long Distance Service-Trunk Solution/Local and Long Distance Service-Line Solution II Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.7 Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

	<u>Monthly Recurring Charge (Per T-1)</u>
Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way	
<u>Metered Plan:</u>	
Boca Raton	\$181.24
Miami/Ft. Lauderdale	\$181.24
Orlando	\$181.24
Winter Park	\$137.56
Tampa	\$151.72
 <u>Flat Plan:</u>	
Boca Raton	\$536.24
Miami/Ft. Lauderdale	\$536.24
Orlando	\$536.24
Winter Park	\$492.56
Tampa	\$506.72
 Local ISDN-PRI	
<u>Metered Plan:</u>	
Boca Raton	\$214.84
Miami/Ft. Lauderdale	\$214.84
Orlando	\$214.84
Winter Park	\$183.64
Tampa	\$186.28
 <u>Flat Plan:</u>	
Boca Raton	\$569.84
Miami/Ft. Lauderdale	\$569.84
Orlando	\$569.84
Winter Park	\$538.64
Tampa	\$541.28

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.7 Nationwide One Program (Cont.)

Customers selecting the Metered Plan will receive the following program monthly usage rates:

<u>1st Minute</u>	<u>Each Additional Minute</u>
\$0.0158	\$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.8 Save Program

Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

must be an existing facilities based business customer;
must be in good standing;
must bill at least \$50 in current charges in any one month prior to enrollment in this program;
represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.9 Local and Long Distance-Line Solution Service ^{1/}
Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance-Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com; ("Companion Interstate Service") and subscribe to the Local and Long Distance Line-Solution Service offered in the MCI Communications Services, Inc. d/b/ Verizon Business Services, FPSC Tariff No. 5 ("Companion Intrastate Service").

must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 3.1.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (Unlimited)</u>
Unlimited	
Plan 1: Boca Raton	\$60.00
Jacksonville	\$60.00
Miami	\$60.00
Orlando (BellSouth)	\$60.00
Orlando (Sprint)	\$60.00
Tampa	\$60.00
Plan 2:	\$60.00

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

^{1/} Beginning January 1, 2004, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.9 Local and Long Distance-Line Solution Service (Cont.)

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3.1.2 except for the monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

Remote Access to Call Forwarding (Plan 2) 2/

Monthly Recurring Charge

Feature Package 1

\$3.50

Feature Package 2

\$6.50

Remote Access to Call Forwarding (Plan 2)

\$7.00 2/

2/ Only where facilities are available.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.9 Local and Long Distance-Line Solution Service (Cont.)

Discounts: 1/

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Local and Long Distance Line Solution Service pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

1/ Effective August 1, 2006, these discounts will no longer be available for new customers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.9 Local and Long Distance-Line Solution Service (Cont.)

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5 will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON. Verizon will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.10 Business Advantage Program ^{1/}

Eligibility: To be eligible for this program, customers:
must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or
10 as described in the Company's "Service Publication and Price Guide located on the
Company's Internet site at www.worldcom.com;

must be a new facilities based business customer or an existing facilities based business
customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line
Standard Features. Applicable non-recurring and monthly recurring charges for optional features
will apply as specified in Section 3.1 except for Feature Package 1 and Feature Package 2
monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program
as specified in Section 3.1.

^{1/} Beginning January 1, 2004, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.10 Business Advantage Program (Cont.)

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)

Plan 1:

Boca Raton	\$35.00
Jacksonville	\$40.00
Miami	\$40.00
Orlando (BellSouth)	\$35.00
Orlando (Sprint)	\$35.00
Tampa	\$35.00

Plan 2: \$40.00

Unless the state has established a different requirement, for Customers who reside within the most dense zone of the Top 50 MSA, as defined by the FCC in Docket No. 99-98, service is limited to a maximum of three lines per location. Customers whose service location resides outside of the most dense zone of the Top 50 MSA may order an unlimited number of lines.

Feature Package 1	\$3.50
Feature Package 2	\$6.50

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

7. Miscellaneous Services (Cont.)

7.10 Business Advantage Program (Cont.)

Discounts: 1/

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) commit to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to the Business Advantage Program pricing plan for intrastate and interstate long distance service.

A discount will be provided on the monthly recurring charges, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must: 1) demonstrate to the Company's reasonable satisfaction that it will accept another company's offer in the absence of any further inducement, and 2) commit to a new minimum term of service that equals or exceeds 1 year for up to a 20% discount, or 2 or more years for up to a 25% discount.

Other Conditions:

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY VERIZON. Verizon will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

1/ Effective August 1, 2006, these discounts will no longer be available for new customers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

10. VERIZON BUSINESS SERVICES I

10.1 Verizon Business Services I Local (Cont.)

Nationwide Metered Line	\$28
Nationwide Metered Line Local usage	\$0.025/minute
Metered Feature Package (optional)	\$19.00

10.5 Verizon Business Services I Flex T1 1/

The Verizon Business Services I Flex T1 is a flexible, integrated solution for small and medium businesses. The Flex T1 must be configured with a minimum of 8 circuits (of which 4 must be Local trunks). Beyond the 4 required Local trunks, the additional 4 circuits (in DS-0 increments) may be Integrated Internet Access, Frame Relay, Local, Local Trunks and Private Internet Protocol Services. Customers will be charged a per circuit/trunk charge for the additional 4 circuits and any circuits/trunks added on top of the required 8 circuits/trunks charges.

Eligibility

Customer must subscribe to service under a Verizon Business Services Agreement or renew under a Verizon Business Services Agreement with a minimum 1 year commitment as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com.

Customer must also subscribe to the Verizon Business Services I Flex T1 offering as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 3 ("Companion Intrastate Service").

The Verizon Business Services I Flex T1 cannot be used in conjunction with the Verizon Business Services I Local and Long Distance Plan or the Verizon Business Services I Local and Long Distance Line Solution.

Monthly Recurring Charges: A monthly recurring charge will apply for the Plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Trunk basis. The following Monthly Recurring Charges apply:

<u>Service</u>	<u>Monthly Recurring Charge</u>
Flex T1	\$290 (\$240 in a Local Lit Building) for 4 trunks of Local

Additional circuit fee \$40 each per Local Trunk, Frame Relay DS-0, Private IP DS-0, and/or Integrated Internet Access DS-0

Customers are eligible to receive Verizon Business Services I Local discounts on top of the monthly recurring charge for:
Integrated Internet Access, Frame Relay, Local, Local Trunks, and Private IP service.

1/ Beginning April 1, 2005, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

10. VERIZON BUSINESS SERVICES I (CONT.)

10.5 Verizon Business Services I Flex T1 (Cont.)

Additional benefits

In addition to the monthly recurring charge, customers will receive the benefits of the Companion Intrastate Service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 3.

Non Recurring Charges: Applicable non-recurring charges apply to services under the Verizon Business Services I Flex T1 as specified in Section 3.1.3. Customers are eligible to utilize the Local Installation Waiver Promotion. Verizon will waive the one-time installation charges which include Port charges and/or DS1 local loop access associated with the implementation of Integrated Internet Access, Frame Relay, Local, Local Trunks, Private Internet Protocol Services within the 48 contiguous US States under this Agreement. Customer will receive the promotional waiver for the length of the contract term. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

10. VERIZON BUSINESS SERVICES I (CONT.)

10.6 Verizon Business Services Versatile T1 ^{1/}

Verizon Business Services Versatile T1 ("Versatile T1") is an integrated solution for small businesses. Customer must order a minimum of 8 circuits, 4 of which must be local lines or trunks, and one of which must be Internet Dedicated Access, and a maximum of 24 circuits based on Packages A, B, or C as detailed below.

Eligibility

Customer must subscribe to service under , MCI Guide Type 17, with a minimum 1-year term , as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com.

Customer must also subscribe to the Verizon Business Services Versatile T1 offering as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5 ("Companion Intrastate Service").

Customer is not eligible to receive the benefits of any other program or promotion related to local, long distance, conferencing or internet dedicated access services.

Benefits

Package A: Customers who subscribe to Versatile T1 service with a minimum 8 circuits and a maximum 12 circuits will receive the monthly recurring charges detailed below.

Package B: Customers who subscribe to Versatile T1 service with a minimum 13 circuits and a maximum 18 circuits will receive the monthly recurring charges detailed below.

Package C: Customers who subscribe to Versatile T1 service with a minimum 19 circuits or a maximum 24 circuits will receive the monthly recurring charges detailed below.

Monthly Recurring Charges

A monthly recurring charge applies to the Plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The following Monthly Recurring Charges apply:

<u>Service</u>	<u>Monthly Recurring Charge</u>
Package A:	\$600.00
Package B:	\$690.00
Package C:	\$865.00

^{1/} Beginning October 1, 2005, Versatile T1 will no longer be available to new subscribers and existing customers will no longer be able to place new orders.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

10. VERIZON BUSINESS SERVICES I (CONT.)

10.6 Verizon Business Services Versatile T1 (Cont.)

Additional benefits

In addition to the monthly recurring charge, customers will receive the benefits of the Companion Intrastate Service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 5.

Non Recurring Charges

Applicable non-recurring charges apply to services under the Verizon Business Services Versatile T1 as specified in Sections 3.1.3, 3.1.3.2, and 3.1.3.3. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

10. VERIZON BUSINESS SERVICES I (CONT.)

10.6 Verizon Business Services Versatile T1 (Cont.)

Features

DID blocks (block of 20) Nationwide rate of \$6.25 per month

The following local calling features are included at no additional charge:

Caller ID - Name & Number
Complete Blocking for Caller ID
Select Blocking for Caller ID
Call Forwarding Variable
Speed Dial 8 or 30
Call Waiting
Three-way Calling
Call Transfer
900/976 Blocking
Toll Blocking (per line)
Call Forwarding-busy
Call Forwarding- Don't answer
Voicemail

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

11. CALLING PLANS

5. Local T1 Rewards Plan

Offer

Eligible customers, as defined below, who enroll in this plan and subscribe to facilities based Verizon Local T1 and/or PRI Service ("Plan Service") will receive a waiver of monthly recurring charges for Plan Service, applied to Customer's first, second (if eligible), third (if eligible), and fourth (if eligible) invoice(s) following activation of Plan Service. In addition, customer will receive a waiver of DID block monthly recurring charges for the duration of the Customer's Verizon Services Agreement ("Agreement").

Benefit

Term	Benefit
1 year	Waiver of one month Plan Service and monthly recurring charges for DID blocks for duration of Agreement.
2 year	Waiver of two months Plan Service and monthly recurring charges for DID blocks for duration of Agreement
3+ year	Waiver of three months Plan Service and monthly recurring charges for DID blocks for duration of Agreement.

Additional Benefit

Customers who enroll in an Agreement having a two-year or greater term and who subscribe to Verizon Private IP service as found in the Service Guide at www.verizonbusiness.com at time of Plan enrollment will receive a waiver of one additional month of Plan Service.

Eligibility

- New customers and existing customers who enroll in an Agreement and, for the first time, subscribe to Verizon Business Services I Local, Verizon Business Services I Local Line Solution, Verizon Business Services I Local and Long Distance, or Verizon Business Services Local and Long Distance Line Solution in combination with Verizon Full Local T1/ PRI service.
- Existing Verizon Local customers enrolled in an Agreement having a three-year or greater term with a minimum of 12 months remaining who order additional Plan Service are eligible to receive a waiver of three months Plan Service, or four months if customer subscribes to Verizon Private IP service as found in the Service Guide at www.verizonbusiness.com at time of Plan enrollment.
- Existing Verizon Local customers enrolled in an Agreement having a two-year term commitment with a minimum of 12 months remaining who order additional Plan Service are eligible to receive a waiver of two months Plan Service, or three months if customer subscribes to Verizon Private IP service as found in the Service Guide at www.verizonbusiness.com at time of Plan enrollment.
- Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II and Verizon Loyalty Plus III promotions on Plan Service.
- Customers who subscribe to Verizon Business Service Flex T1, UNE-P, Local Lines, Trunk and Metered Rate service are not eligible.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

11. CALLING PLANS (CONT.)

6. Verizon Business Services II Local Availability Enhancement Plan 1/

Offer: Verizon Customers currently enrolled in an On-Net Term Plan are eligible to receive Verizon Business Services II Local Pricing as found in the Companion Local Tariffs. Customers adding Local service for the first time to their On-Net Term Plan with a minimum one-year term commitment are eligible to receive the benefits described in the following offers as specified in Section 13.1 and 13.2:

- Verizon Business Services II Local
- Verizon Business Services II Local and Long Distance

Customers will receive the discounts under the term plan applicable to their agreement in lieu of any other term-based discount.

Eligibility: This plan applies only with respect to On-Net term plan customers who do not currently have Verizon as their Local Service Provider. In addition, plan only applies to new circuits of Verizon Business Services I service. Customers may not receive the benefits of non-plan discounts or credits.

7. Local T1/PRI Lit Building Plan 2/

Offer: Customer will receive a monthly recurring charge (Plan Charge) of \$595.00 for Local T1/PRI service.

Eligibility: Customer must:

- * Be a new or existing customer adding new circuits into Lit Buildings;
- * Be located and provision in a building connected via Company owned fiber to the Company's network (Lit Building);
- * Receive service under Verizon Business Service II Local which receives the benefits of this plan under a term of service which equals or exceeds one year;
- * Represent the Company's satisfaction, as determined with the company's sole discretion, that it would not permit conversion of facilities without further inducement; and
- * Agree to allow the Company and its subcontractors and their respective employees and agents access to Customer or Authorized User premises at which service is being or will be provided (including access to associated equipment).

Other Conditions:

Customer may not receive the benefits of Verizon Loyalty Plus I, Verizon Loyalty Plus II, Verizon Loyalty Plus III, Local T1Rewards and VBS II Local Availability Enhancement Plans or any discounts on the monthly recurring charges that receive the benefits of this plan.

1/ Effective January 1, 2008, Verizon Business Services II, including all plans under this service, is grandfathered and is no longer available to new customers.

2/ Beginning February 1, 2007, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

11. CALLING PLANS

8. Verizon Loyalty Plus I Plan ^{1/}

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company-provided service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Verizon Business Services I Flex T1 Promotion, Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

^{1/} Beginning July 1, 2007, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

11. CALLING PLANS

9. Verizon Loyalty Plus II Plan ^{1/}

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company provided service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Verizon Business Services I Flex T1 Promotion, Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

^{1/} Beginning February 1, 2007, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

11. CALLING PLANS

10. Verizon Loyalty Plus III Plan ^{1/}

Offer: Existing Company customers who simultaneously order a new eligible MCImetro Legacy Company service "unit" (see table below), excluding upgrades and conversions on existing service and enroll that unit in this plan will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new MCImetro Legacy Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. Customer may designate that the credit be applied either as an invoice credit or a deposit in Customer's Fund account. To receive the benefits of this plan, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this plan does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following plan enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This plan applies only with respect to new eligible MCImetro Legacy Company provided service units ordered for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one MCImetro Legacy Company service which has been actively billing for at least 90 days prior to enrollment in this plan. Customer may enroll any eligible service unit, but any individual unit may be enrolled only once.

Customer may not receive: (i) any discounts, (ii) the benefits of: any Special Customer Arrangement (SCA) or Product Package, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 or Produce Package SCA Guide Types 13, 14, 15, 16, 18, 19, 20 and 21, or (iii) the benefits of Verizon Business Services I Flex T1 Promotion, Regional Plus Frame Relay Promotion and Competitive Voice 2 Promotion as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.verizonbusiness.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local Trunk	Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution II	Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

^{1/} Beginning September 1, 2006, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

12. VERIZON BUSINESS SERVICES FLEX T1 ^{1/}

Product Description

The Verizon Business Services Flex T1 is a flexible, integrated solution for small and medium businesses. The Flex T1 must be configured with a minimum of 8 circuits (of which 4 must be Local trunks). Beyond the 4 required Local trunks, the additional 4 circuits (in DS-0 increments) may be Integrated Internet Access, Frame Relay, Local, Local Trunks and Private Internet Protocol Services. Customers will be charged a per circuit/trunk charge for the additional 4 circuits and any circuits/trunks added on top of the required 8 circuits/trunks charges.

Eligibility

Customer must subscribe to service under a Verizon Business Services Agreement or renew under a Verizon Business Services Agreement with a minimum 1 year commitment as described in the Company's "Service Publication and Price Guide" located on the Company's Internet site at www.verizonbusiness.com.

Customer must also subscribe to the Verizon Business Services Flex T1 offering as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 3 ("Companion Intrastate Service").

The Verizon Business Services Flex T1 cannot be used in conjunction with the Verizon Business Services I Local and Long Distance Plan, the Verizon Business Services I Local and Long Distance Line Solution, or the Verizon Business Service II Local and Long Distance Plan.

Monthly Recurring Charges: A monthly recurring charge will apply for the Plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Trunk basis. The following Monthly Recurring Charges apply:

<u>Service</u>	<u>Monthly Recurring Charge</u>
Flex T1	\$290 (\$240 in a Local Lit Building) for 4 trunks of Local

Additional circuit fee \$40 each per Local Trunk, Frame Relay DS-0, Private IP DS-0, and/or Integrated Internet Access DS-0

Customers are eligible to receive Verizon Business Services I Local discounts, or Verizon Business Services II Local discounts on top of the monthly recurring charge for: Integrated Internet Access, Frame Relay, Local, Local Trunks, and Private IP service.

^{1/} Beginning April 1, 2005, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION A (CONT.)

12. VERIZON BUSINESS SERVICES FLEX T1 (CONT.)

Additional benefits

In addition to the monthly recurring charge, customers will receive the benefits of the Companion Intrastate Service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 3.

Non Recurring Charges: Applicable non-recurring charges apply to services under the Verizon Business Services Flex T1 as specified in Section 3.1.3. Customers are eligible to utilize the Local Installation Waiver Promotion or the Verizon Business Services II Local Installation Waiver Promotion. Verizon will waive the one-time installation charges which include Port charges and/or DS1 local loop access associated with the implementation of Integrated Internet Access, Frame Relay, Local, Local Trunks, Private Internet Protocol Services within the 48 contiguous US States under this Agreement. Customer will receive the promotional waiver for the length of the contract term. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

Metered Rate Pricing Structure 1/

Metered Feature Package (optional)* \$19.00

*Metered Feature Package includes:

- Calling Party Number delivery (outbound) with Caller ID Blocking Selective OR
- Caller ID Blocking-Complete (mutually exclusive to CPN Delivery)
- Call Forward Variable
- Caller Transfer OR Three-way Conference Calling
- Speed Dial (8 codes)
- Caller ID w/Name (inbound)
- Call Waiting/ Cancel Call Waiting

1/ These rates are grandfathered as of July 1, 2007. Current customers will continue to receive these rates until their current agreement expires on existing lines or T1/PRIs only. The rates will not be offered to renewals or new customers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B

Subsection B – Material previously in Company Price List No. 4

3.3 Exchange Access Service (Continued)

3.3.1 General Description (Continued)

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premise.

The following Exchange Access Services are offered:

- Single Line Service
- Multi-Line Line Service
- Basic Trunk Service
- DID Trunk Service
- Intelenet Full Service T-1 Service
- Inteletrex Service
- Inward Business Line Service
- Inward Digital Trunk Service

3.3.2 Exchange Access Service Areas

Exchange Access Services are provided (pursuant to Section 3.3.1) in limited geographic areas. Exchange Access Services are provided at following locations and in following areas:

Geographic Areas
In Which Full
Service Is Available 1/
Miami
Tampa

1/ Full service versions of the Company's Exchange Access Services will be provided to Customers, at Customer premises located in these areas pursuant to the BellSouth - Florida tariff or GTE - Florida tariff, to the extent that: (a) the Company has in-place and available network facilities extending to such premises; or (b) the Customer's premises is served by a BellSouth - Florida or GTE - Florida wire center at which the Company maintains a collocation arrangement and is able to reasonably employ such arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.3 Exchange Access Service (Continued)

3.3.3 Calling Areas

Geographically-defined Local Calling Areas ^{1/} are associated with each Exchange Access Service provided pursuant to Section 3.3.1. Exchange Access Services shall have the following local calling areas:

<u>Exchange</u>	<u>Local Calling Area</u>
Miami	Homestead, Miami, North Dade, Perrine, including Big Pine, Boca Raton, Coral Springs, Deerfield Beach, Ft. Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, No. Key Largo, Pompano Beach, Sugarloaf Key.
Tampa	Plant City, Palmetto, St. Petersburg, Sweetwater, Zephyrhills.

Extended Calling Service Area

Dade City, Mulberry, San Antonio, New Port Richey, Tarpon Springs.

^{1/} Rates and rate plans for Local Calling Area calls placed over Company-provided Exchange Access Services are set forth in Section 3.6.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.3 Exchange Access Service (Continued)

3.3.4 Single Line Service ^{1/}

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line is provided with the following standard features that can be deleted at the Customer's option:

Standard Features

Touch Tone
Caller ID Blocking (Selective)

Features Available Upon Request:

Call Forward Variable
Caller ID Blocking (Complete)

^{1/} Beginning November 30, 2001, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.3 Exchange Access Service (Continued)

3.3.5 Multi Line Service ^{1/}

Multi Line Service provides a Business Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided key systems to the public switched telecommunications network. Each Multi Line is provided with the following standard features that can be deleted at the Customer's option:

Standard Features:

Touch Tone
Caller ID Blocking (Selective)

Features available upon request:

Call Forward (Busy)
Call Forward (Don't Answer)
Call Forward Variable
Caller ID Blocking (Complete)
UCD (Universal Call Distribution)
Call Hunting (Choice of:)
 Sequential
 Circular

3.3.6 Basic Trunk Service ^{1/}

Basic Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. The following standard features are available with this service:

Standard Features:

Touch Tone
Caller ID Blocking (Selective)
Call Forwarding – Variable

Features available upon request:

Caller ID Blocking (Complete)
Call Hunting (Choice of:)
 Sequential
 Circular

^{1/} Beginning November 30, 2001, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.3 Exchange Access Service (Continued)

3.3.7 DID Trunk Service 1/

DID Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID Trunk Services include Basic Trunk Service rates (non-recurring and monthly recurring) as set forth in Section 3.4.6 in addition to the DID Termination rates.

3.3.8 Intelenet Full Service T-1 Service 1/

Intelenet Full Service T-1 Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

3.3.9 Inteletrex Service 1/

Inteletrex Service provides a Business Customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Inteletrex Station Lines are provided for connection of Inteletrex-compatible Customer-provided station sets to the public switched telecommunications network. Inteletrex Service standard and optional features are described in the Definitions Section of this tariff. Inteletrex Service is provided with a minimum of five Inteletrex Station Lines. Each Inteletrex Station Line is provided in combination with other Company-provided services. Inteletrex Services are offered as Inteletrex Basic and Inteletrex Select. The standard features are as follows:

Standard Features:

Touch Tone
Caller ID Bocking (Selective)

Features available upon request:

Caller ID Blocking (Complete)
Call Forward Busy
Call Forward Don't Answer
Call Forwarding Variable
UCD (Universal Call Distribution)
Call Hunting (Choice of:
 Sequential
 Circular

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.4. Exchange Access Optional Features

3.4.1 Directory Listings ^{1/}

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area for a single, non-recurring charge. At a Customer's option, the Company will arrange for additional listings.

3.4.2 Direct Inward (DID) Service ^{1/}

DID service is an optional feature which can be purchased in conjunction with Company-provided DID Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to charges specified for DID Trunks or Digital Trunks in Sections 3.3.7 and 3.3.8, respectively.

Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group. A DID number block may only be associated with one trunk group. The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine based on its own discretion that there is inefficient number utilization, the Company may either reassign the DID numbers or charge an Underutilization Telephone Number Assignment Fee.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

^{1/} Beginning November 30, 2001, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.4 Exchange Access Optional Features (Continued)

3.4.3 Main Number Retention 1/

Main Number Retention is an optional feature by which a new Customer, who was formally a customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Monthly recurring and non-recurring charges apply per retained number. Rates for retained numbers may vary from area to area.

3.4.4 Accounting Codes 1/

Accounting Codes provide customers with a means of restricting calls or itemizing calls, according to specific digits that must be dialed at the end of a local or long distance telephone number. Customers may choose either Verified Account Codes or Unverified Account Codes.

Verified Account Codes: The Customer is required to enter an exact code when placing a call or the call will not go through. The codes are specified by the Customer and can be from 2 to 8 digits in length. Code lengths are ANI specific.

Unverified Account Codes: The Customer is required to enter in a code for the call to go through. The code length can be from 2 to 8 digits in length and must be consistent for each customer location.

3.4.5 Authorization Codes 1/

This option restricts calls from being made unless the correct accounting code is entered. Only customer specified codes will be accepted. The customer then may use these codes to track calling for cost analysis and bill-back purposes.

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.4 Exchange Access Optional Features (Continued)

3.4.6 Vanity Number Service

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to customers and may, therefore, change them if required.

3.4.7 Foreign Exchange (FX) Service ^{1/}

FX Service enables a Customer to receive Company-provided Exchange Access Service at a point outside the Local Exchange Service Area that normally serves the customer's location. FX service can be used to receive inward calls only. FX service has a minimum requirement of at least 48 lines.

The Local Exchange Calling Area and all Usage Service rates that apply to an FX Exchange Access Service are the same as those that regularly apply to other Company-provided Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using FX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

3.4.8 Speed Dialing ^{1/}

This optional feature allows the Customer to program the phone to dial frequently called local and long distance numbers by dialing abbreviated digits. This feature is available in two options, one is a eight (8) code list using one (1) digit speed codes and the other is a thirty (30) code list using two (2) digit speed codes. The customer can select either the eight (8) or thirty (30) option or both options for a combined total of thirty-eight (38) speed codes. Speed Dialing is billed per line and on a monthly recurring basis.

^{1/} Beginning April 20, 1999, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.5 Resold Local Exchange Service ^{1/}

3.5.1 Description

Resold Local Exchange Service is composed of the resale of exchange access lines and local calling provided by other certified Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services. Resold Local Exchange Service is available in the BellSouth exchanges listed in Section 3.5.8, as amended from time to time. The following Resold Local Exchange Services are available to customers: ^{2/}

Single Line Service
DID Trunk Service
Basic Trunk Service

3.5.2 Single Line Service

Single Line Service provides a Business or Residential Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines.

3.5.3 Basic Trunk Service

Basic Trunk Service provides a Customer, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchange (PBX) to the public switched telecommunications network.

3.5.4 DID Trunk Service

DID Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual station corresponding to each individual DID number.

^{1/} Beginning November 30, 2001, this service will no longer be available to Business customers.

^{2/} Resold Local Exchange line rates or trunk rates include TouchTone.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.5 Resold Local Exchange Service (Continued)

3.5.5 Optional Features

Optional Features are available for use with Resold Local Exchange Services at the rates listed in Section 4.3.

A. Line Options ^{1/}

Hunting	Hotline
Call Forward	Speed Calling - 8 Codes
Busy	Speed Calling - 30 Codes
Don't Answer	Three-Way Calling
Variable	Watch Alert
Call Waiting/Cancel Call Waiting	
Watch Alert Port Access	

B. Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 3.5.3 and 3.5.4, respectively.

C. Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number ^{2/} in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the rates stated in Section 4.3.

^{1/} Discounts are available based on the number of features chosen as stated in Section 4.3.5.B.

^{2/} For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.5.6 Miscellaneous Services

The following Miscellaneous Services are available to customers of Resold Local Exchange Services.

A. Operator Services

Operator Handled Calling Services are provided to Customers and Users of Resold Local Exchange Services. Calls may be placed on an Operator Assisted basis.

1. Definitions

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, or a designated third-party station.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones that are coin telephones will not be accepted.

B. Directory Assistance

Customers and Users of the Company's Resold Local Exchange Service may obtain directory assistance in determining telephone numbers within Florida by calling the Directory Assistance operator. Residential Customers are allowed three (3) free Directory Assistance calls per month. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

1. A credit will be given for calls to Directory Assistance when:

- the Customer experiences poor transmission or is cut-off during the call,
- the Customer is given an incorrect telephone number, or
- the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.5 Resold Local Exchange Service (Continued)

3.5.7 Local Calling Service ^{1/}

A. Unlimited Local Calling Service provides a Customer with unlimited and untimed local calling for a monthly recurring charge. Unlimited Local Calling Service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 3.5.8. The monthly recurring charge is included in the monthly recurring line charge (see Section 4.3 for monthly recurring line charge).

B. IntraLATA Calling

An IntraLATA Area Call is a call that originates and terminates outside an exchange area, but within the caller's LATA and is billed per call according to the duration of the call. IntraLATA calls are not eligible for term or volume discounts. Calls are billed in six second increments, with an eighteen second call minimum.

^{1/} Beginning November 30, 2001, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.5 Resold Local Exchange Service (Continued)

3.5.8 Rate Group Classifications/Service Areas

A. Rate Groups (BellSouth)

Rate Group 10 Jacksonville/West Palm Beach
Rate Group 11 Orlando
Rate Group 12 Miami/Ft. Lauderdale

B. Local Calling Areas

Calling From: Local Calling Area includes numbers in:

Miami - Homestead, Miami, North Dade, Perrine

Local Calling Area also includes Extended Calling Service numbers in:
Big Pine Key, Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood,
Islamorada, Key Largo, Key West, Marathon, North Key Largo, Pompano Beach,
Sugarloaf Key

Local Calling Area includes numbers in:

Coral Springs - Boca Raton, Deerfield Beach, Fort Lauderdale, Pompano Beach

Local Calling Area also includes Extended Calling Service numbers in:

Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine

Local Calling Area includes numbers in:

Deerfield Beach Boca Raton, Coral Springs, Fort Lauderdale, Pompano Beach, Delray
Beach

Local Calling Area also includes Extended Calling Service numbers in:

Boynton Beach, Hollywood, Homestead, Miami, North Dade, Perrine

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.5 Resold Local Exchange Service (Continued)

3.5.8 Rate Group Classifications/Service Areas (Continued)

B. Local Calling Areas (Continued)

Calling From: Local Calling Area includes numbers in:

Ft. Lauderdale - Coral Springs, Pompano Beach, Deerfield Beach, Hollywood

Local Calling Area also includes Extended Calling Service numbers in:

Boca Raton, Boynton Beach, Delray Beach, Homestead, Miami, North Dade, Perrine

Local Calling Area includes numbers in:

Hollywood - Fort Lauderdale, North Dade

Local Calling Area also includes Extended Calling Service numbers in:

Boca Raton, Boynton Beach, Coral Springs, Deerfield Beach, Delray Beach, Homestead, Miami, Perrine, Pompano Beach

Local Calling Area includes numbers in:

Homestead - Miami, Perrine

Local Calling Area also includes Extended Calling Service numbers in:

Big Pine Key, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, North Dade, North Key Largo, Pompano Beach, Sugarloaf Key

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.5 Resold Local Exchange Service (Continued)

3.5.8 Rate Group Classifications/Service Areas (Continued)

B. Local Calling Areas (Continued)

Local Calling Area includes numbers in:
Perrine - Homestead, Miami, North Dade

Local Calling Area also includes Extended Calling Service numbers in:

Big Pine Key, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, North Key Largo, Pompano Beach, Sugarloaf Key

Calling From: Local Calling Area includes numbers in:

Pompano Beach- Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale

Local Calling Area also includes Extended Calling Service numbers in:

Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine

Local Calling Area includes numbers in:

Jacksonville - Baldwin, Callahan, Jacksonville, Jacksonville Beach, Julington, Maxville, Middleburg, Orange Park, Ponte Vedra Beach, St. Johns, Yulee

Local Calling Area also includes Extended Calling Service numbers in:

Fernandina Beach, Hilliard, MacClenny, Palatka, Sanderson, St. Augustine

Local Calling Area includes numbers in:

Boca Raton - Coral Springs, Deerfield Beach, Delray Beach, Pompano Beach

Local Calling Area also includes Extended Calling Service numbers in:

Belle Glade, Boynton Beach, Fort Lauderdale, Hollywood, Jupiter, Miami, North Dade, Pahokee, West Palm Beach

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.5 Resold Local Exchange Service (Continued)

3.5.8 Rate Group Classifications/Service Areas (Continued)

B. Local Calling Areas (Continued)

Local Calling Area includes numbers in:

Boynton Beach Delray Beach, West Palm Beach

Local Calling Area also includes Extended Calling Service numbers in:

Belle Glade, Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach

Calling From: Local Calling Area includes numbers in:

West Palm Beach - Boynton Beach, Jupiter, West Palm Beach

Local Calling Area also includes Extended Calling Service numbers in:

Belle Glade, Boca Raton, Delray Beach, Hobe Sound, Jensen Beach, Pahokee, Port St. Lucie, Stuart

Local Calling Area includes numbers in:

East Orange - Apopka, Lake Buena Vista, Celebration, Monteverde, Orlando, Oviedo, Reedy Creek, Windermere, Winter Garden, Winter Park

Local Calling Area includes numbers in:

Orlando - Apopka, Celebration, Clermont, East Orange, Lake Buena Vista, Monteverde, Oviedo, Reedy Creek, Windermere, Winter Garden, Winter Park

Local Calling Area also includes Extended Calling Service numbers in:

DeBary, Geneva, Kissimmee, Sanford, St. Cloud, West Kissimmee

Local Calling Area includes numbers in:

Oviedo - East Orange, Geneva, Orlando, Sanford, Winter Park

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.5 Resold Local Exchange Service (Continued)

3.5.8 Rate Group Classifications/Service Areas (Continued)

B. Local Calling Areas (Continued)

Local Calling Area also includes Extended Calling Service numbers in:

Apopka, Celebration, Cocoa, DeBary, Kissimmee, Lake Buena Vista, Monteverde, Orange City, Reedy Creek, St. Cloud, Titusville, West Kissimmee, Windermere, Winter Garden

Calling From: Local Calling Area includes numbers in:

St. Johns - Hastings, Jacksonville, Jacksonville Beach, Julington, Orange Park, Ponte Vedra Beach, St. Augustine

Local Calling Area also includes Extended Calling Service numbers in:

Green Cove Springs, Palatka

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.6 Local Calling Service

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided exchange access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges and zones defined Section 3.3.2. The rates set forth in this section apply to all direct dialed local calls. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 4.2.1 apply in addition to the charges in Section 4.4.

3.6.1 IntraLATA Area Calling

An IntraLATA Area Call is a call that originates and terminates outside an exchange area, but within the caller's LATA and state and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6 second increments, with an 18 second call minimum.

3.7 Miscellaneous Services

3.7.1 Operator Services 1/

Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Services, and to Customers and Users of exchange access lines which the Customer subscribes to the Company's interexchange outbound calling services.

3.7.2 Busy Line Verify and Line Interrupt Service 1/

A. Description - Upon request of a calling party the Company will verify a busy condition on a called line.

1. The operator will determine if the line is clear or in use and report to the calling party.
2. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

B. Regulations

1. A charge will apply when:
 - a. The operator verifies that the line is busy with a call in progress.
 - b. The operator verifies that the line is available for incoming calls.
 - c. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.7 Miscellaneous Services (Continued)

3.7.2 Busy Line Verify and Line Interrupt Service (Continued)

B. Regulations (Continued)

2. No charge will apply:

- a. When the calling party advises that the call is to or from an official public emergency agency.
- b. Under conditions other than those specified in 3.7.2.2(A) preceding.
- c. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- d. The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

3.7.3 Directory Assistance

Customers and Users of the Company's calling services (excluding Toll Free services), may obtain directory assistance in determining telephone numbers within Florida by calling the Directory Assistance operator.

3.7.4 WTI Intelenet Calling Card Services

Description - WTI Intelenet Calling Card Service is provided to Customers for use when away from their established service location. Access to the service is gained by dialing a Company-designated toll free access number (e.g., 800-NXX-XXXX), plus the Customer's/User's WTI Intelenet Calling Card authorization number and the called telephone number. The service includes a Customer-programmable speed dialing capability for up to eight telephone numbers, and a capability whereby a Customer may establish 2-to-6 digit, verified or unverified accounting codes for use with the MFS Intelenet Calling Card, at no additional charge. The WTI Intelenet Calling Card can also be used to place operator-assisted and directory assistance calls, subject to the application of additional charges.

Beyond these standard features, the WTI Intelenet Calling Card includes the following enhanced features: conference calling, and news and information access. Use of these enhanced features is subject to separate charges. WTI Intelenet Calling Card calls are billed in six second increments, with a one minute minimum.

New Customers of the Company's Local Exchange Access services will automatically be issued two calling cards. These cards will initially be subject to a \$25.00 per month usage limit. Upon notification to the Company by the Customer, the monthly usage limit may be increased.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.7 Miscellaneous Services (Continued)

3.7.5 Service Implementation

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service.

3.7.6 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities suspended is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

3.13 MCI WORLDCOM On-Net Local Exchange Service ^{1/}

MCI WorldCom On-Net Local Exchange Service is a facilities-based local exchange business service that provides a Customer with the ability to connect to the Company's switching network which enable the Customer to:

- A. place or receive calls to any calling Station in the local calling area, as defined herein;
- B. access to enhanced 911 Emergency service;
- C. access the interexchange carrier selected by the Customer for inter LATA, interstate or international calling;
- D. access Operator Services;
- E. access Directory Assistance for the local calling area;
- F. place or receive calls to toll-free telephone numbers;
- G. access to Telecommunications Relay Service.

The Company's service cannot be used to originate calls to other telephone companies caller-paid information services (e.g. 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

^{1/} Beginning January 1, 2004, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES

4.1 Exchange Access Service

4.1.1 Single Line Service 1/

A.	<u>Intelenet Rates</u>	
	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
<u>Miami:</u>		
Per Initial Line	\$ 56.00	\$ 27.65
Additional Line	\$ 12.00	
<u>Tampa:</u>		
Per Initial Line	\$ 35.00	\$ 28.41

B. Optional Features

The Following is a list of Optional Features available with Single Line Service.

	-----Monthly-----	
	<u>Non-Recurring</u>	<u>Recurring</u>
Call Forward Busy	\$5.00	\$ 1.00
Call Forward Don't Answer	\$5.00	\$ 1.00
Call Transfer <u>2/</u>	\$5.00	\$ 2.00
Call Waiting / Cancel Call Waiting	\$5.00	\$ 3.00
Distinctive Ringing	\$5.00	\$ 4.00
Hotline	\$5.00	\$ 3.00
Long Distance Only Account Codes		
Verified	\$ 5.00	\$10.00
Unverified	\$ 5.00	\$ 5.00
Selective Call Rejection	\$ 5.00	\$ 3.00
Speed Dialing		
8 Codes	\$ 5.00	\$ 2.00
30 Codes	\$ 5.00	\$ 4.00
Three Way Conference Calling <u>2/</u>	\$ 5.00	\$ 2.00
Toll Restriction	\$ 5.00	\$ 3.00

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

2/ Call Transfer and Three Way Conference Calling cannot be on the same line together.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.1 Exchange Access Service (Continued)

4.1.1 Single Line Service (Continued)

C. Single Line Feature Packages

Single Line Feature Pack I and Feature Pack II provides a complement of electronic central office features that enable convenient calling capabilities.

1. Feature Pack I

Feature Pack I provides the following features:

Call Transfer or Three-Way conference Calling
Call Forward Busy
Call Forward Don't Answer
Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$ 10.00	\$ 4.50

2. Feature Pack II

Feature Pack II provides the following features:

All Features from Feature Pack I, plus
Distinctive Ringing
Speed Dialing - 30 Codes
Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$ 10.00	\$ 9.50

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.1 Exchange Access Service (Continued)

4.1.2 Multi Line Service ^{1/}

A. Intelenet Rates

	<u>Non-recurring</u>	<u>Monthly Recurring</u>
<u>Miami:</u>		
Per Initial Line	\$ 56.00	\$ 27.65
Additional Line	\$ 12.00	
<u>Tampa:</u>		
Per Initial Line	\$ 35.00	\$ 38.87

B. Optional Features

The following is a list of Optional Features available with Multi Line Service.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Group Speed Dialing	\$ 5.00	\$ 2.00
Long Distance Only Account Codes		
Verified	\$ 5.00	\$10.00
Unverified	\$ 5.00	\$ 5.00
Toll Restriction	\$ 5.00	\$ 3.00
Call Forward Busy	\$ 5.00	\$ 1.00
Call Forward Don't Answer	\$ 5.00	\$ 1.00

4.1.3 Basic Trunk Service ^{1/}

1. Intelenet Rates

	<u>Non-recurring</u>	<u>Monthly Recurring</u>
<u>Miami:</u>		
Per Initial Line	\$ 56.00	\$ 47.00
Additional Line	\$ 12.00	
<u>Tampa:</u>		
Per Initial Line	\$ 35.00	\$ 49.45

^{1/} Beginning November 30, 2001, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.1 Exchange Access Service (Continued)

4.1.4 DID Trunk Service 1/

1. Intelenet Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
<u>Miami:</u>		
<u>Per Termination:</u>	\$ 90.00	\$20.71

4.1.5 Intelenet Full Service T-1 Service 1/

1. Intelenet Rates 2/ (Miami & Tampa)

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
12 Multi-Use 3/ channels	ICB	ICB
16 Multi-Use channels	ICB	ICB
20 Multi-Use channels	ICB	ICB
24 Multi-Use channels	ICB	ICB

Individual channels carried over a Digital Trunk may be equipped with Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in Section 4.1.4.

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

2/ Rates for Intelenet Full Service T-1 Service will be provided on an Individual Case Basis as set forth in Section 3.9.

3/ Multi-Use is defined as an in-bound, out-bound or bi-directional channel or an internet channel where available.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.1 Exchange Access Service (Continued)

4.1.6 Inteletrex Service ^{1/}

A. Intelenet Station Line Charges

Inteletrex Station Lines are assessed with a non-recurring installation charge per line, with each subsequent line receiving a discounted installation charge. Also monthly recurring charges are assessed on a per line basis.

	<u>Non-recurring</u>	<u>Monthly Recurring</u>
<u>Miami:</u>		
Per Line		
Initial Line	\$56.00	\$27.65
Ea. Add'l line		12.00
<u>Tampa:</u>		
Per Line	\$35.00	\$ 28.41

B. Usage Charges

Local usage charges for measured service calls are as follows.

Local Service Rates

Refer to the Rate Schedule located in Section 4.4.

C. Optional Features

The following is a list of Optional Features available with Inteletrex Service.

^{1/} Beginning November 30, 2001, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.1 Exchange Access Service (Continued)

4.1.6 Inteletrex Service (Continued)

C. Optional Features (Continued)

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Assume Dial "9"	\$ 5.00	\$ 2.00
Call Hold	\$ 5.00	\$ 2.00
Call Transfer <u>1/</u>	\$ 5.00	\$ 2.00
Call Park	\$ 5.00	\$ 2.00
Call Waiting/Cancel Call		
Waiting	\$ 5.00	\$ 3.00
Distinctive Ringing	\$ 5.00	\$ 4.00
Directed Call Pick-Up	\$ 5.00	\$ 2.00
Group Call Pick-Up	\$ 5.00	\$ 2.00
Group Speed Dialing	\$ 5.00	\$ 2.00
Intercom (Extension) Dialing	\$ 5.00	\$ 1.00
Long Distance Only Account Codes		
Verified	\$ 5.00	\$ 10.00
Unverified	\$ 5.00	\$ 5.00
Selective Call Rejection	\$ 5.00	\$ 3.00
Speed Dialing		
8 Codes	\$ 5.00	\$ 2.00
30 Codes	\$ 5.00	\$ 4.00
Three Way Conference		
Calling <u>1/</u>	\$ 5.00	\$ 2.00
Toll Restriction	\$ 5.00	\$ 3.00

1/ Call Transfer and Three Way Conference Calling can not be on the same line together.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.1 Exchange Access Service (Continued)

4.1.6 Inteletrex Service (Continued)

D. Inteletrex Line Feature Packages

Inteletrex Line Feature Pack I and Feature Pack II provide a complement of electronic central office features that enable convenient calling capabilities.

1. Feature Pack I

Feature Pack I provides the following features:

Call Hold
Call Transfer or Three-Way conference Calling
Intercom (Extension) Dialing
Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$ 10.00	\$ 4.50

2. Feature Pack II

Feature Pack II provides the following features:

All Features from Feature Pack I, plus
Distinctive Ringing
Group Speed Dialing
Speed Dialing - 30 Codes
Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$10.00	\$ 9.50

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.2 Exchange Access Optional Features

4.2.1 Directory Listings 1/

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Each Additional Listing:	\$0.00	\$ 1.19

4.2.2 Direct Inward Dial (DID) Service 1/

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
<u>Miami:</u>		
Block of 20 DID Numbers	\$915.00	\$ 3.80
Block of 100 DID Numbers	\$975.00	\$ 19.00
<u>Tampa:</u>		
Block of 80 Numbers or Less		
- First 20 DID Numbers	\$550.00	\$ 95.00
- Each addl Group of 20	\$20.00	\$ 95.00
Block of 200 Numbers or Less		
- First 100 DID Numbers	\$550.00	\$ 418.00
- Second 100 DID Numbers	\$440.00	\$ 339.63
Establish Multiples of 20 DID Numbers (over 80 numbers)		
- First 20 DID Numbers	\$440.00	\$ 76.00
- Each add'l Group of 20	\$20.00	\$ 76.00

4.2.3 Main Number Retention 1/

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per retained number	\$00.00	\$ 00.00

4.2.4 Accounting Codes 1/

<u>Charge Per Customer Location</u>	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Verified packages	\$ 5.00	\$ 10.00
Unverified packages	\$ 5.00	\$ 5.00

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.2 Exchange Access Optional Features (Continued)

4.2.5 Authorization Codes 1/

Non-Recurring
\$ 00.00

Monthly Recurring
\$ 00.00

4.2.7 Foreign Exchange (FX) Service 2/

RESERVED FOR FUTURE USE

1/ Beginning November 30, 2001, this service will no longer be available to new subscribers.

2/ Beginning April 20, 1999, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.2 Exchange Access Optional Features (Continued)

4.2.8 Speed Dialing ^{1/}

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
<u>Option A:</u>		
Eight (8) Code List per line	\$ 5.00	\$ 2.00
<u>Option B:</u>		
Thirty (30) Code List per line	\$ 5.00	\$ 4.00

4.2.9 Miscellaneous Non-Recurring Charges ^{1/}

	<u>Non-Recurring</u>
Restoration of Service	\$18.00
Telephone Number Change Charge	\$18.00
Change of Service Charge	\$14.00

^{1/} Beginning November 30, 2001, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.3 Resold Local Exchange Service ^{1/}

4.3.1 Non-Recurring Charges

Resold Local Exchange Service is subject to the following Non-Recurring Charges:

Non-Recurring

A.	<u>Installation Charges</u>	
	First Line or Trunk	\$ 56.00
	Add'l Line or Trunk	\$ 12.00
B.	<u>DID Service</u>	
	Trunk Termination	\$ 90.00
	1st Block of 20 Numbers	\$ 915.00
	Each Add'l 20 Numbers	\$15.00
C.	<u>Miscellaneous Charges</u>	
	Premises Work Charge	
	1st 15 minutes	\$ 28.00
	Each Add'l 15 minutes	\$ 9.00
	Watch Alert	\$ 70.00
	Watch Alert Port Access	\$ 500.00
	Hot Line	\$ 2.00

4.3.2 Single Line Service

Each Single Line can be provided with any of the optional features as listed in Section 4.3.5. Non-Recurring Charges appear in Section 4.3.1. Monthly Recurring rates per Single Line Service ^{2/} apply as follows:

<u>Monthly Recurring</u>	<u>Per Line</u>
Rate Group 10	\$ 26.60
Rate Group 11	\$ 27.17
Rate Group 12	\$ 27.65

^{1/} Beginning November 30, 2001, this service will no longer be available to Business customers.

^{2/} For Rate Group designation see Section 3.5.8.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.3 Resold Local Exchange Service (Continued)

4.3.3 Basic Trunk Service (Continued)

Non-Recurring Charges appear in Section 4.3.1. Monthly Recurring rates per Basic Trunk Service ^{1/} apply as follows:

<u>Monthly Recurring</u>	<u>Per Trunk</u>
Rate Group 10	\$ 45.22
Rate Group 11	\$ 46.20
Rate Group 12	\$ 47.00

4.3.4 DID Trunk Service

Charges for DID Trunk Services ^{1/} include Basic Trunk rates (non-recurring and monthly recurring) in addition to the DID Trunk Termination rates. Non-Recurring Charges appear in Section 4.3.1.

	<u>Monthly Recurring</u>
Per Termination (all Rate Groups) Per Trunk	\$ 20.71
Rate Group 10	\$ 45.22
Rate Group 11	\$ 46.20
Rate Group 12	\$ 47.00
Multi Frequency (MF) or Dual Tone MF (DTMF) Pulse Signaling	\$ 7.13

4.3.5 Optional Features

The following is a list of optional features for use with Resold Local Exchange Services.

^{1/} For Rate Group designation see Section 3.5.8.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.3 Resold Local Exchange Service (Continued)

4.3.5 Optional Features (Continued)

A. Line Options

	<u>Monthly Rate</u>
Hunting (per line)	\$ 9.90
Call Forward Busy	\$ 3.09
Call Forward Don't Answer	\$ 3.09
Call Forward Variable (per line)	\$ 3.42
Call Waiting/Cancel Call Waiting	\$5.51
Hotline	\$ 0.48
Watch Alert	\$ 8.55
Watch Alert Port Access	\$ 95.00
Per Port Activated/2 required	\$ 11.40
Speed Calling - 8 Codes (per line)	\$2.38
Speed Calling - 30 Codes (per line)	\$4.75
Three-Way Calling	\$ 3.56

B. Feature Discounts

<u>Number of Features</u>	<u>Discount Per Group</u>
2	\$ 0.75
3	\$ 2.25
4	\$ 4.50
5	\$ 6.75
6	\$ 9.00
7	\$ 11.25
8	\$ 13.50
9	\$ 15.75
10	\$ 18.00

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.3 Resold Local Exchange Service (Continued)

4.3.5 Optional Features (Continued)

C. Direct Inward Dial (DID) Service

Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 4.3.3 and 4.3.4, respectively.

	<u>Monthly Recurring</u>
Block of 20 DID Numbers	\$ 3.80
Each Additional Block of 20 Numbers	\$ 3.80

D. Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

	<u>Monthly Recurring</u>
Each Additional Listing	\$1.20
Non-Published Listing	\$1.45

4.3.6 Miscellaneous Services

A. Operator Services

For Operator Assisted calls to Directory Assistance, the surcharge specified in Section B following will apply in addition to any applicable Operator charges. Rates are as follows.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.3 Resold Local Exchange Service (Continued)

4.3.6 Miscellaneous Services (Continued)

A. Operator Services (Continued)

1. Rates

	<u>Per Call Charges</u>
Person-to-Person	\$ 3.00
Station-to-Station	
Operator Assisted	\$ 1.55
Live Operator Handled	\$ 1.85

B. Directory Assistance

Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested: \$0.25

4.3.7 Local Calling Service ^{1/}

A. Unlimited Local Calling Service provides a Customer with unlimited and untimed local calling for a monthly recurring charge. Unlimited Local Calling Service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 3.5.8. The monthly recurring charge is included in the monthly recurring line charge (see Section 4.3.2 - 4.3.4 for monthly recurring line charge).

B. IntraLATA Calling

Rate Per Minute \$ 0.1181

^{1/} Beginning November 30, 2001, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.4 Local Calling Service

4.4.1. Local Calling Plan

Unlimited Local Calling Service provides Customers with unlimited and untimed local calling for a monthly recurring charge. Unlimited Local Calling Service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 3.3.3. The monthly recurring charge is included in the monthly recurring line charge (see Section 4.1 -- Exchange Access Service for monthly recurring line charges).

A. Tampa Extended Calling Area Service

Outside the Unlimited Local Calling Area:

Per Minute Rate: \$ 0.0570

4.4.2 IntraLATA Area Calling

	<u>Rate Periods</u>	<u>From</u>	<u>To But not Including Days</u>
Peak	7:00 am	7:00 pm	Mon-Fri
Off-Peak	7:00 pm	7:00 am	Mon-Fri, And All Day Saturday and Sunday

Rates

Rate Per Minute

<u>Miami:</u>		
Switched:		\$ 0.1200
Dedicated:		\$ 0.0740
<u>Tampa:</u>		
Switched:		\$ 0.1063
Dedicated:		\$ 0.0685

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.5 Miscellaneous Services

4.5.1 Operator Services ^{1/}

Local exchange, IntraLATA, and InterLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set forth in Section 4.4, preceding, and the Company’s long distance interexchange service rates. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 4.5.2 and Section 4.5.3 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

Per Call Charges

Person-to-Person (Customer Dialed)	\$ 2.50
Station-to-Station (Customer Dialed)	\$0.60
Operator Dialed Charge (applies in addition to other operator charges)	\$ 1.00
Billed to Non-Proprietary Calling Card (additional surcharge)	\$ 1.75

4.5.2 Busy Line Verify and Line Interrupt Service ^{1/}

	<u>Per Request</u>
Busy Line Verify Service	\$ 1.00
Busy Line Verify and Busy Line Interrupt Service	\$ 1.00

4.5.3 Directory Assistance ^{1/}

A. Customers are allowed three (3) free Directory Assistance calls per month. After the monthly three (3) free call allowance is exhausted, Directory Assistance charges will apply for all requests for which the Company's facilities are used. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

	<u>Local</u>	<u>All Other</u>
Per Number Requested		
Tampa	\$ 0.40	\$ 0.00
Miami	\$ 0.25	\$ 0.00

^{1/} Beginning November 30, 2001, this service will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.5 Miscellaneous Services (Continued)

4.5.3 Directory Assistance (Continued)

B. A credit will be given for calls to Directory Assistance when:

1. the Customer experiences poor transmission or is cut-off during the call,
2. the Customer is given an incorrect telephone number, or
3. the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

4.5.4 WTI Intelenet Calling Card Service ^{1/}

A. Rates

1. Standard Usage Charges

	<u>Per minute of use</u>
Peak Rate	\$ 0.25
Off-Peak Discount	0%
Per Call Surcharge	\$ 0.40

B. Operator-Assisted Calls

The WTI Intelenet Calling Card can be used to place MFS Intelenet operator-assisted calls. The following surcharges apply per call, in addition to the standard usage charges.

Person-to-Person surcharge	\$ 3.50
Station-to-Station surcharge	\$ 0.60

^{1/} This service is no longer available to new customers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.5 Miscellaneous Services (Continued)

4.5.4 WTI Intelenet Calling Card Service (Continued)

C. Directory Assistance Calls

The WTI Intelenet Calling Card can be used to place calls for Directory Assistance. A flat charge will apply per requested number (Requested Number Charge). At the Customer's option, the Company will automatically place a call to the requested number. For calls completed in this manner, a Call Completion Charge and the Standard Usage Charges will apply in addition to the Requested Number Charge.

Requested Number Charge	\$ 0.60
Call Completion Charge	\$ 0.60

D. Enhanced Features Charges

Enhanced features are available for use as described below. Enhanced feature charges apply in lieu of standard usage charges. Usage charges are billed in six second increments with a one minute minimum.

1. Conference Calling

Allows a User to establish a conference call by accessing the conference operator. Charges apply per established line and per minute of usage.

Per established line	\$ 2.00
Per minute of usage per line	\$ 0.26

2. Voice Mail Access

Allows a User to access WTI Intelenet Voice Mail and to place return calls without having to hang-up and initiate a new calling card call.

Per minute of usage	\$ 0.26
---------------------	---------

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.5 Miscellaneous Services (Continued)

4.5.4 WTI Intelenet Calling Card Service (Continued)

D. Enhanced Features Charges (Continued)

3. Voice Messaging

Allows the User to leave up to three-minute voice recorded message that is stored for future delivery when the called number is busy or no answer.

Per call \$ 1.50

4. News and Information

Provides access to news, weather, sports, financial information and other features.

per minute of usage \$ 0.28

4.5.5 Service Implementation

Non-Recurring

per service order TBD

4.5.6 Restoration of Service

per occasion Non-Recurring
TBD

Premise Work Charge

- | | |
|---------------------------|----------|
| 1. First 15 minutes | \$ 28.00 |
| 2. Each additional Minute | \$ 9.00 |

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.5.8 Foreign Exchange (FX) Service

FX Service enables a Customer to receive Company provided Exchange Access Service at a point outside the Local Exchange Service Area which normally serves the customer's location. FX Service can be used to receive one-way inbound digital traffic only. Customer subscribing to FX Service must purchase an entire T-1 and meet the following conditions: 1) 100 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes. The Local Exchange Calling Area and all Usage Services rates which apply to a FX Exchange Access Service are the same as those which regularly apply to other Company provided Exchange Access Services bearing the same NPA-NXX designation. Customers are prohibited from using FX Service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use. FX Service customers are not eligible to enroll in the On-Net Term or Local On-Net Term Plan discount program.

A Features

The following features are available:

Standard:

Hunting (Circular, Sequential and Uniform Call Distribution)
Touchtone

Optional:

Vanity Number

B. FX Service Rates and Charges

A FX Service Customer will be charged applicable Non-Recurring Charges and Monthly Recurring Charges as specified in Sections 4.5.8.A and 4.5.8.B respectively. For Local ISDN-PRI customers, the monthly recurring FX Service digital per trunk charge is in lieu of the monthly recurring PRI Local Trunk-Basic, B Channel Service, and Service Configurations 1, 2 and 3 charges and any PRI usage credits. All other applicable charges associated with PRI will apply. Local ISDN PRI service is provided by MCImetro Access Transmission Services, Inc., Price List No. 2, an affiliate of the Company. DID functionality and blocks of DID numbers will be available at no additional charge for up to a 100 DID numbers. Charges for volume of DID numbers greater than 100 will apply as specified in Section 4.5.8.B.1 and 4.5.8.B.2.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.5 Miscellaneous Services (Continued)

4.5.8 Foreign Exchange (FX) Service (Continued)

B. FX Service Rates and Charges

1. Non-Recurring Charges

	<u>Tampa</u>	<u>Miami</u>
DID number charge		
First block of 20 numbers	\$550.00	\$915.00
First block of 100 numbers	\$550.00	N/A
Each Add'l block of 20 numbers	\$20.00	\$15.00

2. Monthly Recurring Charges

FX Charge <u>1/</u>	\$25.00
Trunk Charge, per Trunk <u>1/</u> Digital	\$100.00
FX Charge Per T-1	\$695.00 (including EUCL and LNP)

-----	<u>Miami</u>	<u>Tampa</u>
DID number charge		
(per ea. block of 20 numbers)	\$4.00	\$100.00
Initial block of 100 numbers	N/A	\$440.00
Each Add'l block of 100 numbers	N/A	\$44.00

1/ Beginning October 1, 2003, this will no longer be available to new subscribers.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.5 Miscellaneous Services (Continued)

4.5.8 Foreign Exchange (FX) Service (Continued)

C. Term Plans

The FX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to FX Service customers. Customers who subscribe to FX Service Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring FX Service Digital Per Trunk charge, monthly recurring FX charge, monthly recurring charges for FX Service Optional Features and monthly recurring charges for Local ISDN-PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the FX Service Term Plan volume commitment: Non-recurring charges for FX Service; non-recurring charges for FX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes.

Eligible Volume is the customer's total monthly recurring FX Service Digital Per Trunk charge and FX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive FX Service Term Plan volume discounts: Non-recurring charges for FX Service; non-recurring and monthly recurring charges for FX Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

Term Commitment and Renewal Options: A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the FX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.5 Miscellaneous Services (Continued)

4.5.8 Foreign Exchange (FX) Service (Continued)

C. Term Plans

Volume Commitment: A customer may elect a FX Service Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change, The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If; (I) the customer's use of FX Service under a FX Service Term Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new FX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's FX Service Term Plan's term commitment is one year: or, (II) the customer may terminate service at any time during the last six months of the term of service if the customer's new FX Service Term Plan's term commitment if equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the FX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.5 Miscellaneous Services (Continued)

4.5.8 Foreign Exchange (FX) Service (Continued)

C. Term Plans (Continued)

Early Termination Charges (Continued)

Discounts: Customer will receive the following discounts applied to Eligible Volume charges and usage.

Volume Commitment	Term Commitment/Discount				
	1 year	2ears	3 years	4 years	5 years
\$100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
\$250 /month	0.0	3.0	6.0	9.0	12.0
\$500 /month	0.0	3.0	6.0	9.0	12.0
\$1,000 /month	5.0	8.0	11.0	14.0	17.0
\$2,000 /month	5.0	8.0	11.0	14.0	17.0
\$3,000 /month	5.0	8.0	11.0	14.0	17.0
\$4,000 /month	5.0	8.0	11.0	14.0	17.0
\$5,000 /month	7.0	10.0	13.0	16.0	19.0
\$7,000 /month	7.0	10.0	13.0	16.0	19.0
\$120,000 /annual	9.0	12.0	15.0	18.0	21.0
\$180,000 /annual	9.0	12.0	15.0	18.0	21.0
\$300,000 /annual	11.0	14.0	17.0	20.0	23.0
\$600,000 /annual	13.0	16.0	19.0	22.0	25.0
\$900,000 /annual	16.0	19.0	22.0	25.0	25.0
\$1.2M /annual	19.0	22.0	25.0	25.0	25.0
\$1.8M /annual	22.0	25.0	25.0	25.0	25.0
\$2.4M /annual	25.0	25.0	25.0	25.0	25.0

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service

4.10.3 Local Line: Local Line provides the Customer with a single, voice-grade communication channel that can be used to place or receive one call at a time. Each line will include a telephone number.

4.10.3.1 Standard Features: Each Local Line Customer is provided with the following standard features:

Call Forward-Variable
Hunting (multi-line service)
Touchtone

4.10.3.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 4.10.3.4.

Call Forward-Busy
Call Forward-No Answer
Call Transfer or Three Way Calling
Call Waiting/Cancel Call Waiting
Caller Id with Name and Number
Calling Number Delivery Blocking – Complete
Calling Number Delivery Blocking – Selective
Remote Call Forwarding
Speed Dialing – 8 or 30
Toll Restriction
Vanity Number

Feature Package 1: Feature Package 1 includes the following features:

Standard Features
Call Forward - Busy
Call Forward – No Answer
Call Transfer or Three Way Calling
Speed Dialing – 8

Feature Package 2: Feature Package 2 includes the following features:

Standard Features
Call Forward - Busy
Call Forward – No Answer
Call Transfer or Three Way Calling
Speed Dialing – 8 or 30
Toll Restriction

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.3 Local Line (Cont.)

4.10.3.3 Local Line Rates and Charges: A Local Line Customer will be charged applicable non-recurring charges, monthly recurring charges and usage charges as specified in Sections 4.10.3.3.1, 4.10.3.3.2, 4.10.3.4, and 4.10.3.5 respectively, based on the calling option selected.

4.10.3.3.2 Monthly Recurring Charges

Local Line Charge (Per Line)

Per Minute Option	\$11.10
Per Call Option	\$11.10
Flat Rate Option	\$28.43

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.3 Local Line (Cont.)

4.10.3.4 Optional Features

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Call Forward-Busy	\$5.00	\$1.00
Call Forward-No Answer	\$5.00	\$1.00
Call Transfer or Three Way Calling	\$5.00	\$2.00
Call Waiting/Cancel Call Waiting	\$5.00	\$3.00
Caller Id with Name and Number	\$5.00	\$5.00
Calling Number Delivery Blocking – Complete	\$0.00	\$0.00
Calling Number Delivery Blocking – Selective	\$0.00	\$0.00
Speed Dialing – 8	\$5.00	\$2.00
Speed Dialing-30	\$5.00	\$4.00
Toll Restriction	\$5.00	\$3.00
Feature Package 1	\$10.00	\$4.50
Feature Package 2	\$10.00	\$9.50

4.10.3.5 Usage Rates: The rates in Section 4.10.6 will apply to Customers selecting the Per Minute or Per Call Options.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.4 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks will be provided in the following manner:

Local Trunk - Basic: Local Trunk - Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic and can be provisioned as either analog or digital.

Local Trunk – DID: Local Trunk – DID provide the Customer with a single digital connection that can carry one-way, inbound traffic and the ability to route a block of numbers to a trunk groups and receive outpulsed digits on incoming calls through that trunk group.

Local Trunk – 2 Way Direct: Local Trunk – 2 Way Direct provides the Customer with a two-way direct dial digital connection that can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk groups and receive outpulsed digits on incoming calls through that trunk group.

4.10.4.1 DID and 2 Way Direct Dialing Numbers: Local Trunk – DID and 2 Way Direct Customers can obtain telephone numbers in blocks of 20 numbers. Non-recurring and monthly recurring charges will apply as specified in Sections 4.10.4.4.1 and 4.10.4.4.2.

4.10.4.2 Standard Features: Each Local Trunk Customer is provided with the following standard features:

Hunting

4.10.4.3 Optional Features: A Local Trunk Customer may order the following optional features, at the rates specified in Section 4.10.4.4.3.

Calling Number Delivery Blocking - Complete
Calling Number Delivery Blocking – Selective
Remote Call Forwarding
Overflow Routing

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.4 Local Trunk (Cont.)

4.10.4.4 Local Trunk Rates and Charges: A Local Trunk Customer will be charged applicable non-recurring, monthly recurring and usage charges as specified in Sections 4.10.4.4.1, 4.10.4.4.2, 4.10.4.4.3 and 4.10.4.4.4, respectively, based on the calling option selected. Flat Rate, Per Minute and Per Call Options are available for Local Trunk – Basic and 2 Way Direct Customers. Flat Rate Option is available for Local Trunk - DID Customers.

4.10.4.4.2 Monthly Recurring Charges

Local Trunk Charges (Per Trunk)

Local Trunk – Basic	
Per Minute Option	\$11.10
Per Call Option	\$11.10
Flat Rate Option	\$47.60

Local Trunk – DID/2 Way Direct

Per Minute Option	\$32.90
Per Call Option	\$32.90
Flat Rate Option	\$69.40

DID/2 Way Direct Number Charge \$4.00
(Per each block of 20 numbers)

4.10.4.4.3 Optional Features

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
Calling Number Delivery Blocking – Complete	\$0.00	\$0.00
Calling Number Delivery Blocking – Selective	\$0.00	\$0.00
Overflow Routing		\$20.00

4.10.4.4.4 Usage Rates: The rates in Section 4.10.6 will apply to Customers selecting the Per Minute or Per Call Options.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.5 Local ISDN Primary Rate Interface (Local ISDN-PRI (Cont.))

4.10.5.3 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges:

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 Non-Recurring and Monthly Recurring T-1 charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 4.10.4.4.1 and 4.10.4.4.2, respectively.

4.10.5.3.1 Non-Recurring Charges

Service Reconfiguration Charge <u>1/</u>	\$130.00
Local ISDN-PRI T-1 Installation (Per T-1)	\$200.00

Optional Features:

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$0.00
Calling Number Delivery	\$0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$0.00

1/ Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will affect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.5 Local ISDN Primary Rate Interface (Local ISDN-PRI (Cont.))

4.10.5.3 Local ISDN-Primary Rate Interface (Local ISDN-PRI) Rates and Charges (Cont.)

4.10.5.3.2 Monthly Recurring Charges

	<u>Per T-1</u>
Local ISDN-PRI Flat Rate Option	\$1,450.00
Local ISDN-PRI Per Minute and Per Call Options	\$400.00

Optional Features:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>
Call-by-Call Option	\$0.00
Calling Number Delivery	\$0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery.)	\$0.00
Remote Call Forwarding (per each path line)	\$20.00
Overflow Routing	\$20.00

4.10.5.3.3 Usage Charges: The rates specified in Section 4.10.6 will apply to Customers selecting the Per Minute or Per Call Options.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.6 Usage Rates: Customers who elect the per call or per minute options, the following rates will apply to all outbound direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

4.10.6.1 Per Call Option Usage Rate: \$0.12

4.10.6.2 Per Minute Option Usage Rate: The following rates will be applied on a per minute basis. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Peak rates will apply from 8:00 a.m. through 5:00 p.m. Monday through Friday. Off-Peak rates will apply at all other times.

Peak		
	1st Minute	Each Add'l Minute
	\$0.066	\$0.022
Off-Peak		
	1st Minute	Each Add'l Minute
	0.034	\$0.012

4.10.7 Term Plans

4.10.7.1 On-Net Term Plan

The On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the On-Net Term Plan are subject to the terms and conditions set forth in the Company's "Service Publication and Price Guide", and this tariff. Customers who enroll in this term plan must have their facilities based Local Exchange service usage billed to a single On-Net invoice.

Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, Optional Features and Optional Features for Local ISDN-PRI, as well as local service usage charges.

The Volume Commitment will be determined based upon the Qualifying Volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange service, as defined in section 4.10.7.2 and the Qualifying Volume of Customer's telecommunications services as defined in the Company's "Service Publication and Price Guide".

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.7 Term Plans (Cont.)

4.10.7.1 On-Net Term Plan (Cont.)

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment/ Volume Commitment	1 year	2 years	3 years	4 years	5 years
\$1,200 /annual	5.0%	8.0%	11.0%	14.0%	17.0%
3,000 /annual	5.0	8.0	11.0	14.0	17.0
6,000 / annual	5.0	8.0	11.0	14.0	17.0
12,000 / annual	10.0	13.0	16.0	19.0	22.0
24,000 / annual	10.0	13.0	16.0	19.0	22.0
36,000 / annual	10.0	13.0	16.0	19.0	22.0
48,000 / annual	10.0	13.0	16.0	19.0	22.0
60,000 / annual	12.0	15.0	18.0	21.0	24.0
84,000 / annual	12.0	15.0	18.0	21.0	24.0
120,000 /annual	14.0	17.0	20.0	23.0	26.0
180,000 /annual	14.0	17.0	20.0	23.0	26.0
300,000 /annual	16.0	19.0	22.0	25.0	28.0
600,000 /annual	18.0	21.0	24.0	27.0	30.0
900,000/annual	21.0	24.0	27.0	30.0	30.0
1.2M/annual	24.0	27.0	30.0	30.0	30.0
1.8M/annual	27.0	30.0	30.0	30.0	30.0
2.4M/annual	30.0	30.0	30.0	30.0	30.0

4.10.7.2 Local On-Net Term Plan

The Local On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local On-Net Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, Optional Features and Optional Features for Local ISDN-PRI, as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.7 Term Plans (Cont.)

4.10.7.2 Local On-Net Term Plan (Cont.)

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, Optional Features and Optional Features for Local ISDN-PRI, as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring charges for Standard and Optional Features; non-recurring charges for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Term Commitment and Renewal Options: A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume commitment: A customer may elect a Local On-Net Term Plan annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$1,200, \$3,000, \$6,000, \$12,000, \$24,000, \$36,000, \$48,000, \$60,000, \$84,000, \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2M; \$1.8M; \$2.4M. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.7 Term Plans (Cont.)

4.10.7.2 Local On-Net Term Plan (Cont.)

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment and (ii) at the time of termination the customer is enrolled in a new Local On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local On-Net Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual volume commitment for each year remaining in the unfulfilled term of service.
Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.7 Term Plans (Cont.)

4.10.7.2 Local On-Net Term Plan (Cont.)

Term Commitment/Discount

Volume Commitment	1 year	2 years	3 years	4 years	5 years
\$1,200 /annual	0.0%	3.0%	6.0%	9.0%	12.0%
3,000 /annual	0.0	3.0	6.0	9.0	12.0
6,000 /annual	0.0	3.0	6.0	9.0	12.0
12,000 /annual	5.0	8.0	11.0	14.0	17.0
24,000 /annual	5.0	8.0	11.0	14.0	17.0
36,000 /annual	5.0	8.0	11.0	14.0	17.0
48,000 /annual	5.0	8.0	11.0	14.0	17.0
60,000 /annual	7.0	10.0	13.0	16.0	19.0
84,000 /annual	7.0	10.0	13.0	16.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0
180,000 /annual	9.0	12.0	15.0	18.0	21.0
300,000 /annual	11.0	14.0	17.0	20.0	23.0
600,000 /annual	13.0	16.0	19.0	22.0	25.0
900,000/annual	16.0	19.0	22.0	25.0	25.0
1.2M/annual	19.0	22.0	25.0	25.0	25.0
1.8M/annual	22.0	25.0	25.0	25.0	25.0
2.4M/annual	25.0	25.0	25.0	25.0	25.0

4.10.8 Miscellaneous Services (Cont.)

4.10.8.5 Service Implementation and Restoration of Service (Cont.)

Non-Recurring Charges (Cont.)

Due Date Change (per occurrence)	\$10.00
Local T-1 Installation Charge (per T-1)	\$200.00

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.10 Agent Program

1. Eligibility: To be eligible for this program, the Customer:

must subscribe to this program through a Company-designated agent;

may not receive any discounts or the benefits of any promotional offering except for the Local Promotion;

may not receive service under any other term plan;
2. Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.
3. Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.
4. Optional Feature Package: The Customer will be charged \$10.00 monthly recurring charge for the following feature package:

Includes Standard Features plus
Call Waiting/Cancel Call Waiting
Call Transfer or 3 Way Calling (mutually exclusive)
Call Forward Busy
Call Forward No Answer
Caller Id-Name and Number
Calling Party Number Delivery
Speed Dialing - 8
5. Classifications, Practices and Regulations:

Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.11 Local Plus Program

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, or 12 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.worldcom.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 4.10.3.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Section 4.10.4.4.2. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Section 4.10.4 and 4.10.5.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Sections 4.10.3, 4.10.4, and 4.10.5.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.11 Local Plus Program (Cont.)

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line) Jacksonville	\$30.00
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	\$40.00
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$672.00
Local ISDN-PRI (Per T-1)	\$672.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Discounts:

These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A discount will be provided on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount, Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carriers offer in absence of any further inducement, and 2) customer's contract includes provision of the Local Plus Program and who commit to a new term of service that equals or exceeds 1 year for up to a 5% discount, 2 years for up to a 15% discount and 3 or more years for up to a 15% discount.

Early Termination:

Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan, and the customer will be billed and required to pay an early termination charge equal to 25% percent of the average of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.12 Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

	<u>Monthly Recurring Charge (Per T-1)</u>
Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way	
Metered Plan	\$181.24
Flat Plan	\$536.24
Local ISDN-PRI	
Metered Plan	\$214.84
Flat Plan	\$569.84

Customers selecting the Metered Plan will receive the following program monthly usage rates:

<u>1st Minute</u>	<u>Each Additional Minute</u>
\$0.0158	\$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.13 Save Program

Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

must be an existing facilities based business customer;
must be in good standing;
must bill at least \$50 in current charges in any one month prior to enrollment in this program;
represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.14 Business Advantage Program

Eligibility: To be eligible for this program, customers:

must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.worldcom.com;
must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Section 4.10.3 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

SECTION 4 – RATES AND CHARGES (CONT.)

4.10 MCI WORLDCOM On-Net Local Exchange Service (Cont.)

4.10.14 Business Advantage Program (Cont.)

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in Section 4.10.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)	\$35.00 [Boca Raton] \$40.00 [Jacksonville] \$40.00 [Miami] \$35.00 [Tampa]
Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts:

A Customer who subscribes to service under SCA Guide Types 6, 7, 8, 9, or 10 and who commits to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount, or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

Other Conditions:

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services

5.1.1 Primary Rate Interface Service - Intermedia Facilities

The Primary Rate Interface Service - Intermedia Facilities listed in Section 5.1 is available only to existing subscribers as of October 12, 1999.

This service is generally provided with the Company's long distance service. This service may be provided without the Company's long distance service on an individual case basis.

<u>Monthly Recurring</u>	<u>BellSouth and Sprint Local Areas</u>	<u>GTE Areas</u>
PRI/DATA	\$795	\$675
<u>Non-Recurring (per PRI)</u>	12 month agreement	\$500
	24 month agreement	\$250
	36 month agreement	\$125
	48 month agreement	\$ 0

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.2 NationalTel Local Services

The NationalTel Local Services and Rates listed in Section 5.1.2 are available only to existing subscribers as of June 14, 2000.

5.1.2.1 Network Switched Service

A. Monthly Recurring Charges

BellSouth Areas - Rate Groups 1-12

Service Type	Rate Groups 1-6					
	1	2	3	4	5	6
Residential Flat Rate	\$ 6.57	\$ 6.93	\$ 7.29	\$ 7.56	\$ 7.92	\$ 8.24
Residential Rotary, add'l per line	\$ 3.29	\$ 3.47	\$ 3.65	\$ 3.78	\$ 3.96	\$ 4.12
Business, Flat Rate	\$17.82	\$18.72	\$19.71	\$20.61	\$21.47	\$22.41
Business Rotary, add'l per line	\$ 5.85	\$ 6.15	\$ 6.47	\$ 6.77	\$ 7.05	\$ 7.35

Service Type	Rate Groups 7-12					
	7	8	9	10	11	12
Residential Flat Rate	\$ 8.55	\$ 8.82	\$ 9.05	\$ 9.27	\$ 9.41	\$ 9.59
Residential Rotary, Add'l per line	\$ 4.28	\$ 4.41	\$ 4.53	\$ 4.64	\$ 4.71	\$ 4.80
Business, Flat Rate	\$23.18	\$23.94	\$24.66	\$25.20	\$25.74	\$26.19
Business Rotary, Add'l per line	\$ 7.61	\$ 7.86	\$ 8.10	\$ 8.27	\$ 8.45	\$ 8.60

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.2 NationalTel Local Services

5.1.2.1 Network Switched Service (Cont.)

B. BellSouth Exception Areas

1. Big Pine Key
 - (a) Residential Flat Rate \$9.45
Rotary, add'l see Rate Group 4
 - (b) Business Flat Rate \$25.77
Rotary, add'l see Rate Group 4

2. Bronson
 - (a) Residential Flat Rate \$9.90
Rotary, add'l see Rate Group 5
 - (b) Business Flat Rate \$26.83
Rotary, add'l see Rate Group 5

3. Jay
 - (a) Residential Flat Rate \$10.30
Rotary, add'l see Rate Group 6
 - (b) Business Flat Rate \$28.02
Rotary, add'l see Rate Group 6

4. Trenton
 - (a) Residential Flat Rate \$9.90
Rotary, add'l see Rate Group 5
 - (b) Business Flat Rate \$26.83
Rotary, add'l see Rate Group 5

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.2 NationalTel Local Services

5.1.2.1 Network Switched Service (Cont.)

C. Nonrecurring Charges

Residential Service, per line

Line Connection Charge

First Line \$ 40.00

Additional Line \$ 12.00

Line Change Charge

First Line \$ 23.00

Additional Line \$ 11.00

Secondary Service Charge, per request \$ 10.00

Premises Work Charge

First 15 min. \$ 25.00

Each Additional 15 min. \$ 9.00

Trouble Location Charge \$ 45.00

Business Service, per line

Line Connection Charge

First Line \$ 56.00

Additional Line \$ 12.00

Line Change Charge

First Line \$ 38.00

Additional Line \$ 11.00

Secondary Service Charge, per request \$ 19.00

Premises Work Charge

First 15 min. \$ 28.00

Each Additional 15 min. \$ 9.00

Trouble Location Charge \$ 45.00

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.2 NationalTel Local Services

5.1.2.2 Calling Features

Customers of the Company's Network Switched Service arrangements may obtain central office based functions which are auxiliary to call processing. The availability of these features is dependent upon the central office which serves the Customer's location. The features in this section are made available on an individual basis (multiple feature discount packages are also available). All features are provided subject to availability; features may not be available with all classes of service.

A. Residential Service, Monthly Recurring Charges

Call Forwarding Variable	\$ 2.70
Three Way Calling	\$ 3.75
Call Waiting	\$ 3.60
Speed Dialing 8-Code	\$ 2.00
Speed Dialing 30 Code	\$ 3.00
Call Forwarding Busy Line	\$ 0.90
Call Forwarding Don't Answer	\$ 0.90
Customer Control of Call Forwarding Busy Line	\$ 2.70
Customer Control of Call Forwarding Don't Answer	\$ 2.70
Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath	\$ 1.80
Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath	\$ 1.80

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.2 NationalTel Local Services

5.1.2.2 Calling Features (Cont.)

B. Business Service, Monthly Recurring Charges

Call Forwarding Variable (per line)	\$ 3.24
Three Way Calling	\$ 5.22
Speed Dialing 8-Code (per line)	\$ 2.50
Speed Dialing 30 Code (per line)	\$ 5.00
Call Forwarding Busy Line	\$ 2.93
Call Forwarding Don't Answer	\$ 2.93
Customer Control of Call Forwarding Busy Line	\$ 5.63
Customer Control of Call Forwarding Don't Answer	\$ 5.63
Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath	\$ 2.70
Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath	\$ 2.70
Call Forwarding Variable Multipath or Remote Access - Call Forwarding Variable Multipath	\$ 2.70
Remote Access - Call Forwarding Variable	\$ 6.53
Call Forwarding Don't Answer-Ring Control	\$ 2.93
Three Way Calling, per use	\$ 0.75

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.2 NationalTel Local Services

5.1.2.2 Calling Features (Cont.)

B. Business Service, Monthly Recurring Charges, Cont.

Distinctive Ringing - one add'l number	\$ 7.00
Distinctive Ringing - two add'l numbers	\$ 10.00
Call Return	\$ 4.50
Call Return, per activation (non-subscription)	\$ 0.75
Repeat Dialing	\$ 4.50
Repeat Dialing, per activation (non-subscription)	\$ 0.75
Call Selector	\$ 4.50
Preferred Call Forwarding	\$ 4.50
Call Block	\$ 4.50
Call Tracing, per line	\$ 5.00
Call Tracing, per successful trace (non-subscription)	\$ 3.50
Caller ID Basic	\$ 7.50
Caller ID Deluxe	\$ 9.99
Anonymous Call Rejection	\$ 3.75
Enhanced Caller ID	\$ 15.99

5.1.3 Intermedia Business Services

Intermedia's Business Services are offered for local calling using the facilities of Intermedia and/or those of other authorized Local Exchange Carriers. Intermedia's Business Services are offered primarily to the following:

1. Offices, stores, factories, mines and all other places of a strictly business nature;
2. Offices of hotels, boarding houses, apartment houses, colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries, churches, and other institutions; and
3. Services terminating solely on the secretarial facilities of a telephone answering bureau.

If a Subscriber's service changes from business service to residential service, the telephone number will normally be changed. Reference of calls will not normally be provided regardless of how long existing directories will remain in effect. Changes from residential to business service may be made without change in telephone number, if the subscriber so desires.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service

Resold Business Exchange Line Service provides Customers with unlimited local calling at a flat monthly rate. Options available with Business Exchange Line Service include Call Waiting, Call Forwarding, Three-way Calling and Speed Dialing, as well as CLASS Features. Installation charges apply.

A. Intermedia's Basic Local Resell Service Rates for GTE Florida, Inc.'s Service Area

1. City Listing / Rate Group Numbers

City	Group	City	Group
Bartow	4	New Port Richey	3
Bradenton	4	North Port	3
Clearwater	5	Palmetto	3
Englewood	2	Plant City	5
Frostproof	1	Polk City	3
Haines City	*	Sarasota	5
Hudson	3	St. Petersburg	5
Indian Lake	1	Tampa	5
Lake Wales	3	Tarpon Springs	5
Lakeland	4	Venice	4
Mulberry	3	Winter Haven	4
Myakka	4	Zephyrhills	2

*Exceptions: Haines City \$26.25

(Prices for business lines vary by Group Number; Prices for other features are the same for all groups)

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

A. Intermedia's Basic Local Resell Service Rates for GTE Florida, Inc.'s Service Area, cont.

2. Group Number/Monthly Flat Rate Line Charge

GROUP NUMBER	BUSINESS	RESIDENTIAL
1	\$23.95	\$9.51
2	\$26.25	\$10.41
3	\$27.45	\$10.56
4	\$28.70	\$11.36
5	\$29.90	\$11.81
* Exceptions	Varying Rates	

*Exceptions: Haines City \$26.25

3. Non-Recurring Charges

SERVICE	BUSINESS	RESIDENTIAL
Network Access, each Establishment	\$33.90	\$20.00
Network Access, each Change	\$14.00	\$11.00
Central Office Line Connection, each line	\$35.00	\$35.00
Premises Visit	\$35.00	\$35.00
Telephone Number Change, each	\$9.00	\$9.00
Restoration of Service	\$18.00	\$18.00
Seasonal Service Establishment Charge, per number restored	\$18.00	\$18.00

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

A. Intermedia's Basic Local Resell Service Rates for GTE Florida, Inc.'s Service Area, cont.

4. Custom Calling Features

FEATURE	MONTHLY CHARGE
Call Forwarding-Variable	\$4.00
Call Forwarding-Variable Multipath	\$4.00
Three-Way Calling	\$4.00
Speed Calling (8-Code)	\$2.50
Speed Calling (30-Code)	\$3.50
Call Waiting / Cancel Call Waiting	\$5.00
Distinct Ring	\$9.00
Smart Call Package I - ¹	\$7.00
Smart Call Package II - ²	\$8.95
Smart Call Package III - ³	\$9.95
Smart Call Package II with Distinct Ring - ⁴	\$11.95
Smart Call Package III with Distinct Ring - ⁵	\$12.95

¹Includes Call Forwarding-variable, 3-way Calling and Speed Calling (8-code)

²Includes Call Waiting, Cancel Call Waiting, Call Forwarding-variable, 3-way Calling and Speed Calling (8-code)

³Includes Call Waiting, Cancel Call Waiting, Call Forwarding-variable, 3-way Calling and Speed Calling (30-code)

⁴Includes Call Waiting, Cancel Call Waiting, Call Forwarding-variable, 3-way Calling, Speed Calling (8-code) and Distinct Ring

⁵Includes Call Waiting, Cancel Call Waiting, Call Forwarding-variable, 3-way Calling, Speed Calling (30-code) and Distinct Ring

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

A. Intermedia's Basic Local Resell Service Rates for GTE Florida, Inc.'s Service Area, cont.

15 Advanced Features

FEATURE	NON-RECURRING (NON-SUBSCRIPTION)	MONTHLY CHARGE
Automatic Busy Redial	\$0.75	\$6.00
Automatic Call Return	\$0.75	\$6.00
VIP Alert, per line		\$4.00
Call Block, per line		\$4.00
Calling Tracing	\$3.50	\$6.00
Caller ID-Number, per line		\$10.00
Anonymous Call Rejection		\$3.00
Caller ID-Name and Number, per line		\$11.50

6. Business Voice Messaging - Monthly Charge

FEATURE	SINGLE LINE	MULTIPLE LINE
Basic Service Monthly	\$10.95	\$19.95
Non Recurring Charge	\$15.00	\$15.00
Optional Monthly Features		
Remote Call Notification	\$3.00	\$3.00
Pager Notification	\$4.75	\$4.75
1 st Extension Mailbox	\$19.70	\$19.70
Add'l Extension Mailbox	\$5.00	\$5.00
Enhanced Mailbox	\$4.00	\$4.00
Answer Only (5 minute greeting)	\$10.00	\$10.00
Answer Only (3 minute	\$5.00	\$5.00

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

B. Intermedia's Basic Local Resell Service Rates for BellSouth
Telecommunications, Inc.'s Service Area

1. City Listing/Rate Group Numbers

Archer	5	Graceville	3	Old Town	2
Baldwin	9	Green Cove Springs	3	Orange Park	9
Belle Glade	3	Gulf Breeze	6	Orlando	11
Big Pine Key	*	Havana	6	Oviedo	11
Boca Raton	10	Hawthorne	5	Pace	6
Boynton Beach	10	Hobe Sound	6	Pahokee	3
Bronson	*	Holley Navarre	6	Palatka	4
Brooksville	5	Hollywood	12	Palm Coast	3
Bunnell	3	Homestead	12	Panama City	5
Cantonment	6	Islamorada	4	Panama City Beach	5
Cedar Keys	1	Jacksonville	10	Pensacola	7
Century	6	Jacksonville Beach	9	Perrine	12
Chiefland	3	Jay	*	Pierson	4
ChIPLEY	3	Jensen Beach	5	Pomona Park	4
Cocoa (Main and Merritt)	7	Julington	9	Pompano Beach	12
Cocoa Beach	7	Jupiter	9	Ponte Vedra Beach	9
Coral Springs	12	Key Largo	4	Port St. Lucie	6
Cross City	2	Key West	4	Sanford	8

*Exceptions: Bronson=\$26.83 Jay=\$28.02 Trenton=\$26.83

(Prices for business lines vary by Group Number; Prices for other features are the same for all groups)

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

B. Intermedia's Basic Local Resell Service Rates for BellSouth
Telecommunications, Inc.'s Service Area

1. City Listing/Rate Group Numbers, cont.

City	Group	City	Group	City	Group
Daytona Beach	6	Keystone Heights	3	Sebastian	6
DeBary	5	Lake City	4	St. Augustine	4
Deerfield Beach	12	Lynn Haven	5	St. Johns	11
Deland	5	Marathon	3	Stuart	6
DeLeon Springs	4	Maxville	9	Sugarloaf Key	4
Delray Beach	8	Melbourne	7	Sunny Hills	3
Dunnellon	6	Miami	12	Titusville	5
East Orange	11	Micanopy	5	Trenton	*
Eau Gallie Beach	7	Middleburg	9	Vernon	3
Fernandina Beach	3	Milton	6	Vero Beach	5
Flagler Beach	3	Munson	6	Weeki Wachee Springs	5
Fort Grange	9	New Smyrna Beach	4	Welaka	4
Fort Lauderdale	12	Newsberry	5	West Palm Beach	9
Fort Pierce	5	North Dade	12	Yankeetown	4
Gainesville	6	North Key Largo	3	Youngstown-Fountain	5
Geneva	7	Oak Hill	4	Yulee	9

*Exceptions: Bronson=\$26.83 Jay=\$28.02 Trenton=\$26.83

(Prices for business lines vary by Group Number; Prices for other features are the same for all groups)

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

B. Intermedia's Basic Local Resell Service Rates for BellSouth
Telecommunications, Inc.'s Service Area

2. Group Number/Monthly Line Charge

GROUP NUMBE R	BUSINE SS	RESIDENTIA L	GROUP NUMBE R	BUSINE SS	RESIDENTIA L
1	\$19.80	\$7.30	7	\$25.75	\$9.50
2	\$20.80	\$7.70	8	\$26.60	\$9.80
3	\$21.90	\$8.10	9	\$27.40	\$10.05
4	\$22.90	\$8.40	10	\$28.00	\$10.30
5	\$23.85	\$8.80	11	\$28.60	\$10.45
6	\$24.90	\$9.15	12	\$29.10	\$10.65

3. Non-Recurring Charges

SERVICE	CHARGE		
	BUSINESS	RESIDENTIAL	
Line Connection			
	First Line	\$56.00	\$40.00
	Additional Line	\$12.00	\$12.00
Line Change Charge			
	First Line	\$38.00	\$23.00
	Additional Line	\$11.00	\$11.00
Secondary Service Charge			
	Per Request	\$19.00	\$10.00
Premises Work Change			
	First 15 Minutes	\$28.00	\$25.00
	Additional 15 Minutes	\$9.00	\$9.00
Trouble Location Charge		\$45.00	\$25.00

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

B. Intermedia's Basic Local Resell Service Rates for BellSouth
Telecommunications, Inc.'s Service Area

4. Custom Calling Features

FEATURE	PRICE
Call Forwarding	\$4.00
Three-Way Calling	\$4.00 or .75 per use (non-subscription)
Call Waiting	\$5.80
Speed Calling (8-Code)	\$3.00
Speed Calling (30-Code)	\$5.00
Call Forwarding—Busy Line	\$3.25
Call Forwarding—Don't Answer	\$3.25
Customer Control of Call Forwarding—Busy Line	\$6.25
Customer Control of Call Forwarding—Don't Answer	\$6.25
Call Fwding Busy Line Multipath or Cust. Control of Call Fwding Busy Line Multipath	\$3.00
Call Fwding Don't Answer Multipath or Cust. Control of Fwding Don't Answer Multipath	\$3.00
Call Fwding Variable Multipath or Remote Access—Call Fwding Variable Multipath	\$3.00
Remote Access—Call Forwarding Variable	\$9.00
Call Forwarding Don't Answer—Ring Control	\$3.25

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

B. Intermedia's Basic Local Resell Service Rates for BellSouth
Telecommunications, Inc.'s Service Area

5. Advanced Features

FEATURES	MONTHLY CHARGE	PER USE CHARGE (non-subscription)
Call Return	\$5.00	\$.75
Repeat Dialing	\$4.50	\$.75
Call Selector	\$4.50	
Preferred Call Forwarding	\$5.00	
Call Block	\$4.50	
Call Tracing	\$5.00	\$3.50
Caller ID—Basic	\$10.00	
Caller ID Deluxe (with ACR)	\$9.99	
Caller ID Deluxe (without ACR)	\$9.99	
Calling Number Delivery Blocking - Permanent	N/C	
Anonymous Call Rejection	\$4.00	
Enhanced Caller ID (with ACR)	\$15.99	
Enhanced Caller ID without ACR)	\$15.99	
Memory Call Answering Service	\$5.95	

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

B. Intermedia's Basic Local Resell Service Rates for BellSouth
Telecommunications, Inc.'s Service Area

16 Multiple Numbers of Features/Applicable Discounts

NUMBER OF FEATURES	DISCOUNT AMOUNT
2	\$.50
3	\$1.50
4	\$3.00
5	\$4.50
6	\$6.00
7	\$7.50
8	\$9.00
9	\$10.50
10	\$12.00
11	\$13.50
12	\$15.00
13	\$16.50
14	\$18.00
15	\$19.50
16	\$21.00
17	\$22.50
18	\$24.00
19	\$25.50
20	\$27.00

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

B. Intermedia's Basic Local Resell Service Rates for BellSouth
Telecommunications, Inc.'s Service Area

7. Business Voice Messaging

Description	Monthly Price
Voice Mail Box (each)	\$6.50
Call Forwarding Busy/No Answer	\$4.00
Call Forwarding Variable (72# / 73#)	\$6.00
<i>Optional Features</i>	
Day & Night Greeting	\$1.95
Directory By Name	\$25.00
Question & Answer (up to 8)	\$19.95
Question & Answer (each additional)	\$2.00
Automated Order Taking (up to 8)	\$19.95
Automated Order Taking (each additional)	\$2.00

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

C. Intermedia's Basic Local Resell Service Rates for Sprint (Central Tel & United)
Telecommunications, Inc.'s Service Area

1. City Listing/Rate Group Numbers

City	Group	LEC	City	Group	LEC	City	Group	LEC
Alford	2	SPT - Centel	Clewiston	1	SPT - United	Greenville	6	SPT - Centel
Apopka	6	SPT - United	Cottondale	2	SPT - Centel	Greenwood	2	SPT - Centel
Arcadia	1	SPT - United	Crawfordville	6	SPT - Centel	Groveland	4	SPT - United
Astor	4	SPT - United	Crestview	2	SPT - Centel	Homosassa Springs	3	SPT - United
Avon Park	1	SPT - United	Crystal River	3	SPT - United	Howey-In-The-Hills	4	SPT - United
Baker	2	SPT - Centel	Dade City	2	SPT - United	Immokalee	1	SPT - United
Belleview	4	SPT - United	Defuniak Springs	2	SPT - Centel	Inverness	3	SPT - United
Beverly Hills	3	SPT - United	Destin	5	SPT - Centel	Kenansville	3	SPT - United
Boca Grande	1	SPT - United	Eustis	4	SPT - United	Kingsley Lake	2	SPT - Centel
Bonifay	1	SPT - Centel	Everglades	1	SPT - United	Kissimmee	3	SPT - United
Bonita Springs	5	SPT - United	Forest	4	SPT - United	LaBelle	1	SPT - United
Bowling Green	1	SPT - United	Fort Meade	3	SPT - United	Lady Lake (753)	4	SPT - United
Bushnell	1	SPT - United	Fort Myers	5	SPT - United	Lady Lake (821)	5	SPT - United
Cape Coral	5	SPT - United	Fort Myers Beach	5	SPT - United	Lake Placid	1	SPT - United
Cape Haze	2	SPT - United	Fort Walton Beach	5	SPT - Centel	Lawtey	2	SPT - Centel
Cherry Lake	1	SPT - Centel	Freeport	2	SPT - Centel	Lee	1	SPT - Centel
Clermont	6	SPT - United	Glendale	1	SPT - Centel	Leesburg	4	SPT - United

(Prices for business lines vary by Group Number; Prices for other features are the same for all groups)

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

C. Intermedia's Basic Local Resell Service Rates for Sprint (Central Tel & United) Telecommunications, Inc.'s Service Area

1. City Listing/Rate Group Numbers

City	Group	LEC	City	Group	LEC	City	Group	LEC
Lehigh Acres	4	SPT - United	Ponce de Leon	2	SPT - Centel	Tallahassee	6	SPT - Centel
Madison	1	SPT - Centel	Port Charlotte	3	SPT - United	Tavares	4	SPT - United
Malone	2	SPT - Centel	Punta Gorda	3	SPT - United	Trilacoochee	2	SPT - United
Marco Island	4	SPT - United	Reedy Creek	6	SPT - United	Umatilla	4	SPT - United
Marianna	3	SPT - Centel	Reynolds Hill	1	SPT - Centel	Valpariso	5	SPT - Centel
Monticello	6	SPT - Centel	Salt Springs	4	SPT - United	Wauchula	1	SPT - United
Montverde	6	SPT - United	San Antonio	2	SPT - United	West Kissimmee	3	SPT - United
Moore Haven	1	SPT - United	Sanibel-Captiva Islands	5*	SPT - United	Westville	1	SPT - Centel
Mount Dora	4	SPT - United	Santa Rosa Beach	4	SPT - Centel	Wildwood	1	SPT - United
Naples	4	SPT - United	Seagrove Beach	1	SPT - Centel	Williston	1	SPT - United
North Cape Coral	5	SPT - United	Sebring	2	SPT - United	Windermere	6	SPT - United
North Ft. Myers	5	SPT - United	Shalimar	5	SPT - Centel	Winter Garden	6	SPT - United
North Naples	4	SPT - United	Silver Springs Shores	4	SPT - United	Winter Park	6	SPT - United
Ocala	4	SPT - United	Sneads	2	SPT - Centel	Zolfo Springs	1	SPT - United

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

C. Intermedia's Basic Local Resell Service Rates for Sprint (Central Tel & United) Telecommunications, Inc.'s Service Area

1. City Listing/Rate Group Numbers

Ocklawaha	4	SPT - United	Sopchoppy	6	SPT - Centel			
Okeechobee	1	SPT - United	Spring Lake	2	SPT - Centel			
Orange City	3	SPT - United	St. Cloud	3	SPT - United			
Panacea	6	SPT - Centel	St. Marks	6	SPT - United			
Pine Island	5*	SPT - United	Starke	2	SPT - Centel			

Exceptions*: Pine Island – Useppa Island: \$32.28 Sanibel-Captiva Island – North Captiva Island: \$32.28
(Prices for business lines vary by Group Number; Prices for other features are the same for all groups)

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

C. Intermedia's Basic Local Resell Service Rates for Sprint (Central Tel & United) Telecommunications, Inc.'s Service Area

17 Group Number/Monthly Line Charges for Centel and United Areas

GROUP NUMBER	CENTEL MONTHLY CHARGE	UNITED MONTHLY CHARGE
1	\$16.65	\$15.20
2	\$17.65	\$16.96
3	\$18.55	\$18.71
4	\$19.60	\$20.47
5	\$20.60	\$22.28
6	\$21.75	\$24.03

3. United and Centel Non-Recurring Charges

TYPE	UNITED AREAS	CENTEL AREAS
Service Ordering Charge	\$25.00	\$30.00
Secondary, for Adds, Moves and Changes	\$16.00	\$14.00
Access Line Charge	\$35.00	\$35.00
Premises Visit Charge	\$10.00	\$30.00
Premises Work Charge, Labor per ¼ hr or fraction thereof	\$12.00	\$12.00
Record Change Charge	\$5.00	N/C
Telephone Number Change	\$11.50	N/C
Restore Service	\$20.00	\$15.00

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

C. Intermedia's Basic Local Resell Service Rates for Sprint (Central Tel & United) Telecommunications, Inc.'s Service Area

4. Custom Calling Features

FEATURE	PRICE
Call Forwarding	\$4.50
Call Forwarding Don't Answer	\$1.00
Call Forwarding Busy	\$1.00
Three-way Calling	\$3.00
Call Waiting	\$4.00
Enhanced Call Waiting	\$5.25
Speed Calling	\$3.00
Call Forward with Remote Activation	\$2.50
Complete Voice	\$8.00
Complete Number	\$19.95
Complete Number with Fax	\$24.95
Call Waiting ID	\$2.00
Call Waiting Options	\$6.00

5. Advanced Features

FEATURES	MONTHLY CHARGE	PER USAGE CHARGE (non-subscription)
Caller ID	\$10.00	
Return Call	\$3.50	\$0.75
Repeat Dialing	\$3.50	\$0.75
Call Tracing		\$4.00
Distinctive Ringing	\$3.50	
Selective Call Rejection	\$3.50	
Caller ID with Name (including ACR)	\$10.00	
Anonymous Call Rejection (ACR)	\$4.00	

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.3 Intermedia Business Services (Cont.)

5.1.3.1 Resold Business Exchange Line Service (Cont.)

C. Intermedia's Basic Local Resell Service Rates for Sprint (Central Tel & United) Telecommunications, Inc.'s Service Area

6. United and Centel Custom Calling Feature Packages

FEATURE	MONTHLY PRICE
IN TOUCH WITH CALL FORWARD includes:	\$9.00
Enhanced Call Waiting, Three-Way Calling, Call Forwarding	
IN TOUCH WITH RETURN CALL includes:	\$9.50
Enhanced Call Waiting, Three-Way Calling, Return Call	
CALL MANAGER includes:	\$12.00
Enhanced Call Waiting, Three-Way Calling, Return Call, Repeat Dialing, Call Forwarding	
CALL MANAGER PLUS includes:	\$16.00
Enhanced Call Waiting, Three-Way Calling, Return Call, Repeat Dialing, Call Forwarding, Selective Call Rejection, Caller ID with Name (including Anonymous Call Rejection), Call Waiting ID	
ADVANTAGE includes:	\$14.50
Enhanced Call Waiting, Return Call, Caller ID with Name (including Anonymous Call Rejection), Call Waiting ID	
COMPLETE CALL MANAGER PLUS includes:	\$19.00
Enhanced Call Waiting, Three-Way Calling, Return Call, Repeat Dialing, Call Forwarding, Selective Call Rejection, Caller ID with Name, Total Voice, Call Waiting ID	
VISUAL CALL MANAGER PLUS includes:	\$19.00
Enhanced Call Waiting, Three-Way Calling, Return Call, Repeat Dialing, Call Forwarding, Selective Call Rejection, Caller ID with Name (including Anonymous Call Rejection), Call Waiting ID, Call Waiting Options	

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.4 IntermediaOne Trunk Side T1 Private Branch Exchange Service

PBX trunks are used to connect a PBX to the Intermedia Switched Network. A standard configuration includes Local Central Office Trunks and one of the following dialing capabilities: Direct Inward Dialing (DID), Direct Outward Dialing (DOD) or Combination Trunks (DID and DOD = DIOD). IntermediaOne Trunk Side T1 PBX trunks are provided over a T-1 circuit which holds up to twenty-four (24) individual PBX trunks.

Pricing for IntermediaOne Trunk Side T1 PBX trunks consists of a monthly charge per trunk, with up to twenty-four (24) trunks per T-1. IntermediaOne Trunk Side T1 PBX trunks incur a non-recurring set-up charge and require a 1 year minimum contract.

Each IntermediaOne Trunk Side T1 PBX trunk includes the following features: one (1) directory number per trunk, number reservation for future growth, one (1) directory listing per trunk, and hunting. For an additional charge, the customer has private listing or additional listings options. DID numbers are available in blocks of twenty (20) for an additional charge.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.4 IntermediaOne Trunk Side T1 Private Branch Exchange Service (Cont.)

This service is generally provided with the Company's long distance service. This service may be provided without the Company's long distance service on an individual case basis

Monthly Recurring (Per Channel)

	<u>BellSouth and</u>		<u>GTE Areas</u>	
	<u>Sprint Local Areas</u>		<u>Digital</u>	<u>Analog</u>
	<u>Digital</u>	<u>Analog</u>		
12 month agreement	\$38.13	\$46.46	\$28.13	\$36.46
24 month agreement	\$34.31	\$41.81	\$25.31	\$32.81
36 month agreement	\$32.41	\$39.49	\$23.91	\$30.99

Non-Recurring (per T-1) - All areas

	<u>Digital</u>	<u>Analog</u>
12 month agreement	\$500	\$500
24 month agreement	\$250	\$250
36 month agreement	\$ 0	\$ 0

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.5 Primary Rate Interface Service

Primary Rate Interface (PRI) is an ISDN based end-to-end digital circuit that provides 23 64Kbps B and 1 64Kbps D channel over a T1 at a transmission speed of 1.544 Mbps.

Customers purchase PRI in a 23B+D channel configuration for a fixed monthly fee. Additional costs are incurred for DID numbers, additional listings, and non-published numbers. A one time set-up fee also applies. A one year contract is required and service is subject to additional charges in areas without Intermedia facilities.

PRI Service is available under two distinct pricing plans, with the appropriate plan determined by the Company based on the Customer's usage profile. The plan designated as "PRI-Data" is generally used to provide access to the internet or other services where call holding times typically exceed the average holding time for voice calls of three to five minutes. Generally these are calls (connections) made to information or information access providers where there are very long holding times or connections are made on a permanent basis. All other Customers will be priced under the plan designated as "Single T PRI-Basic," found in Section 3.2.2.H.

PRI-Data Services are a specific set of services which provide one way inbound call types of Data, Voice, & 3.1KC connectivity between Intermedia's DMS-500 and the Customer's premises. PRI-Data Services are provided as 23B (or greater)+D arrangements only. Outbound calling arrangements may not be available in all serving areas.

Various non-regulated services are offered with Intermedia's PRI service. These services may involve additional charges.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.6 Optional Business Features

A. Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service forwards the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DID-equipped PBX Trunk or channel. Customer is required to purchase at least one DID number block for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

Monthly Recurring

1 st Block of 20	\$4.00
Add'l Blocks of 20	\$4.00

Non-Recurring

1 st Block of 20	\$100
Add'l Blocks of 20	\$15

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.7 Intermedia Facilities-Based Services

Intermedia will sell services for business customers provided by its own facilities, including PBX, ISDN Primary Rate Interface, Business Line, Key System Line, and Central Office Trunk services, as well as certain optional trunk-side and line-side business features.

A. Trunk and Line Side Combination Products

The following combinations are available:

- Analog DID Trunks*, Business Lines and Fax/ Modem Lines.
- Analog Trunks*, Business Lines and Fax/ Modems Lines.
- Analog DID Trunks*, Analog Trunks*, Business Lines and Fax/Modem Lines
- Digital Trunks*, Business Lines and Fax/Modem Lines

*Available over a single T-1 facility

Monthly Recurring (Per Channel)

Analog Trunk Combination	<u>BellSouth and</u>	
	<u>Sprint Local Areas</u>	<u>GTE Areas</u>
	<u>Analog</u>	<u>Analog</u>
12 Month Agreement	\$46.46	\$36.46
24 Month Agreement	\$41.81	\$32.81
36 Month Agreement	\$39.49	\$30.99

Non-Recurring (per T-1) - All areas

	<u>Digital</u>	<u>Analog</u>
	12 month agreement	\$500
24 month agreement	\$250	\$250
36 month agreement	\$ 0	\$ 0

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.8 ISDN Primary Rate Interface (PRI) Service

ISDN Primary Rate Interface (PRI) Service is a flat-rated, local ISDN/PRI or non-ISDN T-1 connection service. PRI Service provides one-way inbound ISDN/PRI T-1 or one-way non-ISDN T-1 connections to Intermedia's switching platform. As provided by Intermedia, ISDN/PRI T-1 connections allow both analog and 56/64kbps digital inbound calls to be received by customers. Non-ISDN T-1 connections only allow analog calls to be received.

PRI is a transport technology available to customers with the capability of terminating a PRI into their Customer Premises Equipment (CPE). PRI compatible equipment may include PBX's, Hybrid KEY Systems, Automatic Call Distributors (ACD), Routers, Data/Voice Gateways and other types of equipment.

PRI Service is provided in a minimum arrangement of 23 bearer channels and one signaling channel (23B+D) when provisioned over ISDN/PRI T-1 connections or 24 DS0 channels when provisioned over non-ISDN T-1 connections.

If ISDN/PRI trunk group sizes greater than 23B+D channels are required, the PRI Service Non-Facility Associated Signaling (NFAS) arrangement must be ordered.

PRI Service is available through three types of arrangements:

- Collocated PRI -- the Customer's premises is collocated with the Company's switch.

Collocated PRI Service is terminated on a network demarcation block, installed in a customer's collocated cabinet. The customer's collocated cabinet must be in an Intermedia switch (e.g., DMS 500) collocation space.

Collocated PRI Service does not include any optical fiber, Digital Cross-connect System (DCS) or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.8 ISDN Primary Rate Interface (PRI) Service (Cont.)

- On-Net PRI -- the Customer's premises is within a building served by the Company's facilities.¹

On-Net PRI Service is provisioned over Intermedia optical fiber T-1 connections. These T-1 (DS1 termination interface) connections are terminated in the customer's business location in a building served by the Company's facilities.

On-Net PRI Service does not include any optical fiber, Digital Cross-connect System (DCS) and or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface (such as DS3 or higher).

- Off-Net PRI -- the Customer's premises is within Intermedia's serving area, but is not collocated with the Company's switch or within a building served by the Company's facilities¹. Service is provided via extended T1's using Intermedia and/or ILEC facilities.

Off-Net PRI Service does not include any optical fiber, Digital Cross connect System (DCS) and or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface (such as DS3 or higher).

A. Optional Arrangements

1. Virtual FX PRI Service

Virtual FX PRI Service provides the capability to allow one-way inbound calls from Intermedia Local Calling Areas that are outside of the customer's home calling area, but served by the same Company switch.

The customer must subscribe to PRI Service. Virtual FX PRI Service rates apply to each group of 24 channels in the trunk group arrangement. For the purpose of rate application, all arrangements, whether 23B+D or 24B, are considered to have 24 DS0 channels.

¹ defined as Intermedia owned and managed fiber and electronics.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.8 ISDN Primary Rate Interface (PRI) Service (Cont.)

A. Optional Arrangements, cont.

2. PRI Network Access NFAS Arrangement

Non-Facility Associated Signaling (NFAS) is an arrangement where a single D channel controls more than the 23B channels in the basic 23B+D arrangement of an ISDN/PRI T1.

NFAS allows a single D channel to control up to 385 B channels. The additional ISDN/PRI T1's are configured without D channels in a 24 B channel arrangement.

To prevent a failure of ISDN/PRI T1's, a second D channel is assigned to one other ISDN/PRI T1. This second D channel is called the "backup" D channel and will take over if the primary ISDN/PRI T1 (23B+D) fails.

ISDN/PRI T1 D channel backup capability is included with the NFAS arrangement.

3. Dial Line Service

The Dial Line is a "Plain Old Telephone Service" (POTS) line without any features. The Dial Line is only provided where the customer's premises is collocated with the Company's switch.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.8 ISDN Primary Rate Interface (PRI) Service (Cont.)

B. Local Calling Areas

When the customer purchases PRI Service services from Intermedia, the customer must designate one of the Intermedia local calling areas as the customer's "home calling area." The Intermedia local calling areas match existing ILEC local calling areas.

When the customer is not collocated with the Company's switch, the customer's service address dictates the relevant home calling area.

When the customer collocates with a Company switch location, the customer may choose which of the local calling areas served by the Company switch will be the customer's home calling area.

The customer may only designate one local calling area as the home calling area from among the local calling areas served by the Company switch. All other local calling areas served by that switch will be considered Virtual FX calling areas with respect to the customer's designated home calling area. A Virtual FX charge applies to each PRI Service provided to the customer in a Virtual FX calling area. A Virtual FX calling area is any local calling area which, although served by the same Company switch, is not the customer's designated home calling area.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.8 ISDN Primary Rate Interface (PRI) Service (Cont.)

C. Rate Regulations

1. PRI Service Term

PRI Service is offered on a minimum 12-month term only. Should service be discontinued in less than 12 months after installation, termination charges shall apply. A service terminated during the first 12 months will be charged at the monthly rate multiplied by the number of months left on the 12-month term.

2. Discounts

Volume discounts are available on installation and monthly charges as provided herein. The volume level is determined by adding together the total numbers of PRI's provided to the customer by the Company.

D. ISDN Primary Rate Interface (PRI) Service Rates

1. Collocated PRI

	Non-Recurring <u>Charge</u>	Monthly Recurring <u>Charge</u>
PRI's 1-10, per PRI	\$300	\$515
PRI's 11-50, per PRI	\$250	\$460
PRI's >50, per PRI	\$150	\$425

2. On-Net PRI

	Non-Recurring <u>Charge</u>	Monthly Recurring <u>Charge</u>
PRI's 1-10, per PRI	\$400	\$570
PRI's 11-50, per PRI	\$300	\$490
PRI's >50, per PRI	\$200	\$430

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.8 ISDN Primary Rate Interface (PRI) Service (Cont.)

D. ISDN Primary Rate Interface (PRI) Service Rates, cont.

3. Off-Net PRI

	Non-Recurring <u>Charge</u>	Monthly Recurring <u>Charge</u>
PRI's 1-10, per PRI	\$500	\$800
PRI's 11-50, per PRI	\$400	\$750
PRI's >50, per PRI	\$250	\$720

4. Virtual FX PRI Service

	Non-Recurring <u>Charge</u>	Monthly Recurring <u>Charge</u>
First PRI's	\$300	\$275
Additional PRI's	\$ 35	\$ 40

5. PRI Network Access NFAS Arrangement

	Non-Recurring <u>Charge</u>	Monthly Recurring <u>Charge</u>
Per Arrangements	\$75	\$15

6. Dial Line Service

	Non-Recurring <u>Charge</u>	Monthly Recurring <u>Charge</u>
Per Dial Line	\$35	\$25

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.9 IntermediaOne Trunk Side T1 Primary Rate Interface - Basic

IntermediaOne Trunk Side T1 Primary Rate Interface (PRI) - Basic Service is an ISDN-based end-to-end digital circuit that provides 23 64Kbps B and 1 64Kbps D channel over a T1 at a transmission speed of 1.544Mbps.

Customers purchase PRI in a 23B+D channel configuration for a fixed monthly fee. A minutes of use charge may be applicable. Additional costs are incurred for DID numbers, additional listings, and non-published numbers. A one time set-up fee also applies. A one year contract is required and service is subject to additional charges in areas without Intermedia facilities.

For PRI applications which consist of predominantly inbound data, see Section 7.4.7

Various non-regulated services are offered with Intermedia's PRI service. These services may involve additional charges.

	<u>BellSouth and Sprint Local Areas</u>		<u>GTE Areas</u>	
	<u>Full PRI (24 Channels)</u>	<u>Fractional PRI¹</u>	<u>Full PRI</u>	<u>Fractional (24 Channels) PRI¹</u>
<u>Monthly Recurring</u>				
12 month agreement	\$915.00	\$38.13/channel	\$675.00	\$28.13/channel
24 month agreement	\$823.50	\$34.31/channel	\$583.50	\$25.31/channel
36 month agreement	\$777.75	\$32.41/channel	\$537.75	\$23.91/channel
<u>Nonrecurring - Installation - All Areas</u>				
12 month agreement	\$500	\$500		
24 month agreement	\$250	\$250		
36 month agreement	\$ 0	\$ 0		

¹Fractional PRI Service requires a minimum of 13 channels (12b+d)

5.1 Intermedia Services

5.1.10 **Directory Listings**

For each Customer of Intermedia's Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

	<u>Nonrecurring Charge</u>	<u>Monthly Charge</u>
Each Additional Listing:	\$10.00	\$2.00

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.11 Operator-Assisted Services

Operator-assisted services are provided to Business and Residential Customers on a presubscribed basis. Services are also provided to Customers and Users of exchange access lines which are presubscribed to the Company's interexchange outbound calling services. Various billing arrangements are available with ICI's operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to-Person and Third Party. Monthly and/or usage-sensitive charges apply as stated in Section 4, as well as per call operator charges.

Operator assisted services are available to presubscribed customers only.

	<u>Automated</u>	<u>Live Operator</u>
Person to Person	\$2.49	\$2.49
Collect	\$2.00	\$2.49
Third Party Billed	\$2.00	\$2.49
Calling Card Billed	\$0.79	\$2.49
Credit Card Billed	\$0.79	\$2.49

5.1.12 Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

A. A charge will apply when:

1. The operator verifies that the line is busy with a call in progress;
2. The operator verifies that the line is available for incoming calls; or
3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. One charge will apply for both verification and interruption.

B. No charge will apply when:

1. The calling party advises that the call is to or from an official public emergency agency; or
2. Under conditions other than the three stated above.

Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

	<u>Each request</u>
Busy Line Verify Service	\$0.35
Busy Line Verify and Line Interrupt Service	\$0.45

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.13 Directory Assistance

Customers and users of the Company's business and residential calling services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

Call allowances are as stated below:

Business customers using directory assistance will receive two (2) free calls per line or PBX trunk line per month.

A credit will be given for calls to Directory Assistance when:

1. The Customer experiences poor transmission or is cut-off during the call,
2. The Customer is given an incorrect telephone number, or
3. The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Exemptions

1. Residential Customers are exempt from Directory Assistance charges.
2. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.
3. Directory Assistance attempts to telephone numbers which are non-listed or non-listed and non-published are exempt from the rate, and shall not be included in the ten call allowance.

Directory Assistance Per Request \$0.25

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.14 IntermediaOne Voice Services

IntermediaOne Voice Services are offered only in conjunction with Intermedia's long distance services. IntermediaOne Voice Service arrangements consisting of fewer than eight (8) lines/trunks per customer location are not available. Business Line Package and Key Systems Package as well as individual features, identified herein are available with IntermediaOne Voice Services.

5.1.14.1 Business Line Service

Business Line Service is a two-wire, two-way, analog telephone service that uses loop or ground start signaling. Each line is assigned a unique directory number. This service can be used for single lines, multiple line service, key system lines, fax lines, or modem lines.

5.1.14.1 Business Line Service (Cont.)

LINE	GTE RATES	BELLSOUTH RATES
Business Single Line		
12 Months	\$27.42	\$27.42
24 Months	\$23.41	\$23.41
36 Months	\$21.68	\$21.68
Business Single Line Package*		
12 Months	\$38.00	\$38.00
24 Months	\$34.20	\$34.20
36 Months	\$32.30	\$32.30
Business Single Line Fax/Modem		
12 Months	\$27.42	\$27.42
24 Months	\$23.41	\$23.41
36 Months	\$21.68	\$21.68
Key Systems Package*		
12 Months	\$32.68	\$32.68
24 Months	\$28.67	\$28.67
36 Months	\$26.94	\$26.94

**See section 5.1.14.2. for a complete list of features included in each package.*

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.14 IntermediaOne Voice Services (Cont.)

5.1.14.2 Optional Features

<u>PRODUCT</u>	<u>DESCRIPTION</u>
Call Waiting ¹	Provides a signal to let customer know when someone is trying to reach the line the customer is currently using.
Cancel Call Waiting ¹	Allows a customer to prevent, on a per-call basis, any incoming calls from sending call-waiting signals to his/her line. Incoming calls to the line are given normal busy treatment.
Call Forwarding - Universal ¹	Provides the customer with the ability to reroute calls to any valid telephone number (except international numbers). The costs of the forwarded call are passed on to the customer only if the call is answered. A call can also be forwarded to a selected telephone number when the customer's line is busy or unanswered.
Call Forwarding - Busy ¹	When the customer's line is busy, this service automatically routes incoming calls to Voice Mail Service or to another number, including a long distance number.
Call Forwarding - No Answer ¹	Automatically routes an unanswered call after a specified number of rings. The customer specifies the number of rings when the service is ordered.
Call Forwarding-Remote Access	Permits the "Call Forwarding-Universal" customer to activate, change, or deactivate call forwarding service from any touch tone telephone.

¹Available only as part of Business Single Line Package.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.14 IntermediaOne Voice Services (Cont.)

5.1.14.2 Optional Features (Cont.)

<u>PRODUCT</u>	<u>DESCRIPTION</u>
Ring Again (Automatic Callback) ^{1 2}	Allows the customer encountering a busy signal to be notified when the called number becomes idle, and to be placed automatically in ring-again mode.
Blind Transfer Recall ^{1 2}	Enables the customer to transfer a call to another party without waiting for that party to answer. If the other party does not answer the transferred call within a specific time-out period, the line or trunk from which the call was transferred rings back the customer.
Call Park ^{1 2}	Allows the customer to park a call against his/her directory number. The parked call can be retrieved from any of the customer's lines or trunks by first requesting the Call Park Retrieve and then dialing the number of the telephone number against which the call was parked.
Call Hold ¹	Allows the customer to place one call on hold for any length of time.
Three Way Conference ¹	Gives the customer the ability to connect a third person to a conversation at any time, regardless of which party initiated the call.
Call Transfer ¹	Enables the customer to exit a three-way call, leaving the other two parties in conversation.

¹Available only as part of Business Single Line Package.

²Customer Group Feature only.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.14 IntermediaOne Voice Services (Cont.)

5.1.14.2 Optional Features (Cont.)

<u>PRODUCT</u>	<u>DESCRIPTION</u>
Last Number Redial ¹	Enables the customer to redial his/her last called number
Calling Name & Number Delivery	Stores and transmits the incoming name and telephone number after the first ring for display in a customer- provided display device.
Calling Number Delivery	Stores and transmits an incoming telephone number after the first ring to a customer-provided display device. (Can either be displayed on an attachment to the customer's telephone set or a Caller ID telephone.) Also stores numbers of incoming calls, with dates and times.
Calling Number Delivery Blocking ¹	Allows the customer to block transmission of the originating telephone number on any outgoing call before dialing a number.
Distinctive Ring ^{1 2}	Allows the customer to assign different ring cadences for calls from within the customer group to distinguish them from those from outside the group.
Speed Calling (10 ¹ or 30 numbers)	Provides the ability to program most frequently called numbers for one- or two-digit dialing.

¹Available only as part of Business Single Line Package.

²Customer Group Feature only.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.14 IntermediaOne Voice Services (Cont.)

5.1.14.2 Optional Features (Cont.)

<u>PRODUCT</u>	<u>DESCRIPTION</u>
Station Controlled Conference Call	Allows the customer to establish a conference call consisting of up to six participants without the assistance of an attendant.
Toll Denial/Restrictions	Toll-restricted lines or trunks are either denied access to long distance or are assigned toll-diversion which routes the caller to an 'attendant' position.
Directory Number Hunting ¹	Directs inward calls to the next defined trunk or line when the called number is in use.
Call Pickup ^{1 2}	Allows a customer to answer incoming calls to another line or trunk within the customer's defined call pickup group.
Group Intercom ^{1 2}	A feature that enables a customer to automatically dial a member of a predesignated group by using abbreviated dialing; e.g., a customer group with 100 members can dial each other by dialing a two-digit number.
Uniform Call Distribution	A system for distribution of incoming calls on a first-in, first-out basis.
Automatic Line (Hotline)	Provides an automatic connection between a calling station that goes off-hook and a predetermined location.

¹Available only as part of Business Single Line Package.

²Customer Group Feature only.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.14 IntermediaOne Voice Services (Cont.)

5.1.14.2 Optional Features (Cont.)

OPTIONAL FEATURES	GTE RATES	BELLSOUTH RATES
Automatic Line (Hotline)	\$3.50	\$3.50
Call Forwarding - Universal ¹	\$3.50	\$3.50
Call Forwarding - No Answer ¹	\$3.25	\$3.25
Call Forwarding - Busy ¹	\$3.25	\$3.25
Call Waiting ¹	\$5.00	\$5.00
Call Transfer ¹	\$2.50	\$2.50
Three-Way Conference ¹	\$3.50	\$3.50
Last Number Re-Dial ¹	\$3.50	\$3.50
Cancel Call Waiting ¹	NC	NC
Calling Number Delivery Blocking ¹	NC	NC
Ring Again (Automatic Callback) ^{1 2}	\$3.25	\$3.25
Blind Transfer Recall ^{1 2}	\$2.50	\$2.50
Call Park ^{1 2}	\$2.50	\$2.50
Distinctive Ring ^{1 2}	\$4.00	\$4.00
Speed Call Short (10 Numbers) ¹	\$2.50	\$2.50
Call Hold ¹	\$2.50	\$2.50
Call Forward Remote Access	\$3.00	\$3.00
Calling Name and Number Delivery	\$10.00	\$10.00
Calling Number Delivery	\$10.00	\$10.00
Speed Call Long (30 Numbers)	\$5.00	\$5.00
Station Controlled Conference Call	\$4.00	\$4.00

¹Available only as part of Business Single Line Package.

²Customer Group Feature only.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.14 IntermediaOne Voice Services (Cont.)

5.1.14.2 Optional Features (Cont.)

OPTIONAL FEATURES	GTE RATES	BELLSOUTH RATES
Toll Denial/Restrictions (Code Restrictions) 1+	\$3.25	\$3.25
Block 900, 976	NC	NC
Block 1+555, 1+NPA+555	\$1.00	\$1.00
Block 411	\$1.00	\$1.00
Block 0+, 0-	\$1.00	\$1.00
Block International	\$1.00	\$1.00
Directory Number Hunting ¹	\$5.00	\$5.00
Call Pickup ^{1 2}	\$2.50	\$2.50
Abbreviated Dialing (Group Intercom) ^{1 2}	\$3.25	\$3.25
Abbreviated Dialing (Group Intercom) - Extended ²	\$7.75	\$7.75
Uniform Call Distribution	\$2.50	\$2.50
 ADDITIONAL CHARGES		
Business Line Installation, each	\$35.00	\$35.00
Additional Directory Listing	\$ 2.00	\$ 2.00

¹Available only as part of Business Single Line Package.
²Customer Group Feature only.

VIII. GRANDFATHERED SERVICES, SUBSECTION B (CONT.)

5.1 Intermedia Services (Cont.)

5.1.14 IntermediaOne Voice Services (Cont.)

5.1.14.3 Optional Feature Packages

A. Key Systems Package

Key Systems Package consists of the following optional features:

Call Forwarding - Universal
Call Forwarding Busy/No Answer
Directory Number Hunting
Call Transfer

B. Business Single Line Package

Business Single Line Package consists of all of the features found in Key Systems Package, plus the following features:

Call Forward Busy
Call Waiting
Three-way Conference
Last Number Re-dial
Cancel Call Waiting
Calling Number Delivery Blocking
Ring Again (Automatic Callback)**
Blind Transfer Recall**
Call Park**
Distinctive Ring
Speed Calling short (10 numbers)
Call Hold
Call Pickup**
Abbreviated Dialing (Group Intercom)**

**Customer Group Feature Only