

TITLE PAGE  
FLORIDA PRICE LIST  
OF  
TALK AMERICA INC.  
d/b/a Cavalier Telephone  
d/b/a PAETEC Business Services

(T)

(T)

This Price List contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for telecommunications services provided by Talk America Inc. d/b/a Cavalier Telephone, d/b/a PAETEC Business Services with principal offices at 2134 W. Laburnum, Richmond, VA 23227. This Price List applies to services provided within the State of Florida. This Price List is on file with the Florida Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Issued: June 6, 2011

Effective:

June 7, 2011

2134 W. Laburnum  
Richmond, VA 23227

FL11102a

**CHECK SHEET**

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

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5	Original		22	Second		45	Original
6	Original		23	First		46	Original
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8.8	Original		30	First		56	First
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Issued: June 6, 2011

Effective:

June 7, 2011

2134 W. Laburnum  
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Issued: September 23, 2008

By: 2134 W. Laburnum.  
Richmond, VA 23227

Effective: September 24, 2008

- Law & Public Policy

FLL0802

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By: 2134 W. Laburnum.  
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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

**D** - Delete Or Discontinue

**I** - Change Resulting In An Increase to A Customer's Bill

**M** - Moved From Another Price List Location

**N** - New

**R** - Change Resulting In A Reduction To A Customer's Bill

**T** - Change in Text Or Regulation But No Change In Rate Or Charge

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

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### PRICE LIST FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Price List. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. that the FPSC follows in their Price List approval process, the most current sheet number on file with the Commission is not always the Price List page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
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- D. Check Sheets - When a Price List filing is made with the FPSC, an updated check sheet accompanies the Price List filing. The check sheet lists the sheets contained in the Price List, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some pages). The Price List user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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Issued: April 5, 2000

Effective: April 6, 2000

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### EXCHANGE SERVICE LIST

The Company has included all of the exchanges in the AT&T, Verizon and Embarq local exchange territory in Florida as the potential areas where alternative local exchange service is planned. Initially, the Company plans to provide alternative local exchange service in the Miami, Orlando, Jacksonville and Tampa metropolitan areas. (T)

BellSouth exchanges (and corresponding AT&T rate group number): (T)

Archer (5)	Fernandina Beach (3)	Lynn Haven (5)
Baldwin (9)	Flagler Beach (3)	Marathon (3)
Bell Glade (3)	Ft. George (9)	Maxville (9)
Big Pine Key (E)	Ft. Lauderdale (12)	Melbourne (7)
Boca Raton (10)	Ft. Pierce (5)	Miami (12)
Boynton Beach (10)	Gainesville (6)	Micanopy (5)
Bronson (E)	Geneva (7)	Middleburg (9)
Brooksville (5)	Graceville (3)	Milton (6)
Bunnell (3)	Green Cove Springs (3)	Munson (6)
Cantonment (6)	Gulf Breeze (6)	Newberry (5)
Cedar Keys (1)	Havana (6)	New Smyrna Beach (4)
Century (6)	Hawthorne (5)	North Dade (12)
Chiefland (3)	Hobe Sound (6)	North Key Largo (3)
Chipley (3)	Holley-Navarre (6)	Oak Hill (4)
Cocoa (7)	Hollywood (12)	Old Town (2)
Cocoa Beach (7)	Homestead (12)	Orange Park (9)
Coral Springs (12)	Islamorada (4)	Orlando (11)
Cross City (2)	Jacksonville (10)	Oviedo (11)
Daytona Beach (6)	Jacksonville Beach (9)	Pace (6)
DeBary (5)	Jay (E)	Pahokee (3)
Deerfield Beach (12)	Jensen Beach (6)	Palatka (4)
Deland (5)	Julington (9)	Palm Coast (3)
DeLeon Springs (4)	Jupiter (9)	Panama City (5)
Delray Beach (8)	Key Largo (4)	Panama City Beach (5)
Dunnellon (6)	Keystone Heights (3)	Pensacola (7)
East Orange (11)	Key West (4)	Perrine (12)
Eau Gallie (7)	Lake City (4)	Pierson (4)

E - See BellSouth General Subscriber Service Tariff.

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Effective: September 24, 2008

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EXCHANGE SERVICE LIST, (CONT'D.)

AT&T exchanges (and corresponding AT&T rate group number) - (continued):

(T)

Pomona Park (4)	Sebastian (6)	Vero Beach (5)
Pompano Beach (12)	Stuart (6)	Weekiwachee Springs (5)
Ponte Vedra Beach (9)	Sugarloaf Key (4)	Welaka (4)
Port St. Lucie (6)	Sunny Hills (3)	West Palm Beach (10)
St. Augustine (4)	Titusville (5)	Yankeetown (4)
St. Johns (11)	Trenton (E)	Youngstown-Fountain (5)
Sanford (8)	Vernon (3)	Yulee (9)

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**EXCHANGE SERVICE LIST, *Continued***

When rate zones are used in the rate tables in this tariff, the applicable zone rate is based on the following chart:

(N)

CITY	RATE ZONE	AREA CODE	EXCHANGE
ARCHER	3	ALL	ALL
BALDWIN	2	ALL	ALL
BELLEGLADE	2	ALL	ALL
BIG PINE	2	ALL	ALL
BOCA RATON	1	ALL	ALL
BOYTON BEACH	1	ALL	ALL
BRONSON	3	ALL	ALL
BROOKSVILLE	3	ALL	ALL
BUNNELL	3	ALL	ALL
CANTONMENT	2	ALL	ALL
CEDAR KEYS	3	ALL	ALL
CENTURY	2	ALL	ALL
CHIEFLAND	3	ALL	ALL
CHIPLEY	3	ALL	ALL
COCOA	2	ALL	ALL
COCOA BEACH	1	321	476, 783, 784, 799, 853, 868
COCOA BEACH	1	407	476, 783, 784, 799, 853, 868
COCOA BEACH	3	321	730
COCOA BEACH	3	407	730
CORAL SPGS	1	ALL	ALL
CROSS CITY	3	ALL	ALL
DAYTONA BEACH	1	904	274, 201, 226, 238, 239, 248, 250, 252, 253, 254, 255, 257, 258, 323, 401, 681, 820, 831, 832, 869, 947, 979
DAYTONA BEACH	2	904	615, 671, 672, 673, 676, 677, 691, 903, 989, 441, 304, 322, 512, 756, 760, 761, 763, 767, 788

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**EXCHANGE SERVICE LIST, *Continued***

CITY	RATE ZONE	AREA CODE	EXCHANGE
DEBARY	2	407	574, 575, 860, 668, 753
DEERFIELD BEACH	1	ALL	ALL
DELEON SPG	3	ALL	ALL
DELRAY BEACH	1	ALL	ALL
DUNNELLON	3	ALL	ALL
EAST ORANGE	3	ALL	ALL
EAU GALLIE	1	321	242, 253, 254, 255, 259, 751, 752, 757
EAU GALLIE	1	407	242, 253, 254, 255, 259, 751, 752, 757
EAU GALLIE	2	321	773, 777, 779
EAU GALLIE	2	407	773, 777, 779
FERNANDINA BEACH	2	ALL	ALL
FLAGLER BEACH	2	ALL	ALL
FORT PIERCE	2	ALL	ALL

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Issued: November 22 2000 Effective: November 23, 2000  
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EXCHANGE SERVICE LIST, *Continued*

CITY	RATE ZONE	AREA CODE	EXCHANGE
FT LAUDERDALE	1	954	390, 396, 398, 537, 561, 564-567, 630, 202, 209, 216, 219-223, 229, 238, 264, 267, 285, 286, 293, 351, 489-493, 546, 550, 619, 705, 771, 772, 776, 820, 906, 928, 938, 958, 992, 231, 236, 262, 370, 382, 423, 424, 452, 472-476, 503, 577, 693, 723, 915, 916, 207, 215, 225, 230, 244, 259, 268, 269, 273, 277, 291, 307, 313, 320, 348, 355, 356, 357, 365, 380, 399, 409, 459, 460, 462, 463, 466, 467, 468, 469, 509, 512-519, 521-528, 576, 595, 627, 679, 712, 713, 728, 759-769, 774, 779, 814, 831, 832, 847, 848, 855, 872, 250, 287, 386, 387, 402-405, 408, 412, 413, 484-486, 497, 506, 507, 508, 535, 541, 631, 676, 677, 714, 717, 730, 731, 733, 735, 739, 777, 808, 810, 875, 877, 878, 879, 896, 897, 898, 256, 664, 835-838, 845, 846, 851, 572, 578, 741, 742, 746-749, 217, 349, 384, 385, 389, 659, 359, 635, 252, 434, 680, 316, 321, 327, 581, 583-585
FT LAUDERDALE	2	954	587, 791, 792, 797

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**EXCHANGE SERVICE LIST, *Continued***

CITY	RATE ZONE	AREA CODE	EXCHANGE
GAINESVILLE	1	ALL	ALL
GENEVA	3	ALL	ALL
GRACEVILLE	3	ALL	ALL
GREENCOVE SPRINGS	3	ALL	ALL
GULFBREEZE	2	ALL	ALL
HAVANA	3	ALL	ALL
HAWTHORNE	3	ALL	ALL
HOBE SOUND	2	ALL	ALL
HOLLEY NAVARRE	2	ALL	ALL
HOLLYWOOD	1	954	454-458, 883, 920-927, 929, 430-433, 435-438, 441-443, 447, 450, 538, 704
HOLLYWOOD	2	954	210, 228, 893, 894, 961-967, 981, 983, 985-987, 989
HOMESTEAD	1	305	242, 245, 246-248
HOMESTEAD	1	786	243
HOMESTEAD	3	305	230, 224, 257, 258
ISLAMORADA	1	305	517, 664

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Issued: November 22, 2000

Effective: November 23, 2000

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EXCHANGE SERVICE LIST, *Continued*

CITY	RATE ZONE	AREA CODE	EXCHANGE
ISLAMORADA	2	305	240
JACKSONVILLE	1	904	200
JACKSONVILLE	1	904	202, 218, 220, 221, 223, 232, 244, 245, 260, 262, 268, 279, 281, 288, 292, 296, 306, 308, 313, 319, 332, 340, 346, 348, 350, 351, 353-361, 363, 366, 367, 390, 391, 393, 398, 399, 419, 433, 443, 448, 457, 459, 464, 475, 489, 498, 499, 515, 518, 519, 538, 549, 558, 564, 565, 598, 603-606, 617, 618, 620, 630, 632-634, 636, 641, 642, 645, 646, 665, 720-727, 730-733, 737, 739, 741, 743-745, 750, 762, 787, 790, 791, 798, 805, 812, 815-817, 821, 828, 840, 855, 858, 876, 880, 886, 895, 905, 918-920, 928, 946, 949, 952-954, 967, 987, 988, 992, 996-998
JACKSONVILLE	2	904	251, 317, 370, 378, 381, 384, 387, 388, 389, 541, 542, 573, 693, 695, 696, 713, 714, 751, 757, 764-766, 768, 771, 772, 777, 778, 779, 781, 783, 786, 908, 924, 981
JACKSVILLE BEACH	1	ALL	ALL
JAY	3	ALL	ALL
JENSEN BEACH	2	ALL	ALL

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Effective: November 23, 2000

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**EXCHANGE SERVICE LIST, *Continued***

CITY	RATE ZONE	AREA CODE	EXCHANGE
JULINGTON	2	ALL	ALL
JUPITER	1	ALL	ALL
KEY LARGO	2	ALL	ALL
KEY WEST	1	ALL	ALL
KEYSTONE HEIGHTS	3	ALL	ALL
LAKE CITY	3	ALL	ALL
LYNN HAVEN	2	ALL	ALL
MARATHON	2	ALL	ALL
MAXVILLE	3	ALL	ALL

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Issued: November 22, 2000

Effective: November 23, 2000

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EXCHANGE SERVICE LIST, *Continued*

CITY	RATE ZONE	AREA CODE	EXCHANGE
MELBOURNE	2	ALL	ALL
MIAMI	1	305	207, 208, 212, 214, 217, 219-223, 225-229, 231, 237, 241, 243, 244, 250, 260-277, 279, 284-288, 290, 291, 300, 303, 305, 309, 312-317, 324-327, 329, 334, 337, 339, 346-350, 352, 353, 355, 358, 361-366, 368, 369, 371-377, 379, 381, 391, 392, 397, 399, 400, 406, 412-416, 418, 427, 429, 436-438, 441-449, 452, 460-465, 468, 470-472, 475-478, 480, 482, 483, 485, 487, 488, 492, 499, 500, 501, 504, 512-514, 518, 520, 523, 526, 530-536, 538-545, 547-554, 556-560, 564-569, 571-573, 574, 575-579, 583, 585, 590-599, 601-605, 615, 629-631, 633-644, 646, 648, 649, 661-663, 666-669, 672-674, 679, 689, 695, 697-699, 701, 703, 707, 715-718, 729, 730, 732, 734, 736-740, 750, 755, 774, 784, 786, 789, 805, 806, 808, 809, 810, 814, 817-828, 833, 834, 837-844, 846, 854-874, 876, 880-889, 891-893, 895, 899, 906, 927, 939, 941, 955, 960, 961, 963, 966, 980-983, 993-998
MIAMI	1	786	263, 265, 268, 273, 275, 276, 304, 307, 331, 388, 396, 425, 432, 434, 468, 469, 470, 552, 597, 639, 777, 845

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Issued: November 22, 2000

Effective: November 23, 2000

2134 W. Laburnum.

Issued By:

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CITY	RATE ZONE	AREA CODE	EXCHANGE
MIAMI	2	305	210, 344, 380, 382, 383, 385-388, 408, 435, 473, 486, 516, 524, 570, 617, 618, 681, 685, 687, 688, 691, 693, 694, 696, 706, 708, 751, 752, 754, 756-759, 762, 769, 782, 795, 835, 836, 920, 953, 977
MICANOPY	3	ALL	ALL
MIDDLEBURG	2	ALL	ALL
MILTON	2	ALL	ALL
MUNSON	3	ALL	ALL
NEWBERRY	3	ALL	ALL
NEW SMYRNA BEACH	2	ALL	ALL
NORTH KEY LARGO	1	ALL	ALL
NORTH DADE	1	305	209, 218, 239, 249, 306, 319, 354, 417, 466, 493, 616, 650-660, 678, 680, 682, 690, 692, 705, 719, 770, 787, 792, 816, 829, 875, 901, 902, 918, 919, 931-933, 935-937, 940, 944, 945, 947-949, 952, 956, 957, 999
NORTH DADE	1	786	274
NORTH DADE	2	305	410, 426, 430, 474, 620-628, 727, 943, 973, 974
NORTH DADE	2	786	320
OAK HILL	2	ALL	ALL
OLD TOWN	3	ALL	ALL
ORANGE CITY	2	ALL	ALL
ORANGE PARK	1	904	213, 272, 276, 298, 682
ORANGEPARK	2	904	215
ORANGEPARK	2	904	264, 269, 278
ORLANDO	1	321	201, 841, 843

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Issued: November 22, 2000

Effective: November 23, 2000

Issued By: 2134 W. Laburnum.  
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EXCHANGE SERVICE LIST, *Continued*

CITY	RATE ZONE	AREA CODE	EXCHANGE
ORLANDO	1	407	200, 202, 213, 220, 224, 226, 228, 229, 231, 233, 236, 237, 240, 244, 245, 246, 248, 251, 286, 316-318, 345, 351, 352, 354-356, 363, 370-372, 400, 401, 418-420, 422-426, 428, 438, 441, 458, 471, 481, 503, 524-528, 533, 540, 570, 642, 648-651, 685, 743, 762, 763, 769, 807, 812, 815-817, 819, 825, 826, 835, 836, 839, 841, 843, 849-852, 854-859, 872, 887, 888, 893-899, 903, 907, 918, 945, 972, 974, 987, 999
ORLANDO	2	407	207, 208, 249, 273, 275, 277, 281, 282, 290-299, 306, 380-382, 384, 445, 482, 521-523, 532, 578, 658, 736, 737, 822, 823, 882
OVIEDO	2	ALL	ALL
PACE	2	ALL	ALL
PAHOKEE	2	ALL	ALL
PALATKA	2	ALL	ALL
PALM COAST	2	ALL	ALL
PANAMA CITY	2	ALL	ALL
PANMA CITY BEACH	2	ALL	ALL
PENSACOLA	2	ALL	ALL
PERRINE	1	305	200
PERRINE	2	305	232, 233-235, 238, 251-256, 259, 278, 378, 969, 971
PERRINE	2	786	200, 242, 293
PIERSON	3	ALL	ALL

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Issued: November 22, 2000

Effective: November 23, 2000

Issued By: 2134 W. Laburnum.  
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EXCHANGE SERVICE LIST, *Continued*

CITY	RATE ZONE	AREA CODE	EXCHANGE
POMONA PARK	2	904	937
POMONA PARK	3	904	649
POMPANO BEACH	1	ALL	ALL
PONTEVEDRA BEACH	1	ALL	ALL
PT ST LUCIEN	2	ALL	ALL
PT ST LUCIES	2	ALL	ALL
SANFORD	1	407	333, 444, 771, 804, 805, 829, 942
SANFORD	2	407	302, 320-324, 328, 330, 665, 688, 871
SEBASTIAN	1	561	663, 664
SEBASTIAN	2	561	388, 581, 5889, 571
ST JOHNS	3	ALL	ALL
ST AUGUSTINE	1	904	460, 461, 471
ST AUGUSTINE	2	904	808, 810, 819, 823, 824-827, 829, 794, 797
STUART	2	561	219-221, 223, 283, 286-288, 781
SUGARLOAF KEY	2	ALL	ALL
SUNNYHILLS	3	ALL	ALL
TITUSVILLE	2	ALL	ALL
TRENTON	3	ALL	ALL
VERNON	3	ALL	ALL
VERO BEACH	1	561	231, 234
VERO BEACH	2	561	562-564, 567, 569, 770, 778, 794, 978

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Issued: November 27, 2000

Effective: November 23, 2000

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CITY	RATE ZONE	AREA CODE	EXCHANGE
WEST PALM BEACH	1	561	202, 233, 242, 319, 355, 366, 387, 437, 471, 478, 494, 556, 591, 615, 616, 622, 624-627, 630, 640, 650-653, 655, 659, 671,681-684, 686-689, 691, 694, 697, 712, 759, 775, 776, 796, 799, 802-805, 820, 822, 832, 833, 835, 837, 838, 840, 841, 842, 844, 845, 848, 863, 881, 882, 936, 937, 947
WEST PALM BEACH	2	561	205, 217, 230, 255, 326, 333, 357, 383, 432-434, 439, 493, 533, 534, 535, 540, 547, 550-554, 580, 582, 585, 586, 588, 598, 604-607, 641, 642, 649, 751, 753, 754, 784, 790-793, 795, 798, 806, 854, 874, 885, 963-969
WELAKA	3	ALL	ALL
WIKIWACHI SPRINGS	2	ALL	ALL
YANKEETOWN	3	ALL	ALL
YOUNGSTON FNTN	3	ALL	ALL
YULEE	2	ALL	ALL

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Issued: November 22, 2000

Effective: November 23, 2000

2134 W. Laburnum.

Issued By: Richmond, VA 23227

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## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**Access Line** - A circuit between the station protector on the Customer's telephone service or PBX to, and including, the serving central office main frame.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service under terms and conditions of this price list. The Customer remains responsible for payment of services.

**Auxiliary Line** - An additional individual access line used for one-way (inward to the Customer) service.

**Back-up Line** - An optional service providing individual line Business Customers with an additional line for inward and outward calling with usage charges applying for originating and terminating calls.

**Bandwidth** - The difference, expressed in Hertz, between the highest and lowest frequencies of a band constituting a channel or circuit.

**Baud** - A unit of signaling speed. The speed in bauds is the number of signaling elements per second.

**Bit** - A unit of information content. A bit is the smallest unit of information in a binary system of notation.

**Bit Rate** - The speed at which bits are transmitted, expressed in bits per second.

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Issued: April 5, 2000

2134 W. Laburnum.  
Richmond, VA 23227

Issued By:

ger

Effective: April 6, 2000

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *continued***

**Business Customer** - In general, Business Customers are those who have access lines that terminate at offices, mills, stores or a business location. Business rates apply if the service is used primarily or substantially for business purposes even if the access line does not terminate at a business location, or if the access line has a business directory listing.

**Call** - A completed connection established between a calling station and one or more called stations.

**Called Party** - The person, individual, corporation, or other entity whose telephone number is called by the End User. For calls placed on an Collect Billing basis, the Called Party accepts responsibility for payment of the charges for use of services provided by Talk.com Holding Corp. d/b/a The Phone Company.

**Central Office** - A local Company switching system where exchange service Customer station loops are terminated for purposes of interconnection to each other and to trunks.

**Channel or Circuit** - A transmission path or paths between two or more points having a bandwidth or transmission speed suitable to render service to a Customer.

**Class of Service** - A description of telephone service furnished a Customer in terms such as:

- Grade of Line - Individual line
- Type of Rate - Flat rate
- Character of Use - Business or Residence
- Dialing Method - Touch-Tone or Rotary

**Collect Billing** - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

**Commission** - Florida Public Service Commission.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By: 2134 W. Laburnum.  
Richmond, VA 23227 ger

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**Company or Carrier** - Talk America Inc. d/b/a Cavalier Telephone, d/b/a Cavalier Business Communications or otherwise clearly indicated by the context.

**Customer or Subscriber** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's price list.

**Day** - From 8:00 AM up to but not including 5:00 PM local time Sunday through Friday.

**Directory Assistance/Directory Assistance Call Completion (DA/DACC)** - A service which provides the Customer a local exchange Customer telephone number and local call completion to the number provided, if requested, given a listed name and address.

**DS-1 to Digital Multiplexer** - A service provided by the Company at central offices, designated as multiplexing hubs, that converts a 1.544 Mbps channel to 24 channels for use with digital private line service.

**DS-1 to Voice Multiplexer** - A service provided by the Company at central offices, designated as multiplexing hubs, that converts a 1.544 Mbps channel to 24 channels for use with voice grade service.

**Dial Pulse (DP)** - The pulse type employed by rotary dial Station sets.

**Dual Tone Multi-Frequency ("DTMF")** - The pulse type employed by tone dial Station sets.

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Issued: September 23, 2008

By: 2134 W. Laburnum.  
Richmond, VA 23227

Effective: September 24, 2008  
v & Public Policy

FL10801

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *continued***

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this price list. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

**Evening** - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

**Exchange** - A central office or group of central offices, together with the Customer's stations and lines connected thereto, forming a local system which furnishes means of telephonic intercommunication without toll charges between Customers within a specified area, usually a single city, town or village.

**Exchange Service Area** - The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum.  
Richmond, VA 23227

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *continued***

**Extended Area Service** - A type of service where Customers of a given exchange may complete calls to and, where provided by the price list, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

**Flat Rate Service** - A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

**Holidays** - The Company's recognized holidays are New Year's Day, Presidents' Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

**Hunting** - Routes a call to an idle Station line.

**Individual Case Basis (ICB)** - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

**LATA** - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

**LEC** - Local Exchange Company

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum.  
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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *continued***

**Multiplexing** - The act of combining a number of individual message circuits for transmission over a common transmission path.

**Night/Weekend** - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

**Nonrecurring Charges (NRC)** - One-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

**Operator Station Call** - A service whereby caller places a non-Person to Person call with the assistance of an operator (live or automated).

**PBX** - A private branch exchange; a service providing equipment and facilities for connecting central office trunks and tie lines to stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

**Person to Person Call** - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

**Premises** - A building or buildings on contiguous property.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By: 2134 W. Laburnum.  
Richmond, VA 23227 iger

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, *continued***

**Recurring Charges** - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Residential Customer** - In general, Residential Customers are those who have access lines that terminate at a private residence where a business listing is not employed in the Company's telephone directory. Customers residing college dormitory rooms, apartment complexes, hotels, etc. that subscribe to individual service are also considered Residential Customers.

**Service Connection Charge** - A nonrecurring charge applying to the establishment of basic telephone service for a Customer and certain subsequent additions to that service.

**Serving Wire Center** - The wire center from which the Customer-designated premises normally obtains dial tone from the Company.

**Station** - Telephone equipment from or to which calls are placed.

**Station to Station Call** - A service whereby the person originating the call either dials the telephone number desired or gives to the company operator the telephone number of the desired telephone, PBX station, or the name and address under which such number is listed and does not specify a particular person to be reached.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**Suspension of Service** - An arrangement made at the request of the Customer, or initiated by the Company for violation of price list regulations by the Customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the Customer's premises.

(D)

**Termination Charge** - A charge applied when a Customer discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

**Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

**Trunk** - An Access Line which connects to a Private Branch Exchange or a hybrid system.

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Issued: September 23, 2008

By: 2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008  
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**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of the Company and Quality of Service Standards (T)**

The Company offers local telecommunications services described herein and related enhanced services in a manner that equals or exceeds accepted industry performance standards for network quality, planning, maintenance, and testing unless the Customer and the Company mutually agree otherwise. Performance standards specified in individual contractual exhibits shall govern the services provided. (T)

**2.2 Applicability of the Florida Price List**

This Price List and the rules and regulations contained herein are applicable to telecommunications services provided by the Company within the state of Florida. (T)

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Issued: September 23, 2008

By: 2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008

Law & Public Policy

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**SECTION 2 - RULES AND REGULATIONS, *continued***

**2.3 Restoration of Service**

Restoration of service resulting from service outages due to equipment failures, human error, fire, natural disaster, acts of God, or similar occurrences shall be provided as follows: Restoration priority shall be afforded to those network elements and services affecting national security or emergency preparedness capabilities and those affecting public safety, health and welfare as those elements and services are identified by the appropriate government agencies. All other service shall be restored as expeditiously as practical.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By: 2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Liability for Outage**

The liability of the Company in connection with service provided to the Customer shall be limited to a credit for outage time unless the outage is the result of gross negligence or willful misconduct by the Company, their employees, agents, or contractors. Such credit shall be limited to an amount equal to that portion of the charges due to the Company and attributable to the interrupted service provided by the Company for the duration of the outage and shall be based on a proportionate reduction of such charges. Any claim or demand for credit as a result of any such outage shall be waived unless presented in writing within one (1) year after the date of the outage.

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**2.5 Ownership**

The provision of service to the Customer and payment by the Customer to the Company does not create any easement, ownership, or property rights of any nature in any facilities used to provide service.

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Issued: September 23, 2008

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008

Law & Public Policy

FLL0801

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**SECTION 2 - RULES AND REGULATIONS, *continued***

**2.6 Liability of the Company**

**2.6.1** The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.

**2.6.2** The Customer shall indemnify, defend and hold harmless the Company (including the costs of reasonable attorney's fees) against:

- (i) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment; and
- (ii) Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or systems of the Customer; and
- (iii) All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, End Users, or Customers, in connection with any service or facilities or equipment provided by the Company.

The Customer shall notify the Company promptly, in writing, of any claims, lawsuits or demands for which the Company is responsible and shall cooperate in every reasonable way to facilitate defense or settlement of claims.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Liability of the Company, (Cont'd.)**

**2.6.3** In no event will Company be responsible for consequential damages or lost profits suffered by Customer on account of interrupted or unsatisfactory service unless Company is found to have been willfully negligent.

**2.6.4** The Company shall not be liable for any delay or failure in performance of any part of the service agreement from any cause beyond its control and without its fault or negligence, such as acts of God, acts of civil or military authority, government regulations, embargoes, epidemics, war, terrorist acts, riots, insurrections, fires, explosions, earthquakes, nuclear accidents, floods, strikes, power blackouts, volcanic action, lightning, other environmental disturbances, unusually severe weather conditions, inability to secure products or services of other persons or transportation facilities, destruction of or damages to facilities (i.e., cable cuts), or acts or omissions of transportation common carriers.

**2.6.5** No third party provider or their directors, officers or employees that are directly or indirectly associated with the Company's performance of our services shall be liable to the Customer for any special, indirect, incidental, consequential, reliance, exemplary, punitive or other damages arising out of a service failure.

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Issued: December 8, 2005

By: 2134 W. Laburnum  
Richmond, VA 23227

Effective: December 9, 2005  
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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Billing and Payment Regulations**

**2.7.1 Payment Arrangements**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent (such as a local exchange telephone company). Any objections to billed charges must be reported to the Company or its billing agent within six months after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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**2.7.2 Billing**

Unless otherwise contractually specified, bills or statements will be rendered monthly for all services and facilities provided. Bills shall be paid within thirty (30) calendar days of the date printed on the bill. The Company will issue bills in sufficient time for the Customer to have at least twenty (20) days from the date the bill is received until the payment date to allow adequate time for processing. Unpaid bills or partial bills are subject to late payment fees of \$5.00 plus 1.5% per month on the 21st day after the bill rendering date. Late payment fees will be assessed on the succeeding bill for the related services or facilities.

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Service is subject to discontinuance if the Customer fails to pay any amount due within thirty (30) days of the due date. The Company reserves the right to discontinue the provision of service to the Customer after providing written notice by Certified US Mail to the person designated as the Customer's contact.

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Issued: September 23, 2008

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Deposits**

**2.8.1** Prior to, or at any time after the provision of a service to the Customer, the Company may require the Customer to make a deposit to be held as a guarantee of the payment of rates and charges. Such deposit may not exceed the actual or estimated rates and charges for the service for a two (2) month period plus the amount of any termination charges attributable to the service. The fact that a deposit has been made in no way relieves the Customer from complying with requirements as to payment of bills.

**2.8.2** When the Customer has been provided notice that a deposit is required prior to the provisioning of a service or facility, such deposit amount shall be paid in full prior to the Company's activation of the service or facility. In the event where a service or facility is currently operational and the Company determines a deposit is required, the Company will provide notice to the Customer of such a deposit request, identifying the amount of deposit being requested and the reason for such action by the Company. In this instance, the Company's request for a deposit will be base solely on the Customers record of performance relative to the applicable service provided by the Company. The Customer will be required to remit the deposit in full within thirty (30) calendar days of the Company's deposit request and shall be subject to all other requirements and actions regarding payments to the Company.

**2.8.3** When the provision of service to the Customer is terminated, the amount of the deposit will be credit the Customer's account and any credit balance that may remain will be refunded. The Customer will receive interest in accordance with applicable Florida law.

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Issued: September 23, 2008

By: 2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008  
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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.9 Advance Payments**

In addition to or in lieu of a deposit, the Company may require an advance payment equivalent to nonrecurring charges plus one (1) month's service. The advance payment will be applied to the first full billing cycle statement and additional one (1) month advance payment may be required for each subsequent month. (T)

**2.10 Taxes**

Company reserves the right to bill any and all applicable taxes in addition to normal long distance usage charges, including, but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes, and Gross Receipts Tax. Such taxes will be itemized separately on Customer invoices and are not included in the quoted rates.

**2.11 Minimum Service Period**

Unless otherwise specified in the service agreement between the Customer and the Company, the minimum period of service for which payment is due is thirty days.

**2.12 Assignment**

Service is provided by the Company for the sole use of the Customer and its authorized users. The Customer may not assign or transfer, in whole or in part, its obligations or rights in the service of the Company without the prior written consent of the Company. If any affiliate of the Customer succeeds to that portion of the business that is responsible for or entitled to any rights, obligations, duties or other interests in the Company's service, such affiliate succeeds to the rights, obligations, duties and interests of the Customer.

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Issued: September 23, 2008

By: 2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008  
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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.13 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.14 Cancellation by Customer**

Unless otherwise specified elsewhere in this Price List or by mutually accepted contract between the Customer and the Company, service may be canceled by the Customer at any time.

**2.15 Limitations of Service**

**2.15.1** Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Price List.

**2.15.2** The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this Price List, or in violation of law. (T)

**2.15.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

**2.15.4** The Company reserves the right to discontinue the offering of service, with notice, or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company. (T)

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Issued: September 23, 2008

By: 2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008  
& Public Policy

FLL0801

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.16 Use of Service**

Service may be used for any lawful purpose for which it is technically suited. Customers reselling or rebilling the Company's Florida intrastate service must have an appropriate Certificate of Public Convenience and Necessity from the Florida Public Service Commission. (T)

**2.17 Applicable Law**

This Price List shall be subject to and construed in accordance with Florida law.

**2.18 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

**2.19 Termination Charges**

**2.19.1** In the event the Customer cancels, repudiates or otherwise voids the service agreement prior to the time service is established, the Customer shall pay all costs and expenses incurred by the Company in connection with implementation of the service. Such charges shall not exceed the nonrecurring charges applicable to the service, plus any special construction costs. (T)

**2.19.2** If any portion of the Customer's service is disconnected for any reason prior to the end of the service period, the Customer shall pay a termination liability charge equal to 100% of the payments remaining the service period within thirty (30) days of the disconnection.

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Issued: September 23, 2008

By: 2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008  
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**SECTION 2 - RULES AND REGULATIONS, *continued***

**2.20 Application of Business Rates**

The use of business facilities and service is restricted to the Customer, Customers, agents and representatives of the Customer, and joint users. Business rates as described in Sections 3 and 4 apply to service furnished:

1. In office buildings, stores, factories and all other places of a business nature;
2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the Customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
3. At any location when the listing or public advertising indicates a business or a profession;
4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
5. At any location where the Customer resells or shares exchange service;

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 2 - RULES AND REGULATIONS, *continued***

**2.21 Application of Residential Rates**

Residential rates as described in Sections 3 and 4 apply to service furnished in private homes or apartments (including all parts of the Customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the Customer, members of the Customer's domestic establishment, and joint users.

**2.22 Telephone Number Changes**

When a residential Customer changes telephone numbers the referral period for the disconnected number is 90 days.

When service in an existing location is continued for a new Customer, the existing number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 2 - RULES AND REGULATIONS, *continued***

**2.22 Levels of Service Quality Objectives**

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The Company will endeavor at all times to provide its Customers with high quality, reliable telecommunications services. However, the Company's ability to meet the stated service quality objectives is ultimately subject to the availability of any ILEC network and outside plant facilities and equipment which it utilizes, and the timeliness of the ILEC's response to Company-initiated requests for service installation and repair.

**2.22.1 Limitations**

Service quality objectives for installation, maintenance and repair as described herein apply only to single-line residence and business services.

Emergency conditions under which service quality objectives described in this section may not be met include but are not limited to Acts of God, fires, floods, earthquakes, hurricanes, tornados, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; or compliance with any law, order, regulation or other action of any governing authority or agency which impairs or interferes with the Company's normal business operations.

Service quality objectives apply to services and equipment provided by the Company only. The Company may be unable to meet these objectives due to the unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties under the direction of the Customer.

The Company's liability, where applicable, in the event that it is unable to meet the objectives described herein will be subject to the limitations of liability and credits and allowances for interruptions of service as provided in this Price List.

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Issued: *August 15, 2000*

Effective: *August 16, 2000*

Issued By: 2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 2 - RULES AND REGULATIONS, *continued***

**2.22 Levels of Service Quality Objectives, *continued***

**2.22.2 Installations**

Where ILEC central office and outside plant facilities are readily available, the Company's objective for fulfillment of single-line residence and business Customer requests for primary service following receipt of application for same when all tariff requirements relating thereto have been complied with, except those instances where a later installation date is required by the Customer or where special equipment or services are involved, is five working days.

**2.22.3 Maintenance and Repairs**

The Company shall make reasonable attempts to restore service on the same day that an interruption is reported by the Customer where the trouble is the result of equipment or facilities provided by the Company. In those instances, the Company's objective for repair or restoration of service for single-line residence and business Customers following receipt of a Customer trouble report and obtaining sufficient information from the Customer to identify and diagnose the problem is as follows:

- (A) Restoration of 95% of interrupted service lines within 24 hours of receipt of the trouble report.
- (B) Clearing of 95% of service affecting troubles within 72 hours of receipt of trouble report.

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Issued: *August 15, 2000*

Effective: *August 16, 2000*

Issued By: 2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 2 - RULES AND REGULATIONS, *continued***

**2.22 Levels of Service Quality Objectives, *continued***

**2.22.4 Grade of Service**

Subject to the adequacy of facilities and equipment provided to the Company by incumbent local exchange carriers, the Company's objective grade of service standards are as follows:

- (A) During the average busy season busy hour, at least 90% of all calls offered to any trunk group shall not encounter an all-trunk busy condition.
- (B) During the average busy season busy hour, at least 90% of intra-office, inter-office, extended area and intraLATA direct distance dialed calls carried by the Company will encounter a ring back tone, line busy signal, or non-working number intercept facility (operator or recording) after completion of dialing.

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Issued: *August 15, 2000*

Effective: *August 16, 2000*

Issued By: 2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 2 - RULES AND REGULATIONS, *continued***

**2.23 Customer Referral Program**

All active and local and long distance Customers in good payment standing may refer new Customers and receive a credit of \$20.00 for each new local telephone Customer who pays a minimum of 90% of their first invoice and \$10.00 for each new long distance Customer who pays a minimum of 90% of their first invoice.

The credit will be applied to the referring Customer's invoice and unused portions of the credit will be carried over to the following billing statement.

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Issued: April 3, 2002

Effective: April 4, 2002

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

President

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**SECTION 3 - SERVICE DESCRIPTION**

**3.1 General**

The Company's rates and services are based on the rates and services of the large incumbent local exchange carriers. This tariff documents the rates and services for the Company's provision of local exchange service. (T)

Customers are billed based on their use of the Company's network and services. Charges may vary by service offering, class of service, CLASS/custom calling feature(s), class of call, time of day, day of week, and/or call duration. (T)

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LEC: AT&T. (T)

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Issued: September 23, 2008

By: 2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008  
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**SECTION 3 - SERVICE DESCRIPTION, *continued***

**3.2 Time of Day Rate Periods**

**3.2.1 Discounts and Applicable Rate Periods**

Usage discounts for measured services apply equally to the total charges for all usage-sensitive charges with fractional amounts rounded up to the lower cent. Discounts do not apply to add-on charges for Customer dialed calling card, other station, or person charges.

	<b>Mon.</b>	<b>Tues.</b>	<b>Wed.</b>	<b>Thur.</b>	<b>Fri.</b>	<b>Sat.</b>	<b>Sun.</b>
<b>8AM-5PM*</b>	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	50% Disc.	50% Disc.
<b>5PM-11PM*</b>	25% Disc.	25% Disc.	25% Disc.	25% Disc.	25% Disc.	50% Disc.	25% Disc.
<b>11PM-8AM*</b>	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.

\*To, but not including.

Day Rate Period = Full Rate

Evening Rate Period = 25% Discount

Night and Weekend Rate Period = 50% Discount

Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
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**SECTION 3 - SERVICE DESCRIPTION, (CONT'D.)**

**3.3 Calculation of Distance**

Usage charges for all mileage sensitive services are based on the airline distance between the rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Telcordia in their NPA-NXX V&H Coordinates Tape and Bell's NECA No 4. (T)

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the rate centers as defined by Telcordia, in the following manner: (T)

**Step 1:** Obtain the "V" and "H" coordinates for the rate center or network access point serving the Customer's location and the called/calling station.

**Step 2:** Obtain the difference between the "V" coordinates. Obtain the difference between the "H" coordinates.

**Step 3:** Square the differences obtained in Step 2.

**Step 4:** Add the squares of the "V" difference and "H" difference obtained in Step 3.

**Step 5:** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

**Step 6:** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating locations of the call.

**Formula:**

$$\sqrt{\frac{(V_1 V_2)^2 + (H_1 H_2)^2}{10}}$$

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Issued: September 23, 2008

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008

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FLL0801

**SECTION 4 - SERVICE CHARGES**

**4.1 Charges to Initiate or Change Service**

The following nonrecurring charges apply to processing service orders for new service, for changes in service, including features and directory listings; and for changes in the Customer's primary interexchange carrier (PIC) code. Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

Line Installation / Move / Add	<u>Business</u>	<u>Residential</u>	
First Line	\$60.00	\$55.00	
Each Additional Line, Same Order	\$30.00	\$25.00	
 Line Change Charge (Add, Change or Delete Plan or Feature)			<b>(T)</b>
First Line	\$25.00	\$10.80 (R)	
Each Additional Line, Same Order	\$ 0.00 (R)	\$ 0.00 (R)	
 Line Change Charge (Change Telephone Number)			<b>(T)</b>
First Line	\$25.00	\$25.00	
Each Additional Line, Same Order	\$25.00	\$25.00	
 Line Disconnect Charge	\$10.00	\$10.00	
 Primary Interexchange Carrier Code Charge	\$10.80 (I)	\$10.80 (I)	

Issued: September 24, 2008

Effective: September 24, 2008

By:

2134 W. Laburnum  
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FL10801



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**SECTION 4 - SERVICE CHARGES, (CONT'D.)**

**4.2 Maintenance Visit Charges**

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

Duration of time, per technician

	<u>Business</u>	<u>Residential</u>
Initial 15 minute increment	\$28.00	\$25.00
Each Additional 15 minute increment	\$ 9.00	\$ 9.00

**4.3 Restoration of Service**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Business</u>	<u>Residential</u>
Per Occasion:		
First Line	\$38.50 (R)	\$38.50 (R)
Each Additional Line	\$38.50 (R)	\$38.50 (I)

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Issued: September 24, 2008  
By: 2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008  
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**SECTION 4 - SERVICE CHARGES, *continued***

**4.3 Voice Mail Connection Charge**

When a new Customer subscribes to a Company service which includes Voice Mail, a connection charge applies to the initiation of Voice Mail Service. The Voice Mail Connection charge is waived when the new Customer disconnects Voice Mail Service from the underlying incumbent local exchange carrier to switch to the Company's service.

Nonrecurring Charge

• Voice Mail Connection  
Per Line:

\$20.00 (I)

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Issued: March 30, 2000  
2134 W. Laburnum  
Richmond, VA 23227

Effective: March 31, 2001

Issued By:  
TX036 - Price List No. 1  
FPSC Scan Verified 5/21/2014

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FLL0105

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## SECTION 5 - NETWORK SERVICES DESCRIPTIONS

### 5.1 Network Switched Service

#### 5.1.1 General

Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Network Switched Service provides a Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXXX).

Basic Business or Residential Access Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines. A nonrecurring service connection charge applies to each new access line installation and monthly recurring charge applies per access line.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***

**5.1 Network Switched Service, *continued***

**5.1.2 Services Offered**

The following Network Services are available to residence/business Customers and for resale by other carriers certificated by the Florida Service Commission:

Standard Business Line Service with touch tone

Optional Calling Features  
IntraLATA Toll Services

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(D)

The following services are available but are not offered on a resale basis as of the effective date of this page.

Listing Services (including Non Published and Non-Listed Services)  
Directory Assistance  
Operator Services

**5.1.2 Application of Rates and Charges**

All services offered in this tariff are subject to service ordering and change charges where the Customer requests new services or changes in existing services, as well as applicable nonrecurring and monthly recurring charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business lines, PBX Trunks, and DID Trunks.

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Issued: November 22, 2000

Effective: November 23, 2000

Issued By:

2134 W. Laburnum  
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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***

**5.1 General, *continued***

**5.1.3 Emergency Services Calling Plan**

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

- A.** Governmental fire fighting, Florida State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- B.** An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.5 Standard Business Line\***

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The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

**5.6 [Reserved for Future Use]**

**5.7 [Reserved For Future Use]**

\* Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

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Issued: April 7, 2005  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: April 8, 2005  
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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***

**5.8 [Reserved For Future Use]**

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Issued: November 22, 2000

Effective: November 23, 2000

Issued By: 2134 W. Laburnum  
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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***

**5.9 Optional Calling Features**

The features listed in this section are offered by the Company to Business Customers.

**5.9.1 Feature Descriptions**

- A. Flexible Call Forwarding:** Provides end-user control for call forwarding capabilities via dial-accessed voice prompt menus. Customers may forward calls to a primary local or long distance. The end-user may specify a secondary location for routing of go unanswered at the forward-to location or reach a busy signal. This secondary location may be another telephone number, pager or voice messaging service. Other Capabilities included with this feature include:

Speed Forwarding;  
Priority Screening;  
Ring Control; and  
Timed Forwarding.

It is the responsibility of the Customer to subscribe to the telephone number, pager or voice messaging service used as the secondary location.

- B. Flexible Call Forwarding with Audio Calling Name:** Provides all of the functionality of Flexible Call Forwarding. Also permits the end-user to receive the Directory Name of the party's whose call was forwarded to primary number. In some situations, the end-user may hear the calling party's city and state or telephone number, depending on available call data.
- C. Flexible Call Forwarding Plus:** Provides all of the functionality of Flexible Call Forwarding. Also includes an additional telephone number with directory listing and distinctive ringing for calls placed to the additional number. Enhanced Call Forwarding Plus allows parties to reach the end-user's location when FCF is active and all calls to the end-users main telephone number would normally forward. Calls to the additional number do not forward even when Flexible Call Forwarding is active.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By: 2134 W. Laburnum  
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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***

**5.9 Optional Calling Features, *continued***

**5.9.1 Feature Descriptions, *continued***

- D. Flexible Call Forwarding Plus with Audio Calling Name** - Provides all of the functionality of Enhanced Call Forwarding Plus including the additional telephone number with listing and distinctive ringing. Also permits the end-user to receive the Directory Name of the party's whose call was forwarded to primary number. In some situations, the end-user may hear the calling party's city and state or telephone number, depending on available call data.
- E. Call Forwarding Variable** - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.
- F. Call Forwarding Variable, Remote Access** - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to 1) dial a special access number 2) enter their seven-digit telephone number and 3) enter a personal identification number prior to forwarding their calls.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***

**5.9 Optional Calling Features, *continued***

**5.9.1 Feature Descriptions, *continued***

- G. Call Forwarding Don't Answer, Basic:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
- H. Call Forwarding Don't Answer w/ Ring Control:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The forward-to number is fixed by the service order. However, the end-user has the ability to change the time interval before forwarding occurs at his/her discretion.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***

**5.9 Optional Calling Features, *continued***

**5.9.1 Feature Descriptions, *continued***

- I. Call Forwarding Don't Answer w/ Customer Control:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- J. Call Forwarding Busy Line, Basic:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
- K. Call Forwarding Busy Line w/ Customer Control:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- L. Call Waiting - Basic:** Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activated by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***

**5.9 Optional Calling Features, *continued***

**5.9.1 Feature Descriptions, *continued***

- M. Call Waiting - Deluxe:** Allows the end-user to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. This feature includes the capabilities of Call Waiting Basic plus additional call treatment options. Treatment options offered with Call Waiting Deluxe include:

Answer the waiting call and placing the first party on hold;  
Answer the waiting call and disconnecting from the first party;  
Direct the waiting caller to hold via a recording  
Forward the waiting caller to another location (e.g., voice mailbox or telephone answering service)

Full utilization of Call Waiting Deluxe requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The end -user must have Caller ID Basic or Deluxe for display of calling party identification information for waiting calls. The end-user must have a Call Forwarding Don't Answer feature active in order to forward a waiting call to another location.

- N. Call Waiting - Deluxe with Conferencing:** Provides all of the functionality of Call Waiting Deluxe. Also permits the end-user to conference a waiting call with an existing call (first party) and, if desired, subsequently drop either leg of the conferenced call.
- O. Caller ID - Basic:** Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***

**5.9 Optional Calling Features, *continued***

**5.9.1 Feature Descriptions, *continued***

- P. Caller ID - Deluxe:** Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
- Q. Anonymous Call Rejection:** Permits the end-user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand alone feature or as an add-on to Caller ID Deluxe.
- R. Call Block:** Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
- S. Call Return:** allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***

**5.9 Optional Calling Features, *continued***

**5.9.1 Feature Descriptions, *continued***

- T. Call Selector:** Allows a Customer to assign a maximum of 15 telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.
- U. Call Tracing:** Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.
- V. Calling Number Delivery Blocking:** Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call or per line basis. With per call Calling Number Delivery Blocking, it is necessary for the end-user to dial an activation code prior to placing the call. With the per line version of the feature, all calls are placed with the end-user's number blocked. Per line end-users must dial an activation code prior to utilization.
- W. Message Waiting Indication:** Provides the end-user with an audible (stutter dial tone) or visual (lamp or other CPE display) indication that messages are waiting to be retrieved. Message Waiting Indication can only be activated/deactivated by a voice mailbox or other voice messaging service provided by the Company or third party. It is the responsibility of the Customer to subscribe to a compatible voice messaging service. Visual Message Waiting Indication requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***

**5.9 Optional Calling Features, *continued***

**5.9.1 Feature Descriptions, *continued***

- X. Multiple Directory Number Distinctive Ringing:** This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.
- Y. Preferred Call Forwarding:** Permits the end-user to automatically forward to another number calls received from up to six end-user pre-selected telephone numbers programmed into the features screening list. The end-user controls when the feature is active, the forward-to number and can add or remove calling numbers from the feature's screening list.
- Z. Repeat Dialing:** Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

Calls to 800 Service numbers  
Calls to 900 Service numbers  
Calls preceded by an interexchange carrier access code  
International Direct Distance Dialed calls  
Calls to Directory Assistance  
Calls to 911

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued*

5.9 **Optional Calling Features**, *continued*

5.9.1 **Feature Descriptions**, *continued*

**AA. Speed Calling:** Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the a speed calling list without assistance from the Company.

**AB. Three Way Calling:** Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

**AC. Internet Call Waiting:** Allows the Customer to manage the incoming calls while logged on to the Internet. When a Customer is on the Internet and receives a call, a small window pops up on the computer screen with the name and number of the caller and four disposition options for the call. The options are as follows:

Accept the call;  
Send the call to voice mail;  
Place the call on hold;  
Forward the call;  
Ignore the call / time out.

**AD. 900 / 976 Block:** 900/976 Block blocks calls to 900 and 976 numbers.

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Issued: May 24, 2002

Effective: May 25, 2002

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

President



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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***

**5.10 Listing Services**

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

**5.10.1 Non-Published Service**

This optional service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance Bureau records.

**5.10.2 Non-Listed Service**

This optional service provides for suppression of printed directory listings only. Parties may still obtain the Customer's number by calling the Directory Assistance Bureau.

**5.11 Directory Assistance**

There shall be no charge for the first 50 directory assistance calls made per billing cycle for lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 calls within a billing cycle.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.12 Local Operator Services**

Provides for live or automated operator treatment when a Customer dials "0". Operator Services can be used to assist the Customer in routing or billing for a call. Billing options include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

**5.13 IntraLATA Long Distance Services**

Long Distance Services are available from the Company pursuant to terms, conditions, regulations and rates as provided for in the Company's long distance tariff as filed and approved by the Florida Public Service Commission. Service is available for use by Customers twenty-four (24) hours a day.

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Issued: September 23, 2008  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008  
w & Public Policy

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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, *continued***

**5.14 Miscellaneous Services**

**5.14.1 Pay Per Call Blocking/Unblocking**

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

**5.14.2 Vanity Number Service**

This service provides for the reservation of special or unique telephone number and fax number for use with the Company-provided exchange services.

**5.14.3 Presubscription Services**

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
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**SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.15 Discounts for Hearing Impaired Customers**

Intrastate toll message rates for a telecommunications devise for the deaf (TDD) user, which is communicated using a TDD by property certified business establishments or individuals equipped with TDDs for communications with hearing or speech impaired persons, shall be evening rates for daytime calls and night rates for evening and night calls.

**5.16 Emergency Call Exemptions**

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. The Company will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

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Issued: September 23, 2008  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008  
w & Public Policy

FLL0801

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**SECTION 6 - LOCAL SERVICES PRICE LIST**

**6.1 Basic Local Service**

**6.1.1 General**

All nonbundled business services in this tariff are offered at a discount off of rates for monthly recurring and for local recurring and local usage charges when the business Customer enters into a term commitment. The discount does not apply to nonrecurring charges, End-User Common Line Recovery charges, Combination Charges, charges associated with bundled services, operator service charges, or directory listing charges.

Company's local exchange services which are billed on a flat rate basis are available only for voice use, and may not be used for the purpose of telemarketing products or services, using automatic dialing devices or any other manual or automated calling methods, and/or for data transmission.

The business Customer who enters into a term agreement agrees that if service is discontinued before the expiration of the term indicated below, the Customer will be liable for monthly fees for the remainder of the term, based on the average of the last three months' bills or \$250 per month, whichever is greater. This does not apply for the first ninety (90) days of service.

**A. Option 1 - Business Standard Service \*** (C)

Standard Service is offered on a month to month basis at the rates specified herein.

**B. Option 2 - Business One Year Term \*** (C)

Standard Service is offered 10% below the basic monthly recurring charges and usage rates as specified herein.

**C. Option 3 - Business Two Year Term \*** (C)

Standard Service is offered 15% below the basic monthly recurring charges and usage rates as specified herein.

*\* As of September 9, 2003, this offering will only be available to current customers at current locations.* (C)

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Issued: September 8, 2003

Effective: September 9, 2003

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**6.1 Basic Local Service, *continued***

**6.1.1 Rate Group Descriptions**

**(A) In BellSouth Areas**

<u>Rate Group</u>	<u>Upper limits of Total Exchange Access Lines and PBX Trunks</u>
1	2,000
2	7,000
3	22,000
4	55,000
5	120,000
6	195,000
7	280,000
8	375,000
9	450,000
10	550,000
11	700,000

The groups are based on rate groups as defined in BellSouth's General Subscriber Tariff Section A3.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.1 Basic Local Service, (Cont'd.)**

**6.1.2 Classes of Service**

**(A) Flat Rate Service\***

(T)

**1. In BellSouth Areas**

Monthly exchange rates for flat rate service entitle Customers to an unlimited number of messages to all exchange access lines bearing the designation of central offices within the serving exchange.

\* Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

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Issued: April 7, 2005  
By:

2134 W. Laburnum  
Richmond, VA 23227

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Effective: April 8, 2005  
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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.1 Basic Local Service, (Cont'd.)**

**6.1.3 Monthly Recurring Charges**

**(A) Flat Rate\***

(T)

**1. In BellSouth Areas**

<u>Rate Group</u>	<u>Business</u>	<u>Residential</u>
Rate Group 1	\$19.80	\$ 7.30
Rate Group 2	\$20.80	\$ 7.70
Rate Group 3	\$21.90	\$ 8.10
Rate Group 4	\$22.90	\$ 8.40
Rate Group 5	\$23.85	\$ 8.80
Rate Group 6	\$24.90	\$ 9.15
Rate Group 7	\$25.75	\$ 9.50
Rate Group 8	\$26.60	\$ 9.80
Rate Group 9	\$27.40	\$10.05
Rate Group 10	\$28.00	\$10.30
Rate Group 11	\$28.60	\$10.45
Rate Group 12	\$29.10	\$10.65

\* Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

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Issued: April 7, 2005  
By:

2134 W. Laburnum  
Richmond, VA 23227

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Effective: April 8, 2005  
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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.1 Basic Local Service, (Cont'd.)**

**6.1.3 Monthly Recurring Charges**

**(B) Message Rate \***

(T)

Monthly message allowance is 75 calls for business Customers; 30 calls for residential Customers. Message rate in excess of allowance is \$0.12 per call for business Customers and \$0.10 per call for residential Customers.

**1. In BellSouth Areas**

<u>Rate Group</u>	<u>Business</u>	<u>Residential</u>
Rate Group 1	\$14.71	\$ 6.77
Rate Group 2	\$15.46	\$ 6.77
Rate Group 3	\$16.29	\$ 6.77
Rate Group 4	\$17.04	\$ 6.77
Rate Group 5	\$17.75	\$ 6.77
Rate Group 6	\$18.54	\$ 6.77
Rate Group 7	\$19.18	\$ 6.87
Rate Group 8	\$19.81	\$ 7.09
Rate Group 9	\$20.41	\$ 7.27
Rate Group 10	\$20.86	\$ 7.45
Rate Group 11	\$21.31	\$ 7.57
Rate Group 12	\$21.69	\$ 7.71

\* Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

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Issued: April 7, 2005  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: April 8, 2005  
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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**6.1 Basic Local Service, *continued***

**6.1.4 Additional Monthly Recurring Charges**

(A) In BellSouth Areas	Per Line	
	<u>Business</u>	<u>Residential</u>
Touch Tone	N/C	N/C
FCC Charge	See Federal Rate Schedules	(D)
		(D)

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Issued: February 21, 2001

Effective: February 22, 2001

Issued By: 2134 W. Laburnum  
Richmond, VA 23227 ,er

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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**6.1 Basic Local Service, *continued***

**6.1.5 Nonrecurring Charges**

Nonrecurring charges apply to each line installed for the Customer. The applicable nonrecurring charges to install service are shown in Section 4.1 of this tariff. All such charges will appear on the next bill following installation of the service.

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Issued: April 5, 2000

2134 W. Laburnum  
Richmond, VA 23227

Effective: April 6, 2000

Issued By:

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service**

**6.2.1 General**

- A.** The Company offers basic local exchange service only as part of a bundle or package of telecommunications services to residential Customers.

Any unlimited long distance calling plan is strictly for typical residential applications and is subject to the following restrictions: no more than ten lines per location may have such plan; no unlimited plan shall be used in connection with auto-dialers, internet dialing, fax blasting, telemarketing, call centers, party lines, or similar activities. Incidental calling for dial-up internet access, data, and fax applications is permitted up to a maximum of 5,000 minutes within any one month's invoice. Usage beyond this threshold is presumed to be inconsistent with typical residential voice applications and is strictly prohibited. If Cavalier determines that the usage is inconsistent with the usage restrictions described herein, Cavalier may take immediate action to enforce the restrictions, including, but not limited to service suspension, re-billing at Cavalier's standard long distance rates, and transition to a message-rate long-distance service at Cavalier standard rates

(T)

- B.** End-User Common Line (EUCL) Recovery Charge

A monthly recurring charge applies to recovery of End User Common Line charges billed to the Company by the Incumbent LEC pursuant to the Company's Federal Rate Schedules.

- C.** Combination Charge

A Combination Charge applies to each line to allow the Company to combine elements into a service offering available to Customers in the State of Florida.

	<u>Monthly</u>
UNE-P Combination Charge	\$10.00
Total Resale Combination Charge	\$10.00

- D.** Additional Lines

Bundled Service Customers may purchase multiple lines or add lines to existing services. An individual customer is limited to a maximum of ten (10) lines in service at any one time. The bundle rates below apply to the primary line. Each additional line will be billed at the rate specified for additional lines in the local bundle packages below.

(T)

Issued: March 20, 2008

Effective: March 21, 2008

By: 2134 W. Laburnum  
Richmond, VA 23227

Law & Public Policy

FLL0801

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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**6.2 Residential Bundled Local Service, *continued***

**6.2.1 General, *continued***

**E. Feature Installation Charge**

When the Local Bundle Customer adds Custom Calling or CLASS features to an existing service or to an additional line, a nonrecurring charge applies per order, per line. This applies in lieu of a service order change charge when the only change is feature activation. The nonrecurring Feature Installation Charge is listed in Section 6.7.2.B.2 of this Price List.

**F. Vacation Hold Discount \***

(C)

Vacation Hold allows Customers a discount when they are not using their local residential bundled service. Customers will be eligible for Vacation Hold Service after three months of service and if their account is in good standing. The minimum period for Vacation Hold is 1 month and the maximum length of time the discount can be applied is 6 consecutive months per year. Customers can only receive the discount one time per year based on the anniversary date. A one time fee applies to initiate the Vacation Hold Discount. The Vacation Hold Discount will automatically be disconnected upon usage or at the end of the specified end period whichever comes first. Lines on the Vacation Hold Discount will be blocked from making long distance calls during the period of the discount.

1.	Nonrecurring Charge		\$20.00
2.	Monthly Recurring Discount for Initial Line		
	Zone 1	-	\$27.00
	Zone 2	-	\$27.00
	Zone 3	-	\$25.00
3.	Monthly Recurring Discount for Each Additional Line		
	Zone 1	-	\$15.00
	Zone 2	-	\$10.00
	Zone 3	-	\$10.00

*Certain material previously found on this page is now located on Sheet 79.2.*

*\* As of September 9, 2003, this offering will only be available to current customers at current locations.*

(C)

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Issued: September 8, 2003

Effective: September 9, 2003

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

etary and General Counsel

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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**6.2 Residential Bundled Local Service, *continued***

**6.2.1 General, *continued***

G. Vacation Hold Discount II

Vacation Hold Discount II provides local residential bundled service customers a 40% discount off of their monthly recurring usage charges when they are not using their bundled service. Customers will be eligible for Vacation Hold Service II after three (3) months of service and if their account is in good standing. The minimum period for Vacation Hold Discount II is one (1) month and the maximum length of time the discount can be applied is six (6) consecutive months per year. Customers can only receive the discount one time per year based on the anniversary date. A one time fee applies to initiate the Vacation Hold Discount II. The Vacation Hold Discount II will automatically be disconnected upon usage or at the end of the specified end period whichever comes first. Lines on the Vacation Hold Discount II will be blocked from making long distance calls during the period of the discount.

1. Nonrecurring Charge \$20.00

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(N)

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Issued: September 8, 2003

Effective: September 9, 2003

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

Secretary and General Counsel

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.2 Local Bundle I \***

**A. Local Bundle I includes the following services:**

200 minutes of long distance service;

All Custom Calling and CLASS (except Voice Mail, Three Way Calling and Custom Ringing and excluding the custom calling features that are priced on a per call basis); and

Unlimited Local Calling.

**B. Usage Charges**

For toll calls in excess of allowance, see the Company's Florida Tariff No. 1 for Long Distance Bundle No. 1.

**C. Monthly Recurring Charge:**

Zone 1:	\$107.95 (I)
Zone 2:	\$112.95 (I)
Zone 3:	\$112.95 (I)

*\* As of September 18, 2002, this service is grandfathered and only available to existing Customers at existing locations.*

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Issued: July 7, 2006  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006  
:sident

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.3 Local Bundle II \***

**A. Local Bundle II includes the following services:**

All Custom Calling and CLASS (except Voice Mail, Three Way Calling and Custom Ringing and excluding the custom calling features that are priced on a per call basis);

Unlimited IntraLATA Calling; and

Unlimited Local Calling.

**B. Usage Charges:**

Usage charges for InterLATA calling are found in the Company's Florida Tariff No. 1 for Long Distance Bundle No. 2.

**C. Monthly Recurring Charge:**

Zone 1:	\$52.95 (I)
Zone 2:	\$58.95 (I)
Zone 3:	\$58.95 (I)

*\* As of September 18, 2002, this service is grandfathered and only available to existing Customers at existing locations.*

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Issued: July 7, 2006  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006  
sident

FLL0605



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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.4 Local Bundle III \***

**A. Local Bundle III includes the following services:**

200 minutes long distance service;

All Custom Calling and CLASS (except Voice Mail, Three Way Calling and Custom Ringing and excluding the custom calling features that are priced on a per call basis); and

Unlimited Local Calling.

**B. Usage Charges**

For calls in excess of allowance, see the Company's Florida Tariff No. 1 for Long Distance Bundle No. 3.

**C. Monthly Recurring Charge:**

Zone 1:	\$67.95 (I)
Zone 2:	\$72.95 (I)
Zone 3:	\$72.95 (I)

*\* As of September 18, 2002, this service is grandfathered and only available to existing Customers at existing locations.*

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Issued: July 7, 2006  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006  
By: President

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.5 Local Bundle IV \***

**A. Local Bundle IV includes the following services:**

200 minutes of long distance service;

All Custom Calling and CLASS (except Voice Mail, Three Way Calling and Custom Ringing and excluding the custom calling features that are priced on a per call basis);

Unlimited Local Calling; and

Unlimited IntraLATA Calling.

**B. Usage Charges**

For interLATA toll calls in excess of allowance, see the Company's Florida Tariff No. 1 for Long Distance Bundle No. 4.

**C. Monthly Recurring Charge:**

Zone 1:	\$72.95 (I)
Zone 2:	\$77.95 (I)
Zone 3:	\$77.95 (I)

**D. Additional Lines are available to Local Bundle VI Customers at rates specified below. Usage on additional lines is provided at the supplemental usage rate specified in the Company's Florida tariff No. 1. This line may be equipped with the same Custom Calling and CLASS features which are ordered for the primary line.**

Rate per month for each additional line:

Zone 1:	\$38.00 (I)
Zone 2:	\$38.00 (I)
Zone 3:	\$38.00 (I)

*\* As of September 18, 2002, this service is grandfathered and only available to existing Customers at existing locations.*

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Issued: July 7, 2006  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006  
resident

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.5 Local Bundle VI \***

**A. Local Bundle VI includes the following services:**

1000 minutes of interLATA long distance service to any other Customer who subscribes to local services from the Company;

All Custom Calling and CLASS (except Voice Mail, Three Way Calling and Custom Ringing and excluding the custom calling features that are priced on a per call basis);

Unlimited Local Calling; and

Unlimited IntraLATA Calling.

**B. Usage Charges**

For interLATA toll calls in excess of allowance, see the Company's Florida Tariff No. 1 for Long Distance Bundle No. 6.

**C. Monthly Recurring Charge:**

Zone 1:	\$72.95 (I)
Zone 2:	\$77.95 (I)
Zone 3:	\$77.95 (I)

**D. Additional Lines are available to Local Bundle VI Customers at rates specified below. Usage on additional lines is provided at the supplemental usage rate specified in the Company's Florida tariff No. 1. This line may be equipped with the same Custom Calling and CLASS features which are ordered for the primary line.**

Rate per month for each additional line:

Zone 1:	\$38.00 (I)
Zone 2:	\$38.00 (I)
Zone 3:	\$38.00 (I)

*\* As of September 18, 2002, this service is grandfathered and only available to existing Customers at existing locations.*

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Issued: July 7, 2006  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006  
resident

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**6.2 Residential Bundled Local Service, *continued***

**6.2.6 Local Bundle VII (Independence Plan) \***

(T)

A. Local Bundle VII includes the following services:

Local dial tone;

1000 minutes per line per month of Local Calling and intraLATA (local toll) calling;

All Custom Calling and CLASS features (excluding the features that are used and billed on a per call basis);

Voice Mail;

In addition to the local and intraLATA call allowance, the Customer will receive an additional 1000 minutes per line per month of local, intraLATA and interLATA (including intrastate and interstate) member-to-member calling when the Customer calls any other Customer who subscribes to a bundle of local and long distance services from the Company. The member-to-member call allowance applies before the local/intraLATA call allowance applies.

B. Usage Charges

1. For interLATA (including intrastate and interstate) toll calls in excess of the member-to-member allowance, see the Company's Florida Long Distance Bundle No. 7.
2. For local and intraLATA toll usage in excess of the allowance, the following per minute rate applies:

**Per Minute**

Local/IntraLATA Usage	\$0.01
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*\* As of September 18, 2002, this service is grandfathered and only available to existing Customers at existing locations.*

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Issued: September 17, 2002

Effective: September 18, 2002

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

Secretary and General Counsel

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.6 Local Bundle VII (Independence Plan), (Cont'd.)**

**C. Monthly Recurring Charge Main Line:**

Zone 1:	\$52.95 (I)
Zone 2:	\$62.95 (I)

**D. Additional Lines**

Additional lines are available to Local Bundle VII Customers at rates specified below. Usage on additional lines is subject to the same usage allowance and rates described above. Additional lines may be equipped with the same Custom Calling and CLASS features that are ordered for the primary line.

**Rate per month for each additional line**

Zone 1:	\$33.00 (I)
Zone 2:	\$36.00 (I)

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective:

resident

August 1, 2006

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.7 Local Bundle VIII (Freedom Plan) \***

**A. Local Bundle VIII (Freedom Plan) includes the following services:**

- 200 minutes of interLATA long distance interstate or intrastate calling;
- All Custom Calling and CLASS features, including Voice Mail, Three Way Calling and Custom Ringing and excluding the Custom Calling features that are priced on a per call basis;
- Unlimited IntraLATA Calling;
- Unlimited Local Calling; and
- 1000 minutes member to member calling.

**B. Usage Charges**

For interLATA toll calls in excess of allowance, see the Company's long distance tariff for Bundle No. 8.

**C. Monthly Recurring Charge:**

Zone 1	-	\$72.95 (I)
Zone 2	-	\$77.95 (I)
Zone 3	-	\$77.95 (I)

**(D) Additional Lines**

Zone 1	-	\$38.00 (I)
Zone 2	-	\$38.00 (I)
Zone 3	-	\$38.00 (I)

*\* As of September 18, 2002, this service is grandfathered and only available to existing Customers at existing locations.*

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective:

resident

August 1, 2006

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.8 Local Bundle IX (United Plan)\***

**A. Local Bundle IX (United Plan) includes the following services:**

- All Custom Calling and CLASS features, including Voice Mail, Three Way Calling and Custom Ringing and excluding the Custom Calling features that are priced on a per call basis;
- Unlimited IntraLATA Calling;
- Unlimited Local Calling; and
- 1000 minutes of interLATA long distance service, per line, per month, to any other Customer who also subscribes to bundled local services from the Company.

**B. Usage Charges**

For interLATA toll calls in excess of allowance, see the Company's long distance tariff for Bundle No. 9.

**C. Monthly Recurring Charge:**

Zone 1	\$52.95 (I)
Zone 2	\$58.95 (I)
Zone 3	\$58.95 (I)

**D. Additional Lines**

Zone 1	\$38.00 (I)
Zone 2	\$38.00 (I)
Zone 3	\$38.00 (I)

*As of May 25, 2002, this service is grandfathered and only available to existing Customers at existing locations.*

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective:

President

August 1, 2006

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.9 Local Bundle X (United 1000 Plan) \***

**A. Local Bundle X (United 1000 Plan) includes the following services:**

- 1000 Minutes of local voice calling per line/per month. Calls in excess of the allowance are \$0.01 per minute.
- Three Custom Calling or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available to United 1000 Plan Customers at \$5.95 per month/per line.
- Unlimited local, intraLATA and interLATA long distance voice usage, to any other Customer who also subscribes to bundled local services from the Company.

**B. Per Minute Rate**

	<u>Per Minute</u>
Local Calling in excess of the 1000 minute allowance	\$0.010
IntraLATA Toll	See Company's Long Distance Tariff

**C. Monthly Recurring Charge**

1. Initial Line	<u>Per Month</u>
Zone 1	\$48.95 (1)
Zone 2	\$56.95 (1)
Zone 3	\$84.95 (1)
2. Each Additional Line	<u>Per Month</u>
Zone 1	\$48.95 (1)
Zone 2	\$56.95 (1)
Zone 3	\$84.95 (1)

*\* As of November 15, 2002, this service is grandfathered and only available to existing Customers at existing locations.*

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Issued: July 7, 2006  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006  
President

FLL0605



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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.10 Local Bundle XI (United Unlimited Plan) \***

**A. Local Bundle XI (United Unlimited Plan) includes the following services:**

- Unlimited local voice calling.
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available to United Unlimited Plan Customers at \$5.95 per month/per line.
- Unlimited intraLATA and interLATA long distance voice usage to any other Customer who also subscribes to bundled local services from the Company.

**B. Per Minute Rate**

Per Minute

IntraLATA Toll

See Company's Long  
Distance Tariff.

**C. Monthly Recurring Charge:**

1. Initial Line

	<u>Per Month</u>
Zone 1	\$62.95 (I)
Zone 2	\$68.95 (I)
Zone 3	\$94.95 (I)

4. Each Additional Line

	<u>Per Month</u>
Zone 1	\$62.95 (I)
Zone 2	\$68.95 (I)
Zone 3	\$94.95 (I)

*\* As of November 15, 2002, this service is grandfathered and only available to existing Customers at existing locations.*

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective:

resident

August 1, 2006

FLL0605

**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.10 Local Bundle XII (United 1000 Plan B) \***

**A. Local Bundle XII (United 1000 Plan B) includes the following services:**

- 1000 Minutes of local calling per line/per month. Calls in excess of the allowance are \$0.01 per minute.
- Three Custom Calling or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Individual features may be purchased individually. Voice Mail is available to United 1000 Plan B Customers at \$5.95 per month/per line.
- Unlimited local, intraLATA and interLATA long distance voice usage, to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled local service are available and described in Company's long distance tariff.

**B. Per Minute Rate**

	<u>Per Minute</u>
Local Calling in excess of the 1000 minute allowance	\$0.010

**C. Monthly Recurring Charge**

1. Initial Line	
	<u>Per Month</u>
Zone 1	\$38.95 (I)
Zone 2	\$48.95 (I)
Zone 3	\$70.95 (I)
2. Each Additional Line	
	<u>Per Month</u>
Zone 1	\$38.95 (I)
Zone 2	\$48.95 (I)
Zone 3	\$70.95 (I)

*\* As of February 18, 2004, this offering will only be available to current customers' existing lines at their current locations.*

Issued: July 7, 2006  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006  
resident

FLL0605

**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.12 Local Bundle XIII (United Unlimited Plan B) \***

**A. Local Bundle XIII (United Unlimited Plan B) includes the following services:**

- Unlimited local voice calling.
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available to United Unlimited Plan B Customers at \$5.95 per month/per line.
- Unlimited intraLATA and interLATA long distance voice usage to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled local service are available and described in Company's long distance tariff.

**B. Monthly Recurring Charge:**

1.	Initial Line	
	Zone 1	<u>Per Month</u> \$47.95 (I)
	Zone 2	\$57.95 (I)
	Zone 3	\$77.95 (I)
4.	Each Additional Line	
	Zone 1	<u>Per Month</u> \$47.95 (I)
	Zone 2	\$57.95 (I)
	Zone 3	\$77.95 (I)

*\* As of February 18, 2004, this offering will only be available to current customers' existing lines at their current locations.*

Issued: July 7, 2006  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006  
resident

FLL0605

**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.13 Local Bundle XIV (Talk Unlimited Nationwide Plan) \***

**A. Local Bundle XIV (The Talk Unlimited Nationwide Plan)** includes the following services:

- Unlimited local voice usage, unlimited intraLATA voice usage, and unlimited interLATA (intrastate and interstate) voice long distance usage.
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis. Voice mail is also included at no extra charge. The monthly recurring charge does not include applicable installation, move, or change charges.

**B. Monthly Recurring Charges**

Primary Line

	<u>Per Line</u>
Zone 1	\$72.95 (I)
Zone 2	\$87.95 (I)
Zone 3	\$102.95 (I)

Additional Line(s)

	<u>Per Line</u>
Zone 1	\$72.95 (I)
Zone 2	\$87.95 (I)
Zone 3	\$102.95 (I)

*\* As of February 18, 2004, this offering will only be available to current customers' existing lines at their current locations.*

Issued: July 7, 2006  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006  
President

FLL0605

**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.14 Local Bundle XV (United 1000 Plan v 1.0)\***

**A. Local Bundle XV (United 1000 Plan v 1.0) includes the following services:**

- 1000 minutes of local calling, per line / per month. Calls in excess of the allowance are \$0.01 per minute.
- Three Custom Calling or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Addition features may be purchased individually. Voice Mail is available to United 1000 Plan v 1.0 customers for an additional charge.
- Unlimited local, intraLATA and interLATA long distance voice usage, to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled local service are available and described in Company's long distance tariff.

**B. Per Minute Rate**

	<u>Per Minute</u>
Local Calling in excess of the 1000 minute allowance	\$0.010

**C. Monthly Recurring Charge**

1.	Initial Line	
	Zone 1	<u>Per Month</u> \$28.95 (I)
	Zone 2	\$41.95 (I)
	Zone 3	\$62.95 (I)
2.	Each Additional Line	
	Zone 1	<u>Per Month</u> \$28.95 (I)
	Zone 2	\$41.95 (I)
	Zone 3	\$62.95 (I)

\*Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

Issued: July 7, 2006  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006  
resident

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.15 Local Bundle XVI (United Unlimited Plan v 1.0)\***

**A. Local Bundle XVI (United Unlimited Plan v 1.0) includes the following services:**

- Unlimited local voice calling
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available to United Unlimited Plan v 1.0 customers for an additional charge.
- Unlimited intraLATA and interLATA long distance voice usage to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled local service are available and described in Company's long distance tariff.

**B. Monthly Recurring Charge:**

1.	Initial Line	
	Zone 1	<u>Per Month</u> \$36.95 (I)
	Zone 2	\$52.95 (I)
	Zone 3	\$72.95 (I)
2.	Each Additional Line	
	Zone 1	<u>Per Month</u> \$36.95 (I)
	Zone 2	\$52.95 (I)
	Zone 3	\$72.95 (I)

\*Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective:  
resident

August 1, 2006

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.16 Local Bundle XVII (Florida 200 Plan)\***

**A. Local Bundle XVII (Florida 200 Plan) includes the following services:**

- Unlimited local voice calling.
- Four free Custom Calling and/or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Additional features and Voice Mail are available for an additional fee.
- Unlimited intraLATA and interLATA long distance voice usage to any other Customer who also subscribes to bundled local services from the Company.
- Two hundred (200) combined minutes of intraLATA, interLATA and interstate voice long distance usage to end-users who are not subscribed to Company's bundled local service. Additional long distance usage to end-users who are not subscribed to Company's bundled local service are available and described in Company's long distance tariff.

**B. Monthly Recurring Charge:**

1.	Initial Line	
		<u>Per Month</u>
	Zone 1	\$47.95 (I)
	Zone 2	\$64.95 (I)
	Zone 3	\$85.95 (I)
2.	Each Additional Line	
		<u>Per Month</u>
	Zone 1	\$47.95 (I)
	Zone 2	\$64.95 (I)
	Zone 3	\$85.95 (I)

\*Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006

resident

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.17 Local Bundle XVIII (United Unlimited Plus Plan)\***

**A. Local Bundle XVIII (United Unlimited Plus Plan)** includes the following services:

- Unlimited local voice and intraLATA voice calling, per line, per month.
- Unlimited Custom Calling and/or CLASS features (subject to availability) excluding voice mail and the Custom Calling features that are priced on a per call basis. Voice mail is available for an additional charge.
- Unlimited interLATA long distance minutes to any other Customer who also subscribes to bundled local services from the Company. Additional long distance service is available and described in Company's long distance tariff.

**B. Monthly Recurring Charge:**

1.	Initial Line	
		<u>Per Month</u>
	Zone 1	\$54.95 (I)
	Zone 2	\$65.95 (I)
	Zone 3	\$86.95 (I)
2.	Each Additional Line	
		<u>Per Month</u>
	Zone 1	\$54.95 (I)
	Zone 2	\$65.95 (I)
	Zone 3	\$86.95 (I)

\*Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective:

ident

August 1, 2006

FLL0605



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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.18 Local Bundle XIX (Talk Unlimited Nationwide Plan v 1.0)\***

**A. Local Bundle XIX (Talk Unlimited Nationwide Plan v 1.0) includes the following services:**

- Unlimited local voice usage, unlimited intraLATA voice usage, and unlimited interLATA (intrastate and interstate) long distance voice usage;
- Unlimited Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis; and
- Voice mail.

**B. Monthly Recurring Charges:**

1. Initial Line

Zone 1	\$66.95 (I)
Zone 2	\$82.95 (I)
Zone 3	\$102.95 (I)

2. Each Additional Line

Zone 1	\$66.95 (I)
Zone 2	\$82.95 (I)
Zone 3	\$102.95 (I)

\*Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective:

ident

August 1, 2006

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.19 Residential Bonus Line for Bundled Plans\***

**A. Description**

**Residential Bonus Line for Bundled Plans** is available to residential Customer's only who are subscribed to a Talk Residential Bundled Local Service offering (as described in Section 6.2) for one or more telephone lines. Customer must remain a subscriber to a Talk Residential Bundled Local Service for one or more lines in order to stay subscribed to this service for any additional lines. The Residential Bonus Line offering is part of a bundled local and long distance service, and all lines subscribed to this service must remain presubscribed to Talk America's interLATA and intraLATA long distance service in order to qualify for the services and rates included in this Plan.

The Residential Bonus Line for Bundled Plans offering includes the following services:

Unlimited local voice usage;

Features are available and charged on an individual basis, subject to availability; (see Section 6.7 for rates); and

Free intraLATA and/or interLATA long distance voice usage when call is placed to any other (either business or residential) Customer who also subscribes to bundled local services from the Company.

**B. Monthly Recurring Charge:**

1.	Per Line	
	Zone 1	\$35.95 (I)
	Zone 2	\$40.95 (I)
	Zone 3	\$57.95 (I)

*\*This service offering is grandfathered and available only to existing Customers at existing locations prior to June 22, 2004.*

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Issued: July 7, 2006  
By:

2134 W. Laburnum  
Richmond, VA 23227

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Effective: August 1, 2006  
Resident

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.20 Talk Statewide Plan\***

**A. Description**

The Talk Statewide Plan is available to residential Customers only and includes the following services and features:

- Unlimited local and intrastate (intraLATA and interLATA) long distance voice usage.
- Unlimited Custom Calling and/or CLASS features (subject to availability) excluding voice mail and the Custom Calling features that are priced on a per call basis. Voice mail is available for an additional charge.
- Unlimited interstate long distance minutes to any other Customer who also subscribes to bundled local services from the Company. Additional long distance service is available and described in Company's long distance tariff.

**B. Monthly Recurring Charge**

1.	Initial Line	
		<u>Per Month</u>
	Zone 1	\$52.95 (I)
	Zone 2	\$62.95 (I)
	Zone 3	\$79.95 (I)
2.	Each Additional Line	
		<u>Per Month</u>
	Zone 1	\$52.95 (I)
	Zone 2	\$62.95 (I)
	Zone 3	\$79.95 (I)

\*Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective:

resident

August 1, 2006

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.21 Bonus Line for Residential Bundled Plans v 1.0\***

**A. Description**

This plan is available to residential Customer's only who are subscribed to a Talk Residential Bundled Local Service offering (as described in Section 6.2) for one or more telephone lines. Customer must remain a subscriber to a Talk Residential Bundled Local Service for one or more lines in order to stay subscribed to this service for any additional lines. The Residential Bonus Line offering is part of a bundled local and long distance service, and all lines subscribed to this service must remain presubscribed to Talk America's interLATA and intraLATA long distance service in order to qualify for the services and rates included in this Plan. Bonus Line for Residential Bundled Plans 1.0. This plan includes the following services:

- Dial Tone;
- Unlimited local voice usage;
- Features are available and charged on an individual basis, subject to availability;
- Unlimited free intraLATA and/or interLATA long distance voice usage when call is placed to any other (either business or residential) Customer who also subscribes to bundled local services from the Company. For long distance usage to non-member Customer will be charged the intraLATA and interLATA intrastate rates associated with its primary Talk Residential Bundled Plan.

**B. Monthly Recurring Charge per line is:**

	<u>Per Month</u>
Zone 1:	\$31.95 (I)
Zone 2:	\$37.95 (I)
Zone 3:	\$52.95 (I)

\*Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective:

resident

August 1, 2006

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.2 Residential Bundled Local Service, (Cont'd.)**

**6.2.22 Basic Local Bundle Plan\***

(A) Description and Limitations

The Basic Local Bundle Plan is a bundled calling plan available to residential Customers who reside in a Talk America off-net service area. To be eligible for this Plan, the Customer must select Talk America as its presubscribed long distance carrier for intraLATA and interLATA long distance calling.

This plan offers unlimited local voice calling for a flat monthly fee. Calling features are available at the rates set forth in Section 6.7.2(B). Long distance services are priced on a usage-sensitive basis, at rates set forth in the Company's Florida Interexchange Telecommunications Tariff, Florida Tariff No. 1 and in the interstate Rates, Terms, and Conditions. The usage restrictions set forth in Section 6.2.1 apply to this plan.

(B) Non-Recurring Charges

Non-recurring service charges, as set forth in Section 4 of this tariff, apply.

(C) Monthly Recurring Charge, per line:

	<u>Per Month</u>
Zone 1	\$33.95 (I)
Zone 2	\$33.95 (I)
Zone 3	\$33.95 (I)

\*Effective February 1, 2006, this plan is available only to existing customers at existing locations.

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective:

resident

August 1, 2006

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.3 Business Bundled Local Service**

**6.3.1 General**

**A.** Any unlimited long distance calling plan is strictly for typical business applications and is subject to the following restrictions: no more than ten lines per location may have such plan; no unlimited plan shall be used in connection with auto-dialers, internet dialing, fax blasting, telemarketing, call centers, party lines, or similar activities. Incidental calling for dial-up internet access, data, and fax applications is permitted up to a maximum of 5,000 minutes within any one month's invoice. Usage beyond this threshold is presumed to be inconsistent with typical business voice applications and is strictly prohibited. If Cavalier determines that the usage is inconsistent with the usage restrictions described herein, Cavalier may take immediate action to enforce the restrictions, including, but not limited to service suspension, re-billing at Cavalier's standard long distance rates, and transition to a message-rate long-distance service at Cavalier standard rates. (T)

**B. Additional Lines**

Bundled Service Customers may purchase multiple lines or additional lines to existing services, up to a total of ten lines. The bundled rates below apply to the primary line. Each additional line will be billed at the rate specified for additional lines in the local bundle packages below. (T)

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Issued: March 20, 2008  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: March 21, 2008  
Law & Public Policy

FLL0801

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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**6.3 Business Bundled Local Service, cont'd.**

**6.3.2 Business Bundle Plan No. 1 \***

(C)

**A. Description**

The Business Bundle Plan No. 1 is available to business Customers only, with a contract commitment. The Business Bundle Plan provides unlimited local and intraLATA calls, most features and optional long distance. Monthly service is billed in advance. For long distance billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum.

**B. The Business Bundle Plan includes the following services:**

Dial Tone;

Unlimited local service usage;

Unlimited intraLATA usage;

Custom Calling and Class Features, subject to availability (excluding features that are priced on a per call basis);

Travel Card;

Member to member calling from all lines, limited to 1000 free minutes per month per line on all lines (available only on lines with Talk long distance service and limited to Talk "Bundle" Customers).

*As of February 5, 2004 this offering is only available to current customers' existing lines at current locations.*

(C)  
(C)

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Issued: February 4, 2004

Effective: February 5, 2004

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

Secretary and General Counsel

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.3 Business Bundled Local Service, (Cont'd.)**

**6.3.2 Business Bundle Plan No. 1, (Cont'd.)**

**C. Usage Charges:**

Usage charges for interLATA calling and travel card are found in the Company's Florida Tariff No.1 for Business Long Distance Bundle No.1.

**D. Monthly Recurring Charge:**

Primary Line:	Zone 1:	\$58.95 (I)
	Zone 2:	\$62.95 (I)
	Zone 3:	\$82.95 (I)
Additional Line:	Zone 1:	\$54.00 (I)
	Zone 2:	\$58.00 (I)
	Zone 3:	\$77.00 (I)

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective:

resident

August 1, 2006

FLL0605



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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.3 Business Bundled Local Service, (Cont'd.)**

**6.3.3 Basic Business Bundle\***

**A. Description**

The Basic Business Plan is available to business Customers only. The monthly service fee is billed in advance. For long distance billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum.

**B. The Basic Business Plan includes the following services:**

1500 minutes of local calling, per line, per month. Calls in excess of the allowance are \$0.01 per minute.

Three Custom Calling or CLASS features (subject to availability) excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Additional features may be purchased individually. Voice Mail is available to Basic Business Plan customers for an additional charge.

1000 minutes of local, intraLATA and interLATA long distance voice usage to any other Customer who also subscribes to bundled local services from the Company. Charges for additional long distance usage, toll free service, and calling card service are described in Company's long distance tariff.

**C. Usage Charges:**

Usage charges for intraLATA, interLATA, Inbound Toll Free and travel card calling service are found in the Company's Florida Tariff No. 1 for Basic Business Bundle.

**D. Monthly Charge, per line**

Primary Line:	Zone 1:	\$32.95 (I)
	Zone 2:	\$37.95 (I)
	Zone 3:	\$60.95 (I)
Additional Line:	Zone 1:	\$28.00 (I)
	Zone 2:	\$33.00 (I)
	Zone 3:	\$56.00 (I)

\*Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective:  
resident

August 1, 2006

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**6.3 Business Bundled Local Service, (cont'd.)**

**6.3.4 Talk America Strictly Business Plan\***

(T)

A. Description

The Talk America Strictly Business Plan is available to business Customers only. The Talk America Strictly Business Plan provides unlimited local voice usage, most features and long distance. The monthly service fee is billed in advance. For long distance billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum.

B. The Talk America Strictly Business Plan includes the following services:

Dial Tone;

Unlimited local voice service usage;

Unlimited Custom Calling and Class Features, subject to availability (excluding features that are price on a per call basis);

Inbound Toll Free Service;

Travel Card; and

Member to member calling from all lines, limited to 1000 free intraLATA, interLATA, and interstate voice minutes per month per line on all lines (available only on lines with Talk long distance service and limited to Talk "Bundle" Customers).

Voice mail is available for an additional charge.

C. Usage Charges:

Usage charges for intraLATA, interLATA, Inbound Toll Free and travel card calling service are found in the Company's Florida Tariff No. 1 for Talk America Strictly Business Plan.

*\* As of May 13, 2004 this offering is only available to current customers' existing lines at current locations.*

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Issued May 12, 2004

Effective: May 13, 2004

Issued By: 2134 W. Laburnum  
Richmond, VA 23227

Secretary and General Counsel

FLL0206

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.3 Business Bundled Local Service, (Cont'd.)**

**6.3.4 Talk America Strictly Business Plan\***

**D. Monthly Recurring Charge:**

Primary Line:	Zone 1:	\$44.95 (I)
	Zone 2:	\$47.95 (I)
	Zone 3:	\$69.95 (I)
Additional Line:	Zone 1:	\$41.00 (I)
	Zone 2:	\$43.00 (I)
	Zone 3:	\$64.00 (I)

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006

President

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**6.3 Business Bundled Local Service, (cont'd.)**

**6.3.8 Business Bundle Plan v 1.0 \***

(T)

**A. Description**

The Business Bundle Plan v 1.0 is available to business Customers only. The Business Bundle Plan v 1.0 provides unlimited local and intraLATA voice calls, most features and long distance. Monthly service is billed in advance. For long distance billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum.

**B. The Business Bundle Plan v 1.0 includes the following services:**

Dial Tone;

Unlimited local voice usage;

Unlimited intraLATA voice usage;

Unlimited Custom Calling and Class Features, subject to availability (excluding features that are priced on a per call basis);

Voice mail;

Travel Card;

Member to member calling from all lines, limited to 1000 free minutes per month per line on all lines (available only on lines with Talk long distance service and limited to Talk "Bundle" Customers).

*\* As of May 13, 2004 this offering is only available to current customers' existing lines at current locations.*

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Issued: May 12, 2004

Effective: May 13, 2004

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

tary and General Counsel

FLL0206

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.3 Business Bundled Local Service, (Cont'd.)**

**6.3.5 Business Bundle Plan v 1.0, (Cont'd.)**

**C. Usage Charges:**

Usage charges for interLATA calling and travel card are found in the Company's Florida Tariff No.1 for Business Bundle Plan v 1.0.

**D. Monthly Recurring Charge:**

Primary Line:	Zone 1:	\$67.95 (I)
	Zone 2:	\$70.95 (I)
	Zone 3:	\$82.95 (I)
Additional Line:	Zone 1:	\$62.00 (I)
	Zone 2:	\$65.00 (I)
	Zone 3:	\$75.00 (I)

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Issued: July 7, 2006  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006  
President

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.3 Business Bundled Local Service, (Cont'd.)**

**6.3.6 Talk Unlimited Nationwide Plan for Business\***

**A. Description**

Talk Unlimited Nationwide Plan for Business is available only to business customers as part of a bundle or package of services. The monthly service fee is billed in advance. For long distance billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum.

**B. The Talk Unlimited Nationwide Plan for Business includes the following services:**

Unlimited local, intraLATA, interLATA, and interstate long distance voice usage for the following monthly recurring charges;

Unlimited Custom Calling and/or CLASS features (subject to availability), but not the Custom Calling features that are priced on a per call basis; and

Voice mail.

**C. Monthly Charge, per line**

Primary Line:	Zone 1:	\$72.95 (I)
	Zone 2:	\$77.95 (I)
	Zone 3:	\$92.95 (I)
Additional Line:	Zone 1:	\$66.00 (I)
	Zone 2:	\$71.00 (I)
	Zone 3:	\$84.00 (I)

\* As of May 13, 2004 this offering is only available to current customers' existing lines at current locations.

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Issued: July 7, 2006  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006  
President

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.3 Business Bundled Local Service, (Cont'd.)**

**6.3.7 Business Bonus Line for Bundled Plans \***

- A. The Business Bonus Line for Bundled Plans** is available to business customer's only who are subscribed to a Business Bundled Local Service offering (as described in Section 6.3) for one or more telephone lines. Customer must remain a subscriber to a Business Bundled Local Service for one or more lines in order to stay subscribed to this service for any additional lines. The Business Bonus Line for Bundled Plans offering is part of a bundled local and long distance service, and all lines subscribed to this service must remain presubscribed to Talk America's interLATA and intraLATA long distance service in order to qualify for the services and rates included in this Plan.

The Bonus Line offering includes the following services:

Unlimited local voice usage;

Features are available and charged on an individual basis, subject to availability (see Section 6.7 for rates); and

Up to 1000 minutes per line per month of free intraLATA and/or interLATA long distance voice usage when call is placed to any other (either business or residential) Customer who also subscribes to bundled local services from the Company.

**B. Monthly Recurring Charge, per Line is:**

Per Line:	Zone 1:	\$35.95 (I)
	Zone 2:	\$40.95 (I)
	Zone 3:	\$57.95 (I)

*\*This service offering is grandfathered and available only to existing Customers at existing locations prior to June 22, 2004.*

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective:

sident

August 1, 2006

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.3 Business Bundled Local Service, (Cont'd.)**

**6.3.8 Talk America Strictly Business Plan v 1.0\***

(T)

**A. Description**

The Talk America Strictly Business Plan v 1.0 is available to business Customers only. For long distance billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum. This plan includes the following services and features:

Unlimited local voice usage.

Unlimited Custom Calling and Class Features, subject to availability (excluding features that are priced on a per call basis).

1,000 free intraLATA, interLATA, and/or interstate long distance minutes per month per line for calls to Customers who also subscribe to Talk America bundled local service. Unused minutes in one month may not be carried over to subsequent months.

Voice mail is available for an additional charge.

**B. Usage Charges**

Usage charges for intraLATA, interLATA, inbound Toll Free and travel card calling service are found in the Company's Florida Tariff No. 1 for Talk America Strictly Business Plan.

\*Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

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Issued: April 7, 2005  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: April 8, 2005  
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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.3 Business Bundled Local Service, (cont'd.)**

**6.3.8 Talk America Strictly Business Plan v 1.0, (Cont'd.)**

**C. Monthly Recurring Charge, per line:**

Primary Line:	Zone 1:	\$37.95 (I)
	Zone 2:	\$46.95 (I)
	Zone 3:	\$69.95 (I)
Each Additional Line:	Zone 1:	\$33.00 (I)
	Zone 2:	\$43.00 (I)
	Zone 3:	\$64.00 (I)

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective:

President

August 1, 2006

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.3 Business Bundled Local Service, (Cont'd.)**

**6.3.9 Business Bundle Plan v 2.0 \***

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**A. Description**

The Business Bundle Plan v 2.0 is available to business Customers only. For long distance billing purposes, calls will be billed in six (6) second increments, with a one (1) minute minimum. The Business Bundle Plan v 2.0 includes the following services:

Unlimited local voice usage.

Unlimited intraLATA voice usage.

Unlimited Custom Calling and Class Features, subject to availability (excluding features that are priced on a per call basis).

Voice mail.

1000 free minutes per month per line of interLATA intrastate and/or interstate long distance usage to Customers who also subscribe to Talk America bundled local service. Unused minutes in one month may not be carried over to subsequent months.

\*Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

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Issued: April 7, 2005  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: April 8, 2005  
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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.3 Business Bundled Local Service, (Cont'd.)**

**6.3.9 Business Bundle Plan v 2.0, (Cont'd.)**

**B. Usage Charges**

Usage charges for interLATA calling and travel card are found in the Company's Florida Tariff No.1 for Business Bundle Plan.

**C. Monthly Recurring Charge, per line:**

Primary Line:	Zone 1:	\$52.95 (I)
	Zone 2:	\$57.95 (I)
	Zone 3:	\$82.95 (I)
Each Additional Line:	Zone 1:	\$48.00 (I)
	Zone 2:	\$53.00 (I)
	Zone 3:	\$75.00 (I)

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Issued: July 7, 2006  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006  
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FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.3 Business Bundled Local Service, (Cont'd.)**

**6.3.10 Talk Unlimited Nationwide Plan for Business v 1.0\***

**A. Description**

Talk Unlimited Nationwide Plan for Business v 1.0 is available only to business Customers as part of a bundle or package of services. For long distance billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum. The Talk Unlimited Nationwide Plan for Business v 1.0 includes the following services and features:

Unlimited local, intraLATA, interLATA, and interstate long distance voice usage.

Unlimited Custom Calling and/or CLASS features (subject to availability), excluding the Custom Calling features that are priced on a per call basis.

Voice mail.

**B. Monthly Recurring Charge, per line**

Primary Line:	Zone 1:	\$67.95 (I)
	Zone 2:	\$77.95 (I)
	Zone 3:	\$92.95 (I)
Each Additional Line:	Zone 1:	\$63.00 (I)
	Zone 2:	\$71.00 (I)
	Zone 3:	\$84.00 (I)

\*Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

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Issued: July 7, 2006  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: August 1, 2006  
resident

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.3 Business Bundled Local Service, (Cont'd.)**

**6.3.11 Bonus Line for Business Bundled Plans\***

**A. Description**

This plan is available to business customer's only who are subscribed to a Business Bundled Local Service offering (as described in Section 6.3) for one or more telephone lines. Customer must remain a subscriber to a Business Bundled Local Service for one or more lines in order to stay subscribed to this service for any additional lines. The Business Bonus Line for Bundled Plans offering is part of a bundled local and long distance service, and all lines subscribed to this service must remain presubscribed to Talk America's interLATA and intraLATA long distance service in order to qualify for the services and rates included in this Plan. This plan includes the following:

- Unlimited local voice usage;
- Features are available and charged on an individual basis, subject to availability;
- Up to 1000 minutes per line per month of free intraLATA and/or interLATA long distance voice usage when call is placed to any other (either business or residential) Customer who also subscribes to bundled local services from the Company. Unused usage from one month may not be carried over to subsequent months.

**B. Monthly Recurring Charge, per line**

Per Line:	Zone 1:	\$31.95 (I)
	Zone 2:	\$37.95 (I)
	Zone 3:	\$52.95 (I)

\*Effective April 8, 2005, this service is grandfathered and is available only to existing customers at existing locations.

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Issued: July 7, 2006

By:

2134 W. Laburnum  
Richmond, VA 23227

Effective:

ident

August 1, 2006

FLL0605

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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**6.6 [Reserved For Future Use]**

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Issued: March 5, 2001

Effective: March 6, 2001

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**6.6 [Reserved For Future Use]**

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Issued: March 5, 2001

Effective: March 6, 2001

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**6.7 Optional Calling Features**

The features in this section are made available on an individual basis, as part of multiple feature packages or as part of a bundled service. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

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**6.7.1 Features Offered on a Usage Sensitive Basis**

The following features are available to all local exchange Business line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

A. In BellSouth Areas

<u>Optional Calling Features</u>	<u>Business</u>
Three-Way Calling	\$0.75
Call Return	\$0.75
Busy Connect	\$0.75
Repeat Dialing	\$0.75
Calling Number Delivery Blocking, Per Call	\$0.75

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

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Issued: May 24, 2002

Effective: May 25, 2002

Issued By:

2134 W. Laburnum  
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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**6.7 Optional Calling Features, *continued***

**6.7.2 Features Offered on Monthly Basis**

**A. A La Carte Optional Calling Features** (T)

The following A La Carte Optional Calling Features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature. (T)

**1. Monthly Recurring Charges** (T)

<u>Optional Calling Feature</u>	<u>Business</u>	<u>Residential</u>
Call Forwarding Variable, per line	\$4.75	\$4.00
Call Forwarding Variable with Remote Access	\$10.00	\$5.20
Call Forwarding Don't Answer - Basic	\$4.75	\$1.00
Call Forwarding Don't Answer Multipath	\$4.75	\$2.00

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Issued: May 24, 2002

Effective: May 25, 2002

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

tary and General Counsel

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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**6.7 Optional Calling Features, *continued***

**6.7.2 Features Offered on Monthly Basis, *continued***

**A. A La Carte Optional Calling Features, *continued*** (T)

**1. Monthly Recurring Charges, *continued*** (T)

<b>Optional Calling Feature (cont'd)</b>	<b>Business</b>	<b>Residential</b>
Call Forwarding Don't Answer w/Ring Control	\$4.75	\$1.00
Call Forwarding Don't Answerw/Customer Control	\$8.00	\$3.00
Call Forwarding Busy Line - Basic	\$4.75	\$1.00
Call Forwarding Busy Line w/ Customer Control	\$8.00	\$3.00
Call Forwarding Busy Line Multipath or Customer Control of CF Busy Line Multipath	\$4.75	\$2.00
Call Waiting - Basic	\$7.00	\$5.15
Caller ID - Basic	\$11.00	\$7.00
Caller ID - Deluxe	\$11.00	\$7.50

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Issued: May 24, 2002

Effective: May 25, 2002

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.7 Optional Calling Features, (Cont'd.)**

**6.7.2 Features Offered on Monthly Basis, (Cont'd.)**

**A. A La Carte Optional Calling Features, (Cont'd.)**

**1. Monthly Recurring Charges, (Cont'd.)**

<b>Optional Calling Feature , <i>continued</i></b>	<b><u>Business</u></b>	<b><u>Residential</u></b>
Anonymous Call Rejection	\$4.00	\$3.00
Call Block	\$5.50	\$4.00
Call Return	\$6.50	\$4.00
Call Selector	\$5.50	\$4.00
Call Tracing, per occurrence	\$7.00	\$4.00
Distinctive Ring I	\$10.00	\$4.00
Distinctive Ring II	\$12.00	\$6.00
Repeat Dialing	\$6.00	\$4.00
Speed Calling (8 codes)	\$5.00	\$2.00
Speed Calling (30 codes)	\$5.50	\$3.00
Three Way Calling	\$5.50	\$4.70

**2. Nonrecurring Charge**

	<b><u>Business</u></b>	<b><u>Residential</u></b>
Feature Installation Charge	\$25.00 (I)	\$25.00 (I)

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Issued: September 3, 2004  
By:

2134 W. Laburnum  
Richmond, VA 23227

September 7, 2004  
resident

**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.7 Optional Calling Features, (Cont'd.)**

**6.7.2 Features Offered on Monthly Basis, (Cont'd.)**

**B. Bundled Service Optional Calling Features**

The following Optional Calling Features are available to Customers who subscribe to the Company's bundled services when the optional calling feature is not part of the bundled service. A nonrecurring feature installation charge applies.

**1 Monthly Recurring Charges**

	<u>Residence</u>	
Call Waiting	\$4.45	
Caller ID	\$5.95	
Caller ID with Name	\$6.45	
Call Waiting with ID and Name	\$5.45	(R)
Internet Call Waiting	\$3.95	
Call Forwarding	\$2.95	
Ring no answer Call Forward	\$3.45	
Busy Call Forward	\$3.95	
Call Forward Remote Access	\$4.45	
3-way Calling	\$2.95	(R)
3-way Calling with Call Transfer	\$4.45	
Call Return	\$3.45	
Call Return Block	\$3.95	
Speed Dialing 30	\$2.95	
Speed Dialing 8	\$2.45	(R)
Repeat Dialing	\$2.95	
Anonymous Call Rejection	\$2.45	
Call Block	\$3.45	
900/976 Block	\$0.00	(R)
Privacy Director	\$4.95	
Ringmaster I	\$2.95	(R)
Ringmaster II	\$4.45	
Custom Toll Restriction	\$1.45	
Voicemail	\$5.95	

Issued: April 7, 2005  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: April 8, 2005  
resident

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.7 Optional Calling Features, (Cont'd.)**

**6.7.2 Features Offered on Monthly Basis, (Cont'd.)**

**B. Bundled Service Optional Calling Features, (Cont'd.)**

**2. Nonrecurring Charge**

Feature Installation Charge

Residence  
See Section 4.1

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Issued: September 23, 2008  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008  
Law & Public Policy

FLL0802

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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**[Reserved For Future Use]**

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Issued: March 5, 2001

Effective: March 6, 2001

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.8 Inside Wire MTC Plan**

**6.8.1 General**

At an additional monthly charge, Customers may add the Inside Wire MTC Plan to their service. This plan provides for maintenance and repair of the wiring and jacks at the Customer's premises.

The Company will locate the source of the telephone service problems in the wiring and jacks at the premises and repair basic inside telephone wire and modular jacks. The Company does not repair defective phone cords, phones, or equipment attached to the network through these interfaces and these devices are not included under this plan.

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This Plan does not cover ( 1) problems caused by willful damage to inside wire or jacks; (2) damage caused by Acts of God (such as fire, windstorm, flood, hurricane or other similar acts); (3) service problems in your inside wire or jacks that were obvious at the time you subscribed to the Plan; and (4) inside wire or jacks that do not meet industry standards for telecommunication.

This Plan is provided on a month-to-month basis and can be canceled by giving oral or written notice. The minimum service commitment for this plan is one (1) month.

Key telephone systems, Private Branch Exchanges (PBX), or other non-basic telephone systems, are not eligible for this Plan.

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Issued: September 23, 2008  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008  
n & Public Policy

FLL0801

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**SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

**6.8 Inside Wire MTC Plan, (Cont'd.)**

6.8.2 The Company shall not be liable for damages, including any indirect, incidental or consequential damages, that arise from: (1) any defects in materials used to maintain inside wire or jacks; or (2) defects in workmanship provided under the plan. There are no express or implied warranties, warranties of merchantability, or warranties of fitness for a specific purpose with this plan. The Company liability for defective materials or workmanship is limited to repair or replacement of the defective material and/or a corrective service visit. (T)

**6.8.3 Rates**

A. In BellSouth Areas

Monthly Recurring Charges

Inside Wire MTC Plan	\$ 2.95
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Issued: September 23, 2008  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: September 24, 2008  
& Public Policy

FLL0801



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**SECTION 6 - LOCAL SERVICES PRICE LIST, *continued***

**6.9 Telecommunications Relay Service**

For intrastate toll calls received from the relay service, call charges shall be discounted by 50% from the otherwise applicable usage rate for a voice non-relay call, except that where the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit call surcharge.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES**

**7.1 Directory Listings**

**7.1.1 General**

One listing, termed the initial listing, is included with each Customer's service. Additional listings are confined to the names of those who are entitled to use the Customer's service. Telephone numbers of non-published service are not listed in the Telephone Company's directories or on directory assistance records. Listing information (name, address and number) on non-published service is not available to the general public, notwithstanding any claim of emergency the calling party may present. Telephone numbers of non-directory listed service are omitted or deleted from the Company's alphabetical directory, however, they are carried in the Company's directory assistance and other records and are given to any calling party. The charges listed below are monthly charges and are the same for both Residence or Business Customers.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
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**SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, *continued***

**7.1 Directory Listings, *continued***

**7.1.4 Free Listings**

The following listings are provided at no additional charge to the Customer:

one listing for each individual line service, auxiliary line or PBX system.

**7.1.5 Rates for Additional Listings**

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for in Section 7.1.4.

A. In BellSouth Areas

	Business	Residential
Additional Listing, per listing	\$1.20	\$1.20

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Issued: January 26, 2004

Effective: January 27, 2004

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

Secretary and General Counsel

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**SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, *continued***

**7.2 Non-Published Service**

**7.2.1 General**

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

**7.2.2 Regulations**

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, *continued***

**7.2 Non-Published Service**

**7.2.3 Rates and Charges**

There is a monthly charge for each non-published service. This charges does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

**A. In BellSouth Areas**

	Business	Residence	
Non-published service charge, per month:	\$3.50	\$3.50	(I)
			(C)

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Issued: January 26, 2004

Effective: January 27, 2004

Issued By: 2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, *continued***

**7.3 Non-Listed Service**

**7.3.1 General**

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

**7.3.2 Regulations**

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, *continued***

**7.3 Non-Listed Service, *continued***

**7.3.3 Rates and Charges**

There is a monthly charge for each non-listed service. This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

A. In BellSouth Areas

	Business	Residence	
Non-published service charge, per month:	\$0.95	\$0.95	(I)
			(C)

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Issued: January 26, 2004

Effective: January 27, 2004

Issued By: 2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**7.4 Directory Assistance Services**

**7.4.1 Directory Assistance**

There shall be no charge for the first 50 directory assistance calls made per billing cycle for lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 calls within a billing cycle.

A Directory Assistance charge applies per local directory assistance call. A local directory assistance call charge will be applied to all requests for numbers within the customer's area code or LATA. A national directory assistance call charge will be applied to all requests for numbers outside the customer's area code or LATA. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number.

Each Local Directory Assistance Call	\$1.35	(I)
Each National Directory Assistance Call	\$1.99	(I)

**7.4.1.1 Directory Assistance Call Completion**

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number.

Per Call	\$0.45
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Issued: September 3, 2004  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: September 7, 2004  
President

FL10407



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## SECTION 8 - LOCAL OPERATOR SERVICES

### 8.1 General

Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Services, and to Customers and Users of exchange access lines.

#### 8.1.1 Definitions

Collect Billing - A billing arrangement whereby the originating caller may bill charges for a call to the called party, provided the called party agrees to accept the charges. The terms and conditions of the called party's local exchange company apply to payment arrangements.

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Station-to-Station Card: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or nonproprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

Operator Dialed Charge: The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then request the operator to dial the called station.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number. The terms and conditions of the third party's local exchange company apply to payment arrangements.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 8 - OPERATOR SERVICES, *continued***

**8.1 General, *continued***

**8.1.1 Definitions**

Operated Dialed Surcharge: Station-to-Station operator assisted or Person-to-Person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number. Operator Dialed Surcharge is in addition to any applicable Billing Surcharge. The following Operator Assisted Local Calls are exempted from the service charge:

- (1) Calls to designated Company numbers for official telephone business;
- (2) Emergency calls to recognizable authorized civil agencies;
- (3) Those cases where a Company operator provides assistance to:
  - (a) Re-establish a call which has been interrupted after the calling number has been reached.
  - (b) Reach the calling telephone number where facility problems prevent customer dial completion.
  - (c) Place a sent-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 8 - OPERATOR SERVICES, *continued***

**8.1 General, *continued***

**8.1.2 Service Charges**

Local exchange calls may be placed on an Operator Assisted basis. Service charges for Operator Assisted calls are detailed below. These charges are in addition to, if any, usage rates.

Station-to-Station Card	\$0.80/per call	(I)
Operator Calling Card	\$1.75/per call	(I)
3rd Number Billing	\$1.75/per call	(R)
Collect Calls	\$1.75/per call	(R)
Person to Person	\$3.25/per call	(I)
Operator Dialed Surcharge	\$0.60/per call	

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Issued: March 5, 2001

Effective: March 6, 2001

Issued By:

2134 W. Laburnum  
Richmond, VA 23227

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**SECTION 8 - OPERATOR SERVICES, *continued***

**8.2 Local Operator Services, *continued***

**8.2.3 Busy Line Verify and Line Interrupt Service**

Upon request of a calling party the Company will verify a busy condition on a called line.

- A. The operator will determine if the line is clear or in use and report to the calling party.
- B. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- C. A charge will apply when:
  - 1) The operator verifies that the line is busy with a call in progress.
  - 2) The operator verifies that the line is available for incoming calls.
  - 3) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
- D. No charge will apply when the calling party advises that the call is to or from an official public emergency agency.
- E. Business Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- F. The Customer shall identify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By: 2134 W. Laburnum  
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**SECTION 8 - OPERATOR SERVICES, *continued***

**8.2 Local Operator Services, *continued***

**8.2.3 Busy Line Verify and Line Interrupt Service**

G. Rates

Busy Line Verify Service	\$2.50 (each request)	(D)
Busy Line Verify and Busy Line Interrupt Service	\$5.00 (each request)	(D)

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Issued: March 10, 2004

Effective: March 11, 2004

Issued By: 2134 W. Laburnum  
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Secretary and General Counsel

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## SECTION 9 - MISCELLANEOUS SERVICES

### 9.1 Carrier Presubscription

#### 9.1.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

**9.1.2 Presubscription Options** - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

**Option A:** Customer select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

**Option B:** Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

**Option C:** Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

**Option D:** Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

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## SECTION 9 - MISCELLANEOUS SERVICES

### 9.1 Carrier Presubscription

#### 9.1.1 General

**Option E:** Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

**Option F:** Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

#### 9.1.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 9.4.5 below:

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

2134 W. Laburnum  
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## SECTION 9 - MISCELLANEOUS SERVICES

### 9.1 Carrier Presubscription

#### 9.1.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 10.4.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

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**SECTION 9 - MISCELLANEOUS SERVICES, *continued***

**9.1 Carrier Presubscription, *continued***

**9.1.5 Presubscription Charges**

**A. Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 9.4.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

**B. Nonrecurring Charges**

Per business or residence line, trunk, or port

Initial Line, or Trunk or Port	\$1.49
Additional Line, Trunk or Port	\$1.49

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By: 2134 W. Laburnum  
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**SECTION 10**

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**10.1 [Reserved For Future Use]**

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Issued: March 5, 2001

Effective: March 6, 2001

Issued By:

2134 W. Laburnum  
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## SECTION 11 - PROMOTIONAL OFFERINGS

### 11.1 Special Promotions

The Carrier may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Carrier's tariff as an addendum to the Carrier's price lists.

### 11.2 Discounts

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, "monthly revenue commitment" and/or "time of day" may also be included in the tariff).

### 11.3 \$10 Credit Card Promotion

This promotion is offered to new and existing Customers who subscribe one of the Company's local and long distance bundled service offerings under this tariff, and who also choose the option of billing through a major commercial credit card accepted by the Company. The eligible Customer will receive a one-time credit of up to \$10.00 (depending upon the sales channel) which will be applied their account to be used against current or future billing.

The eligible Customer who discontinues service or whose service is discontinued by the Company forfeits any remaining unused credits.

This offer is valid through August 20, 2001.

(N)

(N)

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Issued: April 23, 2001

Effective: April 24, 2001

Issued By: 2134 W. Laburnum  
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**SECTION 11 - PROMOTIONAL OFFERINGS**

**11.4 3Q 2004 Promotion**

(N)

This promotion is offered to new Customers who subscribe within the promotional period to one of the Company's local plans listed below. The qualifying Customer will receive the discount indicated below each month for six (6) months. The discount will be applied to the bottom line of the bill. Discounts will apply to the primary access line only.

<b>Residential Pricing Plans:</b>	<b>Discount Amount</b>
United 1000	\$5.00
United Unlimited	\$10.00
United Unlimited Plus	\$10.00
Talk 200 plan	\$10.00
Talk Statewide	\$10.00
Unlimited Nationwide	\$10.00
<b>Business Pricing Plans:</b>	<b>Discount Amount</b>
Basic Business	\$5.00
Strictly Business	\$10.00
Business Bundle	\$10.00
Business Unlimited Nationwide	\$10.00

The eligible Customer who discontinues service from the Company, or whose service is discontinued by the Company, forfeits any remaining credits. The Customer who changes to another Company plan within the 6 month period will continue to receive the original discount amount for the remainder of the promotional period.

This offer is valid from July 21, 2004 through August 20, 2004.

(N)

Issued: 07/20/04  
By:

2134 W. Laburnum  
Richmond, VA 23227

Effective: 07/21/04  
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**SECTION 12 - SPECIAL ARRANGEMENTS**

**12.1 Special Construction**

**12.1.1 Basis for Charges**

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

- A.** non-recurring type charges;
- B.** recurring type charges;
- C.** termination liabilities; or
- D.** combinations thereof.

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Issued: April 5, 2000

2134 W. Laburnum  
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Effective: April 6, 2000

Issued By:

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**SECTION 12 - SPECIAL ARRANGEMENTS, *continued***

**12.1 Special Construction, *continued***

**12.1.2 Termination Liability**

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

- A. The termination liability period is the estimated service life of the facility provided.
- B. The amount of the maximum termination liability is equal to the estimated amounts for:
  - 1) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
    - (a) equipment and materials provided or used,
    - (b) engineering, labor and supervision,
    - (c) transportation, and
    - (d) rights-of-way;
  - 2) license preparation, processing, and related fees;
  - 3) tariff preparation, processing, and related fees;
  - 4) cost of removal and restoration, where appropriate; and
  - 5) any other identifiable costs related to the specially constructed or rearranged facilities.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By: 2134 W. Laburnum  
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**SECTION 12 - SPECIAL ARRANGEMENTS, *continued***

**12.2 Individual Case Basis (ICB) Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By: 2134 W. Laburnum  
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**SECTION 13 - SPECIAL CONSTRUCTION**

**13.1 Special Construction**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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Issued: April 5, 2000

Effective: April 6, 2000

Issued By:

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Richmond, VA 23227

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