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LOCAL EXCHANGE SERVICES

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**This Tariff Replaces XO of Florida, Inc. FPSC Price List No. 3 and Allegiance Telecom of Florida, Inc. Price List No. 3 in their entirety.**

**XO Communications Services, LLC**

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REGULATIONS AND SCHEDULE OF CHARGES FOR  
LOCAL EXCHANGE SERVICE  
WITHIN THE STATE OF FLORIDA

This Price List contains the regulations and rates applicable to the provision of local exchange services by XO Communications Services, LLC (hereinafter the "Company") from its operating locations throughout the state of Florida. Service is furnished by means of wire, terrestrial microwave radio, optical fibers, satellite circuits or a combination thereof. Service is subject to transmission, atmospheric conditions and like conditions.

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Effective: May 18, 2012

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Seattle, WA 98109

**LOCAL EXCHANGE SERVICES**

**CHECK SHEET**

Pages of this price list, as listed below, are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original price list in effect on the date indicated.

Page	Revision		Page	Revision	Page	Revision
Title	1st Rev.		30	Original	59	2nd Rev.
1	56 <sup>th</sup> Rev.	*	31	Original	60	2nd Rev.
2	29 <sup>th</sup> Rev.	*	32	Original	60.1	Original
2.1	14 <sup>th</sup> Rev.	*	33	Original	61	2nd Rev.
3	46 <sup>th</sup> Rev.	*	34	2 <sup>nd</sup> Rev.	62	1st Rev.
4	Original		35	Original	63	3 <sup>rd</sup> Rev.
5	8 <sup>th</sup> Rev.		36	Original	64	1st Rev.
6	11 <sup>th</sup> Rev.		37	Original	65	Original
6.1	1st Rev.		38	Original	66	Original
7	Original		39	Original	67	1st Rev.
8	Original		40	Original	68	Original
9	2nd Rev.		41	Original	69	2nd Rev.
10	Original		42	Original	70	Original
11	Original		43	Original	71	1st Rev.
12	2 <sup>nd</sup> Rev.		44	Original	72	Original
13	Original		45	1st Rev.	72	Original
14	Original		46	Original	73	2 <sup>nd</sup> Rev. *
15	Original		47	Original	74	Original
16	1st Rev.		48	Original	75	1st Rev.
17	Original		49	Original	76	2nd Rev.
18	Original		50	Original	77	2nd Rev.
19	Original		51	Original	78	1st Rev.
20	Original		52	1st Rev.	79	11 <sup>th</sup> Rev. *
21	Original		53	Original	80	2nd Rev.
22	Original		54	Original	81	3rd Rev.
23	Original		55	2nd Rev.	82	1st Rev.
24	Original		55.1	Original	83	Original
25	1st Rev.		56	2nd Rev.	84	Original
26	Original		57	2nd Rev.	85	Original
27	Original		58	2nd Rev.	86	7 <sup>th</sup> Rev. *
28	1st Rev.				87	5 <sup>th</sup> Rev.
29	Original					

\* - indicates those pages included with this filing

**LOCAL EXCHANGE SERVICES**

**CHECK SHEET, (CONT'D.)**

Page	Revision		95.36	1st Rev.		118	4 <sup>th</sup> Rev.
88	7 <sup>th</sup> Rev.	*	95.37	Original		119	4 <sup>th</sup> Rev.
89	5 <sup>th</sup> Rev.		95.38	Original		120	4 <sup>th</sup> Rev.
90	7 <sup>th</sup> Rev.	*	95.39	10 <sup>th</sup> Rev.	*	121	4 <sup>th</sup> Rev.
91	4 <sup>th</sup> Rev.		95.40	Original		122	7 <sup>th</sup> Rev.
92	6 <sup>th</sup> Rev.	*	95.41	Original		123	5 <sup>th</sup> Rev.
93	4 <sup>th</sup> Rev.		95.42	Original		124	7 <sup>th</sup> Rev.
94	1st Rev.		95.43	Original		125	1st Rev.
95	2nd Rev.		95.44	8 <sup>th</sup> Rev.	*	126	1st Rev.
95.1	Original		95.45	Original		127	1st Rev.
95.2	3 <sup>rd</sup> Rev.		95.46	Original		128	Original
95.3	3 <sup>rd</sup> Rev.		95.47	Original		129	3 <sup>rd</sup> Rev.
95.4	3 <sup>rd</sup> Rev.		95.48	9 <sup>th</sup> Rev.	*	130	5 <sup>th</sup> Rev.
95.5	3 <sup>rd</sup> Rev.		95.49	Original		131	3 <sup>rd</sup> Rev.
95.6	7 <sup>th</sup> Rev.		96	2 <sup>nd</sup> Rev.		132	7 <sup>th</sup> Rev.
95.7	5 <sup>th</sup> Rev.		96.1	Original		133	7 <sup>th</sup> Rev.
95.8	7 <sup>th</sup> Rev.		96.2	3 <sup>rd</sup> Rev.		134	Original
95.9	Original		97	1st Rev.		135	2 <sup>nd</sup> Rev.
95.10	Original		98	1st Rev.		136	Original
95.11	Original		99	1st Rev.		137	5 <sup>th</sup> Rev.
95.12	Original		100	Original		138	4 <sup>th</sup> Rev.
95.13	3 <sup>rd</sup> Rev.		101	2nd Rev.		139	5 <sup>th</sup> Rev.
95.14	5 <sup>th</sup> Rev.		102	1st Rev.		140	4 <sup>th</sup> Rev.
95.15	3 <sup>rd</sup> Rev.		103	Original		141	8 <sup>th</sup> Rev.
95.16	7 <sup>th</sup> Rev.		104	Original		142	1st Rev.
95.17	7 <sup>th</sup> Rev.		105	7 <sup>th</sup> Rev.	*	143	6 <sup>th</sup> Rev.
95.18	Original		105.1	Original		144	1st Rev.
95.19	1st Rev.		106	Original		145	8 <sup>th</sup> Rev.
95.20	Original		107	Original		146	1st Rev.
95.21	3 <sup>rd</sup> Rev.		108	3 <sup>rd</sup> Rev.		147	4 <sup>th</sup> Rev.
95.22	3 <sup>rd</sup> Rev.		109	1st Rev.		148	6 <sup>th</sup> Rev.
95.23	3 <sup>rd</sup> Rev.		110	2nd Rev.		149	1st Rev.
95.24	3 <sup>rd</sup> Rev.		111	Original		150	4 <sup>th</sup> Rev.
95.25	8 <sup>th</sup> Rev.		112	Original		151	1st Rev.
95.26	6 <sup>th</sup> Rev.		113	Original		152	8 <sup>th</sup> Rev.
95.27	8 <sup>th</sup> Rev.		114	5 <sup>th</sup> Rev.		153	1st Rev.
95.28	Original		115	1st Rev.		154	8 <sup>th</sup> Rev.
95.29	3 <sup>rd</sup> Rev.		116	2 <sup>nd</sup> Rev.		155	1st Rev.
95.30	6 <sup>th</sup> Rev.		116.1	2 <sup>nd</sup> Rev.		156	Original
95.31	3 <sup>rd</sup> Rev.		116.2	1st Rev.		157	2 <sup>nd</sup> Rev.
95.32	8 <sup>th</sup> Rev.		116.3	Original		158	1st Rev.
95.33	8 <sup>th</sup> Rev.		116.4	Original		159	Original
95.34	Original		116.5	Original			
95.35	1st Rev.		117	1st Rev.			

\* - indicates those pages included with this filing

---

LOCAL EXCHANGE SERVICES

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CHECK SHEET, (CONT'D.)

Page	Revision	Page	Revision	Page	Revision
160	1st Rev.				
161	Original				
162	Original				
163	Original				
164	2nd Rev.				
165	5 <sup>th</sup> Rev.				
166	1st Rev.				
167	Original				
168	Original				
169	Original				
170	Original				
171	Original				
172	Original				
173	Original				
174	1st Rev.				
175	2nd Rev.				
176	1st Rev.				
177	Original				
178	Original				
179	1st Rev.				
180	1st Rev.				
181	Original				
182	1st Rev.				
183	Original				
184	Original				
185	Original				
186	1st Rev.				
187	1st Rev.				
188	7 <sup>th</sup> Rev.		*		
189	7 <sup>th</sup> Rev.		*		
189.1	Original				

**LOCAL EXCHANGE SERVICES**

**CHECK SHEET, (CONT'D.)**

Page	Revision	Page	Revision	Page	Revision
190	2nd Rev.	237	Original	272	Original
191	4th Rev.	238	Original	273	Original
192	1st Rev.	239	1st Rev.	274	Original
193	Original	239.1	Original	275	Original
194	1st Rev.	240	4 <sup>th</sup> Rev.	275	Original
194.1	3 <sup>rd</sup> Rev.	241	Original	277	Original
194.2	2nd Rev.	242	4 <sup>th</sup> Rev.	278	Original
195	4th Rev.	243	2nd Rev.	279	Original
196	2 <sup>nd</sup> Rev.	243.1	6 <sup>th</sup> Rev.	280	Original
197	4th Rev.	244	1st Rev.	281	Original
198	1 <sup>st</sup> Revised	245	1st Rev.	282	Original
199	1 <sup>st</sup> Revised	246	Original	283	Original
200	1 <sup>st</sup> Revised	247	1st Rev.	284	Original
201	1 <sup>st</sup> Revised	248	1st Rev.	285	Original
202	1 <sup>st</sup> Revised	249	Original	286	Original
203	1st Rev.	250	1st Rev.	287	Original
204	Original	251	1st Rev.	288	Original
205	3 <sup>rd</sup> Rev.	252	1st Rev.	289	Original
206	3 <sup>rd</sup> Rev.	253	Original	290	Original
207	1st Rev.	254	6 <sup>th</sup> Rev.	291	Original
208	Original	255	Original	292	Original
209	Original	256	6 <sup>th</sup> Rev.	293	1st Rev.
210	Original	257	4 <sup>th</sup> Rev.	294	1st Rev.
211	1st Rev.	258	Original	295	Original
212	Original	259	Original	296	2 <sup>nd</sup> Rev.
213	Original	260	Original	297	Original
214	Original	261	1st Rev.	298	Original
215	Original	262	1st Rev.	299	Original
216	1st Rev.	263	2 <sup>nd</sup> Rev.	300	Original
217	3rd Rev.	263.1	1st Rev.	301	Original
218	1st Rev.	263.2	1st Rev.	302	Original
219	Original	263.3	1st Rev.	303	Original
220	Original	263.4	Original	304	Original
221	Original	263.5	7 <sup>th</sup> Rev.	305	Original
222	Original	263.6	Original	306	Original
223	Original	263.7	1st Rev.	307	Original
224	Original	263.8	Original	308	Original
225	1st Rev.	263.9	4 <sup>th</sup> Rev.	309	Original
226	1st Rev.	263.10	1st Rev.	310	Original
227	5 <sup>th</sup> Rev.	263.11	3 <sup>rd</sup> Rev.	311	Original
228	3rd Rev.	263.12	Original	312	Original
229	3 <sup>rd</sup> Rev.	264	1st Rev.	313	Original
230	2nd Rev.	265	1st Rev.	314	Original
231	6 <sup>th</sup> Rev.	266	Original	315	Original
232	1st Rev.	267	Original	316	Original
233	2nd Rev.	268	Original		
234	1st Rev.	269	Original		
235	Original	270	Original		
236	1st Rev.	271	Original		

\* - indicates those pages included with this filing

---

LOCAL EXCHANGE SERVICES

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TABLE OF CONTENTS

	Page
Title Page	Cover
Check Sheet	1
Table of Contents	4
Explanation of Symbols	7
1. Definitions	8
2. Rules and Regulations	15
2.1 Undertaking of the Company	15
2.2 Prohibited Uses	26
2.3 Obligations of the Customer	27
2.4 Customer Equipment and Channels	30
2.5 Payment Arrangements	33
2.6 Allowances for Interruptions	42
2.7 Cancellation of Service	44
2.8 Transfer and Assignments	46
2.9 Notices and Communications	46
2.10 Jurisdictional Nature of Traffic	47
2.11 Courtesy Credits	48
2.12 Waiver of Charges	48
2.13 Presubscription	49
2.14 Reserved for Future Use	50
2.15 Emergency Services	51
2.16 Individual Case Basis (ICB) Arrangements	52
2.17 Special Assembly	52
2.18 Telecommunications Relay Service	52
2.19 Hearing and Speech Impaired Persons	52
3. Service Area Descriptions	53
3.1 Rate Groups	53
3.2 Local and Extended Calling Service (ECS) Calling Areas	55

---

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LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS, (CONT'D.)

The following sections will apply to customers who are served by a Central Office where the former XO Florida, Inc. has facilities and to existing Customers of XO Florida, Inc. as of January 31, 2005.

**Category One - Sections 4.1 thru 4.27.4**

(T)

	Page	
4. Service Descriptions and Rates	62	
4.1 Local Exchange Service	62	
4.2 Inbound PRI	96	
4.3 Miscellaneous Charges	96.2	
4.4 Local Trunk	98	
4.5 Flat Rate Calling Enhanced Business Line Service (Miami Only)	102	
4.6 Switched DS1/DS3 Service	104	
4.7 Remote Call Forwarding	105	
4.8 Local Volume	106	
4.9 Directory Assistance	108	
4.10 Operator Assistance	109	
4.11 Directory Listings	111	
4.12 Emergency Telephone Services	116	
4.13 Presubscription	116.2	
4.14 Telecommunications Relay Service	116.2	
4.15 XOPTION Service Offerings	117	
4.16 Deluxe XOPTION Service Offerings	136	
4.17 Satisfaction Guarantee	162	
4.17 XO Premium Integrated Access Service	164	
4.18 IntraLATA Network Access	167	
4.20 IntraLATA Private line	171	
4.21 National Local Service	174	
4.22 Foreign Exchange Service	179	
4.23 Intercept and Number Referral Service	181	
4.24 XO Centrex, Tampa and Orlando Only	182	
4.25 Centrex, All Locations	185	
4.26 Emergency Redundancy Routing	191	
4.27 Foreign Exchange Service	193	
4.27.0 Historic Invoices	194	
4.27.1 Supplemental Change Charge	194.1	
4.27.2 Reserved for Future Use	194.1	(D)
4.27.3 Service Extension Charge	194.2	
4.27.4 Administrative Service Fee	194.2	(N)

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LOCAL EXCHANGE SERVICES  
TABLE OF CONTENTS, (CONT'D.)

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of Florida, Inc. has facilities and to existing Customers of XO Florida, Inc. as of January 31, 2005.

**Category Two - Sections 4.28 thru 4.63**

	Page	
4. Service Descriptions and Rates		
4.28 Miscellaneous Charges	195	
4.29 Emergency Redundancy Routing	197	
4.30 Select Usage Call Detail	202	
4.31 Reserved for Future Use	203	(D)
4.32 Directory Listing Services	204	
4.33 Directory Assistance	206	
4.34 Operator Services	207	
4.35 IntraLATA Long Distance Services	209	
4.36 Main Number Retention	209	
4.37 Selective Class of Call Screening	210	
4.38 Customized Code Restrictions	211	
4.39 Intercept Services	213	
4.40 Business Plus	214	
4.41 Independence Plan Discount Pricing	215	
4.42 Optional Calling Features	220	
4.43 Standard Line (Small Business Basic Business Single and Multi-Line)	230	
4.44 PBX Trunk Service	234	
4.45 Direct Inward Dial (DID) Service	240	
4.46 ISDN-PRI Service	241	
4.47 Integrated Services	244	
4.48 True Business Solutions <sup>SM</sup>	254	
4.49 PRI Bundles Package	257	
4.50 Long Distance Bucket Packages	258	
4.51 You Choose Features Package	259	
4.52 True Business Total Communications and Digital Total Communications	260	
4.53 True Business Total Communications and Digital Total Communications #2	262	
4.54 Access Recovery Charge	263	
4.55 JustCom Service	263.1	
4.56 Allegiance Standard Discounted Term Pricing Plans	263.2	
4.57 Public Telephone Surcharge	263.3	
4.58 Historic Invoices	263.3	
4.59 Standard Line (Business Services Basic Business Single and Multi-Line)	263.4	
4.60 Standard Line (Small Business Basic Business Single II and Multi-Line II)	263.8	
4.61 Supplemental Change Charge	263.11	
4.62 Administrative Service Charge	263.11	
4.63 Service Extension Charge	263.12	(N)
5. Individual Case Basis (ICB) Arrangements	264	
6. Trial and Promotional Offerings	266	

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LOCAL EXCHANGE SERVICES

---

TABLE OF CONTENTS, (CONT'D.)

		Page	
7.	Contract Tariffs	297	
7.1	Contract Tariff Option 101	297	
7.2	Contract Tariff Option 102	299	
7.3	Contract Tariff Option 103	301	
7.4	Contract Tariff Option 104	305	
7.5	Contract Tariff Option 105	307	(N)
7.6	Contract Tariff Option 106	309	
7.7	Contract Tariff Option 107	311	
7.8	Contract Tariff Option 108	314	(N)

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LOCAL EXCHANGE SERVICES

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EXPLANATION OF SYMBOLS

The following symbols are used for the purposes indicated below:

- D - Deletion of rate or regulation
- I - Increase in rate
- M - To signify relocation of text without change
- N - Add new service or rate
- R - Reduction in rate
- T - Text clarification that does not effect application of a rate

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LOCAL EXCHANGE SERVICES

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SECTION 1 - DEFINITIONS, (CONT'D.)

Account Codes - Allows a user to allocate local calls to a digital, non-verified account code.

Advance Payment - Payment of all or part of a charge required before the start of service.

Anonymous Call Rejection (ACR) - Allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered.

Authorized User - A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Automatic Call Return - Allows user to immediately call the last inbound number received.

Automatic Intercept Message - After a disconnect an intercept message will be place on the line for 90 days free. Customer may request to extend the intercept message for a MRC rate per line per month.

Call Forward Busy - Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer - Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable - Automatically routes incoming calls to a designated answering point, regardless of whether the user's station is idle or busy.

Call Hold - Allows the user to hold one call for any length of time provided that neither party goes On Hook.

Call Park - Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

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LOCAL EXCHANGE SERVICES

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SECTION 1 - DEFINITIONS, (CONT'D.)

Call Pickup - Allows a user to answer incoming calls to another station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where pre-designated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Rounding - The price for each call will be rounded to the next highest penny.

Call Transfer/Consultation/Conference - Provides the capability to transfer or add a third party, using the same line.

Call Waiting - Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switch hook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel - Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Calling Number Delivery - Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking - Blocks the delivery of the number to the called party on a per call basis.

Class of Service (COS) - Used to prevent a station from dialing certain codes and numbers.

Company - XO Communications Services, LLC, a Delaware corporation, which is the issuer of this price list. (T)

Commission - The Florida Public Service Commission.

Conference Calling - The user can sequentially call additional parties and add them together to create a conference call.

Customer - The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's price list regulations.

Customer Group Dialing Plan - A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

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LOCAL EXCHANGE SERVICES

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SECTION 1 - DEFINITIONS, (CONT'D.)

Dial Pulse (DP) - The pulse type employed by rotary dial station sets.

Direct Inward Dialing (DID) - A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Distinctive Ringing - Allows the customer to have a maximum of two telephone numbers with different ringing patterns on one basic local access, or "POTS" line. Distinctive Ringing is not available for DID numbers, lines that are a member of a hunt group, or T-1 channels

Do Not Disturb - Allows the user to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF") - The pulse type employed by tone dial station sets.

Hunting - Routes a call to an idle station line. With Serial Hunting, calls to a member of a hunt group will search from that point to the end of the group and stop.

Individual Case Basis (ICB) - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Joint User - A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA - A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL) - LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

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LOCAL EXCHANGE SERVICES

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SECTION 1 - DEFINITIONS, (CONT'D.)

Local Calling - A completed call or telephonic communication between a calling station and any other station within the local service area of the calling Station.

Local Exchange Carrier - any individual, partnership, association, joint-stock company, trust governmental entity or corporation engaged in the provision of local exchange telephone service.

Mbps - Megabits, or millions of Bits, per second.

Message Waiting - This feature provides an indication to a station user that a message is waiting. Indications may be visual (lamp) or audible (stuttered dial tone).

Most Idle Trunk Selection (MIDL) - MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers - A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF") - An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Name and Number Blocking, per Line - Allows user to block delivery of his name and number on all outbound calls. Subject to restriction of the Authority.

Name and Number Blocking, per Incident - Allows user to block delivery of his name and number on his next outbound call. Subject to restriction of the Authority.

Non-Recurring Charges - The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the service order is executed.

Off-Hook - The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook - The term "on-hook" denotes the idle condition of a telephone exchange service line.

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LOCAL EXCHANGE SERVICES

SECTION 1 - DEFINITIONS, (CONT'D.)

Originating Off-Net - A call originating on and placed via facilities neither owned or leased by the Company.

Originating On-Net - A call originating on and placed via facilities owned or leased by the Company.

Point-of-Termination: The point at which the Company's responsibility to provide equipment and Service ends and where the Customer's responsibilities begin, identified as the interface between the Company and Customer at the Point-of-Presence, a local exchange company's central office, a long-distance company's Point-of-Presence or End-User sites identified in an Access Service Request.

(N)

Premises: The location usually indicated by a street address at which Service is provided or delivered, identified as a Point-of-Termination or Service Location in a Service Order.

(N)

Presubscription - Presubscription is an arrangement whereby an end user may select and designate to a Local Exchange Company an interexchange carrier (IXC) to access, without an access code, for interLATA calls. This IC is referred to as the end user's predesignated IXC.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Remote Access - Call Forwarding - Allows a customer to activate and deactivate the call forwarding service from any touch-tone capable phone rather than just the base station line.

Remote Call Forwarding Service - There is a minimum contract period of one month for this service. One RCF path is required for each simultaneous call forwarded. This service is not offered where the terminating number is a pay phone. Custom Calling features are not available. Call Forwarding and Remote Call Forwarding are not available on the terminating number. Customer must order sufficient facilities to handle calls.

Repeat Dialing (Automatic Recall)- Allows user to repeat the last outbound call after receiving a busy signal.

Residential Customer - Eligible Person which orders residential service, as defined herein, and is responsible for the payment of charges and for compliance with the Company's price List regulations.

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LOCAL EXCHANGE SERVICES

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SECTION 1 - DEFINITIONS, (CONT'D.)

Residential Service - Service provided to private residences, or residential apartments or rooms in such locations as hotels, apartment houses, dormitories or boarding houses, when: (a) the primary use is of a social nature, (b) the exchange service termination and all customer premises inside wire including associated equipment are in locations which are a part of the customer's domestic establishment, (c) no business listings are provided. No customer shall be eligible for Residential Service or rates on lines for which a business directory listing is provided. Residential Service is not available in locations of a strictly business nature and at such locations as: (1) colleges, (2) clubs (including college fraternity and sorority houses), (3) churches, except for: services located in the study of a member of the clergy and listed only in his/her name and provided solely for his/her use. Residential Service is not available whenever the listing of the service: (1) is in the name of a firm, company or corporation, or, (2) in any way connotes a business or trade, or, (3) includes the term "office", or, (4) contains a title indicting a profession.

Selective Call Rejection (Call Block) - Allows user to block specific inbound numbers for a particular line.

Service Commencement Date - The First day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this price list, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order - The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this price list, but the duration of the service is calculated from the Service Commencement Date.

Services - The Company's telecommunications services offered on the Company's network.

SMDR - Station Message Detail Reporting. A name for a telephone call accounting system.

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LOCAL EXCHANGE SERVICES

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SECTION 1 - DEFINITIONS, (CONT'D.)

Speed Call - Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

Station - Telephone equipment from or to which calls are placed.

Trunk - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

UCD - Uniform Call Distribution. A device to set up a hunting sequence that routes to the 'most idle' line in the hunt group.

User - A Customer or any other person authorized by the Customer to use service provided under this price list.

Voice Messaging Pager Notification - Automatically pages the voice messaging system user to notify them of a new message.

Zero Out - Allows a caller to press zero on the key pad and be transferred directly to the customer's operator attendant.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Florida under the terms of this price list.

Customers may use services and facilities provided under this price list to obtain access to services offered by other service providers. The Company is responsible under this price list only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this price list is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions

2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 45 days notice. Unless otherwise specified herein, for the purpose of computing charges in this price list, a month is considered to have 30 days. All calculations of dates set forth in this price list shall be based on calendar days, unless otherwise specified herein. (C)

2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rate to be charged, the duration of the services, and the terms and conditions in this price list.

2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 45 days written notice for Customer's under contract at the time of notification, and on not less than 30 days for Customer's month-to month at the time of notification. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this price list prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination. (C)

2.1.3.4 This price list shall be interpreted and governed by the laws of the State of Florida without regard of the State's choice of laws provision. (C)

Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

2.1.3.5 Provision and Ownership of Telephone Numbers: The assignment of a telephone number to a Customer's telephone service will be made at the discretion of the Company. The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to assign, designate or change telephone numbers, any other call number designations associated with services provided under this price list, or the Company service Central Office prefixes associated with such numbers, when the Company deems it necessary in the conduct of its business or as required by a regulatory body or by law.

2.1.3.6 Telephone Number Reservation Policy: In the event that Customer anticipates its need for Company services will increase, Company may, at Customer's request, reserve telephone numbers to meet Customer's expected growth. Company will reserve telephone numbers for a maximum forty-five (45)day period (the "Reservation Period"). Customer must place the reserved numbers in-service prior to termination of the Reservation Period. Otherwise, pursuant to federal regulations, the reserved numbers will return to Company's telephone number inventory at the termination of the Reservation Period. A renewal of the Reservation Period is not permitted. Company will make all attempts to reserve the specific telephone numbers identified by the Customer. Company reserves the right to substitute numbers when necessary in the conduct of its business or as required by a regulatory body or by law.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.9 below.

2.1.3.9 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company

Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services the Company furnishes are subject to the terms, conditions, and limitations specified in this price list and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services and facilities furnished under this price list.

2.1.4.1 The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption. The extension of such allowances for interruption shall be the sole remedy of the Customer, authorized user, or joint user and the sole liability of the Company.

2.1.4.2 The Company shall not be liable or responsible for any special, consequential, exemplary, lost profits, or punitive damages, whether or not caused by the intentional acts or omissions or negligence of the Company's employees, agents or contractors.

2.1.4.3 The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.4 The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers' facilities or equipment used for or with the services the Company offers.

2.1.4.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.

2.1.4.6 The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company nor shall the Company be liable for the performance of said vendor or vendor's equipment.

2.1.4.7 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.8 The Company is not liable for any defacement of or damage to the premises of a Customer (or authorized or joint user) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, when such defacement or damage is not the result of negligence or willful misconduct on the part of the agents or employees of the Company.

2.1.4.9 The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.

2.1.4.10 The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company(Cont'd)

2.1.4.11 The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment which the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with XO Florida service.

2.1.4.12 The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1".

2.1.4.13 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customer's services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.6 Provision of Equipment and Facilities

2.1.6.1 Where construction is required, the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this price list. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

2.1.6.3 Equipment installed at the customer premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.

2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this price list, the responsibility of the Company shall be limited to the furnishing of facilities offered under this price list and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

2.1.6.4.1 the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or

2.1.6.4.2 the reception of signals by Customer provided equipment; or

2.1.6.4.3 network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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LOCAL EXCHANGE SERVICES

2. Rules and Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Non-routine Installation

At the Customer's request, non-routine installation may be provided by the Company. Non-routine installation may include, but not be limited to, installation and/or maintenance performed outside the Company's regular business hours, on an expedited basis outside of the standard installation intervals, or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. The Customer will be charged a non-recurring charge to recover these costs incurred by the Company. Where an expedited installation due date is requested, these charges will be applied even if installation is not completed by the expedited installation due date. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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2.1.8 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this price list, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (a) where Company facilities are not presently available, and Company agrees to construct those facilities;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) in a quantity greater than that which the Company would normally construct;
- (e) on an expedited basis;
- (f) on a temporary basis until permanent facilities are available;
- (g) involving abnormal costs; or
- (h) in advance of its normal construction.

Special construction charges will be determined on a case by case basis.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this price list remains in the Company, its agents or contractors.

2.1.10 Telecommunications Service Priority

The Telecommunications Service Priority System is the regulatory, administrative and operational system authorizing and providing for priority treatment, to provide and restore National Security Emergency Preparedness Telecommunications service. Under the rules of the Telecommunications Service Priority System, The Local Exchange Company is authorized and required to provide and restore services with Telecommunications Service Priority assignments before services without such assignments. The provision and restoration of Telecommunications Service Priority System services shall be in compliance with Part 64, Appendix A, of the Federal Communications Commission's Rules and Regulations, the guidelines set forth in the Telecommunications Service Priority for National Security Emergency Preparedness Service User Manual and Service Vendor Handbook.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

2.3.1.1 the payment of all applicable charges, either non-recurring, recurring, ICB, or other charges, pursuant to this price list;

2.3.1.2 reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment;

2.3.1.3 providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

2.3.1.4 obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.3. Any costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.1 General (Cont'd)

The Customer shall be responsible for: (Cont'd)

2.3.1.5 providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

2.3.1.6 complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.4 above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

2.3.1.7 not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and

2.3.1.8 making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

2.3.1.9 Customer shall not route calls to a Public Safety Answering Point ("PSAP") or other emergency answering point over XO services from any location other than the Customer Premises at which XO's local voice service is established, unless Customer has subscribed to XO's PS/ALI service as set forth in Section 4.12.2.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.2 Claims

With respect to any service or facility provided by the Company Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

2.3.2.1 any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invites of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invites; or

2.3.2.2 any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a name not contemplated by the agreement between the Customer and the Company.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.3 Interconnection of Facilities

2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

2.4.3.2 Local Service may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs, price list or other official rates of the other communications carriers which are applicable to such connections.

2.4.3.3 Facilities furnished under this price list may be connected to Customer provided terminal equipment in accordance with the provisions of this price list.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.4 Inspections

2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which any Company charge is applicable, those charges may be passed on to the Customer.

2.5.1.1 Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Services, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

2.5.1.2 A surcharge is imposed on all charges for service originating at addresses in states, counties, and municipalities which levy, or assert a claim of right to levy, a gross receipt or franchise tax on the Company's operations in any such state, county or municipality, or a tax or on interstate access charges incurred by the Company for originating access to telephone exchanges in that jurisdiction. This surcharge is based on the particular state's, county's or municipality's receipts tax or franchise tax and other jurisdiction's taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that jurisdiction and/or payment of interstate access charges in that jurisdiction. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt.

2.5.2.2 The Company shall present bills for Monthly Recurring Charges to the Customer in advance of the month in which service is provided. Usage charges will be billed in arrears

2.5.2.3 For new customer or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro-rata basis. For this purpose, every month is considered to have 30 days.

2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due. A late payment fee of 1.5% per month may be applied.

2.5.2.5 A \$50.00 charge will be assessed for checks with insufficient funds or non-existing accounts.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Florida Public Service Commission in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

2.5.3.2 The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and three months' charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

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FLI0505

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.5 Deposits

2.5.5.1 Applicants for service or existing Customer's whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the provisions of the Florida Administrative Code. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

2.5.5.1.1 two month's charges for a service or facility which has a minimum payment period of one month; or

2.5.5.1.2 the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

2.5.5.2 A deposit may be required in addition to an advance payment.

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APR 12 2005

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2. Rules and Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.5 Deposits (Cont'd)

2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

2.5.5.4 Deposits held will accrue interest at a rate specified by the Florida Public Service Commission.

2.5.6 Discontinuance of Service

2.5.6.1 Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer, discontinue or suspend service without incurring any liability.

2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.

2.5.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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2. Rules and Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the Customer, immediately discontinue or suspend service without incurring any liability.

2.5.6.5 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.

2.5.6.6 The Company may discontinue the furnishings of any and/or all service(s) which the Company is legally entitled to disconnect, to a Customer, without incurring any liability:

2.5.6.6.1 Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.6.6.1 (a-f) if:

- (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s);  
or
- (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.6 (Cont'd)

2.5.6.6.1 (Cont'd)

- (c) The Customer has been given ten (10) day written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or
- (d) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the Price Listed charges for the service by:
  - (d.1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this price list; or
  - (d.2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
  - (d.3) Any other fraudulent means or devices; or
- (e) Use of service in such a manner as to interfere with the service of other users; or
- (f) Use of service for unlawful purposes

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.6 (Cont'd)

2.5.6.6.2 Immediately upon written notice to the Customer of any sum thirty (30) days past due; or

2.5.6.6.3 Upon ten (10) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or

2.5.6.6.4 Ten (10) days after sending the Customer written notice of noncompliance with any provision of this price list if the noncompliance is not corrected within that (10) day period; or

2.5.6.6.5 Upon five (5) days written notice, excluding Sundays and Federally recognized holidays, for non-payment of a bill for service. If the Customer pays a bill, after such written notice with an insufficient funds check, service will be discontinued immediately without further notice to the Customer.

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2. Rules and Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.6 (Cont'd)

2.5.6.6.6 The suspension or discontinuance of service(s) by the Company pursuant too this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

2.5.6.6.7 Upon the Company's discontinuance of service to the Customer under Section 2.5.6.1 or 2.5.6.2, all applicable charges, including but not limited to termination charges, reasonable attorneys' fees, or any other fees incurred by the Company in the collection of any amount due under this price list for services rendered or facilities provided, shall become due. Any attorneys' or other collection fees incurred by the Company after discontinuance of service shall become due immediately upon invoice of such fees to the customer. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this price list.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.6 Allowances for Interruptions of Service

2.6.1 Credit for Interruptions:

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's price list. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Basic Access or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

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2. Rules and Regulations (Cont'd)

2.6 Allowances for Interruptions of Service (Cont'd)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

2.6.2.1 interruptions due to the negligence of, or noncompliance with the provisions of this price list by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;

2.6.2.2 interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;

2.6.2.3 interruptions due to the failure or malfunction of non-Company equipment;

2.6.2.4 interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

2.6.2.5 interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

2.6.2.6 interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

2.6.2.7 interruption of service due to circumstances or causes beyond the control of the Company.

2.6.3 Use of Alternative Service Provided by the Company: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the applicable rates and charges for the alternative service used.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.7 Cancellation of Service

2.7.1 Cancellation of Application for Service

2.7.1.1 Applications for service are non-cancelable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2.7.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

2.7.1.3 The special charges described in 2.7.1.1. and 2.7.1.2 will be calculated and applied on a case-by-case basis.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.7 Cancellation of Service (Cont'd.)

2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever, Customer agrees to pay to Company following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonably incurred in connection with

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2.7.2.1 All Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus

2.7.2.2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus

2.7.2.3 all Recurring Charges specified in the applicable Service Order tariff or price list for the balance of the then current term.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

2.9 Notices and Communications

2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.9.2 The Company shall designate on the Service Order and address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.9.3 All notices or other communications required to be given pursuant to this price list will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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APR 12 2005

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.10 Jurisdictional Nature of Traffic

- 2.10.1 Customer agrees, represents and warrants that all traffic being delivered by Customer to Company for local termination, and all traffic that Company delivers to Customer that has originated in the same local calling area in which Customer's NXX is assigned and/or in which such traffic is terminated to Customer, is local traffic or is legally entitled to be treated as local traffic under all applicable federal, state and local laws, administrative and regulatory requirements and any other authorities having jurisdiction.
- 2.10.2 Customer further agrees to indemnify, defend and hold harmless Company and its parent company, affiliates, employees, directors, officers, and agents from and against all claims, demands, actions, causes of actions, damages, liabilities, losses, and expenses (including reasonable attorney's fees) incurred in connection with: Customer's breach or failure of any representation or warranty; Customer's traffic being processed through the Company switch/node; or the effect of any regulatory or legal modifications/change of law.
- 2.10.3 If Customer defaults in fulfilling any material obligation of the Service Order Agreement, any Amendments or this Price List, Company shall have the right to terminate the Agreement and the Customer shall pay Company, in addition to any other amounts then owing under the Agreement, a cancellation charge equal to the monthly recurring charge times the number of months remaining in the contract. These charges are intended to establish liquidated damages in the event of early termination and are not intended as a penalty.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.11 Courtesy Credits

From time to time, the Company may grant credits against usage or recurring charges per Customer account, per monthly billing period, whenever the Company determines, in a nondiscriminatory manner, that such a credit is warranted due to consideration or disputes involving the delivery of past service to the Customer or account receiving the credit.

2.12 Waiver of Charges

In addition to any other discount or promotion, any Customer who has received competitive offers for installation and/or non-recurring charges waiver for installation of identical services in the same time frame, may, upon appropriate showing of such competitive offer to Company sales management, be eligible for similar waiver of installation and/or other non-recurring charges waivers, authorization of such waiver to be subject to the reasonable discretion of Company.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.13 Presubscription

2.13.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

2.13.2 Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

Option A: Customer select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

Option F: Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.13 Presubscription (Cont'd)

2.13.3 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified herein. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

2.14 Reserved for Future Use

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.15 Emergency Services Calling Plan

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth below, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

2.5.1 Governmental fire fighting, Florida State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.

2.15.2 An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

2.15.3 For residential accounts, 911 service will continue to be available during temporary disconnection of service for nonpayment.

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LOCAL EXCHANGE SERVICES

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2. Rules and Regulations (Cont'd)

2.16 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this price list. Rates quoted in response to such competitive requests may be different than those specified for such services in this price list. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. ICB contracts will be kept on file and provided to the commission as requested.

2.17 Special Assembly

The Company may provide a unique intrastate service arrangement for a customer where no published service tariff or price list exists for the required service arrangement. The unique service can be provided via a Special Assembly.

2.18 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay services calls by 50 percent off of the otherwise applicable rate for a voice no relay call except that were either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice no relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges.

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2.19 Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

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LOCAL EXCHANGE SERVICES

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3. Service Area Description

3.1 Rate Groups

Charges for local services provided by the Company may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

In the event that an Incumbent LEC or the Florida Public Service Commission reclassifies an exchange or End Office from one Rate Group to another, the reclassification will also apply to Customers who purchase services under this price list. Local calling areas and Rate Group assignments are equivalent to those areas and groups specified in BellSouth Telecommunications, Inc. Florida General Subscriber Service Tariff ("GSST").

Rate Group	Exchange Access Lines and PBX Trunks In Local Calling Area - Upper Limit
1	up to 2,000
2	2,001 to 7,000
3	7,001 to 22,000
4	22,001 to 55,000
5	55,001 to 120,000
6	120,001 to 195,000
7	195,001 to 280,000
8	280,001 to 375,000
9	375,001 to 450,000
10	450,001 to 550,000
11	550,001 to 700,000
12	700,001 +

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APR 12 2005

FLI0505



LOCAL EXCHANGE SERVICES

3. Service Area Description (Cont'd.)

3.1 Rate Groups (Cont'd)

Exchange	Rate Group	Exchange	Rate Group	Exchange	Rate Group
Archer	5	Green Cove Springs	X4	Pahokee	3
Baldwin	9	Gulf Breeze	6	Palatka	4
Belle Glade	3	Havana	6	Palm Coast	3
Boca Raton	10	Hawthorne	5	Panama City	5
Boynton Beach	10	Hobe Sound	6	Panama City Beach	5
Bronson	X2	Holley Navarre	6	Pensacola	6
Brooksville	5	Hollywood	12	Perrine	12
Bunnell	3	Homestead	12	Pierson	4
Cantonment	6	Jacksonville	10	Pomona Park	4
Cedar Keys	1	Jacksonville Beach	9	Pompano Beach	12
Century	6	Jay	X3	Ponte Vedra Beach	9
Chiefland	3	Jensen Beach	5	Port St. Lucie	6
Chipley	3	Julington	9	St. Augustine	4
Cocoa	7	Jupiter	9	St. Johns	11
Cocoa Beach	7	Keys	X1	Sanford	8
Coral Springs	12	Keystone Heights	3	Sebastian	6
Cross City	2	Lake City	4	Stuart	6
Daytona Beach	6	Lynn Haven	5	Sunny Hills	3
DeBary	5	Maxville	9	Titusville	5
Deerfield Beach	12	Melbourne	7	Trenton	X2
Deland	5	Miami	12	Vernon	3
DeLeon Springs	4	Micanopy	5	Vero Beach	5
Delray Beach	8	Middleburg	9	Weekiwachee Springs	5
Dunnellon	6	Milton	6	Welaka	4
East Orange	11	Munson	6	West Palm Beach	9
Eau Gallie Area	7	Newberry	5	Yankeetown	4
Eau Gallie Beach Area	7	New Smyrna Beach	4	Youngstown-Fountain	5
Fernandina Beach	3	North Dade	12	Yulee	8
Flagler Beach	3	Oak Hill	4		
Ft. Lauderdale	12	Old Town	2		
Ft. Pierce	5	Orange Park	X4		
Gainesville	6	Orlando	11		
Geneva	7	Oviedo	11		
Graceville	3	Pace	6		

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APR 12 2005

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LOCAL EXCHANGE SERVICES

3. Service Area Description (Cont'd.)

3.2 Local and Extended Calling Service (ECS) Calling Areas

The Local Calling Areas listed below include the originating Rate Center along with the rate centers listed in the Local Calling Area column. The Extended Calling Areas additionally include the rate centers listed in the ECS Calling Area column.

Rate Center	Local Calling Area	ECS Calling Area
Archer	Bronson, Gainesville, Micanopy, New Berry	Cedar Key, Chiefland, Willison
Baldwin	Jacksonville, Maxville	Callahan, MacClenny, Sanderson
Bartow	Fort Meade, Lake Wales, Lakeland, Mulberry, Winter Haven	Haines City
Belle Glade	Pahokee	Boca Raton, Boynton Beach, Delray Beach, Jupiter, West Palm Beach
Boca Raton	Coral Springs, Deerfield Beach, Delray Beach, Pompano Beach	Belle Glade, Boynton Beach, Fort Lauderdale, Hollywood, Jupiter, Miami, North Dade, Pahokee, West Palm Beach
Boynton Beach	Delray Beach, West Palm Beach	Belle Glade, Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach
Bradenton	Myakka, Palmetto, Sarasota	
Bronson	Archer, Chiefland, Gainesville, Williston	Cedar Key, Newberry
Brooksville	Weekiwachee Springs	Dade City, San Antonio, Trillacoochee
Bunnell	Flagler Beach, Palm Coast	Daytona Beach, Pierson
Cantonment	Century, Gulf Breeze, Molino, Pensacola, Walnut Hill	
Cedar Key		Archer, Bronson, Chiefland, Gainesville
Century	Brewton (Alabama), Cantonment (Including Cedar Springs, Alabama), Flomaton (Alabama), Molino, Pensacola, Walnut Hill	
Chiefland	Bronson, Trenton	Archer, Cedar Key, Cross City, Gainesville, Old Town
Chipley	Graceville, Sunny Hills, Vernon	Bonifay, Cottondale, Panama City, Youngstown-Fountain

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LOCAL EXCHANGE SERVICES

3. Service Area Description (Cont'd.)

3.2 Local and Extended Calling Service (ECS) Calling Areas (Cont'd.)

Clearwater	St. Petersburg, Tampa West, Tarpon Springs	New Prot Richey, Tampa, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West
Cocoa	Cocoa Beach, Eau Gallie, Melbourne, Titusville	
Cocoa Beach	Cocoa Beach, Eau Gallie, Melbourne, Titusville	
Coral Springs	Boca Raton, Deerfield Beach, Forth Lauderdale, Pompano Beach	Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine
Cross City	Old Town	Chiefland, Gainesville, Trenton

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*Some material located on this page was formerly located on Page 55.*

**LOCAL EXCHANGE SERVICES**

3. Service Area Description (Cont'd.)

3.2 Local and Extended Calling Service (ECS) Calling Areas (Cont'd)

Rate Center	Local Calling Area	ECS Calling Area
Daytona Beach		Bunnell, Deland, DeLeon Springs, Flagler Beach, New Smyrna Beach, Oak Hill, Palm Coast, Pierson
DeBary	Deland, Orange City, Sanford	Orlando, Winter Park
Deerfield Beach	Boca Raton, Coral Springs, Delray Beach, Fort Lauderdale, Pompano Beach	Boynton Beach, Hollywood, Homestead, Miami, North Dade, Perrine
Deland	DeBary, DeLeon Springs, Orange City, Pierson	Daytona Beach, New Smyrna Beach, Oak Hill
DeLeon Springs	Deland, Orange City, Pierson	Daytona Beach, New Smyrna Beach, Oak Hill
Delray Beach	Boca Raton, Boynton Beach, Deerfield Beach	Belle Glade, Coral Springs, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach, West Palm Beach
Dunnellon	Belleview, Forest, Ocala, Ocklawaha, Salt Springs, Silver Springs Shores, Yankeetown	Beverly Hills
East Orange	Apopka, Lake Buena Vista, Celebration, Montverde, Orlando, Oviedo, Reedy Creek, Windermere, Winter Garden, Winter Park	
Eau Gallie	Cocoa, Cocoa Beach, Melbourne	Jacksonville
Fernandina Beach	Yulee	Daytona Beach, Pierson
Flagler Beach	Bunnell, Palm Coast	Boca Raton, Boynton Beach, Delray Beach, Homestead, Miami, North Dade, Perrine
Ft. Lauderdale	Coral Springs, Deerfield Beach, Hollywood, Pompano Beach	Boca Raton, Boynton Beach, Delray Beach, Homestead, Miami, North Dade, Perrine
Ft. Pierce	Port St. Lucie	Cedar Key, Chiefland, Cross City, Keystone Heights, McIntosh, Old Town, Vero Beach, Williston

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LOCAL EXCHANGE SERVICES

3. Service Area Description (Cont'd.)

3.2 Local and Extended Calling Service (ECS) Calling Areas (Cont'd)

Rate Center	Local Calling Area	ECS Calling Area
Gainesville	Alachua, Archer, Bronson, Brooker, Ft. White, Hawthorne, High Springs, Lake Butler, Melrose, Micanopy, Newberry, Trenton, Waldo	Orlando
Geneva	Oviedo, Sanford, Winter Park	Alford, Bonifay, Cottondale, Grand Ridge, Greenwood, Malone, Marianna, Reynolds Hill, Sneaks, Westville
Graceville	Chipley	Palatka, St. Augustine, St. Johns
Green Cove Springs	Maxville, Middleburg, Jacksonville, Julington, Orange Park	Milton
Gulf Breeze	Cantonment, Holley-Navarre, Pace, Pensacola	
Havana	Chattahoochee, Greensboro, Gretna, Quincy, Tallahassee	
Hawthorne	Gainesville, Melrose, Micanopy	West Palm Beach
Hobe Sound	Jensen Beach, Jupiter, Port St. Lucie, Stuart	West Palm Beach
Holley-Navarre	Fort Walton Beach, Gulf Breeze, Pensacola	Boca Raton, Boynton Beach, Coral Springs, Deerfield Beach, Delray Beach, Homestead, Miami, Perrine, Pompano Beach
Hollywood	Fort Lauderdale, North Dade	Boca Raton, Boynton Beach, Coral Springs, Deerfield Beach, Delray Beach, Keys, Miami, Perrine, Pompano Beach
Homestead	Miami, Perrine	Coral Springs, Deerfield Beach, Ft. Lauderdale, Hollywood, Keys, North Dade, Pompano Beach
Hudson	New Port Richey	Brookville, Tarpon Springs
Indiantown	Stuart	
Jacksonville	Baldwin, Callahan, Hilliard, Jacksonville Beach, Julington, MacClenny, Maxville, Middleburg, Orange Park, Ponte Vedra Beach, St. Johns, Sanderson, Yulee	Fernandina Beach, Palatka, St. Augustine

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**LOCAL EXCHANGE SERVICES**

3. Service Area Description (Cont'd.)

3.2 Local and Extended Calling Service (ECS) Calling Areas (Cont'd)

Rate Center	Local Calling Area	ECS Calling Area	
Jacksonville Beach	Jacksonville, Ponte Vedra Beach, St. Johns	St. Augustine	
Jay	Milton, Munson, Pace, Pensacola	Fort Pierce, Jupiter, West Palm Beach	(N)
Jensen Beach	Hobe Sound, Port St. Lucie, Stuart		
Julington	Jacksonville, Orange Park, St. Johns	Green Cove Springs, Palatka, Ponte Vedra Beach, St. Augustine	
Jupiter	Hobe Sound, West Palm Beach	Belle Glade, Boca Raton, Boynton Beach, Delray Beach, Jensen Beach, Pahokee, Port St. Lucie, Stuart	
Keys		Homestead, Miami, Perrine	(N)
Keystone Heights	Melrose, Starke, Florahome (in Clay County Only)	Gainesville, Waldo	(N)
Kissimmee	Celebration, Haines City, Kenansville, Orlando, St. Cloud, West Kissimmee	Reedy Creek, Winter Park,	(N) (D)
Lake City	Branford, fort White, Wellborn, White Springs	Florida Sheriffs Boys Ranch, High Springs, Lake Butler, Live Oak, Luraville, MacClenny, Sanderson	
Lake Wales	Bartow, Frostproof, Haines City, Indian Lake, Winter Haven		
Lakeland	Bartow, Fort Meade, Mulberry, Plant City, Polk City, Winter Haven	Haines City	(N)
Lynn Haven	Panama City, Panama City Beach, Youngstown- fountain	Sunny Hills, The Beaches, Tyndall AFB, Vernon	
Maxville	Baldwin, Jacksonville, Middleburg, Orange Park	MacClenny, Sanderson	
Melbourne	Cocoa, Cocoa Beach, Eau Gallie, Sebastian	Titusville	
Miami	Home Stead, North Dade. Perrine	Boca Raton, Coral Springs, Deerfield Beach, Ft. Lauderdale, Hollywood, Keys, Pompano Beach	
Micanopy	Archer, Gainesville, Hawthorne	McIntosh	
Middleburg	Jacksonville, Orange Park, St. Johns		
Milton	Jay, Munson, Pace, Pensacola	Gulf Breeze, Holly-Navarre	
Mulberry	Bartow, Lakeland	Plant City, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West	(N) (N)
Munson	Jay, Milton, Pace, Pensacola		

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LOCAL EXCHANGE SERVICES

3. Service Area Description (Cont'd.)

3.2 Local and Extended Calling Service (ECS) Calling Areas (Cont'd)

Rate Center	Local Calling Area	ECS Calling Area
Newberry	Alachua, Archer, Gainesville, High Springs, Trenton	Bronson
New Port Richey	Hudson, Tarpon Springs	Clearwater, Tampa North, Tampa West
New Smyrna Beach	Oak Hill	Daytona Beach, Deland, DeLeon Springs, Pierson
North Dade	Hollywood, Miami, Perrine	Boca Raton, Coral Springs, Deerfield Beach, Ft. Lauderdale, Homestead, Pompano Beach
North Port	Englewood, Port charlotte, Venice	Sarasota
Oak Hill	New Smyrna Beach	Daytona Beach, Deland, DeLeon Springs, Pierson
Old Town	Cross City	Chiefland, Gainesville, Trenton
Orange Park	Green Cove Springs, Jacksonville, Julington, Maxville, Middleburg, St. Johns	Palatka
Orlando	Apopka, Celebration, Clermont, East Orange, Geneva, Groveland, Kissimmee, Lake Buena Vista, Monteverde, Oviedo Reedy Creek, Sanford, St. Cloud, West Kissimmee, Windermere, Winter Garden, Winter Park	DeBary,
Oviedo	East Orange, Geneva, Orlando, Sanford, Winter Park	
Pace	Gulf Breeze, Jay, Milton, Munson, Pensacola	Holley-Navarre
Pahokee	Belle Glade	Boca Raton, Boynton Beach, Delray Beach, Jupiter, West Palm Beach
Palatka	Florahome, Hastings, Interlachen, Pomona Park, Welaka	Crescent City, Green Cove Springs, Jacksonville, Julington, Orange Park, St. Augustine, St. Johns
Palm Coast	Bunnell, Flagler Beach	Daytona Beach
Palmetto	Bradenton, Myakka, Tampa, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West	Sarasota
Panama City	Lynn Haven, Panama City Beach, Tyndall AFB, Wewahitchka, Youngstown-Fountain	Chipley, Port St. Joe, Sunny Hills, The Beaches, Vernon

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**LOCAL EXCHANGE SERVICES**

3. Service Area Description (Cont'd.)

3.2 Local and Extended Calling Service (ECS) Calling Areas (Cont'd)

Rate Center	Local Calling Area	ECS Calling Area
Panama City Beach	Lynn Haven, Panama City	Sunny Hills, The Beaches, Tyndall AFB, Youngstown-Fountain
Pensacola	Cantonment, Century, Gulf Breeze, Holly-Navarre, Jay, Milton, Molino, Munson, Pace, Walnut Hill	
Perrine	Homestead, Miami, North Dade	Coral Springs, Deerfield Beach, Ft. Lauderdale, Hollywood, Keys, , Pompano Beach
Pierson	Crescent City, Deland, DeLeon Springs	Bunnell, Daytona Beach, Flagler Beach, New Smyrna Beach, Oak Hill
Plant City	Lakeland, Tampa, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West	Mulberry
Pomona Park	Crescent City, Palatka, Welaka	
Pompano Beach	Boca Raton, Coral Springs, Deerfield Beach, Ft. Lauderdale	Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine
Ponte Vedra Beach	Jacksonville, Jacksonville Beach, St. Johns	Julington, St. Augustine
Port St. Lucie	Fort Pierce, Hobe Sound, Jensen Beach, Stuart	Jupiter, West Palm Beach
St. Augustine	Hastings, St. Johns	Green Cove Springs, Jacksonville, Jacksonville Beach, Julington, Palatka, Ponte Verde Beach
St. Johns	Hastings, Jacksonville, Jacksonville Beach, Julington, Orange Park, Ponte Verde Beach, St. Augustine	Green Cove Beach, Palatka
St. Petersburg	Clearwater, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West, Tarpon Springs	
Sanford	DeBary, Geneva, Orange City, Orlando, Oviedo, Winter Park	
Sarasota	Bartow, Myakka, Venice	Englewood, North Port, Palmetto
Sebastian	Melbourne, Vero Beach	
Stuart	Hobe Sound, Indiantown, Jensen Beach, Port St. Lucie	Jupiter, West Palm Beach
Sunny Hills	Chipley, Vernon	Lynn Haven, Panama City, Panama City Beach, Youngstown-Fountain

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**LOCAL EXCHANGE SERVICES**

3. Service Area Description (Cont'd.)

3.2 Local and Extended Calling Service (ECS) Calling Areas (Cont'd)

Rate Center	Local Calling Area	ECS Calling Area
Tallahassee	Alligator Point, Bristol, Carrabelle, Chattahoochee, Crawfordville, Greensboro, Greenville, Gretna, Havana, Hosford, Monticello, Panacea, Quincy, Sopchoppy, St. Marks	Madison
Tampa	Plant City, Tampa, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West	Clearwater, Mulberry, San Antonia, St. Petersburg, Tarpon Springs, Zephyrhills
Tampa Central	Plant City, Tampa, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West	Clearwater, Dade City, Mulberry, San Antonia, St. Petersburg, Tarpon Springs, Zephyrhills
Tampa North	Plant City, Tampa, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West	Clearwater, Dade City, Mulberry, New Port Richey, San Antonia, St. Petersburg, Tarpon Springs, Zephyrhills
Tampa South	Plant City, Tampa, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West	Clearwater, Mulberry, St. Petersburg, Tarpon Springs, Zephyrhills
Tampa West	Clearwater, Plant City, Tampa, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West	Mulberry, New Port Richey, St. Petersburg, Tarpon Springs, Zephyrhills
Tarpon Springs	Clearwater, New Port Richey	Hudson, St. Petersburg, Tampa, Tampa Central, Tampa East, Tampa North, Tampa South, Tampa West

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**LOCAL EXCHANGE SERVICES**

3. Service Area Description (Cont'd.)

3.2 Local and Extended Calling Service (ECS) Calling Areas (Cont'd)

Rate Center	Local Calling Area	ECS Calling Area
Titusville	Cocoa, Cocoa Beach	Eau Gallie, Melbourne
Trenton	Chiefland, Gainesville, Newberry	Cross City, Old Town
Venice	Englewood, North Port, Sarasota	
Vernon	Chipley, Sunny Hills	Bonifay, Lynn Haven, Panama City, Westville
Vero Beach	Sebastian	Fort Pierce
Weekiwachee Springs	Brooksville	
Welaka	Crescent City, Palatka, Pomona Park	
West Kissimmee	Celebration, Haines City, Kenansville, Kissimmee, Orlando, Reedy Creek, St. Cloud,	Lake Buena Vista, Winter Park
West Palm Beach	Boynton Beach, Jupiter	Belle Glade, Boca Raton, Delray Beach, Hobe Sound, Jensen Beach, Pahokee, Port St. Lucie, Stuart
Winter Haven	Bartow, Haines City, Lake Wales, Lakeland, Polk City	
Winter Park	Apopka, Celebration, East Orange, Geneva, Lake Buena Vista, Montverde, Orlando, Reedy Creek, Sanford, Windmere, Winter Garden, Winter Park,	DeBary, Kissimmee, Mount Dora, Orange City, St. Cloud, West Kissimmee
Yankee Town	Crystal River, Dunnellon	
Youngstown-Fountain	Lynn Haven, Panama City	Chipley, Panama City Beach, Sunny Hills, They Beaches, Tyndall AFB
Yulee	Fernandina Beach, Jacksonville	
Zephyrhills	Dade City, San Antonio, Tampa North, Trilacoochee	Tampa, Tampa Central, Tampa East, Tampa South, Tampa West,

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates

The following sections will apply to customers who are served by a Central Office where the former XO Florida, Inc. has facilities and to existing Customers of XO Florida, Inc. as of January 31, 2005.

**Category One - Sections 4.1 thru 4.27**

4.1 Local Exchange Service

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- place or receive intraLATA calls
- access enhanced 911 Emergency Service where available;
- access the interexchange carrier selected by the Customer for interLATA or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access telecommunication Relay Service.

The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

Calls are billed in six (6) second increments with an initial billing period of sixty (60) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded to the next highest cent

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd.)

4.1.1 Access Recovery Charge

The Access Recovery Charge (“ARC”) is a monthly charge designed to recover increased network costs for access circuits used to provide Service to customers, including but not limited to increases due to FCC or other governmental or regulatory actions or judicial determinations made in connection with incumbent local exchange carrier charges for such circuits. XO reserves the right to add, change or delete Access Recovery Charges upon notice to Customer. The ARC is calculated by application of a percentage to each customer’s total monthly recurring charges (MRCs). The ARC percentage to be applied will be determined by the customer’s total MRCs on its monthly invoice. The chart below shows the ARC percentage that will be applied based on the MRCs.

Total MRC	Charge Percentage	Total MRC	Charge Percentage
\$0.00-100.00	16.00%	\$7,500.01-10,000.00	5.00%
\$100.01-200.00	15.00%	\$10,000.01-20,000.00	4.70%
\$200.01-400.00	14.00%	\$20,000.01-30,000.00	4.50%
\$400.01-600.00	10.50%	\$30,000.01-40,000.00	4.30%
\$600.01-800.00	9.50%	\$40,000.01-50,000.00	4.10%
\$800.01-1000.00	8.50%	\$50,000.01-75,000.00	3.90%
\$1,000.01-1,500.00	7.50%	\$75,000.01-100,000.00	3.70%
\$1,500.01-2,500.00	7.00%	\$100,000.01-250,000.00	3.50%
\$2,500.01-5,000.00	6.50%	\$250,000.01-500,000.00	3.40%
\$5,000.01-7,500.00	5.25%	\$500,000.01 +	3.30%

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Basic Access:

Basic Access provides the Customer with a single, voice-grade communications channel. Each Basic Access will include a telephone number.

4.1.2.1 Basic Access Service is available in the following offerings:

4.1.2.1.1 Basic Business Line: Basic Business Line is basic local exchange service with unlimited local calling. Basic Business Line includes the following standard features at no additional charge:

Touchtone  
One Directory Listing  
Presubscription  
Caller ID Blocking – Per Call

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4.1.2.1.2. XO PLUS Business Line: Each XO PLUS service includes the following standard features at no additional charge:

Touchtone	Call Waiting
One Directory Listing	Call Waiting-Cancel
Presubscription	Message Waiting
Call Forward, Variable	Speed Dial, 8 Numbers
Call Forward, No Answer	Call Restrictions
Call Forward, Busy	Three Way Calling
Conference Calling	Automatic Call Return
Call Pick Up	Repeat Dialing (Automatic Recall)
Call Transfer, Consultation, and Conference	Caller ID Blocking – Per Call

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Multiple Number Appearances: Each Basic Access service or XO Plus service with more than one telephone number terminating on a single physical connections will incur an additional charge.

Telephone Numbers: The first ten direct inward dial numbers associated with a Basic Access or XO Plus line are at no charge. Additional telephone numbers can be obtained in blocks of twenty numbers.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Basic Access (Cont'd)

4.1.2.1 Basic Access Service is available in the following offerings: (Cont'd)

4.1.2.1.3 Enhanced Business Line w/2 Features (MIAMI ONLY):  
Enhanced Business Line Service is a Basic Business Line with  
a choice of two enhanced features.

4.1.2.1.4 Enhanced Business Line w/3 Features: (MIAMI  
ONLY): Enhanced Business Line Service is a Basic Business  
Line with a choice of three enhanced features.

4.1.2.1.4 Enhanced Business Line w/5 features: (MIAMI ONLY):  
Enhanced Business Line Service is a Basic Business Line with  
a choice of five enhanced features.

Enhanced Features:

Call Forward No Answer  
Call Transfer  
Call Waiting  
Continuous Redial  
Speed Dial – 8 Numbers  
3 Way Conference Calling  
Call Forward Variable  
Call Forward Busy  
Last Call Return  
Caller ID Basic  
Caller ID Plus

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FLI0505

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Basic Access (Cont'd)

4.1.2.2 Optional Features

A Basic Access Customer or a XO PLUS Customer may order, in addition to the standard features included in each service, the following optional features, at the rates specified in Section 4.1.2.3.1 and 4.1.2.3.2.

Additional Telephone Numbers  
Anonymous Call Rejection  
Automatic Call Return  
Automatic Intercept Message  
Call Forwarding Busy  
Call Forwarding Customer Control  
Call Forward No Answer  
Call Forward No Answer Customer Control  
Call Forward Preferred  
Call Forward Variable  
Call Selector  
Call Transfer  
Call Waiting  
Call Name Delivery  
Call Number Deliver

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Basic Access (Cont'd)

4.1.2.2 Optional Features (Cont'd.)

Call Name and Number Delivery

Call Number Delivery Blocking

Call Rejection

Continuous Redial

Conference Calling

Distinctive Ringing\*

Block Call to 800 Numbers

Hunting (Circular or Sequential) (T)

Multiple Number Appearance

Remote Access - Call Forwarding \*\*

Repeat Dialing (Automatic Recall) (T)

Speed Calling 30

Uniform Call Distribution

\*NOTE: Distinctive ringing is not compatible with multi-line trunk service or centrex service (where available). All telephone numbers for this feature must originate from the same switching equipment.

\*\*NOTE: Remote Access - Call Forwarding is only available with the purchase of XO Plus service.

\*\*\*NOTE: Miami Enhanced Business Line Customers may also order Plus Features as Optional Features.



LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Basic Access (Cont'd)

4.1.2.3 Basic Access Rates and Charges: A Basic Access Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Usage (if applicable) charges as specified in Sections 4.1.2.3.1 and 4.1.2.3.2 respectively.

4.1.2.3.1 Non-Recurring Charges

Basic Business Line

	Miami	Tampa	Orlando
Term	Price	Price	Price
Month-to-Month	\$30.00	\$30.00	\$30.00
1 year	\$15.00	\$30.00	\$30.00
2 year	\$15.00	\$30.00	\$30.00
3 year	\$15.00	\$30.00	\$30.00

Enhanced Business Line w/2 Features

	Miami	Tampa	Orlando
Term	Price	Price	Price
Month-to-Month	\$15.00	N/A	N/A
1 year	\$15.00	N/A	N/A
2 year	\$15.00	N/A	N/A
3 year	\$15.00	N/A	N/A

Enhanced Business Line w/3 Features

	Miami	Tampa	Orlando
Term	Price	Price	Price
Month-to-Month	\$15.00	N/A	N/A
1 year	\$15.00	N/A	N/A
2 year	\$15.00	N/A	N/A
3 year	\$15.00	N/A	N/A

Enhanced Business w/5 Features

	Miami	Tampa	Orlando
Term	Price	Price	Price
Month-to-Month	\$15.00	N/A	N/A
1 year	\$15.00	N/A	N/A
2 year	\$15.00	N/A	N/A
3 year	\$15.00	N/A	N/A

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Basic Access (Cont'd)

4.1.2.3 Basic Access Rates and Charges: (Cont'd)

4.1.2.3.1 Non-Recurring Charges (Cont'd)

Extended Calling Area Business Line	Miami	Tampa	Orlando
Term	Price	Price	Price
Month-to-Month	\$30.00	N/A	N/A
1 year	\$15.00	N/A	N/A
2 year	\$15.00	N/A	N/A
3 year	\$15.00	N/A	N/A
XO Plus	Miami	Tampa	Orlando
Term	Price	Price	Price
Month-to-Month	N/A	\$30.00	\$30.00
1 year	N/A	\$30.00	\$30.00
2 year	N/A	\$30.00	\$30.00
3 year	N/A	\$30.00	\$30.00
Basic Access Line Connection Charge (per line)	\$30.00	\$30.00	\$30.00
Service order charges apply as described in Section 4.3.1 of this tariff.	\$250.00	\$250.00	\$250.00

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

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(D)  
  
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(D)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Basic Access (Cont'd)

4.1.2.3 Basic Access Rates and Charges: (Cont'd)

4.1.2.3.1 Non-Recurring Charges (Cont'd)

Expedite Charge	Miami	
1-6 Lines	\$80.00	
7-12 Lines	\$150.00	
13+ Lines/T1	\$350.00	
DS3+	\$500.00	
Expedite Charges:	Tampa	Orlando
All orders	\$405.00	\$405.00
		All
Optional Features:		Markets
Additional Telephone Numbers		\$10.00
Anonymous Call Rejection		\$10.00
Automatic Call Return (*69)		\$10.00
Automatic Intercept Message		\$10.00
Call Forwarding Busy		\$10.00
Call Forwarding Customer Control		\$10.00
Call Forward No Answer		\$10.00
Call Forward No Answer Customer Control		\$10.00
Call Forward Preferred		\$10.00
Call Forward Variable		\$10.00
Call Forward Selector		\$10.00
Call Waiting		\$10.00
Call Name Delivery		\$10.00
Call Number Deliver		\$10.00
Call Name and Number Delivery		\$10.00
Call Number Delivery Blocking		\$10.00
Call Rejection (*60)		\$10.00
Call Transfer		\$10.00

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Basic Access (Cont'd)

4.1.2.3 Basic Access Rates and Charges: (Cont'd)

4.1.2.3.1 Non-Recurring Charges (Cont'd)

Optional Features:	All Markets	
Conference Calling	\$10.00	
Distinctive Ringing*	\$10.00	
Sequential Hunting, per hunt group	\$20.00	(T)
Circular Hunting, per hunt group	\$20.00	(N)
Last Call Return *69	\$10.00	
Multiple Number Appearance (No additional charge if ordered at time of service initiation)	\$20.00	
First 10 DID numbers	N/C	
Each Additional 20 DID Numbers (Limit 1,000; over 1,000 ICB based on availability)	\$10.00	
Remote Access - Call Forwarding **	\$10.00	
Repeat Dialing (Automatic Recall - *66)	\$10.00	(T)
Speed Calling 30	\$10.00	
Uniform Call Distribution	\$15.00	

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Basic Access (Cont'd)

4.1.2.3 Basic Access Rates and Charges (Cont'd)

4.1.2.3.2 Monthly Recurring Charges

Calls within the local calling scope are not billed based upon usage. IntraLATA toll usage will be billed at tariffed rates as set forth in the Company's Message Toll Services Tariff, unless individual case based pricing is applicable. In South Florida (460 LATA), IntraLata calls are not billed and are treated as local phone calls with no usage charges.

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Basic Access (Cont'd)

4.1.2.3 Basic Access Rates and Charges (Cont'd)

4.1.2.3.2 Monthly Recurring Charges (Cont'd.)

	Miami	Tampa	Orlando	
<b>Basic Business Line</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>	
Term				
Month-to-Month	\$80.89	\$80.89	\$78.75	(I)
1 year	\$80.89	\$80.89	\$78.75	I
2 year	\$76.64	\$76.64	\$76.64	I
3 year	\$76.64	\$76.64	\$72.38	(I)
<b>Enhanced Business Line w/2 Features</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>	
Term				
Month-to-Month	\$33.19	N/A	N/A	
1 year	\$31.53	N/A	N/A	
2 year	\$30.53	N/A	N/A	
3 year	\$29.54	N/A	N/A	
<b>Enhanced Business Line w/3 Features</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>	
Term				
Month-to-Month	\$36.00	N/A	N/A	
1 year	\$34.20	N/A	N/A	
2 year	\$33.12	N/A	N/A	
3 year	\$32.04	N/A	N/A	
<b>Enhanced Business w/5 Features</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>	
Term				
Month-to-Month	\$41.00	N/A	N/A	
1 year	\$38.95	N/A	N/A	
2 year	\$37.72	N/A	N/A	
3 year	\$36.49	N/A	N/A	

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Basic Access (Cont'd)

4.1.2.3 Basic Access Rates and Charges (Cont'd)

4.1.2.3.2 Monthly Recurring Charges (Cont'd)

Extended Calling Area Business Line

Term	Miami Price	Tampa Price	Orlando Price
Month-to-Month	\$39.00	N/A	\$27.00
1 year	\$37.05	N/A	\$26.00
2 year	\$35.88	N/A	\$25.00
3 year	\$34.71	N/A	\$24.00

4.1.2.3.3 XO Enhanced

Term	Miami Price	Tampa Price	Orlando Price
Month-to-Month	N/A	\$31.00	\$29.00
1 year	N/A	\$30.00	\$28.00
2 year	N/A	\$29.00	\$27.00
3 year	N/A	\$28.00	\$26.00

4.1.2.3.4 XO Enhanced with Extended Calling Areas Orlando ONLY

	Monthly Recurring Charge	Non-Recurring Charge
Month-to-Month	\$32.00	\$30.00
1 Year	\$31.00	\$30.00
2 Year	\$30.00	\$30.00
3 Year	\$29.00	\$30.00

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.2 Basic Access (Cont'd)

4.1.2.3 Basic Access Rates and Charges (Cont'd)

4.1.2.3.2 Monthly Recurring Charges (Cont'd)

Optional Features:	Miami	Tampa	Orlando
Account Codes	\$10.00	\$10.00	\$10.00
Authorization Codes	\$10.00	\$10.00	\$10.00
Automatic Redial	\$3.00	\$5.00	\$5.00
Automatic Intercept Message	\$16.00	\$16.00	\$16.00
Call Block to 800 Numbers	\$10.00	\$10.00	\$10.00
Call Forwarding Busy	\$2.93	\$5.00	\$5.00
Call Forwarding Cust Control	\$5.63	N/A	N/A
Call Forward Remote Access	N/A	\$7.00	\$7.00
Call Forward No Answer	\$2.93	\$5.00	\$5.00
Call Forward No Answer Cust Cont	\$5.63	N/A	N/A
Call Forw. No Ans Ring Cont	\$2.93	N/A	N/A
Call Forward Preferred	\$4.50	N/A	N/A
Call Forward Variable	\$3.60	\$5.00	\$5.00
Call Pickup	N/A	\$5.00	\$5.00
Call Selector	\$4.05	N/A	N/A
Call Tracing	\$4.50	N/A	N/A
Call Waiting	\$5.00	\$5.00	\$5.00
Call Number Delivery	\$9.00	N/A	N/A
Call Name/Number Delivery	\$8.99	\$9.00	\$9.00
Call Rejection	\$3.60	N/A	N/A
Call Transfer	\$5.40	\$5.00	\$5.00
Caller Number Delivery Dx	\$14.39	N/A	N/A
Caller Number Deliv. Man.	\$15.26	N/A	N/A
Conference Call	\$3.60	\$5.00	\$5.00
Distinctive Ringing	N/A	\$5.00	\$5.00
Domestic & Intern Toll Block	\$2.50	N/A	N/A
Sequential Hunting, Per Line	\$5.00	\$5.00	\$5.00
Circular Hunting, Per Line	\$5.00	\$5.00	\$5.00
Last Call Return*69	\$4.50	\$3.00	\$3.00
Multiple Number	\$2.00	\$5.00	\$5.00
Name/Number Blocking	\$4.05	N/A	N/A
Repeat Redial	\$4.05	\$3.00	\$3.00
Remote Call Forwarding	\$12.00	\$2.00	\$2.00
Speed Dial (8 numbers)	\$2.70	\$5.00	\$5.00

(T)  
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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Small Business Basic Business Lines\* (C)

Small Business Basic Business Lines available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Small Business Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges. (T)

4.1.3.1 Small Business Basic Business Lines include the following standard attributes at no cost: (T)

- Touchtone
- One White Pages Directory Listing
- One Yellow Pages Directory Listing
- 911 Access
- Caller ID Blocking- Per Call

Blocking Restrictions- Small Business Basic Business Lines come standard with all 976/976-like Caller Paid Service , 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

\* As of April 1, 2007, this product will only be available to current customers at their current location. (N)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Small Business Basic Business Lines (Cont'd) (T)

4.1.3.2 Small Business Basic Business Line Optional Features: (T)

Small Business Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below. (T)

Call Forward Busy	Distinctive Ringing/ Call Waiting
Call Forward No Answer	Automatic Line
Call Forward No Answer Ring Select	Hunting
Call Forward Variable	Remote Access to Call Forwarding
Call Waiting with Cancel Call Waiting	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Anonymous Call Rejection
Call Transfer	Automatic Call Back
Speed Calling 8	Selective Call Forwarding
Speed Calling 30	Selective Call Acceptance
Three Way Calling	Selective Call Rejection
Caller ID Number Only	Automatic Recall
Caller ID Name & Number	
Caller ID Per Line Blocking	

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Small Business Basic Business Lines (Cont'd) (T)

4.1.3.2 Small Business Basic Business Line Optional Features: (Cont'd.) (T)

Optional Feature Packages: Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed below.

Packages	Features Included
2 feature package	Three Way Calling and Call Forward Variable
3 feature package	Three Way Calling, Call Forward Variable, and Call Transfer
4 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer
5 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number
6 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Small Business Basic Business Lines (Cont'd)

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Automatic Recall
Selective Call Forwarding	

4.1.3.3 Small Business Basic Business Line Rates and Charges:

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Monthly Recurring Charges	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B	
Small Business Basic Business Local Line - Line Charge					
One Year Term	\$80.89/80.89	\$80.89	\$78.75	\$70.25	(I)
Two Year Term	\$76.64/76.64	\$76.64	\$76.64	\$68.11	
Three Year Term	\$76.64/76.64	\$76.649	\$72.38	\$65.98	(I)
	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B	
Optional Features:					
Anonymous Call Rejection	\$4.00	\$3.00	\$4.00	\$4.00	
Additional Listing	\$5.00	\$5.00	\$5.00	\$5.00	
Call Forward Busy	\$5.00	\$4.00	\$5.00	\$1.00	
Call Forward No Answer	\$5.00	\$4.00	\$5.00	\$1.00	
Call Forward No Answer-Ring Select	\$6.00	\$4.00	\$6.00	\$1.00	
Call Forward Variable	\$6.00	\$5.00	\$6.00	\$5.00	
Call Forwarding of Call Waiting Calls	\$9.00	\$4.00	\$9.00	\$1.00	
Call Transfer, with Consultation Hold	\$9.00	\$6.00	\$9.00	\$9.00	
Call Waiting with Cancel Call Waiting	\$6.00	\$6.00	\$6.00	\$5.00	
Caller ID Number Only	\$9.00	\$9.00	\$9.00	\$9.00	
Caller ID with Name & Number	\$9.00	\$9.00	\$9.00	\$9.00	
Caller ID Per Line Blocking	\$0.00	\$0.00	\$0.00	\$0.00	

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Small Business Basic Business Lines (Cont'd) (T)

4.1.3.3 Small Business Basic Business Line Rates and Charges: (Cont'd) (T)

	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B
Distinctive Ringing with Call Waiting Tone	\$6.00	\$1.00	\$6.00	\$6.00
Sequential Hunting (per line)	\$9.00	\$9.00	\$9.00	\$1.00
Circular Hunting (per line)	\$9.00	\$9.00	\$9.00	\$1.00
Last Call Return (Automatic Call Back)	\$6.00	\$3.00	\$6.00	\$4.00
Simultaneous Ring	\$9.00	\$14.00	\$9.00	\$6.00
Remote Access to Call Forwarding	\$9.00	\$9.00	\$9.00	\$3.00
Repeat Dialing (Class Automatic Recall)	\$5.00	\$3.00	\$5.00	\$4.00
Selective Call Acceptance	\$4.00	\$7.00	\$4.00	\$5.00
Selective Call Forwarding	\$5.00	\$7.00	\$5.00	\$3.00
Selective Call Rejection	\$4.00	\$7.00	\$4.00	\$3.00
Speed Calling-30 numbers	\$5.00	\$5.00	\$5.00	\$3.00
Speed Calling-8 numbers	\$4.00	\$4.00	\$4.00	\$3.00
Three-Way Calling with Automatic Line	\$5.00 \$2.00	\$5.00 \$6.00	\$5.00	\$4.00
Feature Package 2	\$10.45	\$9.50	\$10.45	8.55
Feature Package 3	\$18.00	\$14.40	\$18.00	16.20
Feature Package 4	\$20.40	\$16.15	\$20.40	12.75
Feature Package 5	\$26.40	\$22.40	\$26.40	19.20
Feature Package 6	\$31.50	\$27.75	\$31.50	20.25

NOTE: Orlando A is Orlando/BellSouth territory; Orlando B is Orlando/Sprint territory.

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**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.3 Small Business Basic Business Lines (Cont'd) (T)

4.1.3.3 Small Business Basic Business Line Rates and Charges: (Cont'd) (T)

Non-Recurring Charges

Installation Charge (Per Line)	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B
First Line	\$10.00	\$10.00	\$10.00	\$22.00
Additional Line(s)	\$20.00	\$10.00	\$10.00	\$22.00

Service order charges apply as described in Section 4.3.1 of this tariff.

Optional Features	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B
	\$9.00 <sup>1</sup>	\$9.00 <sup>2</sup>	\$9.00	\$9.00
Feature Package 2	\$18.00	\$18.00	\$18.00	\$18.00
Feature Package 3	\$27.00/22.00	\$27.00	\$27.00	\$27.00
Feature Package 4	\$36.00/31.00	\$36.00	\$36.00	\$36.00
Feature Package 5	\$45.00/40.00	\$45.00	\$45.00	\$45.00
Feature Package 6	\$54.00/49.00	\$54.00	\$54.00	\$54.00

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

<sup>1</sup> - except Sim. Ring Ft. Lauderdale, \$14.00

<sup>2</sup> - except Sim. Ring: \$14.00

LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.4 Business Trunks

Business Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic. The trunk connection can be either analog or digital depending on the customer's requirements.

Analog trunk service is offered via standalone Private Branch Exchange (PBX) or Direct Inward Dial (DID) Trunks, while digital connections are provided through Digital Switched T-1 Service.

In-Only Trunks: A One-Way trunk that only allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Out Only Trunks: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the XO switching equipment.

Two-Way Trunks: A Trunk which allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

In-Only with DID Trunk: A One-Way trunk equipped with Direct Inward Dialing Service that allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

Two-Way with DID Trunk: A Trunk equipped with Direct Inward Dialing Service that allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

Direct Inward Dialing (DID) Service: a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

4.1.4.1 PBX Analog Trunks\*

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The PBX Analog Trunk provides a two-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability where available. Call traffic in static Channels can be allocated for specific services, such as identified above.

\*Effective November 24, 2008, this product will be available only to current customers at their current location.

(N)  
(N)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.4 Business Trunks (Cont'd)

4.1.4.2 Digital Switched T-1

Digital Switched T-1 service provides an intraexchange digital connection between the customers PBX (Private Branch Exchange) or Hybrid Key system and XO's Central office.

Each Digital Switched T-1 carries 24 channels over a standard digital transmission facility. The channels are used to carry circuit switched voice and data call traffic at channel signal rates of up to 64 Kbps per channel with a total of 1.544 Mbps dedicated bandwidth for each Digital Switched T-1 service. Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID) or Direct Outward Dialing. Digital Switched T-1 Service and/or its Features are provided subject to the availability and Service Capabilities of the Central Office Facilities. Customer must provide his or her own DTI (Digital Interface) Card. If Customer wishes to provision analog PBX trunk services, Customer must provide compatible digital to analog conversion equipment. All Channel Service Units (CSU's) are the responsibility of the Customer. Digital Switched T-1 service is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers, in the provision of service to their customers.

Digital Switched T-1 service is provisioned as either a:

- Full Digital Switched T-1 with a Digital Switched Facility (Access Line) per T-1 and 24 channels or,
- Fractional Switched T-1 with a Digital Switched Facility (Access Line) per T-1 and individual channels (minimum of 10 channels) are available in basic (A T1 facility that is equipped with In-Only, Out-Only, or Two-Way trunks) or advanced (A T1 facility that is equipped with In-Only with DID or Two-Way with DID trunks).

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1633 Westlake Avenue, No., Suite 200  
Seattle, WA 98109

Effective:

APR 12 2005

FL10505



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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.4 Business Trunks (Cont'd)

4.1.4.3 PBX Analog Trunk & Digital Switched T-1 Standard features:

Each PBX Analog Trunk & Digital Switched T-1 includes the following features at no additional charge.

**Hunting:**

**Ascending Trunk Selection:** Ascending Trunk Selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the first trunk of the trunk group, ascending to the last trunk of the Trunk Group. (example: hunting from the 1<sup>st</sup> trunk through last trunk on Trunk Group)

**Descending Trunk Selection:** Descending trunk selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the last trunk of the trunk group, descending to the first trunk of the Trunk Group. (example: hunting from last trunk of Trunk Group toward the 1st trunk of the Trunk Group).

**Least Idle Trunk Selection ("LIDL"):** LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

**Most Idle Trunk Selection ("MIDL"):** MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.4 Business Trunks (Cont'd)

4.1.4.3 PBX Analog Trunk & Digital Switched T-1 Standard features (Cont'd)

Alternative Call Routing:

Allows the customer to route calls to any service within the switch to handle calls in case of a disaster or for call overflow purposes. Typically a customer will route calls from one Trunk Group to another Trunk Group. Calls overflow to the Alternate Call Route when they encounter a busy condition. There are three types of busy conditions:

- Overflow Call Processing – all trunks in the trunk group are busy.
- System Busy – This busy condition is caused by network system problems, such as T1 Carrier being down or SS7 related problems.
- Manual Busy – This condition is caused by the trunk group being manually taken down, typically to do maintenance on the customer side in the PBX or on the telecom side in the network switch.

Additional Features:

E911  
One (1) Directory Listing  
Touch-tone Capability

4.1.4.4 PBX Analog Trunk & Digital Switched T-1 Optional Features

Calling Number Delivery - Sends the calling number to the customer.

Directory Assistance and Operator Services are available for an additional per call charge as specified in this price List.

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.4 Business Trunks (Cont'd)

4.1.4.5 Rates and Charges

Business Trunk Customers will be charged applicable Non-Recurring Charges (NRC'S), monthly recurring Charges (MRC's) and Usage Charges, if applicable. Additional Federal, State and Local taxes and Surcharges may also apply. Effective February 12, 2004, Two-Way w/DID Analog PBX Trunks will no longer be available. Customers currently receiving this service will be grandfathered.

Miami/Ft. Lauderdale

Monthly Recurring Charges:	One Year Term	Two Year Term	Three Year Term	
<b>Analog PBX Trunks</b>				
In-Only	\$42.29	\$40.96	\$39.62	
Out-Only	\$42.29	\$40.96	\$39.62	
Two Way	\$42.29	\$40.96	\$39.62	
In-Only w/DID	\$47.30	\$45.84	\$44.37	
Two-Way w/DID*	\$47.30	\$45.84	\$44.37	
<b>Full Switched Digital T1 Trunks</b>				
In-Only	\$1,187.58	\$1,142.21	\$1,088.76	(I)
Out-Only	\$1,187.58	\$1,142.21	\$1,088.76	
Two Way	\$1,187.58	\$1,142.21	\$1,088.76	
In-Only w/DID	\$1,187.58	\$1,142.21	\$1,088.76	
Two-Way w/DID	\$1,187.58	\$1,142.21	\$1,088.76	(I)
<b>Fractional Switched T1 Digital Trunks</b>				
Basic Per Channel	\$302.63	\$257.63	\$257.63	
In-Only	\$41.42	\$34.86	\$34.86	
Out-Only	\$41.42	\$34.86	\$34.86	
Two-Way	\$41.42	\$34.86	\$34.86	
Advanced Per Channel	\$257.63	\$218.25	\$218.25	
In-Only w/DID	\$53.84	\$45.33	\$45.33	
Two-Way w/DID	\$53.84	\$45.33	\$45.33	

ISSUED: September 20, 2017

EFFECTIVE: October 1, 2017

Kelly Faul – Senior Manager, Government Relations  
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 Ashburn, VA 20147

LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.4 Business Trunks (Cont'd)

4.1.4.5 Rates and Charges (Cont'd)

Miami/Ft. Lauderdale (Cont'd)

Monthly Recurring Charges: (Cont'd)

DID Numbers

- Per Blocks of 20 \$4.94  
- Per Blocks of 100 \$24.69

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(I)

Optional Feature

Calling Number Delivery  
- per Trunk Group \$25.00

Non-Recurring Charges:

Analog PBX Trunks

- In-Only \$48.00  
- Out-Only \$48.00  
- Two Way \$48.00  
- In-Only w/DID \$77.00  
- Two-Way w/DID \$77.00

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ISSUED: January 13, 2015

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Kelly Faul – Regulatory Affairs Director  
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Herndon, VA 20171

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.4 Business Trunks (Cont'd)

4.1.4.5 Rates and Charges (Cont'd)

Tampa	One Year Term	Two Year Term	Three Year Term	
<b>Monthly Recurring Charges:</b>				
<b>Analog PBX Trunks</b>				
In-Only	\$45.00	\$44.00	\$43.00	
Out-Only	\$45.00	\$44.00	\$43.00	
Two Way	\$45.00	\$44.00	\$43.00	
In-Only w/DID	\$45.00	\$44.00	\$43.00	
Two-Way w/DID	\$45.00	\$44.00	\$43.00	
<b>Full Switched Digital T1 Trunks</b>				
In-Only	\$1,179.48	\$1,135.73	\$1,082.27	(I)
Out-Only	\$1,179.48	\$1,135.73	\$1,082.27	
Two Way	\$1,179.48	\$1,135.73	\$1,082.27	
In-Only w/DID	\$1,179.48	\$1,135.73	\$1,082.27	
Two-Way w/DID	\$1,179.48	\$1,135.73	\$1,082.27	(I)

**Fractional Switched Digital T1 Trunks**

The pricing below for Fractional T1 Digital Trunks is no longer available for customers who sign up for service on or after August 8, 2003.

	One Year Term	Two Year Term	Three Year Term
<b>Monthly Recurring Charges:</b>			
<b>Basic Per Channel</b>	\$300.00	\$300.00	\$220.00
In-Only	\$15.50	\$15.50	\$15.50
Out-Only	\$15.50	\$15.50	\$15.50
Two-Way	\$15.50	\$15.50	\$15.50
<b>Advanced Per Channel</b>	\$298.00	\$280.00	\$224.00
In-Only w/DID	\$18.63	\$17.00	\$17.00
Two-Way w/DID	\$18.63	\$17.00	\$17.00

ISSUED: September 20, 2017

EFFECTIVE: October 1, 2017

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 Ashburn, VA 20147

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.4 Business Trunks (Cont'd)

4.1.4.5 Rates and Charges: (Cont'd)

Tampa (Cont'd)

Monthly Recurring Charges: (Cont'd)

DID Numbers

Per Blocks of 20	\$24.69	(I)
Per Blocks of 100	\$48.15	(I)

Optional Feature

Calling Number Delivery -per Trunk Group	\$25.00
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Non-Recurring Charges

Analog PBX Trunks

In-Only	\$30.00
Out-Only	\$30.00
Two Way	\$30.00
In-Only w/DID	\$30.00
Two-Way w/DID	\$30.00

Customers who sign up for service on or after August 8, 2003 will receive the rates below for Fractional T1 Digital Trunks.

Fractional T1 Digital Trunks

Monthly Recurring Charges	One Year Term	Two Year Term	Three Year Term
Basic Per Channel	\$225.00	\$213.75	\$163.13
In-Only	\$9.56	\$8.44	\$8.44
Out-Only	\$9.56	\$8.44	\$8.44
Two-Way	\$9.56	\$8.44	\$8.44
Advanced Per Channel	\$225.00	\$213.75	\$163.13
In-Only w/DID	\$9.56	\$8.44	\$8.44
Two-Way w/DID	\$9.56	\$8.44	\$8.44

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EFFECTIVE: February 1, 2015

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 Herndon, VA 20171

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.4 Business Trunks (Cont'd)

4.1.4.5 Rates and Charges: (Cont'd)

Orlando A

	One Year Term	Two Year Term	Three Year Term
Monthly Recurring Charges:			
Analog PBX Trunks			
In-Only	\$26.08	\$24.98	\$23.88
Out-Only	\$26.08	\$24.98	\$23.88
Two Way	\$26.08	\$24.98	\$23.88
In-Only w/DID	\$26.08	\$24.98	\$23.88
Two-Way w/DID	\$26.08	\$24.98	\$23.88
Full Switched Digital T1 Trunks			
In-Only	\$1,187.58	\$1,142.21	\$1,088.76
Out-Only	\$1,187.58	\$1,142.21	\$1,088.76
Two Way	\$1,187.58	\$1,142.21	\$1,088.76
In-Only w/DID	\$1,187.58	\$1,142.21	\$1,088.76
Two-Way w/DID	\$1,187.58	\$1,142.21	\$1,088.76
Fractional Switched Digital T1 Trunks			
Basic Per Channel	\$302.63	\$257.63	\$257.63
In-Only	\$41.42	\$34.86	\$34.86
Out-Only	\$41.42	\$34.86	\$34.86
Two-Way	\$41.42	\$34.86	\$34.86
Advanced Per Channel	\$257.63	\$218.25	\$218.25
In-Only w/DID	\$53.84	\$45.33	\$45.33
Two-Way0020w/DID	\$53.84	\$45.33	\$45.33

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ISSUED: September 20, 2017

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.4 Business Trunks (Cont'd)

4.1.4.5 Rates and Charges: (Cont'd)

Orlando A (Cont'd)

Monthly Recurring Charges: (Cont'd)

DID Numbers

Per Blocks of 20

\$3.71

(I)

Per Blocks of 100

\$17.28

(I)

Optional Feature

Calling Number Delivery

-per Trunk Group

\$25.00

Non-Recurring Charges

Analog PBX Trunks

In-Only

\$48.00

Out-Only

\$48.00

Two Way

\$48.00

In-Only w/DID

\$77.00

Two-Way w/DID

\$77.00

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Herndon, VA 20171



**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.4 Business Trunks (Cont'd)

4.1.4.5 Rates and Charges: (Cont'd)

Orlando B		One Year Term	Two Year Term	Three Year Term	
Monthly Recurring Charges:					
Analog PBX Trunks					
In-Only	\$26.08	\$24.98	\$23.88		
Out-Only	\$26.08	\$24.98	\$23.88		
Two Way	\$26.08	\$24.98	\$23.88		
In-Only w/DID	\$26.08	\$24.98	\$23.88		
Two-Way w/DID	\$26.08	\$24.98	\$23.88		
Full Switched Digital T1 Trunks					
In-Only	\$1,299.36	\$1,130.87	\$1,035.28		(I)
Out-Only	\$1,299.36	\$1,130.87	\$1,035.28		
Two Way	\$1,299.36	\$1,130.87	\$1,035.28		
In-Only w/DID	\$1,299.36	\$1,130.87	\$1,035.28		
Two-Way w/DID	\$1,299.36	\$1,130.87	\$1,035.28		(I)
Fractional Switched Digital T1 Trunks					
Basic Per Channel	\$302.63	\$257.63	\$257.63		
In-Only	\$41.42	\$34.86	\$34.86		
Out-Only	\$41.42	\$34.86	\$34.86		
Two-Way	\$41.42	\$34.86	\$34.86		
Advanced Per Channel	\$257.63	\$218.25	\$218.25		
In-Only w/DID	\$53.84	\$45.33	\$45.33		
Two-Way w/DID	\$53.84	\$45.33	\$45.33		

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Effective: October 1, 2017

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.4 Business Trunks (Cont'd)

4.1.4.5 Rates and Charges: (Cont'd)

Orlando B (Cont'd.)

DID Numbers

Per Blocks of 20

\$3.71

(I)

Per Blocks of 100

\$17.28

(I)

Optional Feature

Calling Number Delivery

-per Trunk Group

\$25.00

Non-Recurring Charges

Analog PBX Trunks

In-Only

\$48.00

Out-Only

\$48.00

Two Way

\$48.00

In-Only w/DID

\$77.00

Two-Way w/DID

\$77.00

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Issued: January 13, 2015

Effective: February 1, 2015

Kelly Faul – Regulatory Affairs Director  
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Herndon, VA 20171

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.4 Business Trunks (Cont'd)

4.1.4.5 Rates and Charges: (Cont'd)

Non-Recurring Charges:

	Miami/Ft. Lauderdale	Tampa	Orlando A	Orlando B	
Full Switched Digital T1 Trunks					(T)
In-Only	\$1069.00	\$425.00	\$1069.00	\$1069.00	
Out-Only	\$1069.00	\$425.00	\$1069.00	\$1069.00	
Two Way	\$1069.00	\$425.00	\$1069.00	\$1069.00	
In-Only w/DID	\$1069.00	\$425.00	\$1069.00	\$1069.00	
Two-Way w/DID	\$1069.00	\$425.00	\$1069.00	\$1069.00	
Fractional Switched Digital T1 Trunks					(T)
Basic Per Channel	\$978.00	\$182.00	\$978.00	\$978.00	
In-Only	\$5.00	\$13.00	\$ 5.00	\$ 5.00	
Out-Only	\$5.00	\$13.00	\$ 5.00	\$ 5.00	
Two-Way	\$5.00	\$13.00	\$ 5.00	\$ 5.00	
Advanced Per Channel	\$978.00	\$182.00	\$978.00	\$978.00	
In-Only w/DID	\$5.00	\$ 13.00	\$ 5.00	\$ 5.00	
Two-Way w/DID	\$5.00	\$13.00	\$5.00	\$5.00	(R)

ISSUED: October 7, 2005

EFFECTIVE: October 8, 2005

Alaine Miller, VP - Regulatory & External Affairs  
1633 Westlake Avenue, No., Suite 200  
Seattle, WA 98109

TX205 Price List No. 5  
FPSC Scan Verified 2014

FL10505

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.4 Business Trunks (Cont'd)

4.1.4.5 Rates and Charges: (Cont'd)

Non-Recurring Charges: (Cont'd.)

DID Numbers

Per Blocks of 20	\$778.00	\$468.00	\$778.00	\$778.00
Per Blocks of 100	\$829.00	\$468.00	\$829.00	\$829.00

Optional Features:

Calling Number Delivery -per Trunk Group	\$ 25.00	\$25.00	\$25.00	\$25.00
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Service order charges apply as described in Section 4.3.1 of this tariff.

Trunk Change Charge

Trunk Group Configuration	\$50.00	\$50.00	\$50.00	\$50.00
Channel Configuration (T1)	\$50.00	\$50.00	\$50.00	\$50.00

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\*\*Non-recurring account change charges will not apply during the initial 30-day period following completion of a service order.

Issued: January 27, 2006

Effective: February 19, 2006

Kelly Faul, Regulatory Affairs Director  
XO Communications Services, Inc.  
11111 Sunset Hills Rd.  
Reston, VA 20190

FLI0505

LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering\*\*

The Premium XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL\* or Dedicated Internet Access\* services provided at the same customer location. Premium XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Premium XOption Service Offering the Customer selects and receives service under one of the Premium XOptions listed in the sections below. Each Premium XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Premium XOption includes the specified amount of monthly minutes of use (or messages) for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Premium XOption Service Offering.

\* Non-regulated

\*\* As of October 15, 2005, this service offering will no longer be available to new Customers.

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ISSUED: October 7, 2005

EFFECTIVE: October 8, 2005

Alaine Miller, VP - Regulatory & External Affairs  
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TX205 Price List No. 5  
FPSC Scan Verified 2014

FL10505

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.1 Premium XOption #1

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$1,227.38	\$1,139.63	\$1,230.75
B	\$1,423.13	\$1,335.38	\$1,426.50
C	\$1,618.88	\$1,532.25	\$1,623.38
D	\$2,599.88	\$2,513.25	\$2,604.38

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Non-Recurring Charge      \$800.00

\*Non-Regulated

ISSUED: July 13, 2010

EFFECTIVE: July 15, 2010

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.2 Premium XOption #2

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/ 4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$1,562.63	\$1,443.38	\$1,568.25
B	\$1,693.13	\$1,571.63	\$1,697.63
C	\$1,890.00	\$1,768.50	\$1,894.50
D	\$2,871.00	\$2,748.38	\$2,875.50
Non-Recurring Charge	\$800.00		

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\*Non-Regulated

ISSUED: July 13, 2010

EFFECTIVE: July 15, 2010

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 Herndon, VA 20171

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.3 Premium XOption #3

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$1,496.25	\$1,324.13	\$1,284.75
B	\$1,690.88	\$1,514.25	\$1,480.50
C	\$1,887.75	\$1,711.13	\$1,677.38
D	\$2,868.75	\$2,680.88	\$2,866.50
Non-Recurring Charge	\$800.00		

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\*Non-Regulated

ISSUED: July 13, 2010

EFFECTIVE: July 15, 2010

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.4 Premium XOption #4

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$1,828.13	\$1,707.75	\$1,831.50
B	\$1,958.63	\$1,838.25	\$1,962.00
C	\$2,154.38	\$2,035.13	\$2,158.88
D	\$3,135.38	\$3,016.13	\$3,139.88
Non-Recurring Charge	\$800.00		

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\*Non-Regulated

ISSUED: July 13, 2010

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.5 Premium XOption #5

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa	
A	\$2,972.65	\$3,563.13	\$3,573.25	(I)
B	\$3,329.22	\$3,988.99	\$3,999.14	
C	\$3,624.97	\$4,345.91	\$4,356.05	
D	\$5,107.07	\$6,124.43	\$6,134.56	(I)
Non-Recurring Charge	\$1800.00			

\* Non-Regulated

ISSUED: December 30, 2015

EFFECTIVE: January 1, 2016

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.6 Premium XOption #6

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa	
A	\$2,705.29	\$2,708.00	\$2,708.00	(I)
B	\$2,917.55	\$2,921.61	\$2,921.61	
C	\$3,155.50	\$3,159.56	\$3,159.56	
D	\$4,341.18	\$4,345.23	\$4,345.23	(I)
Non-Recurring Charge	\$1800.00			

\* Non-Regulated

ISSUED: December 30, 2015

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.7 Premium XOption #7

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet\* delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$2,831.04	\$2,668.79	\$2,845.24
B	\$3,161.59	\$2,999.35	\$3,173.76
C	\$3,492.12	\$3,329.89	\$3,504.30
D	\$5,146.94	\$4,984.70	\$5,159.12
Non-Recurring Charge	\$999.00		

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\*Non-Regulated

ISSUED: December 30, 2015

EFFECTIVE: January 1, 2016

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.8 Premium XOption #8

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
First Ten Users			
A	\$770.00	\$710.00	\$770.00
B	\$870.00	\$810.00	\$870.00
C	\$970.00	\$910.00	\$970.00
D	\$1470.00	\$1410.00	\$1470.00
Each Addtnl User			
A	\$ 77.00	\$ 71.00	\$ 77.00
B	\$ 87.00	\$ 81.00	\$ 87.00
C	\$ 97.00	\$ 91.00	\$ 97.00
D	\$147.00	\$141.00	\$147.00

Non - Recurring Charge is equivalent to the Per User Rate multiplied by the number of lines.

\*Non-Regulated

ISSUED: October 7, 2005

EFFECTIVE: October 8, 2005

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 Seattle, WA 98109

TX205 Price List No. 5  
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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.9 Premium XOption #9

This XOption is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of 30 lines, and DSL service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge, Per User	Miami	Orlando	Tampa
A	\$24.00	\$26.00	\$26.00
B	\$27.00	\$29.00	\$29.00
C	\$31.00	\$33.00	\$33.00
D	\$47.00	\$49.00	\$49.00
Non-Recurring Charge, Per User	Miami	Orlando	Tampa
A	\$24.00	\$26.00	\$26.00
B	\$27.00	\$29.00	\$29.00
C	\$31.00	\$33.00	\$33.00
D	\$47.00	\$49.00	\$49.00

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ISSUED: October 7, 2005

EFFECTIVE: October 8, 2005

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TX205 Price List No. 5  
FPSC Scan Verified 2014

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.10 Premium XOption #10

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge, Per User	Miami	Orlando	Tampa
A	\$102.00	\$102.00	\$102.00
B	\$112.00	\$112.00	\$112.00
C	\$122.00	\$122.00	\$122.00
D	\$172.00	\$172.00	\$172.00
Non-Recurring Charge, Per User	Miami	Orlando	Tampa
A	\$102.00	\$102.00	\$102.00
B	\$112.00	\$112.00	\$112.00
C	\$122.00	\$122.00	\$122.00
D	\$172.00	\$172.00	\$172.00

\*Non-Regulated

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.11 Premium XOption #11

This XOption is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This XOption consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge, Per User	Miami	Orlando	Tampa
A	\$35.00	\$35.00	\$35.00
B	\$38.00	\$38.00	\$38.00
C	\$42.00	\$42.00	\$42.00
D	\$58.00	\$58.00	\$58.00
Non-Recurring Charge, Per User	Miami	Orlando	Tampa
A	\$35.00	\$35.00	\$35.00
B	\$38.00	\$38.00	\$38.00
C	\$42.00	\$42.00	\$42.00
D	\$58.00	\$58.00	\$58.00

\* Non-Regulated



**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.12 Premium XOption #12

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL\* service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$2,316.38	\$2,320.88	\$2,322.00
B	\$3,298.50	\$3,303.00	\$3,304.13
C	\$4,934.25	\$4,938.75	\$4,939.88
D	\$6,568.88	\$6,573.38	\$6,574.50
Non-Recurring Charge	\$1800.00		

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\* Non-Regulated

ISSUED: July 13, 2010

EFFECTIVE: July 15, 2010

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.13 Premium XOption #13

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa	
A	\$3,450.94	\$4,141.13	\$4,141.13	(I)
B	\$4,597.04	\$5,516.45	\$5,516.45	
C	\$6,508.13	\$7,809.76	\$7,809.76	
D	\$8,420.63	\$10,104.76	\$10,104.76	(I)
Non-Recurring Charge	\$1800.00			

\*Non-Regulated

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.14 Premium XOption #14

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line\* service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$2,369.25	\$2,138.63	\$2,206.13
B	\$3,351.38	\$3,120.75	\$3,188.25
C	\$4,986.00	\$4,757.63	\$4,824.00
D	\$6,845.63	\$6,615.00	\$6,682.50
Non-Recurring Charge	\$800.00		

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\* Non-Regulated

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.15 Premium XOption #15

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access\* service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$4,231.67	\$4,692.68	\$4,804.23
B	\$5,608.99	\$6,345.47	\$6,457.01
C	\$7,905.64	\$8,963.56	\$9,213.00
D	\$10,541.98	\$12,265.06	\$12,376.61
Non-Recurring Charge	\$1800.00		

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\* Non-Regulated

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.16 Premium XOption #16

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet\* delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa	
A	\$3,368.44	\$3,003.40	\$3,118.98	(I)
B	\$3,698.99	\$3,313.67	\$3,447.53	
C	\$4,029.57	\$3,664.52	\$3,778.08	
D	\$6,089.96	\$5,724.92	\$5,838.48	(I)
Non-Recurring Charge	\$999.00			

\* Non-Regulated

ISSUED: December 30, 2015

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**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.17 Premium XOption Satellite Office Solutions

To receive service under XOption Satellite Office Solutions, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption Satellite Office Solution includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Miami	Orlando	Tampa
A	\$820.00	\$820.00	\$820.00
Non-Recurring Charge	\$700.00	\$700.00	\$700.00

4.1.5.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption Satellite Office Solutions is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.5 Premium XOPTION Service Offering

4.1.5.19 Standard Feature Package:

All XOption options include the following standard features at no additional charge.

Voicemail w/Message Waiting\*\*  
Call Forwarding  
3 Way Calling  
Speed Dial  
Abbreviated Dialing  
Call Hold  
Call Pickup  
Call Transfer  
Hunting  
Caller ID – Number Only  
First Block of 20 DID's\*

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4.1.5.20 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount  
3 Years = 10% Discount

\* Available to Customers who ordered business trunks.

\*\* Services not regulated under this tariff.

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TX205 Price List No. 5  
FPSC Scan Verified 2014

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

The Metra XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL\* or Dedicated Internet Access\* services provided at the same customer location. Metra XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Metra XOption Service Offering the Customer selects and receives service under one of the Metra XOptions listed in the sections below. Each Metra XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Metra XOption includes the specified amount of monthly minutes of use (or messages) for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Metra XOption Service Offering.

\* Non-regulated.

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

4.1.6.1 Metra XOption #1\*\*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$1,075.50	\$1,094.63	\$1,101.38
B	\$1,265.63	\$1,284.75	\$1,291.50
C	\$1,461.38	\$1,481.63	\$1,488.38
D	\$2,431.13	\$2,451.38	\$2,458.1

Non-Recurring Charge            \$800.00

\*Non-Regulated

\*\* As of October 15, 2005, this product will no longer be available to new Customers.

ISSUED: July 13, 2010

EFFECTIVE: July 15, 2010

Kelly Faul – Regulatory Affairs Director  
 13865 Sunrise Valley Dr.  
 Herndon, VA 20171

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

4.1.6.2 Metra XOption #2\*\*

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/ 4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$1,382.63	\$1,409.63	\$1,416.38
B	\$1,507.50	\$1,533.38	\$1,540.13
C	\$1,704.38	\$1,730.25	\$1,737.00
D	\$2,674.13	\$2,700.00	\$2,706.75
Non-Recurring Charge	\$800.00		

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\*Non-Regulated

\*\* As of October 15, 2005, this product will no longer be available to new Customers.

ISSUED: July 13, 2010

EFFECTIVE: July 15, 2010

Kelly Faul – Regulatory Affairs Director  
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 Herndon, VA 20171

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

4.1.6.3 Metra XOption #3\*\*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$1,305.00	\$1,324.13	\$1,324.13
B	\$1,494.00	\$1,514.25	\$1,514.25
C	\$1,690.88	\$1,711.13	\$1,711.13
D	\$2,660.63	\$2,680.88	\$2,680.88
Non-Recurring Charge	\$800.00		

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\*Non-Regulated

\*\* As of October 15, 2005, this product will no longer be available to new Customers.

ISSUED: July 13, 2010

EFFECTIVE: July 15, 2010

Kelly Faul – Regulatory Affairs Director  
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 Herndon, VA 20171

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

4.1.6.4 Metra XOption #4\*\*

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$1,586.25	\$1,612.13	\$1,612.13
B	\$1,711.13	\$1,737.00	\$1,737.00
C	\$1,906.88	\$1,933.88	\$1,933.88
D	\$2,876.63	\$2,903.63	\$2,903.63
Non-Recurring Charge	\$800.00		

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\*Non-Regulated

\*\* As of October 15, 2005, this product will no longer be available to new Customers.

ISSUED: July 13, 2010

EFFECTIVE: July 15, 2010

Kelly Faul – Regulatory Affairs Director  
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 Herndon, VA 20171

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

4.1.6.5 Metra XOption #5\*\*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end use shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$2,349.05	\$2,849.27	\$2,849.27
B	\$3,050.38	\$3,694.94	\$3,694.94
C	\$3,346.13	\$4,051.85	\$4,051.85
D	\$4,811.31	\$5,810.09	\$5,810.09
Non-Recurring Charge	\$1800.00		

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\* Non-Regulated

\*\*Effective November 24, 2008, this product will be available only to current customers at their current location.

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

4.1.6.6 Metra XOption #6\*\*

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$2,386.23	\$2,415.98	\$2,415.98
B	\$2,701.24	\$2,732.33	\$2,732.33
C	\$2,939.18	\$2,970.28	\$2,970.28
D	\$4,111.34	\$4,142.44	\$4,142.44
Non-Recurring Charge	\$1800.00		

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\* Non-Regulated

\*\*Effective November 24, 2008, this product will be available only to current customers at their current location.

ISSUED: December 30, 2015

EFFECTIVE: January 1, 2016

Kelly Faul – Regulatory Affairs Director  
 13865 Sunrise Valley Dr.  
 Herndon, VA 20171

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

4.1.6.7 Metra XOption #7\*\*

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet\* delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$1,808.09	\$1,808.94	\$1,890.05
B	\$1,985.36	\$1,985.36	\$2,068.53
C	\$2,163.83	\$2,163.83	\$2,246.99
D	\$3,078.44	\$3,078.44	\$3,161.58
Non-Recurring Charge	\$999.00		

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\*Non-Regulated

\*\*Effective November 24, 2008, this product will be available only to current customers at their current location.

ISSUED: December 30, 2015

EFFECTIVE: January 1, 2016

Kelly Faul – Regulatory Affairs Director  
 13865 Sunrise Valley Dr.  
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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

4.1.6.8 Metra XOption #8\*\*

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below.

This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
First Ten Users			
A	\$770.00	\$850.00	\$770.00
B	\$870.00	\$970.00	\$870.00
C	\$970.00	\$1090.00	\$970.00
D	\$1470.00	\$1690.00	\$1470.00
Each Addtl User			
A	\$ 77.00	\$ 85.00	\$ 77.00
B	\$ 87.00	\$ 97.00	\$ 87.00
C	\$ 97.00	\$109.00	\$ 97.00
D	\$147.00	\$169.00	\$147.00

Non - Recurring Charge is equivalent to the Per User Rate multiplied by the number of lines.

\*Non-Regulated

\*\* As of October 15, 2005, this product will no longer be available to new Customers.

ISSUED: October 7, 2005

EFFECTIVE: October 8, 2005

Alaine Miller, VP - Regulatory & External Affairs  
 1633 Westlake Avenue, No., Suite 200  
 Seattle, WA 98109

TX205 Price List No. 5  
 FPSC Scan Verified 2014

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

4.1.6.9 Metra XOption #12\*\*

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL\* service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$2,175.75	\$2,208.38	\$2,215.13
B	\$3,152.25	\$3,184.88	\$3,191.63
C	\$4,771.13	\$4,803.75	\$4,810.50
D	\$6,383.25	\$6,415.88	\$6,422.63
Non-Recurring Charge	\$800.00		

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\*Non-Regulated

\*\* As of October 15, 2005, this product will no longer be available to new Customers.

ISSUED: July 13, 2010

EFFECTIVE: July 15, 2010

Kelly Faul – Regulatory Affairs Director  
 13865 Sunrise Valley Dr.  
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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

4.1.6.10 Metra XOption #13\*\*

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa	
A	\$2,150.16	\$2,580.19	\$2,580.19	(I)
B	\$2,775.94	\$3,331.13	\$3,331.13	
C	\$3,822.19	\$4,586.63	\$4,586.63	
D	\$4,876.88	\$5,852.26	\$5,852.26	(I)
Non-Recurring Charge	\$1800.00			

\* Non-Regulated

\*\*Effective November 24, 2008, this product will be available only to current customers at their current location.

ISSUED: April 11, 2014

EFFECTIVE: April 15, 2014

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 13865 Sunrise Valley Dr.  
 Herndon, VA 20171

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

4.1.6.11 Metra XOption #14\*\*

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line\* service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$2,110.50	\$1,992.38	\$2,071.13
B	\$3,087.00	\$2,968.88	\$3,047.63
C	\$4,704.75	\$4,587.75	\$4,666.50
D	\$6,316.88	\$6,198.75	\$6,277.50
Non-Recurring Charge	\$800.00		

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\*Non-Regulated

\*\* As of October 15, 2005, this product will no longer be available to new Customers.

ISSUED: July 13, 2010

EFFECTIVE: July 15, 2010

Kelly Faul – Regulatory Affairs Director  
 13865 Sunrise Valley Dr.  
 Herndon, VA 20171

**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

4.1.6.12 Metra XOption #15\*\*

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access\* service. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes unlimited local exchange calling. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa	
A	\$2,583.96	\$3,100.75	\$3,100.75	(I)
B	\$3,335.99	\$4,003.18	\$4,003.18	
C	\$4,593.32	\$5,511.98	\$5,511.98	
D	\$5,860.79	\$7,032.95	\$7,032.95	(I)
Non-Recurring Charge	\$1800.00			

\* Non-Regulated

\*\*Effective November 24, 2008, this product will be available only to current customers at their current location.

ISSUED: December 30, 2015

EFFECTIVE: January 1, 2016

Kelly Faul – Regulatory Affairs Director  
 13865 Sunrise Valley Dr.  
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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

4.1.6.13 Metra XOption #16\*\*

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet\* delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes unlimited local exchange calling. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$1,808.95	\$1,808.95	\$1,890.06
B	\$1,985.36	\$1,985.36	\$2,068.53
C	\$2,163.83	\$2,163.83	\$2,246.99
D	\$3,078.44	\$3,078.44	\$3,161.58
Non-Recurring Charge	\$999.00		

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\* Non-Regulated

\*\*Effective November 24, 2008, this product will be available only to current customers at their current location.

ISSUED: December 30, 2015

EFFECTIVE: January 1, 2016

Kelly Faul – Regulatory Affairs Director  
 13865 Sunrise Valley Dr.  
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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

4.1.6.14 Metra XOption Satellite Office Solutions

To receive service under XOption Satellite Office Solutions, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption Satellite Office Solution includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Miami	Orlando	Tampa
A	\$655.00	\$665.00	\$665.00
Non-Recurring Charge	\$700.00	\$700.00	\$700.00

4.1.6.15 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption Satellite Office Solutions is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.6 Metra XOPTION Service Offering

4.1.6.16 Standard Feature Package:

All XOption options include the following standard features at no additional charge.

Voicemail w/Message Waiting\*\* (T)  
Call Forwarding  
3 Way Calling  
Speed Dial  
Abbreviated Dialing  
Call Hold  
Call Pickup  
Call Transfer  
Hunting  
Caller ID – Number Only  
First Block of 20 DID's\*

4.1.6.17 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount  
3 Years = 10% Discount

\* Available to Customers who ordered business trunks.

\*\* Services not regulated under this tariff.

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ISSUED: February 18, 2010

EFFECTIVE: February 19, 2010

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TX205 Price List No. 5  
FPSC Scan Verified 2014

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.7 Business Services Basic Business Lines\* (C)

Business Services Basic Business Lines are available to those customers who subscribe to other non-Basic Business Line services from the Company. This service provides basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Business Services Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.7.1 Business Services Basic Business Lines include the following standard attributes at no cost:

- Touchtone
- One White Pages Directory Listing
- One Yellow Pages Directory Listing
- 911 Access
- Caller ID Blocking- Per Call

Blocking Restrictions- Business Services Basic Business Lines come standard with all 976/976-like Caller Paid Service , 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

\* As of April 1, 2007, this product will only be available to current customers at their current location. (N)



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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.7 Business Services Basic Business Lines (Cont'd)

4.1.7.2 Business Services Basic Business Line Optional Features:

Business Services Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below.

Call Forward Busy	Distinctive Ringing/ Call Waiting
Call Forward No Answer	Automatic Line
Call Forward No Answer Ring Select	Hunting
Call Forward Variable	Remote Access to Call Forwarding
Call Waiting with Cancel Call Waiting	Simultaneous Ring
Call Forwarding of Call Waiting Calls	Anonymous Call Rejection
Call Transfer	Automatic Call Back
Speed Calling 8	Selective Call Forwarding
Speed Calling 30	Selective Call Acceptance
Three Way Calling	Selective Call Rejection
Caller ID Number Only	Automatic Recall
Caller ID Name & Number	
Caller ID Per Line Blocking	

(N)

(N)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.7 Business Services Basic Business Lines (Cont'd)

4.1.7.2 Business Services Basic Business Line Optional Features: (Cont'd.)

Optional Feature Packages: Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed below.

Packages	Features Included
2 feature package	Three Way Calling and Call Forward Variable
3 feature package	Three Way Calling, Call Forward Variable, and Call Transfer
4 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer
5 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number
6 feature package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding

(N)

(N)

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.7 Business Services Basic Business Lines (Cont'd)

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Automatic Recall
Selective Call Forwarding	

4.1.7.3 Business Services Basic Business Line Rates and Charges:

Business Services Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Monthly Recurring Charges	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B	
Business Services Basic Business Local Line - Line Charge					
One Year Term	\$80.89/80.89	\$80.89	\$78.75	\$70.25	(I)
Two Year Term	\$76.64/76.64	\$76.64	\$76.64	\$68.11	
Three Year Term	\$76.64/76.64	\$76.64	\$72.38	\$65.98	(I)
	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B	
Optional Features:					
Anonymous Call Rejection	\$4.00	\$3.00	\$4.00	\$4.00	
Additional Listing	\$5.00	\$5.00	\$5.00	\$5.00	
Call Forward Busy	\$5.00	\$4.00	\$5.00	\$1.00	
Call Forward No Answer	\$5.00	\$4.00	\$5.00	\$1.00	
Call Forward No Answer-Ring Select	\$6.00	\$4.00	\$6.00	\$1.00	
Call Forward Variable	\$6.00	\$5.00	\$6.00	\$5.00	
Call Forwarding of Call Waiting Calls	\$9.00	\$4.00	\$9.00	\$1.00	
Call Transfer, with Consultation Hold	\$9.00	\$6.00	\$9.00	\$9.00	
Call Waiting with Cancel Call Waiting	\$6.00	\$6.00	\$6.00	\$5.00	
Caller ID Number Only	\$9.00	\$9.00	\$9.00	\$9.00	
Caller ID with Name & Number	\$9.00	\$9.00	\$9.00	\$9.00	
Caller ID Per Line Blocking	\$0.00	\$0.00	\$0.00	\$0.00	

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.7 Business Services Basic Business Lines (Cont'd)

4.1.7.3 Business Services Basic Business Line Rates and Charges: (Cont'd)

	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B
Distinctive Ringing with Call Waiting Tone	\$6.00	\$1.00	\$6.00	\$6.00
Sequential Hunting (per line)	\$9.00	\$9.00	\$9.00	\$1.00
Circular Hunting (per line)	\$9.00	\$9.00	\$9.00	\$1.00
Last Call Return (Automatic Call Back)	\$6.00	\$3.00	\$6.00	\$4.00
Simultaneous Ring	\$9.00	\$14.00	\$9.00	\$6.00
Remote Access to Call Forwarding	\$9.00	\$9.00	\$9.00	\$3.00
Repeat Dialing (Class Automatic Recall)	\$5.00	\$3.00	\$5.00	\$4.00
Selective Call Acceptance	\$4.00	\$7.00	\$4.00	\$5.00
Selective Call Forwarding	\$5.00	\$7.00	\$5.00	\$3.00
Selective Call Rejection	\$4.00	\$7.00	\$4.00	\$3.00
Speed Calling-30 numbers	\$5.00	\$5.00	\$5.00	\$3.00
Speed Calling-8 numbers	\$4.00	\$4.00	\$4.00	\$3.00
Three-Way Calling with Automatic Line	\$5.00 \$2.00	\$5.00 \$6.00	\$5.00	\$4.00
Feature Package 2	\$10.45	\$9.50	\$10.45	8.55
Feature Package 3	\$18.00	\$14.40	\$18.00	16.20
Feature Package 4	\$20.40	\$16.15	\$20.40	12.75
Feature Package 5	\$26.40	\$22.40	\$26.40	19.20
Feature Package 6	\$31.50	\$27.75	\$31.50	20.25

NOTE: Orlando A is Orlando/BellSouth territory; Orlando B is Orlando/Sprint territory.

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(N)

(N)

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.7 Business Services Basic Business Lines (Cont'd)

4.1.7.3 Business Services Basic Business Line Rates and Charges: (Cont'd)

Non-Recurring Charges

	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B
Installation Charge (Per Line)				
First Line	\$10.00	\$10.00	\$10.00	\$22.00
Additional Line(s)	\$20.00	\$10.00	\$10.00	\$22.00

Service order charges apply as described in Section 4.3.1 of this tariff.

	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B
Optional Features	\$9.00 <sup>1</sup>	\$9.00 <sup>2</sup>	\$9.00	\$9.00
Feature Package 2	\$18.00	\$18.00	\$18.00	\$18.00
Feature Package 3	\$27.00/22.00	\$27.00	\$27.00	\$27.00
Feature Package 4	\$36.00/31.00	\$36.00	\$36.00	\$36.00
Feature Package 5	\$45.00/40.00	\$45.00	\$45.00	\$45.00
Feature Package 6	\$54.00/49.00	\$54.00	\$54.00	\$54.00

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

<sup>1</sup> - except Sim. Ring Ft. Lauderdale, \$14.00

<sup>2</sup> - except Sim. Ring: \$14.00

(N)

(N)

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.8 Small Business Basic Business Lines II

Small Business Basic Business Lines II available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Small Business Basic Business Line II Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.8.1 Small Business Basic Business Lines II include the following standard attributes at no cost:

- Touchtone
- One White Pages Directory Listing
- One Yellow Pages Directory Listing
- 911 Access
- Caller ID Blocking- Per Call

Blocking Restrictions- Small Business Basic Business Lines II come standard with all 976/976-like Caller Paid Service , 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

(N)

(N)

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.8 Small Business Basic Business Lines II (Cont'd)

4.1.8.2 Small Business Basic Business Line II Optional Features:

Small Business Basic Business Line II Customers may order the following Optional Features listed below at the Rates specified in below.

Distinctive Ringing/ Call Waiting	Remote Access to Call Forwarding
Automatic Line	Simultaneous Ring
Call Forward No Answer Ring Select	Anonymous Call Rejection
Call Waiting with Cancel Call Waiting	Automatic Call Back
Call Forwarding of Call Waiting Calls	Selective Call Forwarding
Speed Calling 8	Selective Call Acceptance
Speed Calling 30	Selective Call Rejection
Caller ID Per Line Blocking	Automatic Recall
Hunting (Circular)	

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Automatic Recall
Selective Call Forwarding	

(N)

(N)

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TX205 Price List No. 5  
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**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.8 Small Business Basic Business Lines II (Cont'd)

4.1.8.3 Small Business Basic Business Line II Rates and Charges:

Small Business Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Monthly Recurring Charges	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B	
Small Business Basic Business Line II - Line Charge					
One Year Term	\$80.89/80.89	\$80.89	\$78.75	\$70.25	(D)
Two Year Term	\$76.64/76.64	\$76.64	\$76.64	\$68.11	
Three Year Term	\$76.64/76.64	\$76.64	\$72.38	\$65.98	(D)
Optional Features:	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B	
Anonymous Call Rejection	\$4.00	\$3.00	\$4.00	\$4.00	
Additional Listing	\$5.00	\$5.00	\$5.00	\$5.00	
Call Forward No Answer-Ring Select	\$6.00	\$4.00	\$6.00	\$1.00	
Call Forwarding of Call Waiting Calls	\$9.00	\$4.00	\$9.00	\$1.00	
Call Waiting with Cancel Call Waiting	\$6.00	\$6.00	\$6.00	\$5.00	
Caller ID Per Line Blocking	\$0.00	\$0.00	\$0.00	\$0.00	

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.8 Small Business Basic Business Lines II (Cont'd)

4.1.8.3 Small Business Basic Business Line II Rates and Charges: (Cont'd)

	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B
Distinctive Ringing with Call Waiting Tone	\$6.00	\$1.00	\$6.00	\$6.00
Circular Hunting (per line)	\$9.00	\$9.00	\$9.00	\$1.00
Last Call Return (Automatic Call Back)	\$6.00	\$3.00	\$6.00	\$4.00
Simultaneous Ring	\$9.00	\$14.00	\$9.00	\$6.00
Remote Access to Call Forwarding	\$9.00	\$9.00	\$9.00	\$3.00
Repeat Dialing (Class Automatic Recall)	\$5.00	\$3.00	\$5.00	\$4.00
Selective Call Acceptance	\$4.00	\$7.00	\$4.00	\$5.00
Selective Call Forwarding	\$5.00	\$7.00	\$5.00	\$3.00
Selective Call Rejection	\$4.00	\$7.00	\$4.00	\$3.00
Speed Calling-30 numbers	\$5.00	\$5.00	\$5.00	\$3.00
Speed Calling-8 numbers	\$4.00	\$4.00	\$4.00	\$3.00

Non-Recurring Charges

	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B
Installation Charge (Per Line)				
First Line	\$10.00	\$10.00	\$10.00	\$22.00
Additional Line(s)	\$20.00	\$10.00	\$10.00	\$22.00

Service order charges apply as described in Section 4.3.1 of this tariff.

	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B
Optional Features	\$9.00 <sup>1</sup>	\$9.00 <sup>2</sup>	\$9.00	\$9.00

NOTE: Orlando A is Orlando/BellSouth territory; Orlando B is Orlando/Sprint territory.

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

<sup>1</sup> - except Sim. Ring Ft. Lauderdale, \$14.00

<sup>2</sup> - except Sim. Ring: \$14.00

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(N)

(N)

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

(N)

4.1 Local Exchange Service (Cont'd)

4.1.9 Business Services Basic Business Lines II

Business Services Basic Business Lines II are available to those customers who subscribe to other non-Basic Business Line services from the Company. This service provides basic access service and supplies voice-grade communications channel for line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Business Services Basic Business Line II Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.1.9.1 Business Services Basic Business Lines II include the following standard attributes at no cost:

- Touchtone
- One White Pages Directory Listing
- One Yellow Pages Directory Listing
- 911 Access
- Caller ID Blocking- Per Call

Blocking Restrictions- Business Services Basic Business Lines II come standard with all 976/976-like Caller Paid Service , 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

(N)

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.9 Business Services Basic Business Lines II (Cont'd)

4.1.9.2 Business Services Basic Business Line II Optional Features:

Business Basic Business Line II Customers may order the following Optional Features listed below at the Rates specified in below.

Distinctive Ringing/ Call Waiting Automatic Line	Remote Access to Call Forwarding Simultaneous Ring
Call Forward No Answer Ring Select	Anonymous Call Rejection
Call Waiting with Cancel Call Waiting	Automatic Call Back
Call Forwarding of Call Waiting Calls	Selective Call Forwarding
Speed Calling 8	Selective Call Acceptance
Speed Calling 30	Selective Call Rejection
Caller ID Per Line Blocking	Automatic Recall
Hunting (Circular)	

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection	Selective Call Acceptance
Automatic Call Back	Selective Call Rejection
Distinctive Ringing/Call Waiting	Automatic Recall
Selective Call Forwarding	

(N)

(N)

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.9 Business Services Basic Business Lines II (Cont'd)

4.1.9.3 Business Services Basic Business Line II Rates and Charges:

Business Services Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Monthly Recurring Charges	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B	
Business Services Basic Business Line II - Line Charge					
One Year Term	\$80.89/80.89	\$80.89	\$78.75	\$70.25	(I)
Two Year Term	\$76.64/76.64/	\$76.64/	\$76.64/	\$68.11	
Three Year Term	\$76.64/76.64/	\$76.64/	\$72.38	\$65.98	(I)
	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B	
Optional Features:					
Anonymous Call Rejection	\$4.00	\$3.00	\$4.00	\$4.00	
Additional Listing	\$5.00	\$5.00	\$5.00	\$5.00	
Call Forward No Answer-Ring Select	\$6.00	\$4.00	\$6.00	\$1.00	
Call Forwarding of Call Waiting Calls	\$9.00	\$4.00	\$9.00	\$1.00	
Call Waiting with Cancel Call Waiting	\$6.00	\$6.00	\$6.00	\$5.00	
Caller ID Per Line Blocking	\$0.00	\$0.00	\$0.00	\$0.00	

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.1 Local Exchange Service (Cont'd)

4.1.9 Business Services Basic Business Lines II (Cont'd)

4.1.9.3 Business Services Basic Business Line II Rates and Charges: (Cont'd)

	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B
Distinctive Ringing with Call Waiting Tone	\$6.00	\$1.00	\$6.00	\$6.00
Circular Hunting (per line)	\$9.00	\$9.00	\$9.00	\$1.00
Last Call Return (Automatic Call Back)	\$6.00	\$3.00	\$6.00	\$4.00
Simultaneous Ring	\$9.00	\$14.00	\$9.00	\$6.00
Remote Access to Call Forwarding	\$9.00	\$9.00	\$9.00	\$3.00
Repeat Dialing (Class Automatic Recall)	\$5.00	\$3.00	\$5.00	\$4.00
Selective Call Acceptance	\$4.00	\$7.00	\$4.00	\$5.00
Selective Call Forwarding	\$5.00	\$7.00	\$5.00	\$3.00
Selective Call Rejection	\$4.00	\$7.00	\$4.00	\$3.00
Speed Calling-30 numbers	\$5.00	\$5.00	\$5.00	\$3.00
Speed Calling-8 numbers	\$4.00	\$4.00	\$4.00	\$3.00

Non-Recurring Charges

	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B
Installation Charge (Per Line)				
First Line	\$10.00	\$10.00	\$10.00	\$22.00
Additional Line(s)	\$20.00	\$10.00	\$10.00	\$22.00

Service order charges apply as described in Section 4.3.1 of this tariff.

	Miami/ Ft. Lauderdale	Tampa	Orlando A	Orlando B
Optional Features	\$9.00 <sup>1</sup>	\$9.00 <sup>2</sup>	\$9.00	\$9.00

NOTE: Orlando A is Orlando/BellSouth territory; Orlando B is Orlando/Sprint territory.

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

<sup>1</sup> - except Sim. Ring Ft. Lauderdale, \$14.00

<sup>2</sup> - except Sim. Ring: \$14.00

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(N)

(N)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.2 Inbound PRI

Inbound PRI is a high inbound only Primary Rate Interface ("PRI") ISDN service. This service is available to internet service providers and information service providers. Inbound PRI is a DS-1 level service that provides trunk-side access from a Customer's premise to the local Company central office. Service will be delivered to the Customer's premise on a digital basis only. The Customer may elect to convert the digital signal to analog using Customer provided channel banks at their own discretion, but the Company will not provide this as part of the service. (T)

Inbound PRI is a dedicated, inbound-only service that can not be used to originate or terminate domestic long distance switched calls and is designed to support high inbound call volumes. Rates are set forth in two separate pricing options below and is divided between Customer service location that are either on-net or off-net. For purposes of this offering, on-net service shall mean service to the Customer's service location is provided entirely by the Company over its own fiber or wireless facilities, or when Customer is collocated with the Company. Off-net service shall mean service to the Customer service location is not provided entirely by the Company over its own fiber or wireless facilities, but through a combination of the Company's facilities and the purchase or lease of the facilities of another local access provider other, including, but not limited to, the use of unbundled network elements or access facilities. A minimum one-year term is required with this service offering.

The Company and the Customer agree that in the event of a decision by a regulatory authority at the federal, state or local level, including but not limited to the approval of a new ILEC interconnection arrangement, which alters the Company's ability to offer the current contract rate, upon thirty (30) days written notification to Customer, the Company may migrate the Customer to the off-net rate "Option Two" for remainder of Customer's term as set forth in the Customer's Service Order Agreement. If the Company chooses to migrate Customer to an Off-Net Price Plan for the remainder of Customer's term commitment, Customer may cancel service without penalty upon thirty (30) days written notice to the Company after receipt of notice from the Company.

*Some material on this page was moved to Page 96.2.*

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.2 Inbound PRI (Cont'd)

4.2.1 Rates

With each monthly recurring charge, the Customer is provided with only one number for one rate center. Customer can receive up to two rate centers at no additional monthly recurring charge. Rate centers are ILEC defined rate centers in each state. Additional rate centers, but no more than five, can be purchased for MRC of \$20.00 per rate center. Additional blocks of twenty (20) DID numbers will be available at a MRC of \$3.50.

Option One (only available to on-net Customers)

	One Year	Two Years	Three Years
Monthly Recurring Charge	\$475.00	\$451.25	\$427.50
Non-Recurring Charge	\$1,000.00	\$1,000.00	\$1,000.00

Option Two (available to off-net Customers)

	One Year	Two Years	Three Years
Monthly Recurring Charge	\$825	\$783.75	\$742.50
Non-Recurring Charge	\$1,000.00	\$1,000.00	\$1,000.00

4.2.2 Discount Schedule

Customers are eligible for discounts based on revenue levels as shown below. The monthly revenue level is Customer's total monthly telecommunications expenses provided to Company for all services excluding taxes and surcharges, non-recurring charges, some hosting services and equipment and DIA usage. The discount will be applied monthly in the form of a credit off the bottom line of the Customer's bill. The amount of the discount may vary month to month.

Discount Schedule based on monthly usage:

<u>Monthly Usage Level</u>	<u>Discount Percentage</u>
\$0 – 5,000	0%
\$5,000.01 – 25,000	10%
\$25,000.01 – 100,000	15%
\$100,000.01 – 300,000	20%
\$300,000.01+	25%

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Seattle, WA 98109

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(N)

(N)

LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.3 Miscellaneous Charges

The following charges apply to all services, unless otherwise specifically exempted in the individual service description in this Price List.

4.3.1 Service Order Charge

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

**Primary Service Order Charge**

Adding lines, moving services, convert product types \$50.00 per order

**Record Order Charge**

Adding or changing directory listings, changing billing account information \$15.00 per order

**Subsequent Order Charge**

Adding new features, changing existing features \$50.00 per order

**Line Restoral Charge**

Re-establishing service after suspension for non-payment \$20.00 per line

**PIC Change Charge**

Changing interLATA or intraLATA carrier \$5.00 per line

**Technician Visit Charge**

Requests requiring a technician to be dispatched for work to be completed \$150.00 per occurrence

4.3.2 Reserved for Future Use

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*Material on this page was moved from Page 96.*

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.4 Local Trunk\*

(C)

Local Trunk(s) provide the Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange ("PBX") or Hybrid Key System. Local Trunk(s) can be provisioned as either analog or digital and will be provided in the following manner:

4.4.1 Local Trunk-Analog: Local Trunk Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

4.4.2 Local Trunk - Digital: Local Trunk - Digital provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System. Local Trunk-Digital can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

4.4.3 Optional Local Trunk Configurations

4.4.3.1 One-Way Outbound: Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

4.4.3.2 One-Way Inbound or Two-Way: Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

4.4.3.3 Direct Inward Dialing ("DID"): Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will outpulse the dialed station number to the Customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be outpulsed must be specified by the Customer. Additional set-up charges and number charges apply for local trunks configured for DID service as specified in Section 4.4.5.1.

\* As of October 8, 2005, this service will no longer be available to new Customers.

(N)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.4 Local Trunk (Cont'd)

4.4.4 Features

4.4.4.1 The following features are available standard with local trunks at no additional charge:

Touch Tone  
Presubscription  
One Directory Listing  
Caller ID Blocking – Per Call

(N)

4.4.4.2 The following optional features are available with appropriately configured local trunks at the rates specified in Section 4.4.5.

Calling Number Delivery  
Direct Inward Dialed (DID) Numbers  
Direct Outward Dialing (DOD)  
DID/DOD  
Trunk Hunting  
Trunk Hunt Group – PRI  
Trunk Hunt Group – Point-to-Point  
Trunk Hunt Group – Switched DSI  
Number Porting – PRI, Point-to-Point, Switched DSI  
Foreign Exchange

(T)

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.4 Local Trunk (Cont'd)

4.4.5 Local Trunk-Analog or Digital: A Local Trunk Analog or Digital Customer will be charged applicable non-recurring charges, monthly recurring charges and usage charges as specified in this Section.

4.4.5.1 Monthly Recurring Charges

Term	Miami	Tampa	Orlando
Analog/Digital Trunk DID			
Month-to-Month	\$44.52	\$26.00	\$24.00
1 Year	\$42.29	\$25.00	\$23.00
2 Year	\$40.96	\$24.00	\$22.00
3 Year	\$39.62	\$23.00	\$21.00
Analog/Digital Trunk DOD			
Month-to-Month	\$44.52	\$26.00	\$24.00
1 Year	\$42.29	\$25.00	\$23.00
2 Year	\$40.96	\$24.00	\$22.00
3 Year	\$39.62	\$23.00	\$21.00
Analog/Digital Two Way Trunk			
Month-to-Month	\$84.59	N/A	\$24.00
1 Year	\$80.36	N/A	\$23.00
2 Year	\$77.83	N/A	\$22.00
3 Year	\$75.29	N/A	\$21.00
MF/DTMF Out Pulsing for DOD Trunks	\$10.00	N/A	N/A
MF/DTMF Out Pulsing for Two Way DID	\$20.00	N/A	N/A
Trunk Hunting	\$9.00		
DID Block 20 Numbers	\$3.50	\$2.00	\$2.00
Foreign Exchange		\$75.00	
Trunk Hunt Group First PRI	\$0.00		
Trunk Hunt Group Second PRI	\$40.00		
Trunk Hunt Group First Point-to-Point	\$0.00		
Trunk Hunt Group Second Point-to-Point	\$20.00		
Trunk Hunt Group First Switched DS1	N/C		
Trunk Hunt Group Second Switched DS1	\$9.00		

(T)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.4 Local Trunk (Cont'd)

4.4.5 Local Trunk-Analog or Digital

A Local Trunk Analog or Digital Customer will be charged applicable non-recurring charges, monthly recurring charges and usage charges as specified in this Section.

4.4.5.1 Monthly Recurring Charges (Cont'd)

	Monthly Recurring Charge	Non- Recurring Charge
DID/DOD Extended Calling Area Trunks Orlando Only XO Trunk	\$27.00	\$30.00
1 Year Contract	\$26.00	\$30.00
2 Year Contract	\$25.00	\$30.00
3 Year Contract	\$24.00	\$30.00

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.4. Local Trunk (Cont'd)

4.4.5 Local Trunk-Analog or Digital

4.4.5.2 Non-Recurring Charges

Analog/Digital Trunk DID

Term	Miami	Tampa	Orlando
Month-to-Month	\$15.00	\$30.00	\$30.00
1 Year	\$15.00	\$30.00	\$30.00
2 Year	\$15.00	\$30.00	\$30.00
3 Year	\$15.00	\$30.00	\$30.00

Analog/Digital Trunk DOD

Month-to-Month	\$15.00	\$30.00	\$30.00
1 Year	\$15.00	\$30.00	\$30.00
2 Year	\$15.00	\$30.00	\$30.00
3 Year	\$15.00	\$30.00	\$30.00

Analog/Digital Two Way Trunk

Month-to-Month	\$15.00	N/A	\$30.00
1 Year	\$15.00	N/A	\$30.00
2 Year	\$15.00	N/A	\$30.00
3 Year	\$15.00	N/A	\$30.00

Service Order Charges apply as described in Section 4.3.1 of this tariff.

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Porting of DID Blocks – First 200 numbers	\$0.00
Porting of DID Block – Add'l number up to 350	\$0.50 per number

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.5 Flat Rate Calling Enhanced Business Line Service, Miami Only\*

Option 1:

A Basic Business Line with unlimited local calling and 1,000 minutes of domestic long distance (contiguous 48 states) calls and the choice of two enhanced features listed in Section 4.1.2.1.4.1, priced at a monthly recurring rate of \$99.00. The non-recurring charge is \$15.00 for this service.

Option 2:

A Basic Business Line with unlimited local calling and 600 minutes of domestic long distance (contiguous 48 states) calls and the choice of three enhanced features listed in Section 4.1.2.1.4.1, priced at a monthly recurring rate of \$70.00. The non-recurring charge is \$15.00 for this service.

Option 3:

A Basic Business Line with unlimited local calling and 3,000 minutes domestic long distance (contiguous 48 states) calls and the choice of three enhanced features listed in Section 4.1.2.1.4.1, priced at a monthly recurring rate of \$200.00. The non-recurring charge is \$15.00 for this service.

\* As of October 8, 2005, this service will no longer be available to new Customers.

(N)

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.5. Flat Rate Calling Enhanced Business Line Service, Miami Only

4.5.1 Option 1: Unlimited LATA-wide calling, Miami Only

	Monthly Recurring	Non-Recurring
Month-to-Month	\$39.00	\$30.00
1 Year	\$37.05	\$15.00
2 Year	\$35.88	\$15.00
3 Year	\$34.71	\$15.00

4.5.2 Option 2: Unlimited LATA-wide T-1 Calling, Miami Only

	Monthly Recurring	Non-Recurring
Month-to-Month	\$1,075.00	\$750.00
1 Year	\$1,021.25	\$750.00
2 Year	\$989.00	\$750.00
3 Year	\$956.75	\$750.00

4.5.3 Option 3: Switched Services Pricing

Unlimited LATA-wide T-1 Calling, Miami Only

	Monthly Recurring	Non-Recurring
Switched DS-1	\$650.00	\$750.00
ISDN PRI	\$600.00	\$750.00

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.6. Switched DS1/DS3 Service:

4.6.1 Switched DS1

4.6.1.1 Monthly Recurring Charges

	Miami	Tampa	Orlando
Month-to-Month	N/A	N/A	N/A
1 Year	\$807.50	\$432.00	\$700.00
2 Year	\$782.00	\$404.00	\$650.00
3 Year	\$756.50	\$356.00	\$600.00

4.6.1.2 Non-Recurring Charges

	Miami	Tampa	Orlando
Month-to-Month	N/A	N/A	N/A
2 Year	\$750.00	\$750.00	\$750.00
3 Year	\$756.60	\$750.00	\$750.00

4.6.2 Switched DS3 Miami ONLY; Other Markets ICB

	Monthly Recurring	Non-Recurring
Month-to-Month	N/A	N/A
1 Year	\$17,290.00	\$1,250.00
2 Year	\$16,744.00	\$1,250.00
3 Year	\$16,198.00	\$1,250.00

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.7 Remote Call Forwarding Service

Remote Call Forwarding (“RCF”) is a feature that allows a telephone number in one exchange (the RCF number) to automatically forward by telephone company equipment to a second telephone number in the same or different exchange. There is a minimum contract period of one month for this service. One RCF path is required for each simultaneous call that is forwarded. This service is not offered where the terminating number is a pay phone. Custom Calling features are not available. Call Forwarding and Remote Call Forwarding are not available on the terminating number. Customer must order sufficient facilities to handle calls.

4.7.1 Non-recurring charges

Connection Charge	Tampa	Orlando Century Link	Orlando-BellSouth	Miami	Ft. Lauderdale
Per Path	\$28.80	\$30.30	\$16.20	\$16.20	\$16.20

Change Charge: The non-recurring charge will apply each time the number at the Call Forwarding location or the terminating number is changed.

4.7.2 Recurring charges

Monthly Charge	Tampa	Orlando-Century Link	Orlando-BellSouth	Miami	Ft. Lauderdale	
First Path	\$31.59	\$34.43	\$29.16	\$29.16	\$29.16	(I)
Each Additional Path	\$30.24	\$32.95	\$27.91	\$27.91	\$27.91	(I)

Usage Charges: Applicable toll rates and surcharges apply per call and per line. Determination of rates is based on location of number and termination number.

There will be no usage charge for local calls in following markets.

1. Orlando/BellSouth
2. Miami
3. Ft Lauderdale

Usage Charges\*: Applicable toll rates and surcharges apply per call and per line. Determination of rates is based on location of RCF number termination number. For local calls, the following rates apply:

	Tampa	Orlando-Sprint
1st Minute	\$0.034	\$0.026
Each Additional Minute	\$0.009	\$0.00

\*(Weekend and/or evening discounts may apply)

LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.7 Remote Call Forwarding Service

4.7.2 Recurring charges

Discounts (Tampa Only): The following discounts will apply to calls made during the times specified below.

	<u>Discount</u>
Evening Discount (5PM-8AM)	50%
Weekends / Holiday Discount	50%

(N)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.8 Local Volume

Local Volume is a discount plan based upon the Company's currently offered Local Services. Two plans are available, as outlined below. Customer must choose one plan upon execution of their service agreement.

4.8.1 Restrictions

4.8.1.1 The offer is available to New and Existing Customers who sign a minimum two (2) year commitment for XO Local service offerings.

4.8.1.2 The following Services are not included in the discount, but are included in the revenue commitment: XOptions, ISDN-BRI, Inbound PRI, Integrated Access,, Gateway traffic, Residential Service, Operator Services, Resold Services, Carrier Local Term, DAL IntraLATA usage, Labor and Non-Recurring Charges. All other products and usage types are included in the revenue commitment.

4.8.1.3 This offer applies only to those other Local products currently available.

4.8.1.4 Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this offering. Other Customers may be eligible depending upon their service configuration.

4.8.1.4 All other commitments and/or restrictions, including early termination fees, associated with the applicable local product(s) apply.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.8 Local Volume (Cont'd.)

4.8.2 Pricing

Two Price plans are available. Customers must choose one of the following plans when they sign their service contract.

4.8.2.1 Aggregate Revenue Plan: Customers who choose XO's Aggregate Revenue plan will receive discounts off their monthly Local MRC's & Local usage, based upon the actual amount of revenue billed each month. The amount of the discount may vary month to month.

Monthly Revenue	Discount
\$20,000-49,999	10%
\$50,000-124,999	15%
\$125,000-199,999	20%
Greater than \$200,000	25%

4.8.2.2 Aggregate Commitment Plan: Customers who choose XO's Aggregate Commitment Plan will receive the following discounts off their Local MRC's & Local usage, based upon the commitment level they choose. Discounts will be applied monthly. Failure to achieve the annual commitment level will result in a penalty equal to the difference between the actual amount billed and the selected commitment level.

Annual Revenue Commitment	Discount
\$250,000-599,999	10%
\$600,000-1,499,999	15%
\$1.5M- 2,399,999	20%
Greater than \$2.4M	25%

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.9 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the Customer's local calling area. Customers can reach a Directory Assistance Operator by dialing 411 or 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

4.9.1 Each call to Directory Assistance will be charged as follows:

Per Call	\$2.25
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4.9.2 Call Completion Feature

Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for duration of the completed call as follows:

Customers placing the call from a telephone line that is subscribed to Company local service will be charged according to Customer's current Company rate plan.

Customers placing a call from a telephone line that is subscribed to Company long distance service only will be charged \$0.10 per minute of use for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.10 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner.

**Third Number Billing:** Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

**Collect Calls:** Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

**Person to Person:** Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

**Station to Station:** Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

**General Assistance:** The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.10 Operator Assistance (Cont'd)

4.10.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

	Ft. Lauderdale/ Miami/Orlando		Tampa	
	Auto	Live	Auto	Live
Third Number Billing	\$1.65	\$1.75	\$1.50	\$1.50
Collect Calling	N/A	\$1.75	N/A	\$1.50
Person to Person	\$2.30	\$3.25	\$2.30	\$3.00
Station to Station	\$1.30	\$2.00	\$1.50	\$2.00

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4.10.2 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

4.10.2.1 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

4.10.2.2 Busy line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

4.10.2.3 Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

- The operator verifies that the line is busy with a call in progress.
- The operator verifies that the line is available for incoming calls.
- The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

	Ft. Lauderdale	Miami	Orlando	Tampa
Per Request Verification	\$1.65	\$1.65	\$1.65	\$1.00
Interrupt	\$2.90	\$2.00	\$2.00	\$1.50

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.11 Directory Listings

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

4.11.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

4.11.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

4.11.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.11 Directory Listings (Cont'd)

4.11.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

4.11.5 Directory listings are provided in connection with each Customer service as specified herein.

4.11.5.1 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

4.11.5.2 Additional Listings: In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 4.11.5.8 and 4.11.5.9.

4.11.5.3 Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in Sections 4.11.5.8 and 4.11.5.9.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.11 Directory Listings (Cont'd)

4.11.5 (Cont'd.)

- 4.11.5.4 Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party. Rates for Nonlisted Numbers are specified in Sections 4.11.5.8 and 4.11.5.9.
- 4.11.5.5 Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff or price list published by the specific exchange carrier providing the Foreign Listings.
- 4.11.5.6 Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.
- 4.11.5.7 Reference Listing: A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone. Charges for reference listings are specified in Section

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.11 Directory Listings (Cont'd)

4.11.5 (Cont'd.)

4.11.5.8

Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge	Miami/Ft. Lauderdale	Tampa	Orlando A	Orlando B	
Primary Listing	N/C	N/C	N/C	N/C	
Additional Listing	\$5.00	\$5.00	\$5.00	\$5.00	(I)
Reference Listing	\$5.00	\$5.00	\$5.00	\$5.00	
Non-Listed Number	\$5.00	\$5.00	\$5.00	\$5.00	
Non-Published Number	\$7.00	\$7.00	\$7.00	\$7.00	
Foreign Directory Listing	\$5.00	\$5.00	\$5.00	\$5.00	
Alternate Telephone Number	\$5.00	\$5.00	\$5.00	\$5.00	
Duplicate Listing	\$5.00	\$5.00	\$5.00	\$5.00	(I)
800/888 Directory Listing	\$15.00	\$15.00	\$15.00	\$15.00	

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.12 Emergency Telephone Services (T)

4.12.1 Enhanced 911 (E911) (T)

Enhanced 911 (E911) allows a telephone user to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the telephone user's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP). E911 charges are assessed on each access line. (T)

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4. (T)

4.12.2 Private Switch / Automatic Location Identification (PS/ALI) (T)

Private Switch / Automatic Location Identification (PS/ALI) is an Enhanced 911 (E911) service offering which allows a private telephone switch, Private Branch Exchange (PBX), or other telephone service switch, located on the Customer premises, to send Automatic Number Identification (ANI) information to the Enhanced 911 database, identifying the individual station line to the appropriate Public Service Answering Point (PSAP). PS/ALI is also available via Centrex and ISDN-PRI. (T)

The PS/ALI service is only available to multi-tenant customers and to customers in a campus environment. (T)

The PS/ALI system enables the Customer to interface with a third party vendor's (Vendor), software, which updates an E911 database. Through the interface, the Customer is able to enter and update the specific address and location of each extension or station. Communication between the Customer's computer system running PS/ALI and the Vendor is initiated by the Customer and occurs through the Internet. (T)

(D)

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.12 Emergency Telephone Services , (Cont'd)

4.12.2 Private Switch / Automatic Location Identification (PS/ALI) - (Cont'd)

4.12.2.1 Restrictions:

Customer must sign a minimum one (1) year term contract. The PS/ALI Customer must subscribe to Company's local voice service for which it is requesting a PS/ALI license. PS/ALI is not sold as a stand-alone product. Should the Customer terminate Company's local voice service, PS/ALI shall also be terminated. The Customer shall be subject to early termination penalties.

4.12.2.2 Pricing: Prices below do not include Federal, State or Local Taxes or Surcharges. Customer's initial load file included in installation charge.

	NRC* (Installation)	MRC*	NRC** (Installation)	MRC**
Up to 1,000 station records per Customer.	\$4,375.00	\$200.00 per 1,000 records (or fraction thereof)	\$0.00	\$600.00 per 1,000 records (or fraction thereof)
1,001- 4,000 station records per Customer	\$4,700	\$175.00 per 1,000 records (or fraction thereof)	\$0.00	\$550.00 per 1,000 records (or fraction thereof)
4,001 or more station records per Customer	\$5,400	\$150.00 per 1,000 records (or fraction thereof)	\$0.00	\$500.00 per 1,000 records (or fraction thereof)
License fee for each additional load file.	\$600.00		\$600.00	

\* Effective January 1, 2016, these rates will be available only to current customers.

\*\* Effective January 1, 2016, these rates will be available to new customers.

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.12 Emergency Telephone Services , (Cont'd)

4.12.2 Private Switch / Automatic Location Identification (PS/ALI) - (Cont'd)

4.12.2.3 Requirements:

- a) The Customer must indicate in writing that the Customer has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.
- (b) Service availability is dependent upon the availability of facilities and the type and configuration of the 911 system in place for the service area.
- (c) The Customer must provide a single point of contact and written documentation to the Company stating that the Customer or its affected PSAPs will:
  - Accept and dispatch calls for those PBX stations,
  - Assign appropriate Emergency Service Numbers, and
  - Provide any Master Street Address Guide additions or modifications that are required.
- (d) Customer will provide full ten-digit ANI for every station or extension within the private switch. This information must be approved by the Company prior to implementation to assure that no conflict exists between the PBX numbering plan and the Company's overall numbering plan.
- (e) PBX ANI multifrequency signaling must conform to the Company's and Company's Vendor's specifications for Private Switch/Automatic Location Identification Service Network Interface Specification.
- (f) Customer will create, maintain and forward to the Vendor, current telephone number and address data in the format specified by the Vendor at the time intervals mutually agreed upon by the Vendor and the Customer.

*Material on this page was moved to Page 117.*

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TX205 Price List No. 5  
FPSC Scan Verified 2014

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.12 Emergency Telephone Services , (Cont'd)

4.12.2 Private Switch / Automatic Location Identification (PS/ALI) - (Cont'd)

4.12.2.3 Requirements, (Cont'd)

- (g) The Customer is responsible for maintaining the accuracy of the data (i.e., if a station is relocated within the subscriber premises, the subscriber needs to download a new record with this information).
- (h) Private Switch/Automatic Location Identification Service does not include, and the Company does not undertake, extraordinary tasks of inspection or constant monitoring to discover errors, defects or malfunctions in the subscriber's data management system/process. The Customer has the responsibility for reporting all errors, defects and malfunctions to the Company.
- (i) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the Customer contracting for Private Switch/Automatic Location Identification Service. The provision of Private Switch/Automatic Location Identification Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Customer.
- (j) The Customer must supply the Company's Vendor with the initial telephone number-to-address data as well as periodic updates. The PBX must utilize Direct Inward Dial (DID) numbers.
- (k) The Customer will configure any private switch which it owns or operates so that it connects to at least two dedicated voice grade trunks, recognizing the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the private switch. Each system must maintain a P.01 Grade of Service or better for 911 call processing.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.12 Emergency Telephone Services , (Cont'd)

4.12.2 Private Switch / Automatic Location Identification (PS/ALI) - (Cont'd)

4.12.2.3 Requirements, (Cont'd)

- (l) The Customer will develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for any use other than E911 telecommunications service. Misuse or abuse of the E911 PS/ALI trunk may result in disconnection of the service in addition to any remedies at law or equity including reimbursement of charges or other expenses associated with the misuse or abuse.
- (m) The Customer shall use the required computer hardware and software provided by the Vendor for ongoing customer record update programs and processes.
- (n) The Company's liability in furnishing this service is further set forth in Section 2.1.4 of this tariff. Each Customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of Private Switch/Automatic Location Identification Service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 services using Private Switch/Automatic Location Identification Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them.

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TX205 Price List No. 5  
FPSC Scan Verified 2014



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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.12 Emergency Telephone Services , (Cont'd)

4.12.3 Emergency Systems Service

Emergency Systems Service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. The determination of the public safety agencies which participate in a 911 service and the control and staffing of the emergency report center shall be the responsibility of the subscriber; provided, however, that at least one of the participating public safety agencies shall be a law enforcement agency. The service is furnished with the understanding that the subscriber shall provide assistance on all emergency calls from the public, or secure or attempt to secure the assistance of the appropriate serving agency.

This service is furnished for receipt of incoming calls only. The Company will recommend to the subscriber adequate trunking and equipment for the service. A sufficient number of lines and sufficient answering equipment should be subscribed for in order to adequately handle the incoming calls. Sufficient personnel should be provided by the subscriber to adequately handle the incoming calls 24 hours a day.

4.12.3.1 Conditions of Furnishing Service

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4.

Other exchange service shall be subscribed for at the same location as the emergency report center for administrative purposes, for the placing of outgoing calls, and for receiving emergency calls relayed by the operator.

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.13 Presubscription

Presubscription provides Customers with the ability to have message toll or long distance calls routed directly to their carrier of choice without the dialing of any additional digits. Customers may select separate carriers for intraLATA and interLATA calls.

4.14 Telecommunications Relay Service

Telecommunications Relay Service is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the state of Florida. The service permits telephone communications between individual with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech as provided in the published rates of AT & T Communications of Florida, Inc.

4.15 X OPTION Service Offering \*

The XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the XOption Service Offering the Customer selects and receives service under one of the XOption listed in below. Each XOption includes the Standard Feature Package as defined in Section 4.15.14 at no additional cost. Additional voice features beyond the Standard Feature Package are available at listed rates. The Monthly Recurring Charge for each XOption includes unlimited local exchange service, a specified amount of inbound and outbound domestic long distance service, and the Standard Feature Package.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the XOption Service Offering.

*Some material on this page was moved from Page 116.2.*

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering \*

4.15.1 XOption #1

To receive service under XOption #1, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in XO Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each is listed below. Each Xoption#1 includes unlimited local exchange calling. International usage will be offered under the Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website for interstate use.

Monthly Recurring Charge	Miami	Orlando	Tampa
A	\$1,077.75	\$1,227.38	\$2,458.13
B	\$1,273.50	\$1,423.13	\$1,426.50
C	\$1,470.38	\$1,618.88	\$1,623.38
D	\$2,451.38	\$2,599.88	\$2,604.38
Non-Recurring Charge	\$800	\$800	\$800

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\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.15.2 XOption #2

To receive service under XOption #2, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in XO Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each choice is listed below. Each Xoption#2 includes unlimited local exchange calling. International usage will be offered under the Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Miami	Orlando	Tampa
A	\$1,443.38	\$1,562.63	\$1,568.25
B	\$1,572.75	\$1,693.13	\$1,697.63
C	\$1,769.63	\$1,890.00	\$1,894.50
D	\$2,750.63	\$2,871.00	\$2,875.50
Non-Recurring Charge	\$800	\$800	\$800

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\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.15.3 XOption #3

To receive service under XOption #3, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each choice is listed below. Each Xoption#3 includes unlimited local exchange calling. International usage will be offered under the Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Miami	Orlando	Tampa
A	\$1,408.50	\$1,496.25	\$1,498.50
B	\$1,604.25	\$1,690.88	\$1,694.25
C	\$1,801.13	\$1,887.75	\$2,341.13
D	\$2,782.13	\$2,868.75	\$2,872.13
Non-Recurring Charge	\$800	\$800	\$800

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\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering.

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.15.4 XOption #4

To receive service under XOption #4, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in XO Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each choice is listed below. Each Xoption#4 includes unlimited local exchange calling. . International usage will be offered under the Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Miami	Orlando	Tampa
A	\$1,707.75	\$1,766.25	\$1,769.63
B	\$1,838.25	\$1,896.75	\$1,900.13
C	\$2,180.25	\$2,092.50	\$2,097.00
D	\$3,016.13	\$3,073.50	\$3,078.00
Non-Recurring Charge	\$800	\$800	\$800

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\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering.

**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.15.5 XOption #5

To receive service under XOption #5, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in XO Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each choice is listed below. Each Xoption#5 includes unlimited local exchange calling. International usage will be offered under the Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Miami	Orlando	Tampa
A	\$4,151.22	\$3,589.48	\$4,313.47
B	\$4,577.09	\$3,946.06	\$4,739.33
C	\$4,934.02	\$4,241.81	\$5,096.25
D	\$6,012.90	\$5,014.13	\$6,023.01
Non-Recurring Charge	\$1,800	\$1,800	\$1,800

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\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering.

**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.15.6 XOption #6

To receive service under XOption #6, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in XO Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use The MRC for each choice is listed below. Each Xoption#6 includes unlimited local exchange calling. International usage will be offered under the Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Miami	Orlando	Tampa
A	\$3,120.34	\$3,120.34	\$3,269.06
B	\$3,333.95	\$3,478.62	\$3,482.67
C	\$3,571.90	\$3,716.57	\$3,720.62
D	\$4,277.63	\$4,266.81	\$4,270.87
Non-Recurring Charge	\$1,800	\$1,800	\$1,800

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\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering.



**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.15.7 XOption #7

To receive service under XOption #7, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in XO Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use The MRC for each choice is listed below. Each Xoption#7 includes unlimited local exchange calling. International usage will be offered under the Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Miami	Orlando	Tampa
A	\$2,557.27	\$2,719.50	\$2,733.69
B	\$2,887.81	\$3,050.04	\$3,062.22
C	\$3,218.38	\$3,380.62	\$3,392.76
D	\$4,873.19	\$5,035.42	\$5,047.58
Non-Recurring Charge	\$999	\$999	\$999

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\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering.

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.15.8 XOption #8

The XOption #8, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in XO Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each choice is listed below. Each Xoption#7 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage will be offered under the Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge, Per User	Miami	Orlando	Tampa
A	\$67	\$73	\$73
B	\$77	\$83	\$83
C	\$87	\$93	\$93
D	\$137	\$143	\$143
Non-Recurring Charge, Per User	Miami	Orlando	Tampa
A	\$67	\$73	\$73
B	\$77	\$83	\$83
C	\$87	\$93	\$93
D	\$137	\$143	\$143

\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering.

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1633 Westlake Avenue, No., Suite 200  
Seattle, WA 98109

APR 12 2005

FLI0505

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.15.9 XOption #9

XOption #9, is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of 30 lines, and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in XO Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each choice is listed below. Each XOption #9 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage will be offered under the Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge, Per User	Miami	Orlando	Tampa
A	\$22	\$24	\$24
B	\$25	\$27	\$27
C	\$29	\$31	\$31
D	\$45	\$47	\$47
Non-Recurring Charge, Per User	Miami	Orlando	Tampa
A	\$22	\$24	\$24
B	\$25	\$27	\$27
C	\$29	\$31	\$31
D	\$45	\$47	\$47

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FL10505

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.15.10 XOption #10

XOption #10, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in XO Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each choice is listed below. Each Xoption#10 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage will be offered under the Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge, Per User	Miami	Orlando	Tampa	
A	\$102	\$102	\$102	(R)
B	\$122	\$112	\$112	
C	\$122	\$122	\$122	(R)
D	\$172	\$172	\$172	(I)
Non-Recurring Charge, Per User	Miami	Orlando	Tampa	
A	\$120	\$126	\$126	
B	\$130	\$136	\$136	
C	\$140	\$146	\$146	
D	\$168	\$168	\$168	

\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering.

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.15.11 XOption #11

XOption #11, is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in XO Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each choice is listed below. Each Xoption#10 includes unlimited local exchange calling. The monthly minutes of use for domestic long distance is total combined usage for all the users in this Option. International usage will be offered under the Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge, Per User	Miami	Orlando	Tampa
A	\$40	\$42	\$42
B	\$43	\$45	\$45
C	\$47	\$49	\$49
D	\$56	\$56	\$56
Non-Recurring Charge, Per User	Miami	Orlando	Tampa
A	\$40	\$42	\$42
B	\$43	\$45	\$45
C	\$47	\$49	\$49
D	\$56	\$56	\$56

\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering.

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FL10505

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.15.12 XOption #12

To receive service under XOption #12, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in XO Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each choice is listed below. Each Xoption#12 includes unlimited local exchange calling. International usage will be offered under the Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Miami	Orlando	Tampa
A	\$2,259.00	\$2,254.50	\$2,260.13
B	\$3,241.13	\$3,236.63	\$3,242.25
C	\$4,876.88	\$4,872.38	\$4,878.00
D	\$6,511.50	\$6,507.00	\$6,512.63
Non-Recurring Charge	\$800	\$800	\$800

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\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering.

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.15.13 XOption #13

To receive service under XOption #13, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and Dedicated Internet Access. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in XO Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each choice is listed below. Each Xoption#13 includes unlimited local exchange calling. International usage will be offered under the Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Miami	Orlando	Tampa
A	\$4,655.82	\$3,879.85	\$4,655.82
B	\$6,031.13	\$5,025.94	\$6,031.13
C	\$8,324.45	\$6,937.04	\$8,324.45
D	\$10,011.95	\$8,343.29	\$10,011.95
Non-Recurring Charge	\$1,800	\$1,800	\$1,800

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\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering.

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.14.14 XOption #14

To receive service under XOption #14, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in XO Communications Services, Inc. Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each choice is listed below. Each Xoption#14 includes unlimited local exchange calling. International usage will be offered under the Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Miami	Orlando	Tampa
A	\$2,076.75	\$2,307.38	\$2,144.25
B	\$3,058.88	\$3,289.50	\$3,126.38
C	\$4,695.75	\$4,924.13	\$4,762.13
D	\$6,553.13	\$6,783.75	\$6,620.63
Non-Recurring Charge	\$800	\$800	\$800

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\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering.



**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.15.15 XOption #15

To receive service under XOption #15, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" = 75,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C, or D will be billed at rates set forth in XO Communications Services, Inc. Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each choice is listed below. Each Xoption#15 includes unlimited local exchange calling. International usage will be offered under the Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Miami	Orlando	Tampa
A	\$5,311.23	\$4,127.92	\$5,422.74
B	\$6,963.99	\$5,325.58	\$7,075.54
C	\$9,719.98	\$7,322.68	\$9,831.52
D	\$12,153.52	\$9,086.12	\$12,265.06
Non-Recurring Charge	\$1,800	\$1,800	\$1,800

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\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering.

**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.14.16 XOption #16

To receive service under XOption #16, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above the minutes allotted in A, B, C, or D will be billed at rates set forth in XO Communications Services, Inc. Message Toll Service tariff or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each choice is listed below. Each XOption#16 includes unlimited local exchange calling. International usage will be offered under the Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Miami	Orlando	Tampa
A	\$2,891.86	\$3,256.90	\$3,007.48
B	\$3,222.44	\$3,587.45	\$3,336.00
C	\$3,552.97	\$3,918.02	\$3,666.55
D	\$5,714.76	\$5,978.41	\$5,726.94
Non-Recurring Charge	\$999	\$999	\$999

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\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.15.17 XOption M

To receive service under XOption M, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes unlimited local exchange calling. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Miami	Orlando	Tampa
A	\$820	\$820	\$820
Non-Recurring Charge	\$700	\$700	\$700

4.15.18 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

\* Effective November 1, 2002, any new order for service shall be governed by section 4.151, XO's Deluxe Options offering

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.15 X OPTION Service Offering (Cont'd.) \*

4.15.19 Standard Feature Package:

All XOption options include the following standard features at no additional charge.

Voicemail w/Message Waiting\*\*\*  
Call Forwarding  
3 Way Calling  
Speed Dial  
Abbreviated Dialing  
Call Hold  
Call Pickup  
Call Transfer  
Hunting  
Caller ID – Number Only  
First Block of 20 DID's\*\*

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4.15.20 Term Discounts:

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount  
3 Years = 10% Discount

\* Effective November 1, 2002, any new order for service shall be governed by section 4.16, XO's Deluxe Options offering

\*\* Available to Customers who ordered business trunks.

\*\*\* Services not regulated under this tariff.

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TX205 Price List No. 5  
FPSC Scan Verified 2014

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering

The Deluxe XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL\* or Dedicated Internet Access\* services provided at the same customer location. Deluxe XOptions also include shared hosting services. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Deluxe XOption Service Offering the Customer selects and receives service under one of the Deluxe XOptions listed in the sections below. Each Deluxe XOption includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Deluxe XOption includes the specified amount of monthly minutes of use (or messages) for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Deluxe XOption Service Offering.

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Seattle, WA 98109

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.1 Deluxe XOption #1\*\*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$1,228.50	\$1,093.50	\$1,101.38
B	\$1,424.25	\$1,283.63	\$1,291.50
C	\$1,621.13	\$1,479.38	\$1,488.38
D	\$2,602.13	\$2,449.13	\$2,458.13

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Non-Recurring Charge            \$800.00

\*Non-Regulated

\*\*As of 06/01/05, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.2 Deluxe XOption #2\*\*

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/ 4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$1,386.00	\$1,406.25	\$1,416.38
B	\$1,509.75	\$1,531.13	\$1,540.13
C	\$1,706.63	\$1,728.00	\$1,737.00
D	\$2,675.00	\$2,698.88	\$2,706.75
Non-Recurring Charge	\$800.00		

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\*Non-Regulated

\*\*As of 06/01/05, this product will only be available to current customers at their current location.

ISSUED: July 13, 2010

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TX205 Price List No. 5  
FPSC Scan Verified 2014

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.3 Deluxe XOption #3\*\*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$1,497.38	\$1,323.00	\$1,324.13
B	\$1,683.13	\$1,512.00	\$1,514.25
C	\$1,890.00	\$1,708.88	\$1,711.13
D	\$2,871.00	\$2,678.63	\$2,680.88
Non-Recurring Charge	\$800.00		

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\*Non-Regulated

\*\*As of 06/01/05, this product will only be available to current customers at their current location.

ISSUED: July 13, 2010

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.4 Deluxe XOption #4\*\*

To receive service under this XOption, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$1,587.38	\$1,611.00	\$1,612.13
B	\$1,713.38	\$1,734.75	\$1,737.00
C	\$1,911.38	\$1,930.50	\$1,933.88
D	\$2,880.00	\$2,900.25	\$2,903.63
Non-Recurring Charge	\$800.00		

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\*Non-Regulated

\*\*As of 06/01/05, this product will only be available to current customers at their current location.

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EFFECTIVE: July 15, 2010

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.5 Deluxe XOption #5\*\*

To receive service under this XOption, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) 0020 analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa	
A	\$2,874.63	\$3,477.96	\$3,482.02	(I)
B	\$3,221.06	\$3,895.71	\$3,897.72	
C	\$3,518.49	\$4,220.18	\$4,254.64	
D	\$4,983.71	\$6,008.84	\$6,012.90	(I)
Non-Recurring Charge	\$1800.00			

\* Non-Regulated

\* As of October 8, 2005, this product will no longer be available to new Customers.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.16 Reserved for Future Use

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ISSUED: October 7, 2005

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.6 Deluxe XOption #6\*\*

To receive service under this XOption, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 5,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 12,000 minutes/4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$2,632.29	\$2,659.33	\$2,660.67
B	\$2,839.13	\$2,864.82	\$2,867.54
C	\$3,077.08	\$3,102.77	\$3,105.48
D	\$4,249.24	\$4,274.93	\$4,277.63
Non-Recurring Charge	\$1800.00		

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\*Non-Regulated

\*\* As of October 8, 2005, this product will no longer be available to new Customers.

ISSUED: December 30, 2015

EFFECTIVE: January 1, 2016

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.16 Reserved for Future Use

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ISSUED: October 7, 2005

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.7 Deluxe XOption #7\*\*

To receive service under this XOption, the Customer must order a DS-1 access facility for voice and Internet\* delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa	
A	\$2,395.02	\$2,395.02	\$2,439.64	(I)
B	\$2,695.15	\$2,664.72	\$2,727.60	
C	\$3,005.42	\$2,944.60	\$3,060.20	
D	\$4,528.42	\$4,335.75	\$4,530.44	(I)
Non-Recurring Charge	\$999.00			

\*Non-Regulated

\*\* As of October 8, 2005, this product will no longer be available to current Customers.

ISSUED: December 30, 2015

EFFECTIVE: January 1, 2016

Kelly Faul – Regulatory Affairs Director  
 13865 Sunrise Valley Dr.  
 Herndon, VA 20171

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.8 Deluxe XOption #8\*\*

(C)

This XOption is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This XOption consists of one voice line per user, or a minimum of ten lines, and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, and "C" =10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge				
Per User	A=\$63.00	B=\$73.00	C=\$83.00	D=\$146.00
Non-Recurring Charge				
Per User	A=\$63.00	B=\$73.00	C=\$83.00	D=\$146.00

\*Non-Regulated

\*\*As of 06/01/05, this product will only be available to current customers at their current location. (C)

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FL10509

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.9 Deluxe XOption #12\*\*

To receive service under this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa	
A	\$2,179.13	\$2,205.00	\$2,215.13	(I)
B	\$3,155.63	\$3,181.50	\$3,191.63	
C	\$4,774.50	\$4,800.38	\$4,810.50	
D	\$6,385.50	\$6,413.63	\$6,422.63	(I)
Non-Recurring Charge	\$800.00			

\*Non-Regulated

\*\*As of 06/01/05, this product will only be available to current customers at their current location.

ISSUED: July 13, 2010

EFFECTIVE: July 15, 2010

Kelly Faul – Regulatory Affairs Director  
13865 Sunrise Valley Dr.  
Herndon, VA 20171



**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.10 Deluxe XOption #13\*\*

To receive service this XOption, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) analog Centrex lines or basic Business local exchange lines or trunks and Dedicated Internet Access\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$3,352.50	\$4,065.19	\$4,073.63
B	\$4,491.56	\$5,432.08	\$5,440.50
C	\$6,381.56	\$7,700.08	\$7,708.50
D	\$8,265.94	\$9,961.32	\$9,969.76
Non-Recurring Charge	\$1800.00		

(I)  
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 (I)

\* Non-Regulated

\*\* As of October 8, 2005, this product will no longer be available to new Customers.

ISSUED: April 11, 2014

EFFECTIVE: April 15, 2014

Kelly Faul – Regulatory Affairs Director  
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 Herndon, VA 20171

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.10 Reserved for Future Use

(D)

(D)

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ISSUED: October 7, 2005

EFFECTIVE: October 8, 2005

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FL10505

TX205 Price List No. 5  
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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.11 Deluxe XOption #14\*\*

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with DSL service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" = 50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$2,223.00	\$2,003.63	\$2,071.13
B	\$3,199.50	\$2,980.13	\$3,047.63
C	\$4,819.50	\$4,597.88	\$4,666.50
D	\$6,429.38	\$6,210.00	\$6,277.50
Non-Recurring Charge	\$800.00		

(I)  
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\*Non-Regulated

\*\*As of 06/01/05, this product will only be available to current customers at their current location.

ISSUED: July 13, 2010

EFFECTIVE: July 15, 2010

Kelly Faul – Regulatory Affairs Director  
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 Herndon, VA 20171

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.16 Reserved for Future Use

(D)

(D)

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ISSUED: October 7, 2005

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FLI0505

TX205 Price List No. 5  
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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.12 Deluxe XOption #15\*\*

To receive service under this XOption, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service\*. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 10,000 minutes, "B" = 25,000 minutes, "C" =50,000 minutes, and "D" 75,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each choice is listed below. This XOption includes a choice of a total of 20,000 minutes/6,500 messages of local exchange calling if the customer chooses options A, B, or C, or 30,000 minutes/10,000 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under the Company's Platinum Medium Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$4,130.27	\$4,550.73	\$4,062.96
B	\$5,499.14	\$6,175.35	\$5,491.34
C	\$7,770.45	\$8,918.94	\$7,861.40
D	\$10,034.98	\$11,636.39	\$10,224.42
Non-Recurring Charge	\$1800.00		

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\*Non-Regulated

\*\*As of October 8, 2005, this product will no longer be available to new Customers.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.16 Reserved for Future Use

(D)

(D)

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ISSUED: October 7, 2005

EFFECTIVE: October 8, 2005

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.13 Deluxe XOption #16\*\*

To receive service under this XOption, the Customer must order a PRI access facility for voice and Internet\* delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This XOption also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes, and "D" = 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This XOption includes a choice of a total of 10,000 minutes/3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes/6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at \$.02 per minute in sixty-second billing increments, or \$.05 per message dependent on the plan chosen. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	Orlando	Miami	Tampa
A	\$2,607.96	\$2,283.49	\$2,409.22
B	\$2,908.07	\$2,553.22	\$2,697.18
C	\$3,218.38	\$2,833.07	\$2,997.33
D	\$4,741.35	\$4,224.25	\$4,500.05
Non-Recurring Charge	\$999.00		

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\* Non-Regulated

\*\*As of October 8, 2005, this product will no longer be available to new Customers.

ISSUED: December 30, 2015

EFFECTIVE: January 1, 2016

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.14 XOption M – Satellite Office Solutions

This service offering will no longer be available to customers who sign up for service after March 1, 2003. See Section 4.16.15. To receive service under this XOption, the Customer must order a XOptions package at no fewer than five locations, with at least one location receiving one of the Deluxe XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes/2,000 messages of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

Monthly Recurring Charge	\$820.00
Non Recurring Charge	\$700.00

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ISSUED: October 7, 2005

EFFECTIVE: October 8, 2005

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Seattle, WA 98109

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TX205 Price List No. 5  
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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.15 XOption M – Satellite Office Solutions (SOS)

To receive service under this XOption, the Customer must order a XOptions package at no fewer than three locations, with at least one location receiving one of the Deluxe XOptions 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customers renewing Company contracts are eligible to receive this XOption on a stand alone basis with no location or other XOption requirements. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each XOption M includes a choice of 6,000 minutes/2,000 messages of local exchange calling per month. Additional local exchange calling above the monthly messages will be billed at \$.02 per minute in sixty-second increments, or \$.05 per message dependent on the plan chosen. International usage will be provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

	Miami	Tampa	Orlando
Monthly Recurring Charge	\$665.00	\$665.00	\$655.00
Non Recurring Charge	\$700.00	\$700.00	\$700.00

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Effective:

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APR 12 2005

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.16 XOption MLP

Customers ordering XOptions 1-16 at no fewer than five locations are eligible for XOption MLP. MLP is a 5% discount off the monthly recurring charge of all XOption packages 1-16. XOption M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

4.16.17 Standard Feature Package:

XOption customers who choose business lines will receive the following standard features on those lines at no additional charge.

Voicemail w/Message Waiting\*\*  
Call Forwarding  
3 Way Calling  
Speed Dial  
Abbreviated Dialing  
Call Hold  
Call Pickup  
Call Transfer  
Caller ID – Number Only  
Hunting  
First Block of 20 DIDs\*

(T)

4.16.18 Term Discounts

XOption customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the XOption Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each XOption. The discount will not be offered with any other discounts. The term discounts are as follows:

2 Years = 5% Discount  
3 Years = 10% Discount

\* Available to Customers who ordered business trunks.

\*\* Services not regulated under this tariff.

(T)

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ISSUED: February 18, 2010

EFFECTIVE: February 19, 2010

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TX205 Price List No. 5  
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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.19 XO Multiple Service Discount #1\*

(C)

XO Multiple Service #1 is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 10% discount off the combined total amount of the Monthly Recurring and Local Usage charges for their XO local exchange service, local calling features, and XO DSL or Dedicated Internet Access service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 10% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offerings; Integrated Access Offering; other promotions; Individual Case Basis (ICB) contracts, or any non-public pricing. To be eligible, Customer must meet the following criteria:

- 4.19.16.1 Customer must subscribe to XO local exchange service ("Voice Service"). The Local Exchange Voice service requirement is a minimum of 48 lines or trunks (or 2 T-1 equivalents), but no more than 144 lines or trunks (or 6 T-1 equivalents);
- 4.19.16.2 Customer must subscribe to a XO DSL or XO Dedicated Internet Access service ("Data Service");

\* As of October 8, 2005, this discount will no longer be available to new Customers.

(N)

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FL10505

TX205 Price List No. 5  
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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.19 XO Multiple Service Discount #1

4.19.16.3 New XO Customers must commit to a term of service for the XO Voice Service and Data Service for a minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;

4.19.16.4 All Voice and Data Services must be provided the same customer location;

4.19.16.5 Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.20 XO Multiple Service Discount #2

XO Multiple Service is available to current or new XO Business Customers meeting the criteria listed below. Customer will receive a 15% discount off the combined total amount of the Monthly Recurring and Usage charges for their XO local exchange, local calling features, IntraLATA, InterLATA, 800 toll service, Shared Web Hosting and DSL or Dedicated Internet Access Service. Sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges are not included. Service is subject to the availability of facilities and offered only where technically feasible. This 15% discount is applied in addition to any term discount offered on the individual service components listed below. The following are not eligible with the Multiple Service Discount: XOption Offering; Integrated Access Offering; XO Dedicated Long Distance; other promotions; Individual Case Basis (ICB) contracts or any non-published pricing. To be eligible, Customers must meet the following criteria:

(D)

4.16.20.1 Customers must subscribe to XO local exchange and long distance services ("Voice Service"). The Local Exchange Voice service requirement is a minimum 48 lines or trunks (or 2 T-1 equivalents) but no more than 144 lines or trunks (or 6 T-1 equivalents).

(D)

4.16.20.2 Customers must subscribe to XO DSL or Dedicated Internet Access service, and XO Shared Web Hosting service ("Data Service"). Does not apply to Dedicated Web Hosting;

4.16.20.3 New XO Customers must commit to a term of service for the XO Voice Service and Data Service for minimum one (1) year term commitment. Existing XO Customers must commit to a term of service for Data Service that is equal to or greater than the amount of time remaining in Customer's term commitment for the XO Voice Service listed in 1 above, but in no case shall the commitment be less than one (1) year;

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.16 Deluxe XOPTION Service Offering (Cont'd)

4.16.20 XO Multiple Service Discount #2 (Cont'd.)

4.16.20.4 Current Customers' XO account must be current as of the date of Installation and no outstanding balance past due; and

If, for any reason, Customer's service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all discounted amounts provided under this Service Discount Plan.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.17 Satisfaction Guarantee

XO is offering the following Satisfaction Guarantee to new customers purchasing services. This offer is available to a New Customer, which is defined as a Customer who has not subscribed to any XO service during the one year period prior to subscribing to new XO service. A New Customer may cancel its new Service, without incurring contractual penalties, within three (3) months of the Service installation date if the New Customer is not completely satisfied with the Services provided by XO. (A month is equal to 30 calendar days.) In order to be eligible for this offering, a New Customer must not have received telecommunications service from another Service Provider at the location to which the new XO services are provided, or the New Customer must switch back to the Service Provider that provided New Customer's telecommunications service prior to New Customer subscribing to the new XO service.

New Customer must notify XO, in writing (via certified or overnight delivery with signature) with the XO claim form no later than three (3) months from the date of Service installation and before contacting their previous provider, of its intent to discontinue the Services. New Customer must allow XO a minimum of 30 days from the day of New Customer's notice, for the cancellation of the Services, including re-connection to the original Service Provider. After receipt of New Customer's timely notice, XO, in conjunction with the termination of New Customer's Service, will waive any applicable contract termination charges.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.17 Satisfaction Guarantee (Cont'd)

XO also will reimburse the New Customer for any installation charges incurred by New Customer to restore the New Customer to its previous Service Provider at the identical level and type of service provided by the previous Service Provider at the same customer location. In order to receive the reimbursement, the New Customer must, within (3) months of the installation date, provide XO with the following: (1) the XO reimbursement form; (2) a copy of the invoice from the other Service Provider posting the non-recurring charges for restoring New Customer's service to the other Service Provider; and (3) a copy of the last invoice that the New Customer had received from the other Service Provider prior to switching to XO, if applicable.

If New Customer previously did not have a provider other than XO at the location to which the Services are provided, or if the previous Service Provider will not or cannot provide the identical level and type of service previously provided to New Customer, XO will reimburse New Customer any initial XO installation charges New Customer incurred in conjunction with the installation of Service. All reimbursements will be in the form of a check. Credits will not be given.

XO is not liable for any outage or inconvenience to New Customer relating to restoring the New Customer to its previous Service Provider. The New Customer is responsible to pay XO for all charges for XO new Service provided to the New Customer through and including the date of Service termination prior to receiving reimbursement from XO.

This offering is not available to customers receiving non-standard pricing, non-standard products, or non-standard terms and conditions (e.g., individual case basis prices, products, or terms and conditions), or customers for whom XO performed Special Construction or Special Configurations. Special Construction is defined in Section 2.1.8 of this Price List. Special Configuration refers to the situation in which a customer's service connection is established through a non standard network architecture design.

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.18 XO Metra Integrated Access Service\*

(C)

XO Metra Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customer's premises. Service can also be provided via ISDN PRI. When ordering service via DS-1, the Customer must purchase a minimum of six (6) local exchange lines or trunks and utilize a total of at least fourteen (14) voice & data channels. The Customer must also enter into a one (1), two (2) or three (3) year service order agreement. Usage for all services is not included in the following rates. The Non-Recurring and Monthly Recurring charges are specified below. MRC's listed below are for one (1) year term contracts, two and three year contracts receive an additional 5% and 10% discount, respectively.

4.18.1 Standard & Optional Features

XO Metra Integrated Access Service Customers using Basic Business Lines will receive Touchtone as a Standard feature and may request the following optional features at no additional charge: Call Forward Variable, Call Forward Busy, Call Forward No Answer, Speed Calling, Call Waiting, and 3 Way Calling.

4.18.2 Non-Recurring Charges

For initial installation of XO Metra Integrated Access Service over a single DS-1 or ISDN PRI, Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in 4.1 will apply. An additional Service Order charge will apply for Features added subsequent to the initial service order.

Single DS1 or ISDN PRI:	\$999.00
Capacity Exceeding DS1 or ISDN PRI:	ICB
Service order charges apply as described in Section 4.3.1 of this tariff.	

\* As of December 31, 2006, this product will only be available to current customers at their current location.

(N)  
(N)

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.18 XO Metra Integrated Access Service (Cont'd.)

4.18.3 Monthly Recurring Charges

	Miami / Fort Lauderdale	Tampa	Orlando	
ISDN-PRI:	\$1,745.80	\$1,085.91	\$1,147.72 (Sprint) / \$1,3336.50 (BellSouth)	(I)  (I)
Per Line:				
Basic Business Line	\$45.94 (Miami) / \$46.78 (Fort Lauderdale)	\$45.94	\$25.60 (Sprint) / \$28.18 (BellSouth)	(I)  (I)
Trunks: Per Channel				
Basic Analog Trunk: (In-Only, Out-Only, Two-Way)	\$38.06	\$40.50	\$23.48	
Advanced Analog Trunk				
In-Only w/DID:	\$42.57	\$40.50	\$23.48	
Two-way w/DID*	\$42.57	\$40.50	\$23.48	
Effective February 12, 2004, Two-Way w/DID will no longer be available. Customers currently receiving this service will be grandfathered.				
Basic Digital Trunk: (In-Only, Out-Only, Two-Way)	\$51.26	\$11.83	\$21.33 (Sprint) / \$23.48 (BellSouth)	
Facility charge:	\$242.10	\$180.00	\$242.10	
Advanced Digital Trunk:				
In-only w/DID	\$66.64	\$11.83	\$21.33 (Sprint) / \$23.48 (BellSouth)	
Two-way w/DID	\$66.64	\$11.83	\$21.33 (Sprint) / \$23.48 (BellSouth)	
Facility charge:	\$206.10	\$180.00	\$206.10	

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.18 XO Metra Integrated Access Service (Cont'd.)

4.18.4 Usage Charges

Customers will receive intraLATA and interLATA intrastate service under the Gold and Platinum Service offering listed in Company's Message Toll Services Tariff. Interstate and International service is provided pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate and international use. Customers will receive the following local usage charges:

	Day	Night
Local (Per Call)	\$0.0450	\$0.0450

4.18.5 Enhanced Integrated Feature

XO Metra Integrated Access Service Customer's can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95.

Enhanced Features: The following features are included in the Enhanced Integrated Feature Package: Abbreviated Dialing (3 or 4 digit), Call Hold, Call Pickup, Call Transfer, Voice Mail\*, Message Waiting\*.

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\* Services not regulated under this tariff.

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TX205 Price List No. 5  
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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.19 IntraLATA Network Access

4.19.1 Description of Service

Company IntraLATA Network Access is an IntraLATA service that provides a dedicated transmission path between a customer designated premises and a Company Point of Presence. Where IntraLATA Network Access is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps). IntraLATA Network Access is used to provide access services in conjunction with IntraLATA Private Line, DIA and Dedicated Long Distance.

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Network Access is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

4.19.2 Rates and Charges

Rates and charges for IntraLATA Network Access service are defined herein and are based on the location(s) of the customer designated premise(s) in relation to Company's network. Specifically, Customers will be charged according to whether the customer designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely over Company facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.19 IntraLATA Network Access (Cont'd.)

4.19.2 Rates and Charges (Cont'd.)

4.19.2.1 Rate Elements: Two rate elements apply to IntraLATA Network Access: Channel Termination and Network Access Mileage.

Channel Termination

The Channel Termination rate element provides for the dedicated transmission path between a customer designated premise and Company's Point of Presence. One Channel Termination charge applies per each customer point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

Network Access Mileage

The Network Access Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the customer designated premise and the Company's Point of Presence. The Network Access Mileage rate element is made up of two monthly recurring charges: a flat rate per circuit ("Fixed") and a flat per-mile rate ("Variable").

The Network Access Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile. If both locations of Customer's designated premises are within the same central office, Network Access Mileage charges will not apply.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.19 IntraLATA Network Access (Cont'd.)

4.19.2 Rates and Charges (Cont'd.)

4.19.2.2 Rate Application

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

Locations of Customer Designated Premises	Applicable Rate Elements
On-Net	One Channel Termination charge per Customer designated point of termination;
Off-Net	One Channel Termination charge per Customer designated point of termination; plus applicable Network Access Mileage Charges

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.19 IntraLATA Network Access (Cont'd.)

4.19.2 Rates and Charges (Cont'd.)

4.19.2.2 Rate Application (Cont'd.)

On-Net- DS1					
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$120.00	\$660.00	\$86.00	\$20.25
	2yr	\$100.80	\$660.00	\$75.00	\$13.50
	3yr	\$100.80	\$660.00	\$75.00	\$13.50
Off-Net-DS1					
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$150.00	\$660.00	\$86.00	\$20.25
	2yr	\$126.00	\$660.00	\$75.00	\$13.50
	3yr	\$126.00	\$660.00	\$75.00	\$13.50

On-Net- DS3					
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$1240.00	\$415.00	\$1012.00	\$66.00
	2yr	\$1240.00	\$415.00	\$1012.00	\$66.00
	3yr	\$1240.00	\$415.00	\$1012.00	\$66.00
Off-Net-DS3					
		Channel Termination		Network Access Mileage Charge	
	Term	MRC	NRC-Installation	Fixed	Variable
	1yr	\$1550.00	\$415.00	\$1012.00	\$66.00
	2yr	\$1550.00	\$415.00	\$1012.00	\$66.00
	3yr	\$1550.00	\$415.00	\$1012.00	\$66.00

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.20 IntraLATA Private Line

4.20.1 Description of Service

Company IntraLATA Private Line is an IntraLATA service, which is used in conjunction with IntraLATA Network Access. IntraLATA Private Line Service provides a dedicated transmission path that originates or terminates at a Company Point of Presence (POP). Where IntraLATA Private Line is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Private Line is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.20 IntraLATA Private Line (Cont'd.)

4.20.2 Rates and Charges

Rates and charges for IntraLATA Private Line service is defined herein and is based on the locations of the customer designated premises in relation to the Company's network. Specifically, Customers will be charged according to whether the customer-designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely by Company over its own facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

4.20.2.1 Rate Elements: The rate element that applies to IntraLATA Private Line is Longhaul Mileage.

The Longhaul Mileage rate element provides for the dedicated transmission facilities path between the Company POPs associated with the two customer designated premises. The Longhaul Mileage rate element is made up of one variable charge: a flat, per-mile rate. The Longhaul Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile. Longhaul Mileage charges do not apply for a circuit between two on-net locations in the same LATA that are less 5 miles or less apart.

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.20 IntraLATA Private Line (Cont'd.)

4.20.2 Rates and Charges (Cont'd.)

4.20.2.2 Rate Application

	Term		
	One Year Term	Two Year Term	Three Year Tem
DS-1			
Installation: Non-recurring charge	\$660.00	\$660.00	\$660.00
Longhaul Mileage: Monthly Recurring, Per mile	\$20.25	\$13.50	\$13.50
DS 3			
Installation: Non-recurring charge	\$415.00	\$415.00	\$415.00
Longhaul Mileage: Monthly Recurring, Per mile	\$66.00	\$66.00	\$66.00

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.21 National Local Service

National Local Service is available to Customers in areas where Company provides service by resale or so-called "UNE Platform" arrangements. In order to qualify for National Local Service, Customers must sign a minimum 2-year contract and order two or more lines. National Local Service is only available where facilities exist and operating conditions permit.

4.21.1 Basic Business Lines

Company will provide Basic Business Lines as described in this price list. Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

4.21.1.1 Basic Business Lines include the following standard attributes at no cost:

Touchtone  
One White Pages Directory Listing  
911 Access  
One Yellow Pages Directory Listing  
Blocking Restrictions

4.21.1.2 Basic Business Line Optional Features: Basic Business Line Customers may order the following Optional Features listed below at the Rates specified below.

Call Forward Busy  
Call Forward No Answer  
Hunting  
Call Forward Variable  
Call Waiting with Cancel Call Waiting  
Speed Calling 8  
Three Way Calling  
Caller ID Number Only  
Caller ID Name & Number

(D)

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TX205 Price List No. 5  
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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.21 National Local Service (Cont'd)

4.21.1 Basic Business Lines (Cont'd)

Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term. Pricing for alternate term lengths will be offered on an individual case basis.

4.21.1.1 Monthly Recurring Charges

Line Charge	Florida A	Florida B	Florida C
Basic Local Line	\$29.05	\$54.06	\$27.58
Optional Features:			
Call Forward Busy	\$4.75	\$1.25	\$1.00
Call Forward No Answer	\$4.75	\$1.25	\$1.00
Hunting	\$10.00		
Call Forward Variable	\$5.00	\$5.00	\$6.00
Call Waiting	\$7.00	\$6.00	\$6.00
Speed Calling 8	\$5.00	\$4.00	\$4.00
Three Way Calling	\$5.50	\$5.00	\$5.00
Caller ID Number Only	\$11.00	\$10.00	\$10.00
Caller ID Name & Number	\$11.00	\$11.50	\$10.50

4.21.1.2 Non-Recurring Charges

Installation Charge (Per Line)	Florida A	Florida B	Florida C
First Line	\$56.24	\$68.90	\$66.40
Additional Line(s)	\$56.24	\$68.90	\$66.40
Service order charges apply as described in Section 4.3.1 of this tariff.			

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NOTE: Florida A is Florida/BellSouth territory. Florida B is Florida/Verizon territory. Florida C is Florida/Sprint territory.

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Reston, VA 20190

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.21 National Local Service (Cont'd.)

4.21.2 Private Branch Exchange (PBX) Trunks\*

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4.21.2.1 Service Description:

PBX Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic.

Two-Way Trunks: A Trunk which allows traffic to be transmitted from either the customer's PBX or the Company switching equipment.

One-Way, out only: A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the Company switching equipment.

One-Way, in only: A One-Way Trunk that only allows traffic from the Company switching equipment to be transmitted to the customer's PBX.

Direct Inward Dialing (DID) Service: A special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

\*Effective November 24, 2008, this product will be available only to current customers at their current location.

(N)  
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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.21 National Local Service (Cont'd)

4.21.2 Private Branch Exchange (PBX) Trunks (Cont'd.)

4.21.2.2 Rates and Charges

PBX Trunk Customers will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, where applicable. Additional Federal, State, and Local taxes and Surcharges may also apply. Rates below are based on a two year term. Rates for alternate term lengths may be provided on an individual case basis.

Monthly Recurring Charges	Florida A	Florida B	Florida C
PBX Trunks			
Two-Way	\$37.60	\$76.05	\$54.08
One-Way, out only	\$37.60	\$76.05	\$54.08
One-Way, in only	\$37.60	\$76.05	\$54.08
Optional Features			
DID Termination	\$26.00	\$35.00	
Hunting	\$10.00		
DID Numbers			
Per Blocks of 20	\$5.00	\$100.00	\$15.00
Per Blocks of 100	\$25.00	\$440.00	\$75.00

NOTE: Florida A is Florida/BellSouth territory. Florida B is Florida/Verizon territory. Florida C is Florida/Sprint territory.

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.21 National Local Service (Cont'd)

4.21.2 Private Branch Exchange (PBX) Trunks (Cont'd.)

4.21.2.2 Rates and Charges (Cont'd)

Non-Recurring Charges	Florida A	Florida B	Florida C
<b>PBX Trunks</b>			
Two-Way	\$56.24	\$35.00	\$66.40
One-Way, out only	\$56.24	\$35.00	\$66.40
One-Way, in only	\$56.24	\$35.00	\$66.40
<b>Optional Features</b>			
DID Termination	\$90.00	\$40.00	
<b>DID Numbers</b>			
Per Blocks of 20	\$915.00	\$550.00	\$175.00
(Each additional block of 20)	\$15.00		\$175.00
Per Blocks of 100	\$915.00	\$550.00	\$175.00
(Each additional block of 100)	\$15.00		\$175.00

NOTE: Florida A is Florida/BellSouth territory. Florida B is Florida/Verizon territory. Florida C is Florida/Sprint territory.

4.21.2.3 Re-Dispatch Charge

If on the date for the turn up of Services, Company is not permitted access to the Customer's or End User's premise for any reason, then an additional installation charge of \$500.00 may apply if a re-dispatch is required in order for Company to turn up Customer's Service.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.22 Foreign Exchange Service

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Foreign Exchange Service is exchange service furnished from an exchange other than the one which normally serves the area in which the customer is located. Foreign Exchange Service is available when both the foreign rate center and the rate center in which the customer is located are served by a single switch and are supported by the same 911 selective router.

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Foreign Exchange Service may be provided as Inbound Only, Outbound Only or Two-Way service. Foreign Exchange Service is available on the following services: Business Lines, Centrex Lines, Analog Trunks, Full Switched Digital T1, Fractional Switched Digital T1, ISDN-PRI and ISDN-BRI. See applicable sections of this price list for full product descriptions.

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The local calling area that applies to Foreign Exchange Service is the same as that which regularly applies to other Company-provided local exchange access service bearing the same NPA-NXX designation.

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4.22.1 Restrictions

Mixing of Foreign Exchange Service lines and non- Foreign Exchange Service lines within a service arrangement such as Hunting, PBX and ISDN Trunk Groups is allowed only when non- Foreign Exchange Service lines/trunks hunt to Foreign Exchange Service lines/trunks.

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Customer must subscribe to Foreign Exchange Service for a minimum contract period of one year. Foreign Exchange Service is and it is co-terminus with the service to which it is terminated.

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.22 Foreign Exchange Service

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4.22.2. Rates

The pricing listed below is in addition to the local access service rates which regularly apply for exchange access service bearing the foreign exchange NPA-NXX. See this price list for applicable local rates. In addition, Customer will receive one foreign exchange directory listing at no charge.

Access Types	MRC	NRC
Foreign Exchange Business Line	\$20.00	\$25.00
Foreign Exchange Centrex Line	\$20.00	\$25.00
Foreign Exchange ISDN-BRI	\$20.00	\$25.00
Foreign Exchange Trunk (per DSO channel)	\$20.00	\$25.00
Foreign Exchange Full Switched T1	\$500.00	\$200.00
Foreign Exchange ISDN-PRI	\$500.00	\$200.00

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.23 Intercept and Number Referral Service

4.23.1 Intercept

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides the status of the telephone service. Intercept Service is available for published numbers and DIDs free of charge for the first 90 days of use. Intercept Service for published numbers in place longer than 90 days will be charged as outlined below. Intercept Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

4.23.2 Number Referral Service

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides callers with the new number. Number Referral Service is available for published numbers free of charge for the first 90 days of use. Number Referral Service for published numbers in place longer than 90 days will be charged as outlined below. Number Referral Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

4.23.3 Rates and Charges

Intercept and Number Referral Service Duration	Non-recurring Charge
1 month:	\$10.00
2 months:	\$20.00
3 months:	\$30.00
6 months:	\$45.00
9 months:	\$55.00
12 months:	\$65.00

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.24 XO Centrex Tampa and Orlando Only

XO Centrex service provides the customer with a single, voice-grade communications channel. Each circuit will include a telephone number. XO Centrex will be provided to customers with 20 or more Centrex stations.

The customer's system will be comprised of Centrex Trunks, Centrex Stations, and Centrex Optional Features which will be priced individually.

XO Centrex will be furnished subject to the availability of facilities and features.

A standard directory listing will be furnished with each Centrex Station.

XO Centrex service must be purchased for a minimum period of 12 months.

4.24.1 Standard Features

Each XO Centrex station includes the following standard features:

- Call Forwarding - Variable, Busy, No Answer
- Call Hold
- Call Park
- Call Pickup
- Call Transfer
- Call Waiting
- Call Waiting - Cancel
- Six-Way Conferencing
- Direct Inward Dialing, Direct Outward Dialing
- Hunting
- Four Digit Calling
- Speed Calling
- Caller ID with Name & Number
- Caller ID Blocking (per call and / or per line)
- Automatic Line
- Service Restrictions (900/976, Internal Only, Deny Toll, Deny International, LIDB Restrictions)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.24 XO Centrex, Tampa and Orlando Only (Cont'd)

4.24.2 Optional Features

In addition to the XO Centrex standard features listed above, the customer may order the following XO Centrex optional features:

Account Codes, and Authorization Codes  
Remote Access to Call Forwarding  
Distinctive Ringing  
Multiple Appearance Directory Numbers  
Uniform Call Distribution

4.24.3 XO Centrex Rates and Charges

4.24.3.1 Non-Recurring Charges - XO Centrex

Per system installed (50 or less stations) \$500.00

XO Centrex installations for systems with greater than 50 stations may be charged additional installation fees on an individual case basis.

4.24.3.2 Recurring Charges - XO Centrex

Centrex Trunk (20 to 50 station system) \$50.00

Centrex Trunk (greater than 50 stations) \$48.00

Centrex Station (20 to 50 station system) \$21.00

Centrex Station (greater than 50 stations) \$18.00

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4. Service Descriptions and Rates (Cont'd.)

4.24 XO Centrex, Tampa and Orlando Only (Cont'd)

4.24.3 XO Centrex Rates and Charges, Tampa and Orlando Only (Cont'd)

4.24.3.3 Non-recurring Charges -XO Centrex optional features

Account Codes, and Authorization Codes (per station)	\$5.00
Remote Access-Call Forwarding (per station)	\$5.00
Distinctive Ringing (per station)	\$5.00
Multiple Appearance Directory Numbers (per listing)	\$5.00
Uniform Call Distribution (per station)	\$15.00

4.24.3.4 Recurring Charges - XO Centrex Optional Features

Account Codes, and Authorization Codes (per station)	\$5.00
Remote Access-Call Forwarding (per station)	\$5.00
Distinctive Ringing (per station)	\$5.00
Multiple Appearance Directory Numbers (per listing)	\$1.00
Uniform Call Distribution (per station)	\$15.00

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.25 Centrex, All Locations

Centrex is a business telephone system that is offered from the local Company central office. Centrex is a service that delivers a set of PBX-like features to individual desks with all lines linked in the Central Office to provide internal communications as well as access to the Public Switched Telephone Network (PSTN). Centrex Customers will be charged a Non-Recurring Charge, a Monthly Recurring Charge and Usage charges as specified below, as well as all applicable Federal, State and Local Taxes and Surcharges.

4.25.1 Centrex includes the following standard attributes at no cost:

- Touchtone
- One White Pages Directory Listing
- One Yellow Pages Directory Listing
- 911 Access
- Caller ID Blocking- Per Call
- Itemized Usage Billing by Extension
- Station to Station Dialing
- Blocking Restrictions- Centrex comes standard with all 976/976-like Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLata, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.25 Centrex, All Locations (Cont'd)

4.25.2 Centrex Product Features

The list below indicates which features will be included in the Centrex offering and whether they will be Standard or Optional features. Customer can select Standard Features at no additional cost over and above the Centrex line Monthly Recurring Charge and Non-Recurring Charges. Additional Monthly Recurring Charges and Non-Recurring Charges incurred for all Optional features are listed below in this Section.

Standard Centrex Features

Call Forward Busy	Direct Inward/Direct Outward Dialing
Call Forward Don't Answer	Directed Call Pickup
Call Forward- Variable	Executive Busy Override
Call Forwarding of Call Waiting Calls	Executive Busy Override Exempt
Call Hold	Hunting
Call Pickup	Intercept
Call Transfer	
Call Waiting with Cancel Call Waiting	Ring Again
Call Waiting Display of Caller ID	Speed Calling 8 numbers
Caller ID- Number Only	Speed Calling 30 numbers
Conference Calling -- Meet Me	Three Way Calling
Optional Analog Features	
Assume Dial "9"	
Automatic Line	
Automatic Route Selection-Basic (NPA Screening Only)	
Call Park	
Caller ID Name and Number	
Digital Facility Interface (IXC T-1 Access)	
Remote Access to Call Forwarding	
Simultaneous Ring (SimRing)	

(M)

\*Some Require Nortel Proprietary Electronic Business Set.

Some information on this page was moved to Page 187.

(N)

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TX205 Price List No. 5  
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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.25 Centrex, All Locations (Cont'd)

4.25.2 Centrex Product Features (Cont'd)

4.25.2.1 Electronic Business Set Standard Features\*

Auto Answer Back	Business Set Automatic Dial
Automatic Line	Business Set Display
Fast Transfer	Display Called Number
Group Intercom	Key Short Hunt
Primary Directory Number	Query Time and Date
Privacy Release	
Multiple Appearance of Directory Number (MADN – Single or Multi)	

(N)

(N)

(M/T)

4.25.2.2 Electronic Business Set Optional Features\*

Electronic Set Interface per PDN

\*Some Require Nortel Proprietary Electronic Business Set.

4.25.2.3 Due to the scheduling of Network Turn Up and testing of Electronic Business Set features in all Company Switches, features listed below may not be available at time of Service Activation.

Auto Answer Back  
Fast Transfer  
Group Intercom  
Privacy Release  
Electronic Set Interface per PDN

*Some information on this page was moved from Page 186.*

(N)

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**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.25 Centrex, All Locations (Cont'd)

4.25.3 Centrex Rates and Charges:

Centrex Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Monthly Recurring Charges

Miami/Ft. Lauderdale, and Orlando A:

	One Year Term	Two Year Term	Three Year Term	
Number of Lines				
10-24 Centrex	\$52.38	\$47.63	\$43.35	(I)
25-72 Centrex	\$46.99	\$42.78	\$38.99	
73-96 Centrex	\$46.99	\$42.78	\$38.99	(I)
97+ Centrex	ICB	ICB	ICB	

Tampa

	One Year Term	Two Year Term	Three Year Term	
Number of Lines				
10-24 Centrex	\$50.76	\$46.01	\$41.74	(I)
25-72 Centrex	\$45.37	\$41.16	\$37.36	
73-96 Centrex	\$45.37	\$41.16	\$37.36	(I)
97+ Centrex	ICB	ICB	ICB	

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.25 Centrex, All Locations (Cont'd)

4.25.3 Centrex Rates and Charges (Cont'd)

Monthly Recurring Charges (Cont'd)

Orlando B:

	One Year Term	Two Year Term	Three Year Term	
Number of Lines				
10-24 Centrex	\$55.98	\$52.22	\$52.22	(I)
25-72 Centrex	\$42.07	\$39.14	\$39.14	
73-96 Centrex	\$40.89	\$38.02	\$38.02	(I)
97+ Centrex	ICB	ICB	ICB	

**Miami/Ft. Lauderdale, Tampa and Orlando A and B**

**Optional Features:**

Assume Dial "9"	\$1.00
Automatic Line	\$5.00
Automatic Route Selection-Basic (NPA Screening Only)	\$6.00
Call Park	\$1.00
Caller ID Name and Number	\$3.00
Electronic Set Interface per PDN	\$1.00
Digital Facility Interface (IXC T-1 Access)	\$298.00
Remote Access to Call Forwarding	\$5.00
Simultaneous Ring (SimRing)	\$3.00
Direct Station Busy Lamp Field	\$3.00
Single appearance directory number	\$1.00

**Miami/Ft. Lauderdale, Orlando A  
 Only:**

Add-On Module Interface, per module	\$0.00
Anonymous Call Rejection	\$4.00
Automatic Call Back	\$4.00
Automatic Recall	\$4.00
Selective Call Acceptance	\$5.00
Selective Call Forwarding	\$3.00
Selective Call Rejection	\$3.00

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.25 Centrex, All Locations (Cont'd)

4.25.3 Centrex Rates and Charges (Cont'd)

Monthly Recurring Charges (Cont'd)  
Optional Features

**Orlando B Only**

Add-On Module Interface, per module	\$0.00
Anonymous Call Rejection	\$4.00
Automatic Call Back	\$4.00
Automatic Recall	\$4.00
Selective Call Acceptance	\$5.00
Selective Call Forwarding	\$3.00
Selective Call Rejection	\$3.00

**Tampa Only**

Add-On Module Interface, per module	\$0.00
Anonymous Call Rejection	\$3.00
Automatic Call Back	\$3.00
Automatic Recall	\$3.00
Selective Call Acceptance	\$7.00
Selective Call Forwarding	\$7.00
Selective Call Rejection	\$7.00

(N)  
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(N)

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.25 Centrex, All Locations (Cont'd)

4.25.3 Centrex Rates and Charges (Cont'd)

Non Recurring Charges:

\$17.00	per Centrex Line (10-24), except Orlando B:	\$7.00
\$17.00	per Centrex Line (25-72), except Orlando B:	\$7.00
\$17.00	per Centrex Line (73-96), except Orlando B:	\$6.00
ICB	per Centrex Line (97+ Lines), except Orlando B:	\$ICB

Miami/Ft. Lauderdale, Tampa, and Orlando A & B

Optional Features:

Assume Dial "9"	\$34.00
Automatic Line	\$0.00
Automatic Route Selection-Basic(NPA Screening Only)	\$170.00
Call Park	\$4.00
Caller ID Name and Number	\$0.00
Electronic Set Interface per PDN	\$0.00
Digital Facility Interface (IXC T-1 Access)	\$728.00
Remote Access to Call Forwarding	\$0.00
Simultaneous Ring (SimRing)	\$0.00
Direct Station Busy Lamp Field	\$4.00
Secondary Appearance of Software No.	\$4.00
Single appearance directory number	\$10.00

Service order charges apply as described in Section 4.3.1 of this tariff.

(D)(N)

Add-On Module Interface, per module	\$13.00
Anonymous Call Rejection	\$9.00
Automatic Call Back	\$9.00
Automatic Recall	\$9.00
Selective Call Acceptance	\$9.00
Selective Call Forwarding	\$9.00
Selective Call Rejection	\$9.00

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TX205 Price List No. 5  
FPSC Scan Verified 2014

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.26 Emergency Redundancy Routing

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or "all trunks busy" condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with ISDN PRI, Digital T-1, and all XOptions packages.

ERR is available on a per T-1 basis, for up to four T-1s per location. ERR is available where facilities permit. The Company's ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable non-recurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

	Per T-1
Non-Recurring Charge	\$250.00
Monthly Recurring Charge	\$ 29.00

(I)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.26 Reserved for Future Use

(D)

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ISSUED: October 7, 2005

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TX205 Price List No. 5  
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FL10505

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.27 Foreign Exchange Service

4.27.1 Regulations

- 4.27.1.1 Foreign Exchange Service is inbound exchange service furnished to a subscriber from an exchange other than the one from which he would normally be serviced.
- 4.27.1.2 Foreign Exchange Service is offered in connection with local access services only.
- 4.27.1.3 Other services, equipment or facilities used in connection with Foreign Exchange Service, including features, calling name and number, E911 location, and calling plans, are furnished subject to the rates and regulations applying in the foreign exchange from which the subscriber is served, and are furnished as if the subscriber service were located in that exchange. Foreign Exchange Service is limited to service areas in this XO has a physical point of presence or interconnection facilities to support such service.
- 4.27.1.4 Foreign Exchange Service is furnished subject to the same restrictions as to the use of the service by other than the subscriber and his representatives, as apply in connection with other classes of service.
- 4.27.1.5 Subscribers to Foreign Exchange Service are not required to subscribe to other service in the exchange from which they would normally be served except where the normal exchange has toll calling or extended local calling with the foreign exchange.
- 4.27.1.6 When the foreign exchange from which service is requested has more than one exchange and/or central office in its Local Calling Area, the Company shall determine from which of the exchanges will be furnished. A Customer may have no more than three Foreign Exchange number assignments per T-1 or equivalent of local access service. When two or more companies are involved in furnishing the service, such determination may be made only with the consent of the company, which operates the exchange from which the service will be furnished.

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.27 Foreign Exchange Service (Cont'd)

4.27.2 Rates and Charges

4.27.2.1 Methods of Applying Rates

The monthly recurring charge for Foreign Exchange Service is \$75.00.

4.27.2.2 Where service is furnished from a Local Calling Area with more than one office and/or exchange and the subscriber requests that the service be furnished from a central office other than as determined by the Company, the required additional channel between the central office areas involved with be furnished as an additional Foreign Exchange Service charge.

4.27.2.3 The Local Service Area of, and Long Distance rates to and from main stations or PBX systems connected for Foreign Exchange Service are the same as regularly apply to stations located in the foreign exchange area.

4.27.2.4 The normal service charges for connections, move or change or service specified in this Price List apply in addition to the installation charge.

4.27.0 Historic Invoices

The Company will furnish, upon Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

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(N)

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.27.1 Supplemental Change Charge

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

Monthly Recurring Charge Range	NON-RECURRING CHARGES		
	Timeframe of Change Request		
	Within 2 Business Days of Order Acceptance	On or after 3 <sup>rd</sup> Business Day after Order Acceptance and up to the 5 <sup>th</sup> Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date additional, charges may also apply as outlined in Section 2.1.7.

4.27.2 Reserved for Future Use

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**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.27.3 Service Extension Charge

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

Type of Circuit	NON-RECURRING CHARGES	
	First Circuit	Each Additional Circuit
Less Than or Equal to a DS1 (1.544 Mbps)	\$ 325.00	\$ 80.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	\$ 550.00	\$ 550.00

4.27.4 Administrative Service Fee

The Administrative Service Fee is being applied to help recover expenses associated with administration and system support costs associated with providing and improving quality of customer service. The Administrative Service Fee will be assessed at 3.5 percent of customer's total Monthly Recurring Charges.

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of Florida, Inc. has facilities and to existing Customers of XO Florida, Inc. as of January 31, 2005.

**Category Two - Sections 4.28 thru 4.56**

4.28 Miscellaneous Charges

The following charges apply to all services, unless otherwise specifically exempted in the individual service description in this Price List.

4.28.1 Service Order Charge

Line Connection Charge		
- Original Line	\$56.00	
- Each Additional Line	\$12.00	
 Line Change Charge		
- Original Line	\$38.00	
-Each Additional Line	\$11.00	
 Primary Service Order Charge	\$50.00	
 Secondary Service Order Charge	\$50.00	
Record Service Order Charge	\$15.00	
 Technician Visit Charge per occurrence	\$150.00	(T)(D) (D) (D)
  Line Restoral (Company initiated suspension) - Per Line	\$20.00	
  Account Set-up Fee, per account, per location (Applies when establishing a new account with the Company)	\$25.00	
PIC Change Charge (Per line/trunk) (interLATA or intraLATA change)	\$5.00	

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.28 Miscellaneous Charges (Cont'd)

4.28.1 Service Order Charge (Cont'd)

The following charges apply to all services, unless otherwise specifically exempted in the individual service description in this Price List:

- Primary Service Order Charge (Adding lines, moving services, convert product types)
- Subsequent Order Charge (Adding features, changing existing features, changes to existing lines)
- Record Order Charge (Adding or changing directory listings, changing billing account information)
- Line Restoral Charge (Re-establishing service after suspension for non-payment)
- PIC Change Charge (Changing long distance or intraLATA carrier)
- Technician Visit Charge (Requests requiring a technician to be dispatched for work to be completed)

4.28.2 Reserved for Future Use

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.29 Emergency Redundancy Routing

Emergency Redundancy Routing (ERR) enables a Customer to establish an alternate routing solution when an emergency causing a communication failure or "all trunks busy" condition occurs. ERR will automatically reroute voice traffic to a number predetermined by the Customer. ERR is available with Digital PBX, Digital PBX Package, PRI Bundled Package, and True Business Total Communications and Digital Communications only.

ERR is available on a per T-1 basis , for up to four T-1s per location. ERR is available where facilities permit. The Company's ability to redirect calls is dependent on the capabilities at the back-up site for ERR and redirecting large volumes of calls is not recommended.

Customer will be charged applicable non-recurring charges and monthly recurring charges. Customers will also be charged for any applicable usage charges incurred if the predetermined number is located outside of the Central Office of the ERR enabled telephone number.

	Per T-1
Non-Recurring Charge	\$250.00
Monthly Recurring Charge	\$ 29.00

(I)

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LOCAL EXCHANGE SERVICES

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- 4. Service Descriptions and Rates (Cont'd.)
  - 4.29 [Reserved for Future Use] (Cont'd)

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LOCAL EXCHANGE SERVICES

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- 4. Service Descriptions and Rates (Cont'd.)
  - 4.29 [Reserved for Future Use] (Cont'd)

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LOCAL EXCHANGE SERVICES

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- 4. Service Descriptions and Rates (Cont'd.)
  - 4.29 [Reserved for Future Use] (Cont'd)

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LOCAL EXCHANGE SERVICES

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- 4. Service Descriptions and Rates (Cont'd.)
  - 4.29 [Reserved for Future Use] (Cont'd)

D

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.29 Wire Maintenance Plan (Cont'd.)

4.29.8 Termination

Customers may terminate participation in the Wire Maintenance Plan at any time by giving notice to the Company as set forth under the Notices provision of the Voice Service Order/Integrated Access Order form. The Company may terminate Customer's participation in the Wire Maintenance Plan as provided for under the Voice Service Order/Integrated Access Order form.

4.29.9 Effective Date

Commencement of coverage under the Wire Maintenance Plan for existing voice service shall not be effective until thirty (30) days after the Company receives Customer's request to commence the Wire Maintenance Plan. Commencement of coverage under the Wire Maintenance Plan for new voice service shall be effective on a date to be determined by the Company, which shall not be later than thirty (30) days after the installation of said new voice service. Should Customer subscribe to the Wire Maintenance Plan at the same time Customer request service on an inside wire or jack problem, the Wire Maintenance Plan will not cover service for that particular visit or problem, and Customer will be charged a maintenance service charge in accordance with the List Price.

4.30 Select Usage Call Detail

4.30.1 Description

Call detail records associated with the Company's intracompany calling plan will not appear on customer invoices. These usage records will be made available to the customer upon request only and are billed per line, per service location, per billing cycle. Call detail records will be provided for all eligible lines, whether specifically requested or not. Customer must request usage records each month, and requests can be made for up to three months of prior usage.

4.30.2 Rates and Charges

Call Detail Record (per line, per service location, per billing cycle)	\$20.00
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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.32 Directory Listing Services

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The Company use abbreviations in listings. The Company may reject a residence listing which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A name may be repeated in the white pages only when only when a different address or telephone number is used.

The following listings are provided at no additional charge to the Customer:

- one listing for each individual line service, auxiliary line or PBX system.

4.32.1 Directory Listing Definitions

**Additional Listing** - If more than one listing in the directory is requested, an additional listing may be furnished in other names when, in sole judgment of the Company, the subscriber's service is not a joint user, shared or being resold.

**Non-Published Listing** - A Non-Published Number will be furnished at the Customer's request. A Non-Published Number is not listed in the telephone Company's directories, or on directory assistance records. Listing information (name, address and number) on a Non-Published Number is not available to the general public.

**Non-Listed Listing** - A Non-Listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party.

**Caption Listing** - Listings may be indented under a caption or subcaption at no additional charge when in the judgment of the Company; the captions will facilitate the use of the service.

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.32 Directory Listing Services (Cont'd)

4.32.2 Rates and Charges

The following monthly charges apply to special listings requested by the Customer over and above those free listings provided for in this price list.

Type of Listing	Monthly Recurring Charge	
In BellSouth Service Territories:		
Primary Listing	N/C	
Extra Line of Information	\$5.00	(I)
Foreign Listing	\$5.00	
Cross Reference Listing	\$5.00	
Additional Listing	\$5.00	
Non-Published Listing	\$7.00	
Non-Listed Listing	\$5.00	(I)
Caption Listing	N/C	
In Verizon Service Territories:		
Primary Listing	N/C	
Additional Listing	\$5.00	(I)
Non-Published Listing	\$7.00	
Non-Listed Listing	\$5.00	(I)
Caption Listing	N/C	
Foreign Listing	\$5.00	(I)
Extra Line of Information	\$5.00	
Cross Reference Listing	\$5.00	(I)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.33 Directory Assistance

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. Rates and allowances for local and National Directory Assistance service are provided in the Company's Florida Interexchange Services tariff.

4.33.1 Special Rates For The Handicapped

There shall be no charge for up to fifty (50) calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing price list rates for every call in excess of fifty (50) within a billing cycle.

4.33.2 Rates and Charges

Each Local Directory Assistance Call	\$2.25	(I)
Each IntraLATA and national Directory Assistance Call	\$2.25	(I)

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.34 Operator Services

Provides for live or automated operator treatment when a Customer dials "0". Operator Services can be used to assist the Customer in routing or billing for a call. Billing options include, but are not limited to, bill to originating telephone number, collect or to a Original party. (D)

4.34.1 Operator Services (for non-aggregator locations)

A per-call service charge applies in addition to the per minute usage rates when applicable. The service charge applies in all rate periods and is as follows:

BellSouth Service Territories:

Call Type:	Surcharge
-Collect Calling	\$1.95
-Third Number Billing	\$1.95
- Station to Station operator assisted, collect, Original party	\$1.95
- Person-to-Person operator assisted local call	\$3.60
- Operator Busy Verification	\$2.75
- Operator Emergency Interruption	\$5.55

Verizon Service Territories

Call Type:	Surcharge
-Collect Calling	\$1.70
-Collect Calling, ECS	\$1.95
-Third Number Billing	\$1.70
-Third Number Billing, ECS	\$1.95
- Station to Station operator assisted, collect, Original party	\$1.70
-Station to Station ECS	\$1.95
- Person-to-Person operator assisted local call	\$3.35
-Person-to-Person ECS	\$3.60
- Operator Busy Verification	\$2.20
- Operator Busy Verification/Emergency Interruption	\$4.25

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.34 Operator Services (Cont'd.)

4.34.2 Operator Services (Aggregator Locations)

Calls from aggregator locations, such as hotels or pay telephones will be rated as follows:

Per Call Service Charge	
Person to Person	\$3.25
All Other	\$1.75
No other surcharges will apply	
Rate Per Minute	\$0.30

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.35 IntraLATA Long Distance Services

Long Distance Services are available from the Company pursuant to terms, conditions, regulations and rates as provided for in its Florida Interexchange Service Tariff. Service is available for use by Customers twenty-four (24) hours a day. The Company Long Distance Service enables a User of an exchange access line to place calls to any station on the public switched telecommunications network bearing an NPA-NXX designation associated with points outside the Customer's Local Calling Area. The Company's Long Distance Service is offered for both interLATA and interLATA calling. Customers must arrange for intraLATA and interLATA service from the interexchange carriers of their choice. Customers may choose the Company as their carrier for intraLATA calls and interLATA calls.

4.36 Main Number Retention

Main Number Retention is an optional feature by which a Customer, who was formally a customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.37 Selective Class of Call Screening

This service provides the option of blocking 1+, 101XXXX1+, 976, 900, and screening information to prevent operator assisted calls from being billed to subscriber's line. This service is available to all classes of service.

BellSouth Service Territories Type of Blocking Service	Monthly Recurring Charges	Non-Recurring Charges
Toll Restriction	\$5.50	\$10.00
900/976 Blocking	N/C	\$10.00
976 Blocking	N/C	\$10.00
International Blocking	N/C	N/C
900 Blocking	N/C	N/C
900/976/International Blocking	N/C	\$10.00
900/International Blocking	N/C	N/C
1+ Blocking	\$1.50	N/C
10XXX Blocking	N/C	N/C
Bill Number Screening	N/C	N/C

Verizon Service Territories Type of Blocking Service	Monthly Recurring Charges	Non-Recurring Charges
Toll Restriction	\$3.75	\$10.00
1+ Blocking	\$3.75	\$10.00
900/976 Blocking	N/C	N/C
976 Blocking	N/C	N/C
900 Blocking	N/C	N/C
International Blocking	N/C	N/C
900/976/International Blocking	N/C	N/C
900/International Blocking	N/C	N/C
10XXX Blocking	\$3.75	\$10.00
Billed Number Screening		
Option A	\$1.00	N/C
Option B	\$1.00	N/C
Option C	\$1.00	N/C

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.38 Customized Code Restrictions

Customized Code Restrictions (CCR) will provide a choice of code restriction options for selected outgoing calls. Each option will permit local calls, except local calls to an expanded local area which may be restricted by Options #1(b) and #3(b) as specified below. Additionally, non-chargeable calls to Company numbers such as repair service, emergency numbers (911) and toll free 1+8XX calling will be permitted with all blocking options. Customized Code Restrictions will be available to all classes of service.

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Customized Code Restrictions Options

Option	Restricted Codes
Option #1	Operator 0-; Operator 0+; DDD 1+; 101XXXX; 1+900; 1+555-1212 and 1+NPA-555-1212, 411; 976; 1 + 976, 440 (PulseLink® Access); IDDD 01; IDDD 011+; Three-Digit Dialing Service (N11, 211, 311, 511, 711, and 811)
Option #2	976; 1 + 976; Operator 0-; Operator 0+; IDDD 01; IDDD 011+; IDDD 10XXX+011+; IDDD 101XXXX+011+
Option #3	Operator 0-; Operator 0+; DDD 1+; 101XXXX; 1+900; 1+555-1212 and 1+NPA-555-1212; IDDD 01; IDDD 011+
Option #4	976; 1 + 976; 1+900; PulseLink ®
Option #5	976; 1 + 976
Option #6	976; 1 + 976; 1 + 900; Three-Digit Dialing Service (N11, 211, 311, 511, 711, and 811)
Option #7	Operator 0-; Operator 0+; DDD 1+InterLATA; 1+900; 1+555-1212 and 1+NPA 555-1212; 411; 976; 1+976; 440 (PulseLink® Access); IDDD01; IDDD011+; 101XXXX; Three-Digit Dialing Service (N11, 211, 311, 511, 711, and 811)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.38 Customized Code Restrictions (Cont'd)

	Monthly Recurring Charge	Non-Recurring Charge
Option 1	\$5.50	\$10.00
Option 2	\$5.50	\$10.00
Option 3	\$5.50	\$10.00
Option 4	\$5.50	\$10.00
Option 5	\$0.00	\$0.00
Option 6	\$0.00	\$0.00
Option 7	\$0.00	\$0.00

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.39 Intercept Services

4.39.1 General

Intercept Service provides a recorded announcement that states the line number status and referral number, if available, for calls placed to a disconnected or changed business line number.

Intercept Service is subject to the availability of facilities.

Basic Intercept Service is provided free of charge to business customers for primary and DID numbers upon request for one year. Extensions beyond the free referral period are not available.

4.39.2 Rates and Charges

	Monthly Charge
Basic Intercept Service	N/C

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.40 Business Plus

Business Plus service is offered to Single and Multi-Line service only and allows the customer to choose between two LATA-wide calling plans.

4.40.1 Option 1

Option 1 is a flat rated plan which allows for unlimited local calling within the LATA subject to an allowance of 7,200 minutes per line per month. Usage over the 7,200 minute allowance is billed on a per minute basis.

	Per Minute
Local, ECS, and LATA usage over 7,200 minute allowance	\$0.05

4.40.2 Option 2

Option 2 is a combination rated plan which provides for unlimited usage within the local and ECS areas for a flat monthly charge.

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.41 Independence Plan Discount Pricing

The Independence Plan will offer three (3) levels of discounts to its customers based on the number of features, revenue volume and revenue commitments.

4.41.1 Level 1 - Independence Plan Feature Discounts

The Independence Plan Feature Discount will discount features based on the number of features subscribed to a line. List rates will be established for Custom Calling features at the market level. Independence Plan Feature Discounts are determined at a line level based on the number (see Chart 1) of eligible (see Chart 2) features that are subscribed to on the individual line. This discount is applied before any other discounts.

Number of Customer Calling Features on a Line	Feature Discount
2	20%
3	30%
4 or more	40%

Custom Calling Features	Contributory	Eligible
Caller ID options	Yes	Yes
Call Forwarding options	Yes	Yes
Call Waiting	Yes	Yes
Call Return	Yes	Yes
Auto Redial	Yes	Yes
Three Way Calling	Yes	Yes
Speed Dial options	Yes	Yes
Distinctive Ring	Yes	Yes
Anonymous Call Rejection	No	No
Selective Blocking (Per Call)	No	No
Complete Blocking (Per Line)	No	No
Call Transfer	No	No
Message Waiting Indicator	No	No

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.41 Independence Plan Discount Pricing (Cont'd)

4.41.2 Level 2 - Independence Plan Volume Discounts

The length of the term commitment determines the retroactive (per invoice cycle) volume discount schedule. Total contributory services under the Customer Master Account Level are to be aggregated during the billing cycle, to determine the earned discount percentage. The earned discount percentage will be applied to all eligible billing to determine The Independence Plan Volume Discounts earned. Product discounts are determined after feature discounts are applied.

Total Monthly Charges	One-Year	Two Year	Three Year
\$100.01 - \$149.99	10%	15%	15%
\$150.00 - \$299.99	13%	18%	18%
\$300.00 - \$599.99	15%	20%	20%
\$600.00 - \$1199.99	17%	22%	22%
\$1,200.00 - \$2,399.99	19%	24%	24%
\$2,400.00 - \$3,699.99	21%	26%	26%
\$3,700.00 - \$5,599.99	23%	28%	28%
\$5,600.00 +	25%	30%	30%

(N)  
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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.41 Independence Plan Discount Pricing (Cont'd)

4.41.2 Level 2 - Independence Plan Volume Discounts (Cont'd)

Products and Services	Contributory	Eligible
Dedicated Internet Access Services	Yes	Yes
Total Communications – Base Package	Yes	No
Total Communications – Incrementals	Yes	No
Integrated Access Channel Packages	Yes	No
Business Line and Analog PBX Trunk	Yes	Yes
Digital PBX Service	Yes	Yes
Digital PBX Package	Yes	No
ISDN PRI Service	Yes	Yes
ISDN PRI Package	Yes	No
Remote Call Forwarding (RCF)	Yes	Yes
Voice Mail*	Yes	Yes
Custom Calling Features	Yes	Yes
Directory Listing Services	Yes	Yes
Usage Sensitive Services	Yes	Yes
Operator Services	Yes	Yes
Wire Maintenance Plan	Yes	No
Toll Blocking Options	Yes	Yes
Local Usage	Yes	Yes
InterLATA Usage	Yes	No
IntraLATA Usage	Yes	Yes
Toll Free	Yes	No
Service Order Charges	No	No
Installation Charges	No	No
Promotional Installation Charges	No	No
International Usage	Yes	No
Local Number Portability	Yes	No
No Primary Interexchange Carrier – Primary Interexchange Carrier Charge	No	No
End User Common Line Charge	Yes	No

(D)

\* Services not regulated under this tariff.

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.41 Independence Plan Discount Pricing (Cont'd)

4.41.2 Level 2 - Independence Plan Volume Discounts (Cont'd)

Products and Services	Contributory	Eligible
Account Set Up Charge	No	No
Taxes	No	No
Universal Service Fund	No	No
Local Call Detail Charge	Yes	Yes
Company's Internet Services	Yes	Yes
Company's Select Usage	No	No
Individual Case Basis	Yes	No
Other	TBD	TBD
DSL Services	Yes	No

(N)

4.41.3 Level 3 - Independence Plan Customer Revenue Commitment Discounts

Customer has the option to make a monthly-billed revenue guarantee, and receive an additional discount off net total billing for the invoice cycle, before the application of any taxing elements.

Customer Level Commitment	
\$500	3%
\$1000	4%
\$1500	5%
\$2000	6%
\$2500	7%

Customer Level Commitments are measured at the Customer Master Account level, governing all invoices and service locations associated with the customer master service agreement. This discount is to be applied to the net total invoiced charges before the application of any taxing elements for the billing cycle, after all other product charges and/or discounts are applied. Any Company Select usage will NOT contribute to the Customer Level Commitment discount.

If customer does not meet the revenue commitment, a shortfall penalty will be assessed, and no further discounting will be applied. At the time a multi-location customer agrees to a customer revenue commitment, the customer must determine which location will be billed the shortfall amount.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.41 Independence Plan Discount Pricing (Cont'd)

4.41.3 Level 3 - Independence Plan Customer Revenue Commitment Discounts (Cont'd)

If customer's total billing (before application of taxing elements) for the invoice cycle does not meet the revenue commitment after the Independence Plan Customer Revenue Commitment Discounts are applied, NO shortfall penalty will be assessed. For example, a customer agrees to a \$500 revenue commitment and after all the applicable discounts are applied the customer's invoice amount is \$510. Since they reached their minimum revenue commitment they qualify for an additional 3% (\$15.30). When you subtract the discount from the total invoice the customer's billable amount is now \$494.70. Though their total billable amount (after all discounts) falls below their commitment we will not charge them a shortfall since it was the discount that took them below.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.42 Optional Calling Features

The following Optional Calling Features are offered by the Company. The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

Anonymous Call Rejection

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party.

A service order is required to establish or discontinue Anonymous Call Rejection. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Call Forwarding Variable

This provides an arrangement for transferring incoming calls to another local service telephone number by dialing a code and the number of the service to which calls are to be transferred. In addition, calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding Variable is available to single line, multi-line, and analog PBX service.

Call Forwarding Busy Line

This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premises other than the provisioned premises. The customer selected forward-to telephone number is preprogrammed at the time service is established and can only be changed via service order. This service is available to single line, multi-line, and analog PBX service.

Call Forwarding Don't Answer

This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another telephone number. The customer selected forward-to telephone number and specified interval are preprogrammed at the time service is established and can only be changed via service order. No service order charge is applicable if the customer requests a ring count change within 30 days from the establishment of this feature on the subscriber's line.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.42 Optional Calling Features (Cont'd.)

Simultaneous Call Forwarding

Provides the customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the customer. The Simultaneous Call Forwarding customer is responsible for the payment of any applicable toll charges for each call between the Simultaneous Call Forwarding telephone and the line to which the call is being forwarded.

Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

This feature is available as follows: a) monthly subscription, or b) per activation/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each activation. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each activation. Access to the usage option can be restricted at the customer's request at no charge. This feature is available on a subscription basis to single and multi-line services only. It is also available on a per use basis to single line, multi-line and analog PBX services.

Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received. Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local business office or Annoyance Call Center for further action. The customer is not provided the traced number. At the customer's request, the Company will provide assistance and support. If the customer pursues with law enforcement, the Company will provide the call tracing information to law enforcement. Call Tracing is available on a per activation/occasion.

Call Transfer

Call Transfer allows customers to call to another party, thus freeing their line to make or receive other calls. This feature also allows the customer to add a Original party to a call already in progress, and after establishing the three-way call, to drop off without disconnecting the remaining parties. Call Transfer may also be used to transfer calls to voice mail boxes.

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LOCAL EXCHANGE SERVICES

---

4. Service Descriptions and Rates (Cont'd.)

4.42 Optional Calling Features (Cont'd.)

The following Optional Calling Features are offered by the Company. The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

**Anonymous Call Rejection**

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party.

A service order is required to establish or discontinue Anonymous Call Rejection. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

**Call Forwarding Variable**

This provides an arrangement for transferring incoming calls to another local service telephone number by dialing a code and the number of the service to which calls are to be transferred. In addition, calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding Variable is available to single line, multi-line, and analog PBX service.

**Call Forwarding Busy Line**

This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premises other than the provisioned premises. The customer selected forward-to telephone number is preprogrammed at the time service is established and can only be changed via service order. This service is available to single line, multi-line, and analog PBX service.

**Call Forwarding Don't Answer**

This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another telephone number. The customer selected forward-to telephone number and specified interval are preprogrammed at the time service is established and can only be changed via service order. No service order charge is applicable if the customer requests a ring count change within 30 days from the establishment of this feature on the subscriber's line.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.42 Optional Calling Features (Cont'd)

Call Waiting

By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that station. Permits putting Original call on hold so that Original call can be answered. This service is available to single and multi-line services only.

Caller ID - Basic (Number Delivery)

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls. When Caller ID - Basic is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the Original long silent interval of the ringing cycle. This feature is available to single and multi-line services only.

Caller ID - Deluxe (Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls. This feature is available to single and multi-line services only.

Calling Number Delivery Blocking - Permanent

This feature enables certain customers to prevent the transmission of their Directory Number and/or Directory Name on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Permanent is in operation on a continuous basis.

If the preassigned access code for Calling Number Delivery Unblocking - Per Call is dialed on a line that is provisioned with Calling Number Delivery - Permanent, the Directory Number and/or Directory Name will be delivered.

This feature is available only to shelters, non-profit and publicly funded domestic violence intervention agencies, and federal, state, and local law enforcement agency officers.

Calling Number Delivery Blocking - Per Call

This feature allows a customer to temporarily prevent the transmission of that customer's Directory Number and/or Directory Name and thus control their availability to the called party. The transmission of the Directory Number and/or Directory Name can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and/or Directory Name.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.42 Optional Calling Features (Cont'd)

Direct Connect Service

Direct Connect Service is an automatic dialing feature which provides the customer with the ability to automatically be connected with another predetermined telephone line in the circuit switched network. When the customer's telephone instrument goes off-hook, a switched connection is set-up without any further customer action. The predetermined telephone number is selected by the customer at the time service is established and can be changed only via service order.

Direct Connect Service may be used only in connection with single and multi-line line service.

Distinctive Ring Service

Distinctive Ring Service will enable a subscriber to have up to three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two or three separate telephone numbers without having a Original or Original line. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls.

Distinctive Ring Service is offered in the following format. Distinctive Ring Service I consists of one additional telephone number associated with a single line. Distinctive Ring Service II consists of two additional telephone numbers associated with a single line.

Distinctive Ring Service is available to non-hunting

Message Waiting Indication

Message Waiting Indication - Audible is a feature that enables end users to receive Message Waiting Indication on their lines. SMDI is used to activate or deactivate an audible alerting signal (stutter dial tone) on the end user's line notifying the end user that a message is waiting. Message waiting indication is available to single and multi-line service only.

Remote Access - Call Forwarding Variable

This feature provides a customer the Call Forwarding Variable feature and the capability to activate and deactivate the service remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forward-to-telephone number. This service is available to single line, multi-line, and analog PBX service.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.42 Optional Calling Features (Cont'd)

Remote Call Forwarding

Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station).

The Remote Call forwarding customer is responsible for the applicable Local Usage Rate Service charges or for the applicable customer-dialed station-to-station charges specified in this or any other applicable tariff or price list. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

Repeat Dialing (Automatic Recall)

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. This feature is available, facilities permitting, to residence and business customers as follows: a) monthly subscription, or b) per activation/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each activation. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each activation. Access to the usage option can be restricted at the customer's request at no charge. This feature is available on a subscription basis to single and multi-line services only. It is also available on a per use basis to single line, multi-line and analog PBX services.

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Speed Calling

This provides for the calling of a 7- or 10-digit telephone number by dialing an abbreviated code. The two arrangements available are an eight-number capacity (8-code) and a thirty-number capacity (30-code). This service is available to single line, multi-line, and analog PBX service.

Three-Way Calling

This permits an existing call to be held, and, by dialing, a Original telephone call can be established and added to the connection. This service contemplates that normal transmission performance quality cannot be guaranteed on all calls. Three-way Calling is available on a pay-per-use or monthly subscription basis. This service is available to single line, multi-line, and analog PBX service.

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.42 Optional Calling Features (Cont'd)

4.42.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

In BellSouth Service Territories:	Per Use
Three-Way Calling	\$1.00
Call Return	\$1.00
Repeat Dialing (Automatic Recall)	\$0.90
Auto Redial	\$1.00
Block Three Way Calling	N/C
Call Trace	\$3.90
Block Auto Redial	N/C
Block Call Return	N/C
Block Call Trace	N/C
Block All Usage Sensitive Features	N/C

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Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

In Verizon Service Territories:	Per Use
Three-way Calling	\$0.85
Auto Redial	\$0.85
Call Return	\$0.85
Block Three-way Calling	N/C
Block Auto Redial	N/C
Block Call Return	N/C
Block all Usage Sensitive Features	N/C

**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.42 Optional Calling Features (Cont'd)

4.42.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature. Nonrecurring charges apply as described in this price list.

BellSouth Service Territories Optional Calling Feature	Monthly Recurring	
Call Forwarding Variable	\$5.00	
Call Forwarding Variable with Remote Access	\$9.00	
Call Forwarding Don't Answer	\$3.25	
Anonymous Call Rejection	\$4.00	
Message Waiting Indication - Audible	\$0.75	
Call Transfer	\$0.00	
Call Forwarding Busy Line	\$4.30	
Simultaneous Call Forwarding	\$2.70	
Caller ID Privacy	N/C	
Call Forwarding Variable	\$5.40	
Call Forwarding Don't Answer	\$4.30	
Call Forwarding Busy/Don't Answer	\$8.55	
Preferred Call Forwarding	\$5.40	
Wire Maintenance	\$5.00	
Call Waiting/Cancel Call Waiting	\$6.30	
Remote Call Forwarding, First Path	\$34.17	(T)(I)
Remote Call Forwarding, Each Additional Path	\$34.17	(N)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.42 Optional Calling Features (Cont'd)

4.42.2 Features Offered on Monthly Basis (Cont'd)

BellSouth Service Territories Optional Calling Feature	Monthly Recurring
Caller ID - Basic	\$13.92
Caller ID - Deluxe	\$11.00
Call Return	\$6.00
Distinctive Ring - I	\$9.00
Distinctive Ringing - II	\$10.80
Call Forwarding	\$4.50
Repeat Dialing (Automatic Recall)	\$4.50
Speed Calling (30 codes)	\$5.00
Speed Calling (8 codes)	\$4.50
Auto Redial	\$5.40
Call Trace	\$6.30
Call Selector	\$4.95
Call Blocking	\$4.95
Caller ID Blocking	N/C
Anonymous Call Rejection	\$3.60
Message Waiting Indicator	\$0.70
Call Transfer	N/C
Per Call	\$0.00
Per Line	\$0.00
Three Way Calling	\$5.00

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**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.42 Optional Calling Features (Cont'd)

4.42.2 Features Offered on Monthly Basis (Cont'd)

Verizon Service Territories	Monthly Recurring Charges	
Call Waiting/Cancel Call Waiting	\$5.50	
Call Forwarding Variable	\$5.00	
Remote Access to Call Forwarding	\$7.00	
Call Forwarding – Busy	\$1.25	
Call Forwarding – Don't Answer	\$1.25	
Call Forwarding – Busy/Don't Answer	\$1.50	
Simultaneous Call Forwarding	\$5.50	
Three-way Calling	\$5.50	
Call Return	\$5.50	
Auto Redial	\$5.50	
Speed Dialing 8	\$3.65	
Speed Dialing 30	\$4.60	
Caller ID Privacy	N/C	
Caller ID Number	\$10.00	
Caller ID Name and Number	\$14.77	
Distinctive Ring	\$9.00	
Caller ID Blocking, Per Line	N/C	
Anonymous Call Rejection	\$1.00	
Message Waiting Indicator	\$1.00	
Call Transfer	N/C	
Touchtone	N/C	
Remote Call Forwarding, First Path	\$37.02	(T)(I)
Remote Call Forwarding, Each Additional Path	\$37.02	(N)
Wire Maintenance Plan	\$4.25	

4.42.3 Custom Calling Feature Package Discounts

Custom calling feature packages are combinations of any two or more features on the same line, to which an additional discount applies to the Company's list rate.

BellSouth Service Territories	
2 Features	30% Discount
3 Features	40% Discount
4 or more Features	50% Discount

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.43 Standard Line (Small Business Basic Business Single and Multi-Line)

The Standard Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

4.43.1 Small Business Basic Business Single Line Service\*

(C)

Small Business Basic Business Single Line Service is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides a Customer with a single analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Small Business Basic Business Single Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Small Business Basic Business Single Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way

4.43.2 Small Business Basic Business Multi-Line Service\*

(C)

Small Business Basic Business Multi Line Service is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides the Customer with one or more analog, voice-grade telephonic communications channels which can be used to place or receive one call at a time. Small Business Basic Business Multi Line Service is provided for connection of Customer-provided multi line terminal equipment. All Small Business Basic Business Multi Lines may be equipped with Touch Tone and Multi Line Hunt.

Each Small Business Basic Business Multi Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way

\* As of April 1, 2007, this product will only be available to current customers at their current location.

(N)

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.43 Standard Line (Small Business Basic Business Single and Multi-Line) (Cont'd)

4.43.3 Monthly Recurring Charges

The following charges apply to Small Business Basic Business Local and Small Business Basic Business Multi-Line Service lines per month. Rates and charges include touch-tone service for each line. The rates and charges below apply to service provided on a month-to-month basis. Nonrecurring charges apply as described elsewhere in this price list.

In BellSouth Service Territories:

RATE GROUP	SERVICE TYPE			
	Flat Rate	Message Rate	Business Plus Option 1	Business Plus Option 2
Group 1	\$52.64			
Group 2	\$54.66			
Group 3	\$56.69			
Group 4	\$58.71			
Group 5	\$60.74			
Group 6	\$62.76			
Group 7	\$64.79			
Group 8	\$66.81			
Group 9	\$68.84	\$27.55	\$86.54	\$47.39
Group 10	\$70.86	\$28.16	\$86.54	\$47.39
Group 11	\$72.89			
Group 12	\$72.89	\$29.28	\$86.54	\$47.39
X1	\$66.81			
X2	\$68.84			
X3	\$72.89			
X4	\$66.81			

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In Verizon Service Territories:

	Flat Rate	Metro Rate
Rate Group 3	\$64.79	\$72.89
Rate Group 5	\$70.86	\$78.96

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**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.43 Standard Line (Small Business Basic Business Single and Multi-Line) (Cont'd) (T)

4.43.4 Hunting (a.k.a. Rotary or Grouping)

The following charges apply to Small Business Basic Business Multi-Lines equipped with Hunting. (T)

In BellSouth Service Territories:

RATE GROUP	Flat and Message Lines Recurring Charge	Business Plus Lines
	(These rates grandfathered to existing customers prior to November 1, 2001)	
Group 9	\$9.60	\$5.00
Group 10	\$10.00	\$5.00
Group 12	\$10.00	\$5.00
Hunting, Per Line		\$5.00

In Verizon Service Territories:

Hunting	
- Per Line	\$5.00
- Per Trunk	N/C

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.43 Standard Line (Small Business Basic Business Single and Multi-Line) (Cont'd)

4.43.5 Usage Sensitive Charges and Allowances

(1) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area. Calls placed to the Extended Calling Service (ECS) area are billed on a per minute basis. Customers with more than one flat rate line in the State of Florida will be charged a Flat Small Business Basic Business Multi-Line additive of \$2.36 per line, in addition to the charges listed below.

Local Calls	No Additional Charge
ECS Calls	\$0.12 Original minute, \$0.072 each additional minute

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(2) Message Service

Customers subscribing to Message Service will receive a monthly usage allowance of 75 outgoing calls. This allowance is applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Local usage is billed on a per call basis. Calls placed to the Extended Calling Service (ECS) area are billed on a per minute basis.

Per Local Call	\$0.1200 per call
ECS Calls	
Grandfathered Rate as of March 21, 2002	\$0.12 Original minute \$0.072each additional minute
New Rate as of March 21, 2002	\$0.096per minute

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.44 PBX Trunk Service

4.44.1 Local Analog PBX Trunk Service\*

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Local Analog PBX Trunk Service provides the Customer with one or more analog voice grade telephonic communications channels which can be used to place or receive one call at a time. Local Analog PBX Trunk are provided for connection of Customer-provided PBX equipment or trunk capable key systems to the Company switch.

Each Trunk is to be used to connect the Customer's Private Branch Exchange (PBX) systems to the Public Switched Network (PSN). Each Trunk is automatically configured into a Hunting Arrangement along with other Company-provided Trunk Services. Each Trunk will, for an additional charge, be equipped with Direct Inward Dial (DID) capability. DID trunks are arranged for one-way inward calling only. Charges for blocks of telephone numbers assigned pursuant to the North America Numbering Plan are reflected herein.

Standard Feature(s) - Analog PBX Trunks may include Touch Tone Dialing and a Hunting Arrangement at no additional charge to the Customer. The following service arrangements are available:

One-Way Inbound, One-Way Outbound, or Two-Way

\*\*Effective November 24, 2008, this product will be available only to current customers at their current location.

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.44 PBX Trunk Service

4.44.1 Local Analog PBX Trunk Service (Cont'd.)

4.44.1.1 Monthly Recurring Charges

The following charges apply to Local Analog PBX Trunk Service trunks per month. Rates and charges include touch-tone service. The rates and charges below apply to service provided on a month-to-month basis. Nonrecurring charges apply as described elsewhere in this price list.

In BellSouth Service Territories:

RATE GROUP	Flat Rate	SERVICE TYPE	
		Message Rate Original Trunk	Message Rate Add'l Trunk
Group 9	\$46.58	\$20.96	\$12.00
Group 10	\$47.60	\$21.41	\$12.00
Group 12	\$49.47	\$22.24	\$12.00

In Verizon Service Territories:

	Monthly Recurring Charges	Non-Recurring Charges
Rate Group 3		
Flat Rate	\$49.60	\$35.00
Metro	\$53.60	\$35.00
Rate Group 5		
Flat Rate	\$52.05	\$35.00
Metro	\$56.05	\$35.00
Digital Trunk, per trunk		
Channel Activation		
Flat	\$8.50	\$17.50
Metro	\$12.50	\$17.50
Clear Channel Capabilities	\$16.00	\$92.00

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.44 PBX Trunk Service

4.44.1 Local Analog PBX Trunk Service (Cont'd.)

4.44.1.2 Usage Sensitive Charges and Allowances

(1) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service trunks. Customers receive unlimited calling within their local calling area. Calls placed to the Extended Calling Service area are billed on a per minute basis.

Local Call	No Additional Charge	
ECS Calls (grandfathered to existing customers as of March 21, 2002	\$0.12 Original minute \$0.072 Each Additional Minute	(I) (I)
ECS For new customers of March 21, 2002	\$0.096 per minute	(I)

(2) Message Service

Customers subscribing to Message Service will receive a monthly usage allowance of 75 outgoing calls on the Original trunk. This allowance is applied to local calls placed from the Customer's trunk. Additional trunks receive no allowance. Local usage in excess of the allowance will be billed in arrears. Local usage is billed on a per call basis. Calls placed to the Extended Calling Service area are billed on a per minute basis.

Per Local Call	\$0.1200 per call	
ECS Calls (grandfathered to existing customers as of March 21, 2002	\$0.12 Original minute \$0.072 Each Additional Minute	(I) (I)
ECS For new customers of March 21, 2002	\$0.096 per minute	(I)

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.44 PBX Trunk Service (Cont'd)

4.44.2 Local Digital PBX Trunk Service (BellSouth Service Territory)

Local Digital PBX Trunk Service provides a Customer with connection to the Company switch via a DS1 digital local loop connection operating at 1.544 Mbps and time division multiplexed into 24 analog voice grade telephonic communications channels. Digital PBX Trunks are provided for connection of Customer-provided PBX equipment or trunk capable key systems to the Company switch. Each Digital PBX Trunk has the following characteristics:

Terminal Interface: Channel Bank or DSX-1 panel  
 Signaling Type: Ground, E&M I, II, III  
 Start Dial Indicator: Immediate Wink, Delay Dial, Dial Tone  
 Pulse Type: Dual Tone Multi-Frequency (DTMF)  
 Directionality: In-Coming, Out-Going Only or Two Way, as specified by the Customer

4.44.2.1 Local Digital PBX Trunk Service Rates

	Monthly Recurring	Non-Recurring
Digital Trunk (per trunk)		
Digital Local Loop - Per T 1 Access		
Original ½ mile	\$96.90	\$265.33
Each additional ½ mile	\$44.00	
Clear Channel Capability/w/Digital		
Local Loop Installation	N/C	N/C
Clear Channel Subsequent to Digital		
Local Loop Installation	N/C	\$655.00
Central Office Activation/Mandatory		
Original Active Trunk	\$6.50	N/C
Each Addition Activated Trunk		N/C
Trunk Charge (Inbound, Outbound, or		
Combination)/Mandatory - Per Active Trunk		
Flat Service	\$34.52	N/C
Message Service (not available with DID		
Service)	\$7.34	N/C

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.44 PBX Trunk Service (Cont'd)

4.44.2 Local Digital PBX Trunk Service (BellSouth Service Territory) (Cont'd)

4.44.2.1 Local Digital PBX Trunk Service Rates (Cont'd)

	Monthly Recurring Charge	Non- Recurring Charge
Central Office Channel Charges:		
Central Office Channels		
(Applies per Digital Local Loop, multiplies or combination of)		
24 Ports/Channels	\$210.00	NC
48 Ports/Channels	\$340.00	NC
96 Ports/Channels	\$650.00	NC
144 Ports/Channels	\$910.00	NC
192 Ports/Channels	\$1,170.00	NC
240 Ports/Channels	\$1,420.00	NC
288 Ports/Channel	\$1,691.00	NC
384 Ports/Channels	\$2,061.00	NC
 Service Establishment Charge/ Per Digital Local Loop		 NC

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.44 PBX Trunk Service (Cont'd)

4.44.2 Local Digital PBX Trunk Service (BellSouth Service Territory) (Cont'd)

4.44.2.1 Local Digital PBX Trunk Service Rates (Cont'd)

In addition to the above charges, applicable rates for usage will apply, as specified below.

	Monthly Recurring	Non- Recurring
Central Office Activation, Mandatory per active trunk		
Original Channel	\$6.50	N/C
Each Additional Channel	\$6.50	N/C
Service Change Charge		\$350.00

Flat Rate Service:

Local	No Additional Charge
ECS	
Grandfathered to existing customers as of March 21, 2002	\$0.12 original minute/ \$0.072 each additional minute
For new customers as of March 21, 2002	\$0.096 per minute

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Message Service (allowance of 75 calls per T1):

Local	\$0.12 per call
ECS	
Grandfathered to existing customers as of March 21, 2002	\$0.012 original minute/ \$0.072 each additional minute
For new customers as of March 21, 2002	\$0.096 per minute

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.44 PBX Trunk Service (Cont'd)

4.44.3 Local Digital PBX Trunk Service (BellSouth & Verizon Service Territory)

4.44.3.1 Digital PBX Package

The Digital PBX Package provides customers with Digital PBX service at convenient packaged rates. The package price includes all charges associated with Digital PBX Package including the Local Loop, 24 trunks, Federal Subscriber Line Charge (FSLC), and Local Number Portability (LNP) charges. Any optional features selected will be billed in addition to the Digital PBX Package rate. The Digital PBX package is not eligible for further discounts.

<u>Monthly Recurring Charge</u>	<u>No Term</u>	<u>1 Yr. Term</u>	<u>2 Yr. Term</u>	<u>3 Yr. Term</u>
<b><u>BellSouth Areas:</u></b>				
12 Channels	\$478.50			
16 Channels	\$627.00			
20 Channels	\$753.50			
24 Channels		\$881.18	\$853.68	\$820.68
<b><u>Verizon Areas</u></b>				
24 Channels		\$728.20	\$700.70	\$667.70
<b><u>Non-Recurring Charges</u></b>				
Package Installation Fees			\$ 899.00	
Trunk Change Charge			\$ 50.00	

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.45 Direct Inward Dial (DID) Service

Direct Inward Dialing (“DID”) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer’s location. DID service may require special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in this price list. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers. DID Service is not available with Message Service.

<b>BellSouth Service Territories</b>	Non-Recurring Charges	Monthly Recurring Charges	
Establish Trunk Group and Provide Block of 20 DID Numbers	\$915.00	\$7.03	
Each Additional Block of 20 DID Numbers	\$ 15.00	\$5.63	
Individual DID Numbers	\$2.20	\$0.20	
<b>DID Trunk Termination:</b>			
Per Inward Only Trunk	\$90.00	\$21.80	
Per Combination Trunk with Call Transfer	\$250.00	\$45.00	
Dual Tone Multifrequency Pulsing Option, Per Trunk	\$ n/a	\$7.50	
Remote Call Forwarding, First Path	N/C	\$34.17	(N)
Remote Call Forwarding, Each Additional Path	N/C	\$34.17	(N)
<b>Verizon Service Territories</b>			
Individual DID Numbers	\$20.00	\$5.00	
Block of 20 DID Numbers	N/C	\$30.94	
Block of 100 DID Numbers	N/C	\$61.88	
Remote Call Forwarding, First Path	N/C	\$37.02	(T)(I)
Remote Call Forwarding, Each Additional Path	N/C	\$37.02	(N)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.46 ISDN-PRI Service

Local ISDN-PRI – Integrated Services Digital Network Primary Rate Interface (ISDN PRI) is a digital business service that provides PBX equipment and host computer access to a wide variety of switched services. These switched services include circuit switched voice (local calling, Message Toll Service, 800 and circuit switched data. Each ISDN PRI will allow connection of the aforementioned services via a single central office connection. This service allows PBX equipment and host computer type devices to connect to central office services in bulk quantity, rather than on a line by line or service by service basis.

Each ISDN PRI connection provides access from a Customer premises to the Company's circuit switched voice and circuit switched data via a 1.544 Mbps central office port termination and a 1.544 Mbps Digital Local Loop to the Customers premises. The Digital Local Loop is a DS1 with Clear Channel Capability. The rates and charges for the Loop are in addition to those for the ISDN PRI Port Connection. The central office port connection is provided in base capacities of twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D). The "D" channel is used for out-of-band signaling and control of the "B" channels. Where technology permits, "D" channels can be shared by multiple ISDN PRI's for the same Customer. "B" channels can be dedicated to each circuit switched voice and circuit switched data service by type or they can be shared among service types by using the call by call feature.

Where appropriate facilities do not exist, Special Construction charges will apply.

"B" Channel – "B" Channel (Bearer Channel) is a 64 Kbps digital channel capable of transporting circuit switched voice and circuit switched data.

"D" Channel – "D" Channel (Delta Channel) is a 64 Kbps digital channel used to transport signaling and control the B channels.

Out of Band Signaling – Out of Band Signaling is signaling that is separated from the channel carrying the circuit switched voice and data services.

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.46 ISDN-PRI Service (Cont'd)

4.46.1 Local ISDN-PRI Service Rates and Charges

The following rates apply to Category Two customers:

	Monthly Recurring Charges	Non- Recurring Charges	
BellSouth Service Territories			
Digital Local Loop/DS 1/Per PRI	\$140.00	\$265.33	
Service Interface/Per PR	\$820.13	N/C	(I)
B-Channel Service/Per B Channel:			
Voice/Data—Standard Option/Provides			
Inbound, Outbound or Two-way Local			
Exchange Service	\$48.40	N/C	
D-Channel Service/Includes Back-up D- Channel	\$0.00	N/C	
PRI Trunk Group Service:			
Inward Only	\$0.00	N/C	
Outward Only	\$0.00	N/C	
2-Way	\$0.00	N/C	
Telephone Numbers:			
Per Inward Only or Two-Way Number	\$0.20	N/C	
Per Outward Only Number	\$0.00	N/C	
Change Order Charges: Inside move or change requiring redesign of transmission facilities - Type 1	\$0.00	\$160.00	
Change involving central office translations and all other types of changes - Type 2	\$0.00	\$65.00	
End User Port Charge	\$14.00	N/C	
Record changes and/or translation changes	\$0.00	\$8.00	
Custom Calling Services:			
Calling Number Delivery (Inbound)	\$0.00	\$0.00	
Calling Number Delivery (Outbound)	\$0.00	\$0.00	
T1/PRI Reconfiguration Charge	\$0.00	\$75.00	
Caller ID Name & Number – Per PRI	\$150.47		

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.46 ISDN-PRI Service (Cont'd)

4.46.1 Local ISDN-PRI Service Rates and Charges (Cont'd)

In addition to the above charges, applicable rates for usage will apply, as specified below.

Local	No Additional Charge	
ECS:		
(Grandfathered to existing Customers as of March 21, 2002)	\$0.12 Original minute/	
(Available to new Customers as of March 21, 2002)	\$0.072 each additional minute	
	\$0.096 per minute	
	Monthly	Non-
	Recurring	Recurring
Verizon Service Territories	Charge	Charge
T1/PRI Reconfiguration Charge	N/C	\$75.00
T1 Facility	\$300.00	\$265.33
Primary Rate Service Facility	\$420.00	N/C
Primary Rate Interface (23B+1D)	\$243.00	N/C
Primary Rate Interface (24B)	\$243.00	N/C
Primary Rate Interface (23B+Backup D)	\$243.00	N/C
Backup D Channel	N/C	N/C
PRI Channel Activation	\$19.50	N/C
Metro PRI	\$120.00	N/C
End User Port Charge	\$10.00	N/C

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**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.46 ISDN-PRI Service (Cont'd)

4.46.1 Local ISDN-PRI Service Rates and Charges (Cont'd)

The following rates apply to Category One customers:

	<u>1 Year Term-</u> <u>MRC</u>	<u>2 Year Term-</u> <u>MRC</u>	<u>3 Year Term-</u> <u>MRC</u>	<u>NRC</u>	
Miami / Ft Lauderdale	\$978.82	\$942.07	\$897.97	\$ 899.00	(I)
Orlando – Bell South	\$978.82	\$942.07	\$897.97	\$ 899.00	
Orlando-Century Link	\$1,071.71	\$932.07	\$854.19	\$ 899.00	
Tampa	\$973.01	\$936.27	\$892.19	\$ 899.00	(I)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.47 Integrated Services

4.47.1 Integrated Access Bundled Package\*

(C)

Integrated Access Bundled Package provides a customer channelized high capacity (1.544 Mbps) facility between a customer premises and its serving office for connection to services provided by the Company. Integrated Access Bundled Package allows a customer to integrate voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff or price list for multi line business service.

The customer selects a package of 12, 16, 20, or 23 voice lines for local exchange access. The balance of the facility's capacity is available for data applications. The rates herein are for the portion of the service dedicated to voice applications. Charges for nonregulated services and options will apply. The charges for voice lines are inclusive of appropriate End User Common Line Charges (EUCL), Touch Tone and Hunting Charges.

Customers must sign a minimum one (1) year term agreement for Integrated Access Bundled Package. Full termination liabilities are assessed for early termination of service. Integrated Access Service will be delivered to customers over T-1 or HDSL access. The decision to use HDSL vs. T-1 is an engineering and provisioning decision made solely at the discretion of the Company and is made based on the availability of HDSL facilities. Customers who fall within reach of a Company HDSL-equipped collocation may have Integrated Access delivered to them via HDSL.

\* As of December 31, 2006, this product will only be available to current customers at their current location.

(N)  
(N)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.47 Integrated Services

4.47.1 Integrated Access Bundled Package (Cont'd.)

4.47.1.1 Monthly Recurring Charges:

Voice Channels	12	16	20	23	
BellSouth Service Areas	\$478.45	\$643.45	\$780.95	\$890.95	(I)
Verizon Service Areas	\$423.45	\$560.95	\$698.45	\$835.95	(I)

4.47.1.2 Non-Recurring Charges:

Integrated Access Set-Up Fee applies when ordering new Integrated Access packages. Does not apply when upgrading or downgrading channels already established.) Change Charge applies when upgrading or downgrading channels

Set Up Fee	899.00
Change Charge	\$45.00

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.47 Integrated Services (Cont'd)

4.47.2 Total Communications - 4 Line Base Package

The customer will select a package of 4 voice lines for local exchange access. The balance of the facilities capacity is available for additional voice or data applications. Charges for nonregulated services and options will apply in addition to the charges referenced in this Section. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, and Touch Tone Charges.

Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination service.

Total Communications Service will be delivered to customers over T-1 or HDSL access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the Company and is made based on the availability of HDSL2 facilities. Customers who fall within reach of a Company HDSL-equipped collocation may have Integrated Access delivered to them via HDSL2.

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.47 Integrated Services (Cont'd)

4.47.2 Total Communications - 4 Line Base Package (Cont'd.)

Voice Channels In BellSouth Service Territories	Monthly Recurring Charges	Non-Recurring Charges	
Flat Service Base Package:	\$199.85	\$899.00	(1)
Incremental Lines (additional lines to existing service)	\$75.60		(1)
Rate Group 9	\$53.23		(1)
Rate Group 10	\$54.08		
Rate Group 12	\$55.36		
Message Service Base Package:	\$163.03	\$899.00	
Incremental Lines (additional lines to existing service)	\$75.60		(1)
Rate Group 9	\$43.28		(1)
Rate Group 10	\$43.92		
Rate Group 12	\$44.81		
Business Plus Option 1 Base Package	\$340.85	\$899.00	
Incremental Lines (additional lines to existing service)	\$85.21	\$56.00	(1)
Business Plus Option 2 Base Package	\$215.57	\$899.00	(1)
Incremental Lines (additional lines to existing service)	\$53.89	\$56.00	(1)

**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.47 Integrated Services (Cont'd)

4.47.2 Total Communications - 4 Line Base Package (Cont'd.)

Voice Channels in Verizon Service Territories	Monthly Recurring Charge	Non-Recurring Charge	
<b>RATE GROUP 3</b>			
Flat Service Base Package	\$214.70	\$899.00	(1)
Incremental Lines (add lines to existing service)	\$53.68	\$35.00	(1)
Extended Calling Service Base Package	\$249.26	\$899.00	(1)
Incremental Lines (add lines to existing service)	\$51.49	\$35.00	(1)
<b>RATE GROUP 5</b>			
Flat Service Base Package	\$225.29	\$899.00	(1)
Incremental Lines (add lines to existing service)	\$56.32	\$35.00	(1)
Extended Calling Service Base Package	\$259.85	\$899.00	(1)
Incremental Lines (add lines to existing service)	\$54.14	\$35.00	(1)

1 Product is no longer available to new customers.

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.47 Integrated Services (Cont'd)

4.47.3 Total Communications - 6 Line Base Package

Total Communications is designed for customers that need high-speed Internet Access and have 6-20 voice channels. The base package includes 6 voice channels and 256K of Internet Access. Customers may increase the amount of vice channels in one-channel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff or price list for multi-line business.

The customer will select a package of 6 voice lines for local exchange access. The balance of the facilities capacity is available for additional voice or data applications. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, and Touch Tone Charges.

Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination service.

Total Communications Service will be delivered to customers over T-1 or HDSL access. The decision to use HDSL2 vs. T-1 is an engineering and provisioning decision made solely at the discretion of the Company and is made based on the availability of HDSL2 facilities. Customers who fall within reach of a Company HDSL-equipped collocation may have Integrated Access delivered to them via HDSL2.

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**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.47 Integrated Services (Cont'd)

4.47.3 Total Communications - 6 Line Base Package (Cont'd)

Voice Channels in BellSouth Service Territories	Monthly Recurring Charges	Non- Recurring Charges	
Flat Service Base Package	\$299.78	\$899.00	(1)
Incremental Lines (additional lines to existing service)	\$75.60		(1)
Rate Group 9	\$48.42		(1)
Rate Group 10	\$49.13		1
Rate Group 12	\$50.41		(1)
Message Service Base Package	\$244.54	\$899.00	(1)
Incremental Lines (additional lines to existing services)	\$75.60		(1)
Rate Group 9	\$39.38		(1)
Rate Group 10	\$39.87		1
Rate Group 12	\$40.76		(1)
Business Plus Option 1 Base Package	\$511.27	\$899.00	(1)
Incremental Lines (additional lines to existing service)	\$85.21	\$56.00	(1)
Business Plus Option 2 Base Package	\$323.35	\$899.00	(1)
Incremental Lines (additional lines to existing service)	\$53.89	\$56.00	(1)

**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.47 Integrated Services (Cont'd)

4.47.3 Total Communications - 6 Line Base Package (Cont'd)

Voice Channels in Verizon Service Territories	Monthly Recurring Charges	Non- Recurring Charges	
<b>RATE GROUP 3</b>			
Flat Service Base Package	\$322.06	\$899.00	(I)
Incremental Lines (add lines to existing service)	\$53.68	\$35.00	(I)
Extended Calling Service Base Package	\$373.90	\$899.00	(I)
Incremental Lines (add lines to existing service)	\$51.93	\$35.00	(I)
<b>RATE GROUP 5</b>			
Flat Service Base Package	\$337.93	\$899.00	(I)
Incremental Lines (add lines to existing service)	\$56.32	\$35.00	(I)
Extended Calling Service Base Package	\$389.77	\$899.00	(I)
Incremental Lines (add lines to existing service)	\$54.14	\$35.00	(I)

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.47 Integrated Services (Cont'd)

4.47.4 Total Communications – With Digital Handoff

Total Communications with Digital Handoff is designed for customers that need high-speed Internet Access and digital signaling on 6-20 voice channels. The base package includes 6 voice channels and 256K of Internet Access. The balance of the capacity is available for additional voice or data applications. Customers may increase the amount of voice channels in one-channel increments (up to a maximum of 20 total voice channels). Total Communications integrates voice and data services on a single high capacity facility.

The customer will be responsible for the connection from the Integrated Access Device to their equipment (no connection block will be provided with this service). Customers must digitally accept all of their channels. No more than two trunk groups will be provisioned for any given circuit. No custom calling features are available with this product. The available features are the same as those available with the company's Digital PBX product.

Charges for non-regulated services and options will apply in addition to the charges referenced below. The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Hunting, Touch Tone, and LNP charges. DID pricing can be found elsewhere in this Price List. Customers must sign a minimum (1) year term agreement for Total Communications. Full termination liabilities are assessed for early termination of service.

Voice Channels in	Monthly Recurring Charges	Non- Recurring Charges	
Bell South Service Territories			
Flat Service Base Package	\$317.25	\$899.00	(1)
Incremental Lines	\$52.65	\$56.00	(1)
Verizon Service Territories			
Flat Service Base Package	\$236.25	\$899.00	(1)
Incremental Lines (add lines to existing service)	\$38.81	\$56.00	(1)

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.47 Integrated Services (Cont'd)

4.47.5 Local Loop Expense Recoup

Applies to recoup local loop costs incurred by the Company during extended delays by the customer to install device. Once service is activated, this charge will be replaced by applicable Package Charge associated with customer's Integrated Access or Total Communications Service.

-Per Month \$200.00

4.47.6 Inside Wiring Overage Charge

Applies to recoup wiring expenses associated with the installation of Integrated Access and Total Communication Services over \$899.00

Inside Wiring Overage Charge Variable, per installation

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**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.48 True Business Solutions<sup>SM</sup>

The True Business Solutions bundled package is a group of essential services and products with one flat rate. The package rate includes all applicable charges listed below, excluding tax. Upgrade packages are available to include additional features or incremental lines. True Business Solutions<sup>SM</sup> is not eligible for further discounting. The Company must be selected as the LATA and Long Distance Services provider.

4.48.1 Base Package

Includes:

Three (3) business lines

Touch-tone

Hunting

Unlimited Local Calls

1500 IntraLATA Minutes

200 Long Distance Minutes per location (Additional minutes can be purchased)

Choice of six (6) features on each line from the You Choose feature package options. See the You Choose Feature Package in this Price List.

Base Package	One Year	Two Year	Three Year
Bell South (Rate Group 9)	\$375.87	\$350.81	\$350.81
Bell South (Rate Group 10)	\$375.87	\$350.81	\$350.81
Bell South (Rate Group 12)	\$375.87	\$350.81	\$350.81
Verizon (Rate Group 3)	\$425.99	\$416.88	\$416.88
Verizon (Rate Group 5)	\$425.99	\$416.88	\$416.88

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.48.2 Incremental Line Package

Includes:

One (1) line

Touch-tone

Hunting

Unlimited Local Calls

500 LATA Minutes

200 Long Distance Minutes per location (Additional minutes can be purchased)

Choice of six (6) features on each line from the You Choose feature package options. See the You Choose Feature Package in this Price List.

The following rates are in addition to the True Business base package which includes 200 minute of long distance usage. The increment rate applies to additional minutes. The overage rate is applicable when the customer exceeds the allotted minutes and is billed in 6 second increments, with an 18 second minimum call duration.

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**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.48.2 Incremental Line Package (Cont'd.)

	One Year	Two Year	Three Year	
Bell South (Rate Group 9)	\$125.28	\$116.17	\$116.17	(I)   (I)
Bell South (Rate Group 10)	\$125.28	\$116.17	\$116.17	
Bell South (Rate Group 12)	\$125.28	\$116.17	\$116.17	
Verizon (Rate Group 3)	\$125.28	\$116.17	\$116.17	
Verizon (Rate Group 5)	\$141.22	\$125.28	\$125.28	
True Business Long Distance Buckets (ALL RATE GROUPS)	Incremental Charge	Overage		
200 Minute Long Distance Bucket	\$0.00	\$0.069		
500 Minute Long Distance Bucket	\$13.75	\$0.069		
1500 Minute Long Distance Bucket	\$57.50	\$0.069		
2500 Minute Long Distance Bucket	\$90.00	\$0.049		
Basic Package Installation Fees (Non-Recurring)	Bell South \$27.00	Verizon \$9.00		
Incremental Line Package Installation Fees (Non-Recurring)	\$78.75	\$26.25		
Feature Package Installation Fees (Non-Recurring)	No Charge	No Charge		

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.49 PRI Bundled Package

This Service is no longer available to new or existing Customers after November 1, 2004. The PRI Bundled Package provides eligible customers with ISDN-PRI service at convenient packaged rates. Eligibility for the PRI Bundled Package includes the purchase of a full PRI (23B+D or 24B channels), a two (2) year term agreement and a monthly revenue commitment of \$500. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

PRI Bundled Package	Monthly Recurring Charge
Bell South	\$ 599.00
Verizon Flat	\$ 699.00
Verizon Metro	\$ 785.00

4.49.1 PRI Bundled Package 2

This Service is available to new and existing Customers on or after November 1, 2004

The PRI Bundled Package provides eligible customers with ISDN-PRI service at convenient packaged rates. The package price includes all charges associated with PRI service including, Local Loop, PRI Interface and 24 channels. Any optional features selected will be billed in addition to the PRI Bundled Package rate. The PRI Bundled package is not eligible for further discounts.

Monthly Recurring	Per Package Charges			(I)
	One Year Term	Two Year Term	Three Year Term	
Bell South	\$1,357.92	\$1,306.67	\$1,245.16	 (I)
Verizon - Flat	\$1,357.30	\$1,306.04	\$1,244.54	
Verizon - Metro	\$1,575.06	\$1,373.83	\$1,273.21	
Non-Recurring	\$750.00	N/A	N/A	
Optional Features	Monthly Recurring Charge			
Caller ID Name/ Number	\$105.47			

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.50 Long Distance Bucket Packages

The Long Distance Buckets are bundled packages of long distance minutes billed under one flat rate. The package rate includes all applicable charges excluding tax. The Long Distance buckets are available to all product subscribers while True Business Solution<sup>SM</sup> subscribers receive additional discounts. Customer's may choose from five (5) different packages listed below. The overage rate is applied if the customer goes over allotted minutes and is billed in 6-second increments with an 18 second minimum.

True Business Long Distance Buckets (ALL RATE GROUPS)	Incremental Charge	Overage
200 Minute Long Distance Bucket	\$10.00	\$0.069
500 Minute Long Distance Bucket	\$23.75	\$0.069
1500 Minute Long Distance Bucket	\$67.50	\$0.069
2500 Minute Long Distance Bucket	\$100.00	\$0.049

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.51 You Choose Features Package

The You Choose Feature Package is a bundled package allowing customers to select six (6) of the features listed below with one flat rate. The package rate includes all applicable charges excluding tax. The You Choose Feature Package is available to all product subscribers while True Business Solution<sup>SM</sup> subscribers receive this package at no additional cost.

Feature Options Include:  
Caller Identification Name and Number  
Remote Access to Call Forwarding  
Call Forwarding Variable  
Call Waiting/Cancel  
Call Return  
Three way Calling  
Speed Dial 8  
Speed Dial 30  
Auto Redial  
Call Forwarding – Busy/Don't Answer  
Call Forwarding – Busy  
Call Forwarding – Don't Answer

You Choose Features Package	One Year Term	Two Year Term
Bell South	\$ 9.00	\$ 7.00
Verizon	\$ 10.00	\$ 9.00

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.52 True Business Total Communications and Digital Total Communications

This Service is no longer available to new or existing Customers after November 1, 2004. True Business Total Communications and Digital Total Communications is designed for customers who need high-speed Internet Access and have a minimum of 6 voice channels. True Business Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff or price list for multi line business. True Business Total Communications and Digital Total Communications is not eligible for further discounting.

The True Business Total Communications Base Package includes 6 voice channels, 512K of Internet Access, unlimited local calling, 3000 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package. See the You Choose Feature Package in this Price List.

Customers may increase the number of voice channels in one-channel increments (up to a maximum of 23 total voice channels). Incremental voice lines include unlimited local calling, 500 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package<sup>2</sup>. The data speed may be increased in 64K increments.

The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Local Number Portability (LNP), Primary Interexchange Carrier Charges (PICC), Hunting, and Touch Tone charges.

Customers must sign a minimum (1) year term agreement for True Business Total Communications. Package pricing is determined by the contract length (one-year or two-year term). Full termination liabilities are assessed for early termination of service.

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**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.52 True Business Total Communications and Digital Total Communications (Cont'd.)

Monthly Recurring Charges	One Year Term	Two Year Term	
Voice Package Price			
BellSouth	\$197.24	\$177.80	(1)
Verizon	\$215.87	\$194.00	(1)
Incremental Line Price			
BellSouth	\$32.87	\$29.63	(1)
Verizon	\$35.98	\$32.33	(1)
Non-Recurring Charges			
Base Package Installation Fees		\$199.00	
Incremental Voice Line Package Installation Fees (additional lines to existing services)		\$20.00	

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.53 True Business Total Communications and Digital Total Communications #2\*

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This Service is available to new or existing Customers on or after November 1, 2004. True Business Total Communications and Digital Total Communications is designed for customers who need high-speed Internet Access and have a minimum of 6 voice channels. True Business Total Communications integrates voice and data services on a single high capacity facility. The service characteristics and capabilities of the voice services described in this Section are as described in this tariff or price list for multi line business. True Business Total Communications and Digital Total Communications pricing is contributory but not eligible for discount on the Independence Plan. True Business Total Communications and Digital Total Communications pricing is not eligible for discount on the Standard Plan.

The True Business Total Communications Base Package includes 6 voice channels, 512K of Internet Access, unlimited local calling, 3000 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package. See the You Choose Feature Package in this Price List.

Customers may increase the number of voice channels in one-channel increments (up to a maximum of 23 total voice channels). Incremental voice lines include unlimited local calling, 500 minutes of IntraLATA calling, and choice of 6 features per line from the You Choose Feature Package. The data speed may be increased in 64K increments.

The charges for voice lines are inclusive of appropriate End User Common Line (EUCL), Local Number Portability (LNP), Primary Interexchange Carrier Charges (PICC), Hunting, and Touch Tone charges.

Customers must sign a minimum (1) year term agreement for True Business Total Communications. Full termination liabilities are assessed for early termination of service.

\* As of December 31, 2006, this product will only be available to current customers.

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**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.53 True Business Total Communications and Digital Total Communications #2 (Cont'd.)

Monthly Recurring Charges	One Year Term	Two Year Term	Three-Year Term	
<b>Voice Package Price</b>				
BellSouth	\$218.30	\$194.00	\$177.80	(I)
Verizon	\$234.50	\$210.20	\$194.00	(I)
<b>Incremental Line Price</b>				
BellSouth	\$35.98	\$32.33	\$29.63	(I)
Verizon	\$39.08	\$35.03	\$32.33	(I)
<b>Non-Recurring Charges</b>				
Base Package Installation Fees			\$199.00	
Incremental Voice Line Package Installation Fees (applies to incremental lines added to existing service)			\$20.00	

4.54 Access Recovery Charge

The Access Recovery Charge (“ARC”) is a monthly charge designed to recover increased network costs for access circuits used to provide Service to customers, including but not limited to increases due to FCC or other governmental or regulatory actions or judicial determinations made in connection with incumbent local exchange carrier charges for such circuits. XO reserves the right to add, change or delete Access Recovery Charges upon notice to Customer. The ARC is calculated by application of a percentage to each customer’s total monthly recurring charges (MRCs). The ARC percentage to be applied will be determined by the customer’s total MRCs on its monthly invoice. The chart below shows the ARC percentage that will be applied based on the MRCs.

Total MRC	Charge Percentage	Total MRC	Charge Percentage
\$0.00-100.00	16.00%	\$7,500.01-10,000.00	4.50%
\$100.01-200.00	15.00%	\$10,000.01-20,000.00	4.20%
\$200.01-400.00	14.00%	\$20,000.01-30,000.00	4.00%
\$400.01-600.00	9.50%	\$30,000.01-40,000.00	3.80%
\$600.01-800.00	8.50%	\$40,000.01-50,000.00	3.60%
\$800.01-1000.00	7.50%	\$50,000.01-75,000.00	3.40%
\$1,000.01-1,500.00	6.50%	\$75,000.01-100,000.00	3.20%
\$1,500.01-2,500.00	6.00%	\$100,000.01-250,000.00	3.00%
\$2,500.01-5,000.00	5.50%	\$250,000.01-500,000.00	2.90%
\$5,000.01-7,500.00	4.75%	\$500,000.01 +	2.80%

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.55 JustCom Service

JustCom Service is a bundled small business package of four exchange access lines. The product offers local usage, intrastate and interstate outbound and tool-free long distance usage, eight custom calling features and a directory listing for a single flat-rated price. JustCom Service is available to customers on a month to month basis with no term or volume requirement in accordance with the terms of use specified in 4.55.1 below.

4.55.1 Terms of Use The following restrictions apply to JustCom Service:

- a. Call-center applications are prohibited, including, but not limited to, auto-dialers.
- b. Non-standard (e.g., excessive) internet connections and other data are prohibited. Services have been engineered to meet typical peak hour usage and anything beyond such use shall be considered non-standard.
- c. Any use not consistent with standard business use, as reasonably defined by Allegiance, is prohibited.

<u>Base Package Includes</u>	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Four (4) basic business lines	\$159.95	No Charge
Unlimited Local Calling		
Unlimited IntraLATA Minutes		
Unlimited InterLATA Minutes		

Caller ID Name & Number  
3-Way Calling  
Call Waiting  
Call Forward Variable  
Speed Dial 30\*  
Voice Mail\*  
Call Forward Busy  
Call Forward No Answer  
Hunting

<u>Each Additional Line</u>	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
	\$39.95	No Charge

\* Hunting may be substituted for Call Forwarding.

\* Services not regulated under this tariff.

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.56 Allegiance Standard Discounted Term Pricing Plans\*

The Company's pricing structure offers discounts on its monthly recurring charges based upon a term plan agreement as specified by the Customer. A Customer may select a one-year, two-year, or three-year plan period, which defines the Customer's fixed percentage discount as follows:

One-year Term Plan	15% Discount
Two-year Term Plan	20% Discount
Three-year Term Plan	20% Discount

Discounts are applied to the base rates identified in this tariff. Upon selecting a term plan, the Customer agrees to fulfill the minimum time requirement of the contract, which will commence when service is initiated. A Customer may increase the term period of the contract at any time, thus increasing the rate of the discount applicable to the Customer's service arrangement.

The Company's pricing structure also offers a 25% discount on non-recurring charges applicable to the Customer's specific service options.

Customers who make a monthly revenue commitment for Allegiance services will receive the associated rate indicated within this tariff. All services billed by the Company will contribute to the monthly revenue commitment. If the customer does not meet their monthly revenue commitment, the customer will be invoiced for the difference. (D)

Customers who terminate services (except Integrated Services) prior to fulfilling their term commitment may be assessed a termination liability fee in an amount equal to the monthly revenue commitment level multiplied by the number of months remaining in their term. Customers who terminate Integrated Services (Integrated Access and Total Communications) prior to fulfilling their term agreement may be assessed a termination liability fee equal to the monthly recurring charges multiplied by the number of months remaining in the term agreement. The termination liability will be billed in one lump sum. Customers will not incur a termination liability fee if they: (1) agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current plan; and (2) commit to a monthly revenue commitment level equal to or greater than their current minimum monthly commitment level. (D)

The following services and/or charges are not eligible for discounted pricing:

Account Set Up Fee	PRI Package
End User Common Line charge	Local Number Portability
End User Port Charge	Public/Pay Telephone Surcharge
Integrated Services**	True Business
	You Choose Feature
	Switched and Dedicated Long Distance
	Digital PBX Package
Directory Assistance	Package
Operator Service	Usage Sensitive Features
	Switched and Dedicated Toll
	Free Service

Services provided on a pure resale basis or UNE-P will not receive discounts on monthly recurring or non-recurring charges.

\*This plan is not available to Customers whose service is provisioned by UNE-P.

\*\*Line and Data Services only. Discounted pricing still applies to features and applicable usage.

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.57 Public Telephone Surcharge

In order to recover the Company's expenses an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company's service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call                      \$0.50

4.58 Historic Invoices

The Company will furnish, upon Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.59 Standard Line (Business Services Basic Business Single and Multi-Line)

The Standard Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

4.59.1 Business Services Basic Business Single Line Service

Business Services Basic Business Single Line Service is available to those customers who subscribe to other non-Basic Business Line services from the Company. This service provides a Customer with a single analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Business Services Basic Business Single Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Business Services Basic Business Single Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way

4.59.2 Business Services Basic Business Multi-Line Service

Business Services Basic Business Multi Line Service is available to those customers who subscribe to other non-Basic Business Line services from the Company. This service provides the Customer with one or more analog, voice-grade telephonic communications channels which can be used to place or receive one call at a time. Business Services Basic Business Multi Line Service is provided for connection of Customer-provided multi line terminal equipment. All Business Services Basic Business Multi Lines may be equipped with Touch Tone and Multi Line Hunt.

Each Business Services Basic Business Multi Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way

(N)

(N)

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.59 Standard Line (Business Services Basic Business Single and Multi-Line) (Cont'd)

4.59.3 Monthly Recurring Charges

The following charges apply to Business Services Basic Business Local and Business Services Basic Business Multi-Line Service lines per month. Rates and charges include touch-tone service for each line. The rates and charges below apply to service provided on a month-to-month basis. Nonrecurring charges apply as described elsewhere in this price list.

In BellSouth Service Territories:

		SERVICE TYPE	
RATE	Flat		
GROUP	Rate		
Group 1	\$79.72		(I)
Group 2	\$81.99		
Group 3	\$86.55		
Group 4	\$88.83		
Group 5	\$91.10		
Group 6	\$93.34		
Group 7	\$95.66		
Group 8	\$97.94		
Group 9	\$100.21		
Group 10	\$104.77		
Group 11	\$107.06		
Group 12	\$107.06		
X1	\$97.94		
X2	\$100.21		
X3	\$107.06		
X4	\$97.94		(I)

In Verizon Service Territories:

	Flat Rate	Metro Rate	
Rate Group 3	\$95.66	\$107.06	(I)
Rate Group 5	\$104.77	\$113.89	(I)

LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.59 Standard Line (Business Services Basic Business Single and Multi-Line) (Cont'd)

4.59.4 Hunting (a.k.a. Rotary or Grouping)

The following charges apply to Business Services Basic Business Multi-Lines equipped with Hunting.

In BellSouth Service Territories:

RATE GROUP	Flat and Message Lines Recurring Charge	Business Plus Lines
	(These rates grandfathered to existing customers prior to November 1, 2001)	
Group 9	\$9.60	\$5.00
Group 10	\$10.00	\$5.00
Group 12	\$10.00	\$5.00

Hunting, Per Line \$5.00

In Verizon Service Territories:

Hunting	
- Per Line	\$5.00
- Per Trunk	N/C

(N)  
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(N)

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.59 Standard Line (Business Services Basic Business Single and Multi-Line) (Cont'd)

4.59.5 Usage Sensitive Charges and Allowances

(1) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area. Calls placed to the Extended Calling Service (ECS) area are billed on a per minute basis. Customers with more than one flat rate line in the State of Florida will be charged a Flat Business Services Basic Business Multi-Line additive of \$2.36 per line, in addition to the charges listed below.

Local Calls	No Additional Charge
ECS Calls	\$0.12 Original minute,
	\$0.072 each additional minute

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(2) Message Service

Customers subscribing to Message Service will receive a monthly usage allowance of 75 outgoing calls. This allowance is applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Local usage is billed on a per call basis. Calls placed to the Extended Calling Service (ECS) area are billed on a per minute basis.

Per Local Call	\$0.1200 per call
ECS Calls	
Grandfathered Rate as of March 21, 2002	\$0.12 Original minute \$0.072 each additional minute
New Rate as of March 21, 2002	\$0.096 per minute

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LOCAL EXCHANGE SERVICES

4. Service Descriptions and Rates (Cont'd.)

4.60 Standard Line (Small Business Basic Business Single II and Multi-Line II)

The Standard Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

4.60.1 Small Business Basic Business Single Line II Service

Small Business Basic Business Single Line II Service is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides a Customer with a single analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Small Business Basic Business Single Lines II are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Small Business Basic Business Single Line II has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way

4.60.2 Small Business Basic Business Multi-Line II Service

Small Business Basic Business Multi Line II Service is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides the Customer with one or more analog, voice-grade telephonic communications channels which can be used to place or receive one call at a time. Small Business Basic Business Multi Line II Service is provided for connection of Customer-provided multi line terminal equipment. All Small Business Basic Business Multi Lines II may be equipped with Touch Tone and Multi Line Hunt.

Each Small Business Basic Business Multi Line II has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way

(N)

(N)

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**LOCAL EXCHANGE SERVICES**

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4. Service Descriptions and Rates (Cont'd.)

4.60 Standard Line (Small Business Basic Business Single II and Multi-Line II ) (Cont'd)

4.60.3 Monthly Recurring Charges

The following charges apply to Small Business Basic Business Local II and Small Business Basic Business Multi-Line II Service lines per month. Rates and charges include touch-tone service for each line. The rates and charges below apply to service provided on a month-to-month basis. Nonrecurring charges apply as described elsewhere in this price list.

In BellSouth Service Territories:

SERVICE TYPE		
RATE	Flat	
GROUP	Rate	
Group 1	\$52.64	(I)
Group 2	\$54.66	
Group 3	\$56.69	
Group 4	\$58.71	
Group 5	\$60.74	
Group 6	\$62.76	
Group 7	\$64.79	
Group 8	\$66.81	
Group 9	\$68.84	
Group 10	\$70.86	
Group 11	\$72.89	
Group 12	\$72.89	
X1	\$66.81	
X2	\$68.84	
X3	\$72.89	
X4	\$66.81	(I)

In Verizon Service Territories:

	Flat Rate	Metro Rate	
Rate Group 3	\$64.79	\$72.89	(I)
Rate Group 5	\$70.86	\$78.96	(I)

**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.60 Standard Line (Small Business Basic Business Single II and Multi-Line II) (Cont'd)

4.60.4 Hunting (a.k.a. Rotary or Grouping)

The following charges apply to Small Business Basic Business Multi-Lines II equipped with Hunting.

In BellSouth Service Territories:

Hunting, Per Line \$5.00

In Verizon Service Territories:

Hunting  
 - Per Line \$5.00  
 - Per Trunk N/C

4.60.5 Usage Sensitive Charges and Allowances

(1) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area. Calls placed to the Extended Calling Service (ECS) area are billed on a per minute basis. Customers with more than one flat rate line in the State of Florida will be charged a Flat Small Business Basic Business Multi-Line II additive of \$2.36 per line.

Local Calls	No Additional Charge
ECS Calls	\$0.12 Original minute, \$0.072each additional minute

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(2) Message Service

Customers subscribing to Message Service will receive a monthly usage allowance of 75 outgoing calls. This allowance is applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Local usage is billed on a per call basis. Calls placed to the Extended Calling Service (ECS) area are billed on a per minute basis.

Per Local Call	\$0.1200 per call
ECS Calls	\$0.096 per minute

(I)

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**LOCAL EXCHANGE SERVICES**

4. Service Descriptions and Rates (Cont'd.)

4.61 Supplemental Change Charge

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

Monthly Recurring Charge Range	<b>NON-RECURRING CHARGES</b>		
	<b>Timeframe of Change Request</b>		
	Within 2 Business Days of Order Acceptance	On or after 3 <sup>rd</sup> Business Day after Order Acceptance and up to the 5 <sup>th</sup> Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date additional, charges may also apply as outlined in Section 2.1.7.

4.62 Administrative Service Charge

The Administrative Service Charge is being applied to help recover expenses associated with administration and system support costs associated with providing and improving quality of customer service. The Administrative Service Charge will be applied as follows:

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Monthly Recurring Charge	<u>Per Billing Invoice</u>
	\$12.50

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LOCAL EXCHANGE SERVICES

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4. Service Descriptions and Rates (Cont'd.)

4.63 Service Extension Charge

A Service Extension Charge will be assessed when a customer requests and XO agrees to provide services at a location beyond XO's demarcation point. This non-recurring charge will be applied to the first and each additional circuit as outlined below:

Type of Circuit	NON-RECURRING CHARGES	
	First Circuit	Each Additional Circuit
Less Than or Equal to a DS1 (1.544 Mbps)	\$ 325.00	\$ 80.00
More Than a DS1 (1.544 Mbps) and Less Than or Equal to a DS3 (44.736 Mbps)	\$ 550.00	\$ 550.00

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**LOCAL EXCHANGE SERVICES**

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**5. Individual Case Basis (ICB) Arrangements**

Arrangements will be developed on an individual case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this price list. Rates quoted in response to such competitive requests may be different than those specified for such service in this price list. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

**5.1 Residential Line Service** – The following ICB pricing applies to XO’s Company initial Residential Beta Offering in one on-network location in the Miami, Florida market only. All services and features at this Beta location are offered under the same terms and conditions as the corresponding business service or feature, except that rates will be as follows:

**5.1.1 Basic Residential Line**

Product Name	Monthly Recurring	Non-Recurring
XO Residential Line	\$9.50	\$36.00
Federal Subscriber Line Charge 1st Line	\$3.50	
Federal Subscriber Line Charge 2nd Line	\$3.50	

**5.1.2 Optional Features – a la Carte**

Call Forward Busy	\$0.90
Call Forward No Answer	\$0.90
Call Forward Variable	\$2.70
Voice Mail Call Forwarding	\$1.80
Call Selector	\$4.05
Call Waiting	\$3.70
Caller ID Basic	\$5.40
Caller ID Plus	\$6.75
Last Call Return	\$3.60
Anonymous Call Rejection	\$3.60
Three Way Calling	\$3.60
Speed Dial – 8 Numbers	\$1.80
Repeat Dialing (Automatic Recall)	\$4.05

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 Seattle, WA 98109

TX205 Price List No. 5  
 FPSC Scan Verified 2014

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**LOCAL EXCHANGE SERVICES**

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5. Individual Case Basis (ICB) Arrangements (Cont'd)

5.1 Residential Line Service – The following ICB pricing applies to 1XO's Company initial

5.1.3 Feature Package

NEXTPACK 10, \$17.00  
10 Features Included in Package

5.1.4 Reserved for Future Use

5.1.5 Non-Recurring Charges

PIC Long Distance Charge per Event \$1.49  
Order Change Charge \$17.10

5.1.6 Usage Block for New Service

Usage Block – INTL \$0.00  
Usage Block – DA INTL \$0.00  
Usage Block – LD \$0.00  
Usage Block – DA LCD \$0.00  
Usage Block – 900/976 (Automatically Blocked) \$0.00  
Usage Block – X11 \$0.00  
Usage Block – 440 \$0.00  
Usage Block – OA \$0.00

Should these residential service offerings be expanded beyond the initial test location, the Company will supplement this price list with a comprehensive retail offering for similarly situated customers.

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LOCAL EXCHANGE SERVICES

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6. Trial and Promotional Offerings

6.1 Trial Service Offerings

In the normal course of business the Company, at its discretion, may elect to offer certain services to Customer on a "trial basis".

In order to conduct such "trials", the Company will file with the Commission, on at least the minimum notice required by the Commission relative to such service, a Trial Service Offering ("TSO") Supplement.

The TSO Supplement will contain a brief description of the trial service(s), features, special agreements, applicable rates and regulations. In addition, the Supplement will include specific information as to the availability and estimated duration of the Trial Service Offering.

The filing of a TSO Supplement does not obligate the Company to continue the trial service beyond the stated trial period or to offer said service as a general Price Listed offering in the future.

Service(s) provided hereunder are subject to all other applicable provisions in the Price Lists of the Company lawfully on file with the Commission. However, the TSO rates and charges will supersede applicable general Price List rates and charges for the duration of the trial period.

6.2 Promotional Offerings - General

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Promotions will be filed with the Florida Public Service Commission for approval on one day's notice.

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.3 Contract Renewal Promotion II

6.3.1 Company Customers whose service is provided on a month to month contract, or whose current contract is within thirty (30) days of expiration, and who execute a new one, two, three or five year term contract for all voice products, excluding voice features, that have a monthly recurring charge component on or before September 30, 2004 may be eligible to receive one free month of service for each year of their term. The free month(s) will appear on the Customer's invoice in the 12th, 24th, 36th, 48th and 60th months of Customer's contract, depending on contract length.

Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Customers may be eligible for this promotion depending upon their service configuration. All customers are also required to meet minimum revenue commitments.

6.3.2 The free month is defined as the applicable monthly recurring charge(s) (MRC) for standard priced voice product(s), excluding voice features, chosen by the Customer. No free month credit shall exceed \$7,500.00. If customer's MRC(s) exceeds \$7,500, Customer will be charged the difference between the actual MRC(s) and \$7,500 in the free month(s). Credits for monthly recurring charges do not include usage, taxes, user fees, or surcharges. This promotion cannot be combined with other promotions.

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.4 Save A Bundle Promotion

- 6.4.1 Existing or new XO Customers who order any one of the Xoption Service Offerings Number 1-13, or XO Standalone Integrated Access from April 1, 2001 through June 30, 2001 and agree to the terms and conditions below, are eligible for the Save A Bundle Promotion. Existing customer is defined as a voice only or data only customer who is upgrading to one of the Xoption Offerings or Standalone Integrated Access. New customer is defined as someone who has not subscribed to these services for one year prior to this promotion. Multiple Service Discount customers are not eligible for this promotion. Under the Save A Bundle promotion, Customer who agree to one, two or three year term commitment when ordering Xoption No. 1-13 or Standalone Integrated Access will receive one free month of service for each year commitment plus free installation. For those customers ordering Xoptions, the free month(s) of service is equal to the published Monthly Recurring Charge (MRC) and does not include any minutes of use exceeding the amount offered in Xoptions No. 1-13 service offerings. Additional minutes of use will be billed at the current published rates. For those Customers ordering Standalone Integrated Access, the free month(s) of service is equal to the published MRC and does not include local usage. Local usage will be billed at the current published rates. The free month(s) of service does not include sales, use, gross receipts, excise, or other local, state and federal taxes, charges, user fees, or surcharges.
- 6.4.2 All customers signing term agreements under this promotion will receive free installation for these services and the first month's MRC free. In addition, customers signing two year agreements will receive the thirteenth month's MRC free and customers signing three year agreements will receive the thirteenth and twenty-fifth months' MRC free.
- 6.4.3 Should Customer terminate service prior to the end of the term commitment, Customer is responsible for the amount of the free month(s) of service granted, the monthly recurring charges times the number of months remaining in the term contract, and the cost of the previously waived installation.

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.5 On-Net Xoption or Integrated Access Bonus Promotion

- 6.5.1 Existing or new On-Net XO Customers who order XOption #5, #6, #7, #10, #11, #13, or XO stand alone Integrated Access from April 1, 2001 through June 30, 2001 and agree to the terms and conditions below, are eligible for the On-Net Bonus Promotion. Existing customer is defined as a voice only or data only customer who is upgrading to XOption #5, #6, #7, #10, #11, #13, or Standalone Integrated Access. On-Net Customer is defined as a location where the Customer service location is provided entirely by XO over its own fiber or wireless facilities. New customer is defined as someone who has not subscribed to these services for one year prior to this promotion. Under the On-Net Bonus promotion, Customers who agree to one, two or three year term commitment when ordering XOption #5, #6, #7, #10, #11, #13 or Standalone Integrated Access will receive two free months of service for each year of commitment plus free installation. For those customers ordering XOptions, the free month(s) of service is equal to the published Monthly Recurring Charge (MRC) and does not include any minutes of use exceeding the amount offered in XOptions #5, #6, #7, #10, #11, #13 service offerings. Additional minutes of use will be billed at the current published rates. For those Customers ordering Standalone Integrated Access, the free month(s) of service is equal to the published MRC and does not include local usage. Local usage will be billed at the current published rates. Free month(s) of service does not include sales, use, gross receipts, excise, or other local, state and federal taxes, charges, user fees, or surcharges.
- 6.5.2 All customers signing term agreements under this promotion will receive free installation for these services and the first and second month's MRC free. In addition, customers signing two year agreements will receive the thirteenth and fourteenth month's MRC free and customers signing three year agreements will receive the thirteenth, fourteenth, twenty-fifth and twenty-sixth months' MRC free.
- 6.5.3 Should Customer terminate service prior to the end of the term commitment, Customer is responsible for the amount of free month(s) of service granted, the monthly recurring charges times the number of months remaining in the term contract, and the cost of the previously waived installation.

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.6 American Express Card Holder Promotion

Effective May 1, 2001 through November 1, 2001 all American Express Corporate Card members who become new Company customers, defined as anyone who has not purchased Company services for at least one (1) year prior to receiving services under this promotion, by purchasing an XOption bundle, will be entitled to one (1) month of free service and free installation. This promotion grants eligible customers free one-time initial installation of the XOptions Bundle customer has subscribed to, up to \$1,800 in value. If customer's initial installation costs for the XOptions Business Product exceed the \$1,800 allowed in this promotion, customer will be billed for the difference between actual installation costs and \$1,800. The free month of service also included in this promotion applies only to the basic Monthly Recurring Charges (MRC). The free month will be applied to the first month of customer's contract.

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.7 Competitive Dedicated Long Distance 5% Discount

From time to time, Company may offer a new subscriber of Dedicated Long Distance a 5% discount off the Customer's per minute rate in addition to any discount to which Customer would be eligible. This additional discount offer may be made in response to an offer made by another telecommunications company where the Customer can demonstrate to Company's satisfaction that the Customer intends to accept such offer as an inducement to subscribe to or remain subscribed to such other telecommunication provider's service. This discount will be applicable for the entire term of the Customer's agreement. This promotion will expire on June 30, 2001, unless sooner extended, canceled or withdrawn.

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.8 Dedicated Long Distance Promotion

Effective April 15, 2001 through October 31, 2001, New Customers subscribing to Dedicated Long Distance (See Interexchange Service Tariff) may be eligible to receive free installation and a discount off the applicable local loop rates for these services. New Customer is defined as a customer who has not subscribed to either service for one year prior to subscribing under this promotion. To qualify for the promotion, New Customers must be On-net, which defined as Company owned facilities at the Customer premises, or served by a central office in which the Company is collocated. In addition, New Customers must also sign up for a term commitment of at least one year. New Customers meeting these eligibility requirements will receive free installation (non-recurring charge waiver) and a ten percent, fifteen percent, or twenty percent discount off the applicable local loop rates for a one year, two year, or three year contract term respectively.

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APR 12 2005

FL10505

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.9 DTI Card Promotion

New and existing customers of XO who purchase a Channelized T1, ISDN PRI, XOption #12, and XOption or #13 from XO from April 1, 2001 through June 30, 2001 and buy a digital trunk interface (DTI) card because of the service purchase, will receive a credit from XO up to \$1,500. The customer must sign at least a one-year agreement. Up to a \$1,000 credit applies to a one-year contract and up to a \$1,500 credit applies for a two-year contract or longer.

The credit will appear on the next billing cycle after the customer provides XO with a copy of the invoice. The credit is limited to the actual cost of the DTI card (hardware). The service charge to program and install the card is excluded. For example, if the cost of the DTI card cost is \$1,200, a qualifying customer would receive a \$1,000 credit for a one-year contract and a \$1,200 credit for a two-year contract or longer.

The customer must provide XO with a copy of the invoice from their phone vendor for the DTI card. The invoice must show that the customer bought the DTI card in conjunction with the purchase of the T1/PRI service from XO. The vendor must invoice the customer and the customer must pay the vendor. XO will not pay the vendor directly.

This promotion can not be combined with any other promotion.

6.10 The XO Multi-location Incentive Promotion

This promotion is available to Customers that contract for XO service at new locations on or before September 30, 2003. As used in this promotion, "new location" is defined as a location that has not received any XO service during the previous one year. Each new location must be subscribed to XO services for a minimum one year term commitment.

Under this promotion, XO will provide a one time credit to each new location. The credit will be equal to the lesser of the following: one month's recurring charges of the new location or \$1000.00. The credit will be applied during the new location's first month's bill cycle or the soonest thereafter.

This promotion may not be combined with other promotions, individual case basis arrangements or other special offers. Customers who cancel service within 90 days of the Start of Service under the Satisfaction Guarantee will be responsible for paying XO the total credits received under this promotion by each location.

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APR 12 2005

FLI0505

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.11 On-Net Promotion

The On-Net Promotion offers eligible Customers two free months of service (as described below) for each year of their term commitment and a reduced installation fee.

This promotion is available to New Customers, defined as Customers who have not received service from Company for at least one year prior to receiving service under this promotion, and existing Company Customers who add new service locations, defined as a Customer location that has not received service from Company for at least one year prior to receiving service under this promotion. In order to be eligible for this promotion, Customers must subscribe to the services listed below, for a two or three year term commitment, on or before August 30, 2003; and service must be provided via Company on-net facilities.

Services offered under this promotion: any XOptions that includes Dedicated Internet Access; ISDN PRI; switched T1; network access for DS1 private lines; or local lines and trunks. All products with a DSL component and XOptions M – Satellite Office Solutions are ineligible for this promotion. Customers receiving local line or trunk service under this promotion must purchase a minimum of ten (10) local lines or trunks.

The free months will be the 7th, 13th, 19th, 25th, 31st, and 37th months of Customer's contract and, because Company bills in advance for recurring charges, will appear as automatic credits on the Customer's account in the Customer's 6th, 12th, 18th, 24th, 31st and 36th billing cycles. The free month is defined as the applicable monthly recurring charge (MRC) for the product(s) chosen by the Customer. Credits for monthly recurring charges do not include usage, taxes, user fees, or surcharges. Customers signing a two year term will also receive a 50% discount off the installation charges associated with the service chosen. Customers signing a three year term will also receive a waiver of the installation charges associated with the service chosen. This promotion may not be combined with any other promotion or offer and will be available until June 30, 2003, unless sooner canceled, withdrawn or modified. In cases where the free month is outside of the Customer's contract term, all contract terms and conditions apply.

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APR 12 2005

FL10505



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LOCAL EXCHANGE SERVICES

---

6. Trials and Promotional Offerings (Cont'd)

6.12 Keeping the Momentum Promotion

New Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion, existing customers who add additional service locations, who sign one, two or three year terms for Company's Integrated Access, ISDN PRI or any XOption product or one or more T-1 lines for local service on or before June 30, 2002 will receive free installation and one free month of service for each year of their term. The free month will be the 13th, 25th and 37th months of Customer's contract.

Free installation is for standard installations only. The free month is defined as the applicable monthly recurring charge (MRC) for the product chosen by the new Customer. This promotion does not apply to Multiple Service Discount Customers.

6.13 Contract Renewal Promotion

Company Customers whose service is provided on a month to month contract, or whose current contract is within thirty (30) days of expiration, and who execute a new one, two, three or five year term contract for all voice products, excluding voice features, that have a monthly recurring charge component on or before March 31, 2002 will receive one free month of service for each year of their term. The free month(s) will appear on the Customer's invoice in the 12th, 24th, 36th, 48th and 60th months of Customer's contract, depending on contract length.

The free month is defined as the applicable monthly recurring charge(s) (MRC) for standard priced voice product(s), excluding voice features, chosen by the Customer. No free month credit shall exceed \$7,500.00. If customer's MRC(s) exceeds \$7,500, Customer will be charged the difference between the actual MRC(s) and \$7,500 in the free month(s). Credits for monthly recurring charges do not include usage, taxes, user fees, or surcharges. This promotion cannot be combined with other promotions.

If Customer's Company service is terminated prior to the end of Customer's term commitment, the Customer will be liable for all credits applied to Customer's account pursuant to this promotion. All other terms and conditions of Company's services shall apply.

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APR 12 2005

FL10505

LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.14 XOptions Promotion

6.14.1 New XOption Customers and existing XOption Customers may be eligible for the following promotional rates on selected XOptions packages. New XOption Customers are defined as Customers who have not received XOption service for at least one year prior to receiving service under this promotion and who sign one, two or three year contracts for the XOption service. Existing XOptions customers are customers who currently receive XOptions service and who are current in their payment of Company services. Existing customers must sign new term contracts that are equal to or greater than the term remaining in the current contract. All contracts under this promotion must be signed on or before April 30, 2002. The promotional rates are valid for XOptions # 5, 6, 10, 11, 13 and 15 and apply for the entire contract term. All other Terms and Conditions of the XOptions products apply.

XOption #5 – Monthly Recurring Charges: (Miami/ Orlando/ Tampa)

A = 1495.00/ 1500.00/ 1500.00

B = 1645.00/ 1650.00/ 1650.00

C = 1795.00/ 1800.00/ 1800.00

XOption #6 – Monthly Recurring Charges:

A = 1710.00/ 1710.00/ 1710.00

B = 1810.00/ 1810.00/ 1810.00

C = 1960.00/ 1960.00/ 1960.00

XOption #10 – Non – Recurring Charge, per user = 98.00

Monthly Recurring Charges, per user:

A = 98.00/ 98.00/ 98.00

B = 108.00/ 108.00/ 108.00

C = 118.00/ 118.00/ 118.00

XOption #11 – Non – Recurring Charge, per user = 33.00

Monthly Recurring Charges, per user:

A = 33.00/ 33.00/ 33.00

B = 36.00/ 36.00/ 36.00

C = 40.00/ 40.00/ 40.00

XOption #13 – Monthly Recurring Charges:

A = 2175.00/ 2175.00/ 2175.00

B = 2925.00/ 2925.00/ 2925.00

C = 2925.00/ 2925.00/ 2925.00

XOption #15 – Monthly Recurring Charges:

A = 2035.00/ 2225.00/ 2090.00

B = 2785.00/ 2975.00/ 2840.00

C = 4035.00/ 4225.00/ 4090.00

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APR 12 2005

FL10505

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.14 XOptions Promotion (Cont'd)

6.14.2 This promotion may not be combined with other promotions or with the Multiple Service Discount. This promotion will expire on April 30, 2002, unless sooner modified or withdrawn.

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Seattle, WA 98109

Effective:

APR 12 2005

FLI0505

LOCAL EXCHANGE SERVICES

6. Trials and Promotional Offerings (Cont'd)

6.15 Deluxe XOption #7 Promotion

As of the effective date of this section, Customers signing new contracts for deluxe XOptions #7 located in Section 4.16 on or before December 31, 2004 may receive the following promotional pricing. All requirements for this XOption as listed in that Section apply during the promotional period.

	Orlando	Miami	Tampa
A	\$1050.00	\$1050.00	\$1065.00
B	\$1185.00	\$1170.00	\$1195.00
C	\$1325.00	\$1295.00	\$1330.00
D	\$2010.00	\$1915.00	\$2005.00

Non-Recurring Charge \$999.00

6.16 Deluxe XOption #16 Promotion

As of the effective date of this section, Customers signing new contracts for Deluxe XOptions #7 located in Section 4.16 on or before December 31, 2004 may receive the following promotional pricing. All requirements for this XOption as listed in that Section apply during the promotional period.

	Orlando	Miami	Tampa
A	\$1075.00	\$995.00	\$1050.00
B	\$1210.00	\$1115.00	\$1180.00
C	\$1350.00	\$1240.00	\$1315.00
D	\$2035.00	\$1860.00	\$1990.00

Non-Recurring Charge \$999.00

6.17 XOption M – Satellite Office Solutions Promotion

As of the effective date of this section, Customers signing new contracts for Deluxe XOptions #7 located in Section 4.16 on or before January 31, 2003 are eligible for a waiver of the multi location requirement. All other requirements and pricing for this XOption as listed in that Section apply during the promotional period.

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APR 12 2005

FL10505

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.18 XO On Net 2Q Promotion

Description of Promotion: Promotional discounts apply to Company services listed below when Customer is located in an On-Net building. Monthly recurring charges (MRC's) are waived based on service ordered and term commitment. Discounts do not apply to usage. For the purpose of this Promotion "On-net" is defined as any location or premise where Company Service is provided exclusively over Company facilities. Product descriptions may be found in Section 4 of this price list.

1) Dedicated Long Distance:

MRC's will be waived for the 4th and 12th month.

Installation charges waived

Regardless of Term commitment a maximum of two months MRC's will be waived.

2) Commercial Private Line\*:

MRC's will be waived for the 4th and 12th month.

Installation charges waived

\* Applies only to MRC's for on-net loops, MRC's for off-net loop still applies.

3) XOptions\*:

MRC's will be waived as follows:

1 Year Term: 4th & 12th month will be waived

2 Year Term: 4th, 12th, 16th & 24th month will be waived

3 Year Term: 4th, 12th, 16th, 24th, 28th & 36th month will be waived

Installation charges waived

\*Applies to XOption Bundles 5, 6, 7, 10, 11, 13, 15 & 16. MRC waiver does not include minutes of use exceeding the package amount in each option. Overage usage beyond those minutes included in the package will be billed at the current XOptions usage rate, as outlined in Section 3.10 of this price list.

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APR 12 2005

FL10505

---

LOCAL EXCHANGE SERVICES

---

6. Trials and Promotional Offerings (Cont'd)

6.18 XO On Net 2Q Promotion

4) Switched T-1\* (Channelized DS1, SuperTrunk or Digital Switched Service):

MRC's will be waived as follows:

1 Year Term: 4th & 12th month will be waived

2 Year Term: 4th, 12th 16th & 24th month will be waived

3 Year Term: 4th, 12th, 16th, 24th, 28th & 36th month will be waived

Installation charges waived.

5) ISDN PRI Two-Way:

MRC's will be waived as follows:

1 Year Term: 4th & 12th month will be waived

2 Year Term: 4th, 12th 16th & 24th month will be waived

3 Year Term: 4th, 12th, 16th, 24th, 28th & 36th month will be waived

Installation charges waived.

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APR 12 2005

FLI0505

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LOCAL EXCHANGE SERVICES

---

6. Trials and Promotional Offerings (Cont'd)

6.18 XO On Net 2Q Promotion

6) Business Lines & Trunks:

MRC's will be waived as follows:

1 Year Term: 4th & 12th month will be waived

2 Year Term: 4th, 12th, 16th & 24th month will be waived

3 Year Term: 4th, 12th, 16th, 24th, 28th & 36th month will be waived

Installation charges may be waived if Business Lines or Trunks are purchased in conjunction with other Company Voice or Data services. The purchase of Business Line or Trunk features does not qualify the Customer for waiver of installation charges.

Eligibility & Restrictions: Available to new customers, defined as anyone who has not purchased a Company service within the previous one (1) year and existing Customers that add a service location. Customers receiving ICB pricing are excluded from this Promotion. If, for any reason Customer's Service is terminated prior to the end of Customer's term commitment, the Customer will be liable for and required to pay Company for all MRC's and applicable charges associated with installation of Customer's Company services.

The waiver of MRC's an/or Installation charges under this Promotion does not include Taxes or Surcharges.

The XO On Net 2Q Promotion cannot be combined with any other Company Promotion.

Length of Promotion: Promotion is effective June 1, 2002 through August 31, 2002.

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APR 12 2005

FLI0505

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.19 Go with XO 1 Promotion

- 6.19.1 New Company Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion, who subscribe to Company service on or before September 30, 2002 may be eligible to receive one free month of service or a waiver of Company's Early Termination Charge if service is discontinued within six months of installation.
- 6.19.2 To be eligible for this promotion, New Company Customers must sign a two year contract for one of the following products: Integrated Access at speeds of 256k and greater; Dedicated Internet Access; XOptions with a Dedicated Internet Access component; ISDN PRI; switched T1; or local lines and trunks. All products with a DSL component and XOptions M – Satellite Office Solutions are ineligible for this promotion. New Company Customers choosing local lines and trunks must purchase a minimum of ten (10) local lines. New Company Customers must be located in an area where the Company is collocated in the ILEC wire center serving the Customer to be eligible for this promotion. Other New Company Customers may be eligible for this promotion depending upon their service configuration. All customers may also be required to meet minimum revenue commitments.
- 6.19.3 The free month is defined as the applicable monthly recurring charge (MRC) for the product(s) chosen by the New Company Customer. Credits for monthly recurring charges do not include usage, taxes, user fees, or surcharges. The free month will be for the 13th month of Customer's contract and, because Company bills in advance for recurring charges, will appear as an automatic credit on the Customer's account in the Customer's 12th billing cycle. If service is discontinued after six months of receiving service, regular Company Early Termination Charges will apply. This promotion does not apply to Multiple Service Discount Customers, may not be combined with any other promotion except the Go with XO Integrated Access Promotion and will be available until September 30, 2002, unless sooner canceled, withdrawn or modified.

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APR 12 2005

FLI0505



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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.20 Go with XO 2 Promotion

6.20.1 New Company Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion, who sign one, two or three year terms for Company's products listed below on or before September 30, 2002 may be eligible to receive one free month of service for each year of their term.

6.20.2 To be eligible for this promotion, New Company Customers must sign a one, two or three year term for one of the following products: Integrated Access at speeds of 256k and greater; Dedicated Internet Access; XOptions with a Dedicated Internet Access component; ISDN PRI; switched T1; or local lines and trunks. All products with a DSL component and XOptions M – Satellite Office Solutions are ineligible for this promotion. New Company Customers choosing local lines and trunks must purchase a minimum of ten (10) local lines. New Company Customers must be located in an area where the Company is collocated in the ILEC wire center serving the Customer to be eligible for this promotion. Other New Company Customers may be eligible for this promotion depending upon their service configuration. All customers may also be required to meet minimum revenue commitments.

6.20.3 The free month(s) will be the 13th, 25th and 37th months of Customer's contract and, because Company bills in advance for recurring charges, will appear as an automatic credit on the Customer's account in the Customer's 12th, 24th and 36th billing cycles. The free month is defined as the applicable monthly recurring charge (MRC) for the product(s) chosen by the New Company Customer. The free month(s) will appear as an automatic credit on the Customer's account. Credits do not include usage, taxes, user fees, or surcharges. This promotion does not apply to Multiple Service Discount Customers, may not be combined with any other promotion except the Go with XO Integrated Access Promotion and will be available until September 30, 2002, unless sooner canceled, withdrawn or modified. In cases where the free month is outside of the Customer's contract term, all contract terms and conditions apply.

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APR 12 2005

FLI0505

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.21 Go with XO 3 Promotion

- 6.21.1 New Company Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion, who sign two or three year terms for Company's products listed below on or before September 30, 2002 may be eligible to receive two free months of service for each year of their term.
- 6.21.2 To be eligible for this promotion, New Company Customers must sign a two or three year term for one of the following products: Integrated Access at speeds of 256k and greater; Dedicated Internet Access; XOptions with a Dedicated Internet Access component; ISDN PRI; switched T1; or local lines and trunks. All products with a DSL component and XOptions M – Satellite Office Solutions are ineligible for this promotion. New Company Customers choosing local lines and trunks must purchase a minimum of ten (10) local lines. New Company Customers must be located in an area where the Company is collocated in the ILEC wire center serving the Customer to be eligible for this promotion. All customers are also required to meet minimum revenue commitments.
- 6.21.3 The free months will be the 7th, 13th, 19th, 25th, 31st, and 37th months of Customer's contract and, because Company bills in advance for recurring charges, will appear as automatic credits on the Customer's account in the Customer's 6th, 12th, 18th, 24th, 31st and 36th billing cycles. The free month is defined as the applicable monthly recurring charge (MRC) for the product(s) chosen by the New Company Customer. The free month(s) will appear as an automatic credit on the Customer's account. Credits for monthly recurring charges do not include usage, taxes, user fees, or surcharges. This promotion may not be combined with any other promotion except the Go with XO Integrated Access Promotion and will be available until September 30, 2002, unless sooner canceled, withdrawn or modified. In cases where the free month is outside of the Customer's contract term, all contract terms and conditions apply.

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APR 12 2005

FLI0505

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LOCAL EXCHANGE SERVICES

---

6. Trials and Promotional Offerings (Cont'd)

6.22 Go with XO Upsell Promotion

- 6.22.1 This promotion is offered to Existing Company Voice Customers, defined as Customers who currently subscribe to Company voice services only. Existing Voice Customers who sign one, two or three year terms for one of the following Company services: Integrated Access, Dedicated Internet Access – T1 or below, or XOptions with a Dedicated Internet Access component on or before September 30, 2002 may be eligible to receive one free month of service for each year of their term. All products with a DSL component and XOptions M – Satellite Office Solutions are ineligible for this promotion.
- 6.22.2 To be eligible for this promotion, the Existing Voice Customers must also meet the following obligations. The Existing Voice Customers must subscribe to voice services under current contracts in good standing and have contracts that are not due to expire within sixty days. All Existing Voice Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Existing Voice Customers may be eligible for this promotion depending upon their service configuration. All customers may also be required to meet minimum revenue commitments.
- 6.22.3 The Existing Voice Customers must sign a new contract for the service chosen under this promotion. For Customers signing new contracts for Integrated Access or XOptions, the new contract must be the greater of a one year term or a term equal to or greater length than the Customer's current contract. This restriction does not apply to Customers signing new contracts for Dedicated Internet Access. The Monthly Recurring Charge (MRC) of the new contract, or of the new contract combined with the existing contract if it remains in effect, must be at least \$300 greater than the MRC of the existing contract.
- 6.22.4 The free month(s) will be the 13th, 25th, and 37th month(s) of Customer's contract. The free month is defined as the applicable monthly recurring charge (MRC) only for the new product chosen by the Existing Voice Customer. The free month(s) will appear as an automatic credit on the Customer's account. Credits do not include usage, taxes, user fees, or surcharges. This promotion does not apply to Multiple Service Discount Customers. This promotion may not be combined with any other promotion except the Go with XO Integrated Access Promotion and will be available until September 30, 2002, unless sooner canceled, withdrawn or modified. In cases where the free month is outside of the Customer's contract term, all contract terms and conditions apply.

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Seattle, WA 98109

APR 12 2005

FLI0505

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.23 Go with XO Renewal Promotion

- 6.23.1 Company Customers whose service is provided on a month to month contract, or whose current contract is within thirty (30) days of expiration, and who execute a new one year term on or before September 30, 2002 may be eligible to receive one free month of service or a waiver of Company's Early Termination Charge if service is discontinued within six months after service begins under the renewed contract.
- 6.23.2 To be eligible for this promotion, Customers must be located in an area where the Company is collocated in the ILEC wire center serving the Customer. Other Customers may be eligible for this promotion depending upon their service configuration. All customers may also be required to meet minimum revenue commitments.
- 6.23.3 The free month will be the 7th month of Customer's renewed contract and, because Company bills in advance for recurring charges, will appear as an automatic credit on the Customer's account in the Customer's 6th billing cycle. The free month is defined as the applicable monthly recurring charge (MRC) for standard priced voice product(s), excluding voice features, chosen by the Customer. In no case shall the free month credit exceed \$7,500.00. The free month will appear as an automatic credit on the Customer's account. Credits do not include usage, taxes, user fees, or surcharges. If service is discontinued after six months of receiving service under the renewed contract, regular Company Early Termination Charges will apply
- 6.23.4 This promotion may not be combined with any other promotion except the Go with XO Integrated Access Promotion and will be available until September 30, 2002, unless sooner canceled, withdrawn or modified.

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1633 Westlake Avenue, No., Suite 200  
Seattle, WA 98109

APR 12 2005

FLI0505

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.24 Go with XO Integrated Access Promotion

New or Existing Company Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion and Customers who currently subscribe to Company voice services respectively, who sign up for Company's Integrated Access product on or before September 30, 2002 may be eligible to receive a reduced requirement for local exchange lines or channels.

To be eligible for this promotion, New and Existing Customers must purchase a minimum of six (6) local exchange lines or channels and reach a minimum total of fourteen (14) voice and data channels combined and, at a minimum, enter a one (1) year service order agreement. All other terms and conditions of Company's Integrated Access product, listed in Section 4.18 of this price list, apply. To be eligible for this promotion, Customers must be located in an area where the Company is collocated in the ILEC wire center serving the Customer. Other Customers may be eligible for this promotion depending upon their service configuration. All customers may also be required to meet minimum revenue commitments.

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APR 12 2005

FL10505

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.25 XOptions Monthly Credit Promotion

The XOptions Monthly Credit Promotion offers Customers meeting certain criteria a monthly credit, as described below, during the Customer's initial term of service.

In order to receive the credits offered in this promotion, Customers must sign up for a minimum two year term commitment, on or before March 31, 2004, for any of the following XOptions bundles: #7 or #16.

Under this promotion, Customers will receive monthly credits as follows:

XOptions bundle	Monthly Credit
#7 and #16	\$50.00

Monthly credits will be applied per XOption bundle, with only one credit offered per bundle. Credits will be applied each month during the Customer's initial term of service only. This promotion will not apply to any renewal periods. If for any reason, the Customer fails to complete its initial term commitment, XO reserves the right to charge the Customer all amounts that XO credits under this promotion.

Except for the XOptions #7 and the XOptions #16 promotions, this promotion cannot be combined with any other promotions, individual case basis arrangements or other special offers.

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Seattle, WA 98109

APR 12 2005

FL10505

LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.26 Go with XO Two Way ISDN-PRI Promotion ( Miami, Orlando- BellSouth and Orlando - Sprint)

This promotion is available to New or Existing Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion and Customers who currently subscribe to any XO voice service respectively, whose XO Two Way ISDN-PRI service is installed on or before October 31, 2003.

Under this promotion, New and Existing Customers will receive the following special promotional pricing for Two Way ISDN-PRI service:

Term Commitment	Monthly Recurring Charge
1	\$566.00
2	\$566.00
3	\$566.00

6.27 Go with XO Full Switched T1 Promotion (Miami and Ft. Lauderdale only)

This promotion is available to New or Existing Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion and Customers who currently subscribe to any XO voice service respectively, whose XO's Full Switched T1 service is installed on or before October 31, 2003.

Under this promotion, New and Existing Customers will receive the following special promotional pricing for Full Switched T1 service:

Term Commitment	Monthly Recurring Charge
1	\$593.00
2	\$593.00
3	\$593.00

This promotion may not be combined with any other promotion or special offer.

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Effective:

Alaine Miller, VP - Regulatory & External Affairs  
1633 Westlake Avenue, No., Suite 200  
Seattle, WA 98109

APR 12 2005

FLI0505

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.28 XOptions M -- Satellite Office Solutions Summer Promotion (All Markets except Orlando)

This promotion is available to New and Existing Customers that subscribe to XOptions M -- Satellite Office Solutions, pursuant to this promotion on or before August 31, 2003, for a minimum two year commitment. The promotion is available to the Tampa market through October 31, 2003.

Under this promotion, Customers may receive XOptions M – Satellite Office Solutions service without having to meet the requirements set forth in this price list that the Customer: (1) receive XO service at a minimum of three locations; and (2) receive at one location, one of the sixteen XOptions bundles.

This promotion may be combined with other promotions and special offers. This promotion may not be used with any individual case basis offerings.

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.29 Contract Renewal Promotion III

Customers whose service is provided on a month to month basis, or whose current term commitment is within thirty (30) days of expiration, and who execute a new contract with a one, two, or three year term, on or before December 31, 2004, for Basic Business Lines, Trunks, Two-way PRI, Integrated Access or XOption service offerings may be eligible to receive a ten percent (10%) pricing discount off their Monthly Recurring Charge for such service offering for the duration of the new contract term. The new contract term and this promotional discount will commence upon conclusion of the existing contract term.

Customers located in an area where the Company is collocated in the ILEC wire center serving the Customer are eligible for this promotion. Other Customers may be eligible for this promotion depending upon their service configuration. All customers are also required to meet minimum revenue commitments.

If Customer's service is terminated prior to the end of Customer's new contract term commitment, the Customer will be liable for all credits applied to Customer's account pursuant to this promotion. All other terms and conditions of Company's tariff and price lists and contract shall apply.

This promotion may not be combined with any other promotion. The promotion does not apply to features, accounts with special non-published pricing, or carrier accounts.

6.30 Go with XO Two Way ISDN-PRI Promotion 2 ( Miami, Orlando- BellSouth and Orlando -Sprint)

This promotion is available to New or Existing Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion and Customers who currently subscribe to any XO voice service respectively, who sign up for Two Way ISDN-PRI service on or before December 31, 2003.

Under this promotion, New and Existing Customers will receive the following special promotional pricing for Two Way ISDN-PRI service:

Term Commitment	Monthly Recurring Charge
2	\$566.00
3	\$566.00

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Seattle, WA 98109

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.31 Go with XO Full Switched T1 Promotion 2 (Miami and Ft. Lauderdale only)

This promotion is available to New or Existing Customers, defined as Customers who have not received Company service for at least one year prior to receiving service under this promotion and Customers who currently subscribe to any XO voice service respectively, who sign up for Full Switched T1 service on or before December 31, 2003.

Under this promotion, New and Existing Customers will receive the following special promotional pricing for Full Switched T1 service:

Term Commitment	Monthly Recurring Charge
2	\$593.00
3	\$593.00

This promotion may not be combined with any other promotion or special offer.

6.32 XOptions M -- Satellite Office Solutions Summer Promotion 2 (Tampa Market only)

This promotion is available to New and Existing Customers that subscribe to XOptions M -- Satellite Office Solutions, pursuant to this promotion on or before January 31, 2004, for a minimum two year commitment.

Under this promotion, Customers may receive XOptions M -- Satellite Office Solutions service without having to meet the requirements set forth in this price list that the Customer: (1) receive XO service at a minimum of three locations; and (2) receive at one location, one of the sixteen XOptions bundles.

This promotion may be combined with other promotions and special offers. This promotion may not be used with any individual case basis offerings.

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.33 Looking Up Promotion

The Looking Up Promotion offers new Customers discounts on installation and Monthly Recurring Charges as described below. Those Customers who subscribe to a two or three year term commitment when ordering XOptions Number 7, 13, 15 or 16 or who subscribe to a one, two or three year term of Digital Switched T1 or Two-Way PRI services will receive the discounts as described below.

Digital Switched T1 Trunk or Two-Way PRI

1 year term: 50% discount on installation and 10% discount on MRC

2 year term: Free installation and 15% discount on MRC

3 year term: Free installation and 20% discount on MRC

XOptions Numbers 7, 13, 15 or 16

2 year term: Free installation and 15% discount on MRC

3 year term: Free installation and 20% discount on MRC

The Monthly Recurring Charge does not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees or surcharges. Should Customer terminate service prior to the end of the term commitment, Customer is responsible for all applicable early termination charges and the cost of the previously waived installation. This promotion cannot be combined with any other offer, promotion or individual case basis pricing arrangement. This promotion will expire on January 31, 2004.

6.34 Business Lines Simplification Promotion

This promotion is available to New and Existing Customers that order business lines pursuant to this promotion on or before July 31, 2004 with a minimum of a two year term commitment.

Under this promotion, Customers who order business lines according to Section 4.1.2.A.4 of this price list may select up to seven features at no additional cost. The eligible features include: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer and Sequential Hunting. Customers must comply with all other terms and conditions of the business line offering as specified in the tariff or price list.

(T)

This promotion may not be used with any individual case basis offerings.

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ISSUED: October 7, 2005

EFFECTIVE: October 8, 2005

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TX205 Price List No. 5  
FPSC Scan Verified 2014

FL10505

LOCAL EXCHANGE SERVICES

6. Trials and Promotional Offerings (Cont'd)

6.35 XOptions Simplification Promotion

This promotion is available to New and Existing Customers that subscribe to XOptions Bundles 5A, 6A, 7A, 13A, 15A and 16A, pursuant to this promotion on or before December 31, 2004.

Under this promotion, Customers will receive a 15% discount off the published prices for the XOptions bundles specified above. The promotional discount will apply to the monthly recurring charge and overage usage charges only. The discount does not apply to packages B, C or D of the XOptions offerings. This promotion does not apply to any XOptions bundles or packages that are not listed above.

This promotion may not be combined with other promotions and special offers, except for the XOption #7 and #16 Promotions. This promotion may not be used with any individual case basis offerings.

6.36 Three Free Month Promotion

Beginning August 6, 2005 and ending October 31, 2005, the Company will offer the following promotion to new customers and existing customers who sign-up for a new two or three year term or commitment. Company will credit one month of Customer's Monthly Recurring Charges for each year of its new commitment on the following products: ISDN PRI, Digital PBX / Digital Switched T-1 Service, XOptions (7, 13, 15, & 16). This promotion is also available for True Business Total Communications and True Business Total Communications & Digital Total Communications service in the Jacksonville, Orlando, Sarasota, Tallahassee, and Vero Beach markets.

The credited month of service will be applied as follows:

Commitment	Credited Months of Service
2 Year Term	13th and 25th Month
3 Year Term	13th, 25th, and 37th Month

The credited month is defined as the applicable monthly recurring charge (MRC) for the product(s) selected by the Customer, it does not include usage, taxes, user fees, or surcharges. The credited month(s) will appear as an automatic credit on the Customer's account. All of the Customer's terms and conditions for the selected service apply to the credited month of service. This promotion may not be combined with any other promotion.

(N)

(N)

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Effective: August 6, 2005

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LOCAL EXCHANGE SERVICES

6. Trials and Promotional Offerings (Cont'd)

(N)

6.37 Three Free Month Promotion II

Beginning April 18, 2007 and ending September 30, 2007, the Company will offer the following promotion to new customers and existing customers who sign-up for a new two or three year term or commitment. Company will credit one month of Customer's Monthly Recurring Charges for each year of its new commitment on the following Category One products: ISDN PRI, Full Switched Digital T-1 Service, and XOptions (7, 13, 15, & 16).

The credited month of service will be applied as follows:

Commitment	Credited Months of Service
2 Year Term	13th and 25th Month
3 Year Term	13th, 25th, and 37th Month

The credited monthly amount is defined as the applicable monthly recurring charge (MRC) for the product(s) selected by the Customer, it does not include usage, taxes, user fees, or surcharges. The credited month(s) will appear as an automatic credit on the Customer's account. All of the Customer's terms and conditions for the selected service apply to the credited month of service. This promotion may not be combined with any other promotion.

6.38 XO Half Off the MRC Promotion

Beginning April 18, 2007 and ending September 30, 2007, the Company will offer the following promotion to new customers and existing customers who sign-up for a new two or three year term or commitment. Company will credit 50% off of the Customer's monthly recurring charges for the first three full invoice cycles from activation date on the following Category One products: ISDN-PRI, Full Switched Digital T-1 Service, and XOptions (7, 13, 15, & 16).

The credit is defined as the applicable monthly recurring charge (MRC) for the product(s) selected by the Customer, it does not include usage, taxes, user fees, or surcharges. The credited months will appear as an automatic credit on the Customer's account. All of the Customer's terms and conditions for the selected service apply to the credited month of service. This promotion may not be combined with any other promotion.

(N)

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LOCAL EXCHANGE SERVICES

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6. Trials and Promotional Offerings (Cont'd)

6.39 Small Business Services Rate Stabilization Promotion

Beginning July 15, 2010 and ending August 1, 2010; XO will offer to current Small Business Services' customers the following promotion: stabilization of rates. Small Business Services' customers will maintain their rates that were in effect on July 14, 2010. This promotion will continue while customer maintains its current service on its current account with its current level of service. Small Business Services customers who change their service or term of service will no longer receive the benefits of this promotion. This promotion is not transferable or assignable.

6.40 Small Business Services 2011 Promotion

Beginning June 1, 2011 and ending June 15, 2011, existing Small Business Service customers will receive the following promotion offer for a period of 12 months. Customers receiving this promotion will not be subject to increases in the Administrative Service Charge. This promotion will continue while the customer maintains its current account at its current level of service and ends September 30, 2011. This promotion is not transferable or assignable. (T)

6.41 Small Business Services Administrative Service Charge Promotion (N)

Beginning October 1, 2011 and October 15, 2011, XO will offer to its Small Business Services customers a discounted Administrative Service Charge rate of \$7.50 per month. This discounted rate will be offered to these customers until May 31, 2012. At the expiration of this promotion, these customers will receive Administration Service Charge at an undiscounted rate. This promotion will continue while the customer maintains its current account at its current level of service. This promotion is not transferable or assignable. (N)

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LOCAL EXCHANGE SERVICES

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7. Contract Tariffs

7.1 Contract Tariff Option 101

7.1.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 101:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Small Business Basic Business Line I	4.1.3
Business Services Basic Business Line I	4.1.7
Small Business Basic Business Line II	4.1.8
Business Services Basic Business Line II	4.1.9
ISDN-PRI Service	4.46

7.1.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:

- A. The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from March 16, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 7.1.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.

7.1.3 Service Period: The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

7.1.4 Terms and Conditions

- A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 7.1.1 will apply for the Subscribed Service.

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LOCAL EXCHANGE SERVICES

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7. Contract Tariffs, (Cont'd)

7.1 Contract Tariff Option 101, (Cont'd)

7.1.4 Terms and Conditions, (Cont'd)

- B. The discount set forth in 7.1.5 will be applied to the products outlined in Section 7.1.1 above in use beginning March 16, 2015 with the rates discounted as set forth in Sections 7.1.5 that is subscribed to in this Option 101.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
  - (1) discontinue service without termination liability; or
  - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 101 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

7.1.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 101:

A. Service

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Small Business Basic Business Line I	4.1.3	4.3%
Business Services Basic Business Line I	4.1.7	4.3%
Small Business Basic Business Line II	4.1.8	4.3%
Business Services Basic Business Line II	4.1.9	4.3%
ISDN-PRI Service	4.46	4.3%

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LOCAL EXCHANGE SERVICES

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7. Contract Tariffs, (Cont'd)

7.2 Contract Tariff Option 102

7.2.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 102:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Small Business Basic Business Line I	4.1.3
Business Services Basic Business Line I	4.1.7
Small Business Basic Business Line II	4.1.8
Business Services Basic Business Line II	4.1.9
ISDN-PRI Service	4.46

7.2.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 102:

- A. The customer must subscribe to this Option 102 by submitting a written authorization in a manner designated by the Company during the period from March 16, 2015 through April 15, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must have increased on its current invoice from its December 2014 invoice by more than three (3) percent due to an increase in its rates.
- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 102, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 102.

8.2.3 Service Period: The Service Period for the Subscribed Services under this Option 102 is calculated as explained in 7.2.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

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LOCAL EXCHANGE SERVICES

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7. Contract Tariffs, (Cont'd)

7.2 Contract Tariff Option 102, (Cont'd)

7.2.4 Terms and Conditions, (Cont'd)

- A. Except as set forth in this Option 102, the rates, terms and conditions set forth in Sections listed for the Subscribed Services in 7.2.1 apply for the Subscribed Services.
- B. The discount set forth in 7.2.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
  - (1) discontinue service without termination liability; or
  - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 7.2.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 102 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

8.2.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 102:

A. Service

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Small Business Basic Business Line I	4.1.3	4.3%
Business Services Basic Business Line I	4.1.7	4.3%
Small Business Basic Business Line II	4.1.8	4.3%
Business Services Basic Business Line II	4.1.9	4.3%
ISDN-PRI Service	4.46	4.3%

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LOCAL EXCHANGE SERVICES

7. Contract Tariffs, (Cont'd)

7.3 Contract Tariff Option 103

7.3.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 103:

<u>Rate/Service Element</u>	<u>Section</u>
Full Digital Switched TI Service	4.1.4
Premium XOptions #5	4.1.5.5
Premium XOptions #6	4.1.5.6
Premium XOptions #7	4.1.5.7
Premium XOptions #15	4.1.5.15
Premium XOptions #16	4.1.5.16
Metra XOptions #5	4.1.6.5
Metra XOptions #6	4.1.6.6
Metra XOptions #7	4.1.6.7
Metra XOptions #15	4.1.6.12
Metra XOptions #16	4.1.6.13
Remote Call Forwarding, First Path	4.7
XOptions #5	4.15.5
XOptions #6	4.15.6
XOptions #7	4.15.7
XOptions #15	4.15.15
XOptions #16	4.15.16
Deluxe XOptions #5	4.16.5
Deluxe XOptions #6	4.16.6
Deluxe XOptions #7	4.16.7
Deluxe XOptions #15	4.16.12
Deluxe XOptions #16	4.16.13
Centrex Service	4.25
DID Number Blocks of 20	4.45
DID Number Blocks of 100	4.45
Calling Name Delivery for ISDN-PRI Service	4.46

7.3.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 103:

- A. The customer must subscribe to this Option 103 by submitting a written authorization in a manner designated by the Company during the period from March 16, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 7.3.1. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 103, unless the later date is designated by the Company.

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LOCAL EXCHANGE SERVICES

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7. Contract Tariffs, (Cont'd)

7.3 Contract Tariff Option 103, (Cont'd)

7.3.2 Eligibility, (Cont'd)

- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 103, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 103.

7.3.3 Service Period: The Service Period subscribed to under this Option 103 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

7.3.4 Terms and Conditions

- A. Except as set forth in this Option 103, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in 8.3.1 will apply for the Subscribed Service.
- B. The discount set forth in 7.3.5 will be applied to the products outlined in Section 7.3.1 above in use beginning March 16, 2015 with the rates discounted as set forth in Section 7.3.5 that is subscribed to in this Option 103.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
  - (1) discontinue service without termination liability; or
  - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 103 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

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LOCAL EXCHANGE SERVICES

7. Contract Tariffs, (Cont'd)

7.3 Contract Tariff Option 103, (Cont'd)

7.3.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 103:

A. Service

<u>Rate/Service Element</u>	<u>Section</u>	<u>Discount</u>
Full Digital Switched T1 Service	4.1.4	4.3%
Premium XOptions #5	4.1.5.5	4.3%
Premium XOptions #6	4.1.5.6	4.3%
Premium XOptions #7	4.1.5.7	4.3%
Premium XOptions #15	4.1.5.15	4.3%
Premium XOptions #16	4.1.5.16	4.3%
Metra XOptions #5	4.1.6.5	4.3%
Metra XOptions #6	4.1.6.6	4.3%
Metra XOptions #7	4.1.6.7	4.3%
Metra XOptions #15	4.1.6.12	4.3%
Metra XOptions #16	4.1.6.13	4.3%
Remote Call Forwarding, First Path	4.7	4.3%
XOptions #5	4.15.5	4.3%
XOptions #6	4.15.6	4.3%
XOptions #7	4.15.7	4.3%
XOptions #15	4.15.15	4.3%
XOptions #16	4.15.16	4.3%
Deluxe XOptions #5	4.16.5	4.3%
Deluxe XOptions #6	4.16.6	4.3%
Deluxe XOptions #7	4.16.7	4.3%
Deluxe XOptions #15	4.16.12	4.3%
Deluxe XOptions #16	4.16.13	4.3%
Centrex Service	4.25	4.3%
DID Number Blocks of 20	4.45	4.3%
DID Number Blocks of 100	4.45	4.3%
Calling Name Delivery for ISDN-PR1 Service	4.46	4.3%

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LOCAL EXCHANGE SERVICES

7. Contract Tariffs, (Cont'd)

7.4 Contract Tariff Option 104

7.4.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 104:

<u>Rate/Service Element</u>	<u>Section</u>
Full Digital Switched T1 Service	4.1.4
Premium XOptions #5	4.1.5.5
Premium XOptions #6	4.1.5.6
Premium XOptions #7	4.1.5.7
Premium XOptions #15	4.1.5.15
Premium XOptions #16	4.1.5.16
Metra XOptions #5	4.1.6.5
Metra XOptions #6	4.1.6.6
Metra XOptions #7	4.1.6.7
Metra XOptions #15	4.1.6.12
Metra XOptions #16	4.1.6.13
Remote Call Forwarding, First Path	4.7
XOptions #5	4.15.5
XOptions #6	4.15.6
XOptions #7	4.15.7
XOptions #15	4.15.15
XOptions #16	4.15.16
Deluxe XOptions #5	4.16.5
Deluxe XOptions #6	4.16.6
Deluxe XOptions #7	4.16.7
Deluxe XOptions #15	4.16.12
Deluxe XOptions #16	4.16.13
Centrex Service	4.25
DID Number Blocks of 20	4.45
DID Number Blocks of 100	4.45
Calling Name Delivery for ISDN-PRI Service	4.46

7.4.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 104:

- A. The customer must subscribe to this Option 104 by submitting a written authorization in a manner designated by the Company during the period from March 16, 2015 through April 15, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) per cent due to an increase in its rates.

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LOCAL EXCHANGE SERVICES

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7. Contract Tariffs, (Cont'd)

7.4 Contract Tariff Option 104, (Cont'd)

7.4.2 Eligibility: (Cont'd)

- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 104, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 104.

7.4.3 Service Period: The Service Period for the Subscribed Services under this Option 104 is calculated as explained in 7.4.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

7.4.4 Terms and Conditions

- A. Except as set forth in this Option 104, the rates, terms and conditions set forth in the Sections listed for the Subscribed Services in 7.4.1 apply for the Subscribed Services.
- B. The discount set forth in 7.4.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
  - (1) discontinue service without termination liability; or
  - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 7.4.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 104 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

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LOCAL EXCHANGE SERVICES

7. Contract Tariffs, (Cont'd)

7.4 Contract Tariff Option 104, (Cont'd)

7.4.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 104:

A. Service

<u>Rate/Service Element</u>	<u>Section</u>	<u>Discount</u>
Full Digital Switched T1 Service	4.1.4	4.3%
Premium XOptions #5	4.1.5.5	4.3%
Premium XOptions #6	4.1.5.6	4.3%
Premium XOptions #7	4.1.5.7	4.3%
Premium XOptions #15	4.1.5.15	4.3%
Premium XOptions #16	4.1.5.16	4.3%
Metra XOptions #5	4.1.6.5	4.3%
Metra XOptions #6	4.1.6.6	4.3%
Metra XOptions #7	4.1.6.7	4.3%
Metra XOptions #15	4.1.6.12	4.3%
Metra XOptions #16	4.1.6.13	4.3%
Remote Call Forwarding, First Path	4.7	4.3%
XOptions #5	4.15.5	4.3%
XOptions #6	4.15.6	4.3%
XOptions #7	4.15.7	4.3%
XOptions #15	4.15.15	4.3%
XOptions #16	4.15.16	4.3%
Deluxe XOptions #5	4.16.5	4.3%
Deluxe XOptions #6	4.16.6	4.3%
Deluxe XOptions #7	4.16.7	4.3%
Deluxe XOptions #15	4.16.12	4.3%
Deluxe XOptions #16	4.16.13	4.3%
Centrex Service	4.25	4.3%
DID Number Blocks of 20	4.45	4.3%
DID Number Blocks of 100	4.45	4.3%
Calling Name Delivery for ISDN-PRI Service	4.46	4.3%

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LOCAL EXCHANGE SERVICES

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7. Contract Tariffs

7.5 Contract Tariff Option 105

7.5.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 105:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Small Business Basic Business Line I	4.1.3
Business Services Basic Business Line I	4.1.7
Small Business Basic Business Line II	4.1.8
Business Services Basic Business Line II	4.1.9
ISDN-PRI Service	4.46

7.5.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 105:

- A. The customer must subscribe to this Option 105 by submitting a written authorization in a manner designated by the Company during the period from July 27, 2015 through December 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 7.5.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 105, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 105.

7.5.3 Service Period: The Service Period subscribed to under this Option 105 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

7.5.4 Terms and Conditions

- A. Except as set forth in this Option 105, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 7.5.1 will apply for the Subscribed Service.

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LOCAL EXCHANGE SERVICES

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7. Contract Tariffs, (Cont'd)

7.5 Contract Tariff Option 105, (Cont'd)

7.5.4 Terms and Conditions, (Cont'd)

- B. The discount set forth in 7.5.5 will be applied to the products outlined in Section 7.5.1 above in use beginning July 27, 2015 with the rates discounted as set forth in Sections 7.1.5 that is subscribed to in this Option 105.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
- (1) discontinue service without termination liability; or
  - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 105 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

7.5.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 105:

A. Service

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Small Business Basic Business Line I	4.1.3	4.3%
Business Services Basic Business Line I	4.1.7	4.3%
Small Business Basic Business Line II	4.1.8	4.3%
Business Services Basic Business Line II	4.1.9	4.3%
ISDN-PRI Service	4.46	4.3%

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LOCAL EXCHANGE SERVICES

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7. Contract Tariffs, (Cont'd)

7.6 Contract Tariff Option 106

7.6.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 106:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Small Business Basic Business Line I	4.1.3
Business Services Basic Business Line I	4.1.7
Small Business Basic Business Line II	4.1.8
Business Services Basic Business Line II	4.1.9
ISDN-PRI Service	4.46

7.6.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 106:

- A. The customer must subscribe to this Option 106 by submitting a written authorization in a manner designated by the Company during the period from July 27, 2015 through December 31, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must have increased on its current invoice from its December 2014 invoice by more than three (3) percent due to an increase in its rates.
- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 106, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 106.

8.6.3 Service Period: The Service Period for the Subscribed Services under this Option 106 is calculated as explained in 7.6.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

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7. Contract Tariffs, (Cont'd)

7.6 Contract Tariff Option 106, (Cont'd)

7.6.4 Terms and Conditions

- A. Except as set forth in this Option 106, the rates, terms and conditions set forth in Sections listed for the Subscribed Services in 7.6.1 apply for the Subscribed Services.
- B. The discount set forth in 7.6.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
  - (1) discontinue service without termination liability; or
  - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 7.6.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 106 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

7.6.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 106:

A. Service

<u>Rate/Service Element</u>	<u>Tariff Section</u>	<u>Discount Percentage</u>
Small Business Basic Business Line I	4.1.3	4.3%
Business Services Basic Business Line I	4.1.7	4.3%
Small Business Basic Business Line II	4.1.8	4.3%
Business Services Basic Business Line II	4.1.9	4.3%
ISDN-PRI Service	4.46	4.3%

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LOCAL EXCHANGE SERVICES

7. Contract Tariffs, (Cont'd)

7.7 Contract Tariff Option 107

7.7.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 107:

<u>Rate/Service Element</u>	<u>Section</u>
Full Digital Switched T1 Service	4.1.4
Premium XOptions #5	4.1.5.5
Premium XOptions #6	4.1.5.6
Premium XOptions #7	4.1.5.7
Premium XOptions #15	4.1.5.15
Premium XOptions #16	4.1.5.16
Metra XOptions #5	4.1.6.5
Metra XOptions #6	4.1.6.6
Metra XOptions #7	4.1.6.7
Metra XOptions #15	4.1.6.12
Metra XOptions #16	4.1.6.13
Remote Call Forwarding, First Path	4.7
XOptions #5	4.15.5
XOptions #6	4.15.6
XOptions #7	4.15.7
XOptions #15	4.15.15
XOptions #16	4.15.16
Deluxe XOptions #5	4.16.5
Deluxe XOptions #6	4.16.6
Deluxe XOptions #7	4.16.7
Deluxe XOptions #15	4.16.12
Deluxe XOptions #16	4.16.13
Centrex Service	4.25
DID Number Blocks of 20	4.45
DID Number Blocks of 100	4.45
Calling Name Delivery for ISDN-PRI Service	4.46

7.7.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 107:

- A. The customer must subscribe to this Option 107 by submitting a written authorization in a manner designated by the Company during the period from July 27, 2015 through December 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 7.7.1. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 107, unless the later date is designated by the Company.

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LOCAL EXCHANGE SERVICES

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7. Contract Tariffs, (Cont'd)

7.7 Contract Tariff Option 107, (Cont'd)

7.7.2 Eligibility, (Cont'd)

- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 107, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 107.

7.7.3 Service Period: The Service Period subscribed to under this Option 107 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

7.7.4 Terms and Conditions

- A. Except as set forth in this Option 107, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in 7.7.1 will apply for the Subscribed Service.
- B. The discount set forth in 7.7.5 will be applied to the products outlined in Section 7.7.1 above in use beginning July 27, 2015 with the rates discounted as set forth in Section 7.7.5 that is subscribed to in this Option 107.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
  - (1) discontinue service without termination liability; or
  - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection, the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 107 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

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LOCAL EXCHANGE SERVICES

7. Contract Tariffs, (Cont'd)

7.7 Contract Tariff Option 107, (Cont'd)

7.7.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 107:

A. Service

<u>Rate/Service Element</u>	<u>Section</u>	<u>Discount</u>
Full Digital Switched T1 Service	4.1.4	4.3%
Premium XOptions #5	4.1.5.5	4.3%
Premium XOptions #6	4.1.5.6	4.3%
Premium XOptions #7	4.1.5.7	4.3%
Premium XOptions #15	4.1.5.15	4.3%
Premium XOptions #16	4.1.5.16	4.3%
Metra XOptions #5	4.1.6.5	4.3%
Metra XOptions #6	4.1.6.6	4.3%
Metra XOptions #7	4.1.6.7	4.3%
Metra XOptions #15	4.1.6.12	4.3%
Metra XOptions #16	4.1.6.13	4.3%
Remote Call Forwarding, First Path	4.7	4.3%
XOptions #5	4.15.5	4.3%
XOptions #6	4.15.6	4.3%
XOptions #7	4.15.7	4.3%
XOptions #15	4.15.15	4.3%
XOptions #16	4.15.16	4.3%
Deluxe XOptions #5	4.16.5	4.3%
Deluxe XOptions #6	4.16.6	4.3%
Deluxe XOptions #7	4.16.7	4.3%
Deluxe XOptions #15	4.16.12	4.3%
Deluxe XOptions #16	4.16.13	4.3%
Centrex Service	4.25	4.3%
DID Number Blocks of 20	4.45	4.3%
DID Number Blocks of 100	4.45	4.3%
Calling Name Delivery for ISDN-PRI Service	4.46	4.3%

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LOCAL EXCHANGE SERVICES

7. Contract Tariffs, (Cont'd)

7.8 Contract Tariff Option 108

7.8.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services ("Subscribed Services") in accordance with the requirements set forth in this Contract Tariff Option 108:

<u>Rate/Service Element</u>	<u>Section</u>
Full Digital Switched T1 Service	4.1.4
Premium XOptions #5	4.1.5.5
Premium XOptions #6	4.1.5.6
Premium XOptions #7	4.1.5.7
Premium XOptions #15	4.1.5.15
Premium XOptions #16	4.1.5.16
Metra XOptions #5	4.1.6.5
Metra XOptions #6	4.1.6.6
Metra XOptions #7	4.1.6.7
Metra XOptions #15	4.1.6.12
Metra XOptions #16	4.1.6.13
Remote Call Forwarding, First Path	4.7
XOptions #5	4.15.5
XOptions #6	4.15.6
XOptions #7	4.15.7
XOptions #15	4.15.15
XOptions #16	4.15.16
Deluxe XOptions #5	4.16.5
Deluxe XOptions #6	4.16.6
Deluxe XOptions #7	4.16.7
Deluxe XOptions #15	4.16.12
Deluxe XOptions #16	4.16.13
Centrex Service	4.25
DID Number Blocks of 20	4.45
DID Number Blocks of 100	4.45
Calling Name Delivery for ISDN-PRI Service	4.46

7.8.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 108:

- A. The customer must subscribe to this Option 108 by submitting a written authorization in a manner designated by the Company during the period from July 27, 2015 through December 31, 2015 (the "Subscription Period");
- B. In order to be eligible for this contract, Customer's most recent prior month's invoice's total Monthly Recurring Charges must be have increased on its current invoice from its December 2014 invoice by more than three (3) per cent due to an increase in its rates.

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LOCAL EXCHANGE SERVICES

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7. Contract Tariffs, (Cont'd)

7.8 Contract Tariff Option 108, (Cont'd)

7.8.2 Eligibility: (Cont'd)

- C. The customer must enter into a new one, two, or three year term contract for the discounted service that is at least twelve months longer than the length of service remaining on their current contract for the services being discounted.
- D. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 108, unless the later date is designated by the Company.
- E. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 108.

7.8.3 Service Period: The Service Period for the Subscribed Services under this Option 108 is calculated as explained in 7.8.2.C above. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

7.8.4 Terms and Conditions

- A. Except as set forth in this Option 108, the rates, terms and conditions set forth in the Sections listed for the Subscribed Services in 7.8.1 apply for the Subscribed Services.
- B. The discount set forth in 7.8.5 will be applied to the Subscribed Services in use beginning as indicated in customer's new service order.
- C. Upon completion of the applicable Service Period, the customer must choose one of the following options:
  - (1) discontinue service without termination liability; or
  - (2) select any then offered term plan or contract tariff option for which the customer is eligible. In the event customer does not make an election pursuant to this subsection 7.8.4.C. the customer's subscription to the service will continue in accordance with option (2).
- D. If a service subscribed to in this Option 108 is discontinued prior to the end of the selected Service Period, termination liability applies in accordance with Section 2.7.

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LOCAL EXCHANGE SERVICES

7. Contract Tariffs, (Cont'd)

7.8 Contract Tariff Option 108, (Cont'd)

7.8.5 Rates and Charges

The following discounts will be applied during the selected Service Period of this Option 108:

A. Service

<u>Rate/Service Element</u>	<u>Section</u>	<u>Discount</u>
Full Digital Switched T1 Service	4.1.4	4.3%
Premium XOptions #5	4.1.5.5	4.3%
Premium XOptions #6	4.1.5.6	4.3%
Premium XOptions #7	4.1.5.7	4.3%
Premium XOptions #15	4.1.5.15	4.3%
Premium XOptions #16	4.1.5.16	4.3%
Metra XOptions #5	4.1.6.5	4.3%
Metra XOptions #6	4.1.6.6	4.3%
Metra XOptions #7	4.1.6.7	4.3%
Metra XOptions #15	4.1.6.12	4.3%
Metra XOptions #16	4.1.6.13	4.3%
Remote Call Forwarding, First Path	4.7	4.3%
XOptions #5	4.15.5	4.3%
XOptions #6	4.15.6	4.3%
XOptions #7	4.15.7	4.3%
XOptions #15	4.15.15	4.3%
XOptions #16	4.15.16	4.3%
Deluxe XOptions #5	4.16.5	4.3%
Deluxe XOptions #6	4.16.6	4.3%
Deluxe XOptions #7	4.16.7	4.3%
Deluxe XOptions #15	4.16.12	4.3%
Deluxe XOptions #16	4.16.13	4.3%
Centrex Service	4.25	4.3%
DID Number Blocks of 20	4.45	4.3%
DID Number Blocks of 100	4.45	4.3%
Calling Name Delivery for ISDN-PRI Service	4.46	4.3%

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