

A2. GENERAL REGULATIONS

A2.10 Special Promotions

.2 The following promotion is on file with the Florida Public Service Commission:

415)	Area of Promotion	Service	Application	Period	(N)																				
	Company's Service Territory	Business Services: Verizon exchange service, CentraNet® service, CentraNet® CustoPAK service	<p>Qualifying business customers who proactively call Verizon to disconnect their dial tone service, and subsequently agree not to disconnect, will receive a credit on their Verizon bill each month for five (5) months following their agreement not to disconnect their dial tone service.</p> <p>Qualifying customers who currently subscribe to two or more Verizon business exchange lines (i.e., any combination of voice and/or data service lines or their equivalents) and agree to retain their dial-tone service, are eligible to receive one of the following credits:</p> <table border="1" data-bbox="802 783 1255 1098"> <thead> <tr> <th>#Lines</th> <th>MSL</th> <th>Credit</th> </tr> </thead> <tbody> <tr> <td>2-4</td> <td>\$325</td> <td>\$60 for 5 consecutive months (\$300 total)</td> </tr> <tr> <td>5+</td> <td>\$325</td> <td>\$100 for 5 consecutive months (\$500 total)</td> </tr> <tr> <td>2-4</td> <td>\$625</td> <td>\$100 for 5 consecutive months (\$500 total)</td> </tr> <tr> <td>5+</td> <td>\$625</td> <td>\$150 for 5 consecutive months (\$750 total)</td> </tr> </tbody> </table> <table border="1" data-bbox="802 1129 1255 1856"> <thead> <tr> <th>Qualifier</th> </tr> </thead> <tbody> <tr> <td> <p>2-4</p> <p>\$325 Monthly spend level customers – eligible to receive Save credit offer when seeking to disconnect 2-4 Voice Lines with Verizon, agrees to stay and maintains the minimum spend level.</p> </td> </tr> <tr> <td> <p>5+</p> <p>\$325 Monthly spend level customers – eligible to receive Save credit offer when seeking to disconnect 5 or more Voice Lines with Verizon, agrees to stay and maintains the minimum spend level.</p> </td> </tr> <tr> <td> <p>2-4</p> <p>\$625 Monthly spend level customers – eligible to receive Save credit offer when seeking to disconnect 2-4 Voice Lines with Verizon, agrees to stay and maintains the minimum spend level.</p> </td> </tr> <tr> <td> <p>5+</p> <p>\$625 Monthly spend level customers – eligible to receive Save credit offer when seeking to disconnect 5 or more Voice Lines with Verizon, agrees to stay and maintains the minimum spend level.</p> </td> </tr> </tbody> </table>	#Lines	MSL	Credit	2-4	\$325	\$60 for 5 consecutive months (\$300 total)	5+	\$325	\$100 for 5 consecutive months (\$500 total)	2-4	\$625	\$100 for 5 consecutive months (\$500 total)	5+	\$625	\$150 for 5 consecutive months (\$750 total)	Qualifier	<p>2-4</p> <p>\$325 Monthly spend level customers – eligible to receive Save credit offer when seeking to disconnect 2-4 Voice Lines with Verizon, agrees to stay and maintains the minimum spend level.</p>	<p>5+</p> <p>\$325 Monthly spend level customers – eligible to receive Save credit offer when seeking to disconnect 5 or more Voice Lines with Verizon, agrees to stay and maintains the minimum spend level.</p>	<p>2-4</p> <p>\$625 Monthly spend level customers – eligible to receive Save credit offer when seeking to disconnect 2-4 Voice Lines with Verizon, agrees to stay and maintains the minimum spend level.</p>	<p>5+</p> <p>\$625 Monthly spend level customers – eligible to receive Save credit offer when seeking to disconnect 5 or more Voice Lines with Verizon, agrees to stay and maintains the minimum spend level.</p>	01/05/2009 - 06/30/2009	(N)
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415) cont.	Company's Service Territory	Business Services: Verizon exchange service, CentraNet®, CentraNet® CustoPAK	<p>Conditions:</p> <p>This promotion does not apply to customers who are disconnecting their dial tone service through the Verizon website (http://www.verizon.com).</p> <p>This offer is not available to customers disconnecting dial tone service for any of the following reasons:</p> <ul style="list-style-type: none"> • Customer moving out of Verizon serving territory • Customer moving within Verizon serving territory (returning) • Seasonal service • Death of customer <p>This offer is not available to employees of Verizon Communications Inc. or its subsidiaries.</p> <p>Eligible customers are limited to a maximum of one (1) direct bill credit offer within a six-month period.</p> <p>This promotion is only available to customers retaining 2 or more voice lines (POTs, CentraNet® service, CentraNet® CustoPAK). Customer must meet the minimum line requirement, the minimum spend level requirement, term agreement on local line or term agreement on LD calling plan.</p> <p>These promotional offerings will be made under the terms and conditions of the Tariff and will not extend beyond June 30, 2009. The tariffed rates, terms and conditions for the services in these promotional offers apply except to the extent provided in this promotion. These promotional offerings cannot be combined with any other discount or promotion except as authorized by Verizon.</p>	01/05/2009 - 06/30/2009	(N)

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	Company's Service Territory	Business Services: CentraNet®, CentraNet® CustoPAK, PRI, Private DS1/DS3, SES EVPL/ELAN	<p>Business Customers with \$4,000 to \$250,000 in total billed revenue from Verizon are eligible to receive an American Express Gift Card per circuit/leg/line, redeemable at participating merchants*, when the following services are purchased/renewed from Verizon with a minimum 2 year term agreement:</p> <p>Central Office Voice – the generic term for Centrex and CustoPAK LLWB = Local Line Winback PUC = Public Utilities Commission or state regulator ELAN = LAN Ethernet product or Transparent LAN Services (TLS) EVPL = Ethernet Virtual Private Line (a TLS products)</p> <table border="1" data-bbox="802 894 1256 1577"> <thead> <tr> <th>Product</th> <th>Acquisition Base Offer</th> <th>Winback/ Winover - Overlay</th> </tr> </thead> <tbody> <tr> <td>COV (CentraNet®, CentraNet® CustoPAK)</td> <td>No offer</td> <td>Utilize LLWB offers.</td> </tr> <tr> <td>PRI</td> <td>\$250 AmEx GC</td> <td>additional \$250 AmEx GC (\$500 total)</td> </tr> <tr> <td>Private Line – DS1 (PUC)</td> <td>\$350 AmEx GC</td> <td>additional \$350 AmEx GC (\$700 total)</td> </tr> <tr> <td>Private Line – DS3 (PUC)</td> <td>\$1,500 AmEx GC</td> <td>additional \$1,500 AmEx GC (\$3000 total)</td> </tr> <tr> <td>SES (PUC or Forbearance)</td> <td> EVPL: 10M - \$1,500 AmEx 100M - \$2,500 GigE - \$3,500 EPL (Forbearance): 10/50/100M - \$1,500 AmEx GC 150/300M - \$2,500 450M/600M/GigE – \$3,500 </td> <td> ELAN/EVPL: 10M - \$500 AmEx GC 100M - \$1000 GigE - \$1,500 EPL: 10/50/100M - \$500 AmEx GC 150/300M - \$1,000 450M/600M/GigE – \$1,500 </td> </tr> </tbody> </table> <table border="1" data-bbox="802 1608 1256 1835"> <thead> <tr> <th>Retention/Renewal</th> </tr> </thead> <tbody> <tr> <td><i>COV renewal</i> - \$10 AmEx GC (Minimum 7 lines)</td> </tr> <tr> <td><i>PRI renewal</i> - \$250 AmEx GC</td> </tr> <tr> <td><i>DS1 renewal</i> - \$350 GC (PUC Only)</td> </tr> <tr> <td><i>DS3 renewal</i> - \$1,500 AmEx GC (PUC Only)</td> </tr> <tr> <td><i>EVPL/ELAN/EPL renewal</i> - same as acquisition offer</td> </tr> </tbody> </table> <p>*Casio, Computer Direct, Franklin Covey, Hitachi, JVC, Kinkos/FedEx, Panasonic and Staples</p>	Product	Acquisition Base Offer	Winback/ Winover - Overlay	COV (CentraNet®, CentraNet® CustoPAK)	No offer	Utilize LLWB offers.	PRI	\$250 AmEx GC	additional \$250 AmEx GC (\$500 total)	Private Line – DS1 (PUC)	\$350 AmEx GC	additional \$350 AmEx GC (\$700 total)	Private Line – DS3 (PUC)	\$1,500 AmEx GC	additional \$1,500 AmEx GC (\$3000 total)	SES (PUC or Forbearance)	EVPL: 10M - \$1,500 AmEx 100M - \$2,500 GigE - \$3,500 EPL (Forbearance): 10/50/100M - \$1,500 AmEx GC 150/300M - \$2,500 450M/600M/GigE – \$3,500	ELAN/EVPL: 10M - \$500 AmEx GC 100M - \$1000 GigE - \$1,500 EPL: 10/50/100M - \$500 AmEx GC 150/300M - \$1,000 450M/600M/GigE – \$1,500	Retention/Renewal	<i>COV renewal</i> - \$10 AmEx GC (Minimum 7 lines)	<i>PRI renewal</i> - \$250 AmEx GC	<i>DS1 renewal</i> - \$350 GC (PUC Only)	<i>DS3 renewal</i> - \$1,500 AmEx GC (PUC Only)	<i>EVPL/ELAN/EPL renewal</i> - same as acquisition offer	01/05/2009 - 03/31/2009	(N)
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