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April 30, 2009

Ms. Beth W. Salak, Director  
Division of Competitive Markets and Enforcement  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A2 General Regulations  
1st Revised Page 25.19

The purpose of this filing is to offer qualified business customers who meet the criteria detailed in this promotional offer, bill credits which will be applied to the total monthly bill, on a per Billed Telephone Number (BTN) basis.

If you require additional information, please call Demetria Clark at (850) 222-5479.

Sincerely,

David M. Christian  
Vice President  
Regulatory Affairs Florida

Attachments

A2. GENERAL REGULATIONS

A2.10 Special Promotions

.2 The following promotion is on file with the Florida Public Service Commission:

|               | Area of Promotion           | Service  | Application   | Period                  |
|---------------|-----------------------------|--|---|-------------------------|
| 423)<br>cont. | Company's Service Territory | Business Services:<br>CustoPAK and CentraNET   | <p><b>Eligible products:</b> CustoPAK &amp; CentraNET<br/> <b>Eligible channels:</b> OTM Channel ONLY<br/> <b>Effective dates:</b> 4/30/2009 – 7/28/2009<br/> <b>Conditions:</b></p> <ul style="list-style-type: none"> <li>◦ Minimum 12 month term agreement</li> <li>◦ Customers with 2-6 Lines</li> <li>◦ Within 30 days of current contract renewal</li> <li>◦ One card per customer</li> </ul> <p>Customers who are contacted by the OTM channel and agree to renew their existing CentraNET or CentraNET CustoPAK contract, and who are within 30 days of existing contract expiration are eligible for the reward card.</p> <p>Reward cards are American Express cards that are redeemable at select merchants. Award cards are per BTN. Reward cards expire 6 months from issuance.</p> <p>The reward card will be mailed to the specified customer address 6-8 weeks from order date.</p>  | 04/30/2009 - 07/28/2009 |
| 424)          | Company's Service Territory | Business Services:<br>Verizon Exchange Service | <p>Customers who meet the criteria detailed in the following promotional offer will receive bill credits which will be applied to the total monthly bill, on a per Billed Telephone Number (BTN) basis. This promotional offer is subject to the rules set forth in the Tariff.</p> <p>Eligible customers are business customers who, during the promotional period, contact Verizon to disconnect their business exchange line and/or broadband line due to economic conditions.</p> <p>Customers who contact Verizon to disconnect between one and four business lines will be offered Vacation Service. The applicable non-recurring charge will be waived. In addition, a monthly bill credit will be provided for up to six (6) months per line so that the regularly charged line rate is equal to \$0.</p> <p>Applicable taxes and federal surcharges apply.</p> <p>Upon expiration of the 6 month offer period, normal business rates will apply.</p> <p>Eligible customers are limited to one (1) direct bill credit offer per rolling twelve (12) months.</p> <p>This offer is limited to one promotional benefit per customer, and may not be combined with any other promotional offer except as authorized by Verizon.</p> | 05/04/2009 - 10/30/2009 |

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