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November 12, 2010

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached is a revised tariff page filed to become part of the Verizon Florida LLC General Services Tariff.

Section A2 General Regulations
Original Page 25.58

The purpose of this filing is to amend the local tariff to include a Directory Listing service order charge for wholesale orders submitted via the Local Service Request (LSR) process.

If you require additional information, please call Demetria Clark at (850) 222-5479.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

Attachments

DMC:rt

A4. SERVICE CHARGES**A4.1 General**

- .1 The term "Service Charge" as specified and used herein and in other sections of this Tariff is defined as the charge or charges applying to the ordering, connecting, moving, changing, rearranging or furnishing of telephone service, miscellaneous and supplemental equipment, stand alone directory listings and other telephone facilities. (C)
- .2 A service charge results from one or more of the work functions necessary to perform a service connection, move, or change.
- .3 The total service charge applicable for work performed by the Company in response to a subscriber's request is the sum of the charges for each work function necessary to provide the requested service, except as provided hereinafter.

A4.2 Description of Work Functions**.1 Network Access**

- a. The network access function is the work performed by the Company in connection with the receiving, recording, and processing of subscriber requests for service.
- b. Network access work associated with the connection of main station service and other services requiring central office line connection work is identified as network access establishment work. In addition, network access work associated with changing account responsibility on an existing service is identified as network access establishment work.
- c. The network access work associated with connecting, moving, or changing supplemental items of service and equipment where there is no central office line connection work, is identified as network access change work.

.2 Central Office Line Connection

- a. The central office line connection function is the work associated with the line extending from the servicing central office to the subscriber's premises. This includes, but is not limited to, establishing or changing connections in distribution facilities, including necessary cross connections and line and station transfers, and connecting to the station protector, building cable terminal, or adjacent to the building cable terminal as required.

A4. SERVICE CHARGES**A4.3 Application of Service Charges (Continued)****.11 Records Work Only**

a. Service charges will not apply for the following subscribers' requests:

- (1) The deletion or disconnection of directory listing service. (C)
- (2) The substitution of the name of another member of the family for that already listed in the directory.
- (3) The correction of an address in the directory.
- (4) Change made in the directory because of changes in wording in corporate, firm, or other names where the same firm or persons are involved before and after the change.
- (5) A manual bill date change.

.12 Company-Initiated Work

a. Service charges will not apply for changes in telephone numbers made at the initiative of the Company.

.13 Other Nonrecurring Charges

a. In all cases where construction or installation charges apply, such charges are in addition to the prescribed service charges; likewise, service charges do not supersede mileage charges, but apply in addition to such mileage charges.

.14 Charges Based on Costs

a. Charges based on costs do not include the cost of new or duplicate equipment, such charges shall not exceed the sum of any termination charge applicable for the existing service and the service charges that would apply for establishing the entire service new, except as subsequently provided.

A4.4 Payment of Service Charges

.1 Except as provided below, service connection charges are required to be paid at the time of application for service.

- a. Service may be established in advance of payment of service charges for additions to the service of existing subscribers and for any service provided for the use of departments, administrations, or agencies of the federal, state, county, or municipal governments.
- b. Service charges may be paid in equal monthly installments over a period of at least three (3) months, not to exceed a total of more than six (6) months.
- c. If such additional charges are incurred while a balance is due on previous charges, the above treatment will apply separately to the new charges.

A4. SERVICE CHARGES

A4.7 Schedule of Charges

.1 In accordance with the foregoing provisions, service charges are applicable as follows:

	<u>Service Charge ¹</u>	
	<u>Residence</u>	<u>Business</u>
a. Network Access, each		
(1) Establishment	\$ 25.50	\$ 33.90
(2) Change	11.25	14.00
b. Central Office Line Connection, each line ²	40.50	35.00
c. Premises Visit	35.25	35.00
d. Telephone Number Change, each	9.25	9.00
e. Connection of Telephone Answering Services ³		
f. Restoration of Service	18.25	18.00
g. Seasonal Service Establishment Charge, per number restored	-	18.25
h. Stand Alone Listing Requests submitted via Local Service Request ⁴		
(1) Initial	\$4.00	\$4.00
(2) Change to an existing listing (See exceptions A4.3.11.a.)	\$3.00	\$3.00

(N)
 |
 (N)

¹ See Section A2.8 in this tariff when applying charges due to change of Local Service Provider.

² The Central Office Line Connection Service Order Charge in Section A4 of this tariff is not applicable to 1 or 3-Year term rates associated with Main Station Line and PBX Trunk Service.

³ Charges as specified in Section A25.

⁴ To the extent an interconnection agreement does not clearly set forth a rate for Stand Alone Listing Requests submitted via a Local Service Request (LSR), the rates set forth for Stand Alone Listing Requests submitted via LSR rate will apply.

(N)
 (N)

A6. DIRECTORY LISTINGS

A6.1 Regulations Applicable to Directory Listings

.1 General

- a. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service.
- b. The listing of subscribers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence or arrangement.
- c. Listings are furnished only as specified for the various services mentioned in this section. Listings are not necessary in connection with any services or facilities which are not specifically mentioned in this section and are consequently not furnished either with or without charge.
- d. Except as is hereinafter provided, only one name listing is furnished without charge for each main station service, PBX system, CENTREX system, CentraNet[®] System, Shared Tenant Service Key or PBX System, or ISDN-Basic Rate Interface business group.
- e. When a customer will establish a residence or business shortly after the close of customer listing records, but preceding publications, the Company shall, upon request, establish and list service at the requested new address and immediately place the service on suspension. Service connection and other appropriate local service charges shall be due and payable, independent of whether service is later restored.
- f. Service Charges in Section A4, of the Florida General Services Tariff are applicable. (N)

.2 Liability of the Subscriber

- a. The Company, in accepting listings as prescribed by subscribers or prospective subscribers, will not be a party to controversies between subscribers as a result of the publication of such listings in its directories. The subscriber assumes full responsibility concerning the right to the use of any name or trade name in a directory listing acceptable to the Company.
- b. The subscriber assumes full responsibility in determining that the listing will conform in all respects to all applicable law and all licensing requirements from any licensing authority.
- c. The subscriber agrees to indemnify and hold the Company harmless from any claims, loss, damage or liability, which arises out of or results from the use by the customer or a listing containing a name, address, trade name, or any other such similar designations.
- d. The Company does not undertake to determine the legal, contractual or any other right to the use of a name or trade name. Nor does the Company undertake to determine whether a subscriber is required to have a valid occupational or business license, permit or registration from any licensing authority in order to engage in the business listed.

.3 Limitations of Use

- a. The Company reserves the right to limit the length of any listing to one line in the directory by the use of abbreviations and to further use of abbreviations for the sake of uniformity when, in the judgment of the Company, the clearness of the listing and the identification of the subscriber is not impaired thereby.
- b. The company reserves the right to reject additional listings when, in its judgment, such listings would tend to delay or impede the use of the service.
- c. Street numbers, followed by the names of streets, will be used in identifying the location of the subscriber except when, in the judgment of the company, names of buildings, apartment houses, or communities serve as a better means of identification. Corner addresses are undesirable and will be used only where the street number is not available. The use of floor, room or suite numbers of buildings or apartment houses, or other such designations in addition to the street address, are not permitted.

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A4. SERVICE CHARGES

A4.1 General

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- .2 A service charge results from one or more of the work functions necessary to perform a service connection, move, or change.
- .3 The total service charge applicable for work performed by the Company in response to a subscriber's request is the sum of the charges for each work function necessary to provide the requested service, except as provided hereinafter.

A4.2 Description of Work Functions

.1 Network Access

- a. The network access function is the work performed by the Company in connection with the receiving, recording, and processing of subscriber requests for service.
- b. Network access work associated with the connection of main station service and other services requiring central office line connection work is identified as network access establishment work. In addition, network access work associated with changing account responsibility on an existing service is identified as network access establishment work.
- c. The network access work associated with connecting, moving, or changing supplemental items of service and equipment where there is no central office line connection work, is identified as network access change work.

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- a. The central office line connection function is the work associated with the line extending from the servicing central office to the subscriber's premises. This includes, but is not limited to, establishing or changing connections in distribution facilities, including necessary cross connections and line and station transfers, and connecting to the station protector, building cable terminal, or adjacent to the building cable terminal as required.

A4. SERVICE CHARGES

A4.3 Application of Service Charges (Continued)

.11 Records Work Only

a. Service charges will not apply for the following subscribers' requests:

- (1) The addition, ~~deletion,~~ or ~~change-disconnection~~ of ~~an additional~~ directory listing service. (C)
- (2) The substitution of the name of another member of the family for that already listed in the directory.
- (3) The correction of an address in the directory.
- (4) Change made in the directory because of changes in wording in corporate, firm, or other names where the same firm or persons are involved before and after the change.
- (5) A manual bill date change.

.12 Company-Initiated Work

a. Service charges will not apply for changes in telephone numbers made at the initiative of the Company.

.13 Other Nonrecurring Charges

a. In all cases where construction or installation charges apply, such charges are in addition to the prescribed service charges; likewise, service charges do not supersede mileage charges, but apply in addition to such mileage charges.

.14 Charges Based on Costs

a. Charges based on costs do not include the cost of new or duplicate equipment, such charges shall not exceed the sum of any termination charge applicable for the existing service and the service charges that would apply for establishing the entire service new, except as subsequently provided.

A4.4 Payment of Service Charges

.1 Except as provided below, service connection charges are required to be paid at the time of application for service.

- a. Service may be established in advance of payment of service charges for additions to the service of existing subscribers and for any service provided for the use of departments, administrations, or agencies of the federal, state, county, or municipal governments.
- b. Service charges may be paid in equal monthly installments over a period of at least three (3) months, not to exceed a total of more than six (6) months.
- c. If such additional charges are incurred while a balance is due on previous charges, the above treatment will apply separately to the new charges.

A4. SERVICE CHARGES

A4.7 Schedule of Charges

.1 In accordance with the foregoing provisions, service charges are applicable as follows:

	<u>Service Charge ¹</u>		
	<u>Residence</u>	<u>Business</u>	
a. Network Access, each			
(1) Establishment	\$ 25.50	\$ 33.90	
(2) Change	11.25	14.00	
b. Central Office Line Connection, each line ²	40.50	35.00	
c. Premises Visit	35.25	35.00	
d. Telephone Number Change, each	9.25	9.00	
e. Connection of Telephone Answering Services ³			
f. Restoration of Service	18.25	18.00	
g. Seasonal Service Establishment Charge, per number restored	-	18.25	
<u>h. Stand Alone Listing Requests submitted via Local Service Request⁴</u>			<u>(N)</u>
<u>(1) Initial</u>	<u>\$4.00</u>	<u>\$4.00</u>	
<u>(2) Change to an existing listing</u>	<u>\$3.00</u>	<u>\$3.00</u>	
<u>(See exceptions A4.3.11.a.)</u>			<u>(N)</u>

¹ See Section A2.8 in this tariff when applying charges due to change of Local Service Provider.

² The Central Office Line Connection Service Order Charge in Section A4 of this tariff is not applicable to 1 or 3-Year term rates associated with Main Station Line and PBX Trunk Service.

³ Charges as specified in Section A25.

⁴ To the extent an interconnection agreement does not clearly set forth a rate for Stand Alone Listing Requests submitted via a Local Service Request (LSR), the rates set forth for Stand Alone Listing Requests submitted via LSR rate will apply. (N)
(N)

A6. DIRECTORY LISTINGS

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.1 General

- a. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service.
- b. The listing of subscribers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence or arrangement.
- c. Listings are furnished only as specified for the various services mentioned in this section. Listings are not necessary in connection with any services or facilities which are not specifically mentioned in this section and are consequently not furnished either with or without charge.
- d. Except as is hereinafter provided, only one name listing is furnished without charge for each main station service, PBX system, CENTREX system, CentraNet[®] System, Shared Tenant Service Key or PBX System, or ISDN-Basic Rate Interface business group.
- e. When a customer will establish a residence or business shortly after the close of customer listing records, but preceding publications, the Company shall, upon request, establish and list service at the requested new address and immediately place the service on suspension. Service connection and other appropriate local service charges shall be due and payable, independent of whether service is later restored.

f. Service Charges in Section A4, of the Florida General Services Tariff are applicable.

(N)

.2 Liability of the Subscriber

- a. The Company, in accepting listings as prescribed by subscribers or prospective subscribers, will not be a party to controversies between subscribers as a result of the publication of such listings in its directories. The subscriber assumes full responsibility concerning the right to the use of any name or trade name in a directory listing acceptable to the Company.
- b. The subscriber assumes full responsibility in determining that the listing will conform in all respects to all applicable law and all licensing requirements from any licensing authority.
- c. The subscriber agrees to indemnify and hold the Company harmless from any claims, loss, damage or liability, which arises out of or results from the use by the customer or a listing containing a name, address, trade name, or any other such similar designations.
- d. The Company does not undertake to determine the legal, contractual or any other right to the use of a name or trade name. Nor does the Company undertake to determine whether a subscriber is required to have a valid occupational or business license, permit or registration from any licensing authority in order to engage in the business listed.

.3 Limitations of Use

- a. The Company reserves the right to limit the length of any listing to one line in the directory by the use of abbreviations and to further use of abbreviations for the sake of uniformity when, in the judgment of the Company, the clearness of the listing and the identification of the subscriber is not impaired thereby.
- b. The company reserves the right to reject additional listings when, in its judgment, such listings would tend to delay or impede the use of the service.
- c. Street numbers, followed by the names of streets, will be used in identifying the location of the subscriber except when, in the judgment of the company, names of buildings, apartment houses, or communities serve as a better means of identification. Corner addresses are undesirable and will be used only where the street number is not available. The use of floor, room or suite numbers of buildings or apartment houses, or other such designations in addition to the street address, are not permitted.

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