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February 7, 2014

Ms. Beth W. Salak, Director  
Division of Telecommunications  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Dear Ms. Salak:

Verizon Florida LLC (TL710) hereby files the attached tariff pages to the Facilities for Intrastate Access. The purpose of this filing is to amend the tariff to reflect the removal of the magnetic tape option effective February 21, 2014.

## 2. General Regulations

Fifth Revised Page 7

Canceling Fourth Revised Page 7

## 6. Switched Access

Second Revised Page 27.4

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## 8. Ancillary Services

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## 13. Miscellaneous Services

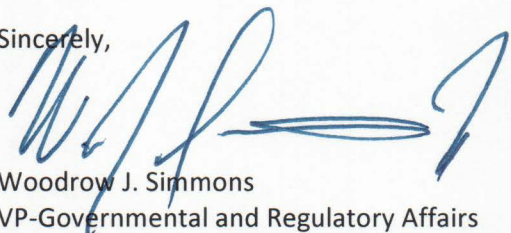
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If you have any questions or need additional information, please do not hesitate to contact us. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "W. J. Simmons". The signature is stylized with a large initial "W" and a long horizontal stroke.

Woodrow J. Simmons  
VP-Governmental and Regulatory Affairs  
Verizon-South Area Region

WS:be

Attachment

## 2. GENERAL REGULATIONS

2.4 Payment Arrangements and Credit Allowance2.4.1 Payment of Charges and Deposits

(A) The Telephone Company may, in order to safeguard its interests, require a customer, which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of the FIA to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a company which has established credit and has no history of late payments to the Telephone Company. A deposit may not exceed the actual or estimated rates and charges for the FIA for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to the prompt payment of bills. At such time as the provision of the FIA to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded. After the customer has established a one year prompt payment record, such a deposit will be refunded or credited to the customer account at any time prior to the termination of the provision of the FIA to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive simple annual interest at the percentage rate specified in the Telephone Company General and/or Local Tariff.

(B) Where the provision of FIA requires facilities that meet any of the conditions specified in 14.1.1 following, Special Construction charges as set forth in Section 14 following will apply.

(C) The Telephone Company shall bill FIA services on a current basis for (a) all charges incurred, (b) applicable taxes, and (c) credits due the customer.

- Switched Access (except for the Entrance Facility, Direct-Trunked Transport and Multiplexing elements), Ancillary and Miscellaneous services shall be billed in arrears.

- Dedicated Access, Monthly EIS elements, Switched Access Entrance Facility, Direct-Trunked Transport and Multiplexing elements shall be billed in advance except for the charges and credits associated with the initial or final bills. The initial bill will also include charges for the actual period of service up to, but not including, the bill date. The unused portion of the FIA already billed will be credited on the final bill.

The customer will receive its bill in: 1) a standard paper format, 2) a paper format bill summary with an electronic transmission to provide the detailed information of the bill, or 3) a storage device (CD ROM). Such bills are due when rendered regardless of the media utilized. Adjustments for the quantities of FIA established or discontinued in any billing period beyond the minimum period set forth in 2.4.2 will be prorated to the number of days based on a 30 day month. The Telephone Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of any bill. (C) (C)

(D) All bills to the customer are due 31 days (payment date) after the bill date or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval. In the event the customer does not remit payment in immediately available funds by the payment date, the FIA may be discontinued as specified in 2.1.8.

(1) If the entire amount billed is not received by the Telephone Company in immediately available funds by the payment date, an additional charge (late payment charge) equal to 1/12th of the percentage rate for deposit interest as that in 2.4.1(A) of the unpaid balance will be applied for each month or portion thereof that an outstanding balance remains. The late payment factor is set forth in the Telephone Company General and/or Local Tariff.

If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for such bills will be due from the customer as follows:

- If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.

- If such payment date falls on a Sunday or on a Holiday which is observed on Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday.



## 6. SWITCHED ACCESS

6.3 Obligations of the Customer (Continued)6.3.3 Jurisdictional Report Requirements (Continued)(B) Maintenance of Customer Records

The customer shall retain, for a minimum of twelve months, call detail records that substantiate the interstate percent provided to the Company (as set forth in (A) preceding) for switched access service. Such records shall consist of (1) and (2) following, if applicable:

- (1) All call detail records (such as work papers and/or backup documentation including paper or any other form of records for billed customer traffic); call information (including call originating and terminating address [i.e., calling, called number], the call duration, all originating and terminating trunk groups or access lines over which the call is routed); and the point at which the call enters the customer's network, and (C)
- (2) If the customer has a mechanized system in place that calculates the PIU factor, then a description of that system and the methodology used to calculate the PIU factor must be furnished as well as any other pertinent information (such as, but not limited to: flowcharts, source code, etc.) relating to such system must also be made available.

(C) Jurisdictional Reports Verification

The Company may request the customer to verify their jurisdictional reports. The customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained. The Company will request the customer to provide the records of call detail and other information (as specified in (B) preceding) that the customer used to determine the percentage of interstate and intrastate use. No more than one verification request will be made per year.

- (1) If the PIU factors filed by the customer cannot be validated by the data provided, and the data provided by the customer is sufficient to calculate a PIU factor different than the customer's reported PIU factor, the Company will use these records to:
  - (a) Revise the customer's PIU factor.
  - (b) Calculate the interstate and intrastate access charges that should have been billed to the customer for the prior period (as specified in (B) preceding), and debit or credit the customer for the difference between the charges that should have been billed with the revised PIU and the charges that were billed.

The customer shall supply the data to the Company within 30 days of the Company request. The Company will request data for the four prior quarters unless a shorter period is requested by the customer and agreed to by the Company.

## 8. ANCILLARY SERVICES

8.1 General (Cont'd)8.1.2 Regulations (Cont'd)(A) Undertaking of the Telephone Company (Cont'd)(1) Provision of Ancillary Services (Cont'd)

## (b) (Cont'd)

When the Telephone Company is notified that, due to error or omission, incomplete data has been provided to a customer, the Telephone Company will make every reasonable effort to locate and/or recover the data and provide it to the customer at no additional charge. Such request to recover the data must be made within 30 days from the date the details were initially made available to the customer. If the data cannot be recovered, the extent of the Telephone Company's liability for damages shall be limited as set forth in the preceding paragraph. (C)

- (c) The Telephone Company shall be responsible for contacts and arrangements with the end user concerning the billing, collecting, crediting and adjusting of the customer's service charges, when the Telephone Company provides Inquiry Service to the customer as set forth in 8.1.3(A)(11).
- (d) Message Bill Processing, Bill Rendering, Bill Processing and Collection, Invoice Billing and Inquiry Services will only be offered by the Telephone Company with the purchase of receivables. The Telephone Company will purchase the customer's receivables at a discount from face value. The exact contents of the discount factor and specific settlement procedures will be contained in individual contractual arrangements signed by each customer.
- (e) When requested, the Telephone Company will provide billing and collection services to clearinghouse agents who are authorized to act as agents for certified Interexchange Carriers (ICs). The clearinghouse agent can obtain only billing and collection services from the Telephone Company for telecommunications services on behalf of certificated ICs. All other access services will be limited to those entities which have been certificated and authorized by the Commission to provide intrastate long distance telecommunication service. When a clearinghouse agent acts as an agent for an IC, the clearinghouse will comply with the same requirements and obligations that apply to other customers under this tariff.



## 8. ANCILLARY SERVICES

8.1 General (Cont'd)8.1.2 Regulations (Cont'd)(C) Payment Arrangements (Cont'd)(5) Payment of Charges

When the Telephone Company purchases Call Recording from another telephone company and/or Message Processing Services from another telephone company or entity for a customer, the rates and charges for such services contained in this tariff are applicable.

(6) Customer's End User Deposits

When Bill Rendering, Bill Processing and Collection and Invoice Billing and Inquiry Services are ordered, the Telephone Company will determine and collect a deposit from the customer's end user in accordance with the Telephone Company deposit regulations. The Telephone Company will provide the customer with a copy of its deposit regulations upon request.

8.1.3 Description of Ancillary Services

Ancillary Services consist of (1) Billing and Collection Service and (2) Operator Services. Ancillary Services shall be furnished to subscribers to the Telephone Company's access services. In addition, Ancillary Services shall be furnished to other telecommunications service providers, including providers of telephone answering services or voice messaging services.

All subscribers of Ancillary Services are subject to the terms and conditions contained within this tariff. Should the customer choose to perform his/her own ancillary functions and require sufficient information to do so, listed customer information may be purchased consistent with state regulations governing any rights to privacy.

(A) Billing and Collection Service(1) Call Recording Service

The Telephone Company will provide Call Recording in Telephone Company suitably equipped end offices or tandems. Call recording is available with FGC, FGD or similar Feature Group offerings when used in the provision of MTS/ WATS services. Call Recording is the entering on acceptable media the details of (C) customer messages originated through Switched Access service or Switched Access-like service for which answer and disconnect supervision has been received. The Telephone Company will provide the customer, upon request, the recorded message detail, as agreed to by both parties, for each completed intrastate message generated by end users gaining access to the customer from the Access Area.

## 8. ANCILLARY SERVICES

8.1 General (Cont'd)8.1.3 Description of Ancillary Services (Cont'd)(A) Billing and Collection Service (Cont'd)(2) Message Processing Service (Cont'd)(b) Editing of Message Detail

This function consists of examining individual message detail and identifying the messages with errors or the messages which require further examination.

(c) Rating of Messages

This function consists of calculating the charges for messages based on the customer's schedule of charges and the message detail.

The Telephone Company will provide Message Processing Service only for customer messages originated within the Access Area.

For the purpose of performing Message Processing Service, the Telephone Company may purchase Message Processing Service from another telephone company or entity as set forth in 8.1.2(C)(5). Another telephone company or entity may purchase Message Processing Service from the Telephone Company.

Where the customer provides its own message details, it must be in the standard format established by the Telephone Company. The Telephone Company will provide to the customer the precise details of the required format. If, in the course of Telephone Company business, it is necessary to change the format, the Telephone Company will provide notification to the customer six months in advance of the change.

Where the Telephone Company has rated customer messages which are to be billed to an end user by another telephone company or entity, the Telephone Company will enter the customer messages on a data file and transmit the rated messages as set forth in 8.1.3(A)(4). (C)  
(C)

8. ANCILLARY SERVICES

8.1 General (Cont'd)

8.1.3 Description of Ancillary Services (Cont'd)

(A) Billing and Collection Service (Continued)

(4) Call Record Provision Service

Call Record Provision Service is the transmission and receipt of rated and unrated message data. It also includes the transmission of end user data as a result of customer generated activity (i.e., transmitting end user data during conversion activities, etc.).

The billing information and/or end user data may be transmitted or received on acceptable media via: (C)  
(D)

- Direct interface (data link) to the Telephone Company billing center. (D)

(D)  
(D)



## 8. ANCILLARY SERVICES

8.1 General (Cont'd)8.1.4 Rate Regulations(A) Billing and Collection Service

- (1) Call Recording Service for MTS/WATS services includes the functions listed in 8.1.3(A)(1). The rate, as set forth in 8.1.5(A), applies per message recorded.
- (2) Message Processing Service for MTS/WATS services includes the functions listed in 8.1.3(A) (2). The rate, as specified in 8.1.5(A), applies per message processed. In those locations where WATS services are metered, or the billing record is summarized by another telephone company, the Message Processing rate, as set forth in 8.1.5(A), will apply per billing record processed. For rating purposes, a billing record is defined as any record which is required to be processed to accomplish billing of a customer's WATS usage.
- (3) Assembly and Editing Service for MTS/WATS services consists of the functions listed in 8.1.3(A)(3). The rates, as specified in 8.1.5(A), applies per message assembled and edited.
- (4) When message detail is transmitted to or received from the customer, another telephone company or billing entity, a Call Record Provision charge will apply. For this purpose, a record is a logical grouping of information as described in the program that processes the information and loads the data file. The rate, as specified in 8.1.5(A), applies per record transmitted or received. The Telephone Company will determine the Call Record Provision charge based on its count of the records transmitted or received. (C)
- (5) The Message Bill Processing Service charge applies whenever the Telephone Company performs the functions listed in 8.1.3(A)(5). The rate for Message Bill Processing Service shall be the rate corresponding to the Message Bill Processing Service rate for such volume of messages as set forth in 8.1.5(A) on a calendar year basis. As used in this tariff, the term calendar year shall mean the period from January 1 through December 31 (both dates inclusive) of a given year.

The Telephone Company will use the customer provided message capacity to determine the band and its associated rate the first year of the initial minimum period. During the first quarter of the next year, the customer and the Telephone Company will determine the actual volume of messages for which the Telephone Company performed Message Bill Processing Service. Such actual volumes shall be compared to the Message Bill Processing Service bands as set forth in 8.1.5(A) to determine which band such actual volume of messages fall. If the actual volume is greater than or less than customer provided message capacity, the actual volume will be multiplied by the appropriate band rate and compared to the billed volume to determine either a charge or credit. This charge or credit will be applied to the customer's subsequent bill.

For each year thereafter, the Telephone Company and the customer shall utilize the previous year's actual volume of messages and the customer provided message capacity in an effort to determine the appropriate band for the next calendar year. In the first quarter of each year, the procedure described in the previous paragraph will be followed.

The rate, as specified in 8.1.5(A) applies per message processed. The bulk-billed Message Bill Processing Service charge applies per WATS/800 message processed.

8. ANCILLARY SERVICES

8.1 General (Cont'd)

8.1.5 Rates and Charges

(A) Billing and Collection Service

(1)	Program Development Charge:	
	Program Development	
	per hour	\$ 94.00
	Program Implementation	
	per hour	55.00
(2)	Service Order Change Charge:	
	per Order	4.00
(3)	MTS/WATS/800/888 Services:	
	Call Recording Service	
	per Message	.0150
(4)	MTS/WATS/800/888 Services:	
	Message Processing Service	
	per Message	.0100
	Assembly and Editing Service	
	per Message	.0075
(5)	Call Record Provision Service	
	Via Direct Interface, Per Message	
	Record Transmitted or Received	.002
(6)	Message Bill Processing Service:	
	Message Bill Processing Service	
	per Message	
	0 to 52,398,399	.0762
	52,398,400 to 69,864,499	.0400
	69,864,500 to 104,796,799	.0200
	104,796,800 to 157,195,199	.0170
	157,195,200 to 192,127,000	.0160
	Greater than 192,127,000	.0150
	Bulk-Billed Message Bill Processing	
	per Message	.0200
(7)	MTS/WATS/800/888 Service:	
	Bill Rendering Service	
	per Bill	
	0 to 1,235,700	.3500
	1,235,701 to 1,784,900	.3000
	1,784,901 to 7,688,999	.2700
	7,689,000 to 8,238,999	.2500
	Greater than 8,239,000	.2300
(8)	MTS/WATS/800/888 Service:	
	Message Investigation	
	per Message	2.50

(D)  
(D)



## 13. MISCELLANEOUS SERVICES

13.6 Additional Testing (Cont'd)(C) Rates and Charges (Cont'd)(3) Additional Manual Scheduled Testing (Cont'd)

Gain-Slope-To First Point of Switching  
Per Transmission Path, Per Month

<u>Rate</u>	
(USOC)	(UBMXD)

\$ .99

13.7 (Reserved for Future Use)13.8 End User/Agent Lists(A) Presubscription List(1) IntraLATA Equal Access

Prior to conversion to intraLATA equal access an IC or LEC may request a list of the Telephone Company's end users and agents of record served from that end office switch. A single Presubscription List will be provided to intraLATA toll providers as follows:

- (a) The Telephone Company will provide a list from its Customer data base. The list may be provided via electronic transmission or paper printout, at the option of the IC or LEC, at rates provided in 13.8.1(A). Foreign listings, PBX stations, CU centrex stations, public coin station and numbers not in service will not be provided. (C)
- (1) The Initial List will be provided to the IC or LEC no later than 30 days after receipt of the order and payment by the IC or LEC of charges in 13.8.1(A). The nonrecurring charge for the Initial List applies per order. A single order may contain all end offices having the same intraLATA equal access conversion date. The telephone number will not be provided if an end user or agent has a nonpublished number. (C)
- (2) The Account Activity List, which includes a listing of all changes to the Customer data base, since the Initial List was produced, will be provided on a cyclic basis. The Account Activity List will only include information for those end users and agents that are presubscribed to the IC or LEC (including end users and agents with nonpublished numbers) for the sole purpose of updating the IC's or LEC's Customer account information. There is no charge for this list.
- (b) The IC or LEC agrees to use the Initial List for the sole purpose of contacting potential Customers/agents, or existing Customers/ agents, regarding intraLATA telecommunications services available through equal access to be obtained from the Telephone Company. The IC or LEC agrees not to sell, or reproduce in any manner, in whole or in part, the lists or permit such to be done.
- (c) The IC or LEC shall indemnify, protect and save harmless the Telephone Company from and against any and all loss, liability, damages and expense arising out of any demand, claim, suit or judgment for damages which may arise out of the Telephone Company's supplying of listing information, services or records.
- (d) The Telephone Company and the IC or LEC agree that the mutual objective of the parties is to conduct their respective businesses to avoid confusion by the end users and agents as to the separate and independent identity of the respective companies and their services. Neither the Telephone Company nor the IC or LEC shall make any representation to end users, the public, prospective advertisers, expressed or implied, written or oral, which would imply that the IC or LEC is the same as, a part of, or associated with the Telephone Company.
- (e) This service may be terminated by either the Telephone Company or the IC or LEC upon thirty (30) days' written notice. The Telephone Company reserves the right to terminate this service immediately upon written notice if the IC or LEC misuses the list information. Performance by the Telephone Company shall be excused in the event of strike, riot, act of God or any other cause beyond the reasonable control of the Telephone Company.

13. MISCELLANEOUS SERVICES

13.8 End User/Agent Lists (Cont'd)

13.8.1 Rates and Charges

(A) Initial List

Nonrecurring Charge		Initial List
<u>Per Order</u>		<u>Per Customer*</u>
(USOC)	(DMT)	<u>Account</u>
		(2Y6CT)
\$50.00		\$ .03

13.9 Billing Name and Address Service (BNAS)

The Telephone Company will, upon request, provide Billing Name and Address Services (BNAS) to a Telecommunications Service Provider (customer), or its authorized billing and collection agent. Telecommunications Service Providers include interexchange carriers, operator service providers, enhanced service providers, and any other provider of intrastate telecommunications services. There are three BNAS offerings available pursuant to this tariff, Per Call/Periodic BNA, Data Gathering Service (DGS), and End User Validation List.

(A) Per Call/Periodic BNA and Data Gathering Service

Per Call/Periodic BNA is the billing name and address information and Data Gathering is the billing telephone number, name, address and associated working telephone number information for customer provided ten digit end user telephone numbers required by the Telecommunications Service Provider customer to bill for calls placed within a specific time period. Per Call/Periodic BNA and DGS are offered subject to the conditions set forth in the following:

- (1) A standard format for the receipt and provision of telephone number and billing name and address information will be established by the Telephone Company. Charges for each Per Call/Periodic BNA searched for and found or searched for and not found will be billed at rates in 13.9.1(A) following. Charges for each Per Call/Periodic BNA searched for and found or searched for and not found will be billed at rates in 13.9.1(A). Charges for each record accessed for DGS are set forth under 13.9.1(B). Per Call/Periodic BNA and DGS will be provided via electronic transmission or paper format, at the option of the customer, at rates in 13.9.1. The processing fee will be applied once per calendar year for BNAS processing done within that calendar year. (C)
- (D)
- (D)
- (2) The frequency for receipt of the customer provided orders for Per Call/Periodic BNA or DGS will be no more than twice monthly and at intervals mutually agreed upon between the Telephone Company and the customer. The customer provided end user telephone numbers will be programmed by the Telephone Company with the proper end user's billing name and address contained in the Telephone Company's file at that time. (T)
- (3) Per Call/Periodic BNA and DGS information for nonlisted/nonpublished end user telephone numbers will be provided unless the nonlisted/nonpublished end user provides notice of nonconsent to the Telephone Company of nonconsent to the release of the BNA/DGS data. Within 30 days of receipt of such notice, the Telephone Company will discontinue disclosure of the nonlisted/nonpublished BNA/DGS data. (T)
- (4) For other than electronic transmission, The output records will be sent to the customer via first class U. S. Mail. The output records will normally be made available for mailing ten workdays after receipt of the customer order or at an interval mutually agreed upon. Availability may be delayed in case of input errors in the customer provided order. (T)
- (5) The customer may request data be transmitted. Data transmission charges will be determined on an ICB. Data transmission hardware and software specifications will be mutually agreed upon by the Telephone Company and the customer. (T)
- (6) Per Call/Periodic BNA and DGS detail will not be retained by the Telephone Company longer than 45 days. If the customer requests that the output be made available on a second occasion, such request must occur within 30 days from the date the first was made. (T)
- (7) Any customer, provided Per Call/Periodic BNA or DGS pursuant to this tariff, agrees to abide by all applicable rules, decisions, orders, statutes and laws concerning the disclosure of published and nonpublished telephone numbers, and further agrees to use the information contained therein only for the purpose of billing for services provided to their end users. (T)



13. MISCELLANEOUS SERVICES

13.9 Billing Name and Address Service (Cont'd)

13.9.1 Rates and Charges

(A) Per Call/Periodic BNA

		<u>USOC</u>	
(1) Billing Name and Address Found, each	\$ .25(R)	BNYFX	
(2) Billing Name and Address Not Found, each	.25	BNYNX	
(3) Processing Fee*, Paper Report or Electronic Transmission	50.00	BNYMX	(C) (D)

(B) Data Gathering Service

(1) Per Record Accessed	.18	D7GPR	
(2) Processing Fee*, Paper Report or Electronic Transmission	75.00	D7G	(C) (D)

(C) End User Validation List

(1) Standard Sort, Per Record Provided	.034	BVY1X	
(2) Administrative Fee			
Paper Report, Electronic Transmission Per Request	78.00	BVY	(C)
(3) Special Sort, Per Record Provided	.054	BVY2X	

\* Applies once per calendar year for BNA processing done within that calendar year.