



**CenturyLink™**

WWW.CENTURYLINK.COM  
5454 WEST 110TH STREET  
OVERLAND PARK, KS 66211

April 29, 2010

Ms. Beth Salak  
Director, Division of Competitive Markets and Enforcement  
Attention: Tariff Section  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RE: TL727

Dear Ms. Salak:

Attached for filing, please find the following revised sheet for the Embarq Florida, Inc. d/b/a CenturyLink General Exchange Tariff. This filing is submitted with a proposed effective date of May 1, 2010. The Company's tariffs are available on its website at <http://about.centurylink.com/tariffs/>.

Section A2 Original Sheet 123

This filing introduces a business promotion. If you have any questions or need additional information regarding this filing, please call me or Sandy Khazraee at 850-847-0173.

Sincerely,

/s/ Debra Levy

Debra Levy

Attachments

cc: Sandy Khazraee

FL10-PB07

**DEBRA LEVY**  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A2

BY: Chantel Mosby  
Director

Original Sheet 123  
Effective: May 1, 2010

GENERAL REGULATIONS

**J. SPECIAL PROMOTIONS (Cont'd)**

(N)

**From May 1, 2010 through December 31, 2010, a direct mailing will be sent to all business customers with nine lines/trunks or fewer, notifying them of their eligibility for a \$10 invoice credit. The notice will be mailed immediately after the anniversary of the date on which the customer established service with the Company.**

**Customers who respond to this offer within 90 days after receiving the direct mailing will receive a \$10 invoice credit. The credit will appear on the customer's bill within two billing cycles after contacting the Company. When customers respond to this offer, the Company representative will review the customer's account and offer to discuss the customer's services and service needs, as well as the customer's overall satisfaction to ensure the customer is subscribed to the most appropriate services for their business needs.**

**For customers with multiple accounts, only one \$10 invoice credit is available, with such tied to the customer's oldest account.**

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A2

BY: Chantel Mosby  
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(N)

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