



April 19, 2012

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: TL727

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. d/b/a CenturyLink General Exchange Tariff. This filing is submitted with an April 20, 2012 effective date. The Company's tariffs are available on its website at <http://centurylink.com/tariffs/>.

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	Fourteenth Revised Sheet 14		Third Revised Sheet 11
Section A1	Fourth Revised Sheet 18		Seventh Revised Sheet 12
	Fourth Revised Sheet 31		Second Revised Sheet 13
Section A3	Third Revised Sheet 59.2		

Pursuant to the FCC's Lifeline and Link Up Reform and Modernization, Report, and Order, and Future Notice of Proposed Rulemaking, WC Docket No. 11-42, FCC 12-11 (rel. Feb. 6, 2012), CenturyLink is making filings in compliance with this Order in two phases.

This initial filing eliminates non-Tribal Link Up support, and makes changes to Tribal Link Up support as ordered by the FCC to become effective April 1, 2012. A subsequent compliance filing will be submitted at a later date to address future changes to the Lifeline discount and eligibility criterion.

If you have any questions regarding this filing, please call me or Sandy Khazraee.

Sincerely,

/s/ Debra Levy

Debra Levy

Attachments

cc: Sandy Khazraee

FL 12-04

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

Eleventh Revised Sheet 8
 Cancelling Tenth Revised Sheet 8
 Effective: April 20, 2012

By: Darlene N. Terry
 Tariff Manager

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

Fourteenth Revised Sheet 14
 Cancelling Thirteenth Revised Sheet 14
 Effective: April 20, 2012

By: Darlene N. Terry
 Tariff Manager

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry
Tariff Manager

SECTION A1
Fourth Revised Sheet 18
Cancelling Third Revised Sheet 18
Effective: April 20, 2012

EXPLANATION OF TERMS

INTERCEPT SERVICE - A service arrangement whereby calls placed to an unequipped nonworking, a disconnected or discontinued telephone number are intercepted by operator, recording or audio response computer, and the calling party is informed that the called telephone number is not in service, has been disconnected, discontinued, or changed to another number, or that calls are received by another telephone. This service is also provided in certain central offices or switching centers to inform the calling party of system blockages, inability of the system to complete a call as dialed, no such office code, all circuits busy, etc.

INTERFACE - That point on the premises of the customer at which provision is made for connection of other than telephone company provided facilities to exchange facilities provided by the Telephone Company.

INTEROFFICE CHANNEL - That element of a private line service which interconnects Local Channels which serve customers located in different central office areas (wire center serving areas).

LIFELINE ASSISTANCE - A program sponsored by the Federal Communications Commission which provides reduction in the price of basic local residential exchange access service to qualifying low-income subscribers.

LISTING - The publication in the Company's directory and/or directory assistance records of information relative to a subscriber's telephone number, by which telephone users are able to ascertain the call number of a desired station.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Darlene N. Terry
Tariff Manager

SECTION A1
Fourth Revised Sheet 31
Cancelling Third Revised Sheet 31
Effective: April 20, 2012

EXPLANATION OF TERMS

TOLL FREE CALLING (TFC) - Denotes a three-digit Numbering Plan Area (NPA) or Area Code that is specifically assigned by the telecommunications industry for use by Telecommunications Services Providers in the provision of telephone numbers that, unlike traditional telephone numbers and calls, when dialed are toll free to the originating caller. The specific codes assigned and used, or reserved for use, for this purpose are 800, 822, 833, 844, 855, 866, 877, and 888.

TOLL MESSAGE - A communication between two telephone stations, the called station being outside of the local service area of the station from which the message originates.

TOLL SERVICE - That part of the total telephone service rendered by the Company which is furnished between patrons in different rate centers in accordance with the rates and regulations specified in the Company's Toll Tariff.

TOUCH-TONE CALLING SERVICE - A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial. Touch-Tone is included in the monthly exchange rates for Individual, Key, Centrex, Trunk and Pay Telephone Service lines.

TRANSIENT - One temporarily occupying the premises, with occupancy not to exceed nine (9) months.

TRANSITIONAL LIFELINE ASSISTANCE - A transitional program which provides a reduction of basic local telecommunication service for any Lifeline subscriber who no longer qualifies for Lifeline Assistance.

TRIBAL LINK UP - *Is a federal program designed to provide a discount on connection charges for qualified residents living on federally recognized Tribal Lands. Tribal Lands include any federally recognized Indian tribe's reservation, pueblo, or colony.*

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TROUBLE LOCATION CHARGE - The nonrecurring charge applicable in connection with a service difficulty, or acceptance testing of customer provided premises wiring, when it is determined that the difficulty was caused by or resulted from the use of CPE including intra-system wiring, protective circuitry, or communications systems connected to Company facilities and requiring a premises visit.

UNAFFILIATED ENTITY - One that controls less than 50% of another entities' stock.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

Third Revised Sheet 59.2

By: Darlene N. Terry
Tariff Manager

Cancelling Second Revised Sheet 59.2

Effective: April 20, 2012

BASIC LOCAL EXCHANGE SERVICE

J. LIFELINE ASSISTANCE PROGRAM – (Cont'd)

2. Applications and Regulations – (Cont'd)

a. Guidelines for implementation of this program are as follows: - (Cont'd)

3) - (Cont'd)

When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued on the following bill.

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- b.** A Lifeline customer's basic local service will not be disconnected for non-payment of unpaid toll charges or ancillary services, but may be disconnected for non-payment of basic local service charges, taxes and fees. Access to toll service may be denied for non-payment of regulated tolls. Access to ancillary services may be denied for non-payment of basic local service charges. A Lifeline customer's request for reconnection of basic local service will not be denied if the service was previously denied for non-payment of toll or ancillary charges. Partial payments will first be applied to basic local service. (T)
- c.** Lifeline eligible customers who have previously been disconnected for nonpayment of local charges may obtain local service equipped with toll blocking upon payment of outstanding debt for regulated non-toll charges, taxes and fees. Toll blocking shall not be removed prior to receipt of full payment of all outstanding toll charges. (T)
- d.** Payment for the outstanding debt associated with Basic Local Service and associated taxes and fees may be paid in installments for a period of not less than four months. Should the customer default on this payment arrangement, service will be disconnected and the customer must pay the outstanding non-toll balance in full before local service will be reestablished. Installment payments are not available on defaulted amounts previously installment billed. (T)
- e.** Payment for other outstanding debt will be pursued in the same manner as for non-Lifeline customers. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

Section A4

By: Darlene N. Terry
Tariff Manager

Fourth Revised Contents Sheet 1
Cancelling Third Revised Contents Sheet 1
Effective: April 20, 2012

SERVICE CHARGES

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

Section A4

By: Darlene N. Terry
Tariff Manager

Third Revised Sheet 11
Cancelling Second Revised Sheet 11
Effective: April 20, 2012

SERVICE CHARGES

G. **TRIBAL LINK UP**

Beginning April 1, 2012, non-Tribal Lifeline customers are no longer eligible for Link Up support. Also beginning April 1, 2012, eligible residents of Federal Tribal Lands may receive Link Up support to cover 100% of the customary charges up to \$100 in connection with commencing telecommunications service to the qualifying customer's principal place of residence on Tribal Lands. Tribal Link Up applies to qualifying low-income residence customers of the Company who apply for basic residential service and who meet the eligibility criteria established by the Federal Communications Commission. The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include the deposit if required.

An eligible resident of Tribal Lands may receive the benefit of the Tribal Link Up program for a second or subsequent time only for otherwise qualifying commencement of telecommunications service at a principal place of residence with an address different from the address for which Tribal Link Up assistance was provided previously.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

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Tariff Manager

Section A4
Seventh Revised Sheet 12
Cancelling Sixth Revised Sheet 12
Effective: April 20, 2012

SERVICE CHARGES

RESERVED FOR FUTURE USE

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Embarq Florida, Inc. d/b/a CenturyLink

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Tariff Manager

Section A4
Second Revised Sheet 13
Cancelling First Revised Sheet 13
Effective: April 20, 2012

SERVICE CHARGES

RESERVED FOR FUTURE USE

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