

May 14, 2009

Advice No. 93

Ms. Beth Salak
Division of Competitive Markets and Enforcement
Attn: Tariff Section
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Dear Ms. Salak

Enclosed please find the revised tariff page to Frontier Communications of the South, LLC's Subscriber Services Tariff, beginning May 14, 2009, to become effective May 15, 2009, subject to Public Service Commission approval, as follows:

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Fourteenth Revised Sheet 2
(Superseding Thirteenth Revised Sheet 2)

Section A13

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(Canceling Second Revised Sheet 37.28)	Original Sheet 37.40
Third Revised Sheet 37.29	Original Sheet 37.41
(Canceling Second Revised Sheet 37.29)	Original Sheet 37.42
Second Revised Sheet 37.30	
(Canceling First Revised Sheet 37.30)	
Second Revised Sheet 37.31	
(Canceling First Revised Sheet 37.31)	

The purpose of this filing is to introduce two new bundles called Frontier Digital Phone Essentials and Frontier Unlimited State. In addition, this filing will grandfather and change the name of the current Frontier Digital Phone Essentials to Frontier Digital Phone Bronze and Frontier Unlimited State to Frontier Digital Phone Silver.

Enclosed is an additional copy of this letter and a stamped self-addressed envelope. Please stamp this copy with the date received and return it. If you have any questions, please contact Monique Adams at (585) 777-7395 or me at (585) 777-4717.

Sincerely,



Leslie Zink
Manager, Pricing & Tariffs

LZ/ma
Enclosures

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC
 201 South Pensacola Avenue
 Atmore, Alabama 36502

Florida PSC – Tariff No. 2
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 Fourteenth Revised Sheet 2
 Superseding Thirteenth Revised Sheet 2

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* This service offering is limited to all existing subscribers at their existing locations.

+ This bundle was previously called Frontier Digital Phone Essentials

Issued By: Cereal Daniel
 Title: Supervisor Field Operations Support

Date Issued: May 14, 2009

Effective: _____

GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC
201 South Pensacola Avenue
Atmore, Alabama 36502

Florida PSC – Tariff No. 2
Section A13
Third Revised Sheet 37.28
Canceling Second Revised Sheet 37.28

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.5 Frontier Digital Phone Bronze*+ (T)

1. General

The Frontier Digital Phone Bronze is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customer's can take any combination of features for the same flat rate charge. (T)

Basic Bundle

Flat Rate Access Line Call Waiting/Cancel Call Waiting
Call ID Plus Name

Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle.

Automatic Redial Call Return
Three-Way Calling Speed Call 8 or 30

2. Regulations

- a. The Frontier Digital Phone Bronze is available where technically feasible. (T)
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the package without a service order charge.
- e. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- h. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

* This service offering is limited to all existing subscribers at their existing locations.

+ This bundle was previously called Frontier Digital Phone Essentials.

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC
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Section A13
Third Revised Sheet 37.29
Canceling Second Revised Sheet 37.29

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.5 Frontier Digital Phone Bronze*+ (T)

2. Regulations (Cont'd)

- h. The bundles are offered on a month to month.
- i. The bundle will appear as a single line item on the bill.
- j. Voice Mail Bronze will be offered as an add on to this bundle. (T)

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer's line will be available for 911 calls only at the time of suspension.
- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the CALC.
- g. This service does not change any other terms and conditions of the product

4 Rates

	Monthly	
Digital Phone Bronze	\$19.99	(T)
Voice Mail –add on		
Basic Voice Mail	\$3.99	
Deluxe Voice Mail	\$4.99	
Digital Phone Enhanced Feature Pack	\$3.99	
Stay Connected	9.99	

* This service offering is limited to all existing subscribers at their existing locations.

+ This bundle was previously called Frontier Digital Phone Essentials.

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC
201 South Pensacola Avenue
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Florida PSC – Tariff No. 2
Section A13
Second Revised Sheet 37.30
Canceling First Revised Sheet 37.30

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.6 Frontier Digital Phone Silver*+ (T)

1 General

The Frontier Digital Phone Silver Bundle is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customer's can take any combination of features for the same flat rate charge. (T)

Basic Bundle

Flat Rate Access Line
Call ID Plus Name

Call Waiting/Cancel Call Waiting
Local and Extended Area Toll Calls

2. Regulations

- a. The Frontier Digital Phone Silver Bundle is available where technically feasible. (T)
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the package without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- h. The bundles are offered on a month to month.
- i. The bundle will appear as a single line item on the bill.
- j. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

* This service offering is limited to all existing subscribers at their existing locations.

+ This bundle was previously called Frontier Unlimited State.

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC
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Florida PSC – Tariff No. 2
Section A13
Second Revised Sheet 37.31
Canceling First Revised Sheet 37.31

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.6 Frontier Digital Phone Silver*+ (Cont'd)

(T)

- 3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.
 - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
 - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - c. Customer's line will be available for 911 calls only at the time of suspension.
 - d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
 - e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - f. The cost of the service includes the CALC.
 - g. This service does not change any other terms and conditions of the product

4. Rates

Call Forwarding (all Types): The Customer pays the rate for a station-to-station call between his/her telephone and the telephone where the call is answered. This applies to all calls answered, even any person-to-person or collect calls that are refused.

Monthly	\$29.99
Stay Connected	\$9.99

* This service offering is limited to all existing subscribers at their existing locations.
 + This bundle was previously called Frontier Unlimited State.

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GENERAL SUBSCRIBER SERVICES

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Atmore, Alabama 36502

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H11 Frontier Digital Phone Essentials

(N)

1 General

The Frontier Digital Phone Essentials is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

Basic Bundle

Flat Rate Access Line
Extended Area Calling

Speed Call 8
Touch Tone

2. Regulations

- a. The Frontier Digital Phone Essentials is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- d. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- e. The bundles are offered on a month to month.
- f. The bundle will appear as a single line item on the bill.
- g. If a customer moves while subscribed to the bundle, a \$50 credit will be applied to the customers account when the customer establishes service in a Frontier territory and renews the bundle on their account.
- h. Periodically, the Company may offer various “save incentives” in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- i. Features will be available to the Digital Phone Essentials at a special price. The following features are available:

(N)

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Frontier Communications of the South, LLC
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Florida PSC – Tariff No. 2
 Section A13
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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H11 Frontier Digital Phone Essentials

(N)

2. Regulations (Cont'd)

Call Forward	Call Return
Call Forward Variable	Busy Redial
Call Forward Busy	3-way Calling
Call Forward Plus	Speed Call 30
Call Waiting/Cancel Call Waiting	Anonymous Call Rejection
Caller ID	Anonymous Call Acceptance
Caller ID with Name	6-Way Calling
Call Waiting ID	Call Trace

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone service while they are away, a minimum of one month and up to nine months for a reduced rate.
- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.
 - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - c. Customer's line will be available for 911 calls only at the time of suspension.
 - d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
 - e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - f. The cost of the service includes the CALC.
 - g. This service does not change any other terms and conditions of the product.

4 Rates

	Monthly
Digital Phone Essentials	\$18.99
One Feature	\$5.99
Two Features	\$7.99
Three Features	\$9.99
All listed features	\$12.99
Stay Connected	\$9.99

(N)

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC
201 South Pensacola Avenue
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Florida PSC – Tariff No. 2
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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H12 Frontier Unlimited State

(N)

1 General

The Frontier Digital State Unlimited is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

Basic Bundle

Flat Rate Access Line
Extended Area Calling

Call Waiting/Cancel Call Waiting
Touch Tone

2. Regulations

- a. The Frontier Digital State Unlimited is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- d. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- e. The bundles are offered on a month to month.
- f. The bundle will appear as a single line item on the bill.
- g. If a customer moves while subscribed to the bundle, a \$50 credit will be applied to the customers account when the customer establishes service in a Frontier territory and renews the bundle on their account.
- h. Periodically, the Company may offer various “save incentives” in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- i. Features will be available to the Digital Phone State Unlimited bundle at a special price. The following features are available:

(N)

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GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC
 201 South Pensacola Avenue
 Atmore, Alabama 36502

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H12 Frontier Unlimited State (Cont'd)

(N)

2. Regulations (Cont'd)

Call Forward	Call Return
Call Forward Variable	Busy Redial
Call Forward Busy	3-way Calling
Call Forward Plus	Speed Call 30
Call Waiting/Cancel Call Waiting	Anonymous Call Rejection
Caller ID	Anonymous Call Acceptance
Caller ID with Name	6-Way Calling
Call Waiting ID	Call Trace

3.. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.

- a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
- b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
- c. Customer's line will be available for 911 calls only at the time of uspension.
- d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
- e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
- f. The cost of the service includes the CALC.
- g. This service does not change any other terms and conditions of the product.

4 Rates

	Monthly
Digital Phone State Unlimited	\$18.99
One Feature	\$5.99
Two Features	\$7.99
Three Features	\$9.99
All listed features	\$12.99
Stay Connected	\$9.99

(N)

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* This service offering is limited to all existing subscribers at their existing locations.

+ This bundle was previously called Frontier Digital Phone Essentials

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Florida PSC – Tariff No. 2
Section A13
Third Revised Sheet 37.28
Canceling Second Revised Sheet 37.28

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.5 Frontier Digital Phone Bronze*+

(T)

1. General

The Frontier Digital Phone Bronze is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customer's can take any combination of features for the same flat rate charge.

(T)

Basic Bundle

Flat Rate Access Line
Call ID Plus Name

Call Waiting/Cancel Call Waiting

Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle.

Automatic Redial
Three-Way Calling

Call Return
Speed Call 8 or 30

2. Regulations

- a. The Frontier Digital Phone Bronze is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the package without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- h. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.

(T)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.5 Frontier Digital Phone Bronze*+

(T)

2. Regulations (Cont'd)

h. The bundles are offered on a month to month.

i. The bundle will appear as a single line item on the bill.

j. Voice Mail Bronze will be offered as an add on to this bundle.

(T)

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.

b. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.

b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

c. Customer's line will be available for 911 calls only at the time of suspension.

d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

f. The cost of the service includes the CALC.

g. This service does not change any other terms and conditions of the product

4 Rates

	Monthly
<u>Digital Phone Bronze</u>	\$19.99
Voice Mail –add on	
Basic Voice Mail	\$3.99
Deluxe Voice Mail	\$4.99
Digital Phone Enhanced Feature Pack	\$3.99
Stay Connected	9.99

(T)

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Canceling First Revised Sheet 37.30

MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.6 Frontier Digital Phone Silver*+ (T)

1 General

The Frontier Digital Phone Silver Bundle is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and a combination of local features. Customer's can take any combination of features for the same flat rate charge. (T)

Basic Bundle

Flat Rate Access Line
Call ID Plus Name

Call Waiting/Cancel Call Waiting
Local and Extended Area Toll Calls

2. Regulations

- a. The Frontier Digital Phone Silver Bundle is available where technically feasible. (T)
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. When the customer disconnects any component of the bundle, the remaining components of the package will be billed at their individually tariffed rates.
- d. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- e. Customers may add or delete any features offered in the package without a service order charge.
- f. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- g. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- j. The bundles are offered on a month to month.
- k. The bundle will appear as a single line item on the bill.
- j. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

* This service offering is limited to all existing subscribers at their existing locations.

+ This bundle was previously called Frontier Unlimited State.

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H.6 Frontier Digital Phone Silver*+ (Cont'd)

(T)

- 3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Service while they are away, a minimum of one month and up to nine months for a reduced rate.
 - c. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
 - d. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - c. Customer's line will be available for 911 calls only at the time of suspension.
 - d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
 - e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - f. The cost of the service includes the CALC.
 - g. This service does not change any other terms and conditions of the product

4. Rates

Call Forwarding (all Types): The Customer pays the rate for a station-to-station call between his/her telephone and the telephone where the call is answered. This applies to all calls answered, even any person-to-person or collect calls that are refused.

Monthly	\$29.99
Stay Connected	\$9.99

* This service offering is limited to all existing subscribers at their existing locations.

+ This bundle was previously called Frontier Unlimited State.

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H11 Frontier Digital Phone Essentials

(N)

1 General

The Frontier Digital Phone Essentials is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

<u>Basic Bundle</u>	
<u>Flat Rate Access Line</u>	<u>Speed Call 8</u>
<u>Extended Area Calling</u>	<u>Touch Tone</u>

2. Regulations

- a. The Frontier Digital Phone Essentials is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- d. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- e. The bundles are offered on a month to month.
- f. The bundle will appear as a single line item on the bill.
- g. If a customer moves while subscribed to the bundle, a \$50 credit will be applied to the customers account when the customer establishes service in a Frontier territory and renews the bundle on their account.
- h. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- i. Features will be available to the Digital Phone Essentials at a special price. The following features are available:

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H11 Frontier Digital Phone Essentials

(N)

3. Regulations (Cont'd)

<u>Call Forward</u>	<u>Call Return</u>
<u>Call Forward Variable</u>	<u>Busy Redial</u>
<u>Call Forward Busy</u>	<u>3-way Calling</u>
<u>Call Forward Plus</u>	<u>Speed Call 30</u>
<u>Call Waiting/Cancel Call Waiting</u>	<u>Anonymous Call Rejection</u>
<u>Caller ID</u>	<u>Anonymous Call Acceptance</u>
<u>Caller ID with Name</u>	<u>6-Way Calling</u>
<u>Call Waiting ID</u>	<u>Call Trace</u>

3. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone service while they are away, a minimum of one month and up to nine months for a reduced rate.

a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do apply.

b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

c. Customer's line will be available for 911 calls only at the time of suspension.

d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

f. The cost of the service includes the CALC.

g. This service does not change any other terms and conditions of the product.

5 Rates

	Monthly
<u>Digital Phone Essentials</u>	<u>\$18.99</u>
<u>One Feature</u>	<u>\$5.99</u>
<u>Two Features</u>	<u>\$7.99</u>
<u>Three Features</u>	<u>\$9.99</u>
<u>All listed features</u>	<u>\$12.99</u>
<u>Stay Connected</u>	<u>\$9.99</u>

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H12 Frontier Unlimited State

(N)

1 General

The Frontier Digital State Unlimited is a package offering available to residential customers that subscribe to flat rate service. The package includes one basic Flat Rate Access Line and local features.

Basic Bundle

<u>Flat Rate Access Line</u>	<u>Call Waiting/Cancel Call Waiting</u>
<u>Extended Area Calling</u>	<u>Touch Tone</u>

2. Regulations

- a. The Frontier Digital State Unlimited is available where technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- c. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- d. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- h. The bundles are offered on a month to month.
- i. The bundle will appear as a single line item on the bill.
- j. If a customer moves while subscribed to the bundle, a \$50 credit will be applied to the customers account when the customer establishes service in a Frontier territory and renews the bundle on their account.
- h. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- i. Features will be available to the Digital Phone State Unlimited bundle at a special price. The following features are available:

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

H12 Frontier Unlimited State (Cont'd)

(N)

2. Regulations (Cont'd)

<u>Call Forward</u>	<u>Call Return</u>
<u>Call Forward Variable</u>	<u>Busy Redial</u>
<u>Call Forward Busy</u>	<u>3-way Calling</u>
<u>Call Forward Plus</u>	<u>Speed Call 30</u>
<u>Call Waiting/Cancel Call Waiting</u>	<u>Anonymous Call Rejection</u>
<u>Caller ID</u>	<u>Anonymous Call Acceptance</u>
<u>Caller ID with Name</u>	<u>6-Way Calling</u>
<u>Call Waiting ID</u>	<u>Call Trace</u>

3.. Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited State while they are away, a minimum of one month and up to nine months for a reduced rate.

a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.

b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

c. Customer's line will be available for 911 calls only at the time of uspension.

d. The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

e. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

f. The cost of the service includes the CALC.

g. This service does not change any other terms and conditions of the product.

4 Rates

	<u>Monthly</u>
<u>Digital Phone State Unlimited</u>	<u>\$18.99</u>
<u>One Feature</u>	<u>\$5.99</u>
<u>Two Features</u>	<u>\$7.99</u>
<u>Three Features</u>	<u>\$9.99</u>
<u>All listed features</u>	<u>\$12.99</u>
<u>Stay Connected</u>	<u>\$9.99</u>

(N)

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