



January 26, 2007

Ms. Beth Salak, Director
Florida Public Service Commission
Division of Competitive Markets and Enforcement
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RE: TL718, Quincy Telephone Company: Revise General Regulations

Dear Ms. Salak:

Enclosed are the following tariff sheets:

Section A2 **Fourth Revised Sheet 21**
 First Revised Sheet 22
 Fourth Revised Sheet 23
 Fifth Revised Sheet 25
 First Revised Sheet 27.1

The purpose of this filing is to revise the General Regulations language for Cash and Deposits for applicants, Interest on Deposit, Payment for Service, and Local Service Guarantee Credit. The language will be more generic to account for the different ways in which a customer can pay their bill and/or make a deposit with the Company.

The redline tariff pages are also included with this filing. The proposed effective date is January 29, 2007.

If you have any questions, please call me at (608) 664-4186.

Sincerely,


Lorraine Murphy
Administrator - Tariffs

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A2
Fourth Revised Sheet 21
Cancels Third Revised Sheet 21

GENERAL REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

1. Advance Payments

- a. An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, install action or other nonrecurring charges plus charges for one month of service. Where construction charges are applicable the payment there of may be required in advance of start of construction.
- b. The amount of advance payment is credited to the customer's account on the first bill rendered under the contract.

2. Credit and Deposits for applicants

- a. The company may, in order to safeguard its interest, require an applicant to establish satisfactory credit, or pay a deposit, as set forth in the following: (T)

(1) Credit will be deemed to be established if:

- (a) The applicant for service has been a customer of any telephone utility within the last 2 years and during the last 12 consecutive months of service did not have more than 1 occasion in which a bill was paid after becoming delinquent and never had service disconnected for nonpayment.
- (b) The applicant for service furnishes a satisfactory guarantor to secure payment of bills for the service requested. A satisfactory guarantor shall, at a minimum, be a customer of the Telephone Company with a satisfactory payment record. A guarantor's liability shall be terminated when a residual customer whose payment of bills is secured by the guarantor meets the requirement of subsection D.2.c.(1) of this rule. Guarantors providing security for payment of residential customers' bills shall only be liable for bills contracted at the service address contained in the contract of guaranty.

- (c) The applicant pays a deposit. (T)

ISSUED: January 26, 2007

EFFECTIVE: January 29, 2007

BY: Jeff Jung, Vice-President

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A2
First Revised Sheet 22
Cancels Original Sheet 22

GENERAL REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

2. Credit and Deposits for Applicants (Cont'd)

a. (Cont'd)

(1) (Cont'd)

(d) The applicant for service furnishes an irrevocable letter of credit from a bank or a surety bond.

(2) Amount of Deposit

The amount of the deposit shall not exceed an amount equal to the charges for 1 month's local exchange service plus 2 months' estimated toll service. If, after 90 days service, the actual deposit is found to be greater than an amount equal to 1 month's local service plus 2 months actual average toll service, the utility shall upon demand of the subscriber to the Company, promptly refund the difference. (T)

b. New or Additional Deposits

The Company may require, upon reasonable written notice of not less than 15 days, a new deposit, where previously waived or returned, or an additional deposit, in order to secure payment of current bills, however, the total amount of required deposit should not exceed twice the actual average monthly toll billing plus 1 month's local service charge, for the 90 day period immediately prior to the date of notice. In the event the customer has had service less than 90 days, then the Company shall base its new or additional deposit upon the actual average monthly billing available. When the Company has good reason to believe payment by a nonresidential customer is in jeopardy and usage is significantly above normal for that customer, the Company may request a new or additional deposit. If the deposit requested is not paid within 48 hours, the Company may discontinue service.

ISSUED: January 26, 2007

EFFECTIVE: January 29, 2007

BY: Jeff Jung, Vice-President

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A2
Fourth Revised Sheet 23
Cancels Third Revised Sheet 23

GENERAL REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

2. Credit and Deposits for Applicants (Cont'd)

c. Refund of Deposits

(1) After a customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Telephone Company shall refund the residential customer's deposit and shall, at its option either refund non-residential deposits, or begin paying the higher rate of interest specified below providing the customer has not, in the preceding 12 months, (a) made more than 1 late payment of a bill (after the expiration of 15 days from the date of mailing or delivery by the company), (b) paid with a check refused by a bank, (c) been disconnected for nonpayment, or at any time, (d) used service in a fraudulent or unauthorized manner. Nothing in this rule shall prohibit the Company from refunding at any time a deposit with any accrued interest.

(2) Upon termination of service, the deposit and accrued interest may be credited against the final account and the balance, if any, shall be returned promptly to the customer, but in no event later than 45 days after service is discontinued.

d. Interest on Deposit

All deposits held by the Company in excess of six months shall bear interest at the rate of six percent per annum. The Company shall begin paying an interest of 7% per annum on non-residential deposits qualifying under Subsection D.2.c.(1) when the Company elects to retain the deposit. The deposit interest shall be simple interest in all cases and settlement shall be made annually by credit on the current bill. No customer depositor shall be entitled to receive interest on his deposit until and unless a customer relationship and the deposit has been in existence for a continuous period of six months; then he shall be entitled to receive interest from the date of the commencement of the customer relationship and placement of the deposit.

(T)
(T)

ISSUED: January 26, 2007

EFFECTIVE: January 29, 2007

BY: Jeff Jung, Vice-President

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A2
Fifth Revised Sheet 25
Cancels Fourth Revised Sheet 25

GENERAL REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

3. Payment for Service

- a. All charges due by the subscriber are payable to the Company or to any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where any undercharge in billing of a subscriber is the result of a company mistake, the Company may not backbill in excess of twelve months. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled. (T)
- b. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for long distance service. The subscriber is responsible for payment of all charges for services furnished the subscriber, including charges for services originated or charges accepted at the subscriber's station.
 - (1) A charge of \$20.00 or 5% of the face value of the check (whichever is greater) will apply whenever a check or draft presented for service is denied payment by the institution on which it is written. Nonpayment of this returned check charge will not constitute sufficient cause for interruption or cancellation of service.
- c. Should service be suspended for nonpayment of charges, restoration of service will be made only as provided under "Restoration Charge" in Section A4 of this tariff.
- d. When the service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement, which is subject to the provisions of this tariff.

ISSUED: January 26, 2007

EFFECTIVE: January 29, 2007

BY: Jeff Jung, Vice-President

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section A2
First Revised Sheet 27.1
Cancels Original Sheet 27.1

GENERAL REGULATIONS

E. **LIABILITY OF THE COMPANY (Cont'd)**

1b. **Local Service Guarantee Credit (Cont'd)**

1. **Missed Service Commitment:** The customer will be given a one (1) month local service credit if the Company fails to meet a commitment and has not notified the customer 24 hours prior to the agreed time and date. This would apply to such services as installations, changes to custom calling features, provision of optional calling plans and other similar requests.

The credit will not apply if the customer could not be reached by telephone and a notice was left in a conspicuous place 24 hours prior to the commitment date and time, the customer did not make the meeting, or "out of service" conditions exists resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

2. **Service Outages of More Than 24 Hours:** A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to restore basic exchange telephone service within 24 hours after the interruption was reported to or discovered by the Company.

The credit will not apply if premise access is required and neither the customer nor a representative was available at the customer premise and the Company left a notice in a conspicuous place, or the customer had been disconnected for nonpayment of a bill or request for a deposit, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

3. **Repeat Customer Requests:** A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to accommodate the customer's request the first time and this causes the customer to make a second request within thirty (30) days.

(T)

ISSUED: January 26, 2007

EFFECTIVE: January 29, 2007

BY: Jeff Jung, Vice-President

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE
COMPANY

Fourth SECTION A2
~~Third~~ Revised Sheet 21
Cancels ~~Second~~ Revised Sheet 21

Issued: ~~October 3, 1986~~ *Jan 29, 2007*

Third Effective: ~~June 3, 1987~~
Jan 29, 2007

GENERAL REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

1. Advance Payments

- a. An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation or other nonrecurring charges plus charges for one month of service. Where construction charges are applicable the payment there of may be required in advance of start of construction.
- b. The amount of advance payment is credited to the customer's account on the first bill rendered under the contract.

2. Credit and Deposits for applicants

- a. The company may, in order to safeguard its interest, require an applicant to establish satisfactory credit, or pay a cash deposit, as set forth in the following: (7)

(1) Credit will be deemed to be established if:

- (a) The applicant for service has been a customer of any telephone utility within the last 2 years and during the last 12 consecutive months of service did not have more than 1 occasion in which a bill was paid after becoming delinquent and never had service disconnected for nonpayment.

- (b) The applicant for service furnishes a satisfactory guarantor to secure payment of bills for the service requested. A satisfactory guarantor shall, at a minimum, be a customer of the Telephone Company with a satisfactory payment record. A guarantor's liability shall be terminated when a residual customer whose payment of bills is secured by the guarantor meets the requirement of subsection D.2.c.(1) of this rule. Guarantors providing security for payment of residential customer's bills shall only be liable for bills contracted at the service address contained in the contract of guaranty. (M) #

- (c) The applicant pays a cash deposit. (M) # (T)

~~# Moved from Section A2, Sheet 21a.~~

By: L. D. Corbin, President

Jeff Jung, VP

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE
COMPANY

SECTION A2
Cancel Original Sheet 22
First Revised Sheet 22

By: ~~Lila D. Corbin~~ *Jed Jung*
Vice President & Gen. Manager

Effective: February 8, 1983

Jan 29, 2007

GENERAL REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE (Cont'd)

2. Credit and Deposits for Applicants (Cont'd)

a. (Cont'd)

(1) (Cont'd)

(d) The applicant for service furnishes an irrevocable letter of credit from a bank or a surety bond.

a. (2) Amount of Deposit :

The amount of the cash deposit shall not exceed an amount equal to the charges for 1 month's local exchange service plus 2 months' estimated toll service. If, after 90 days' service, the actual deposit is found to be greater than an amount equal to 1 month's local service plus 2 months' actual average toll service, the utility shall upon demand of the subscriber to the Company, promptly refund the difference. (1)

b. New or Additional Deposits

The Company may require, upon reasonable written notice of not less than 15 days, a new deposit, where previously waived or returned, or an additional deposit, in order to secure payment of current bills, however, the total amount of required deposit should not exceed twice the actual average monthly toll billing plus 1 month's local service charge, for the 90 day period immediately prior to the date of notice. In the event the customer has had service less than 90 days, then the Company shall base its new or additional deposit upon the actual average monthly billing available. When the Company has good reason to believe payment by a nonresidential customer is in jeopardy and usage is significantly above normal for that customer, the Company may request a new or additional deposit. If the deposit requested is not paid within 48 hours, the Company may discontinue service.

QUINCY TELEPHONE
COMPANY

GENERAL EXCHANGE TARIFF

^{Fourth} SECTION A2
~~THIRD~~ REVISED SHEET 23
CANCELS ~~SECOND~~ REVISED SHEET 23

Issued: ~~June 1, 1994~~ Jan 19, 2007

^{Third} Effective: ~~JUL 25 1994~~
Jan 29, 2007

GENERAL REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE (Cont'd)

2. Credits and Deposits for Applicants (Cont'd)

c. Refund of Deposits

- (1) After a customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Telephone Company shall refund the residential customer's deposit and shall at its option either refund non-residential deposits, or begin paying the higher rate of interest specified below providing the customer has not, in the preceding 12 months, (a) made more than 1 late payment of a bill (after the expiration of 15 days from the date of mailing or delivery by the company), (b) paid with a check refused by a bank, (c) been disconnected for nonpayment, or at any time, (d) used service in a fraudulent or unauthorized manner. Nothing in this rule shall prohibit the Company from refunding at any time a deposit with any accrued interest.
- (2) Upon termination of service, the deposit and accrued interest may be credited against the final account and the balance, if any, shall be returned promptly to the customer, but in no event later than 45 days after service is discontinued.

d. Interest on Deposit

All deposits held by the Company in excess of six months shall bear interest at the rate of six percent per annum. The Company shall begin paying an interest of 7% per annum on non-residential deposits qualifying under Subsection D.2.c.(1) when the Company elects to retain the deposit. The deposit interest shall be simple interest in all cases and settlement shall be made annually, either in cash or by credit on the current bill. No customer depositor shall be entitled to receive interest on his deposit until and unless a customer relationship and the deposit has been in existence for a continuous period of six months; then he shall be entitled to receive interest from the date of the commencement of the customer relationship and placement of the deposit.

By: ~~Daniel V. Gregory, Vice President and General Manager~~

Jeff Jung

QUINCY TELEPHONE
COMPANY

GENERAL EXCHANGE TARIFF

^{Fifth}
~~FOURTH~~ REVISED SHEET 25
CANCELS ~~THIRD~~ REVISED SHEET 25

Issued: ~~June 1, 1993~~ Jan 19, 2007

^{Fourth}
Effective: ~~AUG 01 1993~~

Jan 29, 2007

GENERAL REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE (Cont'd)

3. Payment for Service

- a. All charges due by the subscriber are payable at the company's business office or at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where any undercharge in billing of a subscriber is the result of a company mistake, the company may not backbill in excess of twelve months. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled. (T)
- b. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for long distance service. The subscriber is responsible for payment of all charges for services furnished the subscriber, including charges for services originated or charges accepted at the subscriber's station.
- (1) A charge of \$20.00 or 5% of the face value of the check (whichever is greater) will apply whenever a check or draft presented for service is denied payment by the institution on which it is written. Nonpayment of this returned check charge will not constitute sufficient cause for interruption or cancellation of service. (E)
- c. Should service be suspended for nonpayment of charges, restoration of service will be made only as provided under "Restoration Charge" in Section A4 of this tariff.
- d. When the service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement, which is subject to the provisions of this tariff.

BY: ~~Daniel V. Gregory, General Manager~~

Jeff Jung, VP

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE
COMPANY

SECTION A2

Cancel Original Sheet 27.1

Issued: ~~December 21, 1964~~ Jan 29, 2007

First Revised Sheet 27.1
Effective: ~~February 21, 1995~~

GENERAL REGULATIONS

Jan 29, 2007

E. LIABILITY OF THE COMPANY (Cont'd)

1b. Local Service Guarantee Credit (Cont'd)

(N)

+

1. Missed Service Commitment: The customer will be given a one (1) month local service credit if the Company fails to meet a commitment and has not notified the customer 24 hours prior to the agreed time and date. This would apply to such services as installations, changes to custom calling features, provision of optional calling plans and other similar requests.

The credit will not apply if the customer could not be reached by telephone and a notice was left in a conspicuous place 24 hours prior to the commitment date and time, the customer did not make the meeting, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

2. Service Outages of More Than 24 Hours: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to restore basic exchange telephone service within 24 hours after the interruption was reported to or discovered by the Company.

The credit will not apply if premise access is required and neither the customer nor a representative was available at the customer premise and the Company left a notice in a conspicuous place, or the customer had been disconnected for nonpayment of a bill or request for a cash deposit, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company. (T)

3. Repeat Customer Requests: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to accommodate the customer's request the first time and this causes the customer to make a second request within thirty (30) days. (A)

By: ~~Daniel V. Gregory~~ Vice President & General Manager

Jeff Jung