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July 14, 2011

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section 0 Index
42nd Revised Index Page 1

Section A13 Miscellaneous Service Arrangements
14th Revised Page 11.0.3
5th Revised Page 11.2.3
31st Revised Page 11.3

The purpose of this filing is to withdraw Call Intercept from the Florida tariff.

If you require additional information, please call Frank App at (813) 978-2006.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

Attachments

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(D)

SM Registered Servicemark

MICHELLE ROBINSON, PRESIDENT
 TAMPA, FLORIDA

EFFECTIVE: July 16, 2011
 ISSUED: July 14, 2011

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

2. Feature Packaged Services (Continued)

(e) Verizon Regional Package^{sm 2, 5}

Monthly Rate
 \$41.99

Local Service (including Extended Calling Service)³
 Unlimited IntraLATA Long Distance (only 1+ direct-dialed)⁶
 Up to 4 Vertical Options (Caller ID,
 Call Waiting/Cancel Call Waiting,
 Three Way Calling, and Speed Dialing 8 or Speed Dialing 30)
 A choice of voicemail options

The following vertical options are available for the residential customer to choose from:⁸

- Anonymous Call Block
- Busy Redial
- * 69
- Call Forwarding
- Call Waiting/Cancel Call Waiting
- Caller ID
- Distinctive Ring
- Select Call Forwarding
- Speed Dialing – 8 and Speed Dialing – 30
- Three-Way Calling

(f) Verizon Regional Package Extra^{sm 2, 5}

\$ 46.99

Local Service (including Extended Calling Service)³
 Local Directory Assistance Unlimited⁴
 Up to 10 Vertical Options (see following list)
 IntraLATA Long Distance (only 1+ direct-dialed)⁶

A choice of voicemail options

(D)

¹ These vertical options are described in A13.14 of this tariff.

² Nonrecurring charges, specified in Section A4, are not applicable when Verizon Local Packagesm, Verizon Local Package Extrasm, Verizon Regional Package Extrasm or Verizon Regional Packagesm are established or discontinued.

³ Residential service and Extended Calling Service (ECS) are provided in A3 of this tariff.

⁴ Local Directory Assistance is provided in A3.10 of this tariff.

⁵ Verizon Regional Package Extrasm and Verizon Regional Packagesm are not available with any other IntraLATA long distance calling plan.

⁶ Only applies when presubscribed to Verizon Florida for IntraLATA Long Distance.

⁷ Voicemail is a non-regulated service.

⁸ These vertical options are described in A13.14 of this tariff.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.2 Custom Calling Local Area Signaling Service (Continued)

B. Description (Continued)

(10.) Call Waiting ID Deluxe^{1, 2} allows customers the following options for handling new incoming calls while engaged on an existing call:

- Put the current call on hold and answer the waiting call.
- Connect the waiting call to a "I'm busy – call back later" announcement.
- Forward the waiting call to voice mail (or some other location).³
- Connect the waiting call to a "please hold" announcement, then place the waiting call on hold.
- Join the waiting call to the current call in progress.

(D)

(D)

Note¹ A customer must subscribe to Caller ID and Call Waiting/Cancel Call Waiting in order to be eligible for this service.

Note² Utilization of this feature requires the use of a Call Waiting ID Deluxe compatible display unit or screen phone station at the customer's premises. The installation and maintenance of this equipment is the responsibility of the customer.

Note³ Customers must subscribe to Central Office Based Voice Mail or Call Forwarding – Don't Answer for the option to be applicable.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.2 Custom Calling Local Area Signaling Service (Continued)

C. Rates

(1.) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section A4 of this tariff, except as shown herein.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(a.) Residence		
Busy Redial ²		
Per line	\$ 5.50	1
Per activation ^{6,7}	-	\$ 1.25
* 69 ²		
Per line	5.50	
Per activation ^{6,7}	-	1.25
Select Call Forwarding, per line	5.25	1
Call Trace ² :		
Per line	5.50	
Per activation ⁶	-	4.50
Selective Blocking (per call)	-	-
Complete Blocking (per line)	-	-
Anonymous Call Block ³	3.00	1
Caller ID,		
per line	8.50	
Call Waiting ID, per line	-	8
(b.) Business		
Busy Redial ^{2,9}		
Per line	\$ 6.75	1
Per activation ^{6,7}	-	\$ 1.25
* 69 ^{2,9}		
Per line	7.75	1
Per activation ^{6,7}	-	1.25
Select Call Forwarding ⁹ , per line	6.00	1
Call Trace ² :		
Per line	7.25	1
Per activation ⁶	-	4.50
Selective Blocking (per call)	-	-
Complete Blocking (per line)	-	-
Anonymous Call Block ^{3,5}	3.00	1
Caller ID ⁹		
per line	14.85	1
Call Waiting ID, per line	-	8

(D)

¹ Service Charges apply as set forth in Sections A4.

² The customer may subscribe to this feature as follows:

1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.

³ Anonymous Call Block will be available, subject to the availability of facilities, at no charge to Call Block customers.

⁴ Anonymous Call Block is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

⁵ At the customer's request, the "per activation" service will be blocked on all lines at no charge.

⁶ The maximum monthly "per activation" charges are limited to the first fifteen (15) activations of a service per month, i.e., the maximum monthly "per activation" charges shall not exceed \$18.75. Activations beyond fifteen (15) per month will not be billed.

⁷ Service charges as specified in Section A4 will apply if the customer orders Call Waiting/Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to both services (Call Waiting/Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service charges shall apply.

⁸ Refer to Section A13.14.1h. for Choice Pac offer and applicable rate discount.

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(D)

SM Registered Servicemark

MICHELLE ROBINSON, PRESIDENT
 TAMPA, FLORIDA

EFFECTIVE: September 23, 2009
 ISSUED: September 22, 2009

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

2. Feature Packaged Services (Continued)

(e) Verizon Regional Package^{sm 2, 5}

Monthly Rate
 \$41.99 (H)

Local Service (including Extended Calling Service)³
 Unlimited IntraLATA Long Distance (only 1+ direct-dialed)⁶
 Up to 4 Vertical Options (Caller ID,
 Call Waiting/Cancel Call Waiting,
 Three Way Calling, and Speed Dialing 8 or Speed Dialing 30)
 A choice of voicemail options

The following vertical options are available for the residential customer to choose from:⁸

- Anonymous Call Block
- Busy Redial
- * 69
- Call Forwarding
- Call Waiting/Cancel Call Waiting
- Caller ID
- Distinctive Ring
- Select Call Forwarding
- Speed Dialing – 8 and Speed Dialing – 30
- Three-Way Calling

(f) Verizon Regional Package Extra^{sm 2, 5}

\$ 46.99 (H)

Local Service (including Extended Calling Service)³
 Local Directory Assistance Unlimited⁴
 Up to 10 Vertical Options (see following list)
 IntraLATA Long Distance (only 1+ direct-dialed)⁶
~~Call Intercept~~
 A choice of voicemail options

(D)

1 These vertical options are described in A13.14 of this tariff.
 2 Nonrecurring charges, specified in Section A4, are not applicable when Verizon Local Packagesm, Verizon Local Package Extrasm, Verizon Regional Package Extrasm or Verizon Regional Packagesm are established or discontinued.
 3 Residential service and Extended Calling Service (ECS) are provided in A3 of this tariff.
 4 Local Directory Assistance is provided in A3.10 of this tariff.
 5 Verizon Regional Package Extrasm and Verizon Regional Packagesm are not available with any other IntraLATA long distance calling plan.
 6 Only applies when presubscribed to Verizon Florida for IntraLATA Long Distance.
 7 Voicemail is a non-regulated service.
 8 These vertical options are described in A13.14 of this tariff.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.2 Custom Calling Local Area Signaling Service (Continued)

B. Description (Continued)

(10.) Call Waiting ID Deluxe^{1, 2} allows customers the following options for handling new incoming calls while engaged on an existing call:

- Put the current call on hold and answer the waiting call.
- Connect the waiting call to a "I'm busy – call back later" announcement.
- Forward the waiting call to voice mail (or some other location).³
- Connect the waiting call to a "please hold" announcement, then place the waiting call on hold.
- Join the waiting call to the current call in progress.

~~(11.) Call Intercept is an optional enhancement to Caller ID. It provides residence Caller ID customers with informed choices about accepting or rejecting unidentified calls by requiring identification of the calling party as a condition of call completion. The unidentified caller is prompted by a recorded message to record a person or business name. Once recorded, Call Intercept calls the subscribing customer's line and displays the words "Call Intercept" on the caller ID box. When the customer answers, Call Intercept plays the recorded name. The subscriber then (1) accepts the call, (2) declines the call and plays an announcement to the caller, (3) refuses a sales call and plays the sales screening announcement, (4) sends the call to voice mail, or (5) listens to the name recording again. If the customer is not home or chooses to not answer, Call Intercept connects the caller to an answering device or plays a message that the subscriber is not available. PIN numbers are available to subscribers for use by family or friends which allow Call Intercept screening to be bypassed and cause the words "Priority Caller" to be displayed on the caller ID box.~~ (D)

~~Conditions for provisioning:~~

~~(a) Call Intercept is provided only to residence customers.~~

~~(b) Call Intercept is provided only to customers who subscribe to Caller ID.~~

~~(c) Call Intercept is provided only from Advanced Intelligent Network (AIN) capable central offices and is offered where technically available.~~

~~(d) Customers cannot have Call Intercept and Enhanced Call Forwarding on the same line.~~

~~(e) Customer cannot have Call Intercept and Remote Call Forwarding on the same line.~~ (D)

Note¹ A customer must subscribe to Caller ID and Call Waiting/Cancel Call Waiting in order to be eligible for this service.

Note² Utilization of this feature requires the use of a Call Waiting ID Deluxe compatible display unit or screen phone station at the customer's premises. The installation and maintenance of this equipment is the responsibility of the customer.

Note³ Customers must subscribe to Central Office Based Voice Mail or Call Forwarding – Don't Answer for the option to be applicable.

~~(M) Material relocated from Page 11.2.2.~~

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.2 Custom Calling Local Area Signaling Service (Continued)

C. Rates

(1.) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section A4 of this tariff, except as shown herein.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
(a.) Residence			
Busy Redial ²			
Per line	\$ 5.50	1	
Per activation ^{6,7}	-	\$ 1.25	
* 69 ²			
Per line	5.50		
Per activation ^{6,7}	-	1.25	
Select Call Forwarding, per line	5.25	1	
Call Trace ² :			
Per line	5.50		
Per activation ⁶	-	4.50	
Selective Blocking (per call)	-	-	
Complete Blocking (per line)	-	-	
Anonymous Call Block ³	3.00	1	
Caller ID,			
per line	8.50		
Call Waiting ID, per line	-	8	
Call Intercept⁴	6.00	(none)	<u>(D)</u>
(b.) Business			
Busy Redial ^{2,9}			
Per line	\$ 6.75	1	
Per activation ^{6,7}	-	\$ 1.25	
* 69 ^{2,9}			
Per line	7.75	1	
Per activation ^{6,7}	-	1.25	
Select Call Forwarding ⁹ , per line	6.00	1	
Call Trace ² :			
Per line	7.25	1	
Per activation ⁶	-	4.50	
Selective Blocking (per call)	-	-	
Complete Blocking (per line)	-	-	
Anonymous Call Block ^{3,5}	3.00	1	
Caller ID ⁹			
per line	14.85	1	
Call Waiting ID, per line	-	8	

¹ Service Charges apply as set forth in Sections A4.

² The customer may subscribe to this feature as follows:

1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.

³ Anonymous Call Block will be available, subject to the availability of facilities, at no charge to Call Block customers.

~~⁴ Call Intercept will have a monthly recurring charge of \$4.00 per line when it is purchased as part of Big Deal Calling Service Option A or Local Package.~~ (D)

⁵⁴ Anonymous Call Block is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met. (I)

⁶⁵ At the customer's request, the "per activation" service will be blocked on all lines at no charge. (I)

⁷⁶ The maximum monthly "per activation" charges are limited to the first fifteen (15) activations of a service per month, i.e., the maximum monthly "per activation" charges shall not exceed \$18.75. Activations beyond fifteen (15) per month will not be billed. (I)

⁸⁷ Service charges as specified in Section A4 will apply if the customer orders Call Waiting/Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to both services (Call Waiting/Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service charges shall apply. (I)

⁹⁸ Refer to Section A13.14.1h. for Choice Pac offer and applicable rate discount. (I)