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August 16, 2011

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages that will become part of the Verizon Florida LLC General Services Tariff.

Section A2 General Regulations

8th Revised Page 5
3rd Revised Page 5.1
5th Revised Page 19
5th Revised Page 11.4.1
3rd Revised Page 39.1

Section A7 Coin Telephone

1st Revised Page 8.1
16th Revised Page 10

Section A25 Intraexchange Private Line Service

18th Revised Page 10.1
11th Revised Page 31

The purpose of this filing is to clarify that it is the Company's decision which network facilities will be used to provide service.

If you require additional information, please call Frank App at (813) 978-2006.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

Attachments

A2. GENERAL REGULATIONS

A2.2 Limitations and Use of Service (Continued)

.11 Cancellation of Service for Cause (Continued)

a. (Continued)

(2) With notice

- (a) Failure of a subscriber to make suitable deposit as required by this tariff.
- (b) Nonpayment of any sum due for exchange, long-distance, or other services.

(.1) The following exceptions shall not constitute sufficient cause:

- Nonpayment for a previous occupant of the premises, unless the current applicant or customer occupied the premises at the time the delinquency occurred and the previous customer continues to occupy the premises and shall benefit from such current service.
- Delinquency in payment for service by a present occupant who was delinquent at another address and subsequently joined the household of the subscriber in good standing.
- Delinquency in payment for separate telephone service of another subscriber in the same residence.
- On residence service when payment for business service at a different location and with a different telephone number has not been made by the same individual or vice versa.
- Nonpayment of a bill of another subscriber as guarantor thereof.
- Nonpayment of administrative charges as provided in A2.4.3b of this tariff.

- (c) Use of service or facilities for calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.
- (d) Any other violation of the Company's rules and regulations applying to subscriber's contracts or to the furnishing of service.
- (e) Use of a service for the purpose of performing any service in competition with the service which the Company or its connecting companies may now or hereafter furnish.
- (f) The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane, or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

.12 Cancellation of Service Due to Network Changes.

The Company may cancel a customer's service, on thirty days notice, if:

- a. The Company determines that network facilities that provide the customer's existing service will no longer be used to serve the customer's premises and alternative facilities that Verizon determines to use are not available; or
- b. The Company determines that network facilities that provide the customer's existing service will no longer be used to serve the customer's premises, alternative facilities that Verizon determines to use are available, and the customer does not agree, within the time period specified by Verizon, to receive voice (which may be the same or different from the customer's existing service) over the alternative facilities.

(M)

(N)

(N)

(M) Material relocated to Page 5.1.

(N)

A2. GENERAL REGULATIONS

A2.3 Establishment and Furnishing of Service (Continued)

.1 Availability of Facilities

(T)

- a. The Company may determine, in its sole discretion, which network facilities (for example, copper or fiber) will be used to provide service. The Company shall furnish service at its discretion, subject to the availability of the facilities Verizon has determined to use.
- b. The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available and are subject to any other applicable Tariff provisions.
- c. When providing services under this Tariff would involve extending Company facilities to an applicant's property or would otherwise be uneconomic or not justified based on economic factors, as determined in the Company's sole discretion, the company in its discretion may provide the services upon the application for service and payment of construction charges as determined by the Company in accordance with the regulations set forth in Section A5, "Charges Applicable Under Special Conditions," except as otherwise specified.
- d. In certain instances, i.e., when spare facilities and/or equipment are not available, it may be necessary to preempt existing services to provision or restore National Security Emergency Preparedness (NSEP) Service. If, in its best judgment, the Telephone Company deems it necessary to preempt, then the Telephone Company will ensure that:
 - (1) The service(s) preempted have a lower or do not contain NSEP assigned priority levels.
 - (2) The reasonable effort is made to notify the preempted service customer of the action to be taken.
 - (3) A credit allowance for any preempted service shall be made in accordance with the provisions set forth in Section A2.4.4.

(M)(C)
 | |
 (M)(C)

A2. GENERAL REGULATIONS

A2.6 Classification of Areas as the Basis for Furnishing Telephone Service (Continued)

.2 Classification of Areas

- a. Area boundaries shall be identified by reference points or lines of a permanent character such as: section lines, well established streets or highways, etc. A photostat or blueprint showing these rate areas shall be filed for each and every exchange operated by the Company.
 - (1) (Deleted)
 - (2) (Deleted)
 - (3) (Deleted)
- b. The extension of the Company's property beyond any area in which a desired service would normally be furnished is based on the facts in each case. The conditions vary to such an extent that definition or complete regulation governing the Company's practice cannot be formulated except as to the general principle that the Company undertakes to provide telephone service under conditions beyond the normal plan if the applicant will meet the special conditions imposed, as by payment of installation or construction charges, under some arrangement based on the facts in the case and designed to protect the general body of rate payers by assessing unusual items of cost against those for whom the costs are specifically incurred.

A2.7 Obligation of the Company

.1 Obligation to Furnish Service

- a. The Company may determine, in its sole discretion, which network facilities (for example, copper or fiber) will be used to provide service. The Company's decision to furnish telephone service is dependent upon its ability to procure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits. Such rights shall include the securing, clearing and retaining of suitable rights of way at reasonable costs for construction along public roads and highways and, in the case of construction on private rights of way, private roads or other private property, the obtaining of suitable easements, the execution of standard agreements or other arrangements that may be reasonably required by the Company. (C)
- b. The Company shall satisfy requests for telecommunications services except in the following situations:
 - 1. Where the Company, in its sole discretion, is unable to secure suitable rights to place and maintain facilities to provide the services;
 - 2. Where the telecommunications services are unavailable or providing those services is uneconomic or not justified based on economic factors, in the Company's sole discretion;
 - 3. Where the Company is unable to make an economic assessment due to the Company's inability to secure necessary information, from the owner or developer of a property or other relevant party, to make that assessment;
 - 4. Where any conditions in this Tariff are not satisfied, including, without limitation, conditions requiring payment of construction charges under Section A5; or
 - 5. Where otherwise specified in this Tariff.

A7. COIN TELEPHONE SERVICE

A7.3 Public Telephone Access Service for Customer-Provided Equipment (CPE) (Continued)

.4 Optional Service Features (Continued)

b. Answer Supervision ¹

(T)

- (1) Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. Customer-Owned Pay Telephone (COPT) Answer Supervision will be provided for use with Public Telephone Access Service as specified in Section A7.3.1 to assist in determining when billing for a specific call should commence.

¹ Service not available in Wesley Chapel.

(N)

A7. COIN TELEPHONE SERVICE

A7.3 Public Telephone Access Service for Customer-Provided Equipment (CPE) (Continued)

.5 Rates and Charges (Continued)

a. Public Telephone Access Service for CPE--Rates and charges applied by the Company (Continued)

(3) Optional Service Features

(a) The following monthly rate is applicable to Public Telephone Access Service for CPE on a per-line basis. The monthly rate for the optional features applies in addition to the monthly rate for PATS service.

| | <u>Monthly Rate</u> |
|--|---------------------|
| (.1) Option 1 | |
| (a) Per line (12G) | \$1.90 |
| (.2) Option 2 | |
| (a) Per line (11G) | 1.90 |
| (.3) Option 3 | |
| (a) Per line (12H) | .95 |
| (.4) Option 4 | |
| (a) Per line (11H) | .95 |
| (.5) Option 5 | |
| (a) Per line (12K) | 2.85 |
| (.6) Option 6 | |
| (a) Per line (11K) | 2.85 |
| (.7) Option 7 | |
| (a) Per line (12L) | 1.90 |
| (.8) Option 8 | |
| (a) Per line (11L) | 1.90 |
| (.9) Option 9 | |
| (a) Per line | 2.85 |
| (.10) Option 10 | |
| (a) Per line | 2.85 |
| (.11) Option 11 | |
| (a) No Collect or Third Number Billing, per line | .35 |
| (b) No Third Number Billing, per line | .35 |
| (c) No Collect Billing, per line | .35 |

(b) Answer Supervision ¹ (T)

| | |
|---------------|---------------------|
| (.1) Per line | 9.30 (R) (20232) |
|---------------|---------------------|

(c) At the request of the Public Telephone Access Service for Customer-Provided Equipment (CPE) customer, Detail Billing will be provided at the rates, rules, and regulations as specified in Section A3.3.2g. of this Tariff.

(4) Switched Access Charges for usage as provided in Sections 3 and 6 of the Facilities for Intrastate Access Tariff apply. Charges are billable to the interexchange carrier.

(5) If presubscribed to GTE Florida for intrastate intra-LATA long-distance, charges apply on a per-message basis based on toll rates set forth in Section A18 of this Tariff. In addition, appropriate additive operator service charges also apply and are as specified in Section A18 referenced in the preceding. Local charges apply on a per-message basis based on the applicable local message rate charges plus the appropriate additive operator services charges.

(6) (Deleted)

¹ Service not available in Wesley Chapel.

(N)

A25. INTRAEXCHANGE PRIVATE LINE SERVICE

A25.3 Intraexchange Private Line Service (Continued)

.4 Descriptions

- c. Served Direct Channels¹ are provided on a direct basis and are limited to one airline mile in length. These channels will be provided only at the option of the Company. Refer to Section A25.3.6 r. and A25.3.6 s. for the applicable rate associated with Served Direct Channels. (T)
(C)

¹ Service not available in Wesley Chapel.

A25. INTRAEXCHANGE PRIVATE LINE SERVICE

A25.3 Intraexchange Private Line Service (Continued).6 Rates and Charges (Continued)

| | <u>Monthly Rate</u> | <u>IOSC</u> | <u>Nonrecurring¹</u> | <u>Charge</u> | <u>IOSC</u> | |
|------|---------------------|-------------|---------------------------------|---------------|-------------|-----|
| r. | | | | | | (T) |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | \$ 21.99 | 80896 | \$ 60.00 | | 06803 | |
| s. | | | | | | (T) |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| (1.) | Two-Wire | 32.33 | 80747 | 60.00 | 89639 | |
| (2.) | Four-Wire | 64.64 | 55833 | 60.00 | 89639 | |

¹ Dedicated Access Ordering Charges as specified in Section 7 of the Facilities for Intrastate Access Tariff shall also apply.

² Service not available in Wesley Chapel.

(N)

A2. GENERAL REGULATIONS

A2.2 Limitations and Use of Service (Continued)

.11 Cancellation of Service for Cause (Continued)

a. (Continued)

(2) With notice

- (a) Failure of a subscriber to make suitable deposit as required by this tariff.
- (b) Nonpayment of any sum due for exchange, long-distance, or other services.

(.1) The following exceptions shall not constitute sufficient cause:

- Nonpayment for a previous occupant of the premises, unless the current applicant or customer occupied the premises at the time the delinquency occurred and the previous customer continues to occupy the premises and shall benefit from such current service.
- Delinquency in payment for service by a present occupant who was delinquent at another address and subsequently joined the household of the subscriber in good standing.
- Delinquency in payment for separate telephone service of another subscriber in the same residence.
- On residence service when payment for business service at a different location and with a different telephone number has not been made by the same individual or vice versa.
- Nonpayment of a bill of another subscriber as guarantor thereof.
- Nonpayment of administrative charges as provided in A2.4.3b of this tariff.

- (c) Use of service or facilities for calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.
- (d) Any other violation of the Company's rules and regulations applying to subscriber's contracts or to the furnishing of service.
- (e) Use of a service for the purpose of performing any service in competition with the service which the Company or its connecting companies may now or hereafter furnish.
- (f) The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane, or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

~~A2.3 Establishment and Furnishing of Service~~

~~.1 Availability of Facilities~~

~~a. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service, and is subject to any other applicable Tariff provisions. In case a shortage of facilities exists at any time either for temporary or protracted periods, the establishment of Exchange and Long Distance Message Telecommunications Service takes precedence over all other services.~~ (M) | (M)

~~.12 Cancellation of Service Due to Network Changes.~~ (N)

~~The Company may cancel a customer's service, on thirty days notice, if:~~

- ~~a. The Company determines that network facilities that provide the customer's existing service will no longer be used to serve the customer's premises and alternative facilities that Verizon determines to use are not available; or~~
- ~~b. The Company determines that network facilities that provide the customer's existing service will no longer be used to serve the customer's premises, alternative facilities that Verizon determines to use are available, and the customer does not agree, within the time period specified by Verizon, to receive the same voice (which may be the same of different from the customer's existing service) over the alternative facilities.~~ (N)

VERIZON FLORIDA LLC

GENERAL SERVICES TARIFF

2nd-3rd Revised Page 5.1
Canceling 1st-2nd Revised Page 5.1

A2. GENERAL REGULATIONS

A2.3 Establishment and Furnishing of Service (Continued)

.1 Availability of Facilities (Continued)

(T)

a. The Company may determine, in its sole discretion, which network facilities (for example, copper or fiber) will be used to provide service. The Company shall furnish service at its discretion, subject to the availability of the facilities Verizon has determined to use. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service, and is subject to any other applicable Tariff provisions. In case a shortage of facilities exists at any time either for temporary or protracted periods, the establishment of Exchange and Long Distance Message Telecommunications Service takes precedence over all other services.

(C)

(M)

(M)(C)

- b. The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available and are subject to any other applicable Tariff provisions.
- c. When providing services under this Tariff would involve extending Company facilities to an applicant's property or would otherwise be uneconomic or not justified based on economic factors, as determined in the Company's sole discretion, the company in its discretion may provide the services upon the application for service and payment of construction charges as determined by the Company in accordance with the regulations set forth in Section A5, "Charges Applicable Under Special Conditions," except as otherwise specified.
- d. In certain instances, i.e., when spare facilities and/or equipment are not available, it may be necessary to preempt existing services to provision or restore National Security Emergency Preparedness (NSEP) Service. If, in its best judgment, the Telephone Company deems it necessary to preempt, then the Telephone Company will ensure that:
- (1) The service(s) preempted have a lower or do not contain NSEP assigned priority levels.
 - (2) The reasonable effort is made to notify the preempted service customer of the action to be taken.
 - (3) A credit allowance for any preempted service shall be made in accordance with the provisions set forth in Section A2.4.4.

A2. GENERAL REGULATIONS

A2.6 Classification of Areas as the Basis for Furnishing Telephone Service (Continued)

.2 Classification of Areas

- a. Area boundaries shall be identified by reference points or lines of a permanent character such as: section lines, well established streets or highways, etc. A photostat or blueprint showing these rate areas shall be filed for each and every exchange operated by the Company.
- (1) (Deleted)
 - (2) (Deleted)
 - (3) (Deleted)
- b. The extension of the Company's property beyond any area in which a desired service would normally be furnished is based on the facts in each case. The conditions vary to such an extent that definition or complete regulation governing the Company's practice cannot be formulated except as to the general principle that the Company undertakes to provide telephone service under conditions beyond the normal plan if the applicant will meet the special conditions imposed, as by payment of installation or construction charges, under some arrangement based on the facts in the case and designed to protect the general body of rate payers by assessing unusual items of cost against those for whom the costs are specifically incurred.

A2.7 Obligation of the Company

.1 Obligation to Furnish Service

- a. The company may determine, in its sole discretion, which network facilities (for example, copper or fiber) will be used to provide service. The Company's decision to furnish telephone service is dependent upon its ability to procure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits. Such rights shall include the securing, clearing and retaining of suitable rights of way at reasonable costs for construction along public roads and highways and, in the case of construction on private rights of way, private roads or other private property, the obtaining of suitable easements, the execution of standard agreements or other arrangements that may be reasonably required by the Company. The Company's obligation to furnish telephone service is dependent upon its ability to procure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits. Such rights shall include the securing, clearing and retaining of suitable rights of way at reasonable costs for construction along public roads and highways and, in the case of construction on private rights of way, private roads or other private property, the obtaining of suitable easements, the execution of standard agreements or other arrangements that may be reasonably required by the Company, in order to avoid placing a burden on the general body of rate payers in the provision of telephone service. (C)
- b. The Company shall satisfy requests for telecommunications services except in the following situations:
- 1. Where the Company, in its sole discretion, is unable to secure suitable rights to place and maintain facilities to provide the services;
 - 2. Where the telecommunications services are unavailable or providing those services is uneconomic or not justified based on economic factors, in the Company's sole discretion;
 - 3. Where the Company is unable to make an economic assessment due to the Company's inability to secure necessary information, from the owner or developer of a property or other relevant party, to make that assessment;
 - 4. Where any conditions in this Tariff are not satisfied, including, without limitation, conditions requiring payment of construction charges under Section A5; or
 - 5. Where otherwise specified in this Tariff.

A7. COIN TELEPHONE SERVICE

A7.3 Public Telephone Access Service for Customer-Provided Equipment (CPE) (Continued)

.4 Optional Service Features (Continued)

b. Answer Supervision¹

(I)

- (1) Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. Customer-Owned Pay Telephone (COPT) Answer Supervision will be provided for use with Public Telephone Access Service as specified in Section A7.3.1 to assist in determining when billing for a specific call should commence.

¹ Service not available in Wesley Chapel.

(N)

A7. COIN TELEPHONE SERVICE

A7.3 Public Telephone Access Service for Customer-Provided Equipment (CPE) (Continued)

.5 Rates and Charges (Continued)

a. Public Telephone Access Service for CPE--Rates and charges applied by the Company (Continued)

(3) Optional Service Features

(a) The following monthly rate is applicable to Public Telephone Access Service for CPE on a per-line basis. The monthly rate for the optional features applies in addition to the monthly rate for PATS service.

| | <u>Monthly Rate</u> |
|--|---------------------|
| (.1) Option 1 | |
| (a) Per line (12G) | \$1.90 |
| (.2) Option 2 | |
| (a) Per line (11G) | 1.90 |
| (.3) Option 3 | |
| (a) Per line (12H) | .95 |
| (.4) Option 4 | |
| (a) Per line (11H) | .95 |
| (.5) Option 5 | |
| (a) Per line (12K) | 2.85 |
| (.6) Option 6 | |
| (a) Per line (11K) | 2.85 |
| (.7) Option 7 | |
| (a) Per line (12L) | 1.90 |
| (.8) Option 8 | |
| (a) Per line (11L) | 1.90 |
| (.9) Option 9 | |
| (a) Per line | 2.85 |
| (.10) Option 10 | |
| (a) Per line | 2.85 |
| (.11) Option 11 | |
| (a) No Collect or Third Number Billing, per line | .35 |
| (b) No Third Number Billing, per line | .35 |
| (c) No Collect Billing, per line | .35 |

(b) Answer Supervision¹

(N)

| | |
|---------------|---------------------|
| (.1) Per line | 9.30 (R) (20232) |
|---------------|---------------------|

(c) At the request of the Public Telephone Access Service for Customer-Provided Equipment (CPE) customer, Detail Billing will be provided at the rates, rules, and regulations as specified in Section A3.3.2g. of this Tariff.

(4) Switched Access Charges for usage as provided in Sections 3 and 6 of the Facilities for Intrastate Access Tariff apply. Charges are billable to the interexchange carrier.

(5) If presubscribed to GTE Florida for intrastate intra-LATA long-distance, charges apply on a per-message basis based on toll rates set forth in Section A18 of this Tariff. In addition, appropriate additive operator service charges also apply and are as specified in Section A18 referenced in the preceding. Local charges apply on a per-message basis based on the applicable local message rate charges plus the appropriate additive operator services charges.

(6) (Deleted)

¹ Service not available in Wesley Chapel.

(N)

A25. INTRAEXCHANGE PRIVATE LINE SERVICE

A25.3 Intraexchange Private Line Service (Continued)

.4 Descriptions

- c. Served Direct Channels¹ are provided on a direct basis and are limited to one airline mile in length. These channels will be provided only at the option of the Company. Refer to Section A25.3.6 r. and A25.3.6 s. for the applicable rate associated with Served Direct Channels. (T)
(C)

¹ Service not available in Wesley Chapel.

(N)

A25. INTRAEXCHANGE PRIVATE LINE SERVICE

A25.3 Intraexchange Private Line Service (Continued)

.6 Rates and Charges (Continued)

| | | <u>Monthly Rate</u> | <u>IOSC</u> | <u>Nonrecurring¹ Charge</u> | <u>IOSC</u> | |
|----|---|---------------------|-------------|--|-------------|-----|
| r. | Two Point Circuit Not Routed Via the Central Office ² | | | | | (T) |
| | For a two-point circuit not routed via the central office (limited to circuits not more than one airline mile in length), per airline mile per channel or fraction thereof, each: | | | | | |
| | | \$ 21.99 (H) | 80896 | \$ 60.00 | 06803 | |
| s. | Local Channel terminated at alarm company premises or telephone answering service premises. ² | | | | | (T) |
| | (1.) Two-Wire | 32.33 (H) | 80747 | 60.00 | 89639 | |
| | (2.) Four-Wire | 64.64 (H) | 55833 | 60.00 | 89639 | |

¹ Dedicated Access Ordering Charges as specified in Section 7 of the Facilities for Intrastate Access Tariff shall also apply.

² Service not available in Wesley Chapel.

(N)