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September 30, 2011

Beth Salak, Director
Competitive Markets and Enforcement
Attn: Tariff Section
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Ms. Salak:

Pursuant to Florida Statute 364.051, attached for filing with the Commission is the following page of the General Subscriber Service Tariff:

General Subscriber Service Tariff
Section A2 - Third Revised Page 35.6.88.2

The purpose of this filing is to revise the existing Residence Access Line Retention Save Offer (\$5 x 12 Mo) to extend the offer through March 31, 2012. This Special Promotion will end March 31, 2012.

Acknowledgment, date of receipt and authority number of this filing are requested.

Your consideration and approval will be appreciated.

Yours very truly,

Jerry D. Hendrix (mrs)

Regulatory Vice President

Attachments

Promotion Description

Residence Access Line Retention Save Offer (\$5 x 12 Mo) Extension

Overview of Promotion

The Company plans to change the end date for the Residence Access Line Retention Save Offer (\$5 x 12 Mo) special promotion. The new end date for this special promotion will be March 31, 2012. The current end date is September 30, 2011. All other elements of this promotion will remain unchanged.

Promotion Modification

This promotion is modified to change the offer end date to March 31, 2012. This modification will be effective October 1, 2011.

A2. GENERAL REGULATIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

- A. The following promotions are on file with the Commission: (Cont'd)

Area of Promotion	Service	Description	Period Authority
AT&T Florida Service Territory – From Central Office where services are available	Residence Access Line Retention Offer (\$5 x 12 Mo)	Residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) access line(s) and a minimum of one calling feature per line may be eligible to receive a \$5 per month bill credit for 12 months.	10/01/2011 to 03/31/2012 (C)
Rules and Regulations			
-- Customer must have a minimum of one calling feature per line to be eligible for this offer. For those customers who receive this promotional offer on or after June 20, 2011, the requirement to have, or newly subscribe to, a calling feature is eliminated.			
-- Customers must keep the required services for 30 days to receive the benefit of this offer.			
-- Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.			
-- If the customer disconnects the line(s) or feature(s) or moves from their current location, the remaining benefits will cease.			
-- AT&T employees are not eligible for this offer.			
-- Customer must be calling into AT&T to disconnect their local service.			
-- This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$10).			
-- Not stackable with any other regulated retention promotion that provides a monthly discount.			
-- Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.			
-- This promotion is only available for retention purposes.			
-- The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.			

FLORIDA

~~ISSUED: September 30, 2011~~ ~~ISSUED: June 17, 2011~~

~~EFFECTIVE: October 1, 2011~~ ~~EFFECTIVE: June 20, 2011~~

BY: Marshall M. Criser III, President -FL
Miami, Florida

A2. GENERAL REGULATIONS

A2.10 Special Promotions (Cont'd)

A2.10.2 Descriptions (Cont'd)

- A. The following promotions are on file with the Commission: (Cont'd)

Area of Promotion	Service	Description	Period Authority
AT&T Florida Service Territory – From Central Office where services are available	Residence Access Line Retention Offer (\$5 x 12 Mo)	Residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) access line(s) and a minimum of one calling feature per line may be eligible to receive a \$5 per month bill credit for 12 months. Rules and Regulations -- Customer must have a minimum of one calling feature per line to be eligible for this offer. For those customers who receive this promotional offer on or after June 20, 2011, the requirement to have, or newly subscribe to, a calling feature is eliminated. -- Customers must keep the required services for 30 days to receive the benefit of this offer. -- Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer. -- If the customer disconnects the line(s) or feature(s) or moves from their current location, the remaining benefits will cease. -- AT&T employees are not eligible for this offer. -- Customer must be calling into AT&T to disconnect their local service. -- This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$10). -- Not stackable with any other regulated retention promotion that provides a monthly discount. -- Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines. -- This promotion is only available for retention purposes. -- The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.	0410/01/20 (C) 11 to 093/3031/2 0112