



April 27, 2015

***Via E-Filing system***

Ms. Beth Salak  
Division of Regulatory Compliance  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

**Re: Local Exchange Service Price List of Cox Florida Telcom, Inc.-TA027**

Dear Ms. Salak:

Enclosed for your review and approval is an original and one copy of revised sheets to the Cox Florida Telcom, L.P. Local Exchange Services Price List No. 1. The following sheets have been revised:

Sheet No.	Revision Level		Description of Change
	Current	Proposed	
2	133rd	134th	Revised Check Sheet
56	5th	6th	Rate Change
69	6th	7th	Rate Change
77	6th	7th	Rate Change
78	Original	1st	Text Change
79	3rd	4th	Text Change

Cox respectfully requests that the revision submitted herewith be made effective on April 28, 2015. Cox has set up an email specifically for purposed of submitting e-tariffs. That email is [Floridapsctariff@cox.com](mailto:Floridapsctariff@cox.com). The complete Local Exchange Tariff will be posted under Additional regulatory links at: <http://ww2.cox.com/residential/phone/regulatory.cox>.

Your assistance in this matter is greatly appreciated. Please contact me if you have questions regarding the tariff revisions.

Respectfully submitted,

Cox Florida Telcom, L.P.

Ida Bourne  
Director, Regulatory Affairs  
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Enclosures:

- Copy of the revised tariff page(s)

Copy to: Martin Corcoran, Director Regulatory Affairs, FL/GA/LA  
Leslie McLaughlin, Analyst

**LOCAL EXCHANGE SERVICES**

**CHECK SHEET**

All pages of this Price List are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original Price List in effect on the date indicated.

<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
1	First Revised	40	Original	73	First Revised
2 *	<b>134<sup>th</sup></b> Revised	41	Original	74	2 <sup>nd</sup> Revised
3	126 <sup>th</sup> Revised	42	Original	75	8 <sup>th</sup> Revised
4	Original	43	Original	75.1	Second Revised
5	Original	44	Original	75.2	2 <sup>nd</sup> Revised
6	Original	45	Original	76	5 <sup>th</sup> Revised
7	Original	46	Third Revised	76.1	Original
8	2nd Revised	47	Original	77*	<b>7<sup>th</sup></b> Revised
9	Original	48	Original	78*	<b>1<sup>st</sup></b> Revised
10	2 <sup>nd</sup> Revised	49	2 <sup>nd</sup> Revised	79*	<b>4<sup>th</sup></b> Revised
11	Original	50	Original	80	1 <sup>st</sup> Revised
12	Original	51	First Revised	81	Original
13	Original	52	1 <sup>st</sup> Revised	82	4 <sup>th</sup> Revised
14	Original	52.1	Original	82.1	Original
15	First Revised	53	1 <sup>st</sup> Revised	83	Original
16	Original	54	Original	84	Original
17*	3rd Revised	55	Original	85	6 <sup>th</sup> Revised
17.1	Original	56*	<b>6<sup>th</sup></b> Revised	86	Second Revised
18	Original	56.1	4 <sup>th</sup> Revised	87	53 <sup>rd</sup> Revised
19	1 <sup>st</sup>	56.2	9 <sup>th</sup> Revised	87.1	38 <sup>th</sup> Revised
20	2 <sup>nd</sup> Revised	57	First Revised	87.1.0	26 <sup>th</sup> Revised
21	1 <sup>st</sup>	58	First Revised	87.2	37 <sup>th</sup> Revised
21.1	1 <sup>st</sup>	59	First Revised	87.2.1	15 <sup>th</sup> Revised
22	1 <sup>st</sup> Revised	60	First Revised	87.2.2	17 <sup>th</sup> Revised
23	1 <sup>st</sup> Revised	61	2 <sup>nd</sup> Revised	87.3	38 <sup>th</sup> Revised
24	2 <sup>nd</sup> Revised	62	8 <sup>th</sup> Revised	87.4	24 <sup>th</sup> Revised
25	Original	62.1	Original	87.5	20 <sup>th</sup> Revised
26	Original	62.2	Original	87.6	25 <sup>th</sup> Revised
27	1 <sup>st</sup> Revised	63	4 <sup>th</sup> Revised	87.7	19 <sup>th</sup> Revised
28	3 <sup>rd</sup> Revised	63.1	Original	87.8	14 <sup>th</sup> Revised
29	Original	64	Original	87.9	5 <sup>th</sup> Revised
30	1 <sup>st</sup> Revised	65	2 <sup>nd</sup> Revised	88	2nd Revised
31	1 <sup>st</sup> Revised	66	2 <sup>nd</sup> Revised	89	1stRevised
32	Original	67	1 <sup>st</sup> Revised	89.1	2nd Revised
33	Original	68	Original	90	3rd Revised
34	4 <sup>th</sup> Revised	69*	<b>7<sup>th</sup></b> Revised	91	3rd Revised
35	Original	69.1	4 <sup>th</sup> Revised	92	6th Revised
36	Original	69.2	10 <sup>th</sup> Revised	93	5th Revised
37	Original	70	Original		
38	Original	71	First Revised		
39	Original	72	First Revised		

(\* ) Denotes new or revised page.

**LOCAL EXCHANGE SERVICES**

**SECTION 3 – Local Exchange Service, cont’d.**

**3.1 .A Central Florida Local Exchange Service, cont’d.**

**3.1.A.2 Local Line, cont’d.**

a. Non-Recurring Charges

**Residential**

Line Connection Charge <sup>1</sup>	<b>\$40.00</b>	(R)
Account Changes - Billing Record <sup>2</sup> -per billing record change	\$4.99	
Telephone Number Change Charge	\$25.00	
PIC Change (intra/inter-LATA)		
- per line - initial set-up	N/C	
- after initial set-up <sup>3</sup>	\$5.00	
Electronic Reconnect Charge, per line <sup>4</sup>	\$20.00	
Telephony Reconnect Charge	<b>\$40.00</b>	(R)
Feature Change Charge	\$4.99	
Professional Transfer Installation <sup>5</sup>	\$15.00	

<sup>1</sup> 50% discount applies on Line Connection Charge when telephone installation is part of installation of a bundle that includes Cox Video and Cox High Speed Internet service.

<sup>2</sup> Nonrecurring charges may be waived at the discretion of Cox.

<sup>3</sup> PIC Change Charge waived if Cox Long Distance\* is selected.

<sup>4</sup> If service is temporarily interrupted (soft disconnect) for non-payment and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established (reconnected), Line Connection Charges apply.

<sup>5</sup> Applies to existing customers who transfer phone service to a new location and does not include move of HD and DVR\*.

\* Unregulated service(s) under this Price List.

**LOCAL EXCHANGE SERVICES**

**SECTION 3 – Local Exchange Service, cont’d.**

**3.1.B Gulf Coast Local Exchange Service, cont’d.**

**3.1.B.2 Local Line, cont’d.**

**1. Local Line Rates & Charges, cont’d.**

a. Non-Recurring Charges

**Residential**

Line Connection Charge <sup>1</sup>	<b>\$40.00</b>	(R)
Account Changes - Billing Record <sup>2</sup>		
-per billing record change	\$4.99	
Telephone Number Change Charge	\$25.00	
PIC Change (intra/inter-LATA)		
- per line - initial set-up	N/C	
- after initial set-up <sup>3</sup>	\$5.00	
Electronic Reconnect Charge, per line <sup>4</sup>	\$20.00	
Telephony Reconnect Charge	<b>\$40.00</b>	(R)
Feature Change Charge	\$4.99	
Professional Transfer Installation <sup>5</sup>	\$15.00	

<sup>1</sup> 50% discount applies on Line Connection Charge when telephone installation is part of installation of a bundle that includes Cox Video and Cox High Speed Internet service.

<sup>2</sup> Nonrecurring charges may be waived at the discretion of Cox.

<sup>3</sup> PIC Change Charge waived if Cox Long Distance\* is selected.

<sup>4</sup> If service is temporarily interrupted (soft disconnect) for non-payment and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established (reconnected), Line Connection Charges apply.

<sup>5</sup> Applies to existing customers who transfer phone service to a new location and does not include move of HD and DVR\*.

\* Unregulated service(s) under this Price List.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 – Local Exchange Service, cont'd.**

**3.2 Directory Assistance**

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

**3.2.1 Charges for Directory Assistance Calls:**

Central Florida

Residential:     **\$2.49** per call, per month (I)  
Business:       \$1.25 per call, per month

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

Gulf Coast

Residential:     **\$2.49** per call, per month (I)  
Business:       \$1.25 per call, per month (T)

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

**3.2.2 A credit will be given for calls to Directory Assistance as follows:**

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

**3.2.3** Charges for Directory Assistance (DA) are not applicable to calls placed from Customers whose physical, visual, mental or reading disabilities prevent them from using the telephone or the directory. The method of exempting those disabled Customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form. The exemption for disabled Customers includes sent-paid calls from the Customers' local exchange service. If abuse of this exemption is confirmed by investigation, this exemption may be removed. Third number billing of DA calls to the disabled Customers' local exchange service are not exempt.

**3.2.4** Charges for Directory Assistance Service are not applicable to calls placed from Hospitals.

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LOCAL EXCHANGE SERVICES

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SECTION 3 – Local Exchange Service, cont'd.

3.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1, surcharges as specified in Section 3.3.1 will apply:

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Credit Cards: Provides the Customer with the capability to place a call using a **credit** card with the assistance of a **Cox** operator.

(T)  
(T)

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800/888 telephone numbers, but does not request the operator to complete the call.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the carrier. The call may be billed to the called party.

Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

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**LOCAL EXCHANGE SERVICES**

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**SECTION 3 – Local Exchange Service, cont’d.**

**3.3 Operator Assistance, cont'd.**

**3.3.1 Operator Assisted Surcharges**

The following surcharges will be applied on a per call basis plus any applicable per minute-of-use charges.

	<b>Residential</b>	<b>Business</b>
<i><b>Credit</b></i> Card, Customer dialed	N/C	N/C
<i><b>Credit</b></i> Card, Operator dialed	\$2.00	\$2.00
Collect Calling, Customer dialed	\$4.00	\$4.00
Collect Calling, Operator dialed	\$4.00	\$4.00
General Assistance	N/C	N/C
Person-to-Person, Customer dialed	\$5.00	\$5.00
Person-to-Person, Operator dialed	\$5.00	\$5.00
Station-to-Station, Operator dialed	\$3.00	\$3.00
Third Number Billing, Customer dialed	\$4.00	\$4.00
Third Number Billing, Operator dialed	\$4.00	\$4.00

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(T)

**3.3.2** Local Operator Assistance charges will not apply where a Company provided Operator is requested to establish Local calls from Customers whose physical or visual disabilities prevent them from completing the call direct.