

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

4th~~5th~~ Revised Sheet 14
Canceling 3rd~~4th~~ Revised Sheet 14

ISSUED: ~~March 21, 2000~~ December 1, 2016

EFFECTIVE: ~~April 5, 2000~~ December 2, 2016

BY: JAMES T. SCHUMACHER-
VICE PRESIDENT

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GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A3
~~5th~~6th Revised Sheet 2
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ISSUED: ~~July 29, 2016~~December 1, 2016

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BY: JAMES T. SCHUMACHER-
VICE PRESIDENT

BASIC LOCAL EXCHANGE SERVICE

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GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A3
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EFFECTIVE: ~~January 1, 2015~~ December 2, 2016

BASIC LOCAL EXCHANGE SERVICE

D. OPERATOR ASSISTED CALLS (cont'd)

5. The following Operator Assisted Local Calls are exempted from the service charge:
- a. Calls to designated Company numbers for official telephone business.
 - b. Emergency calls to recognized authorized civil agencies.
 - c. Those cases where a Company operator provides assistance to:
 - (1) Re-establish a call which has been interrupted after the called number has been reached.
 - (2) Reach the called telephone number where facility problems prevent customer dial completion.
 - (3) Place a non-coin, sent paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

E. LOCAL EXCHANGE EXCEPTIONS

1. Lifeline Assistance

a. General

- (1) Lifeline Assistance is a program sponsored by the FCC which provides for a reduction, in the form of a certain credit, in either the price of qualifying residential (a) basic local residential exchange access line telephone service, or (b) broadband internet service, to qualifying eligible low-income residential subscribers. The Lifeline Assistance Program provides for a total federal credit of \$9.25 per month (the current FCC authorized rate) to qualified eligible residential subscribers.

On December 2, 2016, the FCC made several changes to the Lifeline Assistance Program including, but not limited to: (a) phasing down the amount of lifeline support for qualifying residential local telephone service under the Telephone Lifeline Assistance Program, and (b) adding certain residential broadband internet service as a supported Lifeline Assistance Program service under the Broadband Lifeline Assistance Program.

Eligible households may apply the monthly Lifeline Assistance Program credit to either qualifying residential (a) broadband internet service, or (b) telephone service, but not to both services.

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GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A3
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ISSUED: ~~December 30, 2014~~ December 1, 2016
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BASIC LOCAL EXCHANGE SERVICE

E. LOCAL EXCHANGE EXCEPTIONS (cont'd)

1. Lifeline Assistance (cont'd)

ba. General (cont'd)

- (2) The federal Telephone or Broadband Lifeline Assistance credit is applied to the local service bills for qualified residential recipients of public assistance who apply for the credit and authorize agency verification of their participation in, and/or authorize verification that a member of the residential recipient's household participates in at least one (1) of the following programs:

~~Supplemental Security Income (SSI),
Food Stamps,
Medicaid,
Federal Public Housing Assistance (or Section 8), Low-Income Home Energy Assistance Program (LIHEAP), Temporary Assistance to Needy Families (TANF),
Supplemental Nutrition Assistance Program (SNAP), and National School Lunch (NSL) Program (free meals program only)
Federal Veterans Pension.~~

- (3) Additionally, subscribers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed 150% of the Federal poverty guidelines, meet the requirements of a state established means test may apply directly to the Office of Public Counsel (OPC) for eligibility certification.
- (4) Qualified residential telephone Lifeline Assistance customers are eligible for the Telephone Lifeline Assistance Program until December 1, 2021, at which time the Telephone Lifeline Assistance Program will be discontinued. The Telephone Lifeline Assistance Program provides discounts on residential (a) basic voice only telephone services, or (b) telephone service that is bundled with a qualified broadband internet service.
- (5) Qualified residential telephone service customers of the Company will receive the maximum monthly Telephone Lifeline Assistance Program credit of \$9.25 on their local telephone bill through November 30, 2019, after which over a two (2) year period the credit will be reduced and the Telephone Lifeline Assistance phased out and ultimately discontinued on December 1, 2021.

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GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A3
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BY: JAMES T. SCHUMACHER-
VICE PRESIDENT

BASIC LOCAL EXCHANGE SERVICE

E. LOCAL EXCHANGE EXCEPTIONS (cont'd)

1. Lifeline Assistance (cont'd) (T)
 - 2a. Applications and Regulations (T)

Guidelines for implementation of ~~the~~the Lifeline Assistance Program are as follows: (T)

 - (a1) Certification Procedures (T)

All applications for Lifeline Assistance are subject to verification with the state agency responsible for administration of the qualifying program.
 - (b2) Processing Procedures (T)

The Company will process all applications and apply the appropriate credit on the subscriber's monthly bill.
 - (3) Verification Procedures (T)

The Company will reconcile and confirm eligibility periodically, at a minimum semiannually, by providing the agency with a computer tape (directly or through a third party) of all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility.
 - (4) Lifeline Assistance is available for one (1) qualifying telephone line per residence, or broadband internet service per eligible household at the subscriber's principle place of residence. (T)
 - (5) Toll blocking service is available to Lifeline Assistance subscriber's at no charge.
 - (6) Lifeline Assistance may not be disconnected for non-payment of toll charges however, toll service may be disconnected for non-payment of toll charges. (T)
 - (7) Deposit requirements do not apply to Lifeline Assistance subscribers if toll blocking is employed.
 - (8) The Company shall provide Lifeline Assistance to eligible subscribers who have been previously disconnected for nonpayment of their telephone bills, provided that those customers also subscribe to toll blocking service. (N)
+
(N)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A3
~~1st~~^{2nd} Revised Sheet 6.2
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ISSUED: ~~July 31, 2012~~ December 1, 2016
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BASIC LOCAL EXCHANGE SERVICE

E. LOCAL EXCHANGE EXCEPTIONS (cont'd)

1. Lifeline Assistance (cont'd)

b. Applications and Regulations (cont'd)

Guidelines for implementation of this program are as follows (cont'd)

(15) The Company may require toll blocking if a Lifeline Assistance subscriber has prior unpaid toll charges.

(16) For Lifeline Assistance subscribers subject to mandatory toll blocking as a result of unpaid toll charges, the Company may require payment of all unpaid toll charges and an adequate deposit prior to the removal of toll blocking.

(17) One (1) Lifeline ~~Assistance discount~~^{Assistance} ~~credit~~ for either qualifying telephone or broadband internet service is allowed per eligible household. The FCC defines "household" as any individual or group living together at the same address as one (1) economic unit. (NC)
(C)
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GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A3
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VICE PRESIDENT

EFFECTIVE: ~~January 1, 2015~~ December 2, 2016

BASIC LOCAL EXCHANGE SERVICE

E. LOCAL EXCHANGE EXCEPTIONS (cont'd)

1. Lifeline Assistance (cont'd)

c. Rates and Charges

- (1) A total monthly federal credit in the amount of ~~\$9.25~~ set forth below will apply to the eligible Lifeline Assistance subscriber's monthly local service bill as follows: (T)
(T)

	Monthly Credit	
(a) Federal Credit to Qualifying Residential telephone Access Line service,	\$9.25	(T) (T)

OR (N)

- (b) Qualifying Residential broadband internet service \$9.25 (N)

Total monthly federal credit \$9.25 (T)

- ~~(2) For those existing customers who qualify for, and wish to change to, the Florida Lifeline Assistance Program, no service charges shall apply.~~ (D)
(D)

- ~~(3) All recurring and nonrecurring charges for any service ordered by the subscriber shall be billed at the tariffed rates.~~ (T)

- ~~(4) When a customer is no longer eligible for Lifeline Assistance, the Lifeline Assistance credit amount specified in (1) preceding, will be discontinued. Thereafter, transitional and regular tariffed rates and charges as applicable will apply.~~ (T)
(T)

~~2. Transitional Lifeline Assistance~~ (D)

~~a. General~~

- ~~(1) Transitional Lifeline Assistance is a state program which provides for discounted residential basic local telecommunications service at seventy percent (70%) of the residential local telecommunications service rate for any Lifeline Assistance subscriber who no longer qualifies for Lifeline Assistance.~~

~~b. Regulations~~

- ~~(1) A Lifeline Assistance subscriber who requests Transitional Lifeline Assistance shall receive the discounted rate for a period of one (1) year after the date the subscriber ceases to be qualified for the Lifeline Assistance Program.~~ (D)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

5th Revised Sheet 14
Canceling 4th Revised Sheet 14

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BASIC LOCAL EXCHANGE SERVICE

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BASIC LOCAL EXCHANGE SERVICE

D. OPERATOR ASSISTED CALLS (cont'd)

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Eligible households may apply the monthly Lifeline Assistance Program credit to either qualifying residential (a) broadband internet service, or (b) telephone service, but not to both services.

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GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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BASIC LOCAL EXCHANGE SERVICE

E. LOCAL EXCHANGE EXCEPTIONS (cont'd)

1. Lifeline Assistance (cont'd)

a. General (cont'd)

- (2) The federal Telephone or Broadband Lifeline Assistance credit is applied to the local service bills for qualified residential recipients of public assistance who apply for the credit and authorize agency verification of their participation in, and/or authorize verification that a member of the residential recipient's household participates in at least one (1) of the following programs:

Supplemental Security Income (SSI)
Food Stamps
Medicaid
Federal Public Housing Assistance (Section 8)
Supplemental Nutrition Assistance Program (SNAP)
Federal Veterans Pension

- (3) Additionally, subscribers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed 150% of the Federal poverty guidelines, meet the requirements of a state established means test may apply directly to the Office of Public Counsel (OPC) for eligibility certification.
- (4) Qualified residential telephone Lifeline Assistance customers are eligible for the Telephone Lifeline Assistance Program until December 1, 2021, at which time the Telephone Lifeline Assistance Program will be discontinued. The Telephone Lifeline Assistance Program provides discounts on residential (a) basic voice only telephone services, or (b) telephone service that is bundled with a qualified broadband internet service.
- (5) Qualified residential telephone service customers of the Company will receive the maximum monthly Telephone Lifeline Assistance Program credit of \$9.25 on their local telephone bill through November 30, 2019, after which over a two (2) year period the credit will be reduced and the Telephone Lifeline Assistance phased out and ultimately discontinued on December 1, 2021.

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GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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BASIC LOCAL EXCHANGE SERVICE

E. LOCAL EXCHANGE EXCEPTIONS (cont'd)

1. Lifeline Assistance (cont'd) (T)
 - a. Applications and Regulations (T)

Guidelines for implementation of the Lifeline Assistance Program are as follows: (T)

 - (1) Certification Procedures (T)

All applications for Lifeline Assistance are subject to verification with the state agency responsible for administration of the qualifying program.
 - (2) Processing Procedures (T)

The Company will process all applications and apply the appropriate credit on the subscriber's monthly bill.
 - (3) Verification Procedures

The Company will reconcile and confirm eligibility periodically, at a minimum semiannually, by providing the agency with a computer tape (directly or through a third party) of all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility.
 - (4) Lifeline Assistance is available for one (1) qualifying telephone line or broadband internet service per eligible household at the subscriber's principle place of residence. (T)
 - (5) Toll blocking service is available to Lifeline Assistance subscriber's at no charge.
 - (6) Lifeline Assistance may not be disconnected for non-payment of toll charges however, toll service may be disconnected for non-payment of toll charges.
 - (7) Deposit requirements do not apply to Lifeline Assistance subscribers if toll blocking is employed.
 - (8) The Company shall provide Lifeline Assistance to eligible subscribers who have been previously disconnected for nonpayment of their telephone bills, provided that those customers also subscribe to toll blocking service.

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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BASIC LOCAL EXCHANGE SERVICE

E. LOCAL EXCHANGE EXCEPTIONS (cont'd)

1. Lifeline Assistance (cont'd)

b. Applications and Regulations (cont'd)

Guidelines for implementation of this program are as follows (cont'd)

(15) The Company may require toll blocking if a Lifeline Assistance subscriber has prior unpaid toll charges.

(16) For Lifeline Assistance subscribers subject to mandatory toll blocking as a result of unpaid toll charges, the Company may require payment of all unpaid toll charges and an adequate deposit prior to the removal of toll blocking.

(17) One (1) Lifeline Assistance credit for either qualifying telephone or broadband internet service is allowed per eligible household. The FCC defines "household" as any individual or group living together at the same address as one (1) economic unit. (C)
(C)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A3
6th Revised Sheet 7
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BASIC LOCAL EXCHANGE SERVICE

E. LOCAL EXCHANGE EXCEPTIONS (cont'd)

1. Lifeline Assistance (cont'd)

c. Rates and Charges

- | | | | |
|-----|---|---------------|-----|
| (1) | A total monthly federal credit in the amount set forth below will apply to the eligible Lifeline Assistance subscriber's monthly local service bill: | | (T) |
| | | | (T) |
| | | Monthly | |
| | | <u>Credit</u> | |
| (a) | Qualifying Residential telephone service, | \$9.25 | (T) |
| | | | (T) |
| | OR | | (N) |
| (b) | Qualifying Residential broadband internet service | \$9.25 | (N) |
| | Total monthly federal credit | \$9.25 | (T) |
| | | | (D) |
| | | | (D) |
| (2) | All recurring and nonrecurring charges for any service ordered by the subscriber shall be billed at the tariffed rates. | | (T) |
| (3) | When a customer is no longer eligible for Lifeline Assistance, the Lifeline Assistance credit amount specified in (1) preceding, will be discontinued. Thereafter, regular tariffed rates and charges as applicable will apply. | | (T) |
| | | | (T) |

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