

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

4th~~5th~~ Revised Sheet 1
Canceling 3rd~~4th~~ Revised Sheet 1

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SMART CITY TELECOMMUNICATIONS LLC
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SMART CITY TELECOMMUNICATIONS LLC
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EXPLANATION OF TERMS

CLASS OF SERVICE (cont'd)

c. For Wide Area Telecommunications Service:

Type of Rate: Full time or measured time

~~COIN BOX TELEPHONE~~ _____ (D)

~~A telephone station, either public or private, equipped with a device for collecting money in payment of telephone messages.~~ _____ (D)

COLLECT CALL

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

COMMISSION

The Florida Public Service Commission.

COMMON BATTERY SERVICE

The type of telephone service connection with which electrical energy for talking and signaling is supplied from a central point.

COMMUNICATIONS SYSTEMS

Channels and other facilities which are capable, when not connected to telecommunications service, of communication between customer-provided terminal equipment or company stations.

COMPANY

As used in this Tariff refers to Vista-United Telecommunications (unless the context clearly indicates otherwise).

~~COMPANY ATTENDED PUBLIC TELEPHONE~~ _____ (D)

~~See Public Telephone~~ _____ (D)

COMPANY STATION

See Telephone Station

CONNECTING COMPANY

A corporation, association, firm or individual owning and operating a toll line, or one or more central offices and with whom traffic is interchanged.

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EXPLANATION OF TERMS

EXCHANGE LINE (cont'd)

- b. Extension Lines: A circuit connecting an extension station with a main station or with a private branch exchange station.
- c. Station Line: A private branch exchange station line or circuit which may be terminated at a station or in a pick-up key.
- d. Tie Line: A circuit connecting a private branch exchange system with another private branch exchange system or sub-switchboard, for the purpose of intercommunication between stations connecting with and normally in the immediate vicinity of such systems of switchboards.

EXCHANGE SERVICE

The general telephone service rendered in accordance with individual General Exchange Tariff provisions. Exchange service is a general term describing as a whole, the facilities provided for local intercommunication together with the right to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the General Exchange Tariff.

- a. Flat Rate Service: A classification of exchange service furnished a subscriber under tariff provisions, for which a stipulated charge is made, regardless of the amount of use.
- b. Foreign Central Office Service: A classification of exchange service furnished under tariff provisions by means of a circuit connecting a subscriber's main station or private branch exchange system with a central office, other than that the regularly serving subscribers within the area the station is located, but within the same exchange area.
- c. Foreign Exchange Service: A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.
- d. Individual Line Service: A classification of exchange service furnished under tariff provisions which provides that only one main station shall be served by the circuit connecting such station with the central office.
- e. ~~Public Service: A classification of coin box service established under tariff provisions for use at locations chosen or accepted by the Telephone Company as suitable and necessary for furnishing service to the general public.~~ (D)

EXCHANGE STATION

See Telephone Station.

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby subscribers of a given exchange may complete calls to and/or may receive calls from one or more exchanges without the application of long distance message telecommunications charges.

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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EXPLANATION OF TERMS

PRIVATE BRANCH EXCHANGE SERVICE (PBX SERVICE) (cont'd)

- (5) Ringing Circuit: A circuit or other source of supply, supplying current to enable the private branch exchange operator to signal the private branch stations or connecting private branch exchange systems, without the use of a hand generator.
- (6) Tie Line: See Exchange Line.

~~PUBLIC TELEPHONE~~

(D)

~~A public telephone is an exchange station installed on the Telephone Company's initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.~~

~~Coin Box Telephone: A public telephone equipped with a coin collecting device into which payment for the use of the telephone are deposited prior to (prepayment) operator establishing the desired connection.~~

(D)

REFERENCE LISTING

See Directory Listing.

RESTORATION CHARGE

A charge made for restoring service after service has been suspended because of non-payment of charges.

RINGING CIRCUIT

See Private Branch Exchange.

SERVICE CONNECTION CHARGE

A non-recurring charge applying to the establishment of service for a subscriber and certain subsequent additions to that service.

SHORT TERM SERVICE

Service for a period of one month or less.

STATION

See Telephone Station.

STATION JACKS

The jacks on a private branch exchange switchboard for the connection of station circuits.

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
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EXPLANATION OF TERMS

TELEPHONE STATION (cont'd)

- d. Main Station: A telephone station, directly connected by means of an individual line or by a toll circuit with a central office or toll operating unit.
- e. Private Branch Exchange Station: See Private Branch Exchange Service.
- ~~f. Public Telephone Station: See Public Telephone.~~ (D)
- gf. Toll Terminal: A toll terminal is a line or telephone station to which toll service only is furnished. (T)

TELETYPEWRITER

An electrically controlled form of a typewriter upon which typewritten messages may be sent and received between similar teletypewriters when connected by wire circuit.

TEMPORARY DISCONNECTION

An arrangement made at the request of the subscriber for temporarily discontinuing service without terminating the contract. (see Suspension of Service).

TERMINATION CHARGE

A charge made to a subscriber as liquidated damages for termination of service prior to the expiration of the contract period.

TIE LINE

See Exchange Line.

TIE LINE MILEAGE

See Mileage.

TOLL MESSAGE

See Message.

TRAFFIC SERVICE

See Intercepting Service.

(M)
+
(M)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A3
6th~~7th~~ Revised Sheet 2
Canceling 5th~~6th~~ Revised Sheet 2

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BASIC LOCAL EXCHANGE SERVICE

B. MONTHLY EXCHANGE RATES (cont'd)

1. Lake Buena Vista Exchange

b. Residence and Business Main Service Rates (cont'd)

	<u>Monthly Rate</u>	<u>Access Line Connection Charge</u>	
3. PBX Trunk Flat-Rate Service (inward, outward, two way, per trunk)	\$32.00	\$50.50	(+)
4. Key Main Flat-Rate Service	\$32.00	\$33.70	(+)
5. Message Rate Plan			

Order No. 24595 in Docket No. 891239-TL establishes a per call message rate plan for exchanges with rate centers within a 1-10 mileage band of each other. Each call between the Lake Buena Vista-West Kissimmee exchanges will be charged a flat rate of \$.26 per call of unlimited duration. Such calls will be dialed as ten (10) digit local calls.

The message rate plan includes calls dialed or placed through an operator from all individual access lines and PBX trunks, ~~and customer-owned and Company~~ _____ (D) pay telephones. Operator assisted local call charges will be applicable to plan _____ (D) calls placed through an operator.

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A3
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BASIC LOCAL EXCHANGE SERVICE

C. DIRECTORY ASSISTANCE SERVICE (cont'd)

1. General (cont'd)

d. Calls to Long Distance Directory Assistance are charged for at the appropriate rate.

2. Rates

(a) Local Calling Area

(1) A charge of \$.35 is applicable for each call to Directory Assistance Service made by a subscriber, except as noted above and pursuant to the following conditions. (+)

(2) A subscriber is allowed three (3) Directory Assistance Service calls per billing period per access line or PBX trunk without charge. Any Directory Assistance Service calls made by a subscriber beyond the three (3) call allowance will be charged at the \$.35 rate. (+)

(3) A maximum of two (2) telephone numbers may be requested on each Directory Assistance Service call.

(b) Outside the Local/Home Numbering Plan Area

(1) A charge of \$.90 is applicable for each call to Directory Assistance Service. (+)

(2) A maximum of two (2) telephone numbers may be requested on each call.

~~(c) For P.A.T.S. Providers~~ (D)

~~(1) A charge of \$.40 is applicable for each call to Directory Assistance Service. (+)(D)~~

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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VICE PRESIDENT

BASIC LOCAL EXCHANGE SERVICE

D. OPERATOR ASSISTED LOCAL CALLS

~~(M)~~
+

1. All types of local exchange service have local calling areas as specified in A3.B. of this Tariff which are the areas that can be called on a flat-rate basis (no charge for individual calls) ~~on a~~ (D)
~~local coin call rate basis, or on a measured or message rate basis.~~ (T) (D)
2. Local dial calls must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable. Otherwise, operator assistance charges will apply to the call, in addition to the local dial rate. (T)
(T)
3. The following service charges apply in addition to the local dial rate applicable for operator assisted local calls ~~from Company owned coin telephones. The service charges are also~~ (D)
~~applicable to operator assisted local calls from customer owned pay telephones.~~ (D)
 - a. Station-to-station customer dialed calling card (credit card) local call \$.75
 - b. Station-to-station operator assisted sent-paid, collect, third number, and non-customer dialed credit card calls \$1.00
 - c. Person-to-person operator assisted local call \$2.50
4. ~~In addition to the service charge, all local coin calls utilizing operator handling services will be~~ (D)
~~at the local coin rate.~~ (M)(C)(D)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A3
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BASIC LOCAL EXCHANGE SERVICE

D. OPERATOR ASSISTED CALLS (cont'd)

5. The following Operator Assisted Local Calls are exempted from the service charge:

- a. Calls to designated Company numbers for official telephone business.
- b. Emergency calls to recognized authorized civil agencies.
- c. Those cases where a Company operator provides assistance to:
 - (1) Re-establish a call which has been interrupted after the called number has been reached.
 - (2) Reach the called telephone number where facility problems prevent customer dial completion.
 - (3) ~~Place a non-coin, sent paid call for a calling party who identifies himself as being~~ (D)
~~handicapped and unable to dial the call because of his handicap.~~ (D)

E. LOCAL EXCHANGE EXCEPTIONS

1. Lifeline Assistance

a. General

- (1) Lifeline Assistance is a program sponsored by the FCC which provide for a reduction, in the form of a certain credit, in either the price of qualifying residential (a) local telephone service, or (b) broadband internet service, to eligible residential subscribers. The Lifeline Assistance Program provides for a total federal credit of \$9.25 per month (the current FCC authorized rate) to eligible residential subscribers.

On December 2, 2016, the FCC made several changes to the Lifeline Assistance Program including, but not limited to: (a) phasing down the amount of lifeline support for qualifying residential local telephone service under the Telephone Lifeline Assistance Program, and (b) adding certain residential broadband internet service as a supported Lifeline Assistance Program service under the Broadband Lifeline Assistance Program.

Eligible households may apply the monthly Lifeline Assistance Program credit to either qualifying residential (a) broadband internet service, or (b) telephone service, but not to both services.

(C)

(C)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A3
~~2nd~~^{3rd} Revised Sheet 8
Canceling ~~1st~~^{2nd} Revised Sheet 8

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BASIC LOCAL EXCHANGE SERVICE

F. EXTENDED CALLING SERVICE (ECS)

1. General

- a. Except as otherwise provided in Section A3.B.3.a.(4)(a) of this Tariff, Extended Calling Service (ECS) provides per message and usage based charges and billing for customer dialed or operator assisted calls to selected Extended Calling Service (ECS) exchanges located outside of a customer's normal flat rate service local Equal Access Calling (EAS) area, from the Telephone Company exchanges specified in Section F.2. below. (T)
- b. Extended Calling Service (ECS) is provided by the Telephone Company between the Telephone Company exchanges and the Extended Calling Service (ECS) exchanges specified in Section F.2. below, subject to the availability of facilities and billing capabilities.
- c. Extended Calling Service (ECS) will apply to all Business and Residence access lines, PBX trunks, Key main access lines, Foreign Exchange (FX) Service, Remote Call Forwarding lines, access lines provided in connection with Digital Centrex Service, access lines provided in connection with Shared Tenant Service (STS), access lines provided in connection with Switched 56 KBPS Service; access lines provided in connection with Integrated Services Digital Network (ISDN); and access lines provided in connection with Pay Telephone Service (PATS), within the Telephone Company exchanges where the respective service is available. (D)
- d. Calls made between Extended Calling Service (ECS) route exchanges will be considered local calls.
- e. Extended Calling Service (ECS) calls should be dialed as local calls where the involved Telephone Company exchange and the Extended Calling Service (ECS) exchange are in the same Numbering Plan Area (NPA) or area code. Where the Telephone Company exchange and the Extended Calling Service (ECS) exchange are located in different NPA's or area codes, such calls should be dialed as ten digit local calls due to NXX code conflicts.
- f. Except as otherwise provided in Section A3.B.3.a.(4)(a) of this Tariff, the charges for Extended Calling Service (ECS) usage shall be those shown in F.3. below. (T)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A4
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SERVICE CHARGES

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GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A4
5~~th~~^{6th} Revised Sheet 1.1
Canceling 4~~th~~^{5th} Revised Sheet 1.1

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SERVICE CHARGES

B. SCHEDULE OF CHARGES (cont'd)

1. Service Ordering Charges, each order (cont'd)

- b. Secondary, for moving or changing existing service, or adding new or additional service other than access lines

Residence	\$ 4.59
Business	\$ 6.12

2. Access Line Connection Charge, each line

Residence Main	\$10.21
Business Main	\$10.21
PBX Trunk	\$50.50
Key Main	\$33.70
Centrex Line	\$33.70
PATS Line	\$33.70

(+)

(+)(D)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A4
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SERVICE CHARGES

C. APPLICATION OF CHARGES (cont'd)

1. General (cont'd)

b. Access Line Charge (cont'd)

- (2) Making and changing connections in distribution facilities between the central office and the customer's demarcation point, including necessary cross connections and line transfers.

c. Premises Work Charge

Applies to work performed on the customer premises for customer request rearrangement of the drop wire, protector and/or telephone Network Interface Device (NID).

(+) (+)

d. Premises Visit Charge

(+) +

- (1) Applicable only for a visit to the customer's premises to relocate or rearrange the drop wire, protector and/or telephone Network Interface Device (NID) at the customer's request.

- (2) When more than one visit is necessary to complete the work due to Company reasons, only one Premises Visit Charge applies.

e. Record Change Charge

Applies for changing listings at the customer's request. Does not apply for corrections of name or address or for listings changed for Company reasons.

(-) (-)

f. The following services are subject to service charges:

+ (+)

- (1) All classes of access line service
(2) PBX Trunks
(3) Data Transport Services
(4) Miscellaneous facilities
(5) Pay Telephone Service (PATS)
(6) Centrex Service
(7) Shared Tenant Service (STS)

(D) (-) (+) (+) (+)

g. Service connection charges do not apply to telephone service previously provided over a Government system where there is no break in the continuity of service.

(+)

(-)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A4
4th~~5th~~ Revised Sheet 4
Canceling 3rd~~4th~~ Revised Sheet 4

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VICE PRESIDENT

SERVICE CHARGES

C. APPLICATION OF CHARGES (cont'd)

1. General (cont'd)

- j. Except as provided in this paragraph, the service connection charges are required to be paid when the desired work functions are requested. For existing subscribers, additional service may be established in advance of payment of service connection charges. Service may be established in advance of payment of service connection charges for additions to the service provided for the use of departments, administrations, or agencies of the Federal, State, County, or Municipal Governments. The Company shall permit residential customers to pay service connection charges in equal monthly installments over a period of at least three (3) months for a service fee of \$1.35 per month. The Company shall inform all persons applying for residential service of the availability of its installment plan at the time of initial contact, said information to include, but not be limited to, information on rate amounts and installment time periods and procedures. (+)
- k. Service connection charges do not apply in connection with Company-initiated directory listings, ~~public telephone service~~ or changes in class or grade of service. In _____ (D) addition, no service connection charges are made for changes made in the directory because of changes in wording in Corporate, firm, or other names, where the same firm or persons are involved before and after the change, or for the substitution of the name of another member of the family for that already listed in the directory.
- l. When the service desired requires more than one order, premises work, or access line work function, the total charge is the sum of the separate charges for each function required except as provided elsewhere in this Tariff.
- m. The service connection charges specified in this Tariff contemplate work being performed during regular scheduled working hours. Work performed during nonscheduled hours will necessitate the subscriber paying an additional charge on costs incurred for such nonscheduled work.
- n. A Record Change Charge will be appropriate for changes from residence to business service. From business to residence service, a Secondary Service Ordering Charge will apply if a telephone number change is required.

2. Service Charges for Moves and Changes

a. General

- 1. Charges for moves and changes are intended to cover, in part, the expenses incurred by the Telephone Company in meeting the requirement of individual subscribers as to moves and changes in telephone service.

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A4
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Canceling ~~Original~~^{1st Revised} Sheet 7

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SERVICE CHARGES

C. APPLICATION OF SERVICE CHARGES (cont'd)

2. Service Charges for Moves and Changes (cont'd)

c. Changes (cont'd)

2. (cont'd)

- c. For rearrangement of facilities on a subscriber's premises, a charge equal to the move charge which would apply to move of the access line serviced by the facilities to be arranged. (M)
+
- d. For rearrangement of drop wire, protector and/or telephone Network Interface Device (NID), the secondary Service Ordering Charge, Premises Visit Charge and the Premises Work charge applicable to the access line or PBX trunk, as appropriate, will apply. (F)
(F)
- e. For all other changes, a charge based on the actual cost of labor and materials. (M)

d. Charges for moves and changes do not apply to:

- 1. Access line for which no exchange service charge apply whether installed in offices or residences or residences of Company officials or employees.
- ~~2.~~ Public telephone installed at the initiative of the Telephone Company, to meet the public demand for service, provided the move or change is made on the Company's initiative, or is one that in the judgment of the Company is desirable to better serve the public use of the station. (D)
(D)
- ~~3.~~ Moves or changes required for the proper maintenance of service. (T)
- ~~4.~~ Moves or changes made at the time of a change in the class of service, provided such move or change is necessary because of the change in class of service. (T)
- ~~5.~~ Changes in telephone number made where, in the judgment of the Company, it is necessary for continuation of satisfactory service. (T)
- ~~6.~~ Changes made at the initiative of the Company. (T)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A6
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DIRECTORY LISTINGS

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GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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DIRECTORY LISTINGS

E. ADDITIONAL LISTING CHARGES (cont'd)

4. Rates

Residential customers may request additional name listings, in excess of those permitted without extra charge, and additional line matter and directional calling information, where permitted, at the following rates:

	<u>Monthly Rate</u>
Residence, per line	\$.25
Business, per line	\$.25

F. PRIVATE BRANCH EXCHANGE LISTINGS

1. Listings of private branch exchange systems installed at either business or residence locations are furnished under the regulations specified above for business and residence listings respectively.
2. All private branch exchange listings, except those employed in making calls when the private branch exchange operator is not on duty must be of the pilot number, except that the listing of a trunk line not in rotary service may be arranged for to meet special conditions.

~~G. PUBLIC TELEPHONE LISTINGS~~

- ~~1. Listings are not provided in connection with public telephone service, except where in the judgment of the Company the listing will facilitate the use of the service. No additional (paid) listings are permitted.~~

HG. MISCELLANEOUS LISTINGS

1. Reference Listings

Reference listings may be arranged for at the regular rate for additional listings when both the main reference listings appear in the same alphabetical list. Reference listings may be furnished to subscribers who change their names, absorb other businesses or sub-divide their businesses and have the authority to continue the use of the old names; and in other cases, when in the judgment of the Telephone Company, they are considered necessary and are not intended for advertising purposes.

Example:

Long Lumber Co. See South Lumber Co.

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A7
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~~COIN TELEPHONE SERVICE~~

~~A. PAY TELEPHONE SERVICE~~ (T)(M)

~~1. General~~

- ~~a. Pay Telephone Service (PATS) is a local and/or long distance telephone class of service provided by either a LEC or non-LEC certificated by the Florida Public Service Commission to individuals, firms or corporations which permit connection of a customer-provided instrument which is normally activated by the deposit of coins, cards, tokens or the entry of a customer account number, to the lines of the Company. (T)~~
- ~~b. The Company will not be responsible for the operation, maintenance, coin refund or coin connection of any PATS instruments it does not provide nor will Company employees offer PATS operating instructions for those instruments not provided by the Company.~~
- ~~c. Intrastate discounted long distance calling plans are not permitted in connection with PATS access lines.~~
- ~~d. Subscribers to PATS service are subject to the rates, rules and regulations as specified in this section of the Tariff. Foreign Exchange and Foreign Central Office service will not be provided to any PATS access line. (T)~~
- ~~e. Suspension of service, offered in Section A2 of the Tariff, is not available to PATS access lines unless all factors indicate that the PATS instrument is located within an establishment which is temporarily closed and that the instrument is totally inaccessible to the general public. In all cases, the decision to permit temporary suspension of service for PATS service rests with the Company. (T)~~

~~2. PATS Equipment~~

- ~~a. Instruments connected to a PATS access line must be FCC registered and in compliance with Part 68 of the FCC Rules and Regulations. Instruments should also conform to FCC standards regarding hearing aid compatibility and design and height requirements for the disabled.~~
- ~~b. Instruments connected to a PATS access line must have and meet the following operational characteristics and service standards:~~
- ~~(1) Must identify that the instrument is for use on a toll only, local only or toll and local basis.~~
- ~~(2) Must be able to access all locally available long distance companies if a toll only or toll and local calling instrument. (M)~~

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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(D)

COIN TELEPHONE SERVICE

- A. ~~PAY TELEPHONE SERVICE (cont'd)~~ (T)
2. ~~PATS Equipment (cont'd)~~ (M)
- b. ~~(cont'd)~~
- (3) ~~Must provide clear dialing instructions and display the telephone number of the instrument.~~
- (4) ~~Must clearly indicate the name, address and free telephone number of the party responsible for the instrument.~~
- (5) ~~Must clearly identify the appropriate emergency service number (i.e., 911 or 0).~~
- (6) ~~Must clearly indicate procedures for obtaining a refund.~~
- (7) ~~If applying a fifteen (15) minute time limit on sent paid local calls, must clearly identify the same and that there is an additional deposit required after expiration of the fifteen (15) minutes or the call will be disconnected. The instrument shall also provide an announcement regarding the same to the caller at least thirty (30) seconds prior to disconnection.~~ (T)
- (8) ~~Must permit caller and PATS provider access to local directory assistance (411).~~ (C)
- (9) ~~Must permit free caller access to 911 emergency service, and where 911 is not available, free access to the operator or some other emergency number. Said instrument location address must be coordinated with the appropriate "911" or emergency center.~~
- (10) ~~Must permit incoming calls at no charge, except those placed in correctional institutions, schools and hospitals and others for which a specific exemption may be granted.~~
- (11) ~~Must provide automatic coin return capability for incomplete calls.~~
- e. ~~The PATS provider must subscribe to Billed Number Screening as provided in 3.c.1. and to Operator Screening as provided in 3.c.2.~~ (M)

Material appearing on this Sheet previously appeared on Sheet 3 of this Section.

Material previously appearing on this Sheet now appears on Sheet 4 of this Section.

(D)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A7
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(D)

COIN TELEPHONE SERVICE

A. PAY TELEPHONE SERVICE (cont'd)

3. Rates

a. Monthly rates to the provider of PATS for local calls shall be as stated in the following including mileage charges if applicable. Appropriate service connection and installation charges will also apply. Long distance charges are additional and will be billed at the appropriate established long distance tariffed rates.

(1) Pay Telephone Service (PATS)

a. Where full usage measurement capability is available:

- (1) A flat rate line charge of eighty percent (80%) of the applicable single line business (B-1) rate:
- | | | |
|----------------------------|---------|-----|
| Lake Buena Vista exchange: | \$16.30 | (1) |
| Celebration exchange: | \$22.50 | (1) |

(2) An on-peak measured rate element for all local calls and calls to long distance companies that can be reached by dialing a local number, first minute or fraction thereof: \$.03

(3) Each additional minute, or fraction thereof: \$.015

(4) An off-peak measured rate element for all local calls made between 12 noon and 2:00 p.m. weekdays; between 9:00 p.m. and 9:00 a.m. all days; and between 9:00 a.m. and 9:00 p.m. Saturdays and Sundays first minute or fraction thereof: \$.02

(5) Each additional minute, or fraction thereof: \$.01

(6) Minimum monthly billing, per line, per month, including usage: \$30.00

b. B-1 Service Access Line with blocking, screening and extended calling service (ECS) calls charged at B-1 rates:

	Monthly Rate	Access Line Connection Charge	
Lake Buena Vista exchange:	\$24.75	\$33.70	(1)
Celebration exchange:	\$28.00	\$33.70	(1)

c. NPATS Service with blocking, screening and extended calling service (ECS) calls charged at NPATS rates.

Lake Buena Vista exchange:	\$24.75	\$33.70	(1)
Celebration exchange:	\$28.00	\$33.70	(1)

(D)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A7
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COIN TELEPHONE SERVICE

(D)

A. ~~PAY TELEPHONE SERVICE (cont'd)~~

~~3. Rates (cont'd)~~

b. ~~Charges to the user of the PATS service shall be determined by the individual PATS provider with the following exceptions:~~

(1) ~~Local non-sent paid calls may be charged for at the local coin rate per call of unlimited duration. Local sent paid calls may be charged for at the local coin rate per call for the first fifteen (15) minutes plus an additional deposit for another fifteen (15) minute duration of the call.~~

(2) ~~Intrastate long-distance calls may be charged for at any time, at a rate equal to AT&T's daytime DDD rate, plus \$1.00, plus applicable operator/calling-card service charges.~~

(3) ~~Applicable operator service charges may be imposed on the PATS user by the PATS provider. Such charges cannot exceed the Company's charge to the PATS provider for these services.~~

(4) ~~Charges for calls to Long Distance Directory Assistance (555-1212) shall be assessed to the PATS provider at rates specified in this Tariff and/or other tariffs in which the Company concurs. Such charges for calls to Directory Assistance may not be assessed to the PATS user by the PATS provider.~~

(5) ~~Public Set Use Fees apply as defined in Section B. of this Tariff.~~

~~c. Optional Service Features~~

~~(1) Billed Number Screening~~

a. ~~Billed Number Screening is a service which, through operator screening, prevents third number and collect calls from being billed to a telephone line.~~

b. ~~Billed Number Screening is available to PATS providers who utilize the public switched network for long distance calling.~~

c. ~~Operator Screening of collect, third number, and international collect calls cannot be guaranteed, therefore, charges for any such calls will be the responsibility of the customer.~~

d. ~~The Company will provide Billed Number Screening where technological capabilities and facilities exist, at the following monthly rate:~~

Per line ~~_____~~ \$2.55 (1) (D)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A7
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COIN TELEPHONE SERVICE (D)

A. ~~PAY TELEPHONE SERVICE (cont'd)~~

~~3. Rates (cont'd)~~

~~c. Optional Service Features (cont'd)~~

~~(2) Central Office Blocking with Operator Screening~~

~~a. Central Office Blocking with Operator Screening provides ongoing call restriction where facilities are available. PATS providers are also required to subscribe to operator screening.~~

~~b. Operator screening is provided for intraLATA calling through Company operators. Screening for interLATA calling is the responsibility of the interLATA carriers who choose to acknowledge the network screening signals passed to them.~~

~~c. Operator assisted sent-paid calls and calls which are billed to a third number will not be accepted from PATS telephones.~~

~~d. The Company will provide Central Office Blocking with Operator Screening where technological capabilities and facilities exist, at the following rate:~~

	<u>Monthly Rate</u>
Per line	\$2.55 (H)

~~(3) a. Local calls from PATS access lines are normally dialed and completed without the assistance of a Company operator. However, where the PATS end-user requests operator assistance in completing a local call, the charges in Section A3 of this Tariff are applicable to the end-user.~~

~~b. Such calls from PATS lines will be completed as collect or credit card calls. Sent-paid and third number billed calls will not be accepted from PATS lines.~~

~~c. No usage charges will be assessed to the PATS provider for local calls handled by a Company operator nor will any remittance be due the PATS provider for such calls.~~ (D)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A7
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COIN TELEPHONE SERVICE (D)

A. PAY TELEPHONE SERVICE (cont'd) (T)

3. Rates (cont'd)

c. Optional Service Features (cont'd)

(4) Originating Line Screening (OLS) Service (M)

a. The Company will provide OLS Service to customers that obtain Pay Telephone Service from the Company under this Tariff. OLS service enables customers to determine whether there are billing restrictions on exchange service lines from which a call originates. This service is provided via the inclusion of a two digit code passed by the local switching system with Automatic Number Identification to identify calls originating from privately owned payphones.

b. OLS Service is provided at no charge when ordered with the installation of new local exchange service. However, when an OLS code is added to an existing exchange service line, a charge is applied as set forth below. This charge is applied for each exchange service line to which an OLS code is assigned. The customer must specify the number of exchange service lines and each individual telephone number equipped.

c. At the request of the customer, the Company business office will confirm confirm OLS codes associated with an exchange service line from which a call originates.

d. OLS Service will be provided, at the customer's option, at the following rate:

Nonrecurring Charge

Per line	\$7.95
----------	--------

(5) Coin Supervision Additive Service

a. The Company will provide Coin Supervision Additive Service where facilities permit, at the customer's option. This option is available to customers who order Pay Telephone Service lines for the provision of pay telephone service and where the pay telephone equipment connected to the local exchange service lines require central office coin supervision capability. (M)

Material appearing on this Sheet previously appeared on Sheet 6.1 of this Section.

Material previously appearing on this Sheet now appears on Sheet 5 of this Section.

(D)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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COIN TELEPHONE SERVICE (D)

A. PAY TELEPHONE SERVICE (cont'd)

3. Rates (cont'd)

c. Optional Service Features (cont'd)

(5) Coin Supervision Additive Service (cont'd)

- b. Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from an exchange service line to a trunk terminating at the customer's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision Additive Service also permits a suitably equipped operator service provider to automatically ring back the originating exchange service line upon completion of a call.

- c. Coin Supervision Additive Service will be provided, at the customer's option, at the following rate:

Monthly Rate

Per line	\$2.65	(1)
----------	--------	-----

(6) Coin Line Service

- a. Coin Line Service is a standard dial tone first coin line for pay telephones. This service will include the features: Bill Number Screening, Central Office Blocking with Operator Screening, Originating Line Screening (OLS) Service, and Coin Supervision Additive Service.

- b. Coin Line Service will be provided by the Company, at the customer's option, and will include and be provided at the rate elements found in 3.a.(1), 3.c.(1), 3.c.(2), 3.c.(4), and 3.c.(5) of this Section A7 of the Tariff. (D)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

SECTION A7
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COIN TELEPHONE SERVICE

B. ~~PUBLIC SET USE FEE~~ (T)(M)

~~1. General~~

a. ~~A fee of \$.25 will be billed to and collected from end users by the Company on behalf of the Company and subscribers to the Pay Telephone Service tariff on each line equipped for the service. The fee applies to 0 local Company processed completed messages which originate from Company and non-LEC pay telephone sets subject to the rules and regulations specified in F. preceding.~~ (C)

b. ~~Billing and collection of Company processed completed messages which originate from non-Company public telephones and to which the Set Use Fee applies will be provided under the following conditions:~~

- (1) ~~The Company will produce a record of the number of billed intra-LATA messages placed from each non-LEC pay telephone set equipped for this service. The Company will bill and collect the Set Use Fee in addition to the toll and operator service charges specified in F.3. preceding.~~
- (2) ~~The Company will render a monthly check to the Pay Telephone Service Subscriber which will equal the billed Set Use Fees plus billed gross receipts tax minus any amount to cover all adjustments, bad debts and unbillables which are uncollectible.~~
- (3) ~~Service may be denied to the billed party due to non-payment of the Set Use Fee subject to the rules and regulations specified elsewhere in this Tariff.~~
- (4) ~~The procedures utilized for the application and remittance of federal, state, and local sales, use, excise, or other taxes (except gross receipts taxes) or tax-like fees to be imposed on a subscriber to Pay Telephone Service applicable to its end user shall be those used by the Company in imposing such taxes on charges to the Company's end users. In addition to all other applicable taxes, Florida Gross Receipts Tax shall be added to the Set Use Fee. This rate shall be subject to change in accordance with applicable law. It shall be the responsibility of subscriber to remit any gross receipts tax due with respect to the Set Use Fees. Should any federal, state, or local jurisdiction determine that sales, use, excise, gross receipts, or any other taxes (including interest, penalties, and surcharges thereon) are due by the subscriber as a result of the Company's billing of the Set Use Fee, the Company will advise the subscriber and the subscriber shall be liable for any such tax, interest, penalties, and surcharges, and the subscriber shall immediately reimburse the Company the amount of such tax, interest, penalties, and surcharge paid by the Company.~~ (M)

Material appearing on this Sheet previously appeared on Sheet 7 of this Section.

Material previously appearing on this Sheet now appears on Sheet 6.1 of this Section.

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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COIN TELEPHONE SERVICE

B. PUBLIC SET USE FEE (cont'd) (T)

1. General (cont'd) (M)

a. (cont'd)

(5) The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned by the subscriber.

(6) The Company report of the number of 0 local messages completed from each non-LEC pay telephone equipped for this service will serve as the document upon which remittance will be made. In the event that tapes are lost or damaged or if recording systems fail and the billing date is lost, the Company will estimate the volume of lost messages and associated set use fees based on prior billing periods. In such event, the extent of the Company's liability for damages shall be limited to the granting of a corresponding credit adjustment to the amounts due the Pay Telephone Service subscriber to account for the unbillable revenue. (T)(C)

(7) When the Company is notified that due to an error, omission, or incomplete data on the number of intra-LATA completed messages and associated set use fees have been provided to the subscriber, the Company will make every reasonable effort to locate and/or recover the data. Such request to recover the data must be made within 30 days from the date the details were initially made available to the subscriber. If the data cannot be recovered, the extent of the Company's liability for damages shall be as set forth in (6) preceding.

(8) In the absence of willful misconduct, no liability for damages to the Pay Telephone subscriber, or other entity or other person other than as set forth in (6) and (7) preceding shall be attached to the Company for its action or the conduct of its employees in providing the billing and collection of Public Use Set Fee.

(9) The factor used to adjust the subscriber's Set Use Fee remittance amount for adjustments, bad debts and unbillables which are uncollectible will be based on the Company's overall percent bad debt.

(10) The Company reserves the right to provide to the general public, upon specific request, the complete address and telephone number of the subscriber in response to inquiries and comments referring to subscriber services.

(11) If service is disconnected, all remittance money due the subscriber of this service may be credited or applied to the final bill issued for the recurring charges associated with this Tariff. (M)

Material appearing on this Sheet previously appeared on Sheet 8 of this Section.

Material previously appearing on this Sheet now appears on Sheet 6.2 of this Section.

(D)

(D)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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COIN TELEPHONE SERVICE

(D)

B. PUBLIC SET USE FEE (cont'd) (T)

2. Rates and Charges (M)

a. Charges applicable to the Caller:

1. For ~~0~~ local Company processed completed messages originating from Company and non-LEC pay telephone set: (C)

(a) Rate per message \$0.25

2. Service charges as covered elsewhere in this Tariff for business individual line services may be applicable. (M)

Material appearing on this Sheet previously appeared on Sheet 9 of this Section.

Material previously appearing on this Sheet now appears on Sheet 7 of this Section.

(D)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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COIN TELEPHONE SERVICE

(D)

(M)

(M)

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

C. TWO-POINT SERVICE (cont'd)

1. Service Between Land Wire Telephones (cont'd)

a. Classes of Service (cont'd)

1. Dial Station-to-Station (cont'd)

b. (cont'd)

(3) Record the originating telephone number where no automatic recording equipment is available.

(4) Record a special identification number issued by the Company for its billing purposes to students who reside at dormitories of educational institutions served by a Dormitory Service, or a PBX equipped with Direct Inward Dialing (DID) and Identified Outward Dial (IOD) service for a call dialed from a dormitory station.

(5) Place a call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

~~e. Dial Station-to-Station rates do not apply on calls placed from a public or semipublic coin telephone.~~ (D)
_____ (D)

2. Station-to-Station and Person-to-Person Operator Handled Calls

a. Operator Station-to-Station is that Station-to-Station service where the person originating the call gives to the operator the telephone number of the desired telephone. Miscellaneous Common Carrier connecting circuit, branch exchange system, or branch exchange station which is reach directly rather than through a branch exchange attendant, or gives only the name and address under which the number of the desired telephone, Miscellaneous Common Carrier connecting circuit, or branch exchange system is listed, and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier, nor a particular station, department or office to be reached through a branch exchange attendant.

b. Customer Dialed Calling Card is that Station-to-Station service where the person originating the call dials and completes the call without the assistance of an operator, except: that an operator will record the Company Calling Card number; or where the operator reaches the called telephone number where facilities are not available for dial completion.

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SMART CITY TELECOMMUNICATIONS LLC
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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

C. TWO-POINT SERVICE (cont'd)

1. Service Between Land Wire Telephones (cont'd)

e. ~~Collection of Charges at Coin Telephones~~ _____ (D)

~~Charges for calls to be collected at coin box telephones will be the total charge as provided in h. following computed and rounded to the nearest multiple of \$.05.~~ _____ (D)

fe. Rates Applicable on Certain Holidays _____ (T)

On Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening rate unless a lower rate would normally apply.

gf. Rates for Hearing or Speech Impaired Persons _____ (T)

1. Rates for certain MTS calls are reduced for a customer who meets the following requirements:

- a. The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.
- b. The customer uses a telecommunications device for the deaf (TDD) or other non-voice equipment for telecommunications.
- c. The customer makes written application to the Company for the reduced MTS rates.
- d. The customer designates to the Company one and only one telephone number associated with that customer's service and telecommunications device. Reduced rates apply only to calls originated from this telephone number.
- e. The reduced rates specified in 4. following apply for all Dial Station-to-Station Day and Evening calls originated from the designated telephone number.

2. Rates for certain MTS calls are reduced for an agency or business that assists hearing or speech impaired persons under the following conditions:

- a. The agency or business provides non-voice telecommunications equipment (TDD) solely for the use of hearing or speech impaired persons or persons who communicate with hearing or speech impaired persons.
- b. The agency or business makes written application to the Company for the reduced MTS rates.
- c. The reduced rates are given as a credit on a subsequent bill.

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SMART CITY TELECOMMUNICATIONS LLC
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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

E. AIRLINE MILEAGE BETWEEN RATE CENTERS (cont'd)

3. List of Rate Centers (cont'd)

<u>Rate Center</u>	<u>LATA</u>	<u>V</u>	<u>H</u>
Williston	Gainesville	7900	1302
Windermere	Orlando	7978	1053
Winter Garden	Orlando	7970	1069
Winter Haven	General	8084	1034
Winter Park	Orlando	7941	1034
Yankeetown	Gainesville	7994	1307
Youngstown Fountain	Panama City	7998	1900
Yulee	Jacksonville	7585	1300
Zephyrhills	General	8092	1132
Zolfo Springs	United	8191	0987

F. DIRECTORY ASSISTANCE SERVICE

1. General

- a. The Company furnishes Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.
- b. The rates set forth following apply when subscribers of the Telephone Company request assistance in determining and obtaining telephone numbers of other subscribers or persons (1) who are located outside their local calling area but within the same Home Numbering Plan Area (HNPA) or (2) who are located outside their local calling area and Home Numbering Plan Area (HNPA).

2. Rates

- a. A charge is applicable for each call to Directory Assistance Service except as noted following.

1. Directory Assistance Service

	<u>Rate</u>
(a) Home Numbering Plan Area (HNPA)	\$.90 (+)
(b) Outside Local/Home Numbering Plan Area (HNPA)	\$.90
(c) For PATS Providers	\$.40 (+)(D)

- b. There will be no charge for Home Numbering Plan Area (HNPA) Directory Assistance Service calls received from subscribers with a physical or mental impairment rendering them unable to use the telephone directory.
- c. A maximum of two (2) telephone numbers may be requested on each call.

GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF

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EXPLANATION OF TERMS

CLASS OF SERVICE (cont'd)

c. For Wide Area Telecommunications Service:

Type of Rate: Full time or measured time

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COLLECT CALL

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

COMMISSION

The Florida Public Service Commission.

COMMON BATTERY SERVICE

The type of telephone service connection with which electrical energy for talking and signaling is supplied from a central point.

COMMUNICATIONS SYSTEMS

Channels and other facilities which are capable, when not connected to telecommunications service, of communication between customer-provided terminal equipment or company stations.

COMPANY

As used in this Tariff refers to Vista-United Telecommunications (unless the context clearly indicates otherwise).

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COMPANY STATION

See Telephone Station

CONNECTING COMPANY

A corporation, association, firm or individual owning and operating a toll line, or one or more central offices and with whom traffic is interchanged.

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SMART CITY TELECOMMUNICATIONS LLC
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EXPLANATION OF TERMS

EXCHANGE LINE (cont'd)

- b. Extension Lines: A circuit connecting an extension station with a main station or with a private branch exchange station.
- c. Station Line: A private branch exchange station line or circuit which may be terminated at a station or in a pick-up key.
- d. Tie Line: A circuit connecting a private branch exchange system with another private branch exchange system or sub-switchboard, for the purpose of intercommunication between stations connecting with and normally in the immediate vicinity of such systems of switchboards.

EXCHANGE SERVICE

The general telephone service rendered in accordance with individual General Exchange Tariff provisions. Exchange service is a general term describing as a whole, the facilities provided for local intercommunication together with the right to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the General Exchange Tariff.

- a. Flat Rate Service: A classification of exchange service furnished a subscriber under tariff provisions, for which a stipulated charge is made, regardless of the amount of use.
- b. Foreign Central Office Service: A classification of exchange service furnished under tariff provisions by means of a circuit connecting a subscriber's main station or private branch exchange system with a central office, other than that the regularly serving subscribers within the area the station is located, but within the same exchange area.
- c. Foreign Exchange Service: A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.
- d. Individual Line Service: A classification of exchange service furnished under tariff provisions which provides that only one main station shall be served by the circuit connecting such station with the central office.

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EXCHANGE STATION

See Telephone Station.

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby subscribers of a given exchange may complete calls to and/or may receive calls from one or more exchanges without the application of long distance message telecommunications charges.

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EXPLANATION OF TERMS

PRIVATE BRANCH EXCHANGE SERVICE (PBX SERVICE) (cont'd)

- (5) Ringing Circuit: A circuit or other source of supply, supplying current to enable the private branch exchange operator to signal the private branch stations or connecting private branch exchange systems, without the use of a hand generator.
- (6) Tie Line: See Exchange Line.

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REFERENCE LISTING

See Directory Listing.

RESTORATION CHARGE

A charge made for restoring service after service has been suspended because of non-payment of charges.

RINGING CIRCUIT

See Private Branch Exchange.

SERVICE CONNECTION CHARGE

A non-recurring charge applying to the establishment of service for a subscriber and certain subsequent additions to that service.

SHORT TERM SERVICE

Service for a period of one month or less.

STATION

See Telephone Station.

STATION JACKS

The jacks on a private branch exchange switchboard for the connection of station circuits.

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SMART CITY TELECOMMUNICATIONS LLC
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EXPLANATION OF TERMS

TELEPHONE STATION (cont'd)

- d. Main Station: A telephone station, directly connected by means of an individual line or by a toll circuit with a central office or toll operating unit.
- e. Private Branch Exchange Station: See Private Branch Exchange Service. (D)
- f. Toll Terminal: A toll terminal is a line or telephone station to which toll service only is furnished. (T)

TELETYPEWRITER

An electrically controlled form of a typewriter upon which typewritten messages may be sent and received between similar teletypewriters when connected by wire circuit.

TEMPORARY DISCONNECTION

An arrangement made at the request of the subscriber for temporarily discontinuing service without terminating the contract. (see Suspension of Service).

TERMINATION CHARGE

A charge made to a subscriber as liquidated damages for termination of service prior to the expiration of the contract period.

TIE LINE

See Exchange Line.

TIE LINE MILEAGE

See Mileage.

TOLL MESSAGE

See Message.

TRAFFIC SERVICE

See Intercepting Service.

GENERAL EXCHANGE TARIFF

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BASIC LOCAL EXCHANGE SERVICE

B. MONTHLY EXCHANGE RATES (cont'd)

1. Lake Buena Vista Exchange

b. Residence and Business Main Service Rates (cont'd)

	<u>Monthly</u> <u>Rate</u>	<u>Access Line</u> <u>Connection</u> <u>Charge</u>
3. PBX Trunk Flat-Rate Service (inward, outward, two way, per trunk)	\$32.00	\$50.50
4. Key Main Flat-Rate Service	\$32.00	\$33.70
5. Message Rate Plan		

Order No. 24595 in Docket No. 891239-TL establishes a per call message rate plan for exchanges with rate centers within a 1-10 mileage band of each other. Each call between the Lake Buena Vista-West Kissimmee exchanges will be charged a flat rate of \$.26 per call of unlimited duration. Such calls will be dialed as ten (10) digit local calls.

The message rate plan includes calls dialed or placed through an operator from all individual access lines and PBX trunks.

Operator assisted local call charges will be applicable to plan calls placed through an operator.

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GENERAL EXCHANGE TARIFF

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BASIC LOCAL EXCHANGE SERVICE

C. DIRECTORY ASSISTANCE SERVICE (cont'd)

1. General (cont'd)

d. Calls to Long Distance Directory Assistance are charged for at the appropriate rate.

2. Rates

(a) Local Calling Area

- (1) A charge of \$.35 is applicable for each call to Directory Assistance Service made by a subscriber, except as noted above and pursuant to the following conditions.
- (2) A subscriber is allowed three (3) Directory Assistance Service calls per billing period per access line or PBX trunk without charge. Any Directory Assistance Service calls made by a subscriber beyond the three (3) call allowance will be charged at the \$.35 rate.
- (3) A maximum of two (2) telephone numbers may be requested on each Directory Assistance Service call.

(b) Outside the Local/Home Numbering Plan Area

- (1) A charge of \$.90 is applicable for each call to Directory Assistance Service.
- (2) A maximum of two (2) telephone numbers may be requested on each call.

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GENERAL EXCHANGE TARIFF

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BASIC LOCAL EXCHANGE SERVICE

D. OPERATOR ASSISTED LOCAL CALLS

1. All types of local exchange service have local calling areas as specified in A3.B. of this Tariff which are the areas that can be called on a flat-rate basis (no charge for individual calls) or on a measured or message rate basis. (D)
(D)
2. Local dial calls must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable. Otherwise, operator assistance charges will apply to the call, in addition to the local dial rate.
3. The following service charges apply in addition to the local dial rate applicable for operator assisted local calls. (D)
(D)
 - a. Station-to-station customer dialed calling card (credit card) local call \$.75
 - b. Station-to-station operator assisted sent-paid, collect, third number, and non-customer dialed credit card calls \$1.00
 - c. Person-to-person operator assisted local call \$2.50(D)
(D)

GENERAL EXCHANGE TARIFF

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BASIC LOCAL EXCHANGE SERVICE

D. OPERATOR ASSISTED CALLS (cont'd)

5. The following Operator Assisted Local Calls are exempted from the service charge:
 - a. Calls to designated Company numbers for official telephone business.
 - b. Emergency calls to recognized authorized civil agencies.
 - c. Those cases where a Company operator provides assistance to:
 - (1) Re-establish a call which has been interrupted after the called number has been reached.
 - (2) Reach the called telephone number where facility problems prevent customer dial completion.

(D)
(D)

E. LOCAL EXCHANGE EXCEPTIONS

1. Lifeline Assistance

a. General

- (1) Lifeline Assistance is a program sponsored by the FCC which provide for a reduction, in the form of a certain credit, in either the price of qualifying residential (a) local telephone service, or (b) broadband internet service, to eligible residential subscribers. The Lifeline Assistance Program provides for a total federal credit of \$9.25 per month (the current FCC authorized rate) to eligible residential subscribers.

On December 2, 2016, the FCC made several changes to the Lifeline Assistance Program including, but not limited to: (a) phasing down the amount of lifeline support for qualifying residential local telephone service under the Telephone Lifeline Assistance Program, and (b) adding certain residential broadband internet service as a supported Lifeline Assistance Program service under the Broadband Lifeline Assistance Program.

Eligible households may apply the monthly Lifeline Assistance Program credit to either qualifying residential (a) broadband internet service, or (b) telephone service, but not to both services.

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BASIC LOCAL EXCHANGE SERVICE

F. EXTENDED CALLING SERVICE (ECS)

1. General

- a. Except as otherwise provided in Section A3.B.3.a.(4)(a) of this Tariff, Extended Calling Service (ECS) provides per message and usage based charges and billing for customer dialed or operator assisted calls to selected Extended Calling Service (ECS) exchanges located outside of a customer's normal flat rate service local Equal Access Calling (EAS) area, from the Telephone Company exchanges specified in Section F.2. below.
- b. Extended Calling Service (ECS) is provided by the Telephone Company between the Telephone Company exchanges and the Extended Calling Service (ECS) exchanges specified in Section F.2. below, subject to the availability of facilities and billing capabilities.
- c. Extended Calling Service (ECS) will apply to all Business and Residence access lines, PBX trunks, Key main access lines, Foreign Exchange (FX) Service, Remote Call Forwarding lines, access lines provided in connection with Digital Centrex Service, access lines provided in connection with Shared Tenant Service (STS), access lines provided in connection with Switched 56 KBPS Service; access lines provided in connection with Integrated Services Digital Network (ISDN);
within the Telephone Company
exchanges where the respective service is available. (D)
(D)
- d. Calls made between Extended Calling Service (ECS) route exchanges will be considered local calls.
- e. Extended Calling Service (ECS) calls should be dialed as local calls where the involved Telephone Company exchange and the Extended Calling Service (ECS) exchange are in the same Numbering Plan Area (NPA) or area code. Where the Telephone Company exchange and the Extended Calling Service (ECS) exchange are located in different NPA's or area codes, such calls should be dialed as ten digit local calls due to NXX code conflicts.
- f. Except as otherwise provided in Section A3.B.3.a.(4)(a) of this Tariff, the charges for Extended Calling Service (ECS) usage shall be those shown in F.3. below.

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SERVICE CHARGES

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2. Access Line Connection Charge, each line	1.1	
a. Residence Main	1.1	
b. Business Main	1.1	
c. PBX Trunk	1.1	
d. Key Main	1.1	
e. Centrex Line	1.1	
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SERVICE CHARGES

B. SCHEDULE OF CHARGES (cont'd)

1. Service Ordering Charges, each order (cont'd)

- b. Secondary, for moving or changing existing service, or adding new or additional service other than access lines

Residence	\$ 4.59
Business	\$ 6.12

2. Access Line Connection Charge, each line

Residence Main	\$10.21
Business Main	\$10.21
PBX Trunk	\$50.50
Key Main	\$33.70
Centrex Line	\$33.70

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GENERAL EXCHANGE TARIFF

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SERVICE CHARGES

C. APPLICATION OF CHARGES (cont'd)

1. General (cont'd)

b. Access Line Charge (cont'd)

- (2) Making and changing connections in distribution facilities between the central office and the customer's demarcation point, including necessary cross connections and line transfers.

c. Premises Work Charge

Applies to work performed on the customer premises for customer request rearrangement of the drop wire, protector and/or telephone Network Interface Device (NID).

d. Premises Visit Charge

- (1) Applicable only for a visit to the customer's premises to relocate or rearrange the drop wire, protector and/or telephone Network Interface Device (NID) at the customer's request.
- (2) When more than one visit is necessary to complete the work due to Company reasons, only one Premises Visit Charge applies.

e. Record Change Charge

Applies for changing listings at the customer's request. Does not apply for corrections of name or address or for listings changed for Company reasons.

f. The following services are subject to service charges:

- (1) All classes of access line service
- (2) PBX Trunks
- (3) Data Transport Services
- (4) Miscellaneous facilities
- (5) Centrex Service
- (6) Shared Tenant Service (STS)

(D)
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- g. Service connection charges do not apply to telephone service previously provided over a Government system where there is no break in the continuity of service.

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
D/B/A SMART CITY TELECOM

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SERVICE CHARGES

C. APPLICATION OF CHARGES (cont'd)

1. General (cont'd)

- j. Except as provided in this paragraph, the service connection charges are required to be paid when the desired work functions are requested. For existing subscribers, additional service may be established in advance of payment of service connection charges. Service may be established in advance of payment of service connection charges for additions to the service provided for the use of departments, administrations, or agencies of the Federal, State, County, or Municipal Governments. The Company shall permit residential customers to pay service connection charges in equal monthly installments over a period of at least three (3) months for a service fee of \$1.35 per month. The Company shall inform all persons applying for residential service of the availability of its installment plan at the time of initial contact, said information to include, but not be limited to, information on rate amounts and installment time periods and procedures.
- k. Service connection charges do not apply in connection with Company-initiated directory listings, or changes in class or grade of service. In addition, no service connection charges are made for changes made in the directory because of changes in wording in Corporate, firm, or other names, where the same firm or persons are involved before and after the change, or for the substitution of the name of another member of the family for that already listed in the directory. (D)
- l. When the service desired requires more than one order, premises work, or access line work function, the total charge is the sum of the separate charges for each function required except as provided elsewhere in this Tariff.
- m. The service connection charges specified in this Tariff contemplate work being performed during regular scheduled working hours. Work performed during nonscheduled hours will necessitate the subscriber paying an additional charge on costs incurred for such nonscheduled work.
- n. A Record Change Charge will be appropriate for changes from residence to business service. From business to residence service, a Secondary Service Ordering Charge will apply if a telephone number change is required.

2. Service Charges for Moves and Changes

a. General

- 1. Charges for moves and changes are intended to cover, in part, the expenses incurred by the Telephone Company in meeting the requirement of individual subscribers as to moves and changes in telephone service.

GENERAL EXCHANGE TARIFF

SMART CITY TELECOMMUNICATIONS LLC
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SERVICE CHARGES

C. APPLICATION OF SERVICE CHARGES (cont'd)

2. Service Charges for Moves and Changes (cont'd)

c. Changes (cont'd)

2. (cont'd)

- c. For rearrangement of facilities on a subscriber's premises, a charge equal to the move charge which would apply to move of the access line serviced by the facilities to be arranged.
- d. For rearrangement of drop wire, protector and/or telephone Network Interface Device (NID), the secondary Service Ordering Charge, Premises Visit Charge and the Premises Work charge applicable to the access line or PBX trunk, as appropriate, will apply.
- e. For all other changes, a charge based on the actual cost of labor and materials.

d. Charges for moves and changes do not apply to:

- 1. Access line for which no exchange service charge apply whether installed in offices or residences or residences of Company officials or employees.
- 2. Moves or changes required for the proper maintenance of service.
- 3. Moves or changes made at the time of a change in the class of service, provided such move or change is necessary because of the change in class of service.
- 4. Changes in telephone number made where, in the judgment of the Company, it is necessary for continuation of satisfactory service.
- 5. Changes made at the initiative of the Company.

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GENERAL EXCHANGE TARIFF

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SECTION A6
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DIRECTORY LISTINGS

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DIRECTORY LISTINGS

E. ADDITIONAL LISTING CHARGES (cont'd)

4. Rates

Residential customers may request additional name listings, in excess of those permitted without extra charge, and additional line matter and directional calling information, where permitted, at the following rates:

	<u>Monthly Rate</u>
Residence, per line	\$.25
Business, per line	\$.25

F. PRIVATE BRANCH EXCHANGE LISTINGS

1. Listings of private branch exchange systems installed at either business or residence locations are furnished under the regulations specified above for business and residence listings respectively.
2. All private branch exchange listings, except those employed in making calls when the private branch exchange operator is not on duty must be of the pilot number, except that the listing of a trunk line not in rotary service may be arranged for to meet special conditions.

G. MISCELLANEOUS LISTINGS

1. Reference Listings

Reference listings may be arranged for at the regular rate for additional listings when both the main reference listings appear in the same alphabetical list. Reference listings may be furnished to subscribers who change their names, absorb other businesses or sub-divide their businesses and have the authority to continue the use of the old names; and in other cases, when in the judgment of the Telephone Company, they are considered necessary and are not intended for advertising purposes.

Example:

Long Lumber Co. See South Lumber Co.

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GENERAL EXCHANGE TARIFF

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

C. TWO-POINT SERVICE (cont'd)

1. Service Between Land Wire Telephones (cont'd)

a. Classes of Service (cont'd)

1. Dial Station-to-Station (cont'd)

b. (cont'd)

- (3) Record the originating telephone number where no automatic recording equipment is available.
- (4) Record a special identification number issued by the Company for its billing purposes to students who reside at dormitories of educational institutions served by a Dormitory Service, or a PBX equipped with Direct Inward Dialing (DID) and Identified Outward Dial (IOD) service for a call dialed from a dormitory station.
- (5) Place a call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

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2. Station-to-Station and Person-to-Person Operator Handled Calls

- a. Operator Station-to-Station is that Station-to-Station service where the person originating the call gives to the operator the telephone number of the desired telephone. Miscellaneous Common Carrier connecting circuit, branch exchange system, or branch exchange station which is reach directly rather than through a branch exchange attendant, or gives only the name and address under which the number of the desired telephone, Miscellaneous Common Carrier connecting circuit, or branch exchange system is listed, and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier, nor a particular station, department or office to be reached through a branch exchange attendant.
- b. Customer Dialed Calling Card is that Station-to-Station service where the person originating the call dials and completes the call without the assistance of an operator, except: that an operator will record the Company Calling Card number; or where the operator reaches the called telephone number where facilities are not available for dial completion.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

C. TWO-POINT SERVICE (cont'd)

1. Service Between Land Wire Telephones (cont'd)

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e. Rates Applicable on Certain Holidays

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On Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening rate unless a lower rate would normally apply.

f. Rates for Hearing or Speech Impaired Persons

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1. Rates for certain MTS calls are reduced for a customer who meets the following requirements:

- a. The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.
- b. The customer uses a telecommunications device for the deaf (TDD) or other non-voice equipment for telecommunications.
- c. The customer makes written application to the Company for the reduced MTS rates.
- d. The customer designates to the Company one and only one telephone number associated with that customer's service and telecommunications device. Reduced rates apply only to calls originated from this telephone number.
- e. The reduced rates specified in 4. following apply for all Dial Station-to-Station Day and Evening calls originated from the designated telephone number.

2. Rates for certain MTS calls are reduced for an agency or business that assists hearing or speech impaired persons under the following conditions:

- a. The agency or business provides non-voice telecommunications equipment (TDD) solely for the use of hearing or speech impaired persons or persons who communicate with hearing or speech impaired persons.
- b. The agency or business makes written application to the Company for the reduced MTS rates.
- c. The reduced rates are given as a credit on a subsequent bill.

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

E. AIRLINE MILEAGE BETWEEN RATE CENTERS (cont'd)

3. List of Rate Centers (cont'd)

<u>Rate Center</u>	<u>LATA</u>	<u>V</u>	<u>H</u>
Williston	Gainesville	7900	1302
Windermere	Orlando	7978	1053
Winter Garden	Orlando	7970	1069
Winter Haven	General	8084	1034
Winter Park	Orlando	7941	1034
Yankeetown	Gainesville	7994	1307
Youngstown Fountain	Panama City	7998	1900
Yulee	Jacksonville	7585	1300
Zephyrhills	General	8092	1132
Zolfo Springs	United	8191	0987

F. DIRECTORY ASSISTANCE SERVICE

1. General

- a. The Company furnishes Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.
- b. The rates set forth following apply when subscribers of the Telephone Company request assistance in determining and obtaining telephone numbers of other subscribers or persons (1) who are located outside their local calling area but within the same Home Numbering Plan Area (HNPA) or (2) who are located outside their local calling area and Home Numbering Plan Area (HNPA).

2. Rates

- a. A charge is applicable for each call to Directory Assistance Service except as noted following.

1. Directory Assistance Service

	<u>Rate</u>
(a) Home Numbering Plan Area (HNPA)	\$.90
(b) Outside Local/Home Numbering Plan Area (HNPA)	\$.90

- b. There will be no charge for Home Numbering Plan Area (HNPA) Directory Assistance Service calls received from subscribers with a physical or mental impairment rendering them unable to use the telephone directory.
- c. A maximum of two (2) telephone numbers may be requested on each call.

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