



Cox Florida Telcom, L.P.
 c/o Cox Communications – SE Regulatory Affairs
 7401 Florida Boulevard
 Baton Rouge, LA 70806

May 28, 2019

Via E-Filing System

Cayce Hinton
 Office of Industry Development and Market Analysis
 Florida Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850

Re: Local Exchange Service Price List of Cox Florida Telcom, Inc.-TA027

Dear Mr. Hinton:

Enclosed for your review and approval is an original and one copy of revised sheets to the Cox Florida Telcom, L.P. Local Exchange Services Price List No. 1. The following sheets have been revised:


Pages Revised	Description of Change
2	Revised Check Sheet
17	Section 2.1.3.7 of Terms and Conditions Revised to reflect current battery operation time of up to 24 hours
93	Section 8.3.3 Revised for brand name change to Cox Voice

Cox respectfully requests that the revisions submitted herewith be made effective on May 31, 2019.

Your assistance in this matter is greatly appreciated. Please contact me if you have questions regarding the tariff revisions.

Respectfully submitted,

Cox Florida Telcom, L.P.



Leslie McLaughlin
 Analyst, Regulatory Affairs
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Enclosures:

- Copy of the revised tariff page(s)

Copy to: Esther Northrup, Executive Director, State Regulatory Affairs
 Jeff Bates, Research Associate, FPSC Office of Telecommunications

LOCAL EXCHANGE SERVICES

CHECK SHEET

All pages of this Price List are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original Price List in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
1	First Revised	40	Original	73	2 nd Revised
2*	147th Revised	41	Original	74	3 rd Revised
3	129 th Revised	42	Original	75	9 th Revised
4	Original	43	Original	75.1	3 rd Revised
5	Original	44	Original	75.2	3 rd Revised
6	Original	45	Original	76	6 th Revised
7	1 st Revised	46	Third Revised	76.1	1 st Revised
8	2 nd Revised	47	Original	77	8 th Revised
9	Original	48	Original	78	1 st Revised
10	2 nd Revised	49	2 nd Revised	79	4 th Revised
11	Original	50	Original	80	1 st Revised
12	Original	51	3 rd Revised	81	Original
13	Original	52	2 nd Revised	82	4 th Revised
14	Original	52.1	1 st Revised	82.1	Original
15	First Revised	53	3 rd Revised	83	Original
16	Original	53.1	1 st Revised	84	Original
17 *	4th Revised	54	1 st Revised	85	6 th Revised
17.1	Original	55	1 st Revised	86	Second Revised
18	Original	56	10 th Revised	87	53 rd Revised
19	1 st Revised	56.1	6 th Revised	87.1	38 th Revised
20	3 rd Revised	56.2	13 th Revised	87.1.0	26 th Revised
21	1 st Revised	57	2 nd Revised	87.2	37 th Revised
21.1	1 st Revised	58	2 nd Revised	87.2.1	15 th Revised
22	1 st Revised	59	2 nd Revised	87.2.2	17 th Revised
23	1 st Revised	60	3 rd Revised	87.3	38 th Revised
24	2 nd Revised	61	4 th Revised	87.4	24 th Revised
25	Original	62	10 th Revised	87.5	20 th Revised
26	Original	62.1	1 st Revised	87.6	25 th Revised
27	1 st Revised	62.2	1 st Revised	87.7	19 th Revised
28	3 rd Revised	63	5 th Revised	87.8	14 th Revised
29	Original	63.1	1 st Revised	87.9	5 th Revised
30	1 st Revised	64	1 st Revised	88	2 nd Revised
31	1 st Revised	65	3 rd Revised	89	2 nd Revised
32	Original	66	3 rd Revised	89.1	3 rd Revised
33	Original	67	2 nd Revised	90	4 th Revised
34	5 th Revised	68	1 st Revised	91	5 th Revised
35	Original	69	8 th Revised	92	7 th Revised
36	Original	69.1	5 th Revised	93 *	10th Revised
37	Original	69.2	11 th Revised		
38	Original	70	1 st Revised		
39	Original	71	2 nd Revised		
		72	2 nd Revised		

(*) Denotes new or revised page.

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SECTION 2 – Regulations, cont'd.

2.1 Undertaking of the Company, cont'd.

2.1.3 Terms and Conditions, cont'd.

1. Cox will reserve the telephone numbers for Customer's new telephone service. Reserved telephone numbers may change prior to the time of installation of service. Customers shall not use, publish or advertise reserved numbers until service has been activated. Customer is solely responsible for any expense or loss resulting from Customer's use, publication or dissemination of these numbers. The Customer has no property right in the telephone number associated with Cox telephone service; however, if Customer ports telephone numbers from another carrier to Cox, subject to federal or state law, or telephony industry guidelines, Cox will use such numbers with Customer's telephone service. After activation, Cox reserves the right to change telephone numbers subject to federal or state law, or telephony industry guidelines.

Business Customers may switch class-of-service from Business to Residential, only at the expiration or termination of a commercial services agreement. Customers who switch class-of-service prior to either of the forgoing will be issued a new telephone number when the service is transferred to a Residential class-of-service. Additionally, call intercept will not be deployed to inform the caller of the new Residential service telephone number.

7. Service to certain Customers is provided via an Embedded Multimedia Terminal Adapter ("eMTA"). If service is provided via an eMTA, the Customer will receive an EMTA provided by Cox during installation. The eMTA works on household power and requires a battery to operate during a power outage. The battery will operate up to **24** hours in case of a power outage depending on usage. Services, including access to 9-1-1 services will not be available during outages without a battery or if the battery has been drained. The Customer may order a battery from Cox by calling the Cox customer service number or visiting a Cox retail store after telephone service is installed.
 - a. If the Customer ordered phone service before November 1, 2013, Cox will provide a battery and all replacements at no charge. The Customer is responsible for monitoring the battery and contacting Cox when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced.
 - b. If the Residential Customer ordered phone service on or after November 1, 2013 and is not a Lifeline Customer, Cox will provide a battery upon request at the then-prevailing retail price, plus shipping if applicable. The Customer may obtain batteries from sources other than Cox if available, but the Customer is responsible for ensuring that any battery obtained from another source is compatible with the EMTA. The Customer is responsible for installation of the battery and for monitoring the battery and determining when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced.
 - c. If the Customer is a Lifeline Customer, the Customer is entitled to receive one battery for each EMTA installed at the Customer premises. The battery will be delivered to the Lifeline Customer at the service address when eligibility for Lifeline is established. The Lifeline Customer is responsible for installing and monitoring the battery, and contacting Cox when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced. Lifeline customers may request a replacement battery from Cox free of charge.

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SECTION 8 - Miscellaneous Service Offerings

8.3 Residential Miscellaneous Service Offerings

8.3.2 Cox Voice^[1] Premier Package

- a. The Company may monitor the Customer's toll usage subject to this plan. If the Customer uses the toll minutes under this plan for non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, and telemarketing; or if the Customer's toll minutes of use in any month exceed 5,000 minutes, the Customer will be presumed to be in violation of the usage restrictions of this plan. It shall be the responsibility of the Customer to demonstrate to the Company that his or her usage is not in violation of the usage restrictions specific herein.
- b. If the Company determines that Customer has failed to demonstrate that his or her usage is not in violation of any of the usage restrictions, the Company may immediately suspend, restrict or cancel the Customer's access to toll service; or may move the Customer's toll service to a plan specified in this tariff section, and in the Customer Services Agreement (see section 7 below for interstate rate plans).
- c. For additional rates, terms, and conditions specific to interstate interLATA toll usage under this plan, refer to the Cox website at <http://www.cox.com/telephone/>.
- d. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the customer may make a complaint with the consumer section at the Division of Public Utilities and Carriers.

4. Rates and Charges

Monthly Recurring Charge: \$29.99

8.3.3. Cox Voice¹Economy Package

Cox also offers to existing Residential Customers currently subscribing to Cox Voice¹ service who express a desire to disconnect phone service, a package known as Cox Voice¹ Economy. **Cox Voice¹** Economy is offered to Customers as a retention only service for Residential Service that includes a Residential Primary Line provisioned with Caller ID and Cox Long Distance for intra- and inter-LATA service.

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Monthly Recurring Rate: \$18.39

^[1] CDT/Cox Digital Telephone rebranded as Cox Voice.