

**VIA ELECTRONIC MAIL**

May 4, 2020

Ms. Beth Salak, Director  
Division of Regulatory Compliance  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0864

**Re: *XO Communications Services, LLC Florida Price List No. 7 Revisions***

Dear Ms. Salak:

Please find for filing an electronic copy of XO Communications Services, LLC Florida Price List No. 7 revisions. This filing introduces grandfathering language for special access services. There are no customers subscribed to these services.

The following pages are included in this filing:

<b>22nd Revised Page 2</b>	<b>1st Revised Page 58</b>
<b>12th Revised Page 3</b>	<b>1st Revised Page 59</b>
<b>1st Revised Page 27</b>	<b>1st Revised Page 60</b>
<b>3rd Revised Page 28</b>	<b>1st Revised Page 81</b>
<b>1st Revised Page 50</b>	<b>1st Revised Page 82</b>
<b>1st Revised Page 51</b>	<b>1st Revised Page 83</b>
<b>2nd Revised Page 52</b>	<b>1st Revised Page 84</b>
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<b>1st Revised Page 57</b>	

This filing is being submitted with an issued date of May 4, 2020 and a requested effective date of May 8, 2020.

Should you have any questions, please contact me by telephone at 703-694-5950 or via email at [daniel.ostroff@verizon.com](mailto:daniel.ostroff@verizon.com).

Sincerely,

/s/ Daniel G. Ostroff

Daniel G. Ostroff  
Analyst - State Government Affairs

Enclosures

**CHECK SHEET**

The pages of this price list as noted below are effective on the date shown. Original and revised pages as named below contain all changes from the original price list that are in effect on the date shown.

<b>Page</b>	<b>Revision</b>		<b>Page</b>	<b>Revision</b>		<b>Page</b>	<b>Revision</b>	
1	Original		28	3rd Rev.	*	49	Original	
2	22 <sup>nd</sup> Rev.	*	28.1	4 <sup>th</sup> Rev.	*	50	1st Rev.	*
3	12 <sup>th</sup> Rev.	*	28.2	3 <sup>rd</sup> Rev.		51	1st Rev.	*
4	Original		28.3	1st Rev.		52	2 <sup>nd</sup> Rev.	*
5	Original		28.4	1st Rev.		53	1st Rev.	*
6	1st Rev.		28.5	Original		54	1st Rev.	*
7	5 <sup>th</sup> Rev.		28.6	2nd Rev.		55	1st Rev.	*
8	3rd Rev.		29	Original		56	1st Rev.	*
8.1	Original		30	Original		57	1st Rev.	*
9	1st Rev.		31	Original		58	1st Rev.	*
10	2nd Rev.		32	1st Rev.		59	1st Rev.	*
11	Original		32.1	Original		60	1st Rev.	*
12	1st Rev.		33	Original		61	Original	
13	Original		34	Original		62	Original	
14	Original		35	Original		63	2nd Rev.	
15	Original		36	Original		64	Original	
16	Original		37	Original		65	Original	
17	Original		38	Original		66	1 <sup>st</sup> Rev.	
18	Original		39	Original		67	Original	
19	Original		40	Original		68	Original	
20	Original		41	Original		69	Original	
21	Original		42	Original		70	Original	
22	Original		43	Original		71	Original	
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24	Original		45	Original		73	Original	
25	1st Rev.		46	Original		74	Original	
26	Original		47	1st Rev.		75	Original	
27	1st Rev.	*	48	1st Rev.				

\* - indicates those pages included with this filing

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**CHECK SHEET, (CONT'D.)**

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97	1st Rev.						

\* - indicates those pages included with this filing

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2. REGULATIONS (Cont'd)

2.3 Obligations to the Customer (Cont'd)

2.3.3 Jurisdictional Reporting (Cont'd)

2.3.3.5 Jurisdictional Reports Verification: For Switched Access Service, if a billing dispute arises or a regulatory commission questions the projected PIU factor, the Customer will provide the data used to determine the projected PIU factor. The Customer will supply the data within 30 days of the Company request.

The Customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verification of the percentages. The Company reserves the right to conduct an audit at any time during the year. The Customer, at its own expense, has the right to retain an independent auditing firm.

For Special Access Service\*, if a billing dispute arises or a regulatory commission questions the projected PIU factor, the Company will ask the Customer to provide the data the Customer used to determine the certified interstate percentage. The Customer shall supply the data within 30 days of the Company request. The Customer shall keep records of system design and functions from which the percentage was determined, and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verifications of the percentages. (C)

2.3.3.6 Determination of Jurisdiction of Mixed Use Special Access Service\*: (C)

When an ASR is submitted for interstate and intrastate Special Access Service\*, the Customer will provide to the Company an estimate of whether the interstate traffic will comprise more than 10 percent or less than 10 percent of total traffic. For existing services, the Customer is required to certify the jurisdiction of its service. (C)

**\*Effective May 8, 2020, Special Access Services are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.** (N)  
(N)

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2. REGULATIONS (Cont'd)

2.3 Obligations to the Customer (Cont'd)

2.3.3 Jurisdictional Reporting (Cont'd)

2.3.3.6 Determination of Jurisdiction of Mixed Use Special Access Service\* (C)  
(Cont'd)

- (a) If the Customer estimates that the interstate traffic on the service involved constitutes more than 10 percent of the Customer's total traffic on that service, the service will be provided in accordance with the applicable rules and regulations of XO Communications, Inc.'s Federal Access Price list (FCC No. 4).
- (b) If the Customer estimates that the interstate traffic on the service involved constitutes 10 percent or less of the Customer's total traffic on that service, the service will be provided in accordance with the applicable rules and regulations of this price list.

2.3.4 Identification and Rating of Toll VoIP-PSTN Traffic

A. Scope

- 1. Toll VoIP-PSTN Traffic is a Customer's interexchange voice traffic that (1) is exchanged with the Company in Time Division Multiplexing ("TDM") format over Public Switched Telephone Network ("PSTN") facilities and (2) originates and/or terminates in Internet Protocol ("IP") format. Toll VoIP-PSTN Traffic originates and/or terminates in IP format when it originates from and/or terminates to an end user of a service that requires IP-compatible customer premises equipment.
- 2. In the absence of an agreement between the Company and the Customer specifying the treatment of Toll VoIP-PSTN Traffic, this section governs the treatment of Toll VoIP-PSTN Traffic pursuant to 47 C.F.R. § 51.913 and the Federal Communications Commission's Part orders adopting and amending those rules ("Section 51.913").

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(N)

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3. ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE\* (C)

3.1 General: This section sets forth the regulations and order related charges for Access Service Requests (ASR) for Switched and Special Access Service\*, as defined in this price list. These charges are in addition to other applicable charges set forth in other sections of this price list. (C)

3.1.1 Ordering Conditions: All services offered under this price list will be ordered using an ASR. The format of the ASR will be as specified in the industry Access Service Order Guidelines, unless otherwise specified herein. A Customer may order any number of services of the same type and between the same Premises on a single ASR. All details for services for a particular order must be identical.

The Customer shall provide all information necessary for the Company to provide and bill for the requesting service. When placing an order for Access Service, the Customer shall provide the following minimum information:

- a. Customer name and Premise(s) address(es);
- b. Billing name and address (when different from Customer name and address);
- c. Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiating, order confirmation, interactive design, installation and billing.

The order date (Application Date) is the date on which the Company receives a firm commitment and sufficient information from the Customer to allow processing of the ASR. The Customer is advised of the critical events in the provisioning process, the Application Date, the Plant Test Date and the Service Commencement Date, at the time the company gives the Customer a Firm Order Confirmation (FOC). The FOC is forwarded to the Customer within 2 business days after the date on which all information needed to process the ASR has been received by the Company.

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(N)

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3. ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE\*

(C)

3.1 General (Cont'd)

3.1.2 Provision of Other Services: Unless otherwise specified herein, all services offered under this price list shall be ordered with an ASR.

With the agreement of the Company, other services may subsequently be added to the ASR at any time, up to and including the service date for the Access Service. When added subsequently, charges for a Design Change as set forth in Section 6.3.3.2 will apply when an engineering review is required.

Additional Engineering is not an ordering option, but will be applied to an ASR when the Company determines that Additional Engineering is necessary to accommodate a Customer request. Additional Engineering will be provided by the Company at the request of the Customer only when a Customer requests additional technical information after the Company has already provided the technical information included on the Design Layout Report as set forth herein. The Customer will be notified when Additional Engineering is required, and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the Customer agrees to the Additional Engineering, a firm order will be established. If the Customer does not want the service or facilities after being notified by the Company that Additional Engineering is required, the Customer may cancel the order and no charges will apply.

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(N)  
(N)

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Issued: May 4, 2020

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22001 Loudoun County Pkwy  
Ashburn, VA 20147

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3. ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE\* (C)

- 3.2 Access Order: An ASR is required by the Company to provide a Customer both Switched and Special Access Service\*, as described herein. An ASR will be required for each new similar service arrangement or group of common circuits. In those cases where the Customer has used Company's Switched and Special Access Service\* without the submission of an ASR, the Customer is responsible for the payment for such services under the terms and conditions of this tariff. (C)

When a customer requests new or additional Switched Access Service, one or more ASR's may be required. The number of orders required is dependent on the type of services and/or facilities being requested. (C)

When placing an order for either Direct Connect Service or Tandem Connect Service, as described in Sections 5.2.3.1.1 and 5.2.3.1.2, respectively, the Customer shall provide all standard ASR ordering information as specified in industry guidelines. The Customer will also be required to provide this information to order additional service for an existing service type. For new Customers ordering Tandem Connect Service, the Customer will only be required to complete an ASR for installation of new service.

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(N)



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3. ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE\* (C)

3.2 Access Order: (Cont'd)

3.2.1 Access Service Date Intervals: Access Service is provided with one of the following Service Date intervals:

- Standard Interval
- Negotiated Interval

The Company will specify a FOC and the Service Commencement Date contingent on the ASR being complete as received. To the extent the Access Service can be made available with reasonable effort, the Company will provide the Access Service in accordance with the Customer's requested interval, subject to the following conditions:

3.2.1.1 Standard Interval: The Standard Interval for Switched and Special Access Service\* will be 10 business days from the Application Date. This interval only applies to standard service offerings for a Customer which is On-Net and at locations where there are pre-existing facilities to the Customer premises. Access Services provided under the Standard Interval will be installed during Company business hours. (C)

3.2.1.2 Negotiated Interval: The Company will negotiate a Service Date Interval with the Customer when:

- 1) The Customer requests a Service Date before or beyond the applicable Standard Interval Service Date; or
- 2) There is no existing facility connecting the Customer Premises with the Company; or
- 3) The Customer requests a service that is not considered by the Company to be a standard service offering (for example, if Additional Engineering is required to complete the order); or
- 4) The Company determines that Access Service cannot be installed within the Standard Interval.

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(N)

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3. ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE\* (C)

3.2 Access Order: (Cont'd)

3.2.1 Access Service Date Intervals: (Cont'd)

3.2.1.2 Negotiated Interval: (Cont'd)

The Company will offer a Service Date based on the type and quantity of Access Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval Service Date, or, when there is no Standard Interval, the Company offered Service Date. All services for which rates are applied on an Individual Case Basis are provided with a Negotiated Interval.

3.2.2 Access Service Request Modifications: The Customer may request a modification of its ASR prior to the Service Commencement Date. All modifications must be in writing using the industry ASR process. The Company, in its sole discretion, may accept a verbal modification from the Customer. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. Charges for access service order modification will apply as set forth below, on a per occurrence basis.

Any increase in the number of Special Access Service\* Channels, Switched Access Service lines, trunks, transport facilities, Out of Band Signaling connections or any change in engineering or functionality of a service will be treated as a new ASR with a new Service Date Interval. (C)

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(N)

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3. ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE\* (C)

3.2 Access Order: (Cont'd)

3.2.2 Access Service Request Modifications: (Cont'd)

3.2.2.1 Service Commencement Date Changes: ASR service dates for the installation of new services or rearrangement of existing services may be changed, but the new service date may not exceed the original Service Commencement Date by more than 30 calendar days. When, for any reason, the Customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Change Charge will apply. In addition, when the Customer submits a request for a Service Date Change that is less than five business days from the date of notification by the Customer, a Service Date Charge and an Expedite Charge will apply. No Expedite Charge will apply if the Customer requests a Service Date Change that is more than 5 business days from the date of request by the Customer but earlier than the original requested Service Commencement Date.

If the Customer requested service date is more than 30 calendar days after the original service date, the order will be canceled by the Company on the 31st day. Appropriate cancellation charges will be applied. If the Customer still requires the service, the Customer must place a new ASR with the Company.

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(N)  
(N)

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Issued: May 4, 2020

Effective: May 8, 2020

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Ashburn, VA 20147

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3. ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE\*

(C)

3.2 Access Order: (Cont'd)

3.2.2 Access Service Request Modifications: (Cont'd)

The Service Date Change Charge will apply on a per order, per occurrence basis for each service date changed. The applicable charges are set forth in Section 6.3.3.2.

3.2.2.2 Design Change Charge: The Customer may request a Design Change to the service ordered. A Design Change is any change to an ASR which requires Engineering Review. An Engineering Review is a review by Company personnel of the service ordered and the requested changes to determine what change(s) in the design, if any, are necessary to meet the Customer's request. Design Changes include such changes as the addition or deletion of optional features or functions, a change in the type of Transport Termination (Switched Access only) or type of Channel interface. Any other changes are not considered Design Changes for purpose of this subsection and will require issuance of a new ASR and the cancellation of the original ASR with appropriate cancellation charges applied.

The Design Change Charge will apply on a per order, per occurrence basis, for each order requiring a Design Change. The applicable charges, as set forth in Section 6.3.3.2, are in addition to any Service Date Change Charges that may apply.

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(N)  
(N)

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3. ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE\*

(C)

3.2 Access Order: (Cont'd)

3.2.2 Access Service Request Modifications: (Cont'd)

3.2.2.3 Expedited Order Charge: When placing an Access Order for service(s) for which a Standard Interval exists, a Customer may request a Service Commencement date that is earlier than the Standard Interval Service Date, in which case an Expedite Charge will apply. The Expedite Charge will not apply if the new Service Commencement Date is more than five days from the date of the request to the Company of the expedited order request. The request for an earlier service date may be received from the Customer prior to the service date. The Company has the exclusive right to accept or deny the Expedite Order request. However if, upon reviewing availability of equipment and scheduled work load, the Company agrees to provide service on an expedited basis and the Customer accepts the Company's proposal, an Expedite Charge will apply.

If the Company is subsequently unable to meet an agreed upon expedited service date, then the Expedite Charge will not apply.

In the event the Company provides service on a expedited basis on the Customer's request, and the Customer delays service or is not ready for delivery of service at the time of installation, a Service Date Change Charge will apply in addition to the Expedite Charge.

In the event that the Customer cancels an expedite request, the Expedite Charge will be added to any applicable Cancellation Charge specified herein.

In the event that the Customer requests a Service Date Change after the Company has received the original expedite request, the Expedite Charge will still apply.

An Expedite Charge will not be applied to orders expedited for Company reasons.

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(N)  
(N)

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3. ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE\* (C)

3.2 Access Order: (Cont'd)

3.2.2 Access Service Request Modifications: (Cont'd)

3.2.2.3 Expedited Order Charge: (Cont'd)

If costs other than additional administrative expenses are to be incurred when the Access Order is expedited, the regulations and charges for Special Construction as set forth in this price list will apply.

The Expedited Order Charge will apply on a per order, per occurrence basis, as specified in Section 6.3.2.

3.2.3 Cancellation of an Access Service Request: A Customer may cancel an ASR for the installation of Switching Access Service at any time prior to notification by the Company that service is available for the Customer's use. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. A Customer may negotiate an extension of the service date of an ASR for installation of new services or rearrangement of existing service, in which case a Service Date Change Charge will apply. However, the new service date cannot exceed the originally established service date by more than 30 calendar days. On the 31st day beyond the original service date, the ASR will be canceled and the appropriate Cancellation Charge will be applied.

Except as stated herein, Cancellation Charges will apply as specified in Section 6.3.3.3.

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(N)  
(N)

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3. ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE\* (C)

3.2 Access Order: (Cont'd)

3.2.3 Cancellation of an Access Service Request: (Cont'd)

If the cancellation occurs prior to the Company's receiving the ASR, no charges shall apply.

A Customer may cancel an ASR for the installation of Special Access Service\* without incurring a charge at any time prior to the acceptance of a Negotiated Interval Service Date by the Customer. Cancellation Charges will apply for Special Access Service\* if the Customer cancels more than 48 hours after the Application Date. Cancellation Charges for Expedited Orders will be applied for any order canceled from the Application Date forward. (C)

If the Company misses a service date for a Standard or Negotiated Interval Access Order by more than 30 days due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the Company shall not be liable for such delay and the Customer may cancel the ASR without incurring cancellation charges. (C)

3.2.4 Minimum Period of Service: The minimum period for which Access Service is provided and for which charges are applicable is one month.

3.2.4.1 The following changes will be treated as a discontinuance of the existing service and a request for installation of a new service. All associated Non-Recurring Charges will apply for the new service, and a new minimum period will be established:

- (1) A change in the identity of the Customer of record;
- (2) A move by the Customer to a different building;
- (3) A change in type of service;
- (4) A change in Switched Access Service Interface (i.e., DS1 or DS3);
- (5) A change in Switched Access Service Traffic Type;
- (6) A change in type of Special Access Service\* Channel Termination; (C)
- (7) A change from 2-point to multipoint Special Access Service\*. (C)

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3. ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE\* (C)

3.2 Access Order: (Cont'd)

3.2.4 Minimum Period of Service: (Cont'd)

3.2.4.2 When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. The Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service, the charge for a month or fraction thereof is the applicable minimum monthly charge for the capacity made available to the Customer.

For Special Access Service\* facilities, the charge for a month or fraction thereof is the applicable monthly charge for the service as set forth in this price list. (C)

All applicable Non-Recurring Charges for the service will be billed in addition to the Minimum Period Charge.

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(N)

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6. RATES AND CHARGES (Cont'd)

6.2 Special Access Service\*

(C)

6.2.1 General

Rates are composed of three elements which may apply to a Customer's service, depending upon the specific service requested and its location.

6.2.1.1 The channel termination rate element provides for the termination of the communications path at the Customer designated location. One channel termination charge applies for each Customer designated location at which a channel is terminated.

6.2.1.2 The channel mileage rate element is determined by the Vertical and Horizontal Coordinates ("V & H") method, as set forth in the National Exchange Company Association Price list, F.C.C. No 4. When the calculation results in a fraction of a mile, the total is rounded up to the next whole mile before applying the rate.

6.2.1.3 Optional Features for which charges are applied only include multiplexing.

6.2.2 Voice Grade Service

There are two types of Voice Grade Services. The service is compatible with either 2-wire ground start and loop start equipment or 4-wire E/M signaling equipment. 4-wire supports analog data transmission speeds of up to 19.2 Kbps. The rates for Voice Grade channels as described in 4.2.2 are as follows:

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(N)

(N)

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6. RATES AND CHARGES (Cont'd)

6.2 Special Access Service\* (Cont'd)

(C)

6.2.2 Voice Grade Service (Cont'd)

6.2.2.1 Voice Grade Service Rates :

Channel Termination per point of termination	RECURRING PER MONTH
- 2 wire voice/analog data	\$21.15
- 4 wire voice/analog data	\$31.90

  

Channel Termination, per point of termination	NON-RECURRING CHARGE
- 2 wire voice/analog data	\$270.00
- subsequent, same location	\$100.00
- 4 wire voice/analog data	\$275.00
- subsequent, same location	\$105.00

In addition to Channel Termination Charges, Channel Mileage Charges (both recurring and non-recurring) may apply as determined on an individual case basis.

6.2.2.2 This service consists of making Voice Grade capacity available on a 24-hour per day, 7 days per week basis.

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(N)  
(N)

6. RATES AND CHARGES (Cont'd)

6.2 Special Access Service\* (Cont'd)

(C)

6.2.3 Digital Data Service

Digital Data Service is provided at transmission rates of 2.4, 4.8, 9.6, 56 and 64 Kbps.

6.2.3.1 This service consists of making DS-0 capacity available on a 24-hour per day, 7 days per week basis.

6.2.3.2 Digital Data Services

Channel Termination, Per point of termination	RECURRING PER MONTH
2.4 Kbps	\$49.35
4.8 Kbps	\$49.35
9.6 Kbps	\$49.35
19.2 Kbps	\$49.35
56 Kbps	\$69.10
64 Kbps	\$69.10

In addition to Channel Termination Charges, Channel Mileage Charges (both recurring and non-recurring) may apply as determined on an individual case basis.

Channel Termination, per point of termination	NON-RECURRING
2.4 Kbps	\$350.00
4.8 Kbps	\$350.00
9.6 Kbps	\$350.00
19.2 Kbps	\$350.00
56 Kbps	\$350.00
64 Kbps	\$350.00
Subsequent, same location	
2.4 Kbps	\$99.00
4.8 Kbps	\$99.00
9.6 Kbps	\$99.00
19.2 Kbps	\$99.00
56 Kbps	\$99.00
64 Kbps	\$99.00

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6. RATES AND CHARGES (Cont'd)

6.2 Special Access Service\* (Cont'd)

(C)

6.2.4 DS-1 Service

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video.

6.2.4.1 This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

6.2.4.2 DS-1 Rates

	RECURRING PER MONTH
Channel Termination per point of termination	\$140.90
Channel Mileage	
-fixed	\$64.35
- per mile	\$27.95
Optional Features	
- multiplexing, DS-1 to DS-0	ICB
	NON RECURRING CHARGES
Channel termination per point of termination	\$745.00
Subsequent, same locations	\$335.00
Optional Features	
- multiplexing, DS-1 to DS-0	ICB

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(N)  
(N)

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6. RATES AND CHARGES (Cont'd)

6.2 Special Access Service\* (Cont'd)

(C)

6.2.5 DS-3 Service

DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 Voice, Analog Data or Digital Data Channels.

6.2.5.1 The service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

6.2.5.2 DS-3 Rates

	RECURRING PER MONTH
Channel Termination per point of termination	\$2,000.00
Channel Mileage -fixed	\$1,550.00
- per mile	\$140.00
Optional Features - multiplexing, DS-3 to DS-1	ICB
	NON RECURRING CHARGES
Channel termination per point of termination	\$1,811.00
Subsequent, same locations	\$1,190.00
Optional Features - multiplexing, DS-3 to DS-1	ICB

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6. RATES AND CHARGES (Cont'd)

6.2 Special Access Service\* (Cont'd)

(C)

6.2.6 Service Calls

When a Customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, the Customer may be responsible for payment of a charge calculated from the time Company's personnel are dispatched to the Customer Premise until the work is completed.

6.2.6.1 Service Call Charge Rates

per technician                      ICB

6.2.7 Individual Case Basis Arrangements

The Company may, in response to a bona fide request from a potential customer or User, develop a bid for services offered in this Price list, or a bid for a Special Service Arrangement not currently offered by the Company. Prices quoted in response to such requests may be different from those in effect in this Price list. An Individual Case Basis arrangement will be offered to the subscriber for acceptance in writing. Such Individual Case Basis Arrangements will specify, among other things, the length of service, minimum volume of service required, and rate and charges for the proposed service.

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6. RATES AND CHARGES, (CONT'D.)

6.3 Switched Access Services (Cont'd)

6.3.3 Rates and Charges (Cont'd)

6.3.3.3 Cancellation Charges (Per Order)

ICB

6.3.3.4 Switched Access

6.3.3.4.1 Entrance Facility Charge - State of Florida

**Per DS1** - The rates and charges for DS1 Entrance Facilities are the charges set forth for the Company's DS1 Special Access Service\*\* as specified in Section 6.2.4.2 of this price list. (C)

**Per DS3** - The rates and charges for DS3 Entrance Facilities are the charges set forth for the Company's DS3 Special Access Service\*\* as specified in Section 6.2.5.2 of this price list. (C)

6.3.3.4.2 End Office Switching Charge

Per Access Minute of  
Originating Use  
\$0.022595

Per Access Minute of  
Terminating Use  
See Note 1\*

6.3.3.4.3 Tandem Switched Transport Charge

Per Access Minute of  
Originating Use  
\$0.000760

Per Access Minute of  
Terminating Use  
See Note 1\*

6.3.3.4.4 Tandem Switching

Per Access Minute of  
Originating Use  
\$0.0005

Per Access Minute of  
Terminating Use  
See Note 1\*

6.3.3.4.5 End Office Trunk Port

Per Access Minute of  
Originating Use  
\$0.00040000

Per Access Minute of  
Terminating Use  
See Note 1\*

6.3.3.4.6 Tandem Facility

Per Access Minute, Per Mile of  
Originating Use  
\$0.00001000

Per Access Minute, Per Mile of  
Terminating Use  
See Note 1\*

\*Note 1 – Terminating switched access rates are billed at Company's tariffed interstate rates found in XO Communications, LLC FCC Tariff No. 1 which may be viewed at [www.xo.com/legal-and-privacy/public-policy/xo-state-tariffs/](http://www.xo.com/legal-and-privacy/public-policy/xo-state-tariffs/).

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6. RATES AND CHARGES (Cont'd)

6.3 Switched Access Services (Cont'd)

6.3.4 Special Construction

6.3.4.1 Basis for Rates and Charges

Rates and charges for Switched Access Special Construction are the same as rates and charges for Special Access Service\* and are specified in Section 6.1.1 and 6.1.2 preceding. (C)

6.4 Individual Case Basis Arrangements

At the option of the Company, service may be offered through a contract on an individual case basis to meet specialized requirements of the Customer not contemplated in this price list. The terms of each contract shall be mutually agreed upon between the Customer and company and may include discount off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for two months after the initial offering to the first contract customer for any given set of terms. Unless otherwise specified, the regulations for such arrangements will be in addition to the regulations specified in the Company's applicable price list(s). Rates charged for individual case basis arrangements are set forth in Section 6.4.1

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(N)