



November 25, 2020

**Advice No. 16**

Mr. Cayce Hinton, Director  
Office of Industry Development & Market Analysis  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Dear Mr. Hinton:

Enclosed please find the revised tariff page to Frontier Communications of the South, LLC, Lifeline Services Tariff No. 3, issued November 25, 2020, to become effective December 1, 2020, subject to the Public Service Commission approval, as follows:

Section 2

Third Revised Sheet 3

The purpose of this filing is to reduce the Federal Lifeline support for voice-only Lifeline service from \$7.25 per month per Lifeline subscriber to \$5.25, as a result of the FCC's Lifeline Modernization Order, WC Docket No. 11-42, issued April 27, 2016.

If you have a question regarding this filing, please call me at (585) 777-4717.

Sincerely,

*/s/ Leslie Zink*

Leslie Zink  
Sr. Manager, Pricing & Tariffs

LZ/lms  
Enclosures

LIFELINE SERVICES

Frontier Communications of the South, LLC

Florida PSC – Tariff No. 3

Section 2  
Third Revised Sheet 3  
Cancels Second Revised Sheet 3

LIFELINE ASSISTANCE

B. Lifeline Assistance Plan (Continued)

3. Rates and Charges

a. A total credit amount applies to the Lifeline customer's monthly bill as follows:

	<u>Broadband <sup>1</sup></u> <u>Monthly Credit</u>	<u>Voice <sup>2</sup></u> <u>Monthly Credit</u>	
Federal Lifeline Credits:			
Federal Lifeline Support Credit	\$9.25	\$5.25	(R)

b. A secondary service order charge does not apply when an existing customer converts their service to Lifeline Assistance.

c. All recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.

d. When a customer is no longer eligible for Lifeline service, the Lifeline credit amount specified in a. preceding, will be discontinued and, if requested by the customer, Transitional Lifeline Assistance will be applied for a period of 1 year. At the end of the 1-year period, regular tariffed rates and charges apply.

C. Transitional Lifeline Assistance Program

1. General

Transitional Lifeline Assistance is a state program, which provides a 30% reduction of the applicable monthly exchange flat rate for Residential Basic Local Service for subscribers who no longer qualify for the Lifeline Assistance Plan.

2. Regulations

A Lifeline Assistance subscriber who requests this service will receive a discounted rate for a period of one (1) year from the date the subscriber ceases to be qualified for the Lifeline Assistance Program.

<sup>1</sup> Broadband = service that includes qualifying broadband service.

<sup>2</sup> Voice = voice service with no qualifying broadband service as defined by 47 C.F.R., Section 54.403 (a)(2).