

Alternative Local Exchange Service

TITLE SHEET

ALTERNATIVE LOCAL EXCHANGE SERVICES PRICE LIST

This price list contains the descriptions, regulations, service standards and rates applicable to alternative local exchange telecommunications services provided by OneStar Communications, LLC with principal offices at 7100 Eagle Crest Blvd., Evansville, Indiana 47715. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED:

EFFECTIVE:

BY :

Ami Larrison, Director of Regulatory Affairs
OneStar Communications, LLC
7100 Eagle Crest Blvd
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APR 8 2002

Alternative Local Exchange Service

CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION	SHEET	REVISION
1	Original	26	Original
2	Third Revised*	27	Original
3	Original	28	Original
4	Original	29	Original
5	Original	30	Original
6	Original	31	First Revised
7	Original	32	First Revised
8	Original	33	Original
9	Original	34	Original
10	Original	35	Original
11	Original	36	Original
12	Original	37	Original
13	Original	38	Original
14	Original	39	Original
15	Original	40	Original
16	Second Revised	41	Original
17	First Revised	42	Original
18	Original	43	Original
19	Original	44	Original
20	Original	45	Second Revised
21	Original	46	Original
22	Original	47	Second Revised
23	Original	48	Original*
24	Original	49	Original*
25	Original		

* Indicates new or revised sheets

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SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

D - Delete Or Discontinue

I - Change Resulting In An Increase To A Customer's Bill

M - Moved From Another Price List Location

N - New

R - Change Resulting In A Reduction To A Customer's Bill

T - Change in Text Or Regulation But No Change In Rate Or Charge

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PRICE LIST FORMAT SHEETS

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their price list approval process, the most current sheet number on file with the Commission is not always the price list page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are various levels of paragraph coding. Each level of coding is subservient to its next higher level as follows:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).

D. Check Sheets - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing. The check sheet lists the sheets contained in the price list, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The price list user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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EXCHANGE SERVICE LIST

The Company will provide local exchange service throughout the State of Florida. Local calling areas will coincide with those of the Incumbent Local Exchange Carrier (ILEC), unless otherwise specified.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

ACCESS CODE - Denotes a uniform code assigned by the Company to an individual Customer. The code has the form 101XXXX, 950-0XXX, or 950-1XXX.

ACCESS LINE - An arrangement which connects the customer's location to the Company's network switching center.

ACCESS SERVICE - Switched Access to the network of an Interexchange Carrier for the purpose of originating or terminating communications.

ACCESS SERVICE REQUEST (ASR) - The industry service order format used by Access Service Customers and access providers as agreed to by the Ordering and Billing forum.

ACCESS TANDEM - A switching system that provides a traffic concentration and distribution function for originating or terminating traffic between end offices and a Customer's premises.

AUTHORIZATION CODE - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

AUTHORIZED USER - A person, firm, corporation or other entity that either is authorized by the Customer to use Access Services or is placed in a position by the customer, either through acts or omissions, to use Access Services.

CARRIER OR COMMON CARRIER - Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

CENTRAL OFFICE - A local Company switching system where exchange service Customer station loops are terminated for purposes of interconnection to each other and to trunks.

CHANNEL - A communications path between two or more points of termination.

COMMUNICATIONS SYSTEM - Denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Company.

COMPANY - OneStar Communications, LLC

CONSTRUCTIVE ORDER - Delivery of calls to or acceptance of calls from the Company's End User locations over Company-switched local exchange services constitutes a Construction Order by the Customer to purchase switched access services as described herein. Similarly, the selection by a Company's End User of the Customer as the Presubscribed IXC constitutes a Constructive Order of switched access by the Customer.

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Alternative Local Exchange Service

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd)

CUSTOMER – Any individual, partnership, association, corporation or other entity which subscribes to the services offered under this Price List, including both Interexchange Carriers and End Users.

CUSTOMER DESIGNATED PREMISES – The premises specified by the Customer for termination of Access Services.

DAY - From 8:00 AM up to, but not including 5:00 PM local time Monday through Friday.

EVENING - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

END USER – Any Customer of an intrastate telecommunications service that is not a Carrier or Common Carrier, except a Carrier shall be deemed to be an End User when such Carrier uses a telecommunications service for administrative purposes. A person or entity that offers telecommunications service exclusively as a reseller shall be deemed to be an End User if all resale transmissions offered by such reseller originate on the premises of such reseller when making such service available to others, directly or indirectly.

EXCHANGE – A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

FACILITIES – Denotes any cable, poles, conduit, carrier equipment, wire center distribution frames, central office switching equipment, etc. utilized to provide the service offered under this Price List.

HOLIDAYS – The Company's recognized holidays are New Year's Day, Martin Luther King, Jr. Day, Presidents Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day.

INTERSTATE COMMUNICATIONS – Any communications that crosses over a state boundary. Interstate Communications includes Interstate and international communications.

INTRASTATE COMMUNICATIONS – A communication, which originates and terminates within the same state and is subject to oversight by a state regulatory commission as provided by the laws of the state involved.

LOCAL ACCESS AND TRANSPORT AREA (LATA) – A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LOCAL CALLING AREA – A geographical area, as defined in the Company's local or general exchange service Tariff in which an End User may complete a call without incurring toll usage charges.

NIGHT/WEEKEND – From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

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SECTION 2 – RULES AND REGULATIONS

2.1 Undertaking of the Company.

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this price list.

The Company installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this price list. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise stated, and are available twenty-four hours per day, seven days per week.

2.2 Limitations.

2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment and provisions of this price list. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this price list.

2.2.2 The Company's reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control: or when the Customer is using service in violation of the law or the provisions of this price list, or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.4 The Company reserves the right to discontinue furnishing service, or limit the use of service, or to impose requirements on Customers as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse affect on the business or economic feasibility of providing service, as determined by OneStar, in its reasonable judgement.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.2 Limitations (Cont'd.)

- 2.2.5 Services may be limited or discontinued by OneStar, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Authorization Codes, when OneStar deems it necessary to take such action to prevent unlawful use of its service. OneStar will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated.
- 2.2.6 The Company reserves the right to refuse to process Third Party Billed calls when the billed party and/or standard validation techniques do not confirm acceptance, or based on characteristics of the originating location.
- 2.2.7 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an ALEC carrier from the Florida Public Service Commission.

2.3 Assignment or Transfer

All Service provided under this price list is directly or indirectly controlled by the Company and neither the Customer nor its Authorized Users may transfer or assign the use of service without express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all conditions of service.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.4 Liabilities of the Company

- 2.4.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.
- 2.4.2 In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including lost revenue or profit) of any kind whatsoever regardless of the cause or foresee ability thereof.
- 2.4.3 When the services or facilities of other common carriers are used separately or in conjunction with the Company's facilities or equipment in establishing connection to points no reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or their agents, servants or employees.
- 2.4.4 The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Public Service Commissions Rules and Regulations.
- 2.4.5 The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, the Customer's agents, or Authorized Users, or by facilities or equipment provided by the Customer.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.4 Liabilities of the Company, (Cont'd.)

2.4.6 The Company shall not be liable for any claim, loss, or refund as a result of loss, theft or fraudulent use of Authorization Codes or Personal Identification Number issued for use with the Company's services.

2.3.2 The Company shall be indemnified and held harmless by the customer against:

- A. Claims for libel, slander, infringement of copyright, or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment;
- B. Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or systems of the Customer; and
- C. All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out on any act or omission of the Customer, the Customer's agents or Authorized Users, in connection with any service or facilities or equipment provided by the Company.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.5 Minimum Period**

The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless otherwise specified in this price list or by mutually agreed upon contract. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether is service is used or not.

2.6 Interruption of Service.

2.6.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.

2.6.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.

2.6.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit = A/B x C

"A" - outage time in days

"B" - total days in month

"C" - total monthly charge for affected facility

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.7 Disconnection of Service by Carrier.

The Company, upon five (5) working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.7.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.7.2 A violation of any regulation governing the service under this price list.
- 2.7.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.7.4 The company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Rule 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.8 Deposits

The Company reserves the right to examine the credit record of the Customer. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit, which the Company may apply against overdue charges.

2.9 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.10 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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Alternative Local Exchange Service

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.11 Billing and Payment of Calls****2.11.1 Responsibility for All Charges**

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users, including non-recurring charges or service charges associated with service and facilities furnished. Charges for installations, service connections, moves and rearrangements are payable upon demand to the Company or its authorized agent.

2.11.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

- A. All service, installation, monthly Recurring Charges and Non-Recurring Charges are due within 30 days of receipt.
- B. The Company shall present bills for Recurring Charges monthly to the Customer, for the month in which service is provided.

2.11.3 Late Payment Charges

Interest charges of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

2.11.4 Dishonored Payment Charge

Customers whose payment is returned for insufficient funds, rejected for inactive account, or otherwise not processed for payment as promised by the Customer will be subject to a \$25.00 charge. Such charge will be applicable on each occasion when the Company is unable to process such payment. (C)

2.11.5 Extra Credit

Business customers are eligible for the Extra Credit program. In order to be eligible, customers must meet the criteria in either option a or option b listed below.

- a) The customer must be a new subscriber.
- b) A current customer must agree to move from a month-to-month status to a one, two, or three-year term agreement or to increase the length of his or her current term agreement to a longer term agreement.

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

ISSUED: 07/16/03
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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

(N)

2.11.5 Extra Credit (cont'd.)

Extra Credit customers will have a credit of \$38.00 per line applied to their first month's bill. Customers under term agreement who terminate their local service before fulfilling their term agreement will have the \$38.00 credit billed back to them upon the termination of their account. Month-to-Month customers who terminate in less than a year will have the \$38.00 credit billed back to them upon the termination of their account.

(N)

2.12 Restoration of Service

If a service is disconnected by the Company in accordance with the provisions of the price list, and later restored, restoration of service will be subject to all applicable installation charges.

2.13 Disputed Bills

In the case of a billing dispute between a Customer and the Company for service furnished to the Customer, disputed amount, request, and the Company shall comply with the request, an in-depth investigation and review of the disputed amount. The Company shall communicate to the Customer the results of such investigation and review as soon as reasonably possible. The undisputed portion of the bill and subsequent bills must be paid on a timely basis or service shall be subject to cancellation.

ISSUED: June 12, 2002

EFFECTIVE: June 13, 2002

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.14 Equipment

- 2.14.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible to ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.
- 2.14.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others, to disconnect, rearrange, remove, and attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- 2.14.3 Equipment the Company provides or installs at the Customer premises for use in connection with services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- 2.14.4 The Customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- 2.14.5 The Company shall not be responsible for the installation, operation or maintenance of any customer-provided equipment. Where such equipment is connected to the facilities furnished pursuant to this price list, the responsibility of the Company shall be limited to the furnishing of facilities offered under this price list and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by customer-provided equipment.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.14 Equipment, (Cont'd.)

2.14.6 Upon reasonable notification to the Customer and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in the section for the installation, operation and maintenance of customer-provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.

2.14.7 Title to all facilities provided by the Company under this price list shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

2.15 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this price list.

2.16 Service Implementation

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service. Implementation charges for business services are listed in Section 3.

2.17 Operator Service Rules

The Company will enforce the operator service rules specified by the Commission and by the FCC.

2.18 Telecommunications Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing-impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

For calls received from the Relay Service, the company will, when billing relay calls, discount relay service calls by 50% off of the otherwise applicable rate for a voice non-relay call except that when either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60% off of the otherwise applicable rate for a voice non-relay call.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.19 Service Quality

As a reseller, the quality of service provided to the companies and users will be equal to that received from the Company's underlying carrier.

2.20 Cancellation of Service by Customer

Customers can cancel basic local exchange service by providing written or oral notification to the Company.

For cancellation of Private Branch Exchange (PBX) service, the customer must provide five (5) working days written notice of cancellation to the Company.

2.21 Minimum Call Completion Rate

Customers can expect a call completion rate (number of calls completed divided by the number of calls attempted) of 90% during peak use periods for all FG D services (1+ dialing).

2.22 Access to 911 Emergency Services

The Company will provide, at no cost to the customer, 911 emergency services access at levels equal to the service provided by the ILEC. Access to 911 will be maintained during temporary disconnections for nonpayment of a residential subscribers local service.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES

3.1 Timing of Calls

3.1.1 When Billing Charges Begin and End For Phone Calls

The customer's usage charge is based on the actual usage of the Company's network. Call timing begins when a valid connection, as determined by the return of hardware or software answer supervision, is established between the calling telephone and the called telephone station. When software answer supervision is employed, up to sixty (60) seconds of ringing is allowed before timing starts.

Call timing ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" and the calling station does not, chargeable times ends when the network connection is released by automatic timing equipment in the telephone network or by the Company operator.

3.1.2 Billing Increments

The billing increments for each service is set forth in the individual product rate section.

3.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

3.1.4 Uncompleted Calls

There shall be no charges for uncompleted calls.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.2 Determining Applicable Rate in Effect.

For the initial minute, the rate applicable at the start of chargeable time at the calling station applies. For additional minutes, the rate applicable is that rate which is in effect at the calling station when the additional minute(s) begin. That is, if chargeable time begins during the Day Period, the Day Rate applies to the initial minute and to any additional minutes that the call continues during the rate period. If the call continues into a different rate period, the appropriate rates from that period apply to any additional minutes occurring in that rate period. If an additional minute is split between two rate periods, the rate period applicable at the start of the minute applies to the entire minute.

3.5 Local Service Areas

The Company will provide Local Exchange Service in the entire State of Florida. Local calling service areas will coincide with those of the ILEC, unless otherwise specified.

Installation, monthly recurring and per minute usage charges will apply to the Company's local exchange services. An addition per-call operator service charge will apply for operator-assisted calling.

3.6 Product Descriptions

3.6.1 Business Services

Business Services are offered for local calling using the facilities of the Company and/or those of other authorized Local Exchange Carriers. Business Services are offered primarily to the following:

1. Offices, stores, factories, mines and all other places of a strictly business nature;
2. Offices of hotels, boarding houses, apartment houses, colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries, churches, and other institutions; and
3. Services terminating solely on the secretarial facilities of a telephone answering bureau.

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)**3.6 Product Descriptions, (Cont'd.)****3.6.1 Business Services, (Cont'd.)****A. Business Exchange Line Service**

Business Exchange Line Service provides a facility from a Customer's location to the Company's Central Office and gives the Customer the ability to complete local and long distance calls. This service provides the Customer with local calling service either at a flat monthly rate or a measured service. Special rates are offered to customers who purchase this service in conjunction with the Company's Business long distance products. Options available with Business Exchange Line Service include Call Waiting, Call Forwarding, Three-way Calling and Speed Dialing, as well as Class Features. Installation charges apply.

B. Private Branch Exchange (PBX) Service

The Company's PBX Service uses PBX Trunks to connect a customer PBX system or other similar equipment to the Company's Central Office. Standard configurations include Local CO Trunks, Direct Inward Dialing (DID), Direct Outward Dialing (DOD) and Combination Trunks. This service provides Customers with unlimited local calling, rotary/hunting service and Carrier Access. The Company treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks. Service is billed based on monthly usage, together with monthly recurring charges. Special rates are offered to customers who purchase this service in conjunction with the Company's long distance products. Installation charges also apply.

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)**3.6 Product Descriptions, (Cont'd.)****3.6.1 Business Services, (Cont'd.)****C. Optional Business Features****1. Direct Inward Dial (DID) Service**

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DID equipped PBX Trunk or channel. Customer is required to purchase at least one DID number block for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both; assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)**3.6 Product Descriptions, (Cont'd.)****3.6.2 Residential Local Exchange Service**

Residential local exchange service provides the Customer with a single, voice-grade, DTMF communications channel. Each Local Line will include a telephone number, as well as access to the service.

Residence Service is furnished in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; in the study of a clergyman located in a church, in a college fraternity or sorority house, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters.

3.6.3 Directory Listings

For each Customer of Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

3.6.4 Operator-Assisted Services

Operator-assisted services are provided to Customers on a presubscribed basis. Services are also provided to Customers and Users of exchange access lines, which are presubscribed to the Company's interexchange outbound calling services. Various billing arrangements are available with the Company's operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to- Person and Third Party. Monthly and/or usage-sensitive charges apply, as well as per call operator charges.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.6.5 Directory Assistance

Customers and users of the Company's services may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

A credit will be given for calls to Directory Assistance when;

1. The Customer experiences poor transmission or is cut-off during the call,
2. The Customer is given an incorrect telephone number, or
3. The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.7 Business Service

3.7.1 Service Order Charges – PER SERVICE ORDER	MRC	NRC
Line Connection Charge		
- First Line		\$53.20
- Additional Line		\$11.40
Line Change Charge		
- First Line		\$36.01
- Additional Line		\$10.45
Secondary Service Charge		\$18.05
Inside Wire Installation, Maintenance & Repair Service (Customer-Authorized Time & Materials)		
Installation and/or Repair Work (Labor):		
- First hour or fraction thereof		\$90.00
- First hour or fraction thereof		\$120.00
- Each additional 15-minute increment		\$15.00
- Each additional 15-minute increment		\$20.00
- After hours labor charge		\$30.00
3.7.2 Premise Materials		
Prewire (includes wiring and standard outlet)		\$60.00
Prewire (includes wiring and standard outlet)		\$20.00
Installation/rearrangement of jack on existing wire		\$45.00
Installation/rearrangement of jack on existing wire		\$15.00

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)**3.7 Business Service, (Cont;d.)****3.7.2 Premise Materials, (Cont'd.)**

	MRC	NRC
- Installation/rearrangement of exposed wiring and jack		\$70.00
- Installation/rearrangement of exposed wiring and jack		\$42.00
- Maintenance – Replace/repair jack or wire.		\$75.00
- Maintenance – Replace/repair jack or wire.		\$28.00
- Fishing walls at customer request.		\$20.00
- Trouble Isolation		\$60.00
- Trouble Determination		\$55.00
Moves or changes to the Drop Wire and/or protector		\$19.00
Moves, changes, or additions of a Standard Network Interface		\$19.00

3.7.3 Local Line Charges (per local line)
Basic Business Line or PBX Trunk Service
Mandatory Federal, State or Local Charges
Single Line Business Interstate End

User Common Line Charge (EUCL)	\$3.50
Multi-line Business Interstate	
End User Common Line Charge (EUCL)	\$7.90
Dual Party Relay Services Surcharge	\$0.09
Local Number Portability Surcharge, Line	\$0.35
Local Number Portability Surcharge, Trunk	\$3.15
No PIC PICC Charge	
- Single Line Business Interstate	\$1.03
- Multi-Line Business Interstate	\$4.25

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.7 Business Service, (Cont;d.)

	MRC	NRC	Usage
3.7.4 Direct Inward Dial (DID) Service			
Group of 20 DID Numbers	\$3.80	\$869.25	
- Each additional group of 20 DID numbers	\$3.80	\$14.25	
- Non-Consecutive DID numbers, each	\$0.19	\$2.09	
Direct In Dialing Trunk Termination, each inward only trunk		\$20.71	\$85.50
Direct In Dialing Trunk Termination, each combination trunk with call transfer	\$42.75	\$237.50	
Multifrequency Pulsing option, each trunk	\$7.12		
Dual Tone Multifrequency Pulsing option, each trunk	\$7.12		
Group of 20 DID Reserved Numbers			
- Each additional group of 20 Reserved - DID Numbers	\$3.80	\$869.25	
- Non-Consecutive Reserved DID numbers, each	\$0.19	\$2.09	
3.7.5 Local Measured and Extended Calling Service Usage			
Local Measured Usage			\$0.12/Call
Extended Calling Service			\$0.06/Minute
Available Features –			
Anonymous Call Rejection	\$3.80		
BusyConnect (Per use activation)			\$0.71
Call Block	\$5.23		
Call Forwarding, Busy Line			
- Basic Feature	\$4.51		
- Customer Control	\$7.60		
Multipath	\$4.51		

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.7 Business Service, (Cont;d.)

	MRC	NRC	Usage
3.7.5 Local Measured and Extended Calling Service Usage, (Cont'd.)			
Remote Access	\$9.50		
Call Return	\$6.18		
Call Return (per use activation)			\$0.71
Call Selector	\$5.23		
Call Tracing	\$6.65		
Call Tracing (per use activation)			\$3.32
Call Waiting	\$6.65		
Caller ID			
- Basic	\$10.45		
- Deluxe	\$10.45		
- Enhanced	\$16.15		
- Enhanced with Call Management	\$17.10		
 Customized Code Restrictions and Other Blocking Features			
- Option 1, per line	\$4.27	\$9.50	
- Option 1, per PBX trunk	\$5.22	\$9.50	
- Option 1 – ECS Restricted, per line	\$4.27	\$9.50	
- Option 1 – ECS Restricted, per PBX trunk	\$5.22	\$9.50	
- Option 2, per line	\$4.27	\$9.50	
- Option 2, per PBX trunk	\$5.22	\$9.50	
- Option 3, per line	\$4.27	\$9.50	
- Option 3, per PBX trunk	\$5.22	\$9.50	
- Option 4		N/C	
- Option 5		N/C	
- Option 6		N/C	
- Call Return PPU Blocking		N/C	

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.7 **Business Service, (Cont;d.)**

	MRC	NRC	Usage
3.7.5 Local Measured and Extended Calling Service Usage, (Cont'd.)			
- Caller ID Blocking (per use)	N/C		
- Caller ID Blocking (permanent)	N/C		
- Collect Selective Number Blocking	N/C		(T)
- Repeat Dialing PPU Denial	N/C		
- Third Party Billing Blocking	N/C		
- Three-way Calling PPU Blocking	N/C		
Flexible Call Forwarding	\$10.45		
Flexible Call Forwarding with Audio			
Calling Name	\$11.40		(Z) (T)
Hunting	\$10.00		(T)
Distinct Ring			(T) (I)
- 1 # Only	\$10.00		(T) (I)
- 1 st # of 2	\$12.00		(N)
- 2 # of 2	-----		
Preferred Call Forwarding	\$5.70		
Remote Call Forwarding	\$11.40	\$18.05	
Changes made to Remote Call			
- Forwarding number	\$18.05		(I)
Repeat Dialing	\$6.00		
Repeat Dialing (per use activation)			\$0.71
Speed Calling (8 codes)	\$4.75		
Speed Calling (30 codes)	\$5.23		
Three-way Calling	\$5.70		
Three-way Calling (per use activation)			\$0.71
Three-way Calling with Transfer	\$6.65		(D)
			(D)
			(D)
			(D)
			(D)
Call Forward Don't Answer	\$4.51		
- Ring Control	\$4.51		
- Customer Control	\$7.60		
- Multi-path	\$4.51		
Call Forward Ring Control	\$4.51		
Call Forward Variable Multi-path	\$4.51		
Surrogate Client Number	\$2.85		

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.7	<u>Business Service, (Cont;d.)</u>	MRC	NRC	Usage	
	3.7.6 Local Operator Services				
	Local and IntraLATA Directory Assistance			\$0.25	
	Directory Assistance Call Completion				
	- Calling Party Pays			\$0.30	
	- Called Party Pays	\$10.00		\$0.25	
	- Called Party Pays	\$50.00		\$0.15	
	Person to Person			\$3.25	
	Station to Station – Customer Dialed			\$0.75	
	Station to Station – Operator Assisted			\$1.75	
	Busy Line Verification			\$0.35	
	Emergency Interrupt Service			\$0.45	
	Interception of Service	N/C			
	Interception of DID Service	\$15.20			
	Directory Listings				
	Primary Listing	N/C			
	Non-Published (Private) Service	\$3.50			(I)
	Non-Published Service – No Charge	N/C			
	Non-Listed (Semi-Private) Service	\$0.70			
	Non-Listed (Semi-Private) Service – No Charge	N/C			
	Additional Listing (Business and Residential)	\$1.20			(T)
	Access Service Listing	\$1.20			
	Alternate Listing	\$1.20			
	Change Listing		\$18.05		
	Cross Reference Listing	\$1.20			
	Foreign Listing	\$1.20			
	Special Text Listing	\$1.20			
	Vanity Name Service Listing	\$3.50			
	Inside Wire Maintenance Plan	\$5.00			
	 PIC Change Charge				
	InterLATA		\$5.00		
	IntraLATA		\$5.00		
	 PIC Freeze				
	Per Line	N/C	N/C		

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Alternative Local Exchange Service**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)****3.8 Residential Service****3.8.1 Line Cost, Connections and Features**

3.8.1A Monthly Recurring Charge Flat Rate Service	\$7.30-\$10.65
---	----------------

3.8.2 Complete Choice

1. Per Line	\$28.00
2. Per Two Line Package	\$54.50
3. Per Three Line Package	\$81.00

3.8.3 Area Plus Service

1. Per Line w/o Complete Choice	\$30.00
2. Per Line with Complete Choice Option	\$46.00
3. Per Two Line Package with Complete Choice Option	\$90.50
4. Per Three Line Package with Complete Choice Option	\$135.00
5. Call Forwarding	\$3.00
6. Call Forward Busy Line	\$1.00
7. Call Forward Don't Answer	\$1.00
8. Call Waiting	\$4.10
9. Call Return	\$4.00
10. Caller ID with Number Delivery	\$6.00
11. Caller ID with Name and Number D	\$7.50
12. Speed Dialing 8	\$2.00
13. Three Way Calling	\$4.00
14. Verification Request	\$0.35
15. Emergency Interrupt Request	\$0.45

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.8 Residential Service, (Cont'd.)

3.8.4 Subscriber Line Charge

- | | | |
|----|-------------|-------------|
| 1. | Single Line | \$3.50 |
| 2. | Multi Line | \$2.75/Line |

3.8.5 Line Connection Charges

- | | | |
|----|-----------------|---------|
| 1. | First Line | \$40.00 |
| 2. | Additional Line | \$12.00 |

3.8.6 Line Change Charge

- | | | |
|----|-----------------|---------|
| 1. | First Line | \$23.00 |
| 2. | Additional Line | \$11.00 |

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Alternative Local Exchange Service**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)****3.9 Calling Plans**

Calling plans are applicable to business and residential customers.

3.9.1 Flat Rate Schedule – Month To Month

Rate Group	Flat Rate	Rotary Service	Flat and Rotary Service Combined	PBX, Combination DID, Inward or Outdial Trunk Service	DID Trunk Combination
1	\$19.80	\$6.40	\$26.20	\$33.66	\$67.32
2	\$20.80	\$6.73	\$27.53	\$35.36	\$70.72
3	\$21.90	\$7.08	\$28.98	\$37.23	\$74.46
4	\$22.90	\$7.41	\$30.31	\$38.93	\$77.86
5	\$23.85	\$7.71	\$31.56	\$40.55	\$81.10
6	\$24.90	\$8.05	\$32.95	\$42.33	\$84.66
7	\$25.75	\$8.33	\$34.08	\$43.78	\$87.56
8	\$26.60	\$8.60	\$35.20	\$45.22	\$90.44
9	\$27.40	\$8.86	\$36.26	\$46.58	\$93.16
10	\$28.00	\$9.06	\$37.06	\$47.60	\$95.20
11	\$28.60	\$9.25	\$37.85	\$48.62	\$97.24
12	\$29.10	\$9.41	\$38.51	\$49.47	\$98.94
X1	\$28.63	\$9.88	\$38.51	\$48.66	\$97.33
X2	\$29.81	\$10.28	\$40.09	\$50.69	\$101.38
X3	\$31.13	\$10.73	\$41.86	\$52.91	\$105.83

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.9 Calling Plans, (Cont'd)

3.9.2 Measured Rate Schedule – Month To Month

Rate Group	Measured Rate	Rotary Service	Measured and Rotary Service Combined	PBX, Combination First or Outdial Trunk	PBX, Combination or Outdial Additional Trunk No Call Allowance	DID Trunk Combination
1	\$14.71	\$6.40	\$21.11	\$15.26	\$7.63	\$67.32
2	\$15.46	\$6.73	\$22.19	\$16.01	\$8.01	\$70.72
3	\$16.29	\$7.08	\$23.37	\$16.84	\$8.42	\$74.46
4	\$17.04	\$7.41	\$24.45	\$17.59	\$8.79	\$77.86
5	\$17.75	\$7.71	\$25.46	\$18.30	\$9.15	\$81.10
6	\$18.54	\$8.05	\$26.59	\$19.09	\$9.54	\$84.66
7	\$19.18	\$8.33	\$27.51	\$19.73	\$9.86	\$87.56
8	\$19.81	\$8.60	\$28.41	\$20.36	\$10.18	\$90.44
9	\$20.41	\$8.86	\$29.27	\$20.96	\$10.48	\$93.16
10	\$20.86	\$9.06	\$29.92	\$21.41	\$10.71	\$95.20
11	\$21.31	\$9.25	\$30.56	\$21.86	\$10.93	\$97.24
12	\$21.69	\$9.41	\$31.10	\$22.24	\$11.12	\$98.94
X1	\$21.30	\$9.88	\$31.18	\$21.99	\$10.99	\$97.33
X2	\$22.19	\$10.28	\$32.47	\$22.88	\$11.44	\$101.38
X3	\$23.18	\$10.73	\$33.91	\$23.86	\$11.93	\$105.83

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)**3.9 Calling Plans, (Cont'd)****3.9.3 Flat Rate Schedule – One Year Term Plan**

Rate Group	Flat Rate	Rotary Service	Flat and Rotary Service Combined	PBX, Combination First or Outdial Trunk	PBX, Combination or Outdial Additional Trunk No Call Allowance
1	\$17.42	\$5.43	\$23.05	\$29.62	\$59.24
2	\$18.30	\$5.92	\$24.22	\$31.11	\$62.33
3	\$19.27	\$6.23	\$25.50	\$32.76	\$65.52
4	\$20.15	\$6.52	\$26.67	\$34.25	\$68.51
5	\$20.98	\$6.78	\$27.76	\$35.68	\$71.36
6	\$21.91	\$7.08	\$28.99	\$37.25	\$74.50
7	\$22.66	\$7.33	\$29.99	\$38.52	\$77.05
8	\$23.40	\$7.56	\$30.96	\$39.79	\$79.58
9	\$24.11	\$7.79	\$31.90	\$40.99	\$81.98
10	\$24.64	\$7.97	\$32.61	\$41.88	\$83.77
11	\$25.16	\$8.14	\$33.30	\$42.78	\$85.57
12	\$25.60	\$8.28	\$33.88	\$43.53	\$87.06
X1	\$25.19	\$8.69	\$33.88	\$42.82	\$85.64
X2	\$26.23	\$9.04	\$35.27	\$44.60	\$89.21
X3	\$27.39	\$9.44	\$36.83	\$46.56	\$93.12

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.9 Calling Plans, (Cont'd)

3.9.4 Measured Rate Schedule – One Year Term Plan

Rate Group	Measured Rate	Rotary Service	Measured and Rotary Service Combined	PBX, Combination First or Outdial Trunk	PBX, Combination or Outdial Additional Trunk No Call Allowance	DID Trunk Combination
1	\$12.94	\$5.63	\$18.57	\$13.42	\$6.71	\$59.24
2	\$13.60	\$5.92	\$19.52	\$14.08	\$7.04	\$62.23
3	\$14.33	\$6.23	\$20.56	\$14.81	\$7.40	\$65.52
4	\$14.99	\$6.52	\$21.51	\$15.47	\$7.73	\$68.51
5	\$15.62	\$6.78	\$22.40	\$16.10	\$8.05	\$71.36
6	\$16.31	\$7.08	\$23.39	\$16.79	\$8.39	\$74.50
7	\$16.87	\$7.33	\$24.20	\$17.36	\$8.67	\$77.05
8	\$17.43	\$7.56	\$24.99	\$17.91	\$8.95	\$79.58
9	\$17.96	\$7.79	\$25.75	\$18.44	\$9.22	\$81.98
10	\$18.35	\$7.97	\$26.32	\$18.84	\$9.42	\$83.77
11	\$18.75	\$8.14	\$26.89	\$19.23	\$9.61	\$85.57
12	\$19.08	\$8.28	\$27.36	\$19.57	\$9.78	\$87.06
X1	\$18.74	\$8.69	\$27.43	\$19.34	\$9.66	\$85.64
X2	\$19.52	\$9.04	\$28.56	\$20.13	\$10.06	\$89.21
X3	\$20.39	\$9.44	\$29.83	\$20.99	\$10.49	\$93.12

Local Measured Service Rate in Excess of 75 Calls - \$0.105/Call

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.9 Calling Plans, (Cont'd)

3.9.5 Flat Rate Schedule – Two Year Term Plan

Rate Group	Flat Rate	Rotary Service	Flat and Rotary Service Combined	PBX, Combination First or Outdial Trunk	PBX, Combination or Outdial Additional Trunk No Call Allowance
1	\$16.83	\$5.44	\$22.27	\$28.61	\$57.22
2	\$17.68	\$5.72	\$23.40	\$30.05	\$60.11
3	\$18.61	\$6.01	\$24.62	\$31.64	\$63.29
4	\$19.46	\$6.29	\$25.75	\$33.09	\$66.18
5	\$20.27	\$6.55	\$26.82	\$34.46	\$68.93
6	\$21.16	\$6.84	\$28.00	\$35.98	\$71.96
7	\$21.88	\$7.08	\$28.96	\$37.21	\$74.42
8	\$22.61	\$7.31	\$29.92	\$38.43	\$76.87
9	\$23.29	\$7.53	\$30.82	\$39.59	\$79.18
10	\$23.80	\$7.70	\$31.50	\$40.46	\$80.92
11	\$24.31	\$7.86	\$32.17	\$41.32	\$82.65
12	\$24.73	\$7.99	\$32.72	\$42.04	\$84.09
X1	\$24.33	\$8.39	\$32.72	\$41.36	\$82.72
X2	\$25.33	\$8.73	\$34.06	\$43.08	\$86.16
X3	\$26.46	\$9.12	\$35.58	\$44.97	\$89.95

ISSUED:

EFFECTIVE: APR 8 2002

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Alternative Local Exchange Service**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)****3.9 Calling Plans, (Cont'd)****3.9.6 Measured Rate Schedule – Two Year Term Plan**

Rate Group	Measured Rate	Rotary Service	Measured and Rotary Service Combined	PBX, Combination First or Outdial Trunk	PBX, Combination or Outdial Additional Trunk No Call Allowance	DID Trunk Combination
1	\$12.50	\$5.44	\$17.94	\$12.97	\$6.48	\$57.22
2	\$13.14	\$5.72	\$18.86	\$13.60	\$6.80	\$60.11
3	\$13.84	\$6.01	\$19.85	\$14.31	\$7.15	\$63.29
4	\$14.48	\$6.29	\$20.77	\$14.95	\$7.47	\$66.18
5	\$15.08	\$6.55	\$21.63	\$15.55	\$7.77	\$68.93
6	\$15.75	\$6.84	\$22.59	\$16.22	\$8.10	\$71.96
7	\$16.30	\$7.08	\$23.38	\$16.77	\$8.38	\$74.42
8	\$16.83	\$7.31	\$24.14	\$17.30	\$8.65	\$76.87
9	\$17.34	\$7.53	\$24.87	\$17.81	\$8.90	\$79.18
10	\$17.73	\$7.70	\$25.43	\$18.19	\$9.10	\$80.92
11	\$18.11	\$7.86	\$25.97	\$18.58	\$9.29	\$82.65
12	\$18.43	\$7.99	\$26.42	\$18.90	\$9.45	\$84.09
X1	\$18.10	\$8.39	\$26.49	\$18.68	\$9.33	\$82.72
X2	\$18.86	\$8.73	\$27.59	\$19.44	\$9.72	\$86.16
X3	\$19.70	\$9.12	\$28.82	\$20.28	\$10.13	\$89.95

Local Measured Service Rate in Excess of 75 Calls - \$0.102/Call

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.9 Calling Plans, (Cont'd)

3.9.7 Flat Rate Schedule – Three Year Term Plan

Rate Group	Flat Rate	Rotary Service	Flat and Rotary Service Combined	PBX, Combination First or Outdial Trunk	PBX, Combination or Outdial Additional Trunk No Call Allowance
1	\$16.43	\$5.31	\$21.74	\$27.93	\$55.87
2	\$17.26	\$5.58	\$22.84	\$29.34	\$58.69
3	\$18.17	\$5.87	\$24.04	\$30.90	\$61.80
4	\$19.00	\$6.15	\$25.15	\$32.31	\$64.62
5	\$19.79	\$6.39	\$26.18	\$33.65	\$67.31
6	\$20.66	\$6.68	\$27.34	\$35.13	\$70.26
7	\$21.37	\$6.91	\$28.28	\$36.33	\$72.67
8	\$22.07	\$7.13	\$29.20	\$37.53	\$75.06
9	\$22.74	\$7.35	\$30.09	\$38.66	\$77.32
10	\$23.24	\$7.51	\$30.75	\$39.50	\$79.01
11	\$23.73	\$7.67	\$31.40	\$40.35	\$80.70
12	\$24.15	\$7.81	\$31.96	\$41.06	\$82.12
X1	\$23.76	\$8.20	\$31.96	\$40.38	\$80.77
X2	\$24.74	\$8.53	\$33.27	\$42.07	\$84.14
X3	\$25.83	\$8.90	\$34.73	\$43.91	\$87.83

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.9 Calling Plans, (Cont'd)

3.9.8 Measured Rate Schedule – Three Year Term Plan

Rate Group	Measured Rate	Rotary Service	Measured and Rotary Service Combined	PBX, Combination First or Outdial Trunk	PBX, Combination or Outdial Additional Trunk No Call Allowance	DID Trunk Combination
1	\$12.20	\$5.31	\$17.51	\$12.66	\$6.33	\$55.87
2	\$12.83	\$5.58	\$18.41	\$13.28	\$6.64	\$58.69
3	\$13.52	\$5.87	\$19.39	\$13.97	\$6.98	\$61.80
4	\$14.14	\$6.15	\$20.29	\$14.59	\$7.29	\$64.62
5	\$14.73	\$6.39	\$21.12	\$15.18	\$7.59	\$67.31
6	\$15.38	\$6.68	\$22.06	\$15.84	\$7.91	\$70.26
7	\$15.91	\$6.91	\$22.82	\$16.37	\$8.18	\$72.67
8	\$16.44	\$7.13	\$23.57	\$16.89	\$8.44	\$75.06
9	\$16.94	\$7.35	\$24.29	\$17.39	\$8.69	\$77.32
10	\$17.31	\$7.51	\$24.82	\$17.77	\$8.88	\$79.01
11	\$17.68	\$7.67	\$25.35	\$18.14	\$9.07	\$80.70
12	\$18.00	\$7.81	\$25.81	\$18.45	\$9.22	\$82.12
X1	\$17.67	\$8.20	\$25.87	\$18.24	\$9.11	\$80.77
X2	\$18.41	\$8.53	\$26.94	\$18.98	\$9.49	\$84.14
X3	\$19.23	\$8.90	\$28.13	\$19.80	\$9.89	\$87.83

Local Measured Service Rate in Excess of 75 Calls - \$0.099/Call

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

(N)

3.10 Local Borders

Local Borders provides the Customer with a telephonic communications channel, which can be used to place or receive one call at a time. Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines to the public switched network. Trunks are provided for the connection of Customer-provided wiring and PBX or PBX-like equipment to the public switched network, and are subject to availability of facilities.

Local Borders allows for non-usage-sensitive local calling within the exchange and extended local service area. Local Borders is available to Customers in urban and suburban areas as defined by Verizon. It is available on a month-to-month basis or with a signed 1 or 2-year term agreement. Additional discounts are available to Customers who subscribe to OneStar for their interstate long distance service and/or their dial-up internet service. Local Borders is non-discountable.

1. Local Borders - 1 Product

Local Borders – 1 Product is available to Customers who subscribe to OneStar for their local service only.

Monthly Recurring Charge

Month-to-Month	\$33.00
1 Year term agreement	\$32.25
2 Year term agreement	\$32.50

2. Local Borders - 2 Products

Local Borders – 2 Products is available to Customers who subscribe to OneStar for their local service along with interstate long distance or dial-up internet service.

Monthly Recurring Charge

Month-to-Month	\$32.25
1 year Term agreement	\$31.50
2 year Term Agreement	\$30.75

3. Local Borders - 3 Products

Local Borders – 3 Products is available to Customers who subscribe to OneStar for their local service along with interstate long distance and dial-up internet service.

Monthly Recurring Charge

Month-to-Month	\$31.50
1 year Term agreement	\$30.75
2 year Term Agreement	\$30.00

(N)

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Alternative Local Exchange Service

SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

(N)

3.11 Budget Feature Group Packages

Budget feature group packages are available to customers who subscribe to OneStar for UNEP provisioned local service. Customers can choose from the list of features to create a package of two or four features or choose a package containing all features. Budget packages are non-discountable. The features available are:

- Call Forwarding
- Call Forwarding Busy
- Call Forwarding Does Not Answer
- Call Waiting
- Speed Dialing – 8 Code
- Three-Way Calling

Budget Package Pick 2 – pick two Budget feature group package features for \$2.95 per month.

Budget Package Pick 4 – pick four Budget feature group package features for \$4.95 per month.

Budget Complete Package – includes all six Budget feature group package features for \$6.95 per month.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)**3.12 Performance Feature Group Packages**

Performance feature group packages are available to customers who subscribe to OneStar for UNEP provisioned local service. Customers can choose from the list of features to create a package of two, four, or six features or choose a package containing all features. Performance packages are non-discountable. The features available are:

Call Forwarding
 Call Forwarding Busy
 Call Forwarding Does Not Answer
 Call Waiting
 Speed Dialing – 8 Numbers
 Speed Dialing – 30 Numbers
 Three-Way Calling
 Distinctive Ring - Service Pkg. 1
 Distinctive Ring 2nd # of 2
 Call Return
 Repeat Dialing
 Caller ID
 Caller ID w/Name
 Call Waiting ID
 Call Waiting ID w/Name

(T)

Performance Package Pick 2 – pick two Performance feature group package features for \$4.95 per month.

Performance Package Pick 4 – pick four Performance feature group package features for \$6.95 per month.

Performance Package Pick 6 – pick four Performance feature group package features for \$9.95 per month.

Performance Complete Package – includes all six Performance feature group package features for \$14.95 per month.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

(N)

3.13 Extended Call

Extended Call is available to business customers in local Density Zones 1 and 2 as defined by Bell South. will mirror standard Bell South local calling areas. Extended Call is available on a month-to-month basis or with a signed one or two-year term agreement. Additional discounts are available to Customers who subscribe to OneStar for their interstate/interlata long distance service and/or their dial-up internet service. Selective Calling Features are available with a 5% discount to Extended Call customers on an optional basis. Extended Call is non-discountable.

Rate Program Names, Rates, and Term Agreement Options:

- Option 1 – Local Exchange service only
- Option 2 – Local exchange service bundled with long distance or dial-up internet service
- Option 3 – Local exchange service bundled with long distance and dial-up internet service.

Flat Rate Service				
Name/Option	Rate Group	MTM	1 Year	2 Year
Extended Call - Option 1	A	\$22.41	\$21.79	\$21.17
	B	\$28.62	\$27.83	\$27.03
	C	\$33.57	\$32.64	\$31.71
	D	\$43.47	\$42.26	\$41.06
Extended Call - Option 2	A	\$21.79	\$21.17	\$20.54
	B	\$27.83	\$27.03	\$26.24
	C	\$32.64	\$31.71	\$30.77
	D	\$42.26	\$41.06	\$39.85
Extended Call - Option 3	A	\$21.17	\$20.54	\$19.92
	B	\$27.03	\$26.24	\$25.44
	C	\$31.71	\$30.77	\$29.84
	D	\$41.06	\$39.85	\$38.64

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES, (Cont'd.)

3.14 Selective Calling Features

Feature	Monthly Recurring Charge		Per Use	
	Residential	Business		
Repeat Dialing	\$3.75	\$6.00	\$0.90	(I) (T)
Repeat Dialing Denial	--	--		
Caller ID	\$7.00	\$11.00		(T)
Caller ID Deluxe Name & Number				(T)
With Anonymous Call Rejection	\$7.95	\$11.00		
Caller ID Deluxe Name & Number				(T)
Without Anonymous Call Rejection	\$7.95	\$11.00		(T)
Call Forwarding	\$4.00	\$5.50		
Remote Access – Call Forwarding Variable	\$5.25	\$6.00		(D)
Call Forwarding – Don't Answer	\$1.00	\$4.00		
Call Forwarding – Busy Line	\$1.00	\$4.00		
Alternate Answering Customer Control	\$3.00	\$7.00		
Busy Line Transfer Customer Control	\$3.00	\$7.00		(T) (I)
Selective Number Blocking	\$4.00	\$5.50		
Call Waiting	\$5.50	\$7.00		(N)
Call Wait Deluxe w/Conference	\$6.50	--		
Distinctive Ring				(T) (I)
– 1 Number Only	\$5.00	\$10.00		(T) (I)
– 1 st Additional Number	\$7.00	\$12.00		(T)
– 2 nd Additional Number	--	--		(T)
Remote Call Forwarding – Business	\$18.50	\$18.50		
Call Return	\$5.00	\$6.50	\$0.90	(T)
Call Return Denial	--	--		
Speed Calling				
– 30 numbers	\$4.50	\$6.00		
– 8 numbers	\$4.00	\$5.00		
Three-way calling	\$5.00	\$6.00		
Three-way Calling w/Transfer	\$4.95	\$6.50		
Anonymous Call Rejection	\$3.00	\$4.00		(I)
Call Tracing	\$4.00	\$5.50		
Touch-tone	--	--		(T) (I)
Hunting – Rate Group A	\$5.75	\$12.43		(T) (I)
Hunting – Rate Group B	\$5.75	\$16.23		(T) (I)
Hunting – Rate Group C	\$5.75	\$19.25		(T) (I)
Hunting – Rate Group D	\$5.75	\$23.95		(N)
Selective Number Ringing	\$4.00	\$5.50		(N)
Caller ID Name & Number w/o ACR	\$7.95	\$11.00		(N)
Call Waiting ID w/ Name & ACR	--	\$17.00		

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Alternative Local Exchange Service

3.16.eStar Connect

eStar Connect is a residential program. eStar Connect customers must subscribe to both the local and long distance eStar Connect services. Should an eStar Connect customer, at some point, elect to use a long distance carrier other than OneStar, but remain on the local portion of the eStar Connect program, he/she will incur a monthly eStar Connect Service Charge of \$5.00. Should an eStar Connect customer, at some point, elect to use a local carrier other than OneStar, but remain on the long distance portion of the eStar Connect program, he/she will be moved to another current, month-to-month long distance plan.

Term agreements are not required. eStar Connect is available in Density Zones 1 and 2. Customers located in the top 50 Metropolitan Statistical Areas will not be able to subscribe to more than 3 eStar Connect lines. eStar Connect is non-discountable.

eStar Connect customers may subscribe to 1 or more eStar Connect bundled lines. These include unlimited local calling and an unlimited choice of features from the eStar Connect Feature List. Optional additional services, available at an additional cost, include the following: eStar Internet and eStar Travel Card long distance services. Also at an additional cost, eStar Connect customers may choose to subscribe to Optional Service Enhancements: Voicemail, Inside Wire Maintenance, and Hunting. Customer's local calling area is the Bell South defined residential call scope.

<u>Lines</u>	<u>Per Month</u>
eStar Connect Bundled Line -Rate Group I-L	\$24.95
Rate Group C-H	\$27.95
<u>Optional Service Enhancement</u>	
Hunting	\$2.95

eStar Connect Feature List

- Call Forwarding Variable
- Call Forwarding Does Not Answer
- Call Forwarding Busy
- Three-Way Calling
- Call Return (*69)
- Repeat Dialing
- Caller ID Name & Number without Anonymous Call Rejection
- Call Wait Deluxe with Conferencing

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Alternative Local Exchange Service

3.17. eStar Connect Plus

eStar Connect Plus is a residential program. eStar Connect Plus customers must subscribe to both the local and long distance eStar Connect Plus services. Should an eStar Connect Plus customer, at some point, elect to use a long distance carrier other than OneStar, but remain on the local portion of the eStar Connect Plus program, he/she will incur a monthly eStar Connect Plus Service Charge of \$5.00. Should an eStar Connect Plus customer, at some point, elect to use a local carrier other than OneStar, but remain on the long distance portion of the eStar Connect Plus program, he/she will be moved to another current, month-to-month long distance plan.

Term agreements are not required. eStar Connect Plus is available in Density Zones 1 and 2. Customers located in the top 50 Metropolitan Statistical Areas will not be able to subscribe to more than 3 eStar Connect Plus lines. eStar Connect Plus is non-discountable.

eStar Connect Plus customers may subscribe to 1 or more eStar Connect Plus bundled lines. These include unlimited local calling and an unlimited choice of features from the eStar Connect Plus Feature List. Optional additional services, available at an additional cost, include the following: eStar Internet and eStar Travel Card long distance services. Also at an additional cost, eStar Connect Plus customers may choose to subscribe to Optional Service Enhancements: Voicemail, Inside Wire Maintenance, and Hunting. Customer's local calling area is LATA-wide.

<u>Lines</u>	<u>Per Month</u>
eStar Connect Plus Bundled Line - Rate Group I-L	\$38.95
Rate Group C-H	\$41.95
<u>Optional Service Enhancement</u>	
Hunting	\$2.95

eStar Connect Plus Feature List

- Call Forwarding Variable
- Call Forwarding Does Not Answer
- Call Forwarding Busy
- Three-Way Calling
- Call Return (*69)
- Repeat Dialing
- Caller ID Name & Number without Anonymous Call Rejection

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