

## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

IN RE: Amendment of Rule	)	DOCKET NO. 891129-TL
25-4.117, F.A.C, regarding 800	)	ORDER NO. 22382
service.	)	ISSUED: 1-8-90
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NOTICE OF RULEMAKING

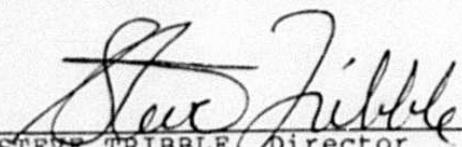
NOTICE is hereby given that the Commission, pursuant to section 120.54, Florida Statutes, has initiated rulemaking to amend Rule 24-4.117, F.A.C., relating to 800 service.

The attached Notice of Rulemaking will appear in the January 12, 1990, edition of the Florida Administrative Weekly. If requested, a hearing will be held at the following time and place:

9:30 a.m., Friday, February 9, 1990  
 Room 122, Fletcher Building  
 101 East Gaines Street  
 Tallahassee, Florida

Written requests for hearing and written comments or suggestions on the rule must be received by the Director, Division of Records and Reporting, Florida Public Service Commission, 101 East Gaines Street, Tallahassee, FL, 32399, no later than January 29, 1990.

By Direction of the Florida Public Service Commission,  
 this 8th day of JANUARY, 1990.

  
 STEVE TRIBBLE, Director  
 Division of Records & Reporting

( S E A L )

DWS

3573G

DOCUMENT NUMBER-DATE

00173 JAN -8 1990

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FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 891129-TL

RULE TITLE:

RULE NO.:

800 Service

25-4.117

PURPOSE AND EFFECT: The proposed rule prohibits telephone companies from billing to, or collecting from originating callers any charges for calls placed to an 800 service subscriber.

Currently, calls to 800 services are free to originating callers.

Adoption of this rule will ensure this practice continues.

SUMMARY: The adoption of Rule 25-4.117, Florida Administrative Code, would prohibit telephone companies from billing to, or collecting from originating callers any charges for calls to an 800 service subscriber.

RULEMAKING AUTHORITY: 350.127(2), F.S.

LAW IMPLEMENTED: 364.03, F.S.

SUMMARY OF THE ESTIMATE OF ECONOMIC IMPACT OF THESE RULES:

Telephone companies should experience no economic impact with the adoption of this rule. Currently, there are no telephone companies known to be billing or collecting charges for calls placed to 800 service subscribers. Additionally, there are no 800 service subscribers known to be directly collecting charges for 800 service calls; nor customers known to be paying for calls to 800 numbers.

Without the adoption of this rule, the possibility exists that 800 services could charge 800 number callers for calls to its 800 number, thereby, creating customer confusion and complaints as well

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as additional costs to telephone companies and the agency.  
WRITTEN COMMENTS OR SUGGESTIONS ON THE PROPOSED RULE MAY BE  
SUBMITTED TO THE FPSC, DIVISION OF RECORDS AND REPORTING, WITHIN 21  
DAYS OF THE DATE OF THIS NOTICE FOR INCLUSION IN THE RECORD OF THE  
PROCEEDING. IF REQUESTED WITHIN 21 DAYS OF THE DATE OF THIS  
NOTICE, A HEARING WILL BE HELD AT THE DATE AND PLACE SHOWN BELOW:  
TIME AND DATE: 9:30 A.M., Friday, February 9, 1990.  
PLACE: Room 122, 101 East Gaines Street, Tallahassee, Florida.  
THE PERSON TO BE CONTACTED REGARDING THESE RULES AND THE ECONOMIC  
IMPACT STATEMENT IS: Director of Appeals, Florida Public Service  
Commission, 101 East Gaines Street, Tallahassee, Florida 32399  
THE FULL TEXT OF THE RULE IS:

25-4.117 800 Service.

Telephone companies are prohibited from billing to or  
collecting from the originating caller any charges for calls to an  
800 service subscriber.

Specific Authority:

Law Implemented:

History: New.

NAME OF PERSON ORIGINATING PROPOSED RULE: Julian O'Pry, Division  
of Communications

NAME OF SUPERVISOR OR PERSON(S) WHO APPROVED THE PROPOSED RULES:  
Florida Public Service Commission

DATE PROPOSED RULES APPROVED: January 2, 1990

If any person decides to appeal any decision of the Commission with

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respect to any matter considered at the rulemaking hearing, if held, a record of the hearing is necessary. The appellant must ensure that a verbatim record, including testimony and evidence forming the basis of the appeal is made. The Commission usually makes a verbatim record of rulemaking hearings.