

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Petitions for extension of)	DOCKET NO. 900737-TI
time to comply with Order No. 22741,)	
which contains certain billing)	ORDER NO. 23619
requirements for the provision of)	
900 service by AT&T)	ISSUED: 10-15-90
)	

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD
 BETTY EASLEY
 GERALD L. GUNTER
 FRANK S. MESSERSMITH

ORDER GRANTING EXTENSION OF TIME

BY THE COMMISSION:

By Order No. 22456, issued January 24, 1990, we granted US Telecom, Inc. d/b/a Sprint Gateways (Sprint Gateways) a certificate to operate as an interexchange carrier (IXC) providing 900 service. In that Order, we required Sprint Gateways to place the name of the IXC providing the 900 service and the 900 program name on the customer bill issued by the local exchange company (LEC) or the IXC. We did not believe it appropriate to place billing requirements on Sprint Gateways without placing the same requirements on other providers of 900 service. As a result, in Order No. 22741, issued March 27, 1990, we ordered all providers of 900 service to meet the same billing standards required of Sprint Gateways, as set forth in Order No. 22456. The original schedule for compliance required an implementation date of September 1990 for AT&T Communications of the Southern States, Inc. (ATT-C) and September 23, 1990 for GTE Florida Incorporated (GTEFL).

Due to the complexity involved in modifying existing billing systems, some of the 900 service providers, as well as the LECs who often bill on behalf of 900 providers, requested additional time to bring their billing systems into compliance. Both ATT-C and GTEFL have requested an extension of time until January 1, 1991. ATT-C states that, in addition to its internal system modifications, the LECs who provide billing to ATT-C must also complete modifications to their systems before the entire system can become operational. GTEFL asserts that its compliance is dependent on ATT-C since ATT-C is the only carrier for which they provide recording of 900 calls. In addition, the small LECs' compliance is contingent on that of ATT-C since ATT-C is the only 900 provider with a billing and collection arrangement with them.

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Central Telephone Company of Florida (Centel) had stated that it was in compliance with Order No. 22741. However, further investigation revealed that Centel is not in complete compliance, as the bill only includes the billing agent when the agent differs from the 900 provider. Centel has filed for an extension of time until March 1, 1991. In addition, we discovered that MCI is not in complete compliance, as it does not provide the 900 program name on the bill.

Because of the magnitude of the billing modifications that ATT-C required in order to comply with Order No. 22741, we will grant the requested extensions of time for ATT-C and GTEFL to January 1, 1991. In addition, the small LECs' compliance shall coincide with ATT-C. We also direct Centel to ascertain the degree of modifications necessary to implement the requirements of Order No. 22741, by March 1, 1991. Finally, MCI shall provide information regarding its compliance with the Order by November 2, 1990.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that AT&T Communications of the Southern States, Inc. is granted an extension of time until January 1, 1991, to comply with the billing requirements set forth in Order No. 22741. It is further

ORDERED that GTE Florida Incorporated is granted an extension of time until January 1, 1991, to comply with the billing requirements set forth in Order No. 22741. It is further

ORDERED that the compliance date for the small local exchange companies will coincide with that of AT&T Communications of the Southern States Inc. It is further

ORDERED that Central Telephone Company of Florida is granted an extension of time until March 1, 1991, to comply with billing requirements set forth in Order No. 22741. It is further

ORDERED that MCI shall show proof of compliance with Order No. 22741 by November 2, 1990. It is further

ORDERED that this docket shall remain open.

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By ORDER of the Florida Public Service Commission, this
15th day of OCTOBER, 1990.



STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

PAK

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by this order, which is preliminary, procedural or intermediate in nature, may request: 1) reconsideration within 10 days pursuant to Rule 25-22.038(2), Florida Administrative Code, if issued by a Prehearing Officer; 2) reconsideration within 15 days pursuant to Rule 25-22.060, Florida Administrative Code, if issued by the Commission; or 3) judicial review by the Florida Supreme Court, in the case of an electric, gas or telephone utility, or the First District Court of Appeal, in the case of a water or sewer utility. A motion for reconsideration shall be filed with the Director, Division of Records and Reporting, in the form prescribed by Rule 25-22.060, Florida Administrative Code. Judicial review of a preliminary, procedural or intermediate ruling or order is available if review of the final

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action will not provide an adequate remedy. Such review may be requested from the appropriate court, as described above, pursuant to Rule 9.100, Florida Rules of Appellate Procedure.