

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Petition To Modify)	DOCKET NO. 910908-EI
Conservation Home Energy Loss)	ORDER NO. 25258
Prevention (H.E.L.P.) Program by)	ISSUED: 10/28/91
Florida Power & Light Company.)	
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The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman
 SUSAN F. CLARK
 J. TERRY DEASON
 BETTY EASLEY
 MICHAEL McK. WILSON

NOTICE OF PROPOSED AGENCY ACTION

ORDER APPROVING MODIFICATION OF CONSERVATION
HOME ENERGY LOSS PREVENTION (H.E.L.P.)

BY THE COMMISSION:

NOTICE is hereby given by the Florida Public Service Commission that the action discussed herein is preliminary in nature and will become final unless a person whose interests are adversely affected files a petition for a formal proceeding, pursuant to Rule 25-22.029, Florida Administrative Code.

CASE BACKGROUND

On February 12, 1990, Florida Power and Light Company (FPL) filed its "Demand Side Management Plan for the 90's" (plan) in compliance with Commission Order No. 22176 in Docket No. 900091-EG. That plan included the Home Energy Loss Prevention (H.E.L.P.) Program, which provided incentives for the installation of low-cost energy conservation measures in residential dwellings. On June 12, 1990, FPL filed a petition to discontinue the H.E.L.P. program on the basis that it was not projected to be cost effective. The Commission approved FPL's plan in Order No. 23560 with some exceptions, including denial of FPL's petition to discontinue the H.E.L.P. program. The Commission ordered FPL to "consider changes to the program to enhance its implementation and cost-effectiveness." FPL was ordered to file, by April 1, 1991, a petition for the modification and continuance of the H.E.L.P. program.

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FPL filed a petition, on April 1, 1991 in Docket No. 910478-EG, to continue the H.E.L.P. Program in its then current form until work could be completed on its modification. In Order No. 24585, the Commission ordered FPL to file cost-effective modifications to the H.E.L.P. program by August 31, 1991. FPL filed a petition to modify the H.E.L.P. program on August 30, 1991.

NEW H.E.L.P. PROGRAM

The H.E.L.P. Program presently provides incentives to eligible residential customers for the installation of low-cost energy conservation measures. The new H.E.L.P. provides incentives for low-cost measures, and adds blower-door tests and enhanced duct repairs to the program.

The H.E.L.P. Program will provide incentives for the following low-cost energy conservation measures: 1) water heater insulation wraps, 2) hot water pipe insulation, 3) faucet restrictors, 4) low-flow showerheads, 5) door sweeps, 6) caulking, and 7) weatherstripping.

The current H.E.L.P. Program offers incentives for the installation of low-cost conservation measures amounting to one-half of the cost up to seventy-five dollars. The new program reduces the incentive to one-quarter of the cost of the installation up to thirty dollars. FPL indicates it is not planning to directly advertise the program for the first year of operation. Awareness of the program will be primarily driven by energy audits. According to FPL, a marketing plan for the H.E.L.P. program will be developed in 1993 after FPL has gauged customer reaction to the new program.

FPL states in its petition that a blower-door test will be available to eligible residential customers as part of the H.E.L.P. program. The air leakage rates through the central duct system of homes is measured under controlled depressurization. FPL will pay a twenty-five dollar incentive for the test, which is half the total cost for the test (fifty dollars). Eligibility will be determined primarily through energy audits. The blower-door test will lead into the duct repair portion of the program. Based on the results of the blower-door test, repairs to the air distribution system may be recommended. FPL will provide a maximum incentive of \$225 for repairs to air distribution system.

In Order No. 22176, the Commission stated that conservation programs will be judged by the following criteria: (1) whether the program advances the policy objectives set forth in Rule 25-17.001

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F.A.C. and the FEECA statute; (2) whether the program is directly monitorable and yields measurable results; (3) whether the program is cost effective. We find that the H.E.L.P. Program meets the three criteria set forth above.

PROGRESS REPORT

A progress report shall be filed with the Commission after the program has been fully implemented for a period of one year. The report should provide a summary of FPL's experience with the new program. The planned and actual participation in the low-cost measure, blower-door test, and duct repair portions of the program should be provided in the report. It should also include FPL's marketing plans for the program, with special emphasis on the low-cost measure portion. An assessment of customer reaction to the low-cost measure incentive level, and a review of utilizing a range of incentive levels for low-cost measures instead of one preset amount should be included.

STANDARDS

FPL shall also file with our Staff program participation standards within 30 days of the closing of this docket. These standards should clearly state the requirements of FPL for program participation, eligibility requirements for the utility customer, details on how rebates or incentives will be processed, technical specifications on equipment eligibility, and necessary reporting requirements (including any and all forms to filled out by FPL and the customer).

It is therefore,

ORDERED by the Florida Public Service Commission that Florida Power & Light Company's petition to modify its conservation Home Energy Loss Prevention (H.E.L.P.) Program effective February 1, 1992 is granted as described in the body of this Order with the previously approved H.E.L.P. Program ending on January 31, 1992. It is further

ORDERED that Florida Power & Light Company shall file the progress report as described in the body of this Order. It is further

ORDERED that Florida Power & Light Company shall file the program participation standards as described in the body of this Order. It is further

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ORDERED that this Order shall become final and this docket shall be closed unless an appropriate petition for a formal proceeding is received by the Division of Records and Reporting, 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on the date indicated in the Notice of Further Proceedings or Judicial Review.

By ORDER of the Florida Public Service Commission, this
28th day of OCTOBER, 1991.

 STEVE TRIBBLE, Director
 Division of Records and Reporting

(S E A L)

by: Kay Wilson
 Chief, Bureau of Records

MRC:bmi
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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The action proposed herein is preliminary in nature and will not become effective or final, except as provided by Rule 25-22.029, Florida Administrative Code. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, as provided by Rule 25-22.029(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a) and (f), Florida Administrative Code. This

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petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on 11/18/91.

In the absence of such a petition, this order shall become effective on the day subsequent to the above date as provided by Rule 25-22.029(6), Florida Administrative Code.

Any objection or protest filed in this docket before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this order becomes final and effective on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the effective date of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.