

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed tariff filing to)	DOCKET NO. 910929-TI
introduce AT&T Multiquest Express900)	
Service, a switched 900 telephone)	ORDER NO. 25317
service, by AT&T COMMUNICATIONS OF THE)	
SOUTHERN STATES, INC.)	ISSUED: 11/12/91

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman
 SUSAN F. CLARK
 J. TERRY DEASON
 BETTY EASLEY
 MICHAEL MCK. WILSON

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

AT&T Communications of the Southern States, Inc. (ATT-C, or the Company) submitted a tariff filing to introduce Multiquest Express900 Service, an end-to-end switched 900 service, as an add-on to AT&T's interstate version of this service. If approved, this service would allow the customer to use his local exchange line for the receipt of 900 telephone calls. The interstate version of this service became effective August 23, 1991. ATT-C expects 21 Multiquest Express900 Service customers during the first year with an estimated revenue of \$48,000.

ATT-C currently offers an intrastate 900 service known as Multiquest Service. The main difference between Multiquest Express900 Service and Multiquest Service is that Multiquest Express900 Service is a switched service from end to end, while Multiquest Service requires dedicated access from the serving LEC to the ATT-C POP. Multiquest Express900 Service is designed for business customers that expect relatively low 900 call volume, whereas Multiquest Service is designed for business customers that expect relatively high 900 call volume.

We were concerned that, without advertising restrictions and preamble information requirements, this service could be utilized by unscrupulous businesses to the detriment of the general public. However, having reviewed the guidelines established for this service we find that the Company has included important screening mechanisms to protect end users.

ATT-C's cost for Multiquest Express900 Service includes LEC network access costs and negligible billing and collection costs.

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Depending upon the LEC from which access is purchased, ATT-C's per minute access costs range from \$.1318 (Southern Bell) to \$.23033 (Floral). Proposed intrastate usage charges for Multiquest Express900 Service include a rate of \$.21 for the initial 30 seconds of each call plus a rate of \$.007 for each additional second. These rates are identical to the interstate Express900 rates. The proposed rate of \$.007 per second for Multiquest Express900 Service, which is the equivalent of \$.42 per minute, exceeds the access costs set forth above as required by this Commission. No nonrecurring intrastate charges are proposed because all costs for installation, engineering, and design are recovered through charges applied to the interstate jurisdiction.

Since the proposed rates exceed the costs, and since the rate relationships with similar services would effectively attract a segment of the existing 900 market, we find that the rating of this service as proposed by ATT-C is appropriate.

Additionally, we find that this service will allow the Company to provide low volume customers with a less-costly alternative to the currently available 900 services and that the offering will allow customers to subscribe to a switched service rather than a dedicated service, which is a more efficient use of the network. Therefore, we approve the tariff filing by AT&T Communications of the Southern States, Inc. to introduce AT&T Multiquest Express900 Service to become effective October 15, 1991.

Therefore, based upon the foregoing, it is

ORDERED by the Florida Public Service Commission that AT&T Communications of the Southern States, Inc.'s tariff filing to introduce AT&T Multiquest Express900 Service to become effective October 15, 1991 is hereby approved. It is further

ORDERED that this tariff shall become effective on October 15, 1991. If a timely protest is filed, this tariff shall remain in effect with all revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this docket shall be closed.

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By ORDER of the Florida Public Service Commission, this 12th
day of NOVEMBER, 1991.

STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

by: Kay Nelson
Chief, Bureau of Records

CWM

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on 12/3/91.

In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it

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satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.