

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Initiation of show cause)	DOCKET NO. 911013-TC
proceedings against CENTRAL)	
TELECOMMUNICATIONS CORP. for violation)	ORDER NO. 25369
of Rule 25-24.515(6), F.A.C. - Access)	
to All Long Distance Carriers.)	ISSUED: 11/21/91
)	

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman
 SUSAN F. CLARK
 J. TERRY DEASON
 BETTY EASLEY
 MICHAEL MCK. WILSON

ORDER TO SHOW CAUSE WHY A FINE
 SHOULD NOT BE IMPOSED FOR
 VIOLATION OF SERVICE STANDARDS

BY THE COMMISSION:

Central Telecommunications Corp. (Central or the Company) has been a certificated pay telephone service (PATS) provider since March 13, 1986. As a certificated PATS provider, Central is subject to our jurisdiction.

On July 3, 1991, our staff performed evaluations on two pay telephones owned and operated by Central. The evaluator noted that the pay telephones in question were not handicap accessible and did not permit access to all locally available interexchange carriers. Rule 25-24.515(6), Florida Administrative Code, provides:

Each telephone station which provides access to any interexchange company must provide access to all locally available interexchange companies.

Because of these apparent violations of the Rules regulating pay telephone providers, our staff contacted Central on July 3, 1991. Staff requested that action be taken to correct these deficiencies and that a written response be filed within 15 days.

Central responded in a timely fashion on July 17, 1991. In its response, Central indicated that it had relocated the pay telephones in question to comply with handicapped accessibility rules. Furthermore, Central indicated that it had reprogrammed the

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instruments to permit access to all locally available interexchange carriers.

On July 25, 1991, follow-up evaluations were performed at the two original locations as well as an additional location operated by Central. The results of these evaluations revealed that all three pay telephones continued to deny access to all available interexchange carriers as required by our rules.

We are especially concerned with Central's apparent lack of candor. Utility regulation requires the cooperation of the regulated utilities if it is to be performed in an effective and efficient manner. Honest communication is an essential element of such cooperation.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that Central Telecommunications Corp. shall show cause why it should not be fined \$15,000 for violation of the service standards and rules cited in the body of this Order. It is further

ORDERED that any response to this Order shall be filed pursuant to the requirements set forth below. It is further

ORDERED that in the event Central Telecommunications Corp. fails to file a timely response to this Order, Certificate No. 721 shall be canceled and this docket shall be closed. It is further

ORDERED that in the event Central Telecommunications Corp. files a timely response to this Order, this docket shall remain open pending resolution of the show cause process.

By ORDER of the Florida Public Service Commission, this 21st
day of NOVEMBER, 1991



STEVE TRIBBLE, Director
Division of Records and Reporting

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

This order is preliminary, procedural or intermediate in nature. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, as provided by Rule 25-22.037(1), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a) and (f), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on 12/11/91.

Failure to respond within the time set forth above shall constitute an admission of all facts and a waiver of the right to a hearing pursuant to Rule 25-22.037(3), Florida Administrative Code, and a default pursuant to Rule 25-22.037(4), Florida Administrative Code. Such default shall be effective on the day subsequent to the above date.

If an adversely affected person fails to respond to this order within the time prescribed above, that party may request judicial review by the Florida Supreme Court in the case of any electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting, and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the effective date of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure.