

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed tariff to revise)	DOCKET NO. 911158-TL
Custom Calling and Prestige Communi-)	
cations services by SOUTHERN BELL)	ORDER NO. 25580
TELEPHONE AND TELEGRAPH COMPANY)	
_____)	ISSUED: 1/7/92

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman
 SUSAN F. CLARK
 J. TERRY DEASON
 BETTY EASLEY

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

Southern Bell Telephone and Telegraph Company (Southern Bell or Company) filed revisions to its General Subscriber Services Tariff on October 15, 1991. The Company proposed minor changes to its Custom Calling Services and its Prestige Communications Service.

Southern Bell proposes three tariff changes with this filing. First, it proposes to change the name of its Custom Calling feature, "Call Forwarding Don't Answer Multiple Simultaneous Calls." The Company wishes to delete the word "Simultaneous" from the feature's name due to technical limitations. The feature will not forward simultaneous calls, but it will forward consecutive calls.

The second provision of this tariff proposal is to allow customers--for 30 days following initiation of the feature on the subscriber's line--to change the number of rings before Call Forwarding Don't Answer engages. This will allow new customers to try the service and adjust the ring cycle to individual taste for one month without having to pay an additional service charge.

The final provision of this proposal is to allow customers of Prestige Communications Service (PCS) to suspend their service. PCS is a service that provides residences and businesses with packages of Custom Calling features such as User Transfer, Call Pickup, Call Hold, Speed Calling, Call Waiting, and Call Forwarding. PCS is part of the Company's Multi-Feature Discount Plan, yet is currently the only service without the ability to be suspended by the customer (Southern Bell allows customers who go on vacation to suspend their local service for 1/2 the normal rate).

DOCUMENT NUMBER-DATE

00195 JAN-7 1992

FPSC-RECORDS/REPORTING

ORDER NO. 25580
DOCKET NO. 911158-TL
PAGE 2

The proposed change will allow customers to suspend all services in the Plan at once.

Upon review, we find that these tariff proposals are appropriate. The Company's costs to implement these changes will be negligible, and all affected customers will be notified of the service changes. Thus, we approve the Company's tariff proposals with an effective date of December 23, 1991. If a timely protest is filed, this tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this Docket shall be closed.

Based upon the foregoing it is

ORDERED by the Florida Public Service Commission that the tariff filing to revise Custom Calling and Prestige Communications services by Southern Bell Telephone and Telegraph Company is hereby approved with an effective date of December 23, 1991. It is further

ORDERED that if a timely protest is filed this tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. It is further

ORDERED that if no timely protest is filed, this Docket shall be closed.

By ORDER of the Florida Public Service Commission, this 7th day of JANUARY, 1992.

STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

by: Kay Hagan
Chief, Bureau of Records

CWM

ORDER NO. 25580
DOCKET NO. 911158-TL
PAGE 3

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on 1/28/92.

In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.