

THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed tariff to ) DOCKET NO. 920128-TL  
introduce Instant Call Account- ) ORDER NO. PSC-92-0214-FOF-TL  
ing by GTE FLORIDA INCORPORATED ) ISSUED: 4/15/92

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman  
SUSAN F. CLARK  
J. TERRY DEASON  
BETTY EASLEY  
LUIS J. LAUREDO

ORDER APPROVING TARIFF

BY THE COMMISSION:

On February 4, 1992, GTE Florida Incorporated (GTE or the Company) filed a tariff to provide Instant Call Accounting (ICA). ICA provides GTE CentraNet customers with near real time accounting data in a raw unformatted form. This data maybe provided on two basis; dedicated or direct service which provides data almost continuously to the subscriber or dial up which provides data when the customer dials into the Basic Communications Package (BCD) system and downloads the data.

ICA is targeted at state and local governments, financial and banking institutions, educational facilities and manufacturers. The service offers the subscriber the ability to charge back telephone usage to individual profit centers, to minimize telephone abuse and to enable quick access to call accounting information. The service will also allow the company to more effectively compete with PBX and key system vendors.

ICA will initially be available to the access lines served by 5ESS and DMS-100 switches with availability planned for the GTD-5 switches in the near future. GTE estimates it will have 2 customers subscribe to this service in 1992 and that the number of customers subscribing to this service will expand to 40 by 1996.

GTE asserts "Instant Call Accounting pricing recovers all cost of the service, provides as adequate return on investment and provides additional contribution." ICA service charges consist of the nonrecurring and monthly charges shown below:

DOCUMENT NUMBER-DATE

03714 APR 15 1992

PSC-RECORDS/REPORTING

|                   | Non-Recurring<br>Charge | Monthly<br>Rates |
|-------------------|-------------------------|------------------|
| Dedicated Service | \$2,000                 | \$1,000          |
| Dial Up Service   | \$1,000                 | \$ 500           |

The Company has performed a cost study and concluded that this service will cover its costs and provide a contribution to corporate fixed overheads. Review of the costs associated with ICA the Company's position that this service will recover all of its incremental costs and provide a contribution to company fixed overheads. This contribution to corporate overheads is projected to expand from 18.5% of gross sales in 1992 to 21.1% of sales in 1996.

ICA will benefit GTE CentraNet customers seeking quick access to telephone usage information. The service will allow GTE CentraNet customers to receive timely information and is expected to cover all incremental costs and make a contribution to corporate fixed overheads. Conversely, this service places no burden, in the way of recovery of costs, to GTE customers who will not subscribe to ICA.

Based on the foregoing it is

ORDERED by the Florida Public Service Commission that GTE Florida Incorporated's tariff filing to offer Instant Call Accounting is hereby approved. It is further

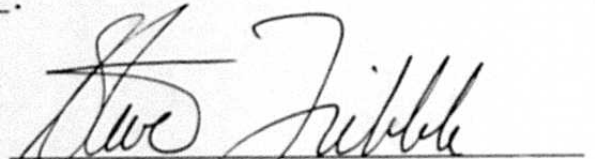
ORDERED that any protest of this Order must be filed pursuant to the requirement set forth below. It is further

ORDERED that if a person whose substantial interests are affected by the terms of the Order files a protest pursuant to the requirements set forth below, this tariff shall remain in effect with any increased revenues held subject to referral pending resolution of the protest. It is further

ORDERED that if no protest is timely filed this docket shall be closed.

ORDER NO. PSC-92-0214-FOF-TL  
DOCKET NO. 920128-TL  
PAGE 3

By ORDER of the Florida Public Service Commission, this 15th  
day of April, 1992.

  
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STEVE TRIBBLE, Director  
Division of Records and Reporting

( S E A L )

JKA

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on May 6, 1992.

In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

ORDER NO. PSC-92-0214-FOF-TL  
DOCKET NO. 920128-TL  
PAGE 4

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.