

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Proposed tariff filing) DOCKET NO. 930273-TL
to modify existing CentraNet®) ORDER NO. PSC-93-0676-FOF-TL
Service and add new features by) ISSUED: May 3, 1993
GTE FLORIDA INCORPORATED)
_____)

The following Commissioners participated in the disposition of this matter:

J. TERRY DEASON, Chairman
THOMAS M. BEARD
SUSAN F. CLARK
JULIA L. JOHNSON

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

On February 26, 1993, GTE Florida Incorporated (GTEFL or Company) filed tariff revisions proposing to add new features as well as a new package, Attendant Feature Package, to the present CentraNet® Service offering. GTEFL is also proposing a Main Station Activation charge, subsequent to Initial System Installation, to cover the cost of updating the database associated with an existing business group to reflect additional lines.

The Attendant Feature Package is a combination of 30 features associated with the attendant console. Although many of the features are not new, GTEFL is packaging those attendant features comparable to those found in customer premises equipment attendant consoles.

In addition, the Company is proposing three new optional features: Preset Conference, Second and Third Recorded Announcement, and Silent Monitor. These additional features are being added as enhancements to the existing CentraNet® product as a result of the addition of DMS switch technology and are not available at all end offices. Preset Conference allows a station or attendant console to establish a preset conference by dialing a specific directory number, which then invokes a simultaneous ringing of the preselected conferees. Second and Third Recorded Announcement allows customers to specify delay periods between announcements in queues and the type of treatment callers are given during those delays. Silent Monitor permits an appropriately class market member of a business group to break into an established call, without warning tone, to monitor the two-way conversation between two other appropriately class marked stations of the same CentraNet® group.

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

We agree with the Company's assertion that the availability of these technological advancements are necessary to ensure that CentraNet® continues to be a viable alternative to premises based telecommunications equipment such as PBX and electronic key. As with other CentraNet® rate elements, the pricing strategy for these new features is market driven with rates that fully recover costs with additional contribution. Cost study summaries submitted by GTEFL show significant contribution over their costs.

Main Station Activation is designed to recover unforeseen costs not directly assigned in the provision of CentraNet®. Main Station Activation costs are comprised of labor and material costs of \$14.92. The company is proposing a rate of \$15.00. This rate applies any time a CentraNet® customer adds a new station. Lack of additional contribution is offset by the high contribution of basic and optional features assessed per Main Station.

We believe that the proposed additional features will enhance the CentraNet® product line within a price structure fostering competition in a rapidly changing market environment. Accordingly, we hereby approve the tariff as filed, effective April 22, 1993.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that GTE Florida Incorporated's tariff proposing to modify CentraNet® service and add new features is hereby approved, effective April 22, 1993. It is further

ORDERED that if a protest is filed in accordance with the requirement set forth below, the tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. It is further

ORDERED that if no protest is filed in accordance with the requirement set forth below, this docket shall be closed.

ORDER NO. PSC-93-0676-FOF-TL
DOCKET NO. 930273-TL
PAGE 3

By ORDER of the Florida Public Service Commission this 3rd day
of May, 1993.

STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

PAK

by: Kay Flynn
Chief, Bureau of Records

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on May 24, 1993.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

ORDER NO. PSC-93-0676-FOF-TL
DOCKET NO. 930273-TL
PAGE 4

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.