

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Adoption of Rule 25-4.080, F.A.C., Weighted Measurement of Quality of Service.) DOCKET NO. 910748-TL) ORDER NO. PSC-93-0821-FOF-TL) ISSUED: May 28, 1993)))

NOTICE OF ADOPTION OF RULE

NOTICE is hereby given that the Commission, pursuant to section 120.54, Florida Statutes, has adopted Rule 25-4.080, F.A.C., relating to weighted measurement of quality of service, with changes.

The rule was filed with the Department of State on May 13, 1993 and will be effective on June 2, 1993. A copy of the relevant portions of the certification filed with the Secretary of State is attached to this Notice.

This docket is closed upon issuance of this notice.

By ORDER of the Florida Public Service Commission this 28th day of May, 1993.

STEVE TRIBBLE, Director
Division of Records & Reporting

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Chief, Bureau of Records

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25-4.080 Weighted Measurement of Quality of Service.

In considering the adequacy of service provided by a local exchange company, the Commission may utilize a weighted index system developed by the Public Utility Research Center. Under this weighting system, a company exactly meeting all FPSC standards on all criteria would receive an overall satisfactory rating of 75 points. Using indices assigned to each criterion, adjustments to the base of 75 would be made on all results that either exceed or fall below the standards. The criteria and indices are contained in the Weighted Index (Form CMU-41, 4/1/93), which is incorporated by reference into this rule.

Local exchange companies shall be responsible for complying with each service standard, whether or not an overall score of 75 or more is achieved when the weighted index is employed.

Specific Authority: 350.127(2), F.S.

Law Implemented: 364.01, 364.03, 364.035, 364.036, F.S.

History: New 6/2/93.