

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 930345-TL
tariff filing to provide a) ORDER NO. PSC-93-0879-FOF-TL
Customized Code Restriction) ISSUED: June 10, 1993
option that blocks all calls)
dialed with an access code of)
10XXX+1+ and 10XXX+011+ at the)
customer's request by GTE)
FLORIDA INCORPORATED.)
_____)

The following Commissioners participated in the disposition of this matter:

J. TERRY DEASON, Chairman
THOMAS M. BEARD
SUSAN F. CLARK
JULIA L. JOHNSON
LUIS J. LAUREDO

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

The Filing

GTE Florida Incorporated (GTEFL or the Company) proposes to add an option to its Custom Code Restriction Service (CCR) tariff. This option is called split blocking. Split blocking provides blocking for dialed sequences 10XXX+1+ and 10XXX+011+. Calls dialed 1+, 011+, 0+, 01+, 10XXX+0+, and 10XXX+01+ will not be blocked. 10XXX+1+ is domestic direct dial access to any IXC. 10XXX+011+ is a international direct dial access through any IXC. 10XXX+0+ is access to the customer's preferred IXC operator, while 10XXX+01+ is access to the international operator through the customer's preferred IXC.

In Docket No. 91-35, the FCC ordered that 10XXX calls be unblocked by aggregator businesses, however, it also ordered local exchange telephone companies to offer blocking and screening services for the international direct dialed sequence (10XXX+011+). Operator assisted or credit card calls dialed 10XXX+0+ or 10XXX+01+ can not be blocked. This will allow a person at a hotel or motel to access their preferred interexchange carrier. While the FCC does not require LECs to offer blocking and screening services for the domestic direct dialed sequence 10XXX+1+, it does not preclude the LECs from offering a 10XXX+1+ blocking service.

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FPSC-RECORDS/REPORTING

This instant filing is made to prevent the potential for fraud which exists because some aggregator equipment cannot distinguish between the different types of 10XXX dialing, therefore it can only totally block or unblock the dialing sequence 10XXX. This is especially a problem with some hotels or motels because a person that dials the sequence 10XXX+1+ or 10XXX+011+ cannot be recorded by the hotel's equipment, and therefore the hotels are not able to properly bill the person for the call. Split blocking will allow the hotel or motel to block the direct dial sequences (10XXX+1+ and 10XXX+011+) which create the risk of fraud, while allowing operator assisted or credit card calls (10XXX+0+ and 10XXX+01+) to be completed.

Non-LEC Pay Telephones

Under GTEFL's proposal, split blocking would only be available to customers with R-1, B-1, or PBX service. We initially were concerned that split blocking would not be available to non-LEC pay telephone service providers since they also have problems with "dial around" fraud. However, GTEFL explained that similar blocking options for non-LEC pay telephone service providers already exist in the A7.3 section of its tariff. Section A7.3 is entitled Public Telephone Service for Customer-Provided Equipment. On review it was discovered that the options listed in this section of the tariff are not clear because they do not fully explain what type of calls can be blocked. According to the Company, Option (5) under this section of the tariff provides the non-LEC pay telephone service providers with the means to block 10XXX+1+ and 10XXX+011+ calls. The monthly rate for this option is \$3.00. GTEFL has submitted revised tariff pages for this section of the tariff to make it more clear.

Customer Impact

Custom Code Restrictions are furnished only from central offices which have been arranged to provide these services. The split blocking option is only available in 5ESS switching systems at this point in time. GTEFL is looking into the possibility of offering the service in the DMS-100 and the GTD5EAX switching systems. GTEFL forecasts that only 273 access lines will take the split blocking service. The impact to end users will be minimal since they still will be able to access their interexchange carrier. The impact to the hotels and motels will be positive because they will be able to prevent the "dial around" fraud while still allowing 10XXX+0+ and 10XXX+01+ calls.

protest p

By ORDER of the First
day of June, 1993.

Steve Tribble
STEVE TRIBBLE Director
Division of Records and Reporting

(S E A L)

CWM

Memphis, Tennessee,
July 1, 1993.

petition, this order shall become
effective to the above date.

objection or protest filed in this docket before the
issuance date of this Order is considered abandoned unless it
satisfies the foregoing conditions and is renewed within the
specified protest period.

If this Order becomes final on the date described above, any
party adversely affected may request judicial review by the Florida
Supreme Court in the case of an electric, gas or telephone utility
or by the First District Court of Appeal in the case of a water or
wastewater utility by filing a notice of appeal with the Director,
Division of Records and Reporting and filing a copy of the notice
of appeal and the filing fee with the appropriate court. This
filing must be completed within thirty (30) days of the date this
Order becomes final, pursuant to Rule 9.110, Florida Rules of
Appellate Procedure. The notice of appeal must be in the form
specified in Rule 9.900(a), Florida Rules of Appellate Procedure.

Costs and Revenues

The Company has submitted amended rates for the split blocking option which are the same as the other Custom Code Restriction options. The nonrecurring rate is \$10, while the monthly recurring rate will vary depending on the customer's basic exchange class of service. Split blocking on an R-1 line is \$2.50 per month. Split blocking on a B-1 line is \$3.75 per month. Split blocking for a PBX trunk is \$5.50 per month. Upon review, we find the rates to be appropriate. GTEFL estimates that the initial subscription rate to this service will be for only 273 access lines. Therefore, the revenue impact of this service will be minimal.

Conclusion

Upon review, we find the tariff filing to represent an appropriate approach to preventing dial around fraud. Thus, we approve the amended tariff filing.

Therefore, based upon the foregoing, it is

ORDERED by the Florida Public Service Commission that GTE Florida Incorporated's request to offer a new Custom Code Restriction option, split blocking, with rates as amended by the Company, is hereby granted.

ORDERED that the tariff shall go into effect on May 22, 1993. If a timely protest is received, the tariff shall remain in effect with revenues held subject to refund pending the outcome of the protest. This Docket shall be closed at the end of the tariff protest period, assuming no timely protest is received.

By ORDER of the Florida Public Service Commission this 10th day of June, 1993.



STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

CWM

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on July 1, 1993.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.