

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Proposed tariff filing) DOCKET NO. 930545-TL
to introduce Directory) ORDER NO. PSC-93-1239-FOF-TL
Assistance Call Completion by) ISSUED: August 25, 1993
BELLSOUTH TELECOMMUNICATIONS,)
INC. d/b/a SOUTHERN BELL)
TELEPHONE AND TELEGRAPH COMPANY)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK
JULIA L. JOHNSON

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

On May 25, 1993, BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company (Southern Bell or the Company) filed tariff revisions proposing to introduce Directory Assistance Call Completion (DACC). DACC is an optional service provided to users of Local Directory Assistance (DA) Service. After dialling 411 and receiving a telephone number from the DA system, local DA customers may choose to have the telephone number they received dialed by the DA Operator System.

Southern Bell states that the service initially will be available only in the southeast LATA until the appropriate trunking is accessible statewide. The service will be available to business and residential customers, in those areas where the billing capability exists. The Company also proposes that customers who are unable to use a telephone directory because of a visual or physical handicap be granted an allowance of 50 DACC calls per month.

DACC will not be available for the following call categories: UniServ DA number requests; non-Bell Exchange Carrier customers; intraLATA and interLATA long distance calls; any Special Line Class Codes; 976 DA number requests; Mobile Telephone users; alternately billed calls; any PBX customer who requires real-time notification of charges; calls from tandems where the end user cannot be identified; and, calls from coin stations.

Southern Bell proposes a rate of \$.30 per completed call in addition to the DA charge. The cost study provided by the Company

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indicates that the proposed charge for the service covers the cost of providing the service and includes an appropriate level of contribution.

We believe that this filing is appropriate. DACC will provide an optional service giving customers convenient and accurate access to a requested number. In addition, we recently approved a similar filing for GTE Florida Incorporated.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company's tariff filing to introduce Directory Assistance Call Completion is hereby approved, effective August 9, 1993. It is further

ORDERED that if a protest is filed in accordance with the requirement set forth below, the tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. It is further

ORDERED that if no protest is filed in accordance with the requirement set forth below, this docket shall be closed.

By ORDER of the Florida Public Service Commission this 25th day of August, 1993.

STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

PAK

by: Kay Flynn
Chief, Bureau of Records

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on September 15, 1993.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.