

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 930691-TL
proposed tariff to introduce) ORDER NO. PSC-93-1256-FOF-TL
Message Waiting Indication) ISSUED: August 30, 1993
without Audible Stutter Dial)
Tone by BELLSOUTH TELE-)
COMMUNICATIONS, INC. d/b/a)
SOUTHERN BELL TELEPHONE AND)
TELEGRAPH COMPANY.)
_____)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK
JULIA L. JOHNSON

ORDER APPROVING TARIFF REVISION

BY THE COMMISSION:

On June 4, 1993, BellSouth Telecommunication, Inc. d/b/a Southern Bell Telephone and Telegraph Company (Southern Bell or the Company) filed a tariff revision to introduce Message Waiting Indication Without Audible Stutter Dial Tone to be effective August 3, 1993.

This tariff revision is, in essence, a technical remedy for subscribers to Rotary Service that also subscribe to Message Waiting Indication - Audible (MWI-A). Due to feature interaction between Call Forwarding, Rotary Service, and MWI-A, the first line is equipped with MWI-A. All subsequent lines in a rotary hunting group in which MWI-A exists must be equipped for Message Waiting Indication without Audible Stutter Dial Tone feature to allow the call forwarding feature to function properly.

The Company proposes to offer Message Waiting Indication without Audible Stutter Dial Tone at no charge. Currently, the Company bills all lines equipped with Message Waiting Indication at \$.50 per month. Under the proposed tariff, in a rotary hunting group, only one line will be equipped with and billed for MWI-A and the remainder will have Message Waiting Indication without Audible Stutter Dial Tone at no charge.

There will be a presently unquantifiable, but minimal revenue reduction for the Company because successive lines in rotary groups

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which currently have MWI-A will no longer be charged for Message Waiting Indication.

Southern Bell indicates that since the MWI-A USOC does not differentiate between classes of service, it will have to manually identify which MWI-A are associated with successive rotary lines. To support its assertion of minimal revenue impact, the Company cites that marketing trends for its voice mail offering, most commonly associated with MWI-A, is for single line and small business subscribers.

The Company has advised that it will be installing new software on or about August 27, 1993 in the affected Central Offices which will enable the Company to identify the MWI billing units on class of service specific basis. Since the Company can not at this time readily identify which MWI-A currently being billed will be changed to nonchargeable MWI, it will issue credits to those customers on or after August 27, 1993, retroactive to the effective date of this tariff.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the tariff filing by BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company proposing to introduce Message Waiting Indication without Audible Stutter Dial Tone service is hereby approved. It is further

ORDERED that any protest of this Order shall be filed pursuant to the requirements set forth below. It is further

ORDERED that if a protest of this Order is promptly filed, the tariff shall remain in effect with any increase in revenue held subject to refund pending resolution of the protest. It is further

ORDERED that if no protest of this Order is timely filed, this docket shall be closed.

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By ORDER of the Florida Public Service Commission this 30th
day of August, 1993.



STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on September 20, 1993.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

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Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.