

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Investigation into the appropriateness of offering single line intercom free of charge by all Florida local exchange carriers.)	DOCKET NO. 911190-TL
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In Re: Amendment of Rule 25-4.0345, F.A.C., Customer Premise Equipment and Inside Wire, and Rule 25-4.040, F.A.C., Telephone Directories; Directory Assistance.)	DOCKET NO. 930485-TL
)	ORDER NO. PSC-94-0212-FOF-TL
)	ISSUED: February 23, 1994
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)	

The following Commissioners participated in the disposition of this matter:

J. TERRY DEASON, Chairman
SUSAN F. CLARK
JULIA L. JOHNSON
DIANE K. KIESLING
LUIS J. LAUREDO

ORDER CLOSING DOCKET

BY THE COMMISSION:

Docket No. 911190-TL was initiated to investigate the appropriateness of requiring all local exchange companies (LECs) to offer single line intercom service free of charge.

Single line intercom service can be used by members of a household to communicate with each other. The service allows a subscriber to dial his telephone number from one phone and receive the call on another phone within the same residence. This service can also be used by subscribers to test their inside wiring and customer premises equipment (CPE).

When we initiated Docket No. 911190-TL, we did so because of the importance of this service in the existing regulatory environment. If a customer cannot complete a call, it could be a problem with his CPE, his inside wiring, or the LEC's equipment. When the company technician visits the customer's premises, the customer will be billed for the premises visit and associated labor charges, if the problem is caused by the inside wiring or CPE.

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FPSC-RECORDS/REPORTING

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Single line intercom service would allow a subscriber to check his inside wiring and CPE before contacting the telephone company.

The single line intercom service issue is now an issue in Docket No. 930485-TL. Docket No. 930485-TL is a rulemaking docket in which our staff has proposed that: revenues, expenses, and investment relating to simple inside wire maintenance be included "above the line;" inside wire standard network interfaces and revert ringing be provided to assist customers in testing their CPE and inside wiring; and a section be added to telephone directories instructing customers how to troubleshoot a problem. Docket No. 930485-TL has been set for hearing later this year.

Since Docket No. 911190-TL was initiated to address one issue which has now been included in another, much broader docket, we find it appropriate to close Docket No. 911190-TL. We believe Docket No. 930485-TL is the more appropriate forum for addressing this issue. Accordingly, Docket No. 911190-TL shall be closed.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the issues formerly to be addressed in Docket No. 911190-TL shall now be addressed in Docket No. 930485-TL. It is further

ORDERED that Docket No. 911190-TL is hereby closed. It is further

ORDERED that Docket No. 930485-TL shall remain open.

By ORDER of the Florida Public Service Commission, this 23rd day of February, 1994.

STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

ABG

by: Kay Flynn
Chief, Bureau of Records

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Civil Procedure. The notice of appeal must be in the form specified in Rule 9.900 (a), Florida Rules of Appellate Procedure.