

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of ) DOCKET NO. 940634-TL  
tariff filing to waive Service ) ORDER NO. PSC-94-1063-FOF-TL  
Connection Charges for Enhanced ) ISSUED: August 30, 1994  
Central Office Based Services )  
ordered within 60 days of new )  
service installation by ALLTEL )  
FLORIDA, INC. (T-94-277 filed )  
5/26/94) )  
\_\_\_\_\_ )

The following Commissioners participated in the disposition of this matter:

J. TERRY DEASON, Chairman  
SUSAN F. CLARK  
JULIA L. JOHNSON  
DIANE K. KIESLING

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

On May 26, 1994, ALLTEL Florida Incorporated (ALLTEL or the Company) filed proposed revisions to its General Subscriber Services Tariff. The purpose of this filing is to waive Service Connection Charges for customers who add an Enhanced Central Office Based Service(s) within sixty (60) days of installation of a new access line. ALLTEL anticipates that by waiving the Service Connection Charges, customer subscriptions for these services will increase.

Service Connection Charges consist of one or more of the following: nonrecurring charges for work required for initial connection, additional services, or central office work associated with the customer request. The waiver of Service Connection Charges in this tariff filing will apply to the Enhanced Central Office Based Services, and must be ordered within sixty 60 days of installing a new access line.

DOCUMENT NUMBER-DATE

08902 AUG 30 1994

FPSC-RECORDS/REPORTING

Enhanced Central Office Based Services include:

- \* Call Forwarding
- \* Call Forward Busy
- \* Call Waiting
- \* Warm Line
- \* Ring Plus
- \* Repeat Dialing
- \* Call Selector
- \* Selective Call Reject
- \* Caller ID
- \* Call Forward No Answer
- \* Three Way Calling
- \* Speed Calling
- \* Ring Again
- \* Call Return
- \* Call Tracing
- \* Preferred Call Forwarding
- \* Selective Call Accept
- \* Customized Code Restriction

Enhanced Central Office Based features are available in digitally equipped central offices and are provided subject to availability.

Service Connection Charges consist of two rate elements: the Secondary Service Order charge and Central Office Work charge. The Secondary Service Order charges are \$15.00 for business customers and \$11.00 for residential customers. The Central Office Work charges are \$20.00 for business and residential customers. The total Service Connection Charges for each service are \$31.00 for residential customers and \$35.00 for business customers.

There is one Enhanced Central Office Based Service that differs in charges from the others. This service is termed Customized Code Restriction (CCR). CCR provides a choice of code restriction options for selected outgoing calls. The nonrecurring charge for Central Office Work is \$10.00 as opposed to \$20.00 charged for the other services. Service Connection Charges for Customized Code Restriction are \$21.00 for residential customers and \$25.00 for business customers.

The Company has forecasted the net revenue effect of waiving the Service Connection Charges to be \$15,280.00 for year one, \$2,028.00 for year two, \$2,067.00 for year three, \$2,141.00 for year four and \$2,202.00 for year five. The actual sales for additional access line installations is projected to be a total of \$5,660.00 per year. This forecast was done for residential Service Connection Charges only. Business customers and customers who may be interested in the Customized Code Restriction service were not included in the five-year forecast.

Within thirty (30) days after installation of a new access line, ALLTEL will conduct a follow-up call identified as the I Order Follow-up plan. At that time, the customer will be asked questions regarding Company contact, installation and completion of the order. This follow-up also gives the Company an opportunity to

ORDER NO. PSC-94-1063-FOF-TL  
DOCKET NO. 940634-TL  
PAGE 3

deal with any problems or inquiries the customer may have. ALLTEL has found that by using the I Order Follow-up plan, customers have been more receptive to ordering add-on features.

Upon consideration, we believe Alltel Florida, Inc.'s tariff filing to waive Service Connection Charges for Enhanced Central Office Based Services ordered within sixty (60) days of new service installation is appropriate. This waiver will encourage customer subscription, thereby, increasing revenues.

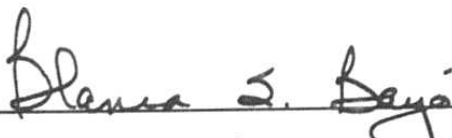
It is therefore,

ORDERED by the Florida Public Service Commission that the tariff filing by Alltel Florida, Inc. to waive Service Connection Charges for Enhanced Central Office Based Services ordered within sixty (60) days of new service installation is approved. It is further

ORDERED that this tariff filing shall be effective August 16, 1994. It is further

ORDERED that if a timely protest is filed in accordance with the requirements set forth below, this tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 30th day of August, 1994.

  
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BLANCA S. BAYÓ, Director  
Division of Records and Reporting

( S E A L )

MMB

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on September 20, 1994.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.