

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for Approval of) DOCKET NO. 941166-TL
tariff filing to introduce Back-) ORDER NO. PSC-94-1554-POF-TL
Up* Line Service By BellSouth) ISSUED: December 13, 1994
Telecommunications, Inc. d/b/a)
Southern Bell Telephone and)
Telegraph Company)
_____)

The following Commissioners participated in the disposition of this matter:

J. TERRY DEASON, Chairman
SUSAN F. CLARK
JOE GARCIA
JULIA L. JOHNSON
DIANE K. KIESLING

ORDER APPROVING TARIFF OFFERING BACK-UP* LINE SERVICE
BY BELLSOUTH TELECOMMUNICATIONS, INC. D/B/A
SOUTHERN BELL TELEPHONE COMPANY

On September 9, 1994, BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company (Southern Bell or the Company) filed a tariff requesting to introduce a new business service called Back-Up* Line. By letter dated October 28, 1994, the Company waived the 60 day provision of Section 364.05, Florida Statutes, to allow Commission consideration of the filing at the November 22, 1994 agenda conference.

Back-Up* Line is an optional, additional line service targeted toward business customers who experience occasional peaks and valleys in calling volume. This service, which receives overflow (incoming calls that would normally receive a busy signal and outgoing calls that could not be made because no unused lines were available) from the business's regular business line(s), would be beneficial to businesses which need a separate line to send occasional fax, credit verification or other outgoing calls when another open line is not available.

This service is priced at one-half the current flat rated business service (1FB), plus \$.05 per minute of use for outgoing calls within the customer's basic local calling area, and for incoming minutes of use. Usage will not be charged for calls to the Company Business Office, Repair Service, or 911. Each Back-Up* Line can receive overflow calls directly from only one line or hunt

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allows completion of an incoming call to any of the lines in a group that is called but in use). Overflow capability from additional primary lines or hunt groups to a Back-Up* Line will be provided on the forwarding line at the rate specified in the Rotary Service tariff.

Back-Up* Line will allow small business customers who have occasional calling overflow to have access to an additional business line without paying full 1FB rates; however, incoming and outgoing calls are usage rated. This service is both a substitute for 1FB and 1MB (business message rated service) and the Company expects decreases in these services. Back-Up* Line can reduce the probability that customers reach a busy signal when calling. In addition, the billing information from this service will provide the business customer with calling information (total incoming/outgoing calls that overflowed and the total incoming/outgoing minutes) that should assist the subscriber in determining if Back-Up* Line is meeting his/her needs or if an additional 1FB should be added. A customer will be allowed to upgrade service from Back-Up* Line to a 1FB without incurring a Service Order charge.

Southern Bell states that market research in other states within the BellSouth region indicate significant demand for Back-Up* Line. The Company also states that this service will be available from all central offices except those using EWSD (8 central offices) and 2BESS (8 central offices) switches. Southern Bell does plan to test the service from the EWSD switch type and, if successful, will offer the service in those offices by the end of the first quarter, 1995. The 2BESS switch cannot support Back-Up* Line, therefore the Company will not offer this service from these offices.

Southern Bell filed an incremental cost summary with its tariff filing and provided additional cost information in response to staff's data request. The Company estimates the first year total revenue change due to Back-Up* Line service is \$1,108,927 with a total cost change due this service of \$831,724. This results in a projected net revenue increase of \$277,202 due to the implementation of Back-Up* Line service.

We have reviewed the cost data provided and it appears that the proposed rates for this service will more than adequately cover the incremental cost and provide reasonable contribution.

Therefore, we find that Southern Bell's proposed tariff filing introducing Back-Up* Line shall be and is hereby approved to become effective on November 22, 1994.

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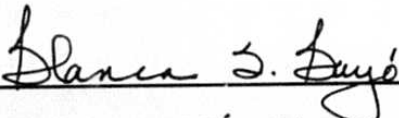
In consideration of the foregoing, it is

ORDERED by the Florida Public Service Commission that the tariff introducing Back-Up* Line Service filed by BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company is hereby approved with an effective date of November 22, 1994. It is further

ORDERED that if a protest is filed in accordance with the requirements set forth below, this tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. It is further

ORDERED that if no protest is filed in accordance with the requirements set forth below, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 13th day of December, 1994.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on January 3, 1995.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.