

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Petition for exemption)
from rule 25-4.076(6), F.A.C.,)
concerning blocking incoming)
calls at certain payphone)
locations by BELLSOUTH)
TELECOMMUNICATIONS, INC. D/B/A)
SOUTHERN BELL TELEPHONE AND)
TELEGRAPH COMPANY:)

Broward County (10 payphones))
6701 S.W. 24th St. in Miami)
14807 N.E. 6th Ave. in Miami)
Broward County (2 payphones))
Palm Beach County (3 payphones))
23 S.W. 9th Ave. in Delray Beach)

) DOCKET NO. 940882-TL
) DOCKET NO. 940902-TL
) DOCKET NO. 940903-TL
) DOCKET NO. 940904-TL
) DOCKET NO. 940906-TL
) DOCKET NO. 940907-TL

) ORDER NO. PSC-94-1606-FOF-TL
) ISSUED: December 27, 1994

The following Commissioners participated in the disposition of this matter:

J. TERRY DEASON, Chairman
SUSAN F. CLARK
JOE GARCIA
JULIA L. JOHNSON
DIANE K. KIESLING

NOTICE OF PROPOSED AGENCY ACTION
ORDER GRANTING EXEMPTION FROM THE RULE 25-4.076(6), FLORIDA
ADMINISTRATIVE CODE, REQUIREMENT THAT PAY TELEPHONES
RECEIVE INCOMING CALLS TO BELLSOUTH TELECOMMUNICATIONS, INC.

BY THE COMMISSION:

NOTICE IS HEREBY GIVEN by the Florida Public Service Commission that the action discussed herein is preliminary in nature and will become final unless a person whose interests are substantially affected files a petition for a formal proceeding, pursuant to Rule 25-22.029, Florida Administrative Code.

On August 25, 1994, BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company (Southern Bell) filed requests for exemption from the Rule 25-4.076(6), Florida Administrative Code, requirement that pay telephones receive

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

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incoming calls, for many of its pay telephones located in South Florida. The docket number, telephone number and location of each pay telephone are listed below.

INSTRUMENTS FOR WHICH SOUTHERN BELL SEEKS AN EXEMPTION FROM RULE 25-4.076(6), FLORIDA ADMINISTRATIVE CODE.

DOCKET NO.	TELEPHONE NO.	LOCATION
940882-TL	305-462-9007	1300 NE 4th Avenue, Fort Lauderdale
940882-TL	305-462-9135	1300 NE 4th Avenue, Fort Lauderdale
940882-TL	305-462-9010	1300 NE 4th Avenue, Fort Lauderdale
940882-TL	305-524-9810	1025 NW 9th Avenue, Fort Lauderdale
940882-TL	305-761-9836	900 NE 17th Ter., Fort Lauderdale
940882-TL	305-761-9834	900 NE 17th Ter., Fort Lauderdale
940882-TL	305-763-9608	1020 NE 12th Avenue, Fort Lauderdale
940882-TL	305-463-7051	1020 NE 17th Avenue, Fort Lauderdale
940882-TL	305-761-9138	1301 NE 4th Avenue, Fort Lauderdale
940882-TL	305-761-9034	1301 NE 4th Avenue, Fort Lauderdale
940882-TL	305-522-9459	515 E Sunrise Blvd, Fort Lauderdale
940882-TL	305-763-9708	515 E Sunrise Blvd, Fort Lauderdale
940882-TL	305-564-9110	3100 NE 9th Street, Fort Lauderdale
940882-TL	305-566-9126	3100 NE 9th Street, Fort Lauderdale
940882-TL	305-797-9748	800 SW 27th Avenue, Fort Lauderdale
940882-TL	305-797-6245	800 SW 27th Avenue, Fort Lauderdale
940902-TL	305-266-3379	6701 SW 24th Street, Miami
940902-TL	305-266-3499	6701 SW 24th Street, Miami
940903-TL	305-948-3712	14807 NE 6th Avenue, Miami
940903-TL	305-948-3708	14807 NE 6th Avenue, Miami

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DOCKET NO.	TELEPHONE NO.	LOCATION
940904-TL	305-925-9732	890 N Federal Hwy, Hollywood
940904-TL	305-925-9618	890 N Federal Hwy, Hollywood
940904-TL	305-925-9616	890 N Federal Hwy, Hollywood
940904-TL	305-925-9880	815 S 21st Avenue, Hollywood
940904-TL	305-925-8934	815 S 21st Avenue, Hollywood
940904-TL	305-925-9559	815 S 21st Avenue, Hollywood
940906-TL	407-732-9107	404 W Boynton Beach Blvd, Boynton Beach
940906-TL	407-732-9108	404 W Boynton Beach Blvd, Boynton Beach
940906-TL	407-732-2364	404 W Boynton Beach Blvd, Boynton Beach
940906-TL	407-732-7912	1919 N Seacrest Blvd, Boynton Beach
940906-TL	407-732-7900	1919 N Seacrest Blvd, Boynton Beach
940906-TL	407-734-3237	1919 N Seacrest Blvd, Boynton Beach
940906-TL	407-732-9182	909 N Seacrest Blvd, Boynton Beach
940906-TL	407-732-9196	909 N Seacrest Blvd, Boynton Beach
940907-TL	407-272-9420	23 SW 9th Avenue, Delray Beach
940907-TL	407-272-9487	23 SW 9th Avenue, Delray Beach

Rule 25-4.076(6), Florida Administrative Code, states, "Each telephone station shall allow incoming calls to be received, with the exception of those located at confinement facilities, hospitals and schools, and at locations specifically exempted by the Commission." The owners of the sites where the pay telephones are located requested that incoming calls be blocked and local law enforcement officials supported the requests. All parties believe the telephones are being used for illegal activities.

In Order No. PSC-93-0878-FOF-TL, issued June 10, 1993, we granted the request of GTE Florida Incorporated and BellSouth Telecommunications, Inc. to block incoming calls at certain pay

telephone locations. In that order we also noted that, "[t]here are no set standards for evaluating such a request. Accordingly, the waiver granted herein shall remain in effect only until we have developed such standards, at which time, the propriety of leaving the waiver in effect shall be reexamined." We have adopted a rule to set standards but it is not yet effective. Therefore, we evaluated Southern Bell's requests according to available information and our action on previous requests.

We grant Southern Bell's requests to exempt the pay telephones listed above from the requirement that pay telephones receive incoming calls. Southern Bell is required to place written notice on each phone stating, "Incoming calls blocked at request of law enforcement." This notice shall be placed directly above or below the telephone number. Southern Bell shall provide central office based intercept at no charge to the end-user. We will reconsider these exemptions in the future if it is in the public interest to do so. A petition protesting this Order in one of these dockets will not prevent our proposed action from becoming final as to the other dockets in this Order.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the requests by BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company to exempt its telephones listed in the body of this Order from the Rule 25-4.076(6), Florida Administrative Code, requirement that pay telephones receive incoming calls are granted. It is further

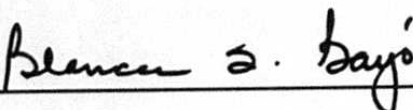
ORDERED that Southern Bell place written notice directly above or below the telephone number on each affected phone which states, "Incoming calls blocked at request of law enforcement." It is further

ORDERED that Southern Bell provide central office based intercept at no charge to the end-user. It is further

ORDERED that, unless a person whose substantial interests are affected files a protest in the form and prior to the expiration of the date set forth in the Notice of Further Proceedings, below, these dockets shall be closed. A petition protesting this Order in one of these dockets will not prevent our proposed action from becoming final as to the other dockets in this Order.

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By ORDER of the Florida Public Service Commission, this 27th
day of December, 1994.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

(S E A L)

LMB

Commissioner Johnson dissents from the Commission's decision
in these dockets.

Commissioner Garcia dissents from the Commission's decision in
these dockets with the following statement.

I agree with Order Number 14132, issued February 27, 1985,
where the Commission ordered that pay telephones receive incoming
calls and stated, "It is in the public interest for most users to
be able to receive incoming calls at pay telephones. Pay
telephones are placed to meet the needs of the public and the
ability to receive a call at a pay telephone, especially in
emergency situations, is beneficial to the public at large."
Approximately 6% of all households in Florida do not have a
telephone. For these people, the only practical way to receive
telephone calls is through pay telephones. Granting exemptions to
the rules and allowing the blocking of incoming calls at pay
telephones directly prevents this sector of the community, those
who cannot afford telephone service, from receiving calls. I am
concerned that the Commission's action today unfairly affects the
less fortunate, and thus impugns its responsibility to ensure "the
availability of basic telecommunications services to all residents
of the state..." See Section 364.01(3)(a), Florida Statutes.

Access by the less fortunate to this most basic on-ramp to the information highway should not be limited simply because criminals also use pay telephones. While I agree with the Commission's desire to do its part to deter crime, less drastic steps can be taken to achieve this goal. One such alternative, placing warnings on certain pay telephones stating the numbers called may be recorded and forwarded to law enforcement agencies, may be effective in deterring the misuse of pay telephones without limiting the ability of the less fortunate to communicate. Assuming arguendo that the Commission continues to grant exemptions from the rules, it should do so for a specified period of time so that access to pay telephones is not permanently limited. Otherwise we have de facto "redlined" areas for limited telephone service. We cannot lose sight of the public safety and public service interests that pay telephones promote by allowing incoming calls.

I respectfully dissent.

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The action proposed herein is preliminary in nature and will not become effective or final, except as provided by Rule 25-22.029, Florida Administrative Code. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, as provided by Rule 25-22.029(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a) and (f), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on January 17, 1995.

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In the absence of such a petition, this order shall become effective on the day subsequent to the above date as provided by Rule 25-22.029(6), Florida Administrative Code.

Any objection or protest filed in this docket before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this order becomes final and effective on the date described above, any party substantially affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the effective date of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.