

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of ) DOCKET NO. 941078-TL  
tariff filing to introduce Coin ) ORDER NO. PSC-95-0024-FOF-TL  
Refund and Repair Referral ) ISSUED: January 9, 1995  
Service by BELLSOUTH )  
TELECOMMUNICATIONS, INC. d/b/a )  
SOUTHERN BELL TELEPHONE AND )  
TELEGRAPH COMPANY. (T-94-538 )  
filed 10/3/94 )

The following Commissioners participated in the disposition of this matter:

J. TERRY DEASON, Chairman  
SUSAN F. CLARK  
JOE GARCIA  
JULIA L. JOHNSON  
DIANE K. KIESLING

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

On October 3, 1994, BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company (Southern Bell) filed a tariff to introduce Coin Refund and Repair Referral Service. Coin Refund and Repair Referral Service (CRS) will provide handling of refund requests and repair referrals generated by the end users of Independent Payphone Provider (IPP) public telephones. This service has never been offered by Southern Bell before and does not exist in the current tariff.

CRS will be available to any IPP in Southern Bell's territory that subscribes to either Smartline service or Public Telephone Access Service for Customer Provided Equipment. CRS will not be provided to pay telephones in confinement facilities.

If an IPP subscribes to the coin refund portion of CRS, Southern Bell operators will process refund requests from IPP pay telephones. If an end user loses a coin(s) during an attempt to place a call, the Coin Refund portion of the service will be provided to the end user. A Southern Bell operator will take the refund request from the end user and either forward the request to the IPP for processing, credit the end user's Southern Bell account, or issue a draft to the end user. Southern Bell charges the IPP based on what service it provides.

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Southern Bell's Repair Referral Service will be offered with the refund service or by itself. When an end user has a problem with a pay telephone, he or she can contact a Southern Bell operator. The operator takes the repair report and refers it to the IPP for handling. Southern Bell charges the IPP a set amount for each referral.

The costs associated with providing CRS will be recovered by the revenue Southern Bell will gain from this service. There is no effect on the general body of rate payers.

Upon consideration, we approve Southern Bell's tariff filing to offer CRS, effective December 20, 1994.

It is, therefore,

ORDERED by the Florida Public Service Commission that BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company's tariff filing to provide Coin Refund and Repair Referral Service is approved. It is further

ORDERED that this tariff filing shall be effective December 20, 1994. It is further

ORDERED that if a timely protest is filed in accordance with the requirements set forth below, this tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 9th day of January, 1995.

BLANCA S. BAYÓ, Director  
Division of Records and Reporting

by: Kay Flynn  
Chief, Bureau of Records

( S E A L )

LMB

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on January 30, 1995.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.