

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of ) DOCKET NO. 950483-TL  
tariff filing to add N11 service )  
by Central Telephone Company of )  
Florida. )  
\_\_\_\_\_) )  
In Re: Motion for clarification ) DOCKET NO. 950306-TL  
or waiver of Rule 25-4.110 ) ORDER NO. PSC-95-0707-FOF-TL  
(10) (a), F.A.C., in relation to ) ISSUED: June 12, 1995  
provision of N11 service, by )  
Central Telephone Company of )  
Florida. )  
\_\_\_\_\_) )

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman  
J. TERRY DEASON  
JOE GARCIA  
JULIA L. JOHNSON  
DIANE K. KIESLING

ORDER APPROVING LIMITED RULE WAIVER  
AND TARIFF TO INTRODUCE N11 SERVICE

BY THE COMMISSION:

On March 27, 1995, Central Telephone Company of Florida (Centel) filed a revision to its General Customer Services Tariff to add N11 Service. N11 is a three digit local pay-per-call service similar to 976 Service, but is accessed via 211, 311, 511 and 711. Centel currently utilizes 811 for calls to its business office.

By Order No. PSC-93-1620-FOF-TL, issued November 4, 1993, we determined that N11 Service shall be provisioned, where sufficient demand exists, on a basic local flat rate calling area basis. We defined local calling area as exchanges reached through flat rate, seven digit dialing, excluding any extended area service plans with additional monthly or per message charges. Order No. PSC-93-1620-FOF-TL further required that, where necessary, N11 codes shall be allocated through the lottery method.

We have previously approved similar requests by BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company (Southern Bell) and United Telephone Company of

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Florida (United) to introduce N11 Service. Because of the number of applicants for N11 service in Southern Bell's territory, a lottery was held to determine the allocation of the N11 codes. United took applications for N11 service with the understanding that if more applications were received than numbers available, a lottery would be held to distribute the numbers.

The availability of the N11 Service for Centel is limited to a maximum of four N11 codes in each local calling area where the service is available. Centel states that, initially, N11 will only be offered in its largest basic local calling areas, Tallahassee and Fort Walton Beach. Centel intends to allocate the numbers following the same procedures as United. It will advertise the service and, if more applications are received than numbers available, will hold a lottery to distribute the numbers.

Centel's proposed rates mirror those of United. 'The proposed rates are also similar to those charged by Southern Bell. For customers who do not want access to N11 numbers because there is a charge associated with the call, N11 blocking will be available in a package with 900 pay-per-call blocking.

Centel provided estimated revenues, costs and contribution for N11 Service. Centel expects approximately \$37,500 in gross revenues per year from N11 Service. It also expects an average contribution of 72.29 percent for the first three years. Although this service is still in its infancy and there is little historical information upon which to base costs and revenues, Centel's estimates of costs and revenues for N11 Service appear reasonable. Accordingly, Centel's proposed tariff to introduce N11 Service is approved, effective May 26, 1995.

Centel has also filed a Motion for Clarification or Waiver of Rule 25-4.110(10)(a), Florida Administrative Code, which requires that pay-per-call charges be billed under the heading "Pay Per Call (900 or 976) nonregulated charges." At the time that we adopted Rule 25-4.110(10)(a), Florida Administrative Code, 900 and 976 were the only pay-per-call services in existence. Since N11 Service is a pay-per-call service, Centel believes that the rule should apply to it as well. We agree.

Centel believes that it may be confusing to customers to bill for N11 services under the heading "Pay Per Call (900 or 976) nonregulated charges." Accordingly, Centel has requested that it be allowed to charge for 900, 976, and N11 services under the heading "Pay Per Call Nonregulated Charges" or, alternatively, "Pay Per Call (900, 976 or N11) Nonregulated Charges." Centel prefers

the first suggestion because it is not certain that customers will understand the N11 designation.

Upon consideration, Centel's request for a limited waiver of Rule 25-4.110(10)(a), Florida Administrative Code, is granted. This waiver is consistent with action taken on similar requests by Southern Bell and United. Centel shall bill for 900, 976, and N11 services under the heading "Pay Per Call Nonregulated Charges."

It is, therefore,

ORDERED by the Florida Public Service Commission that Central Telephone Company of Florida's request for approval of tariff to introduce N11 service is approved, effective May 26, 1995. It is further

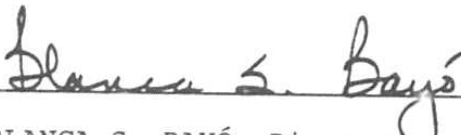
ORDERED that Central Telephone Company of Florida's Motion for clarification or waiver of Rule 25-4.110(10)(a), Florida Administrative Code, is approved. It is further

ORDERED that Central Telephone Company of Florida shall bill for 900, 976, and N11 services under the heading "Pay Per Call Nonregulated Charges." It is further

ORDERED that, in the event of a timely protest, the tariff approved herein shall remain in effect, with any increase held subject to refund, pending resolution of the protest. It is further

ORDERED that, unless a timely protest is filed, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 12th day of June, 1995.

  
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BLANCA S. BAYÓ, Director  
Division of Records and Reporting

( S E A L )

RJP

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on July 03, 1995.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.