

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 950913-TL
tariff filing to introduce) ORDER NO. PSC-95-1177-FOF-TL
Central Office Blocking with) ISSUED: September 20, 1995
Operator Screening by BellSouth)
Telecommunications, Inc. d/b/a)
Southern Bell Telephone and)
Telegraph Company. (T-95-414)
filed 7/6/95))
_____)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman
J. TERRY DEASON
JOE GARCIA
JULIA L. JOHNSON
DIANE K. KIESLING

ORDER APPROVING TARIFF

BY THE COMMISSION:

On July 6, 1995 BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company (Southern Bell) filed proposed revisions to its General Subscriber Service Tariff to introduce Central Office Blocking with Operator Screening.

Central Office Blocking with Operator Screening is a service for hotel or motel subscribers which provides central office blocking of selected calls and screening information to the Southern Bell operator to prevent operator assisted sent-paid calls from being billed to the line. There is currently no offering of this type available for hotel or motel subscribers. We have dealt with complaints from owners in the past because there was no blocking and screening available to combat the toll fraud that was occurring at hotel and motels. The fraud typically happens when guests make operator assisted sent-paid calls that are charged back to the hotel line. The bill for these calls does not arrive until after the guest has checked out, so the owner may not be able to collect money for those calls. Southern Bell believes the proposed tariff will help meet the needs of the hotel and motel industries by offering a solution to some toll fraud problems.

In order to have the screening capabilities to prevent calls from being billed back to the number, customers of Central Office Blocking with Operator Screening must also subscribe to Billed

DOCUMENT NUMBER-DATE

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ORDER NO. PSC-95-1177-FOF-TL
DOCKET NO. 950913-TL
PAGE 2

Number Screening. This service is not compatible with certain other Southern Bell offerings such as Customized Code Restriction, Toll Terminals, Selective Class of Call Screening, and the FCC tariffed International Call blocking. The proposed tariff offers six options of blocking and screening. All options provide screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Each option is \$3.50 per month. This rate is comparable to Southern Bell's other blocking and screening rates. The various options block combinations of 011+, 976, N11, 1+900, and 7 digit local calls as chosen by the subscriber.

Southern Bell's tariff filing is appropriate because it will help prevent toll fraud at hotels and motels. Therefore, we approve Southern Bell's tariff, effective September 5, 1995.

It is, therefore,

ORDERED by the Florida Public Service Commission that BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company's tariff to introduce Central Office Blocking with Operator Screening is approved. It is further

ORDERED that this tariff filing shall be effective September 5, 1995. It is further

ORDERED that if a timely protest is filed in accordance with the requirements set forth below, this tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 20th day of September, 1995.

BLANCA S. BAYÓ, Director
Division of Records and Reporting

by: Kay Flynn
Chief, Bureau of Records

(S E A L)

LMB

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on October 11, 1995.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.