

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 951034-TL
tariff filing to add operator) ORDER NO. PSC-95-1278-FOF-TL
dialed surcharge by Northeast) ISSUED: October 17, 1995
Florida Telephone Company, Inc.)
(T-95-501 filed 8/10/95))
_____)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman
J. TERRY DEASON
JOE GARCIA
JULIA L. JOHNSON
DIANE K. KIESLING

ORDER APPROVING TARIFF

BY THE COMMISSION:

On August 10, 1995, Northeast Florida Telephone Company, Inc. (Northeast) filed a tariff by which it proposes to include an operator dialed surcharge of \$.60 on local and message toll services. The surcharge will enable Northeast to recover the operator costs associated with dialing the number for the customer.

The operator dialed surcharge will only apply to completed calls, and only when the customer is able to complete the call, but elects to dial 0- and have the operator dial the call. The surcharge will not apply when a customer is identified as handicapped, or when equipment failure or blocking results in the customer's inability to dial the number. The surcharge is in addition to any other surcharges that may apply for collect and billed to third number calls.

Upon consideration, we believe that Northeast's tariff to institute an operator dialed surcharge should be approved, effective October 9, 1995. However, since the service has historically been provided free of charge, Northeast, or its operator service provider, should inform each customer who requests that an operator dial a number that a \$.60 surcharge will be applied unless the customer completes the call, for a period of sixteen months.

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It is, therefore,

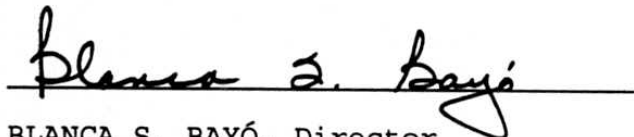
ORDERED by the Florida Public Service Commission that Northeast Florida Telephone Company, Inc.'s proposed tariff to add an operator dialed surcharge of \$.60 for local and message toll services is approved, effective October 9, 1995. It is further

ORDERED that, Northeast Florida Telephone Company, Inc., or its operator service provider, shall inform each customer who requests that an operator dial a number that a \$.60 surcharge will be applied unless the customer completes the call, for a period of sixteen months from the date of this Order. It is further

ORDERED that, if a protest is filed in accordance with the requirements set forth below, the tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. It is further

ORDERED that if no protest is filed in accordance with the requirements set forth below, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 17th day of October, 1995.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

(S E A L)

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on November 7, 1995.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.