

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 951209-TL
tariff filing to introduce) ORDER NO. PSC-95-1561-FOF-TL
Express Touch features to) ISSUED: December 15, 1995
existing Centrex services by)
Central Telephone Company of)
Florida (T-95-632 filed)
10/05/95))
_____)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman
J. TERRY DEASON
JOE GARCIA
JULIA L. JOHNSON
DIANE K. KIESLING

ORDER APPROVING TARIFF

BY THE COMMISSION:

On October 5, 1995, Central Telephone Company of Florida (Centel or the company) filed a tariff to introduce express touch features to existing Centrex services.

Express Touch Centrex options are central office call management features. The features being offered are as follows:

Repeat Dialing automatically redials the last number the customer attempted to call. In the event the line is busy, the call is placed in queue until the called party hangs up. At that time, the calling party is notified with a distinctive ring that the called party line is no longer busy and that the call may be placed.

Return Call enables a called party to return the most recent or last call received, whether the call was answered or not.

Caller ID enables the called party to view on a display the directory number of an incoming call. Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of directory information for any purpose is prohibited by this tariff.

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Call Number Delivery Blocking prohibits the transmission of directory number information to the called party. This service is provided at no charge to the subscriber.

Call Tracing allows the customer to initiate an automatic trace on the last incoming call received. Upon activation, the calling and called number, the time the call was received, and the time the trace was activated is recorded and stored. This information may be later submitted to the appropriate law enforcement agency, but is never provided to the customer. A customer knows when a trace is successful when the voice response unit responds affirmatively.

Call Tracing Denial allows the Call Tracing feature to be blocked. Once the call blocking feature is installed by the company on the customer's line, the feature cannot be deactivated by the user. This service is provided at no charge to the customer.

The Company has submitted cost data for each rate element associated with the offering of Express Touch features. All recurring costs for each rate element are fully recovered independently of one another. Therefore, a positive contribution is expected from each rate element. The Company anticipates a five year cumulative contribution for all service feature options of \$214,821 or 72.14%.

Upon consideration, we find that Central Telephone Company of Florida's tariff to introduce express touch features to existing Centrex services is appropriate. The features and corresponding rates are consistent with those we have previously approved.

Therefore, it is

ORDERED by the Florida Public Service Commission that Central Telephone Company of Florida's tariff to introduce express touch features to existing Centrex services is hereby approved. It is further

ORDERED that this tariff shall be effective December 4, 1995. It is further

ORDERED that if a protest is filed in accordance with the requirements set forth below, the tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. It is further

ORDER NO. PSC-95-1561-FOF-TL
DOCKET NO. 951209-TL
PAGE 3

ORDERED that if no protest is filed, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 15th day of December, 1995.

BLANCA S. BAYÓ, Director
Division of Records and Reporting

by: Kay Ferguson
Chief, Bureau of Records

(S E A L)

MMB

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on January 5, 1996.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

ORDER NO. PSC-95-1561-FOF-TL
DOCKET NO. 951209-TL
PAGE 4

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.