

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 970271-TL
tariff filing to introduce) ORDER NO. PSC-97-0371-FOF-TL
enhanced 911 service by) ISSUED: April 2, 1997
Northeast Florida Telephone)
Company, Inc. (T-97-0111 filed)
2/10/97) _)

The following Commissioners participated in the disposition of this matter:

JULIA L. JOHNSON, Chairman
SUSAN F. CLARK
J. TERRY DEASON
JOE GARCIA
DIANE K. KIESLING

ORDER APPROVING TARIFF FOR
ENHANCED 911 SERVICES

BY THE COMMISSION:

On February 10, 1997, Northeast Florida Telephone Company, Inc. (the Company) filed a proposed tariff to introduce Enhanced 911 (E911) emergency reporting service in Baker County. The county's 911 service has been the basic service since January, 1978. The basic service has regular telephone connections from each of the central offices in the area to a central answering point (such as the county sheriff's office). The calling party has to remain on the line and furnish the answering party with all the necessary information concerning the emergency.

The Baker County Board of Commissioners requested the filing following completion of its emergency services building. The building will house the E911 Public Safety Answering Point (PSAP) equipment and other emergency response equipments such as fire engines and rescue vehicles. The county will provide all the required equipment.

The enhanced service will provide two types of features: Automatic Number Identification (ANI), and Automatic Number Identification and Selective Routing (ANI/SR). Each type of service offered will include 1) Forced Disconnect which allows the PSAP attendant to release a connection even though the caller is still on the line, 2) Default Routing which allows an incoming E911 call to be routed to a default PSAP, and 3) Central Office

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Transfer Arrangements which allows a E911 call to be transferred between central offices.

Northeast's proposed PSAP charges are lower than the comparable rates of other local exchange companies (LECs) for the same or similar features. The Company anticipates annual net revenues ranging between \$1,200 and \$2,000 after the initial database has been developed. We find Northeast's proposed filing for the enhanced 911 (E911) services to be reasonable and appropriate.

Based on the foregoing, it is therefore

ORDERED by the Florida Public Service Commission that Northeast Florida Telephone Company, Inc.'s proposed tariff filing to introduce enhanced 911 (E911) service for Baker County is hereby approved, effective March 18, 1997. It is further

ORDERED that if a protest is filed in accordance with the requirements set forth below, the tariff filing shall remain in effect, with any increase in revenue held subject to refund, pending resolution of the protest. It is further

ORDERED that if no protest is filed in accordance with the requirements set forth below, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 2nd day of April, 1997.

BLANCA S. BAYÓ, Director
Division of Records and Reporting

by: Kay Flynn
Chief, Bureau of Records

(S E A L)

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on April 23, 1997.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.